

# **Newegg Canada -Magento 2 Integration Guide**

by CedCommerce Products Documentation

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## 1. Overview

Newegg is one of the leading global e-commerce companies that deals in computer parts, PC components, hardware and software, and other similar consumer goods. The tech focused online retailer was founded in the year 2001 and is headquartered in North America. It has a worldwide reach in about 50 countries in Europe, Asia Pacific, Middle East and Latin America with more than 25 million registered users.

Newegg Canada also known as Newegg.ca is the Canadian division of this giant marketplace and caters to the needs of the users in the Canadian region. In the wake to help the sellers sell on Newegg Canada, one of the most visited marketplaces around the globe, CedCommerce has developed an advanced Newegg Magento 2 Integration Extension. This integration extension not only helps you as a sellers to sell on Newegg Canada but also helps in managing the product related actions in the easiest and most efficient way.

Glance over some of the remarkable features of the Newegg Canada Magento 2 Integration Extension by CedCommerce:

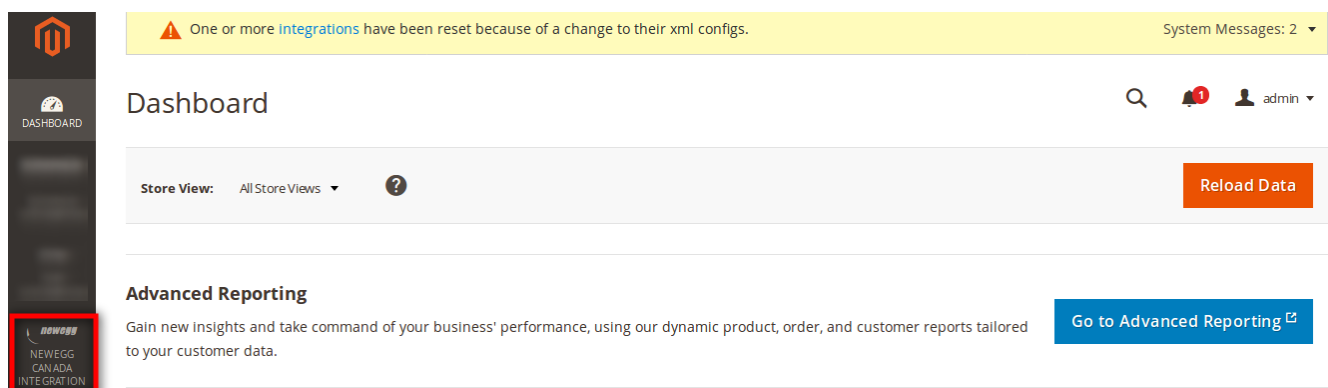
- **Synchronization of Price and Inventory:** Allows the synchronization of product inventory and price between your Magento 2 store and Newegg.
- **Product Operation:** It allows admin to perform product related tasks such as product upload or product archiving using bulk management system.
- **Profile Based Product Upload:** It allows the profile based product upload on the Newegg.ca platform.
- **Crons:** Cron job automates the process of updating the inventory, price and orders between Magento 2 and Newegg Canada.
- **Easy Debug:** Easy debug process for hassle free products upload on the Newegg.ca store and to know and remove the bugs if there are any.
- **Manage Newegg.ca Orders:** It allows admin to import orders from the Newegg.ca store to convert it into regular Magento orders and complete the shipment process .

## 2. Configuration

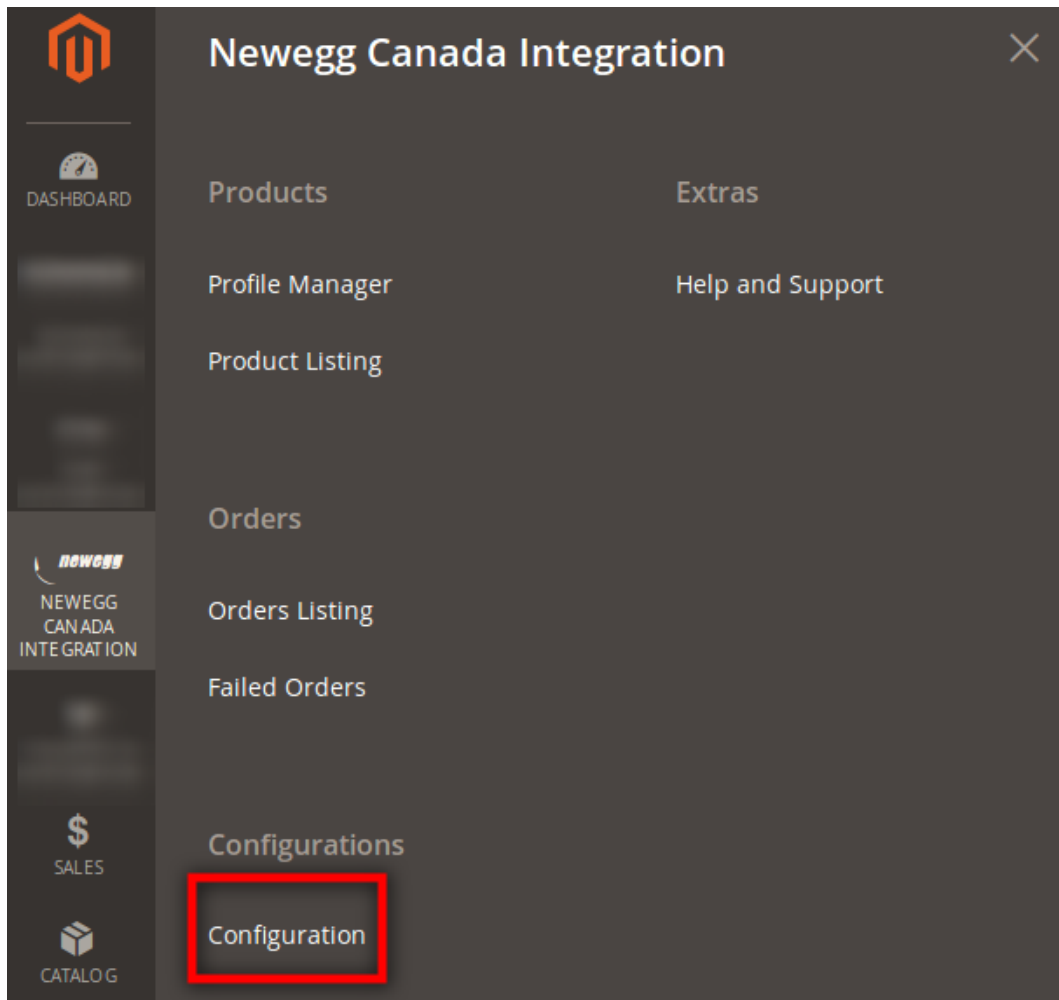
To integrate the Magento 2 store with Newegg Canada, you need to complete the configuration process which works as the foundation of the integration process. Once the Newegg Canada Magento 2 Integration Extension has been installed, the configuration needs to be done.

**To complete the configuration,**

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on **Newegg Canada Integration**.



- On clicking it, the menu appears as shown below.



- Click on **Configuration** which is highlighted in the above image.
- On clicking it, you will be navigated to a page which will appear as shown below:

## Configuration

Search 🔍 1 notifications 🔔 admin 👤

Store View: Default Config ?
Save Config

CEDCOMMERCE ^	Newegg Seller/Developer Settings	⌵
General Setting	Newegg Product Settings	⌵
Newegg Configuration	Newegg Category Settings	⌵
	Newegg Order Settings	⌵
	Newegg Cron Settings	⌵

### Newegg Seller/Developer Settings

- Click on Newegg Seller/Developer Settings and it will expand as:

### Newegg Seller/Developer Settings



Enabled [global]	No	▼
Enable Debug Mode [global]	Yes	▼

- In **Enabled**, select **Yes** to enable the Newegg Magento 2 Integration Extension.
- On selecting **Yes**, the section would expand as:

### Newegg Seller/Developer Settings



Enabled [global]	Yes	▼
Api Url [global]	<input type="text"/>	
Seller Id [global]	<input type="text"/>	
Secret Key [global]	<input type="text"/>	
Authorization Key [global]	<input type="text"/>	
Select Store [global]	Default Store View	▼
Enable Debug Mode [global]	Yes	▼

- In **API URL** field, enter the API URL which you can get from your Newegg Canada admin panel.
- Enter your seller ID in the **Seller ID** field.
- In the next two fields of **Secret Key** and **Authorization Key**, enter the keys that you may get from your Newegg Canada seller panel.
- Select your store in the next field.
- In **Enable Debug Mode**, select yes if you want the debug log to be created.

