

Jet Integration for Magento 2 - Guide

by CedCommerce Products Documentation

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1. Overview

Jet Magento 2 Integration, an extension by CedCommerce establishes a synchronization of inventory, price, and other details for product creation and its management between Magento 2 store and Jet.com. The smooth harmonization is established with help of Jet.com REST API.

Jet Magento Integration extension provides following features:

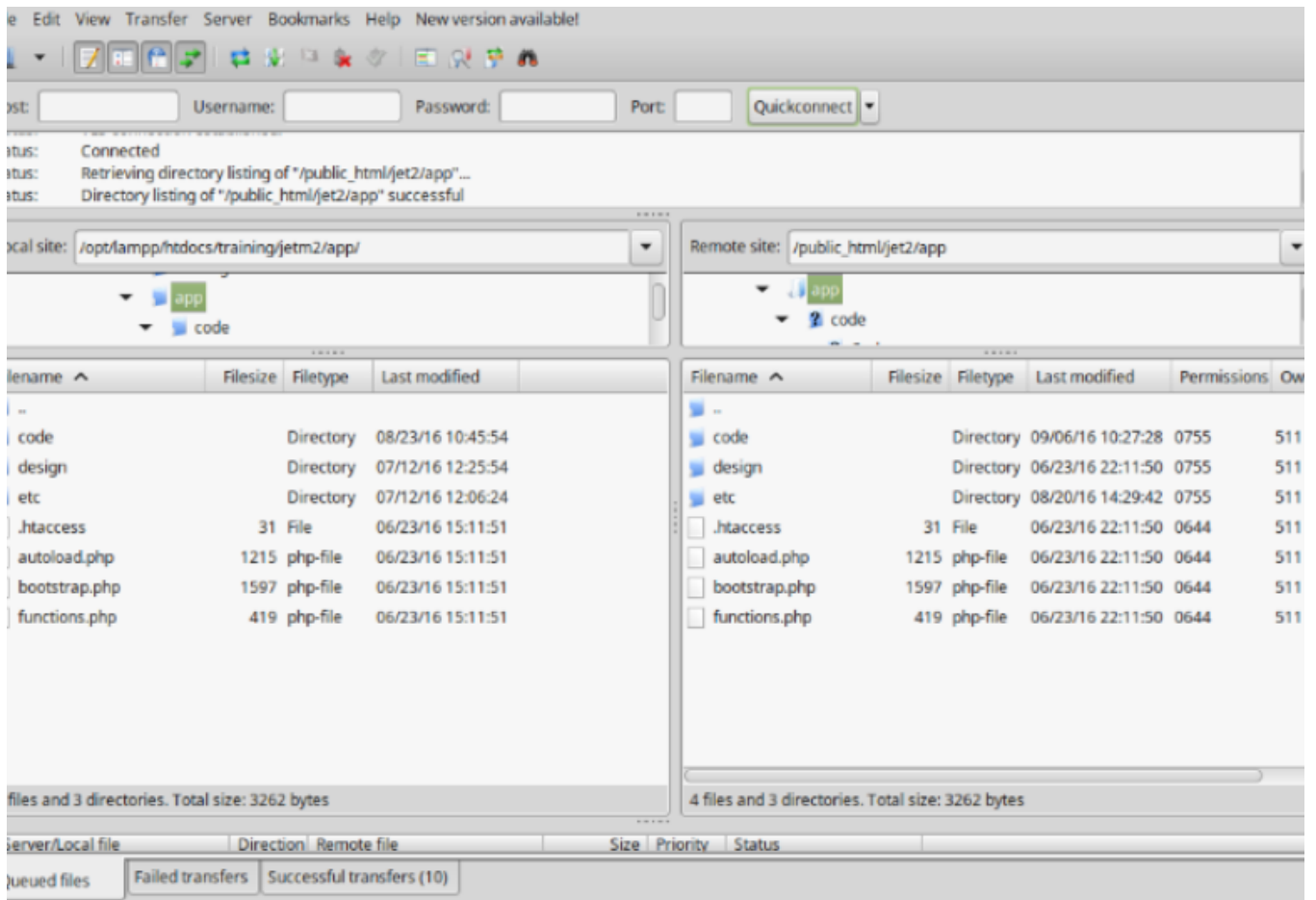
- Manage Jet Product/Upload Product (directly from grid and bulk upload all products)
- Product Synchronization
 - a) Automatic process on each product edit
 - b) Manual synchronization process
- Review Product Upload Errors
- Automated Order Import & Acknowledgement
- Shipment and Cancellation of Orders
- Partial Shipment of an Order
- Fetch & Submit Return
- Create Refund
- Bulk Product Upload
- Archive Selected Product
- Archive Products in Bulk
- Unarchive Selected Product
- Unarchive Products in Bulk
- Shipping Exception
- Return Exception
- CRON Facility
- Knowledge Base

NOTE: EXTENSION IS HEAVILY DEPENDENT ON CRONS FOR RUNNING VARIOUS AUTOMATED PROCESSES. SO, MAKE SURE THAT CRON JOB IS PROPERLY CONFIGURED & WORKING ON YOUR SERVER

2. Installation of Extension

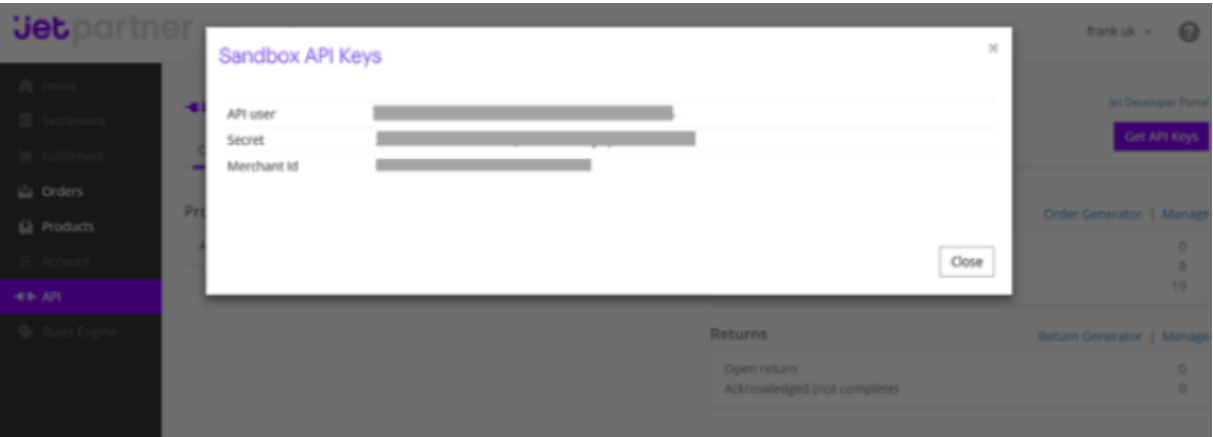
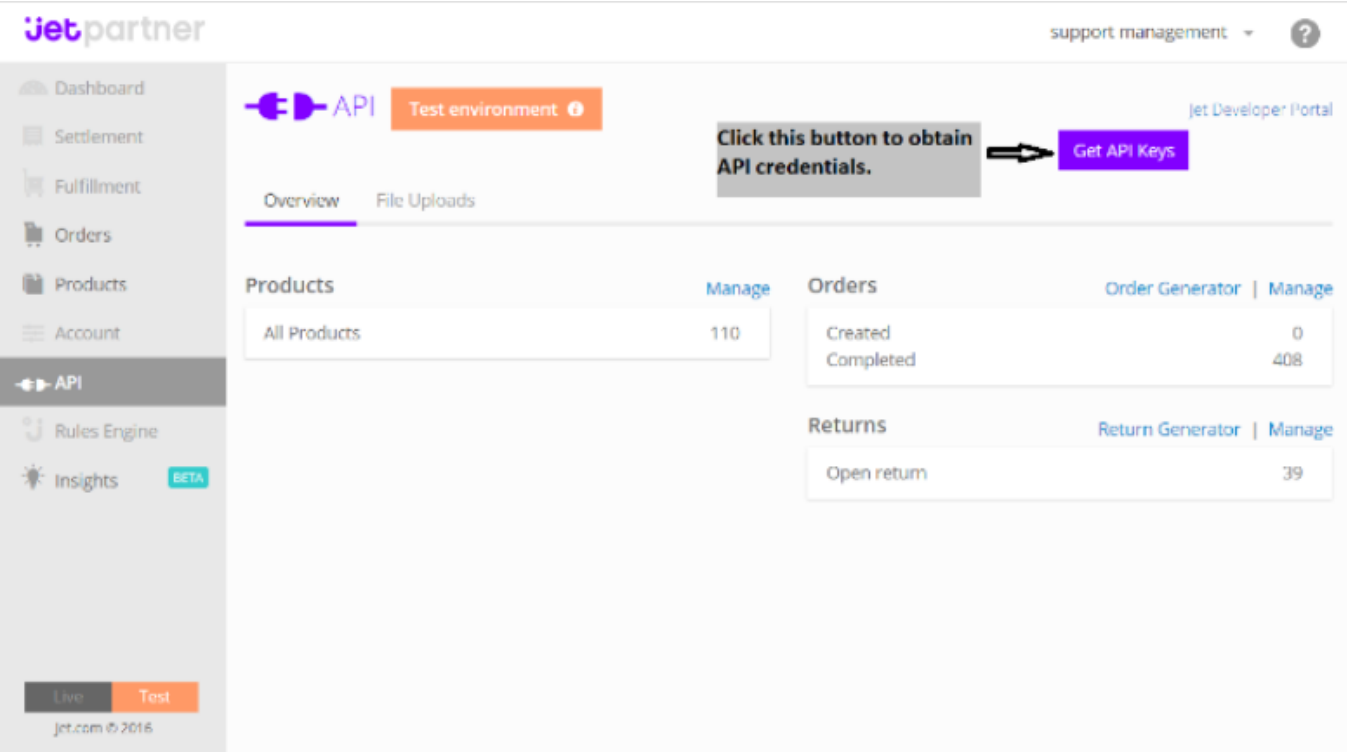
Follow these points:

- Login to your **ftp** and go to Magento 2 root folder (generally present under **public_html** folder).
- Create new folder named **code** under **app** folder and under "code" folder create a folder named **Ced**.
- Drag & Drop **app/code/Ced/Jet** directory.
- After successfully uploading the directory, the extension will be installed/ upgraded.
- Now run the following upgrade command in "cmd" **php bin/magento setup:upgrade**.



3. Jet Configuration Settings

In order to obtain Jet API key, API Secret and Fulfillment Node Id the merchant needs to go to <https://partner.jet.com/> and login to its account.



1. Click on the Fulfillment menu

support management ?

Fulfillment & Returns Settings [New fulfillment node](#) [New returns only location](#) [Returns policy](#)

We require our partners to meet our fulfillment standards. [Click here to review.](#)

Fulfillment Nodes

Name	Address	Fulfillment Node ID	Return Node ID
C V e	2 H	b	b6
j p	2 H	5c4	3

2. Copy the Fulfillment Node Id from here.

Live Test

Jet.com © 2016

- After that, obtain the API key and Secret.
- Generate a Fulfillment Node as per Jet specifications to have a Jet Fulfillment Node Id.
- These details will be used in the configuration settings of merchant's admin panel.
- Once the extension is successfully installed on your store, Jet menu will start appearing.

To fill the Jet Configuration Setting go to Jet > Configuration.

Store View: Default Config ? Save Config

CEDCOMMERCE ^

General Jet Setting

Jet Configuration

GENERAL ▼

CATALOG ▼

CUSTOMERS ▼

SALES ▼

SERVICES ▼

jet Settings

Enabled [global] Yes ▼

API URL [global] https://demo-thank-api.jet.com/api

API User [global] 3B1C8F1323EAD82493796C97967A

API Secret Key [global] +Vvg...TBR

Fulfillment Node Id [global] b12...948

Select Store [global] Default Store View ▼

Validate Details

Here the mandatory settings merchant needs to enter:

- API user (API User in Jet),
- API Secret (Secret in Jet)
- Fulfillment Node Id (not Merchant Id of Jet, go to Fulfillment > Fulfillment Node Id from left navigation menu in the Jet Partner Panel)
- Select Store which you want to integrate on Jet.
- Before saving the configuration settings, click on the Validate button to validate the “API User” and “Secret Key”

Return Location



First Address [global]	<input type="text" value="61 Elm street"/>
Second Address [global]	<input type="text" value="61 Elm street"/>
City [global]	<input type="text" value="Old Cairo"/>
State [global]	<input type="text" value="Mississippi"/>
Zip Code [global]	<input type="text" value="38829"/>

In the Return Location, the merchant needs to enter Address where product has to be returned.

