

Ebay Integration for Magento-User Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

Ebay, an American multinational corporation, and king in e-commerce needs no introduction, rendering consumer-to-consumer, and business-to-consumer merchandising services. It flourishes over a multibillion-dollar business with operations localized and pervasive over more than 30 countries.

Ebay **integration with CedCommerce** involves the integration of your favorite e-commerce platforms such as Magento, WooCommerce, Shopify, Prestashop, Volusion etc.. with your store on eBay marketplace.

With the help of Extension developed by CedCommerce, you can manage both the e-Commerce stores easily under the single common platform which is only contingent on the source API made available by eBay.

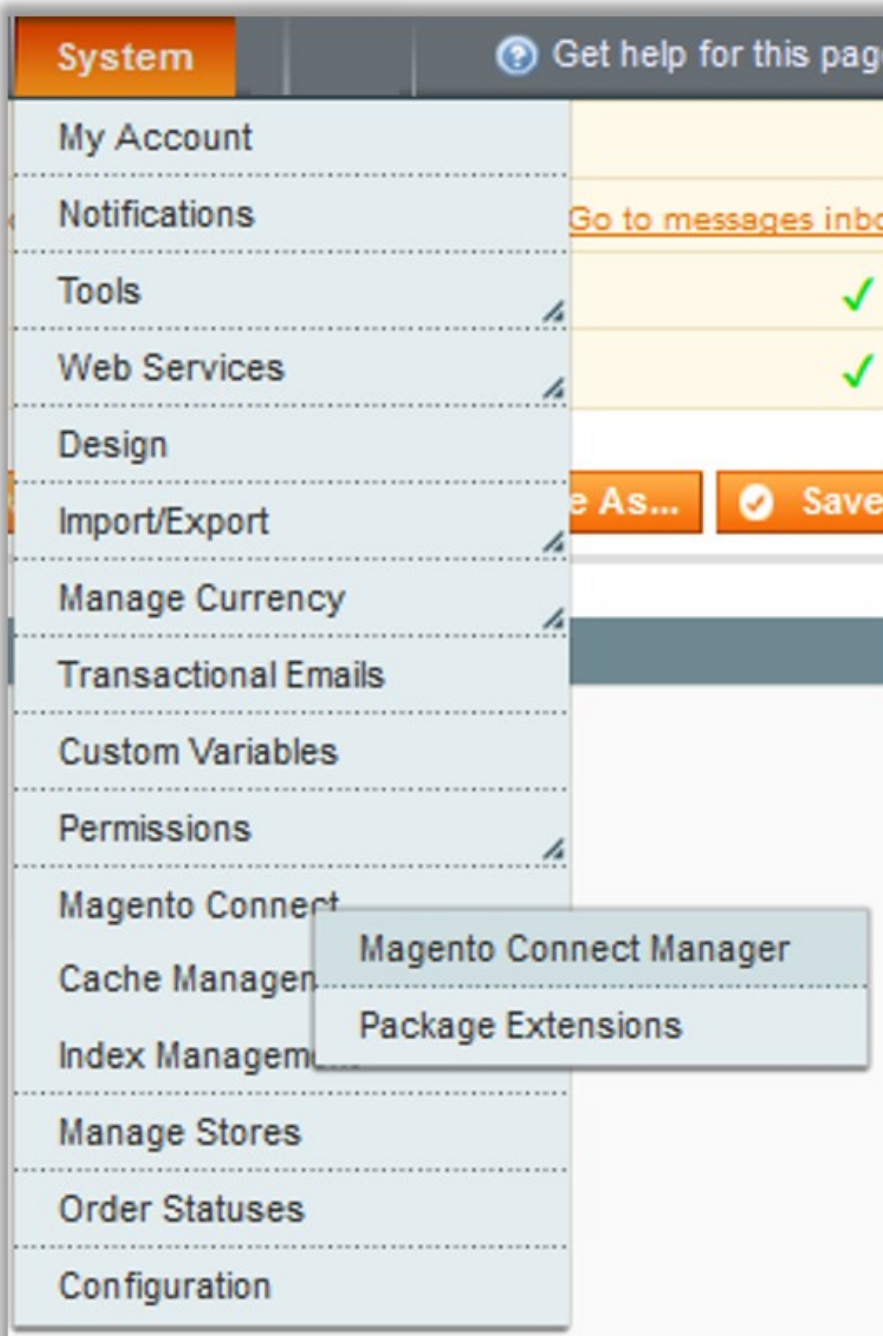
Key features are as follows:

- **Rejected Products Notification:** If any product gets rejected from eBay due to invalid data, then its information is fetched from automated synchronized request along with the error due to which it is rejected.
- **New Order Notifications:** When a new order is fetched from eBay.com, the admin receives a notification.
- **Synchronized Inventory and Profile Based Pricing:** Inventory Synchronization at regular intervals. product Listing is established between Magento and eBay. Profile-based price increase or decrease.
- **Profile-based product upload:** Admin can create a profile and map Ebay category and attributes to that of Magento, and t after assigning the products to the profile can easily upload products to ebay.com.
- **Product Category Mapping:** Many-to-one category mapping philosophy. Admin can map many categories of the Magento store to the single category of eBay.
- **Simple Products Upload:** Admin can upload the Simple types of Magento product on eBay.com.