### Newegg Product Settings

- Click the Newegg Product Settings and the section will expand as shown below:

---

Newegg Product Settings

## Newegg Price Settings

 Newegg Inventory Settings

---

- Click on **Newegg Price Settings** and the section will expand further as:

---

Newegg Product Settings

## Newegg Price Settings

Product Price  
[global]

Default Magento Price

Select to send a different product price to **Newegg** Newegg Inventory Settings

---

- Now you may select the price from the **Product Price** field that you want to be sent to Newegg Canada, for your Magento 2 store products. The options for price can be seen below:

---

Newegg Product Settings

## Newegg Price Settings

Product Price  
[global]

Default Magento Price

Default Magento Price

Increase By Fixed Price

Increase By Fixed Percentage

Decrease By Fixed Price

Decrease By Fixed Percentage

 Newegg Inventory Settings

---

- Default Magento Price:** By selecting this option, you can choose the same price for your product on Newegg Canada platform as it is on your Magento 2 store.
- Increase By Fixed Price:** You may select this option if you want your product price to be increased on Newegg Canada as compared to you Magento 2 store. If you select this option, a box appears as shown below:

**Modify by Fix Price**  
[global]

- By choosing this option, you may enter in the **Modify by Fix Price** box the amount by which you want your product price to be increased on Newegg Canada as compared to your Magento 2 store. Suppose if you enter 50 in this field and your product is for 100 on your Magento 2 store, then the amount that your product will be available for on Newegg Canada would be 150 (as the amount entered is 50 for **Increase** by fixed amount, so the price entered would be added to the price for which product is available on Magento 2 store).
- **Increase By Fixed Percentage:** You may use this option if you want the price of your Magento 2 product to be increased on Newegg Canada by a certain percentage. By choosing this option, you may enter in the **Modify by Percentage Price** box the percentage amount by which you want your product price to be increased on Newegg Canada as compared to your Magento 2 store. Suppose if you enter 20 in this field and your product is for 100 on your Magento 2 store, then the amount that your product will be available for on Newegg Canada would be 120 (as 20% of 100 is 20 which gets added to 100).

**Modify by Percentage Price**  
[global]

Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

- **Decrease By Fixed Price-** You may use this option if you want the price of your Magento 2 product to be decreased on Newegg Canada. By choosing this option, you may enter in the **Modify By Fixed Price** box the amount by which you want your product price to be decreased on Newegg Canada as compared to your Magento 2 store. Suppose if you enter 50 in this field and your product is for 100 on your Magento 2 store, then the amount that your product will be available for on Newegg Canada would be 50 (as the amount entered is 50 for **Decrease** by fixed amount, so the price entered would be subtracted from the price for which the product is available on Magento 2 store).
- **Decrease By Fixed Percentage-** You may use this option if you want the price of your Magento 2 product to be decreased on Newegg Canada by a certain percent. By choosing this option, you may enter in the **Modify By Percentage Price** box the percentage amount by which you want your product price to be decreased on Newegg Canada as compared to your Magento 2 store. Suppose if you enter 20 in this field and your product is for 100 on your Magento 2 store, then the amount that your product will be available for on Newegg Canada would be 80 (as 20% of 100 is 20 which gets subtracted from 100).
- Now click on **Newegg Inventory Settings** and the section will expand as:

## ⌵ Newegg Inventory Settings

Set Inventory on Basis of Threshold  
[global]

Disable

Choose yes to send inventory on newegg by condition

- In **Set Inventory on Basis of Threshold**, you may select **Yes** to send the product inventory on Newegg by condition. on selecting **Yes**, the section will expand as:

## ⌵ Newegg Inventory Settings

Set Inventory on Basis of Threshold  
[global]

Enable

Choose yes to send inventory on newegg by condition

Inventory Threshold Value  
[global]

Set inventory quantity on which lesser and greater condition can control.

Send Inventory for Lesser Than Threshold Case  
[global]

Send Quantity to Newegg for those products, whose inventory is LESSER than the inventory threshold.

WAREHOUSE LOCATION  
[global]

Please Fill Warehouse Country. eg: (USA , AUS , IND).

Send Inventory for Greater Than Threshold Case  
[global]

Send Quantity to Newegg for those products, whose inventory is GREATER than the inventory threshold.

- Now, in **Inventory Threshold Value**, set the inventory quantity on the basis of which the product stock can be controlled.  
Let us see how it works.
  - Suppose if in the **Inventory Threshold Value** we have entered 8.
  - In **Send Inventory for Lesser than Threshold Case**, we enter 5.
  - In **Send Inventory for Greater Than Threshold Case**, we enter 10.
- Now, if the product inventory that we are sending to Newegg Canada is lesser than the threshold case – lets say 6 – then the inventory sent to Newegg Canada would be 5 and not 6 as that is the inventory we've entered. Similarly, if we're sending product inventory of 9 to Newegg Canada, the inventory that would be sent would be 10 because that's what we've entered in the corresponding field.
- In **WAREHOUSE LOCATION**, you need to enter the location of your store warehouse.

## Newegg Category Settings



- Click on **Newegg Category Settings** and the section will expand as:

### Newegg Category Settings



select the first level category [global]

Software  
 Bags & Luggage  
 DVD & Videos  
 Baby  
 Camera & Photo  
 Unlocked Cell Phones  
 Cell Phone Accessories  
 Books, Media & Entertainment  
 Video Game Consoles  
 Home Improvement

- Now **select the first level category** of your product from the categories given.

### Newegg Order Settings

- Click the Newegg Order Settings section and it will expand as:

### Newegg Order Settings



**Newegg Order Id Prefix** [global]

Prefix for Newegg Increment ID

**Order Notification Email** [global]

**Enable Default Customer** [global]

**Default Customer** [global]

- In **Newegg Order Id Prefix**, enter the prefix that you want to be added to the orders placed for your products on Newegg Canada platform.
- In **Order Notification Email**, enter the email address on which you want the notification emails when a new order is fetched from Newegg Canada to Magento 2.
- In the **Enable Default Customer**, select **Yes** if you want the orders to be created under one email id for all the order placed on Newegg Canada and fetched from there to Magento 2.
- On selecting **Yes**, the **Default Customer** field appears as can be seen in the above image. In this field, you may select the default customer under whose id/profile you want all the orders to be created which are imported from Newegg Canada.

### Newegg Cron Settings

- Click on the **Newegg Cron Settings** and the section will expand as:

### Newegg Cron Settings



<b>Order Cron</b> <small>[global]</small>	Enable	▼
Order Fetch Cron		
<b>Inventory   Price Cron</b> <small>[global]</small>	Enable	▼
Inventory Sync Cron		

- In **Order Cron**, select **Enable** if you want the cron setting to run for orders. The order cron will enable the automatic synchronization of the orders between Newegg Canada and Magento 2 store, periodically.
- In **Inventory | Price Cron**, select **Enable** if you want the cron setting to run for your product price and inventory. The inventory and price cron will enable the automatic synchronization of your product price and inventory between Newegg Canada and Magento 2 store.

Once you have taken all the actions mentioned so far, click on the **Save Config** button on the top right side of the page. The configuration will be saved.

## 3. Profile Managaement

Once the configuration is done, the next step is the creation of a profile and the assignment of products to the profile. By doing so, you can keep all the similar type of products in one profile and make it easy to upload products on Newegg Canada on the basis of the profile.

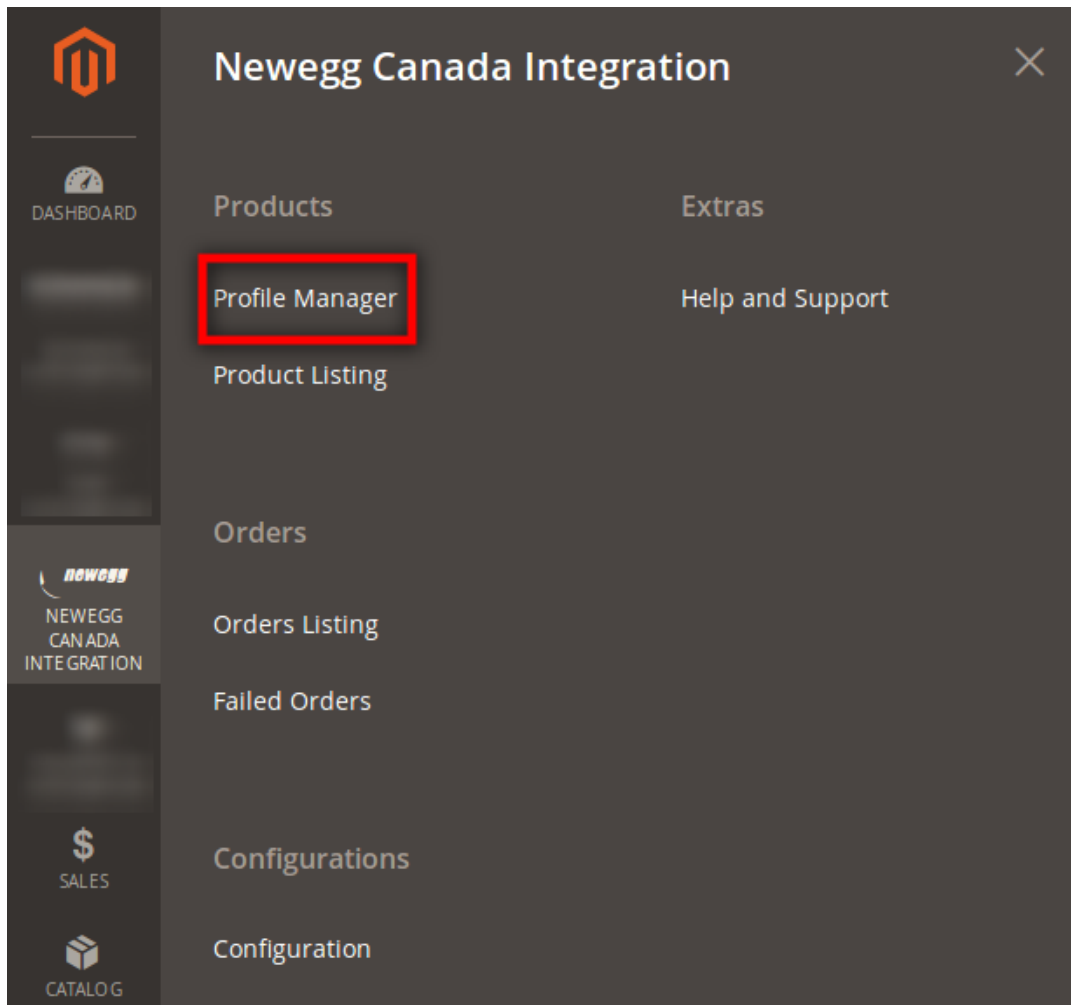
In the Profile Manager section, you can take the following actions,