Product Edit Settings

Update Price [global]	<input type="text" value="Yes"/> ▼ Update price on clicking "Sync With Jet" Button
Update Inventory [global]	<input type="text" value="Yes"/> ▼ Update inventory on clicking "Sync With Jet" Button
Update Image [global]	<input type="text" value="No"/> ▼ Update images on clicking "Sync With Jet" Button
Update other Detail [global]	<input type="text" value="No"/> ▼ Update all product details(other than price and inventory) on clicking "Sync With Jet" Button

Product Edit Settings: what information of product should be updated on Jet when product is edited.

- Update Price of product whenever the Product is edited from admin panel.
- Update Inventory of Product whenever the Product is edited from admin panel.
- Update Images of Product whenever the Product is edited from admin panel.
- Update basic information of Product whenever the Product is edited from admin panel.

Jet Product Required Field Mapping



Please Enter product attribute codes used for sending information on Jet

Product Title <small>[global]</small>	<input type="text" value="name"/>	Attribute code -Text 5 to 500 characters
Product Description <small>[global]</small>	<input type="text" value="description"/>	Attribute code -Text 1 to 2000 characters
Product Price <small>[global]</small>	<input type="text" value="Default Magento Price"/> ▼	Select to send different product price to jet.com
Brand <small>[global]</small>	<input type="text" value="jet_brand"/>	Attribute code/Brand Name - Text or 1 to 100 characters
Multipack Quantity <small>[global]</small>	<input type="text" value="1"/>	Attribute code - Numeric value: 1 to 128(Default value is 1) Number of items with the given Standard Product Code that makes up your merchant SKU(product offer).
Manufacturer part number <small>[global]</small>	<input type="text" value="sku"/>	Attribute code - Select or Text Part number provided by the original manufacturer of the merchant SKU - 50 characters
Bullets <small>[global]</small>	<input type="text" value="bullets"/>	Attribute type - Text Merchant SKU feature description. Jet allows for 5 bullets points up to 100 characters
Barcode <small>[global]</small>	<input type="text"/>	Attribute code - Text or 1 to 100 characters. Unique Product Identifier
Barcode Value <small>[global]</small>	<input type="text"/>	Attribute code - Text or 1 to 100 characters. Unique Product Identifier Value

- Product Required Field Mapping shows the list of fields which is used to send Product Information on Jet.

- Left side labels are the fields required by Jet & right side includes the Magento 2 Product Attribute Code.
- To set a different price for all the products, use Product Price field. This is a dropdown using which you can set the price on the following basis:-

For all products

- Increase by Fixed Price.
- Increase by Fixed Percentage.
- Decrease by Fixed Price.
- Decrease by Fixed Percentage.

For setting individual product price

- Set individually for each product.
 - By creating a new attribute for each product and filling the attribute code here.
- By default, required Jet fields are mapped with respective Magento 2 Attribute but admin can change the attribute for each & every field according to his /her need.
- Except the required product information Jet.com also gives an option to merchant to Provide Extra information about the Product which will be used by Jet.com for Listing Product & Shipment calculation. They can be assigned using Attribute Mapping on product edit page.

4. Use Extension With Test API Mode

To integrate Magento 2 store with Jet.com, merchant has to fulfill and call all the below APIs:

+

Authorize your API calls

✓

Products

☐ Use File Upload

✓

Send Merchant SKU

✓

Send Price

✓

Send Inventory

✓

Orders

Order Generator

✓

Acknowledge order

✓

Ship order

✓

Cancel order

✓

Returns

Return Generator

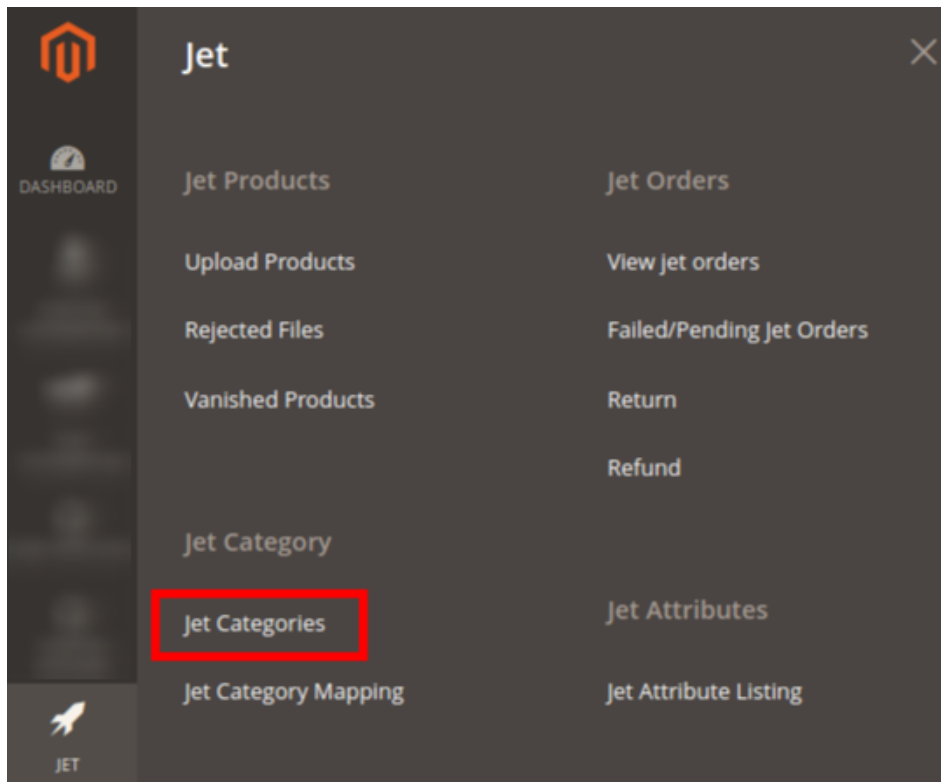
✓

Complete return

To Upload Product on jet admin, merchant needs to Map Jet Category to Magento 2 Category.

5. Importing Jet Categories and Mapping them With Magento Categories

To map jet categories in Magento 2, go to Jet > Jet Categories.



Jet Categories

🔍 🔔 👤 admin ▾

Upload Csv

- On this page the categories can be uploaded/imported via CSV file for which a seller needs to click the **Upload CSV** button.

[Note: The importing/CSV Upload process takes 5 minutes to import categories on Magento.]

- On clicking the button, the page will appear as:

Magento Admin



 admin
[← Back](#)[Restore Last Csv](#)[Upload & Update](#)

CSV UPLOAD

[Upload Csv](#)

Basic Information

Category csv Upload * [Browse...](#) No file selected.

Please select the file Ced/Jet/Setup/jetcsv/jet_Taxonomy.csv

Category Attribute Mapping Csv * [Browse...](#) No file selected.

Please select the file Ced/Jet/Setup/jetcsv/jet_Taxonomy_mapping.csv

- To upload category CSV, click Browse and upload the CSV files of categories.
- To upload the category attribute mapping CSV, click Browse and upload CSV files.
- Once the files are uploaded from your system, click on Upload & Update button.
- The categories will be listed as:

Jet Categories



 admin
[Upload Csv](#)

Search

[Reset Filter](#)

4008 records found

20

▼

per page

<

1

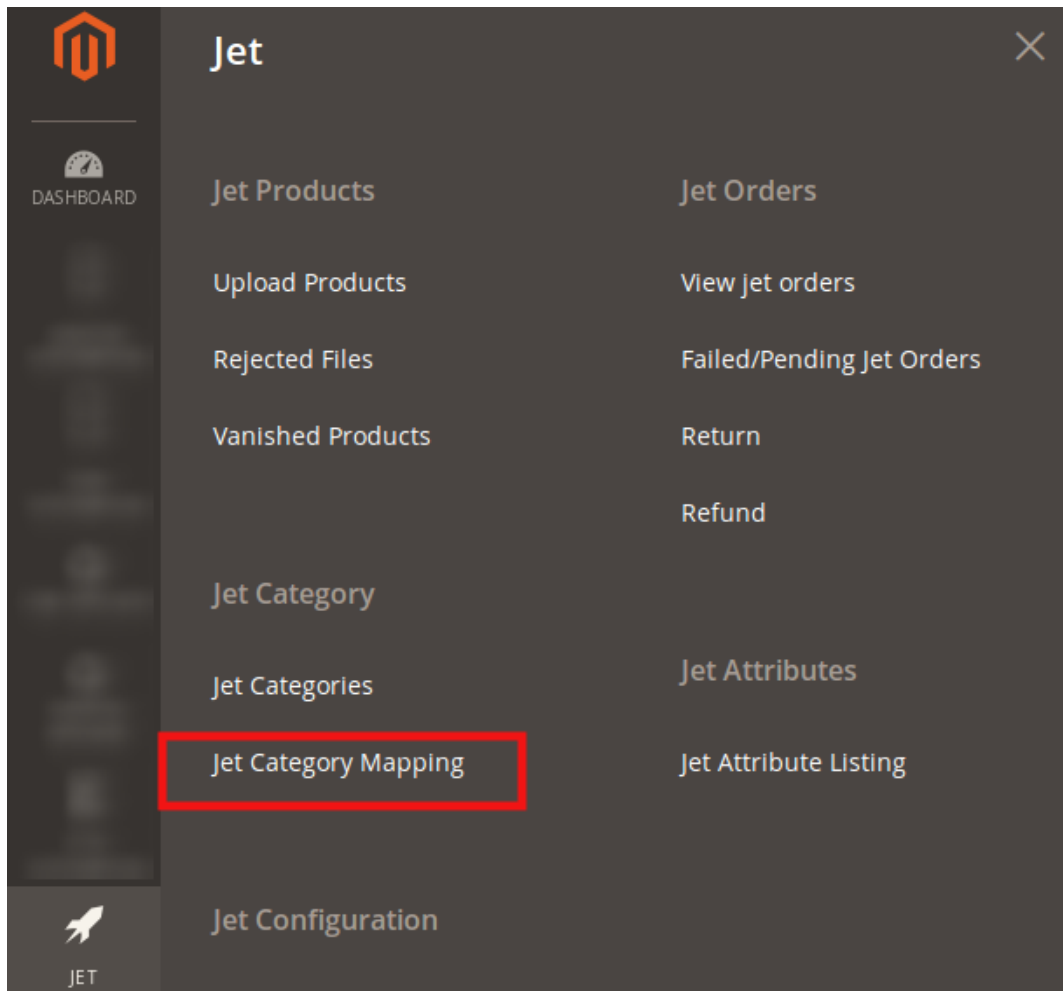
of 201

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Id	Jet Category Id	Jet Category Name	Jet Parent Category Id	Jet Attributes Names	level	Is Taxable Product	Magento Category id	View Attribute Details
4008	38000193	Bachelorette & Other Party Supplies	38000190		2			View Details
4007	38000192	Novelties & Fun Stuff	38000190		2			View Details
4006	38000191	Games	38000190		2			View Details
4005	38000190	Adult Novelties	38000000		1			View Details
4004	38000185	Bondage Kits	38000180		2			View Details

Category Mapping

- Now go to the navigation bar from the admin panel and click on Jet Category Mapping.



