# **Ebay Basic Integration for Magento - User Guide**

by CedCommerce Products Documentation

1. Overview	3
2. Installation of the Extension	3
3. Configuration	5
4. Profile Management	9
4.1. Adding a New Profile	10
4.2. Edit the Existing Profile	13
4.3. Changing the Profile Status	14
4.4. Managing Products Assigned to Profile	15
4.5. Deleting a Profile	17
5. Product Manager	17
6. Knowledge Base	19

# 1. Overview

Keeping in mind the competitive dynamics of the e-commerce world and the increasing demands of the merchants in the cut throat competition, we at CedCommerce have developed the Ebay Basic Integration Extension for Magento. This extension is created for Magento users which enables them to list their products on Ebay for FREE.

The advanced, easy to use Ebay Basic Integration for Magento from CedCommerce brings you an exclusive option to list your products on Ebay marketplace for FREE and earn globally.

### Key features of the extension

- Sending products on eBay gets easy Create a profile for similar type of products, add the products to it, and send those on eBay every time, easily.
- Upload products on eBay in one go With seller friendly interface, it enables you to send the Magento products on eBay in an instant.
- Enable/Disable products on eBay Disable your listed products on eBay marketplace and retire them. When needed, enable them once again.
- Map Magento attributes with eBay The advanced extension enables you to map the Magento store's product attributes to that of eBay marketplace.

# 2. Installation of the Extension

### To install the extension

- Go to the Magento Admin panel.
- On the top navigation bar, point to the **System** menu. The menu appears as shown in the following figure:



• Point to the **Magento Connect** menu, and then click **Magento Connect Manager**. The page appears as shown in the following figure:

Magentoconnect	MANAGER		
Extensions Settings			Return to Admin Log Out
Settings			
Put store on the maintenance mode wh	ile installing/upgrading/ba	ckup creation	
Create Backup Database		$\sim$	
Install New Extensions			
Search for modules via Magento Conne	ect.		
2 Paste extension key to install:			Install
2 Upload package file: Browse No	o file selected.	Upload	
Manage Existing Extensions			Check for Upgrades
Channel: Magento Comm	unity Edition		Commit Changes
		Clear all sessi	ions after successfull install or upgrade: 🗌
Package Name	Installed	Actions	Summary
Cm_RedisSession	1.9.2.4 (stable)	~	Redis session
Interface_Adminhtml_Default	1.9.2.4 (stable)	~	Default interface for Adminhtml
Interface_Frontend_Base_Default	1.9.2.4 (stable)	~	This is a Magento themes base
Interface Frontend Default	1.9.2.4 (stable)		Default interface for Frontend

- Scroll down to the **Ebay\_Integration** Package.
- In the Actions column, select the Install option from the list.
- Click the **Commit Changes** button. Auto-scroll console contents screen appears and the extension is installed after the process.

# 3. Configuration

### To complete the configuration,

- Go to your Magento admin panel.
- Place the cursor on Ebay Basic present on the top navigation bar.

Ebay Basic
Authorize With CedCommerce
Upload Product
Manage EbayBasic Profiles
Configuration
EbayBasic Knowledge Base

- When the menu appears, click on **Configuration**.
- You will be navigated to the configuration page as shown below:

EbayBasic Configuration	Save Config
EbayBasic Api Settings	•
EbayBasic Return Policy settings	۲
EbayBasic Shipping settings	۲
EbayBasic Payment Details	•

### **Ebay Basic API Settings**

• Click on Ebay Basic API Settings and the section will expand as:

EbayBasic Api Settings			٥
Environment	Sandbox	[WEBSITE]	
Enabled	No	[WEBSITE]	
Location	US	[WEBSITE]	
	Fetch Token Fetch Other Details		

- In Environment, select from the Sandbox or Production options.
- In Enabled, select Yes and the section will expand as:

EbayBasic Api Settings			
Environment	Sandbox	[WEBSITE]	
Enabled	Yes	[WEBSITE]	
Location	US	[WEBSITE]	
EbayBasic Token	Fetch Token     Fetch Other Details	[GLOBAL]	

- In Location, select your store's location.
- To get the Ebay Basic Token, click on the Fetch Token button.

• On clicking it, a new tab gets opened asking you to sign in to the Ebay seller account.