- Add new profile(s)
- Edit the existing profile(s)
- Enable/Disable profile(s)
- Delete profile(s)

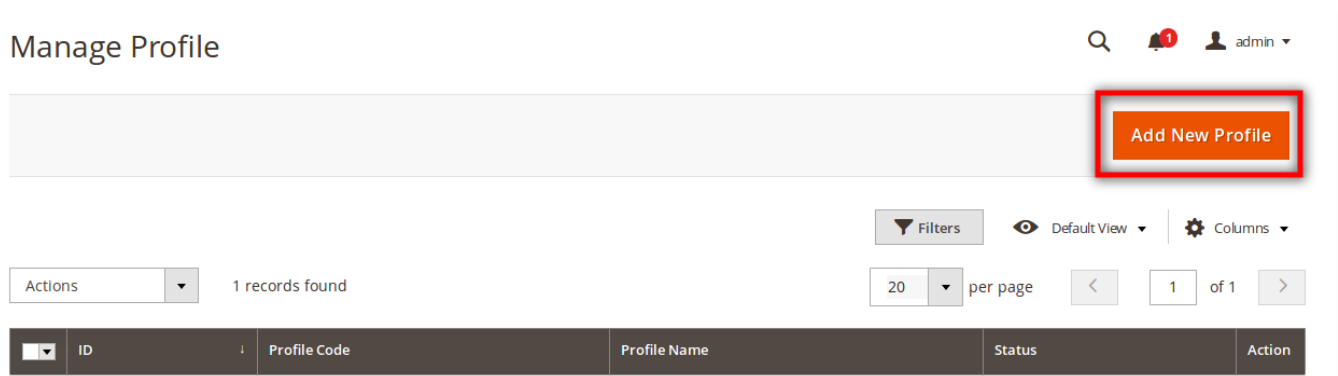
### 3.1. Add New Profile

#### To add a new profile.

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on the Newegg Canada Integration.
- When the menu appears, click **Profile Manager**.



- On clicking it, you will be navigated to the page as:



- Now click on the **Add New Profile** button which has been highlighted in the above image.
- On clicking it, you will be navigated to the page which appears as:


## Add New Profile





← Back

Save

 Newegg API not enabled or Invalid. Please check Newegg Configuration.

**PROFILE INFORMATION**

General Information  
Profile Mappings  
Profile Products

**General Information**

Profile Code \*

Profile Name \*

Profile Status

Enabled ▼

On the left side of the above image, you can see that there are sections under Profile Information. You need to fill these sections with necessary details and select the appropriate options.

**General Information**

- In **Profile Code**, enter the code for the profile that you are creating.
- Enter the name that you want for your profile in **Profile Name**.
- In **Profile Status**, select **Enabled** to enable your profile.

Now click on Profile Mappings from the left side of the section.

**Profile Mapping**

- On clicking Profile Mapping, the section appears as:

**PROFILE INFORMATION**  
General Information  
**Profile Mappings**  
Profile Products

### Profile Mappings

Profile Category Level 1 \*

Please map all Newegg attributes with Magento attributes.

Newegg Attribute	Magento Catalog Attribute	Action
<input type="text" value="SellerPartNumber"/>	<input type="text" value="SKU"/>	
<input type="text" value="Manufacturer"/>	<input type="text" value="Manufacturer"/>	
<input type="text" value="ManufacturerPartNumberOrISBN"/>	<input type="text" value="Newegg Mpn"/>	
<input type="text" value="UPC"/>	<input type="text" value="Newegg UPC"/>	
<input type="text" value="WebsiteShortTitle"/>	<input type="text" value="Product Name"/>	
<input type="text" value="ProductDescription"/>	<input type="text" value="Description"/>	
<input type="text" value="ItemWeight"/>	<input type="text" value="Weight"/>	
<input type="text" value="PacksOrSets"/>	<input type="text" value="Newegg PacksorSets"/>	
<input type="text" value="ItemCondition"/>	<input type="text" value="Newegg Item Condition"/>	
<input type="text" value="ShippingRestriction"/>	<input type="text" value="Newegg ShippingRestriction"/>	
<input type="text" value="SellingPrice"/>	<input type="text" value="Price"/>	
<input type="text" value="Shipping"/>	<input type="text" value="Newegg Shipping"/>	
<input type="button" value="Add Attribute"/>		

- In **Profile Category Level 1**, select the main category of your product. On selecting it, other child categories or sub categories section appears. Select those from the corresponding boxes.
- Now map the Newegg attributes with Magento attributes in the next section as shown in the above image.
- You may also add the attributes by clicking on **Add Attribute** button at the bottom as can be seen in the above image, and map those attributes with Magento catalog attribute.

Once done, click on **Profile Products** from the left side section.


### Profile Products

- On clicking Profile Products, the section appears as:

## Add New Profile



 admin ▾

 Newegg API not enabled or Invalid. Please check Newegg Configuration.

## PROFILE INFORMATION

General Information

Profile Mappings

Profile Products

## Profile Products

Search [Reset Filter](#) 2046 records found 20 ▾ per page < 1 of 103 >

<input type="checkbox"/>	ID ↑	Profile	Store Category	Type	Status	Name	SKU	Price
Any ▾	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From To
<input type="checkbox"/>	2046		Gear, Fitness Equipment	Grouped Product		Set of Sprite Yoga Straps	24-WG085_Group	
<input type="checkbox"/>	2045		Shorts, Erin Recommends, Default Category	Configurable Product		Erika Running Short	WSH12	\$45.00
<input type="checkbox"/>	2044		Shorts, Erin Recommends, Default Category	Simple Product		Erika Running Short-32-Red	WSH12-32-Red	\$45.00
<input type="checkbox"/>	2043		Shorts, Erin Recommends, Default Category	Simple Product		Erika Running Short-32-Purple	WSH12-32-Purple	\$45.00

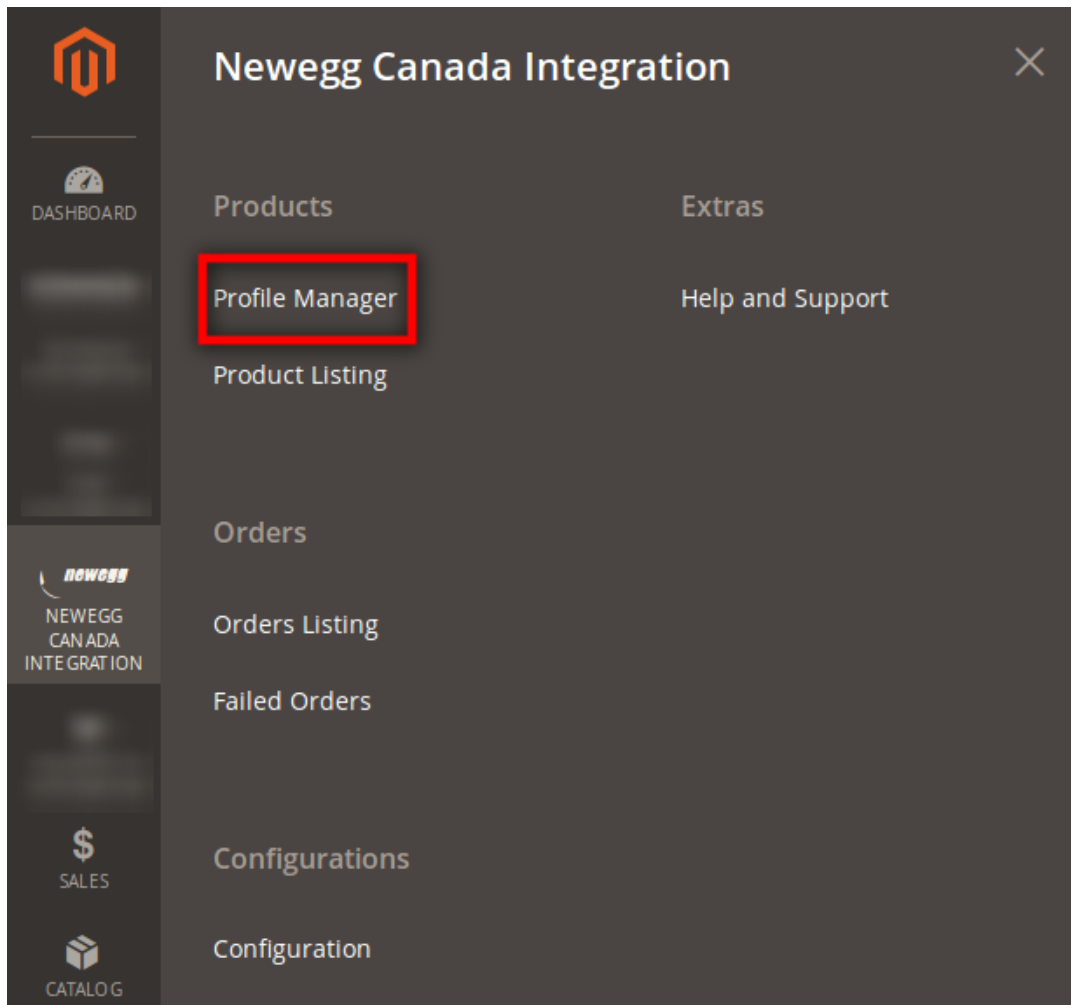
- Here you may select the products to be added in the profile.