- On clicking it, you will be navigated to the page as:

Gear

admin

Store View: All Store Views
Delete Save

Add Root Category
Add Subcategory

Collapse All | Expand All

- Default Category (1817)
 - What's New (0)
 - Men (0)
 - Gear (39)**
 - Bags (12)
 - Fitness Equipment (18)
 - Watches (9)
 - Collections (16)
 - Training (6)
 - Promotions (0)
 - Clothing, Shoes & Accessories (0)
 - Health & Beauty (0)
 - Health & Household (0)
 - Collectibles (0)
 - DVDs & Movies (0)
 - Collectables (0)
 - Books (0)
 - Pet Supplies (0)
 - Products (0)
 - Cell Phones & Accessories (0)
 - Video Games & Consoles (0)
 - Fragrances (0)
 - Crafts (0)
 - Jewelry & Watches (0)
 - Loose Beads (0)
 - Beads & Jewelry Making (0)
 - Amazon (0)

Content
Jet Category Mapping

Current Category Id: 3
Select Root Category: Electronics
Select Child Category: Camera & Photo
Select Sub Category: Binocular Accessories

Enable Category: Yes
Include in Menu: Yes
Category Name: Gear

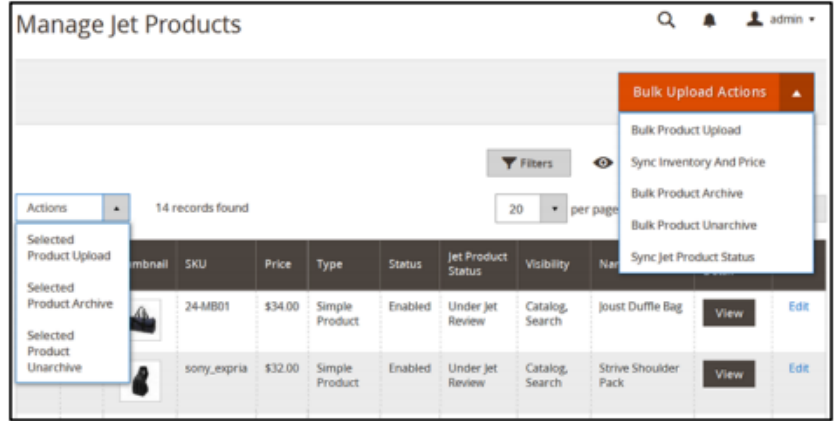
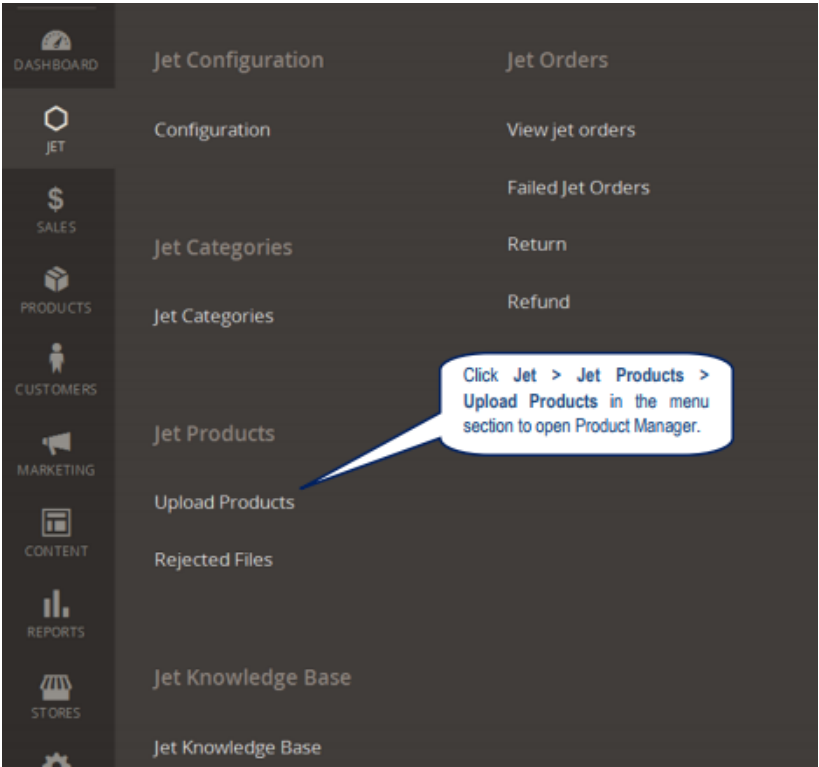
- Now choose the category from the left panel and the options to select the Root Category, Child Category, and Sub Category get enable.
- Choose the relevant categories from sections and click on Save button from the top right of the page.
- The categories will be mapped and a message will appear on the page as:

Jet Mapping details has been saved

You saved the category.

6. Fill Required Product Information

To upload a product on Jet, go to Jet > Jet Products > Upload Products. If your mapped Magento 2 category has products, then those products will be listed in this grid.



Now admin has to update following information in each product which he wants to upload on Jet.com by clicking on its respective Edit link. On Product Edit page, please fill the critical information given below:

Crown Summit Backpack



 admin

Store View: Default Store View


[← Back](#)
[Add Attribute](#)
[Save](#)

[Sync With Jet](#)

- Click **Sync with Jet** to synchronize the inventory, price, image of other details.

jetcom

Barcode
[global]

UPC

Please Select type of barcode

Barcode Value
[global]

123456789012

Jet Product Status
[global]

Under Jet Review

Brand
[global]

35

1 to 50 characters

Manufacturer part number
[global]

gif

Part number provided by the original manufacturer of the merchant SKU

Bullets
[global]

678

Please enter product feature description. Add each feature inside 'j'. Example :-
(This is first one.)(This is second one.) and so on. Each 'j' contains maximum of 500
characters. Maximum 5 'j' is allowed.

Critical information for Simple product:

- The product must be assigned to any mapped Jet category.
- Brand information is mandatory to be given for each product which has to be filled in

jet.com tab on Product Edit page.

- Each product must also have one of the following information: UPC, GTIN – 14, ISBN – 13, ISBN – 10, EAN or ASIN.

Note: Product can be uploaded on jet with Brand & Manufacture part number but

those products will never be live on jet.com so one of the below attribute value is required for each product on jet.

UPC or

EAN or

ASIN or

GTIN-14 or

ISBN-13 or

ISBN-10

After Uploading a product from Magento 2, its default status will be set to **'Under Jet Review'**. The product will go through a manual review process on jet and upon its successful completion, the product will be pushed to LIVE on Jet else error will be displayed on merchant's jet partner panel. Review process may take 1-2 weeks.

On Product Edit Page there exists a button "Sync with Jet" which can be used to synchronize all the updated product information of that particular product on Jet.

Upload Configurable Product

Jet.com accepts the Variation types products in Relational Products right now. So Variation Relation is Similar to Magento 2 Configurable Products.

Note: Please read the [Attribute-Mapping-In-Jet-Magento2-Integration.pdf](http://cedcommerce.com/media/userguides/m2/Jet-Magento-2-Integration/Attribute-Mapping-InJet-Magento2-Integration.pdf) to know the complete process of uploading configurable products. Here is its URL: – <http://cedcommerce.com/media/userguides/m2/Jet-Magento-2-Integration/Attribute-Mapping-InJet-Magento2-Integration.pdf>

For the process and steps listed below we hope that you must have already gone through the above mentioned PDF file.

Some points are necessary to be followed for uploading configurable products: –

1. **Brand Name attribute** is mandatory to be given along with either **ASIN** or any one of **Standard product codes UPC, ISBN-10, ISBN-13, and GTIN-14**.

2. All the children products of the **Configurable product** should be assigned to the same jet category.

Brand Name of the **Children products** should be the **same as that of the parent product**.

Upload Simple Product

Go to the Jet Product >> Upload Products grid again. Products can be uploaded in 2 ways: either by using *Direct API* call or by using *File Upload* process.

The screenshot shows the 'Manage Jet Products' interface. At the top, there's a search bar and a user profile 'admin'. Below the header, there's a 'Bulk Upload Actions' dropdown menu with options: 'Bulk Product Upload', 'Sync Inventory And Price', 'Bulk Product Archive', 'Bulk Product Unarchive', and 'Sync Jet Product Status'. A 'Direct API Call' label points to the 'Selected Product Upload' option in the 'Actions' dropdown. A 'Bulk Upload' label points to the 'Bulk Product Upload' option in the 'Bulk Upload Actions' dropdown. The main table displays product data with columns: Actions, Thumbnail, SKU, Price, Type, Status, Jet Product Status, Visibility, Name, and buttons for View and Edit. Two products are listed: '24-MB01' (Simple Product, Enabled, Under Jet Review) and 'sony_expria' (Simple Product, Enabled, Under Jet Review).

Actions	Thumbnail	SKU	Price	Type	Status	Jet Product Status	Visibility	Name	View	Edit
Selected Product Upload		24-MB01	\$34.00	Simple Product	Enabled	Under Jet Review	Catalog, Search	Joust Duffle Bag	View	Edit
Selected Product Archive		sony_expria	\$32.00	Simple Product	Enabled	Under Jet Review	Catalog, Search	Strive Shoulder Pack	View	Edit

Direct API Call: Uploads single product at a time with accurate error reporting.

Bulk Upload: Uploads products in bulk, but has weak error reporting.

7. Selected Product Upload

To upload a Simple product, go to the Jet > Jet Product > Upload Products Grid, select the products to be uploaded followed by selecting the “Selected Product Upload” option from the Action drop-down and click on the Submit button.

Manage Jet Products

Search, Notifications, User: admin

Actions

56 records found

Filters

100 per page

Bulk Upload Actions




Bulk Product Upload

Sync Inventory And Price

Bulk Product Archive

Bulk Product Unarchive

Sync Jet Product Status

<div><div></div></div>	ID	Thumbnail	Name	SKU	Jet Product Status	Quantity	Type	Product Detail	Price	Visibility	Status	Action
<div><input type="checkbox"/></div>	3	<div></div>	Crown Summit Backpack	24-MB03	Under Jet Review	88.0000	Simple Product	<div>View</div>	\$38.00	Catalog, Search	Enabled	Edit
<div><input type="checkbox"/></div>	4	<div></div>	Wayfarer Messenger Bag	24-MB05	Under Jet Review	99.0000	Simple Product	<div>View</div>	\$45.00	Catalog, Search	Enabled	Edit
<div><input type="checkbox"/></div>	5	<div></div>	Rival Field Messenger	24-MB06	Under Jet Review	71.0000	Simple Product	<div>View</div>	\$44.00	Catalog, Search	Enabled	Edit

- Select the simple product to be uploaded, choose the Selected Product Upload option from the mass Action and click **Submit** button.

Actions

▲

56 records found

100

▼

 per page

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 of 1

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Selected Product Upload

Update Product Status

Update Product Inventory/Price


Selected Product Archive

Selected Product Unarchive

Name	SKU	Jet Product Status	Quantity	Type	Product Detail	Price	Visibility	Status	Action
Crown Summit Backpack	24-MB03	Under Jet Review	88.0000	Simple Product	<div>View</div>	\$38.00	Catalog, Search	Enabled	<a>Edit
Wayfarer Messenger Bag	24-MB05	Under Jet Review	99.0000	Simple Product	<div>View</div>	\$45.00	Catalog, Search	Enabled	<a>Edit
Rival Field Messenger	24-MB06	Under Jet Review	71.0000	Simple Product	<div>View</div>	\$44.00	Catalog, Search	Enabled	<a>Edit
Fusion Backpack	24-MB02	Under Jet Review	1240.0000	Simple Product	<div>View</div>	\$59.00	Catalog, Search	Enabled	<a>Edit

☐

6



- Click the View button of that product to get the latest information from Jet.

Jet Product Details



Sku	24-MB03
Title	Crown Summit Backpack
Description	<p>The Crown Summit Backpack is equally at home in a gym locker, study cube or a pup tent, so be sure yours is packed with books, a bag lunch, water bottles, yoga block, laptop, or whatever else you want in hand. Rugged enough for day hikes and camping trips, it has two large zippered compartments and padded, adjustable shoulder straps.</p> <p>Top handle.</p>
Merchant id	f0451564cc1d42998ee3e370a32a3f63
Merchant sku id	07b5fbd2a62b40d297132fdf5e589594
Multipack quantity	1
Sku last update	2018-04-17T12:53:26.0000000Z
Inventory last update	2018-01-17T10:11:55.0000000Z
Qty	0

8. Bulk Product Upload

To upload multiple products on jet or to upload all the products on jet, batch upload feature can be used.

- Select all the required products and choose “Bulk Product Upload” from the mass Action drop-down and click on the Submit button. The products will get uploaded.
- The process of Upload will be visible to the merchant and if any error appears like UPC number is not given, or Brand and Manufacturer Part Number is not given, etc. then the Upload process will break and the error will be listed in the Rejected Files panel.

Manage Jet Products

admin

Actions

56 records found

100 per page

Filters

Bulk Upload Actions

Bulk Product Upload

Sync Inventory And Price

Bulk Product Archive

Bulk Product Unarchive

Sync Jet Product Status

<input type="checkbox"/>	ID	Thumbnail	Name	SKU	Jet Product Status	Quantity	Type	Product Detail	Price	Catalog, Search	Enabled	Edit
<input type="checkbox"/>	3		Crown Summit Backpack	24-MB03	Under Jet Review	88.0000	Simple Product	View	\$38.00	Catalog, Search	Enabled	Edit
<input type="checkbox"/>	4		Wayfarer Messenger Bag	24-MB05	Under Jet Review	99.0000	Simple Product	View	\$45.00	Catalog, Search	Enabled	Edit
<input type="checkbox"/>	5		Rival Field Messenger	24-MB06	Under Jet Review	71.0000	Simple Product	View	\$44.00	Catalog, Search	Enabled	Edit

- Select the products to be uploaded and choose Bulk Product Upload option from the Mass Action drop-down and click Submit button.

Upload Products On Jet

admin

Uploading Status

Back

Starting Product Upload execution, please wait...

Warning: Please do not close the window during Uploading data

Total 1 Batch(s) Found.