Sign in	Register
gn in with your eBay account wal	to link your account to Pankaj
Email or username	
Password	
ci	an in

• Enter the login credentials and then click the **Sign In button.** The page appears as shown:

ebay
Grant application access:
Ready to use Comparison of the second provide and privacy policy, because these policies will apply when you use this service. Remember, we don't manage policies set by other companies.
By clicking on the "Lagree" button, you're allowing us to link your eBay account with Pankaj Aswal.
Acros No thanks, take me to the Application's website or eBay homeoage

• Click the **Agree** button. You get redirected to the configuration page which appears with **Ebay Basic Token** filled automatically. (*The Ebay token* is fetched from the seller panel and appears in the Ebay Basic token Box.)

<u>Fetch Other Details-</u>While doing the configuration, you need to fetch the 'other details' that include Shipping, Return and other settings.

### To do that,

• Click on the **Fetch Other Details** button which is next to the Fetch Token button. On doing so, other details(shipping, returns, and payment related) will be fetched.

#### Ebay Basic Return Policy Settings

• On clicking Ebay Basic Return Policy Settings, the section will expand as:

EbayBasic Return Policy settings		٥	
Refund Type	Money Back Required for US only	[STORE VIEW]	
Return Accepted	Returns Accepted	[GLOBAL]	
Return With-In Days	14 Days	[GLOBAL]	
Shipping Cost Paid By	Buyer	[STORE VIEW]	

• In Refund Type, select the type of refund from the options listed.

Money Back
Money back or replacement (buyer's choice)
Money back or exchange (buyer's choice)

- In Return Accepted, select if returns will be accepted by you or not.
- In Return With-in Days, select the time duration under which the return can be requested.
- In **Shipping Cost Paid By**, select whether the shipping cost of the product being returned will be paid by buyer or by seller.

#### **Ebay Basic Shipping Settings**

• On clicking Ebay Basic Shipping Settings, the section will expand as:

EbayBasic Shipping settings			٥
EbayBasic Service Type	Flat	[STORE VIEW]	
Shipping Postal Code	213 ▲ Shipping Postal Code	[GLOBAL]	
Shipping Settings	Add Rules     A Set shipping method and their charges.	[GLOBAL]	

• In Ebay Basic Service Type, select from the options shown in the image below,



- In Shipping Postal Code, enter the postal code for your product location.
- In Shipping Settings, you may add the rules by clicking on Add Rules button. On clicking it, the fields will
  appear as:

Shipping Settings	Enabled	Shipping Service	Shipping Cost	Shipping Additional Cost	Shipping Priority		[GLOBAL]
	Yes	USPS First Class F				🛞 Delete	
						Add Rules	
	Set shipping method	l and their charges.					4

- Select Yes in the Enabled.
- Select Shipping Service in the corresponding column.
- Enter the Shipping Cost and Shipping Additional Cost in the next two fields.
- Set priorities in the next field by entering the number.

#### **Ebay Basic Payment Details**

• On clicking Ebay Basic Payment Details, the section will expand as:

EbayBasic Payment Details		٥
PayPal Email Address	admin@admin.com	[STORE VIEW]
Payment Methods	American Express	[STORE VIEW]
	Payment on delivery	
	Discover card	
	Integrated Merchant CreditCard	
	PayPal	
	Visa/Mastercard	

- In PayPal Email Address, enter your PayPal email address.
- In **Payment Methods**, select the payment methods that buyers will use for buying your eBay products.

Once all the actions have been taken as mentioned above, click on **Save Config** button on the top right side of the page. Configuration will be saved.

# 4. Profile Management

In the **Manage Ebay Basic Profiles** section of the eBay Basic Integration for Magento, you may take the following actions:

- Adding a New Profile
- Editing the Existing Profile
- Changing the Profile Status
- Deleting a Profile

You may see the entire process for each of these actions in the next few sections.

# 4.1. Adding a New Profile

### TO ADD A NEW PROFILE,

- Go to the Magento admin panel.
- On the top navigation bar, place cursor on Ebay Basic.
- When the menu appears, click Manage Ebay Basic Profiles.