2. Ebay Integration for Magento Extension Installation

To install the extension

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **System** menu.
The menu appears as shown in the following figure:



3. Point to the **Magento Connect** menu, and then click **Magento Connect Manager**. The page appears as shown in the following figure:

Magentoconnect MANAGER

Extensions Settings [Return to Admin](#) [Log Out](#)

Settings

Put store on the maintenance mode while installing/upgrading/backup creation

Create Backup Database

Install New Extensions

1 Search for modules via [Magento Connect](#).

2 Paste extension key to install: **Install**

Direct package file upload

1 Download or build package file.

2 Upload package file: No file selected. **Upload**

Manage Existing Extensions **Check for Upgrades**

Channel: **Magento Community Edition** **Commit Changes**

Clear all sessions after successful install or upgrade:

Package Name	Installed	Actions	Summary
Cm_RedisSession	1.9.2.4 (stable)	<input type="text" value="v"/>	Redis session
Interface_Adminhtml_Default	1.9.2.4 (stable)	<input type="text" value="v"/>	Default interface for Adminhtml
Interface_Frontend_Base_Default	1.9.2.4 (stable)	<input type="text" value="v"/>	This is a Magento themes base
Interface_Frontend_Default	1.9.2.4 (stable)	<input type="text" value="v"/>	Default interface for Frontend

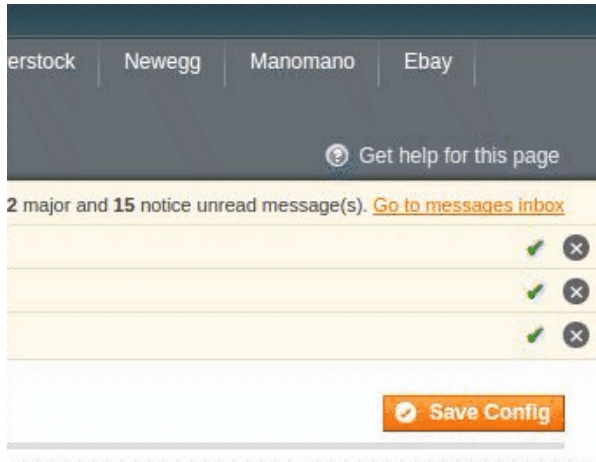
4. Scroll down to the **Ebay_Integration** Package.
 5. In the **Actions** column, select the **Install** option from the list.
 6. Click the **Commit Changes** button.
- Auto-scroll console contents screen appears and the extension is installed after the process.

3. Ebay Configuration Settings

Once the extension is successfully installed in the Magento store, the **Ebay** menu appears on the top navigation bar of the Admin Panel. The merchant has to first create a seller account in the Ebay seller panel. Once the seller account is created and is approved by Ebay, then the Magento store owner can use the **Ebay Username** and **Password** while setting up the Ebay Configuration settings in the Magento Admin panel.

Procedure to set up the configuration settings in the Magento Admin panel

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.
The **Ebay Configuration** page appears as shown:



4. In the right panel, under the **Ebay API Setting** section, do the following steps:
 - In the **Enabled** list, select **Yes** to enable the Ebay Integration extension.
 - In Environment, select **Production** or **Sandbox**.
 - Select the **location** of your store in the next field.