Once you have selected the products, you need to click on **Save** button on the top right side of the same page. The profile will be created and you will be navigated to the Manage Profile page where you can see your newly created profile.

## 3.2. Edit a Profile

### To edit a profile.

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on the Newegg Canada Integration.
- When the menu appears, click **Profile Manager**.



- On clicking it, you will be navigated to the page as:

## Manage Profile

Search, 1 notification, admin

Add New Profile

Filters, Default View, Columns

Actions, 2 records found

20 per page, 1 of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
<input type="checkbox"/>	3	test	test	Enabled	<a href="#">Edit</a>

- Now click on the **Edit** button as highlighted in the above image under the **Actions** column corresponding to the profile that you want to edit.
- On clicking it, you will be navigated to a page as shown below:

## Edit Profile

   admin ▾[← Back](#)[Delete](#)[Save](#)

## PROFILE INFORMATION

## General Information

## Profile Mappings

## Profile Products

## General Information

Profile Code \* Profile Name \* Profile Status  ▾

- You may edit the **General Information** section from here.
- Now you may make the changes section by section from the left side of the page.
- Click **Profile Mappings** to edit the mapping section and the section will appear as:



**PROFILE INFORMATION**

General Information

**Profile Mappings**

Profile Products

### Profile Mappings

Profile Category Level 1 \*

Please map all Newegg attributes with Magento attributes.

Newegg Attribute	Magento Catalog Attribute	Action
<input type="text" value="SellerPartNumber"/>	<input type="text" value="SKU"/>	
<input type="text" value="Manufacturer"/>	<input type="text" value="Manufacturer"/>	
<input type="text" value="ManufacturerPartNumberOrISBN"/>	<input type="text" value="Newegg Mpn"/>	
<input type="text" value="UPC"/>	<input type="text" value="Newegg UPC"/>	
<input type="text" value="WebsiteShortTitle"/>	<input type="text" value="Product Name"/>	
<input type="text" value="ProductDescription"/>	<input type="text" value="Description"/>	
<input type="text" value="ItemWeight"/>	<input type="text" value="Weight"/>	
<input type="text" value="PacksOrSets"/>	<input type="text" value="Newegg PacksorSets"/>	
<input type="text" value="ItemCondition"/>	<input type="text" value="Newegg Item Condition"/>	
<input type="text" value="ShippingRestriction"/>	<input type="text" value="Newegg ShippingRestriction"/>	
<input type="text" value="SellingPrice"/>	<input type="text" value="Price"/>	
<input type="text" value="Shipping"/>	<input type="text" value="Newegg Shipping"/>	
<input type="button" value="Add Attribute"/>		

- You may edit the **Profile Products** section by clicking on it and the section will expand as:

**PROFILE INFORMATION**  
General Information  
Profile Mappings  
**Profile Products**

### Profile Products

Search
Reset Filter
2046 records found
20 per page
1 of 103

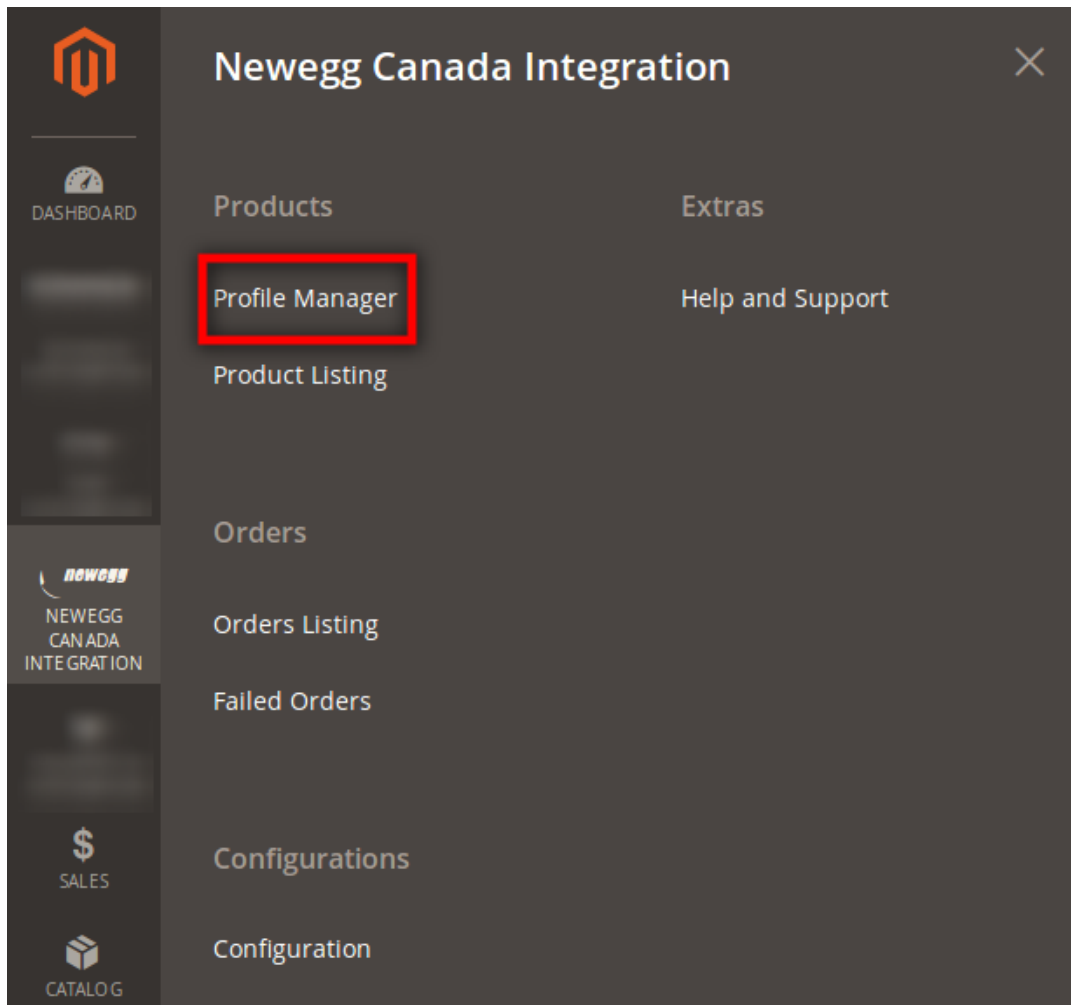
	ID	Profile	Store Category	Type	Status	Name	SKU	Price
Any								From To
<input type="checkbox"/>	2046		Gear, Fitness Equipment	Grouped Product		Set of Sprite Yoga Straps	24-WG085_Group	
<input type="checkbox"/>	2045		Shorts, Erin Recommends, Default Category	Configurable Product		Erika Running Short	WSH12	\$45.00
<input type="checkbox"/>	2044		Shorts, Erin Recommends, Default Category	Simple Product		Erika Running Short-32-Red	WSH12-32-Red	\$45.00

- Once you have made the changes in the **General Information** section, **Profile Mappings** section, and the **Profile Products** section, click on the **Save** button on the top right side of the page. The changes you have made will be saved.

### 3.3. Enable/Disable Profile

#### To Enable/Disable a selected profile.

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on the Newegg Canada Integration.
- When the menu appears, click **Profile Manager**.



- On clicking it, you will be navigated to the page as:

## Manage Profile

Search, Notifications (1), User: admin

Add New Profile

<div> <div>Filters</div> <div>Default View</div> <div>Columns</div> </div>						
<div> <div>Actions</div> <div>2 records found (1 selected)</div> </div>		<div> <div>20</div> <div>per page</div> </div>		<div> <div>1</div> <div>of 1</div> </div>		
ID	Profile Code	Profile Name	Status	Action		
2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>		
3	test	test	Enabled	<a href="#">Edit</a>		

- Now select the product for which you want the status to be changed into Enabled/Disabled.
- Now click on the **Actions** drop down menu as shown in the above image.
- On clicking it, the menu appears as:

## Manage Profile

Add New Profile

2 records found (1 selected)

20 per page 1 of 1

Filters Default View Columns

Actions

- Delete
- Disable
- Enable

ID	Profile Code	Profile Name	Status	Action
2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
3	test	test	Enabled	<a href="#">Edit</a>

- Now select **Disable** or **Enable** option depending on your requirements. The page will get refreshed and profile will be Enabled or Disabled with a message appearing as:

## Manage Profile

Add New Profile

✓ Total of 1 record(s) have been disabled.