Something Went Wrong

100% 1 Of 1 Processing

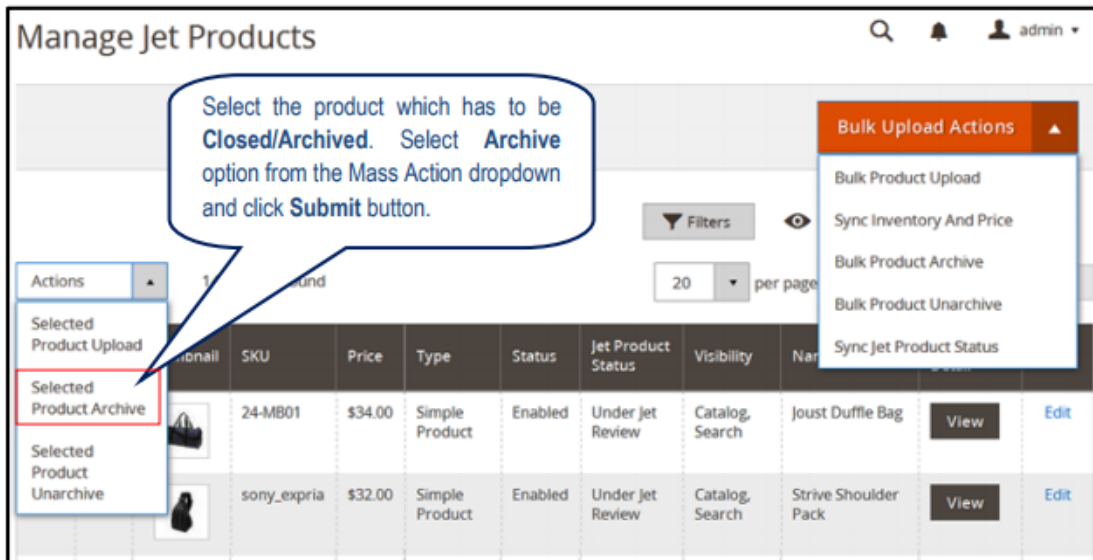
0 Batch(s) Successfully Uploaded.

Finished product upload execution.

9. Selected Product Archive

Jet.com provides the ability to close the uploaded product. If a merchant wants to close his uploaded product at any time after successful upload, then it can be easily done.

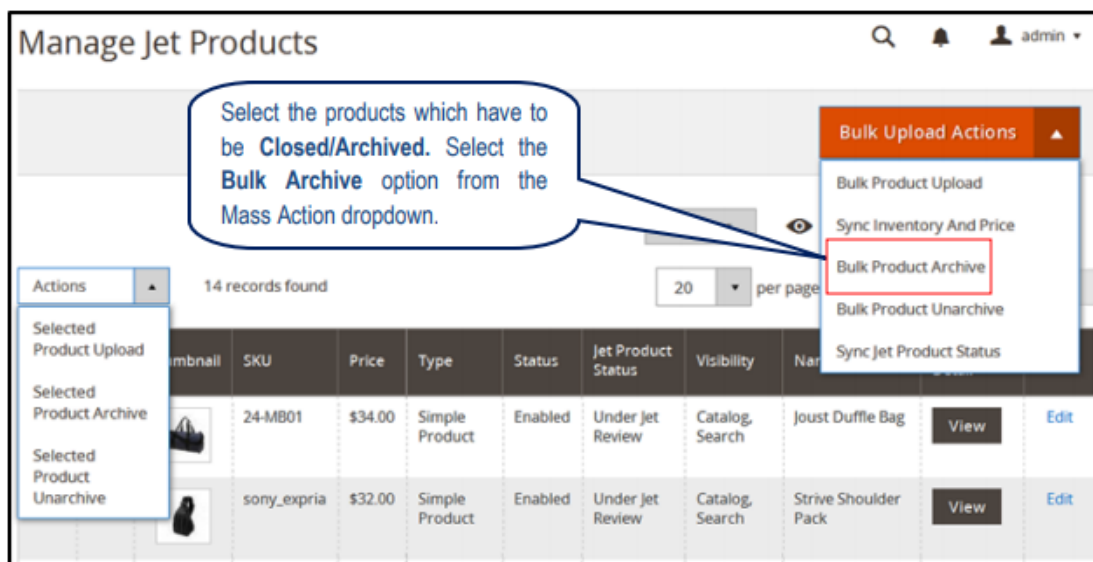
- Select the product from the product panel by selecting the checkbox.
- Select the archive action and click on the Submit button.
- That product will be archived successfully and its status will change to Archived.
- This product will be closed on jet.com and it will not appear on jet.com for purchase.



10. Bulk Product Archive

Products can also be archived in bulk. To bulk archive the products: –

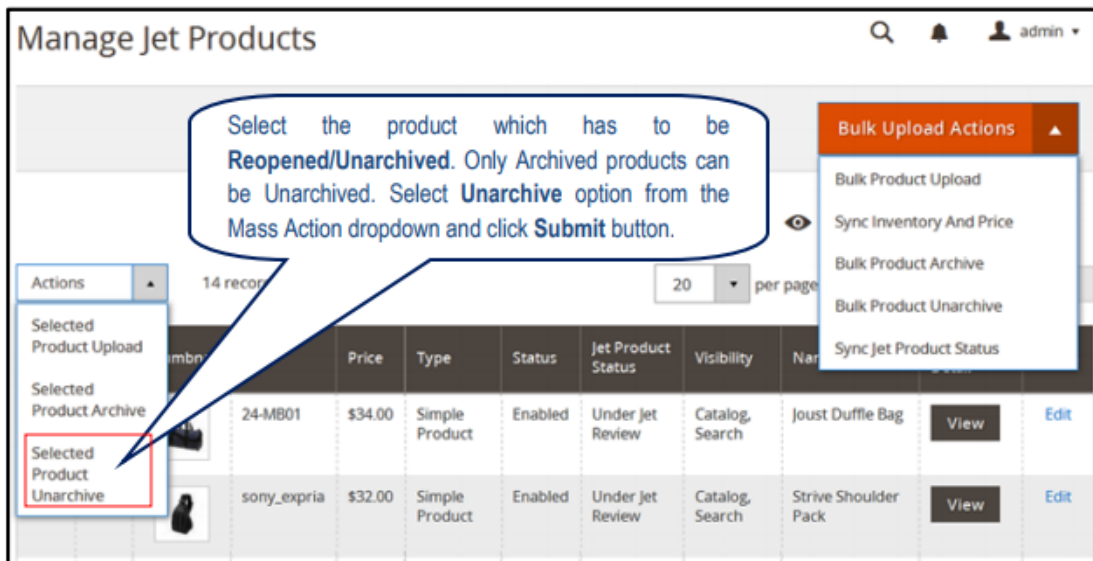
- Select all the products (using Select All option or individually clicking the checkbox).
- Select the Bulk Product Archive option from the mass Action dropdown.
- Click the Submit button. The products will be archived.



11. Selected Product Unarchive

Jet.com provides the ability to Reopen closed products.

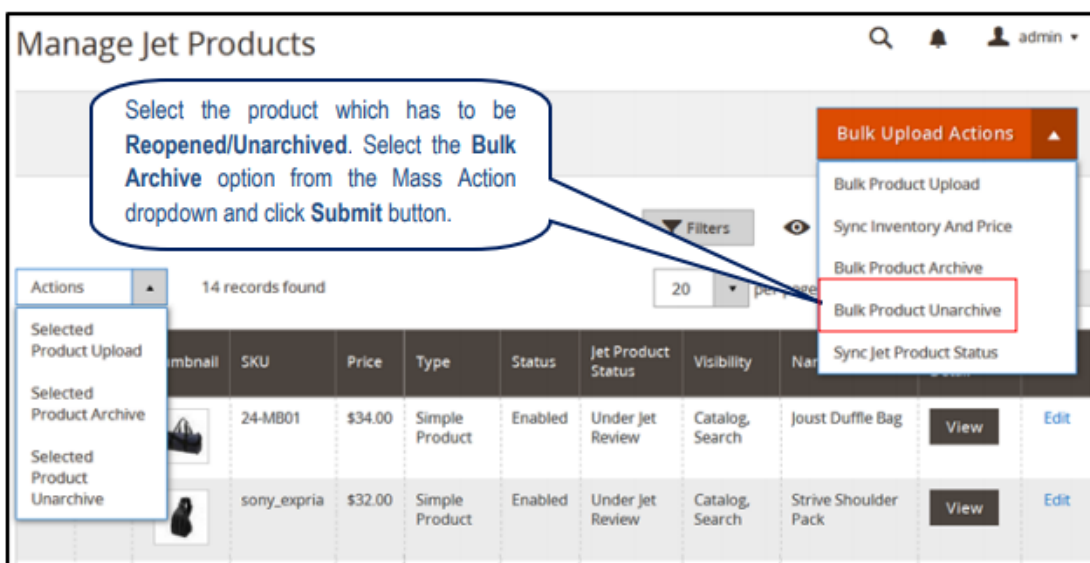
- Select the archived product and then select Un-archive option from the Action dropdown and click on the Submit button.
- The selected product will be available again for purchase on jet.com.
- Merchant can archive or Un-archive multiple products by selecting them using checkbox.



12. Bulk Product Unarchive

Products can also be unarchived in bulk. To bulk unarchive the products: –

- Select all the products (using Select All option or individually clicking the checkbox).
- Select the Bulk Product Unarchive option from the mass Action dropdown.
- Click the Submit button. The products will be unarchived.



13. Attribute Mapping In Jet Integration

With the help of this section, you can understand how to Map your Configurable Products on Jet.com. You do not need to create any category or attribute (unless it is necessary to create in case of required attribute or category does not exist in Magneto). All things can be done by Mapping of Category & attribute to corresponding Jet Category & jet Attributes.

Follow this guide then you can understand Configurable Product Upload process easily.

Basic Steps:

1. Map Magento 2 Attribute to Jet Attribute
2. Re index all Product & Category related indexing
3. Clear All Cache & Upload Products

All the steps details are as follows:

1. Find Category in Jet Category List

Before doing anything you need to first find out in which Jet Category You want to upload Product for this you have to go here Jet->Jet Category List.

Scenario: Configurable Product with Single Attribute Color

You have Configurable Product “Chair” in Magento 2 which is configured by single Attribute Color. So let's start setting up this Product.

I want to search Chair (which comes under furniture type category) so first go to jet category List page.

In Jet Category List page grid all Jet Category listed you need to search those category terms in grid column name “Jet Category Name” in which you want to upload Product. As per the scenario your Category terms can be “Chair” or “Furniture”.

So we have taken “Chair” term for example enter this term in “Jet Category Name” all categories which includes Chair as a name will be filtered in the Category List. So in these all filtered category you have to find out your preferred category in which you want to upload your store products.

For example we take “Adirondack Chair” see image below See image below:

Id	Jet Category Id	Jet Category Name	Jet Parent Category Id	Jet Attributes Names	level	Is Taxable Product	Magento Category Id	View Attribute Details
		Chair						
3252	18000141	Lounge & Recreation Chairs	18000108	Size,Color	2	Generic Taxable Product	0	View Details
3250	18000139	Rocking Chairs	18000126	Size,Color,Material	2	Generic Taxable Product	0	View Details
3243		Patio Chairs	18000126	Size,Color,Material	2	Generic Taxable Product	0	View Details
3241		Lawn Chairs	18000126	Size,Color	2	Generic Taxable Product	0	View Details
3238	18000127	Adirondack Chairs	18000126	Size,Color,Material	2	Generic Taxable Product	0	View Details

Jet Category Id
of the Category
Adirondack
Chairs

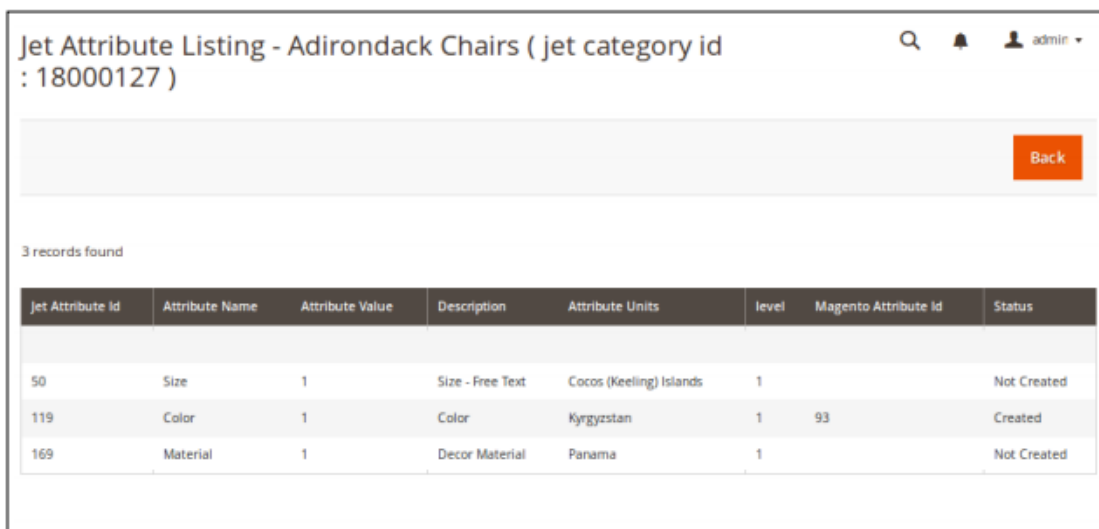


Now you need to Map this Jet Category into your Magento 2 Jet Category to this you need to see Category mapping section of this document. But for uploading Configurable Product which is configured by one or more attribute like:

1. Size
2. Color or etc., we need to check the attribute of your preferred jet Category.

2. Check the attribute of Category (in Case of Configurable Product)

You can see the **View Details Link** in the above image, click on this link it will open a detailed page of these Jet attributes which is in “Adirondack Chair” Jet Category. Let’s view the image below:



Jet Attribute Id	Attribute Name	Attribute Value	Description	Attribute Units	level	Magento Attribute Id	Status
50	Size	1	Size - Free Text	Cocos (Keeling) Islands	1		Not Created
119	Color	1	Color	Kyrgyzstan	1	93	Created
169	Material	1	Decor Material	Panama	1		Not Created

Now from the image it is clear that “Adirondack Chairs” Jet Category has Size , color attributes that means all your Configurable Products which are configured by Color or Size can be uploaded in to this Category .