Ebay Basic
Authorize With CedCommerce
Upload Product
Manage EbayBasic Profiles
Configuration
EbayBasic Knowledge Base

• On clicking it, you will be navigated to a page as shown below:

Ebay	/Basic Profile Listing				Add Nev	w Profile	
Page 📧	1 of 1 pages   View 20 💌 per page   Total 3 records found			Re	set Filter	Search	
Select All	Unselect All   Select Visible   Unselect Visible   0 items selected			Actions	🗾 S	ubmit	
	0 t	F	Profile Name	Status	Total Item	Action	
Any 🗾				· · · · · · · · · · · · · · · · · · ·			
	2	2 1	Test Profile 1	Inactive	2		ł
	3	3 1	Test Profile 2	Active	0	-	ł
		4 1	Test Profile 3	Active	2	-	1

• Click the **Add New Profile** button on the top right side of the page. The **New Profile** page appears as shown in the following figure:

Profile Information	Add EbayBasic Profile		• Back	Reset 🥑 Save	Save and Continue Edit	Save and Upload Product
Profile Info						
EbayBasic Category Mapping	Profile Information					
Profile Products	Profile Code *	For internal use. Please use only letters (a-z), numbers (0-9) or underscore() in this field, first character should be a letter				
	Profile Name *	▲ Give some name to profile to identify them				
	Status *	Inactive  A Make active to enable the profile				

• In **Profile Code**, enter the profile code which is for your internal use.

- In Profile Name, enter the name that you want for your profile.
- In **Status**, select the status that you want for your profile. You need to select **Active** for your profile to be active after it has been created.

Now, click on Ebay Basic Category Mapping from the menu on the left of the page. The section will appear as:

EbayBasic Category Map	ping							
Select Preferred EbayBas	elect Preferred EbayBasic Category to be Mapped							
Please Choose Category	/ <u> </u>							
EbayBasic / Magento Attri	ibute Mapping (Required/Optional m	apping)						
Map Attribute Of EbayBasi	ic with Magento attribute							
Required Attribute	Magento Catalog Attribute	Default Value	Action					
name	name	1						
sku	sku	1						
price	price	·						
description 💌	description	1						
maxDispathTime 💽	max_dispatch_time	1						
listingType 🗾	listing_type	1						
listingDuration	listing_duration	1						
		🔂 Add	Attribute					

• In Ebay Basic Category Mapping, select preferred Ebay Basic category to be mapped. On selecting it, a child category field will appear and you will have to choose a child category from it.

EbayBasic Category Mapping	
Select Preferred EbayBasic Category t	be Mapped
Jewelry & Watches	Fine Jewelry Tine Bracelets
Diamond 🗾	

• Once the child category has been selected, the Ebay Basic / Magento Attribute Mapping (Required/Optional mapping) section will expand and the section will appear as:

Ebay Attribute	Magento Catalog Attribute		Default Value	Action
name	name	•		
sku	• sku	•		
price	- price	•		
description	description	•		
max_dispatch_time	•	•		
listing_type	•	•		
listing duration	•	•		

- In the **Magento Catalog Attribute** column, select the required Magento attribute from the corresponding list to map it with the corresponding Ebay attribute present on the left side of the table.
- In case the required attribute does not exist in the corresponding list, select –Set Default Value– from the corresponding list. A box will appear in the Default Value column next to corresponding Magento Catalog

### Attribute column as shown below:

Ebay Attribute	Magento Catalog Attribu	ute Default Value	Action
name	- name	•	
sku	• sku	<b>•</b>	
price	-Set Default Value	100	
description	description	<u>.</u>	
max_dispatch_time	•	×	
listing_type	•		
listing_duration	•	•	

- Enter the **Default Value** in the box as per your need.
- Click the Add Attribute button to add more attributes.

In the left navigation panel, click the **Profile Products** menu. The page appears as shown:

Add I	EbayB	asic Pro	file			( B	ack Reset 🥑 Save	⊘ Save	and Con	tinue Edit	🕑 Sa	ve and Uplo	ad Product
Page 📧	1	of 1 page	es   View 20 💌 per page   Total	0 records	s fo	und						Reset Filter	Search
Select All	Unsel	ect All   S	elect Visible   Unselect Visible   0 items s	elected							Actions	•	Submit
1	ld	Category	Product Name	Туре		Attrib. Set Name	SKU		Price		Qty		Status
Yes -		•			•	•			From:		From:		-
									To :		To :		
									In :	USD -	Ĩ		
						No records f	ound.						