2 records found

20 per page 1 of 1

Filters Default View Columns

Actions

ID	Profile Code	Profile Name	Status	Action
2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
3	test	test	Disabled	<a href="#">Edit</a>

**To Enable/Disable profiles in bulk**

- Select all the profiles by clicking the button as shown in the image below:

2 records found (2 selected)

20 per page 1 of 1

Filters Default View Columns

Actions

ID	Profile Code	Profile Name	Status	Action
2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
3	test	test	Disabled	<a href="#">Edit</a>

- Now click on Actions drop down as shown below:

## Manage Profile

   admin[Add New Profile](#)

Actions

Delete

Disable

Enable

2 records found (1 selected)

20 per page

< 1 of 1 >

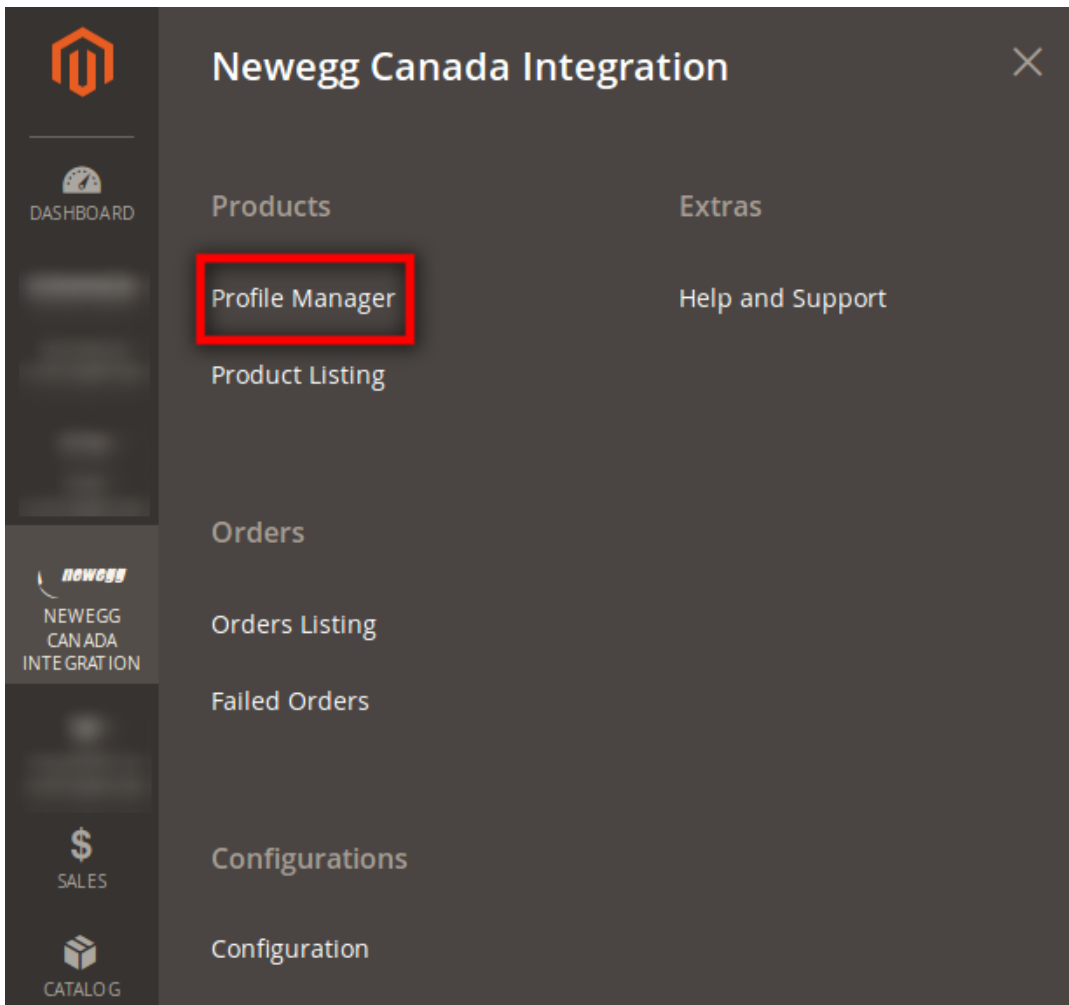
Profile Code	Profile Name	Status	Action
snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
test	test	Enabled	<a href="#">Edit</a>

- Now click on Enable or Disable depending on your requirements.
- The profiles will be Disabled or Enabled.

### 3.4. Delete Profiles

#### To delete a selected profile.

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on the Newegg Canada Integration.
- When the menu appears, click **Profile Manager**.



- On clicking, you will be navigated to a page as:

## Manage Profile

Search, Notifications (1), User: admin

Add New Profile

Filters, Default View, Columns

Actions, 2 records found, 20 per page, 1 of 1

	ID	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
<input type="checkbox"/>	3	test	test	Enabled	<a href="#">Edit</a>

- Now select the profile you want to delete and click the **Actions** drop down.

## Manage Profile

[Add New Profile](#)

2 records found (1 selected)

20 per page 1 of 1

Filters Default View Columns

	Profile Code	Profile Name	Status	Action
<input type="checkbox"/>	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
<input type="checkbox"/>	test	test	Enabled	<a href="#">Edit</a>

Actions dropdown menu:

- Delete
- Disable
- Enable

- Now click the **Delete** option.
- A box will appear asking you to confirm your action.

## Delete items

Are you sure you want to delete selected items?

[Cancel](#)
[OK](#)

- Click **OK** and the profile will get deleted.

**To delete all the profiles,**

- Click on the button highlighted in the image below to select all the profiles.

2 records found (2 selected)

20 per page 1 of 1

Filters Default View Columns

	ID	Profile Code	Profile Name	Status	Action
<input checked="" type="checkbox"/>	2	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
<input checked="" type="checkbox"/>	3	test	test	Disabled	<a href="#">Edit</a>

Actions dropdown menu:

- ☒ All
- ☐ None
- ☐ 1
- ☐ 2
- ☐ 3

- Now click **Actions** drop down.

## Manage Profile



 admin

[Add New Profile](#)

Actions

Delete

Disable

Enable

2 records found (1 selected)

20

per page

1

of 1

	Profile Code	Profile Name	Status	Action
<input checked="" type="checkbox"/>	snoopdog	snoopdog	Enabled	<a href="#">Edit</a>
<input type="checkbox"/>	test	test	Enabled	<a href="#">Edit</a>

- Click on **Delete**.
- A box will appear asking you to confirm your action.
- Click **OK** and the profiles will be deleted.

## 4. Product Listing

While using the Newegg Canada Magento 2 Integration Extension, the product management becomes extremely convenient for the sellers.

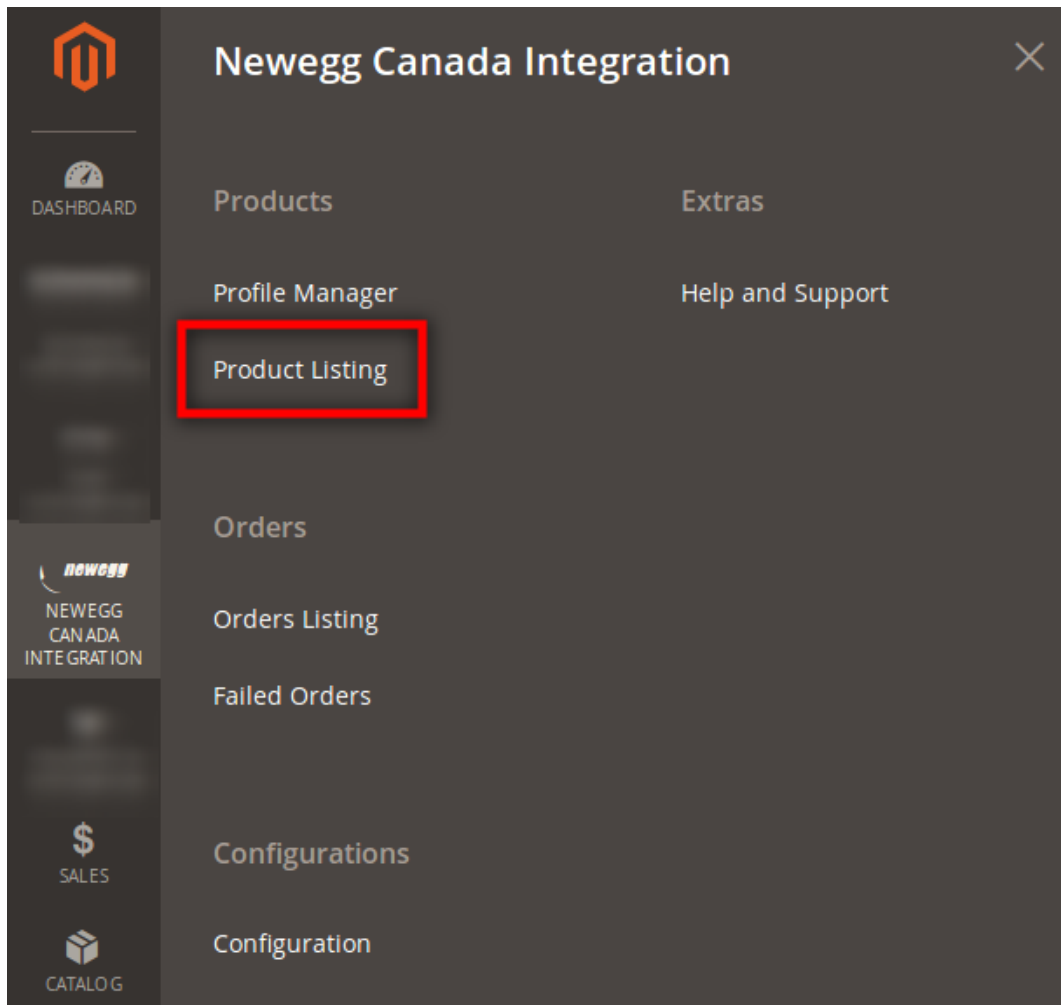
The following actions can be taken while managing the products:

- Validate Product
- Status Sync
- Activate Product
- Inactivate Product
- Upload Product(s)
- Update Inventory & Price
- Edit Product

### To Validate Product(s)

- Go to your Magento 2 admin panel.
- On the left navigation bar, click Newegg Canada Integration.
- When the menu appears, click **Product Listing**.