Note: Important

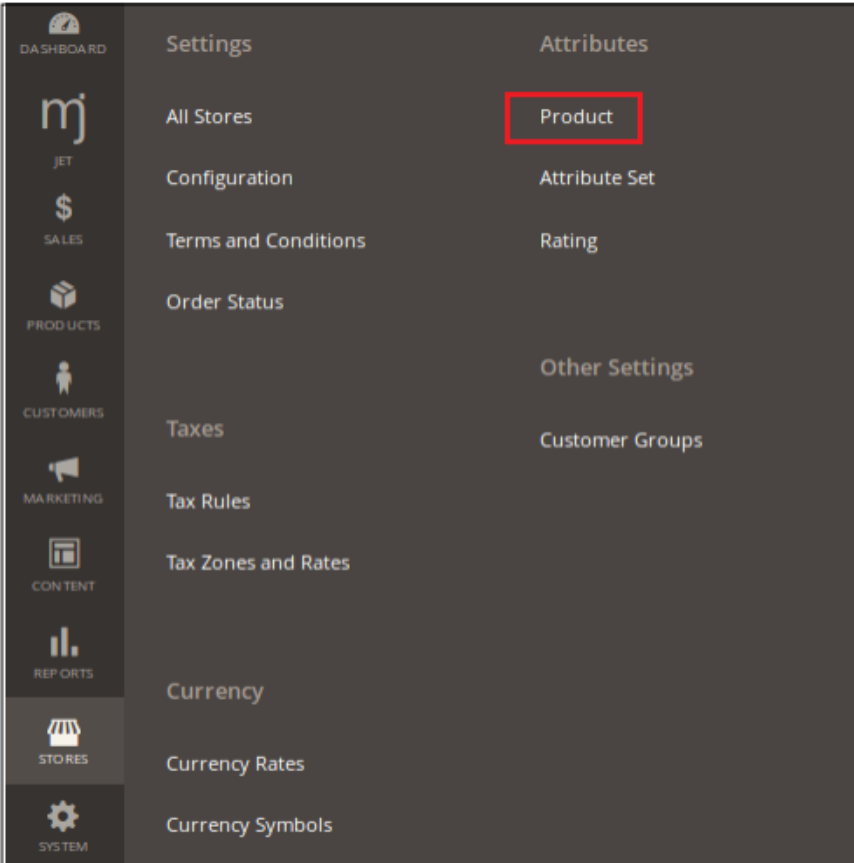
- In case of Configurable Product Any Jet Category you want to Choose in Jet Category list must have those attributes in Jet Attributes column in Jet Category List Grid.

Example: if your Magento 2 Configurable product is created by Attributes Color or Size, then you Should choose that Category in Jet Category list which also similar attributes so that you can map Your Magento attributes to Jet Attributes.

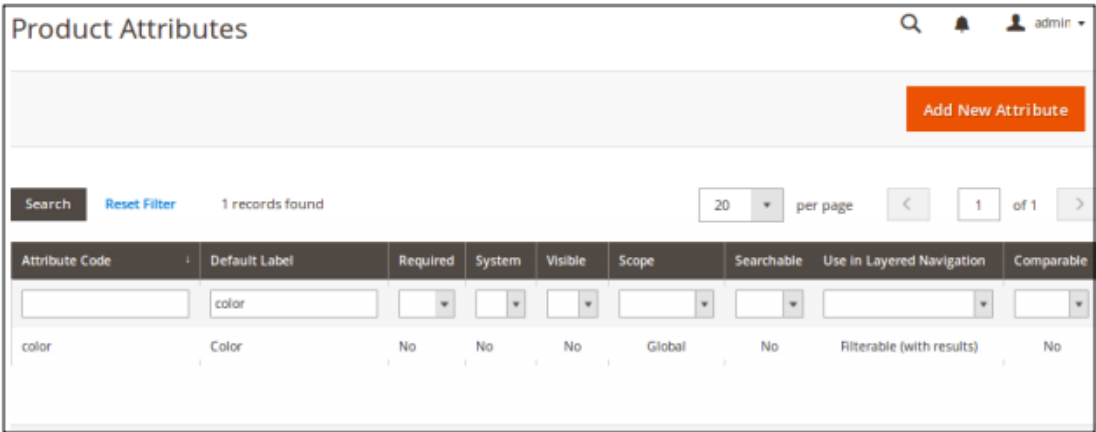
3. Map Magento 2 Attribute to Jet Attribute

In this section you will learn how to map your Configurable Product Attribute into Jet attribute.

Let us say you have created a product configured with Color attribute. Now you have to move to Catalog > Attributes > Manage Attributes section: Fig below:



Open this page find attribute color from attribute code or attribute Label column see image below:



After searching the attribute click on the desired attribute. Attribute Edit page open. Now move to Jet Attribute tab.

a) Jet attribute Id – enter the required Jet Attribute Id

see image below

color

Click on this tab to map Jet Attribute Id with Magento Color attribute

← Back Delete Attribute Reset Save and Continue Edit Save Attribute

ATTRIBUTE INFORMATION

Jet Attribute

Properties

Manage Labels

Storefront Properties

Jet Attribute Relation

Jet Attribute Id 119

Validate

119 is the Jet Attribute Id of Color

Can't find jet attribute id ? [Click here](#) and 'view attribute details' column against each category.

Use Validate button to validate the Jet Attribute Id you entered.

In Jet Attribute id column you need to enter the color Jet attribute id which you have seen in fig.

Similarly, map rest of the required attributes.

Now click on save button here your mapping done.

NOTE: After Mapping Attributes you need to do following things always

1. Clear Cache
2. Re index data

- Re index – Product Attribute
- Re index- Category Product Data
- Re Index – Category flat Data
- Re index- Product Flat data

3. Configurable Product Upload already mentioned in Jet Extension User guide.

Here: <http://cedcommerce.com/media/userguides/m2/JetMagento-2-Integration/jet-magento-2-integration.pdf>(<http://cedcommerce.com/media/userguides/jet-2/jet-magento-2-integration.pdf>)

Note: Re-index everything to avoid any unnecessary errors.

14. Add Shipping Exception

If any product has to be shipped differently from other products, then Shipping Exception is used.

- To add Shipping Exception, edit a particular product and go to the Jet Shipping Exception tab.
- Click on the Add Exception button.
- Fill in the requisite details over here and click on the Save button.

Shipping Exception related details can be entered over here.

Jet Shipping Exception

Shipping Exception *

Shipping Charge Amount

Override Type

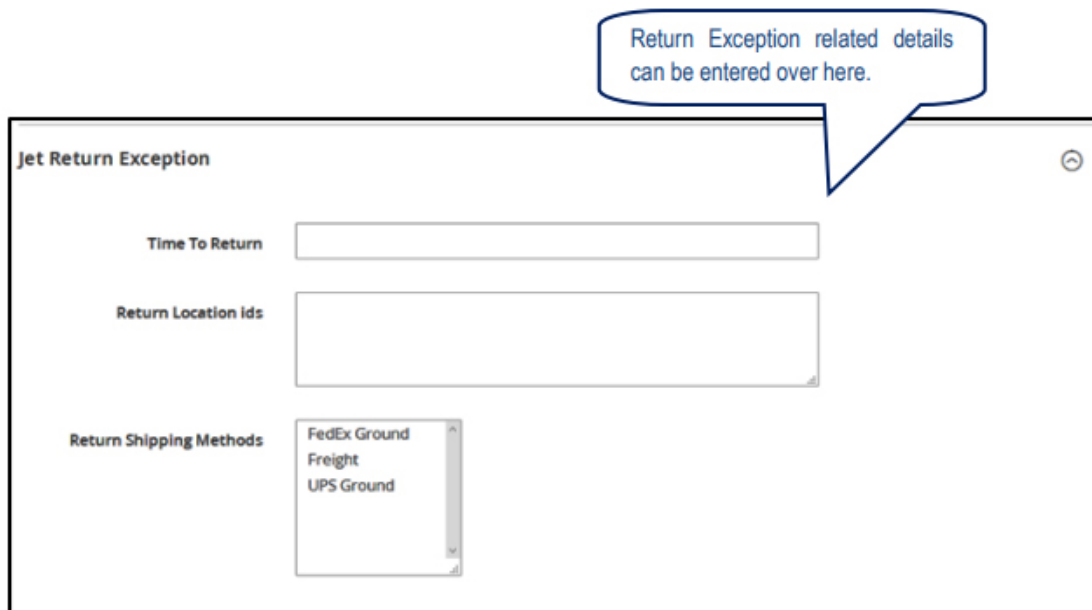
Shipping Level

Shipping Methods

15. Add Return Exception

In case the customer wants to return the product (s) that he has purchased and this product has to be returned differently than other products, then Return Exception is used.

- To add the Return Exception, edit a particular product and go to the Jet Return Exception tab.
- Click on the Add Exception button.



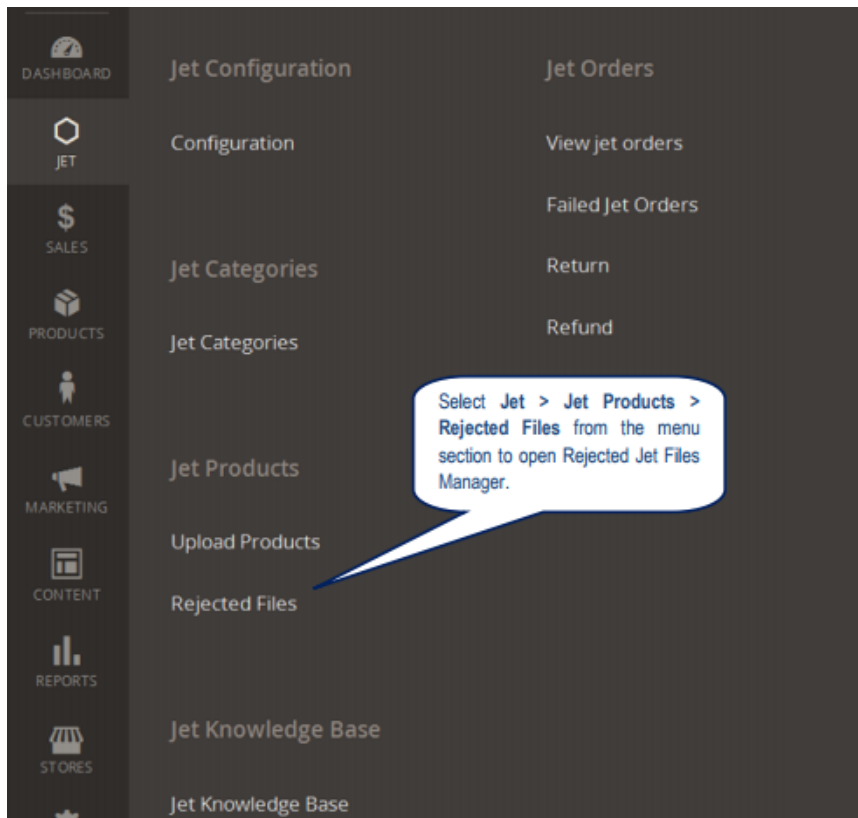
The screenshot shows a form titled "Jet Return Exception" with a close button in the top right corner. The form contains three input fields: "Time To Return" (a single-line text box), "Return Location Ids" (a multi-line text area), and "Return Shipping Methods" (a dropdown menu). The dropdown menu is open, showing three options: "FedEx Ground", "Freight", and "UPS Ground". A blue callout box with a pointer to the form contains the text: "Return Exception related details can be entered over here."