• Click the **Reset Filter** button on the top right side of page. All the products will be listed in the table as shown below:

Add	l EbayB	asic Prof	ile		• Bac	Reset 🕑 Save	Save and Con	tinue Edit	Save and Opi	bad Product	
Page 🕢	1	of 1 pages	View 20 🔽 per page   Tota	8 records found	d				Reset Filte	r Search	
Select A	Select All   Unselect All   Select Visible   Unselect Visible   0 items selected Actions										
	ld	Category	Product Name	Туре	Attrib. Set Name	SKU	Price		Qty	Status	
Any 🗾				<b>_</b>	-		From: To : In :	USD -	From: To :	-	
	2	Electronic	Test Product 2	Simple Product	Default	test_product_2		\$40.00	114	Enabled	
	3	Electronic	Test Product 31	Simple Product	Default	test_product_1		\$50.00	459	Enabled	
	7		test config	Configurable Product	Default	test_config		\$60.00	0	Enabled	
	8	Electronic	Test Product S2395	Simple Product	Default	ace001		\$10.00	414	Enabled	
	13		Config 2	Configurable Product	Default	config_prod_2		\$10.00	0	Enabled	
	14		Config 1	Configurable Product	Default	config_prod_1		\$10.00	0	Enabled	

- Select the check boxes associated with the required products that you want to assign to the profile. (*Note:* Admin can assign one product to one profile only. It means, admin can assign multiple products to the same profile but can associate a product only to one profile at one time. To assign a product to another profile, the admin has to remove that product from the currently assigned profile.)
- Click **Select All** to select all the products available in the store. (Note: To clear the selection, click the **Unselect All** link.)
- Click the **Select Visible** link to select the products displayed on the current page. (Note: To clear the selection, click the **Unselect Visible** link.)
- Click the **Save** button. The profile will be created and you will be navigated to the **Ebay Basic Profile Listing** page. A success message will appear on the page and the newly created profile will be listed in the column.
- Or you may click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
- You may also click the **Save and Upload Product** button to save the profile and upload the products on Ebay. The assigned products will be listed on the **Product Manager** page and a success message will appear.

# 4.2. Edit the Existing Profile

## TO EDIT THE EXISTING PROFILE,

- Go to the Magento Admin panel.
- On the top navigation bar, point to the Ebay Basic menu. The menu appears as shown.



• Click Manage Ebay Basic Profiles. The Ebay Profile Listing page appears.

Ebay	Basic Profile Listing				Add New	v Profile
Page 🖃	1 🔄 of 1 pages   View 20 💌 per page   Total 3 records found			Re	set Filter	Search
Select All	Unselect All   Select Visible   Unselect Visible   0 items selected			Actions	Su Su	ubmit
	D	t	Profile Name	Status	Total Item	Action
Any 🕶					1	
		2	Test Profile 1	Inactive	2	•
		3	Test Profile 2	Active	0	•
		4	Test Profile 3	Active	2	•

- On this page all the available profiles are listed.
- Click the required row of the profile that you want to edit. OR

In the Action column, click the arrow button, and then click Edit Profile. The Edit Profile page appears as shown:

Profile Information	Add EbayBasic Profile		I Back	Reset	🕗 Save	Save and Continue Edit	Save and Upload Product
Profile Info							
EbayBasic Category Mapping	Profile Information						
Profile Products	Profile Code *	test_profile_1     For internal use. Please use only letters (a-z), number     (0-9) or underscore(_) in this field, first character     should be a letter	s				
	Profile Name *	Test Profile 1 A Give some name to profile to identify them					
	Status *	Inactive A Make active to enable the profile	1				

- Make the changes as per requirement.
- Click the **Save** button. The edited profile will be saved and a success message will appear on the **Ebay Basic Profile Listing** page.

⊘ The The	C The configuration has been saved. The profile has been successfully saved.										
Eba	EbayBasic Profile Listing O Add New Profile										
Page 📧	Page 1 of 1 pages   View 20 yer page   Total 3 records found Reset Filter Search										
Select Al	I   Unselect AI   Select Visible   Unselect Visible   0 terms selected Actions	1	Su St	ubmit							
	D Profile Name Status		Total Item	Action							
Any 🗾		-									
	2 Test Profile 1 Inactive	1	2	•							
	3 Test Profile 2 Active	(	0	•							
	4 Test Profile 3 Active	2	2	•							

- Or Click the Save and Continue Edit button to save the created profile and continue editing, if required.
- Or Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Ebay.

The assigned products are listed on the Product Manager.

# 4.3. Changing the Profile Status

### TO CHANGE THE STATUS

- Go to the Magento Admin panel.
- On the top navigation bar, point cursor to the **Ebay Basic** menu. The menu appears as shown in the following figure:



• Click Manage Ebay Basic Profiles. The Ebay Profile Listing page appears as shown:

Ebay	EbayBasic Profile Listing											
Page 🕢	ge 🛛 1 💿 of 1 pages   View 20 💌 per page   Total 3 records found Reset Filter Sea											
Select All	elect All   Unselect All   Select Visible   Unselect Visible   0 items selected Actions											
	1	t I	Profile Name	Status	Total Item	Action						
Any 🚽												
		2	Test Profile 1	Inactive	2	•						
		3	Test Profile 2	Active	0	•						
		4	Test Profile 3	Active	2	-						

- On this page, all the available profiles are listed.
- Select the check boxes associated with the profiles those are no more required.
- In the Actions list, select the Change Status option. The Status field appears next to the Actions list.