- On clicking it, you get navigated to the page as shown below:



The screenshot shows the 'Newegg Product Listing' page. At the top, there's a search bar, a notification bell with '1', and a user profile 'admin'. Below these are 'Filters', 'Default View', and 'Columns' dropdowns. A summary bar shows 'Actions' dropdown, '14 records found', and pagination '20 per page', '1 of 1'. The main table lists three products:

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Newegg Status	Feed	Validation	Action
<input type="checkbox"/>	1		Joust Duffle Bag	Simple Product	24-MB011	\$100.00	300.0000	Catalog, Search	Enabled	UPLOADED		NOT VALIDATED	Select ▼
<input type="checkbox"/>	2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select ▼
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select ▼

- Now click on **Select** button under **Action** column for the product that you want to validate.
- The **Select** button appears as:

Filters Default View Columns

Actions 14 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Newegg Status	Feed	Validation	Action
<input type="checkbox"/>	1		Joust Duffle Bag	Simple Product	24-MB011	\$100.00	300.0000	Catalog, Search	Enabled	UPLOADED		INVALID	Select Edit Validate
<input type="checkbox"/>	2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	

- Click on **Validate**.
- The product gets validated and the message appears on the page as shown below:

## Newegg Product Listing

Search 1 admin




✓ Product Validated Successfully

### To validate multiple or all the products

- Click on the checkbox shown in the image below:




Filters Default View Columns

Actions 14 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Newegg Status	Feed	Validation	Action
<input type="checkbox"/>	1		Joust Duffle Bag	Simple Product	24-MB011	\$100.00	300.0000	Catalog, Search	Enabled	UPLOADED		INVALID	Select
<input type="checkbox"/>	2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select

- Click on **Select All**. If you don't want to validate all the products, you may select products that you want to validate by checking the corresponding boxes.
- Now click the **Actions** drop down and when the menu appears, click on **Validate Product**.

Actions 14 records found 20 per page 1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Newegg Status	Feed	Validation	Action
<input type="checkbox"/>	1		Joust Duffle Bag	Simple Product	24-MB011	\$100.00	300.0000	Catalog, Search	Enabled	UPLOADED		NOT VALIDATED	Select
<input type="checkbox"/>	2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select
<input type="checkbox"/>	3		Crown Summit Backpack	Simple Product	24-MB03	\$38.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	Select

- A box appears asking you to confirm your action.
- Click **OK**.
- Products get validated and you get navigated to the page with a success message for the product validation.

## Product Validate

Search  admin ▾

[Back](#)

0%

**Responses**

Total 2 Batch(s) Found.

✓ 1 Product(s) Validated successfully

✓ 1 Product(s) Validated successfully

✓ 2 of 2 Processed.

✓ 2 product batch(s) successfull.

Process has been Finished.

### To sync the status

- Select the products for which you want the status to be synced.
- Click on the **Actions** drop down.
- When the menu appears, click **Status Sync**.
- Click **OK** when the confirmation box appears.
- The product status gets synced and you get redirected to a page that shows the sync status, as shown below:

## Status Sync

Search  admin ▾

[Back](#)

100%

**Responses**

Total 1 Batch(s) Found.

✗ Errors in Product Status Sync.

✓ 1 of 1 Processed.

✓ 1 product batch(s) successfull.

Process has been Finished.

### To Activate Product,

- Select the product(s) that you want to activate.
- Click on the **Actions** drop down.
- When the menu appears, click **Activate Product**.
- Click **OK** when the confirmation box appears.
- Product activation status message appears as below:

## Activate product on newegg



 admin

Back

100%

### Responses

Total 1 Batch(s) Found.  
 ✖ Errors in Product Activation on Newegg.  
 ✔ 1 of 1 Processed.  
 ✔ 1 product batch(s) successfull.  
 Process has been Finished.

## To Inactivate Product.

- Select the product(s) that you want to deactivate.
- Click on the **Actions** drop down.
- When the menu appears, click **InActivate Product**.
- Click **OK** when the confirmation box appears.
- Product inactivation status message appears as below:

## InActivate product on newegg



 admin

Back

100%

### Responses

Total 1 Batch(s) Found.  
 ✖ Errors in Product InActivation on Newegg.  
 ✔ 1 of 1 Processed.  
 ✔ 1 product batch(s) successfull.  
 Process has been Finished.

## To upload product(s).

- Select the product(s) that you want to upload to Newegg Canada.
- Click on the **Actions** drop down.
- When the menu appears, click **Upload Product(s)**.
- Click **OK** when the confirmation box appears.
- Product upload status message appears.

## To update inventory and price.

- Select the product(s) for which you want to update the price and inventory on Newegg Canada.
- Click on the **Actions** drop down.
- When the menu appears, click **Update Inventory & Price**.
- Click **OK** when the confirmation box appears.
- Inventory and Price update status message appears as shown below:

## Price Inventory



 admin

[Back](#)

100%

## Responses

Total 1 Batch(s) Found.

- ✓ 2 Product(s) Inventory/Price Updated successfully
- ✓ 1 of 1 Processed.
- ✓ 1 product batch(s) successfull.

Process has been Finished.

To edit a product

- Click the **Select** button under **Action** column for the product that you want to edit.
- The **Select** button appears as:

Filters

Default View



Columns

Actions

14 records found

20 per page

1 of 1

	ID	Thumbnail	Name	Type	SKU	Price	Quantity	Visibility	Status	Newegg Status	Feed	Validation	Action
<input type="checkbox"/>	1		Joust Duffle Bag	Simple Product	24-MB011	\$100.00	300.0000	Catalog, Search	Enabled	UPLOADED		INVALID	<div> <div>Select</div> <div>Edit</div> <div>Validate</div> </div>
<input type="checkbox"/>	2		Strive Shoulder Pack	Simple Product	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	NOTUPLOADED		NOT VALIDATED	

- Click on **Edit**.
- The page you will be navigated to will appear as:

## New Joust Duffle Bag



 admin

Store View: All Store Views

Enable Product ☒ Yes

Attribute Set Bag

Product Name \* New Joust Duffle Bag

SKU \* 24-MB011

Price \* \$ 100.00

[Advanced Pricing](#)

Tax Class Taxable Goods

Quantity 300

[Advanced Inventory](#)

Stock Status In Stock

Length In

Width In

Height In

Weight 1 lbs This item has weight

Categories Gear Bags

[New Category](#)

Visibility Catalog, Search

Set Product as New From To

Country of Manufacture

 Activity
 

- Running
- Warmup
- Yoga
- Recreation
- Lounge
- Gym

 Style Bags
 

- Backpack
- Luggage
- Duffel
- Messenger
- Laptop
- Exercise

 Material
 

- Jersey
- Leather
- LumaTech&trade;
- Mesh
- Lycra&reg;
- Nylon

Color Black

 Strap/Handle
 

- Adjustable
- Cross Body
- Detachable
- Double
- Padded
- Shoulder

 Features
 

- Audio Pocket
- Wheeled
- Hydration Pocket
- Audio Pocket
- Flapover
- Waterproof

Eco Collection ☐ NoPerformance Fabric ☐ NoErin Recommends ☐ NoNew ☐ NoSale ☐ No

Content

Configurations

Configurable products allow customers to choose options (Ex: shirt color). You need to create a simple product for each configuration (Ex: a product for each color).