16. Check Rejected Upload Files

After Uploading the Product on Jet we need to check that all data which is send on Jet is Validated or not.

If products are uploaded using Bulk Upload process and due to some reason an error occurs in the Product Data, then the file will be listed in the **Rejected File** panel. From here the merchant needs to review product's error detail from **View Errors & Resubmit** link.

To view the rejected files, go to Jet >> Jet Products >> Rejected Files



Jet Rejected Files Manager

Search admin

Clear All Log

Fetch Rejected Files

Search [Reset Filter](#)

Actions 76 records found

20

per page

<

1

of 4

>

	ID	Jet File Id	File Type	Status	Edit
Any	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="checkbox"/>	82	7c4ec35cfd1e428ca28b411c7e2ebc84	Inventory	Processed with errors	View Error & Resubmit
<input type="checkbox"/>	81	6c98e85a3b9649fd8b356833d40c73f5	Archive	Processed with errors	View Error & Resubmit
<input type="checkbox"/>	80	1502b6d4ad124b06b4ab03cb3bbb7b71	Inventory	Processed with errors	View Error & Resubmit

- Click **Fetch Rejected Files** to get the rejected files immediately.
- Click **View Error & Resubmit** to see the errors coming in the rejected files.

Error File Information

← Back Resubmit

Jet File Id * 5bfd7bdceb1b40a6a990cb323e0b4dd

File Name * MerchantSKUs1473335953.json

File Type * MerchantSKUs

Error Description * Invalid UPC code

File Content * [{"sony_experia":{"product_title":"Test simple product1","product_description":"With the Fusion Backpack strapped on, every trek is an adventure - even a bus ride to work. That's partly because two large zippered compartments store everything you need, while a front

This is the error which needs to be resolved for the current product.

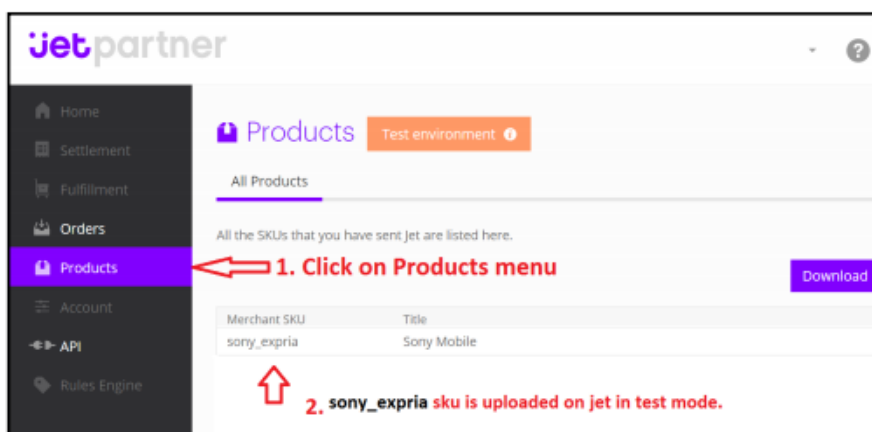
- Error Description shows the error message for the file; in the above example it is “Invalid UPC Code”.
- File Content shows the data which is uploaded for the products.

Note:

1. A single batch file contains maximum 30 Products Data.
2. Error Description is applied to one or more Products in the Batch that means in above case Invalid UPC Code error exist in Product Sku sony_experia.
3. Merchant needs to check all products details in the batch for the Error Description.
4. When Rejected File Manager has lot of data it can be deleted from grid Delete Action or directly by clicking the Clear All Logs button.
5. If merchant think that product information is updated according to the Error in the then this batch can be re-uploaded by clicking on Resubmit button.

If the merchant has resubmitted the file, then status of the file will change to N/A.

If no Rejected File is Found that means Product Upload is Successful, now check Jet Partner Portal product section “sony_experia” will show in the products List. See image below:



Now merchant can generate Test order from Jet Partner Panel in order to Run test for Order import & Acknowledge.

17. Import and Acknowledge Order

Test API Mode Generate Order from Partner panel steps are as follows:

Step 1: Go to the Partner Panel API menu & click on the Order generator link. Generate order for the uploaded product for example: Sku sony_expria.

The screenshot shows the 'Generate Test Orders' form in the Jet Partner Panel. The form has the following fields and values:

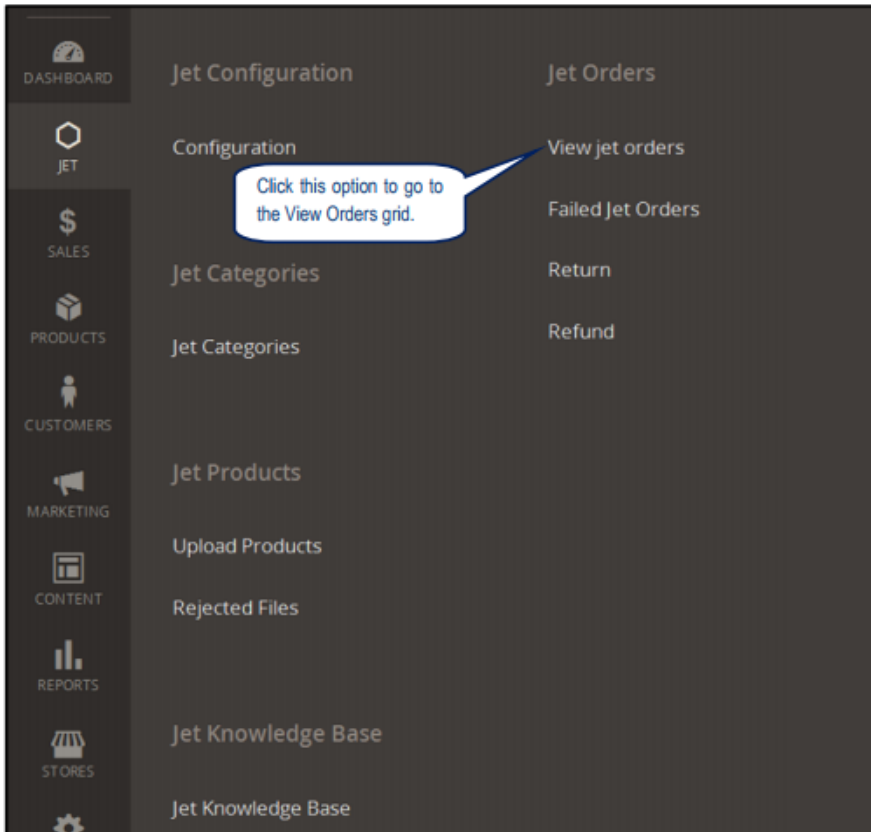
- Number of Orders to Generate*: 1
- Fulfillment Node*: My Fulfillment Node
- SKU*: sony_expria
- Order Quantity*: 1
- Cancel Quantity*: 0

Annotations in the image:

- A red box labeled 'Select Fulfillment Node' with an arrow pointing to the 'Fulfillment Node' dropdown.
- A red arrow pointing from the 'SKU' field to the text 'Enter product sku for which you want to place order.Ex sony_expria'.
- A red arrow pointing from the 'Generate Test Orders' button to the text 'Click to generate order'.

Step 2: Now go to Magento Jet >> Jet Orders >> View Jet Orders menu which will enlist all the order imported from jet.

Step 3: Click on Fetch Latest Jet Order button to import the order which is placed through order generator at merchant Partner Panel (please note orders are automatically imported via CRON in every 10 min):



Jet Order List

Click this button to manually fetch the orders in case of immediate requirement.

Fetch New Orders

Filters Default View Columns

Actions 119 records found 20 per page 1 of 6

	Magento Order Id	Merchant Order Id	Reference Order Id	Deliver By	Order Place Date	Status
<input type="checkbox"/>	000000116	ad9269e1898d43fcbbae8ffe5322fc27	128993931835	2016-08-27 06:43:51	2016-08-25 06:42:51	complete
<input type="checkbox"/>	000000117	d55f757841d048d9b3d3be5c6aac3d8b	644377066406	2016-08-27 06:50:48	2016-08-25 06:49:48	complete
<input type="checkbox"/>	000000118	aadca20660ce469085702ae6047cd9cf	296428851304	2016-08-27 06:50:48	2016-08-25 06:49:48	complete
<input type="checkbox"/>	000000119	2b281b9094c4a4495f64c9818b14616	638429228089	2016-08-27 09:57:54	2016-08-25 09:56:54	cancelled
<input type="checkbox"/>	000000120	f083209bcaf9420cb66189a7a38b7ce5	621770314008	2016-08-27 10:09:18	2016-08-25 10:08:18	complete

Step 4: If order imported successfully then a new row can be found in the Jet Order Details grid like in above image imported Jet order 100000124 now click on this link to Acknowledge & Ship jet order

Note:

1. Orders will be auto acknowledged as soon as they are imported from jet.
2. If no Order is imported, then please check the Failed order log from Jet >> Jet Order >> Failed Jet Orders.
3. Order will be Auto Rejected on jet at following condition:

- When Jet Product SKU does not exist in Magento 2.
- When Product is Out of Stock in Magento 2.
- When product is disabled in Magento 2.

ORDER VIEW
 Information
 Invoices
 Credit Memos
 Shipments
 Comments History
 Ship By Jet

Order & Account Information

Order # 000000005 (The order confirmation email is not sent)

Order Date	Aug 29, 2016 12:22:48 PM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View

Account Information

Customer Name	Lisa Simpson
Email	700965175948@customer.jet.com
Customer Group	General

Address Information

Billing Address Edit Lisa Simpson 72 Oak street Altitude, Mississippi, 38829 United States T: 212-212-1231	Shipping Address Edit Lisa Simpson 72 Oak street Altitude, Mississippi, 38829 United States T: 212-212-1231
--	---

Payment & Shipping Method

Payment Information Check / Money order The order was placed using USD.	Shipping & Handling Information Flat Rate - Fixed \$20.00
--	---

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Disco- Amou
Strive Shoulder Pack SKU: 24-MB04	Shipped	\$32.00	\$32.00	Ordered 2 Invoiced 2 Shipped 2	\$64.00	\$0.00	0%	\$0.00
Crown Summit Backpack SKU: 24-MB03	Shipped	\$38.00	\$38.00	Ordered 2 Invoiced 2 Shipped 2	\$76.00	\$0.00	0%	\$0.00

Order Total

Notes for this Order
 Status
 Complete
 Comment
☐ Notify Customer by Email
☐ Visible on Storefront
 Submit Comment

Order Totals
 Subtotal \$140.00
 Shipping & Handling \$20.00
 Grand Total \$160.00
 Total Paid \$160.00
 Total Refunded \$0.00
 Total Due \$0.00

Aug 29, 2016 12:22:50 PM | Pending | Customer
Notified
 notified customer about invoice #3.

Note:

- Order imported from jet will use Payment method dependent upon the System Configuration setting of Jet extension.
- Order imported with our Jet.com shipping method (custom shipping method created by our extension).

18. Shipment of an Order

- Merchant can send shipment of Jet Order for all the requested quantity of Items that are ordered.
- Order status on jet will be In-progress if any item's shipment is Pending from Merchant side.
- When shipment all items quantity sent on Jet then order status will change to Complete on jet.

Merchant can also cancel the whole Order by “Quantity to Cancel” field value equal to the “Qty Available for Ship”.

Example: If merchant want to cancel the Jet order at Shipment time he can do it by setting “Quantity to Ship” value 0 & “Quantity to Cancel” value equal to the “Qty Available for Ship” for each & every item of an Order.

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Ship By Jet

Shipment Information

Reference Order Id on Jet.com: 265962318869

Order Placed on Jet.com: Thursday, August 25th 2016 at 10:38am

Order transmission on Jet.com: Thursday, August 25th 2016 at 10:39am

Request Ship By: Friday, August 26th 2016 at 10:39am

Request Delivery By: Saturday, August 27th 2016 at 10:39am

Shipping carrier used:

Request Service Level:

Tracking Number:

Ship To Date:

Carrier Pick Up Date:

Expected delivery Date(respectively):

Shipment Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel	Qty Available for ship	Return Address	RMA Number	Date to Ret
24-MB03	3	<input type="text" value="0"/>	<input type="text" value="3"/>	3	Yes	<input type="text"/>	0

Quantity to cancel value equals to the Qty Available for ship.