			Reset Filter	Search
Actions Cha	nge status 🗾	Status	Inactive 🗾	Submit

• In the **Status** list, select the required option, and then click the **Submit** button. The status is changed and a success message appears.

# 4.4. Managing Products Assigned to Profile

With the help of this feature, the admin can manage the products assigned to the specific profile. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the Product Manager page.

**Note:** After getting redirected to the Product Manager page from the Ebay Basic Profile Listing page, the admin can view the list of only those products that are assigned to the selected profile.

#### To go to the Product Manager page:

- Go to the Magento Admin panel.
- On the top navigation bar, place cursor on the **Ebay Basic** menu. The menu appears as shown:



### • Click Manage Ebay Basic Profiles. The Ebay Basic Profile Listing page appears as shown:

EbayBasic Profile Listing					Add New	v Profile			
Page 🔳 📔 🕞 of 1 pages   View 💈	D 🚽 per page   Total 3 records found			Res	set Filter	Search			
Select All   Unselect All   Select Visible   Unselect Visible   0 tems selected Actions									
ID		t	Profile Name	Status	Total Item	Action			
Any 🗾									
		2	Test Profile 1	Inactive	2	•			
		3	Test Profile 2	Active	0	•			
		4	Test Profile 3	Active	2	•			

- Scroll down to the required profile row.
- In the Action column of the respective row, click the Arrow button. A menu appears.

Ebay	EbayBasic Profile Listing O Add New										
Page 📧	age 🗉 1 💿 of 1 pages   View 20 💽 per page   Total 3 records found 🛛 Reset Filter S										
Select All	elect All   Unselect All   Select Visible   Unselect Visible   O items selected Actions Delete										
	lD t	1	Profile Name	Status	Total Ite	m Action					
Any 🕶				-							
	1	2 1	Test Profile 1	Inactive	2	N					
	3	3 1	Test Profile 2	Active	0	M					
	4	4 7	Test Profile 3	Active	2 Ed	it Profile					
					Ma	anage Products					

• Click Manage Products. The Product Manager page appears as shown in the following figure:

Proc	Product Manager												
Page 📧	ge 🗈 1 🗈 of 1 pages   View 20 💌 per page   Total 2 records found Reset Filter Search												
Select All	Select All   Unselect All   Select Visible   Unselect Visible   0 tems selected Submit												
	ID Profile Code		Sku	Image	Price	Name	Qty	Visibility	Status	Туре	Validation	Edit	
Any 🕶					From:		From:	•	-	-			
					To :		To :						
					In: USD 💌								
	7	Test Profile 1	test_config		\$60.00	test config	0	Catalog, Search	Enabled	Configurable Product	NOT VALIDATED	Edit	
	8	Test Profile 1	ace001		\$10.00	Test Product S2395	414	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit	

• All the products assigned to the selected profile are listed on this page.

# 4.5. Deleting a Profile

### TO DELETE A PROFILE,

- Go to the Magento Admin panel.
- On the top navigation bar, point cursor to the Ebay Basic menu.
- The menu appears as shown

Ebay Basic Authorize With CedCommerce
Upload Product
Manage EbayBasic Profiles
Configuration
EbayBasic Knowledge Base

- Click Manage Ebay Basic Profiles.
- You will be navigated to Ebay Basic Profile Listing page on which, all the available profiles are listed.

Ebay	Basic Profile Listing				G	Add New	Profile			
Page 📧	1 i of 1 pages   View 20 i per page   Total 3 records found				Res	et Filter	Search			
Select All	elect All   Unselect All   Select Visible   Unselect Visible   0 items selected Actions									
	D	f	Profile Name	Status		Total Item	Action			
Any 🚽					•					
		2	Test Profile 1	Inactive		2	•			
		3	Test Profile 2	Active		0	•			
		4	Test Profile 3	Active		2	•			

- Select the check boxes associated with the profiles those are no more required.
- In the Actions list, select the **Delete** option, and then click the **Submit** button.



- A confirmation dialog box appears.
- Click the **OK** button.
- The selected profiles will be deleted.