[Create Configurations](#)

- You may edit the product details here. Once done, you need to click on **Save** button on the top right side of the page.
- If you want to make other changes that you can't make in this section, scroll down and click on **Newegg** at the lower section of the page.
- The section will appear as:

## Newegg



<b>Newegg Mpn</b> <small>[global]</small>	<input type="text"/>
	Please enter manufacturing part number
<b>Newegg UPC</b> <small>[global]</small>	<input type="text"/>
	Please enter UPC
<b>Newegg PacksorSets</b> <small>[global]</small>	<input type="text"/>
	Please enter packsorset in number
<b>Newegg Validation Errors</b> <small>[global]</small>	<input "="" type="text" value='{"24-MB011":{"sku":"24-MB011","id":"1","url":"http://192.168.0.238V/magento/v2.2.5"}}'/>
	Validation Errors
<b>Newegg Item Condition</b> <small>[global]</small>	<div>Please Select a Value ▼</div>
	Newegg Item Condition
<b>Newegg ShippingRestriction</b> <small>[global]</small>	<div>Please Select a Value ▼</div>
	Newegg ShippingRestriction if any
<b>Newegg Shipping</b> <small>[global]</small>	<div>Please Select a Value ▼</div>
	Newegg Shipping
<b>Newegg product Status</b> <small>[global]</small>	<div>NotUploaded ▼</div>
	Newegg product Status
<b>Newegg Validation</b> <small>[global]</small>	<input type="text"/>
	Profile Id will be assigned after adding products in profile
<b>Newegg Profile Id</b> <small>[global]</small>	<input type="text" value="3"/>
	Profile Id will be assigned after adding products in profile
<b>Newegg Feed Errors</b> <small>[global]</small>	<input type="text"/>
	Newegg Feeds errors that exist in item
<b>Newegg Manufacturer</b> <small>[global]</small>	<input type="text"/>
	Newegg Manufacturer

- Make the changes and click on **Save** button on the top right side of the page.
- The changes will be made.

## 5. Order Listing

After integrating the Magento 2 store with Newegg Canada, the orders that are imported from Newegg Canada to Magento 2 store can be seen on the Magento 2 admin panel itself under order listing. Not only that, but the orders can be submitted for shipment. from the panel itself.

### To go to the order listing.

- Go to your Magento 2 admin panel.
- On the left navigation bar, click Newegg Canada Integration.
- When the menu appears, click **Order Listing**.
- On clicking it, you will be navigated to the page as shown below.

### Newegg Order List

Search 26 admin

Fetch Newegg Orders

Filters Default View Columns

Actions

1 records found

20

per page

<

1

of 1

>

	Magento Order Id	Newegg Order Id	Customer Name	Newegg Order Status	Order Place Date	Grand Total
<input type="checkbox"/>	<a href="#">NEWEGG-000000212</a>	112055880		PartiallyShipped	2017-09-15	0.6900

- Click on **Fetch Newegg Orders** button on the top right side of the page.
- The orders will be listed as shown in the above image.
- You may see here the Magento order ID, Newegg order ID, customer name, order status, date when the order has been placed and the grand total.

### To see the address and other such details of the order.

- Click on the **Magento Order Id** for that particular order.

Actions

1 records found

20

per page

1

of 1

	Magento Order Id	Newegg Order Id	Customer Name	Newegg Order Status	Order Place Date	Grand Total
<input type="checkbox"/>	<a href="#">NEWEGG-000000212</a>	112055880		PartiallyShipped	2017-09-15	0.6900

- On clicking it, you will be navigated to the page as shown below:



#NEWEGG-000000212



 admin

## ORDER VIEW

## Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Newegg

## Order &amp; Account Information

Order # NEWEGG-000000212 (The order confirmation email is not sent)

Order Date	Jul 19, 2018 6:34:10 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View

Account Information [Edit Customer](#)

Customer Name	
Email	
Customer Group	General

## Address Information

Billing Address [Edit](#)

1234 Main St  
Toronto, ON M5V 2B2  
Canada

Shipping Address [Edit](#)

1234 Main St  
Toronto, ON M5V 2B2  
Canada

## Payment &amp; Shipping Method

## Payment Information

Newegg Payment Method(Default)  
The order was placed using USD.

## Shipping &amp; Handling Information

Newegg Shipping Method - Newegg Shipping  
Method(Default) \$0.00

## Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
	Involved	\$0.23	\$0.23	Ordered 3 Invoiced 3	\$0.69	\$0.00	0%	\$0.00	\$0.69

## Order Total

## Notes for this Order

## Status

Processing

## Comment

☐ Notify Customer by Email

☐ Visible on Storefront

Submit Comment

## Order Totals

Subtotal	\$0.69
Shipping & Handling	\$0.00
<b>Grand Total</b>	<b>\$0.69</b>
<b>Total Paid</b>	<b>\$0.69</b>
<b>Total Refunded</b>	<b>\$0.00</b>
<b>Total Due</b>	<b>\$0.00</b>

Jul 19, 2018 6:34:11 AM | Processing | Customer **Notified**  
Notified customer about invoice #223.

Jul 19, 2018 6:34:10 AM | Processing | Customer **Notified**

**To ship the order.**

- Click on the **Ship** button on the top of the page, as highlighted in the image below:

The screenshot shows the Magento 2 Order View page for order #NEWEGG-000000212. At the top, there is a navigation bar with the following buttons: Back to register or connect an account, Send Email, Credit Memo, Hold, Ship, and Reorder. The 'Ship' button is highlighted with a red box and a red arrow. Below the navigation bar, the page is divided into three main sections: ORDER VIEW, Order & Account Information, and Account Information. The ORDER VIEW section on the left has a sidebar with links for Information, Invoices, Credit Memos, and Shipments. The Order & Account Information section in the center displays the order details: Order # NEWEGG-000000212 (The order confirmation email is not sent), Order Date: Jul 19, 2018 6:34:10 AM, Order Status: Processing, and Purchased From: Main Website, Main Website Store, Default Store View. The Account Information section on the right shows Customer Name, Email, and Customer Group: General.

- On clicking it, you will be navigated to page as shown below:

## New Shipment

   admin ▾

## Order &amp; Account Information

**Order # NEWEGG-000000212** (The order confirmation email is not sent)

Order Date	Jul 19, 2018 6:34:10 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View

Account Information [Edit Customer](#)

Customer Name	
Email	
Customer Group	General

## Address Information

Billing Address [Edit](#)Shipping Address [Edit](#)


## Payment &amp; Shipping Method

## Payment Information

Newegg Payment Method(Default)  
The order was placed using USD.

## Shipping Information

**Newegg Shipping Method - Newegg Shipping Method(Default)**  
Total Shipping Charges: **\$0.00**

Carrier	Title	Number	Action
Custom Value ▾			
<a href="#">Add Tracking Number</a>			

## Items to Ship

Product	Qty	Qty to Ship
	Ordered 3 Invoiced 3	<input type="text" value="3"/>

## Shipment Total

## Shipment Comments

Comment Text

## Shipment Options

- ☐ Append Comments  
☐ Email Copy of Shipment

[Submit Shipment](#)

- On this page you may see the billing address, ordered product details etc.
- Now you need to enter the shipping information. For that click on **Add Tracking Number** as highlighted in the above image.
- On clicking it, you may enter the shipment **Carrier, Title, Number** etc for the shipment.
- Once done, click on the **Submit Shipment** button at the bottom of the page as highlighted in the above image.
- The shipment will be submitted.

### To sync the status of the orders.

- Select the order by checking the corresponding box. You may also check the box left to **Magento Order Id** as highlighted in the image below if you want to sync the status of all the orders.

<input type="checkbox"/>	Magento Order Id	Newegg Order Id	Customer Name	Newegg Order Status	Order Place Date	Grand Total
--------------------------	------------------	-----------------	---------------	---------------------	------------------	-------------

- Now click on the **Actions** drop down on the top left side of the page as shown below.

Fetch Newegg Orders

Filters

Default View

Columns

Actions

1 records found

20 per page

1 of 1

<input type="checkbox"/>	NEWEGG-000000212	112055880		PartiallyShipped	2017-09-15	0.6900
--------------------------	------------------	-----------	--	------------------	------------	--------

- Now click **Status Sync**.
- Click **OK** when the confirmation box appears.
- Status of all the selected orders will be synced.

### To delete the orders.

- Select the order by checking the corresponding box. You may also check the box left to **Magento Order Id** as highlighted in the image below if you want to delete all the orders.

<input type="checkbox"/>	Magento Order Id	Newegg Order Id	Customer Name	Newegg Order Status	Order Place Date	Grand Total
--------------------------	------------------	-----------------	---------------	---------------------	------------------	-------------

- Now click on the **Actions** drop down on the top left side of the page as shown below.

[Fetch Newegg Orders](#)

Actions

Delete Order(s)

Status Sync

1 records found

Filters

👁 Default View
 

⚙ Columns

20

▼

per page

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1

of 1

>

	Newegg Order Id	Customer Name	Newegg Order Status	Order Place Date	Grand Total
<input type="checkbox"/>	<a href="#" style="color: #007bff; text-decoration: none;">NEWEGG-000000212</a>	112055880	PartiallyShipped	2017-09-15	0.6900

- Now click **Delete Order(s)**.
- Click **OK** when the confirmation box appears.
- All the selected orders will be deleted.

## 6. Failed Orders

If an order gets failed it can be seen on the Magento 2 admin panel itself.

### To see the failed orders,

- Go to your Magento 2 admin panel.
- On the left navigation bar, click on Newegg Integration.
- When the menu appears, click on **Failed Orders**.