Note:

- Cron Schedule will fetch the latest order on jet in every 10 minutes.
- Whenever latest orders imported from Jet.com a Notification appears in the Admin panel's notification area for those orders get Auto-Acknowledged.
- Jet Policy Order should be acknowledged within 15 minutes of Window time.
- If No Order is imported, then please check Failed Jet Orders.
- According to the jet they prefer FILL OR KILL Order fulfillment policy system if order cancellation rate goes beyond their expected range then Merchant Account will be closed.

19. Shipment and Cancellation of Jet Orders

Shipment & Cancellation Test of jet Order can be done from the Ship by Jet tab in the Order view page.

ORDER VIEW

Shipment Information

Reference Order Id on Jet.com: 265962318869

Order Placed on Jet.com: Thursday, August 25th 2016 at 10:38am

Request Delivery By: Thursday, August 25th 2016 at 10:39am

Request Service Level: Expedited

Tracking Number:

Ship To Date:

Carrier Pick Up Date:

Expected delivery Date(respectively):

Shipment Items

Product sku	Quantity ordered	Quantity to Ship	Quantity to Cancel	Qty Available for ship	Return Address	RMA Number	Days to Ret
24-MB03	3	3	0	3	Yes		0

Submit Shipment

Here the merchant needs to enter the following things:

- Tracking number (*required).
- Quantity to Ship (*required).

How many quantity Merchant can ship of any item? Its value cannot be greater than Qty Available for Ship.

- Quantity cancelled (by default 0).
 - How many quantity of an Item Merchant wants to cancel to ship (i.e. reject to ship)?
 - Note: To perform Shipment & cancellation TEST API Call You need to set
 - Quantity to Ship: 0
 - Quantity to Cancel: 1
 - But in Live API Mode You Should not set Quantity to Cancel value greater than 0 (until you want to Cancel Order Item on Jet)
 - Note: Cancelling order will reduce Merchant Performance on Jet
- Return location address (optional) by selecting 'Yes' from the dropdown. It means if customer generates a return request for this order then this product will be returned to the address set in the return location Jet System Configuration Settings.
- Days to Return (optional).
- RMA Number (optional).
- Ship to Date (*required).
- Expected Delivery Date (*required).
- Carrier Pick Up Date (*required)

By Clicking on Submit Shipment button

1. Order Shipment send on Jet.com
2. Order Invoice and Shipment will be created automatically in Magento 2.
3. Order Status will change to Complete on Jet.com.
4. The status of order will change to Completed into Magento 2.

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Comments History

Ship By Jet

Shipment Information

Reference Order Id on Jet.com

128993931835

Order Placed on Jet.com

Thursday, August 25th 2016 at 6:42am

Order transmission on Jet.com

Thursday, August 25th 2016 at 6:43am

Request Ship By

Friday, August 26th 2016 at 6:43am

Request Delivery By

Saturday, August 27th 2016 at 6:43am

Shipping carrier used

USPS

Tracking Number

12457989

Ship To Date

Thursday, August 25th 2016 at 12:00am

Expected delivery Date

Saturday, August 27th 2016 at 12:00am

Carrier Pick Up Date

Friday, August 26th 2016 at 12:00am

Shipment Items

Product sku	Quantity ordered	Quantity Shipped	Quantity cancelled	Return Address	RMA Number	Days to Return
24-MB03	3	3	0	Your First Address Your Second Address,		0

Order Shipped Successfully

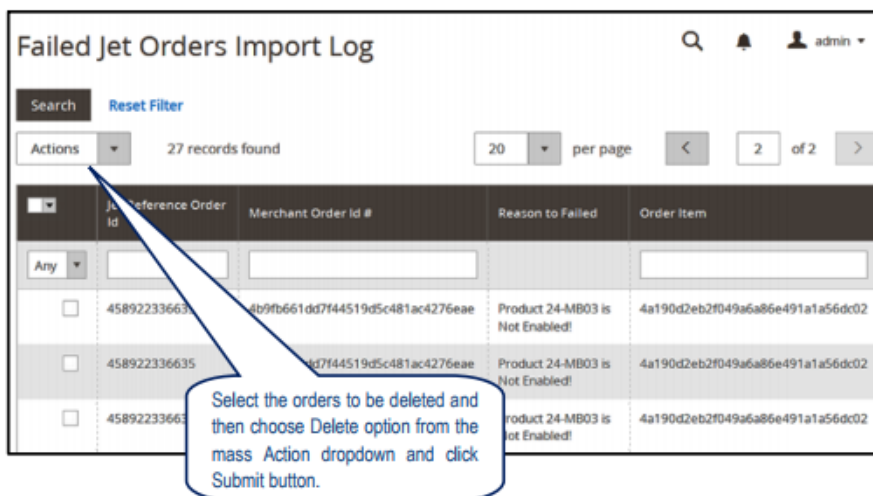
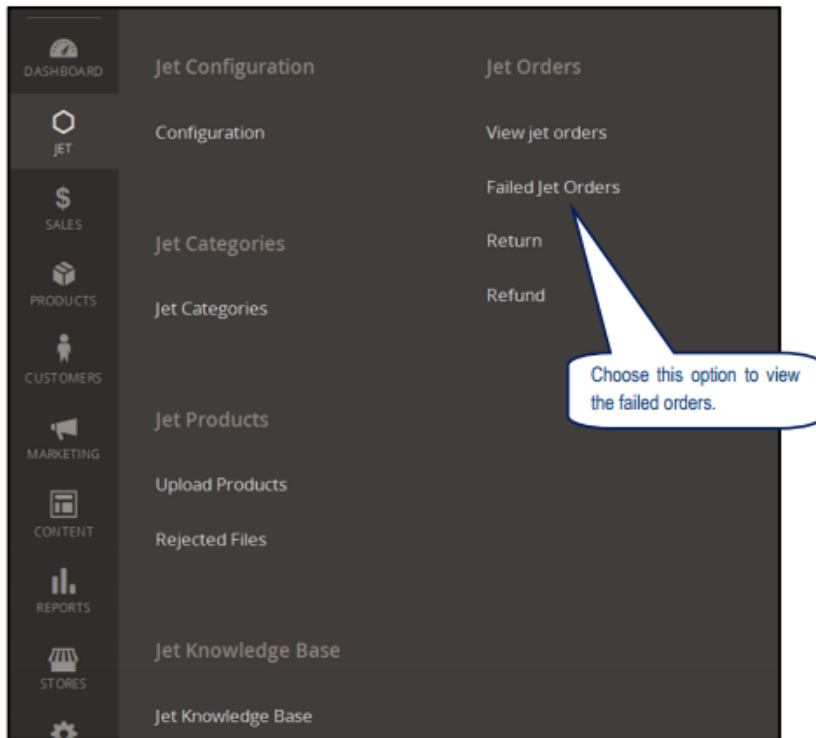
The screenshot shows the Jet.com order view page. At the top, the order number #000000125 is displayed. Below it, there are navigation links: Back, Send Email, and Reorder. On the left side, there is a sidebar with the heading ORDER VIEW and two sub-links: Information and Invoices. The main content area shows the message: This order is Cancelled for jet.com. A callout box points to this message with the text: When the order is cancelled from Jet.com it appears like this.

20. Failed Jet Orders

List of Failed jet orders can be viewed by selecting Jet > Jet Orders > Failed Jet Orders from the jet menu. Order cannot be imported from Jet due to the following conditions.

- If any Product in the Jet Order is Out of Stock in Magento 2.
- If any product in the Jet Order is disabled in Magento 2.
- If any Product does not exist in Magento 2 or deleted on Magento 2 after product upload on Jet.
- If selected Payment Method in Jet System Configuration Setting is not available in Magento 2.

This section displays the failed orders with their order id and the reason for their failure.



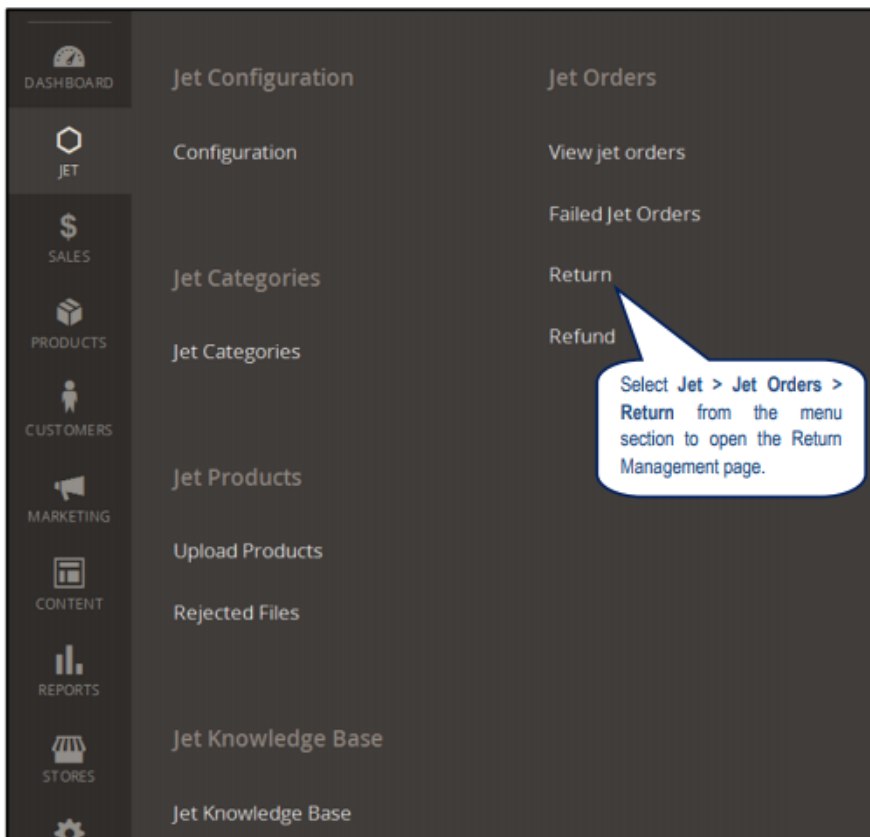
21. Fetch and Submit Return

Returns are generated by Jet.com whenever customer returns the product to jet. Returns can be generated only for completed order.

To generate a return: –

- Login to your Jet Partner Panel
- Go to the Test mode > API menu
- Click on the Return Generator link
- Select the order for which the return has to be generated

- Click on the Submit button. The created returns will be listed in the return panel with the status Created and the merchant (admin) will be notified about it by notification in the admin panel.



Jet Return

Search, Notification, User: admin

Update Return Status

Fetch New Return

Search [Reset Filter](#)

Actions 3 records found

20 per page

<

1 of 1

>

<input type="checkbox"/>	Reference Order Id	Merchant Order Id	Status	Return Id	View
Any <input type="button" value="v"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="v"/>	<input type="text"/>	
<input type="checkbox"/>	438042785721	096969d870624c32b884e6d833807752	completed	61c29f724fc94fefb8f351e59a060e05	View Details

- Click on **Fetch New Return** button to fetch new returns immediately.
- To **Edit** the order, click on any row in the grid that appears listed on this page.

For completing the return, the merchant needs to enter some required information. Hence the merchant needs to click on the Edit link. It will open a form that contains all the necessary fields which the merchant has to fill for completing the return.

Jet Returns

← Back

RETURN TYPE INFORMATION

Return Details

Refund Information

Return Id * c9012f2872da4bcabd2bf803738f3b42
This is a return id on jet.com for current order.

Merchant Order Id * 8e439004dbce4906ae208c0b1837d430

Agree To Return * No
If Yes that means merchant agrees to wholly pay the return charge to jet.com from their account notification.

sku : 24-MB03

Submitted Item.

Order Item Id * c8ce35d8dc604ef19871bb65605b2f39
jet's unique identifier for an item in a merchant order.

Qty Available for Refund 3
Qty available to refund for this item in current order.

Qty Returned by Customer 1
Quantity of the given item that was returned.

Qty you want to Refund 1
Qty you want to refund for this item in current order.

Return Feedback * customer opened item
The reason this refund is less than the full.

Select Yes in this field if you agree to return this item. This section comes item-wise, like if two products have been ordered in a single order then this section will be displayed item-wise so that if you don't agree to return a particular item then you can select No in this

Enter the qty of the item that you want to refund to the customer.

Amount 38
Amount to be refund for the given item in USD associated with the item itself. This should be the total cost for this item not the unit cost.

Shipping cost 1.52
Amount to be refund for the given item in USD associated with the shipping cost that was allocated to this item.