# 5. Product Manager

### TO VALIDATE AND UPLOAD PRODUCT(S),

- Go to the Magento Admin Panel.
- On the top navigation bar, move the cursor over the **Ebay Basic** menu. The menu appears as shown in the following figure:

Ebay Basic
Authorize With CedCommerce
Upload Product
Manage EbayBasic Profiles
Configuration
EbayBasic Knowledge Base

- Click Upload Product.
- You will be navigated to the Product Manager page that appears as:

Pro	duct Manag	jer												Back
Page 📧	ge 1 of 1 pages   View 20 💽 per page   Total 4 records found Reset Filter Search													Search
Select A	ket All   Unselect All   Select Visible   Unselect Visible   0 items selected										Actions		🗾 🗾	ubmit
	ID	Profile Code	Sku	Image	Price		Name	Qty		Visibility	Status	Туре	Validation	Edit
Any -		-			From:			From:		-	-	-		
					To :			To :						
					In :	USD 🗾								
	2	Test Profile 3	test_product_2			\$40.00	Test Product 2		114	Catalog, Search	Enabled	Simple Product	VALID	<u>Edit</u>
	3	Test Profile 3	test_product_1			\$50.00	Test Product 31		459	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	<u>Edit</u>
	7	Test Profile 1	test_config			\$60.00	test config		0	Catalog, Search	Enabled	Configurable Product	NOT VALIDATED	<u>Edit</u>
	8	Test Profile 1	ace001			\$10.00	Test Product S2395		414	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	<u>Edit</u>

• Now click on **Actions** drop down menu which is on the top right side of the page. The drop down menu appears as:



- Click on Validate & Upload Product(s).
- Click Submit button next to it.
- You will be navigated to the page on which you will see the status of the product upload.

Uploading Status	• Back
💡 Starting Product Upload execution, please wait	
🛕 Warning: Please do not close the window during Uploading data	
🤣 Total 1 Batch(s) Found.	
⊘ Batch 1 products Upload Request Send on EbayBasic.com. Successfully Uploaded SKU(s) are <b>test_product_2</b>	
🤣 100% 1 Of 1 Processed.	
⊘ 1 Batch(s) Successfully Upload Requested.	
Finished product upload execution.	

• The product(s) will be uploaded successfully.

## TO EDIT PRODUCT(S),

• On the **Product Manager** page, click on **Edit** button which is present in the last column adjacent to the products, under **Edit** column.

Pro	Product Manager													
Page 📧	I of 1 pages   View 20 💽 per page   Total 4 records found Reset Filter												Search	
Select Al	ed Ali   Unseled Ali   Seled Visible   Unseled Visible   0 items selected Actions													
	ID	Profile Code	Sku	Image	Price		Name	Qty		Visibility	Status			Edit
Any 🗾		-			From:			From:		-		Validate & Upload Product(s)		
					To :			To :						
					In :	USD 💌								_
	2	Test Profile 3	test_product_2			\$40.00	Test Product 2		114	Catalog, Search	Enabled	Simple Product	VALID	Edit
	3	Test Profile 3	test_product_1		\$50.00		Test Product 31	459		Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
	7	Test Profile 1	test_config	Ô		\$60.00	test config		0	Catalog, Search	Enabled	Configurable Product	NOT VALIDATED	Edit

- On clicking it, you will be navigated to the page on which you may edit the product details.
- Click on Save button once the changes have been made. The editing will be done for the product.

# 6. Knowledge Base

### TO GET HELP AND SUPPORT FROM US VIA KNOWLEDGE BASE,

- Go to your Magento admin panel.
- On the top navigation bar, place the cursor on Ebay Basic.
- When the menu appears, click on Ebay Basic Knowledge Base.



• On clicking, you will be navigated to the page as shown below:

Documentation Ebay Integration Extension User Guide					
Contact Us via Below Available Mediums					
	Submit issue via ticket		Send us an E-mail		Connect via skype
( b				6	

### **Documentation**

• Ebay Integration Extension User Guide is for navigating the sellers to this guide for integrating and managing the integration.

#### Contact Us via Below Available Mediums

- Under the **Contact Us via Below Available Mediums**, you may see the different ways to get in touch with us.
- Click **Submit issue via ticket** and you will be navigated to our website where you just need to raise a ticket and we will be there to help you in no time.
- Click Send us an E-mail and your mailbox will get opened and you may mail us your question or query.
- Click Connect via Skype and you will be able to join us on Skype instantly where we are available 24×7.