- ## Newegg Failed Order

- Here on this page, you may see the Newegg order Id, status, reason of order getting failed, order date, order data, and order items.
- Click on **View** button under **Order Data** to see the order data, and you will see the data as:

One or more [Integrations](#) have been reset because of a change to their xml configs. System Messages: 3

New

Order Data #110030740

SellerID	OrderNumber	InvoiceNumber	OrderDownloaded	OrderDate	OrderStatus	OrderStatusDescription	CustomerName	Customer
	110030740	151330398	true	06/29/2017 12:30:00	3	Invoiced		626-271-

Cancel

Copyright © 2018 Magento Commerce Inc. All rights reserved. Magento ver. 2.2.4 [Account Activity](#) | [Report an Issue](#)

- Click on **View** button under **Order Items** to see the order items, and you will see the items as:

One or more [Integrations](#) have been reset because of a change to their xml configs. System Messages: 3

New

Order Data #110030740

undefined

Cancel

	Newegg Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	110030740	3	keyboard not exist on store	2017-06-29	<a href="#">View</a>	<a href="#">View</a>

### To delete the failed order.

- Select the failed order by checking its corresponding box. You may also select all the orders by checking the box left to **Newegg Order Id**.

Actions 1 records found 20 per page 1 of 1

<input type="checkbox"/>	Newegg Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>						

- Now click on the **Actions** drop down.
- It will appear as:

## Newegg Failed Order

Filters

Default View

Columns

20 per page

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1

of 1

&gt;

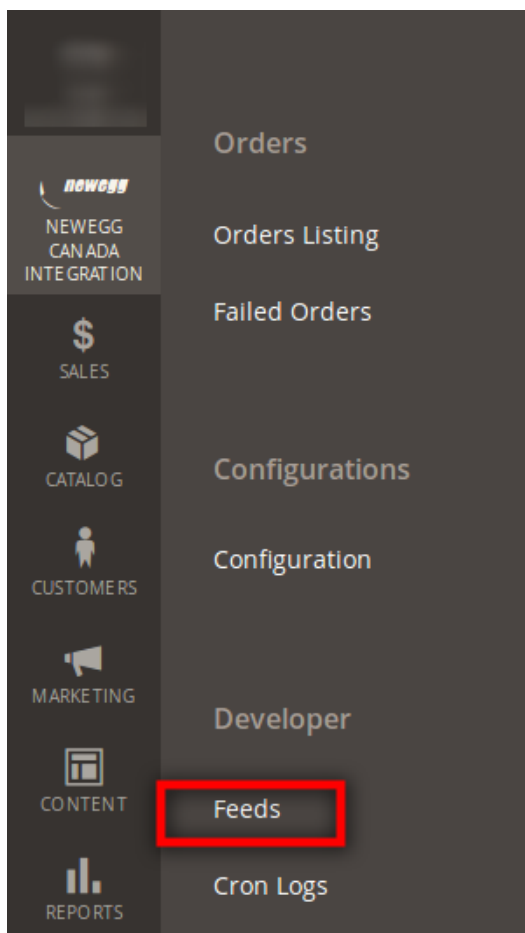
Actions		1 records found				
Delete						
	Newegg Order Id	Status	Reason	Order Date	Order Data	Order Items
<input type="checkbox"/>	110030740	3	keyboard not exist on store	2017-06-29	<a href="#">View</a>	<a href="#">View</a>

- Click on **Delete**.
- Click **OK** when the confirmation box appears.
- The failed orders will be deleted.

## 7. Feeds

### To see the product feeds.

- Go your Magento 2 admin panel.
- On the left navigation bar, click on Newegg Canada Integration.
- When menu appears, click **Feeds**.





- On clicking it, you will get navigated to the pages as:

## Newegg Feeds

🔍 🔔 1 👤 admin ▾

Truncate

Filters

👁 Default View ▾

⚙ Columns ▾

Actions ▾

1 records found

20 ▾ per page

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1

of 1

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<input type="checkbox"/>	Response	Feed Id	Process Count	Status	Response File	Executed Date	Sucess Count	Error Count
<input type="checkbox"/>	<a href="#">VIEW RESULT</a>	22HF5C0O9DX4C		sent	inventory/Price	2018-08-08		

- On this page, you may see the feed response, feed id, process count, status of feed, response file, the executed date for feeds, success count, and error count.
- To view result under response, click on **VIEW RESULT**. On clicking it, result will appear as:

Newegg Feed Details

{'No data available,'}

×

Truncate

Filters

👁 Default View ▾

⚙ Columns ▾

Actions ▾

1 records found

20 ▾ per page

<

1

of 1

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<input type="checkbox"/>	Response	Feed Id	Process Count	Status	Response File	Executed Date	Sucess Count	Error Count
<input type="checkbox"/>	<a href="#">VIEW RESULT</a>	22HF5C0O9DX4C		sent	inventory/Price	2018-08-08		

### To sync the feed.

- Select the feed by checking the corresponding box.
- Click the **Actions** drop down menu,
- When it appears as shown below, click on **Sync Feed(s)**.

## Newegg Feeds

Truncate

Filters

Default View

Columns

Actions

1 records found

20 per page

<

1 of 1

>

Delete Feed(s)

Sync Feed(s)

VIEW RESULT

	Feed Id	Process Count	Status	Response File	Executed Date	Sucess Count	Error Count
<input type="checkbox"/>	22HF5C009DX4C		sent	Inventory/Price	2018-08-08		

- The success message will appear on the top of the page as:

## Newegg Feeds

								Truncate
Feed sync successfully.								

**To delete the selected feeds.**

- Select the feed by checking the corresponding box.
- Click the **Actions** drop down menu,
- When it appears as shown below, click on **Delete Feed(s)**.

## Newegg Feeds

Truncate

Actions

▲

Delete Feed(s)

Sync Feed(s)

1 records found

Filters

Default View

Columns

20

▼

per page

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1


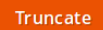
of 1

>

	Feed Id	Process Count	Status	Response File	Executed Date	Sucess Count	Error Count
<div><div><input type="checkbox"/></div><div>VIEW RESULT</div></div>	22HF5C009DX4C		sent	Inventory/Price	2018-08-08		

- The feeds will be deleted and the message will appear as:

## Newegg Feeds

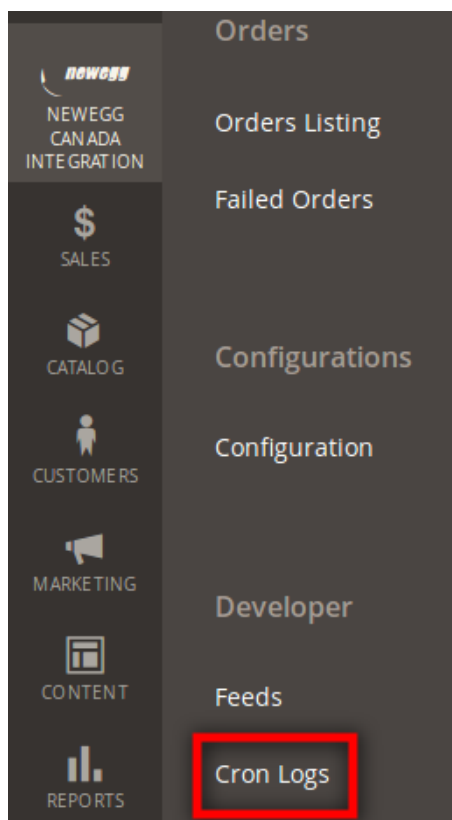
   admin ▾ Feed deleted successfully.**To delete all the feeds.**

- Click on Truncate button on top of the page.
- All the feeds will be deleted.

## 8. Cron Logs

**To see the cron logs.**

- Go to your Magento 2 admin panel.
- On the left navigation bar, click **Newegg Canada Integration**.
- When the menu appears, click on **Cron Logs**.





- On clicking it, you will be navigated to the page as shown below:

## Newegg Crons





Truncate

 Filters
  Columns

0 records found



20 per page

&lt;

1

of 1

&gt;

	Id	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At	
---	----	----------	--------	----------	------------	--------------	-------------	-------------	---

- On this page, you may see the Cron Id, Job Code, Cron Status, Messages, Created At details, Scheduled At details, Executed At details, and Finished At details of the Cron Logs.
- To delete the cron logs, click on **Truncate** button on the top right side of the page.
- On doing so, all the cron logs will be deleted.

## 9. Help and Support

### For help and support from CedCommerce.



- Go to your Magento 2 admin panel.
- On the left navigation bar, click Newegg Integration extension.
- When the menu appears, click on Help and Support.




- On clicking, you will be navigated to the page as shown below:


## Newegg Help and Support



 admin ▾
Cedcommerce Support Documentation Contact Us via Below Available Mediums 



Submit Issue via Ticket




Send us an E-mail




Connect via Skype Chat

For More Informations Please Contact Us: Toll-Free Number: 888-882-0953 (FOR USA)

- Click **CedCommerce Support** and the section will expand as:

Cedcommerce Support [Newegg Integration Knowledge base](#)

- Click **Newegg Integration Knowledge Base**.
- You will be navigated to the product page of Newegg Canada Magento 2 Integration Extension by us, where you can get to know all about our extension.
- Click on **Documentation** and it expands as:

Documentation [Newegg Integration Extension User Guide By CedCommerce](#)

- Click Newegg Integration Extension User Guide By CedCommerce.
- You will be redirected to the guide of Newegg Magento 2 Integration Extension.
- In the third section, you have options to reach out to us.

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- Click on the **Submit Issue Via Ticket** and you will be redirected to our website where you can raise your issue via ticket.
- Click **Send us an E-mail** and your mailbox will get opened and you may mail us your question or query.
- Click **Connect via Skype Chat** and you will be able to join us on Skype instantly.

*Note: We are available 24x7 on all the communication mediums.*