Shipping tax 0
Amount to be refund for the given item in USD associated with the tax that was charged on shipping.

Tax 0
Amount to be refund for the given item in USD associated with tax that was charged for the item.

This is the amount that will be returned to the customer.

- Agree to Return: select "Yes" if you accept the return for this order, otherwise "No".
- Generate Return for the Item: select "Yes" if you agree to return the product and send information to Jet.
- Qty Refunded: enter the quantity that has to be refunded to the customer.
- Return Feedback: enter the feedback about the return.

- Shipping Cost: shipping cost of the item that will be refunded to the customer.
- Shipping Tax: amount charged on the shipping.
- Tax: tax amount charged on the item.

All the rest of the fields will be pre-filled.

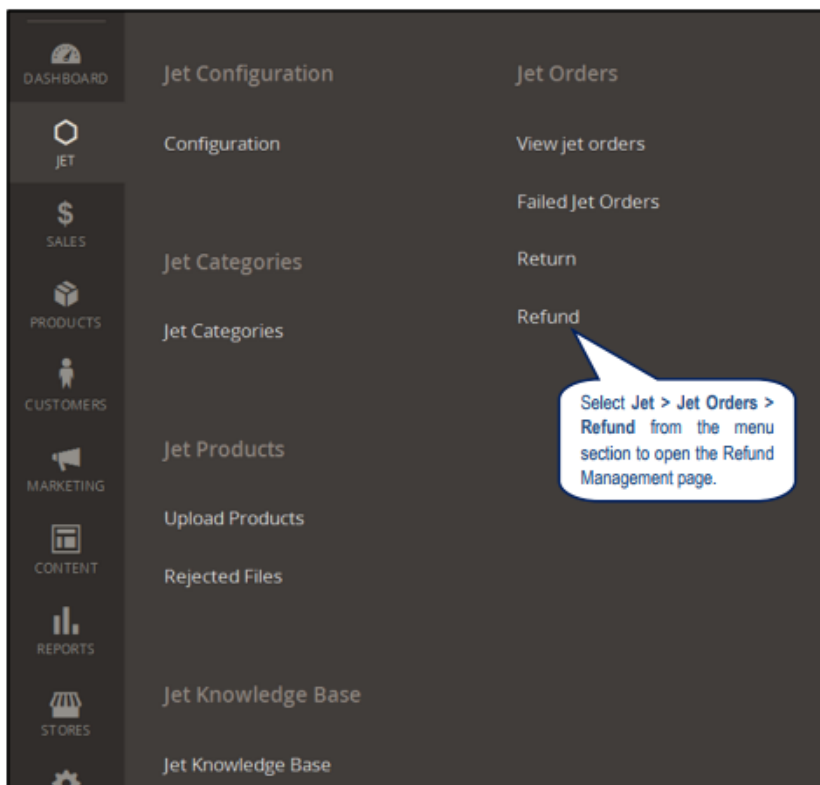
On clicking the Submit Return button, return will be completed on jet.com.

As soon as the Return is completed, the Credit-memo for that order is also generated in Magento 2 so as to complete the return process of that order in Magento 2 as well.

- After your test process is complete you will get the live mode API Keys.
- You can obtain these keys from Jet Partner Panel > Live mode > API > Get API Keys or if no products are uploaded in Live mode, then keys can be obtained directly from Jet Partner Panel > Live mode > Dashboard.
- You should replace these keys in the configuration settings to upload the product in live mode.

22. Jet Refund

If a customer returns that product/order directly to the merchant without the involvement of jet.com, then the merchant needs to send a request on jet.com for completing this type of return. To manage this type of return there is a panel 'Jet Refund'.



- Click Refund and you'll be navigated to a page as shown below:

Jet Refund

admin

Get Updated Refund Status

Add New Refund

Search [Reset Filter](#)Export to: CSV [Export](#)

Actions 1 records found

20 per page 1 of 1

	Refund Authorization Id	Refund Status	Magento Order Id	Merchant Order Id/Reference Order Id	View Details
Any	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="checkbox"/>	676998215382	created	000000055	438042785721	View Details

- Click **Add New Refund** button to create a new Refund.
- Click **Get Updated Refund Status** button to get Updated Refund Status immediately.
- If any jet.com product will be returned directly to the merchant, then to complete this return the merchant needs to click on 'Create New Refund' button.

Refunds

REFUND TYPE INFORMATION

Refund

View Refund

Enter Merchant Order ID or Reference Order ID

Please fill Merchant Order id to be refund.

[Fetch Order Info](#)

[Back](#) [Save](#)

- The respective order details get displayed item-wise in the new section (s) that gets listed below.
- Click on the "Add" button adjacent to the SKU tab to display the form shown below.

sku : 24-MB03

Remove

Order Item Id * Please fill Order Item Id for current order.

Qty Available for Refund Qty available for Refund for this item.

Qty already Cancelled/Return * Please fill Quantity of the given item that was cancelled.

Qty to be Refunded * Please fill Quantity of the given item that the merchant wants to refund to the customer.

Refund Feedback * Please fill the reason this refund is less than the full amount.

Refund Note

Please fill the reason for amount refunded lower than the full amount..

Provide a Refund feedback over here.

Enter the quantity that the merchant wants to refund. It cannot be more than the Qty Returned but can be less than it as the merchant may not want to refund all the items.

Refund Reason * Please fill the reason the customer initiated the return.

Refund Amount * Please fill the Amount to be refunded for the given item. This should be the total cost for this item.

Refund Shipping cost * Please fill the amount to be refunded for the given item in USD associated with the shipping cost that was allocated to this item.

Refund Shipping tax * Please fill the amount to be refunded for the given item in USD associated with the tax that was charged on shipping.

Refund Tax * Please fill the amount to be refunded for the given item that was charged for the item.

Provide a reason for Refund as provided by the customer.

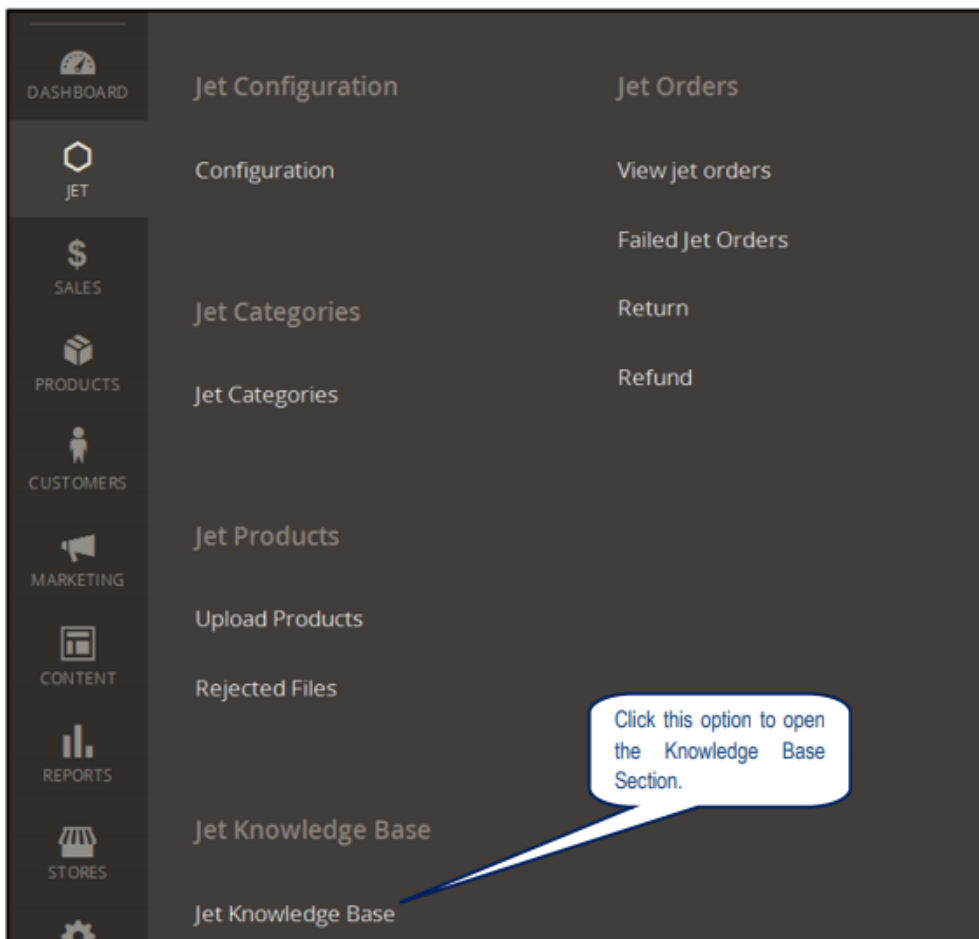
Enter the Refund Shipping cost, Refund Shipping Tax and Refund Tax as per the need.

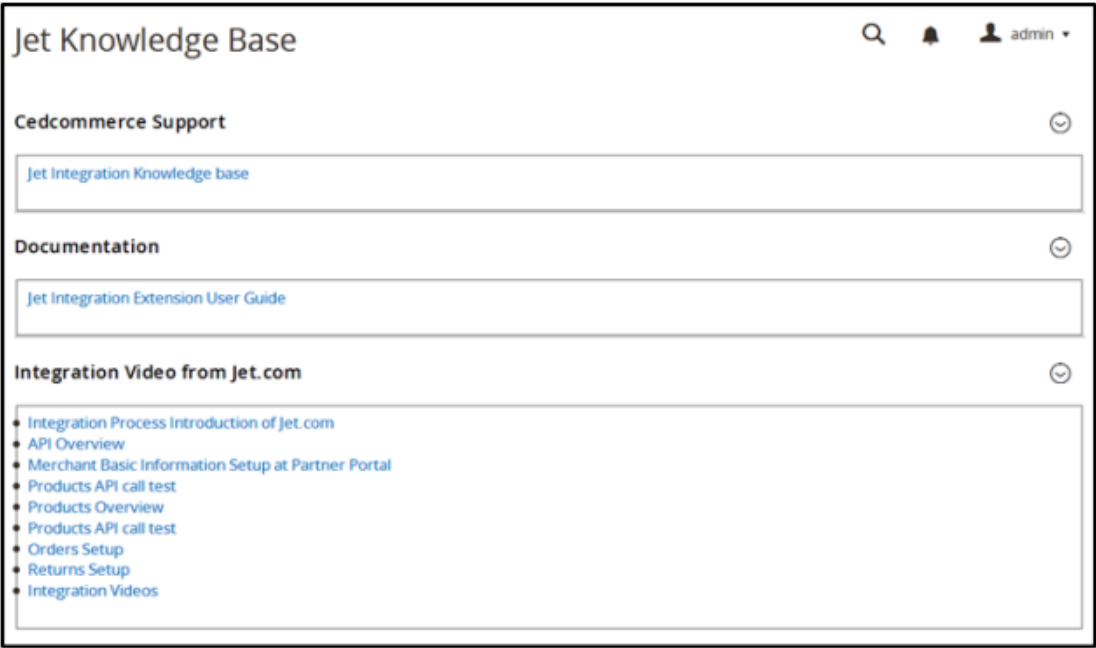
- **Refund id:** Refund id that the merchant will get from jet.com.
- **Refund Merchant Id:** Merchant id of the merchant.

- **Order item id:** Item id that has been ordered.
- **Qty Requested:** Total items ordered in the current order.
- **Qty Already Refunded:** Items which have been already refunded to the customer.
- **Qty Available for Refund:** Number of items which can be refunded.
- **Qty Returned:** Total quantity returned by the customer (should be \leq shipped qty).
- **Qty Refunded:** Qty which the merchant wants to refund (should be \leq returned qty).
- **Refund tax:** Tax applied on the products returned.
- **Refund Amount:** Amount that jet has to return to the customer.
- **Refund Shipping Cost:** Shipping cost applied on the returned product.
- **Refund Shipping tax:** Shipping tax applied on the returned product.
- **Refund Feedback:** Merchant's feedback about the returned product.
- **Refund Reason:** Reason why customer has returned the product.

23. Base Knowledge

To clarify your doubts, a knowledge base link has been provided so that you can view the FAQs and get the answers to your questions. To view the FAQ, go to Jet > Jet Knowledge Base.





24. Cron Status

CRON Facility includes:

- Sync product information
- Failed order
- Order sync
- fetch return
- Inventory sync
- Refund status sync
- Return status sync

- The updated status will be reflected (visible) as follows:

Activity	Time Required for Updating (min)
Order Creation	Every 10 minutes

25. Help and Support

If you need support or have questions directly related to JET-MAGENTO 2 INTEGRATION, please use our Online Message Form to contact our support team or send us an email at support@cedcommerce.com