Ebay Configuration

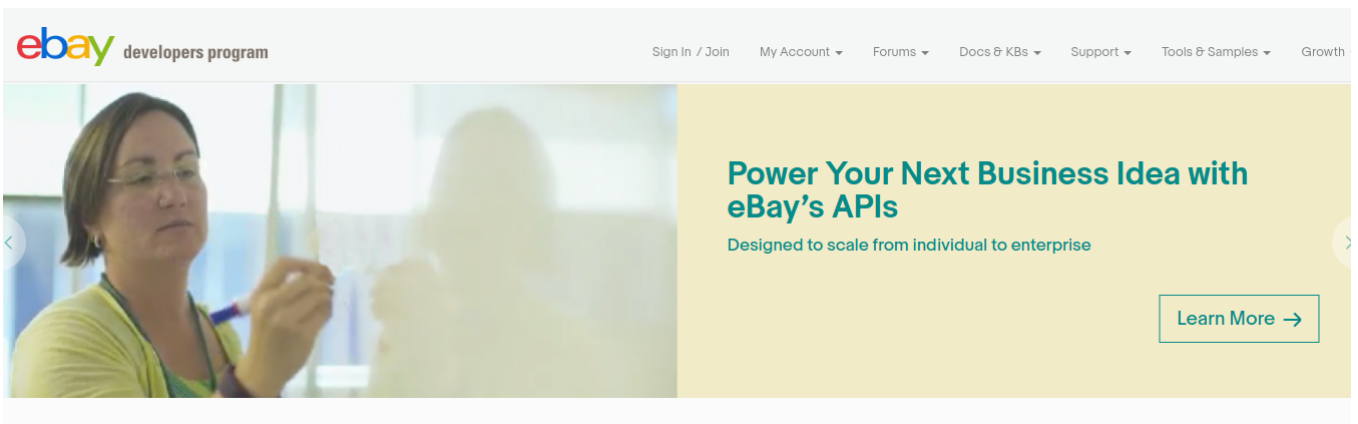
Ebay Api Settings

Enabled	<input type="text" value="Yes"/>	[WEBSITE]
Environment	<input type="text" value="sandbox"/>	[WEBSITE]
Location	<input type="text" value="US"/>	[WEBSITE]
Ebay Token	<div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>	[GLOBAL]
App Id	<input type="text"/>	[GLOBAL]
Dev Id	<input type="text"/>	[GLOBAL]
Cert Id	<input type="text"/>	[GLOBAL]
Ru Name	<input type="text"/>	[GLOBAL]
	<div style="display: flex; justify-content: center; gap: 10px;"> Get Ebay Credentials Fetch Token </div> <div style="background-color: #f39c12; padding: 5px 10px; border-radius: 3px; display: inline-block; margin-top: 5px;">Fetch Other Details</div>	
Orders Fetch Start Date	<input type="text"/> <small>▲ Date Format : YYYY-MM-DD</small>	[GLOBAL]
Choose Default Payment Method for Ebay Orders	<input type="text" value="--Please Select--"/>	[GLOBAL]
Choose Default Shipment Method for Manomano Orders	<input type="text" value="--Please Select--"/>	[GLOBAL]
Store Admin Email Id	<input type="text"/>	[GLOBAL]
	<small>▲ Get Email When New Ebay Order Imported.Example: owner@example.com</small>	

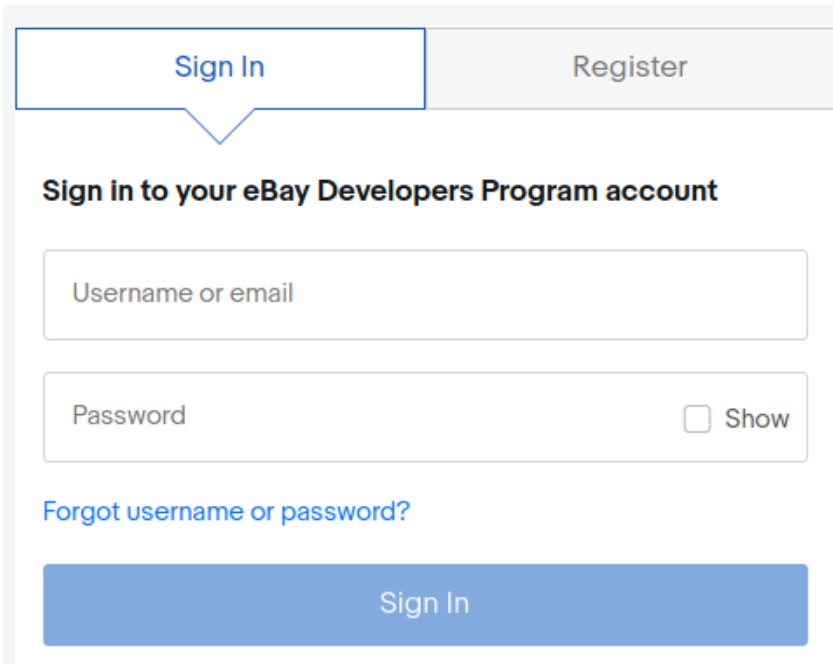
5. For **Ebay Token**, first you have to fill the next fields of **App Id**, **Dev Id**, **Cert Id** and **Ru Name**.

6. For that, Click the **Get Ebay Credentials** button on the page.

The **Ebay developers program** page appears as shown:

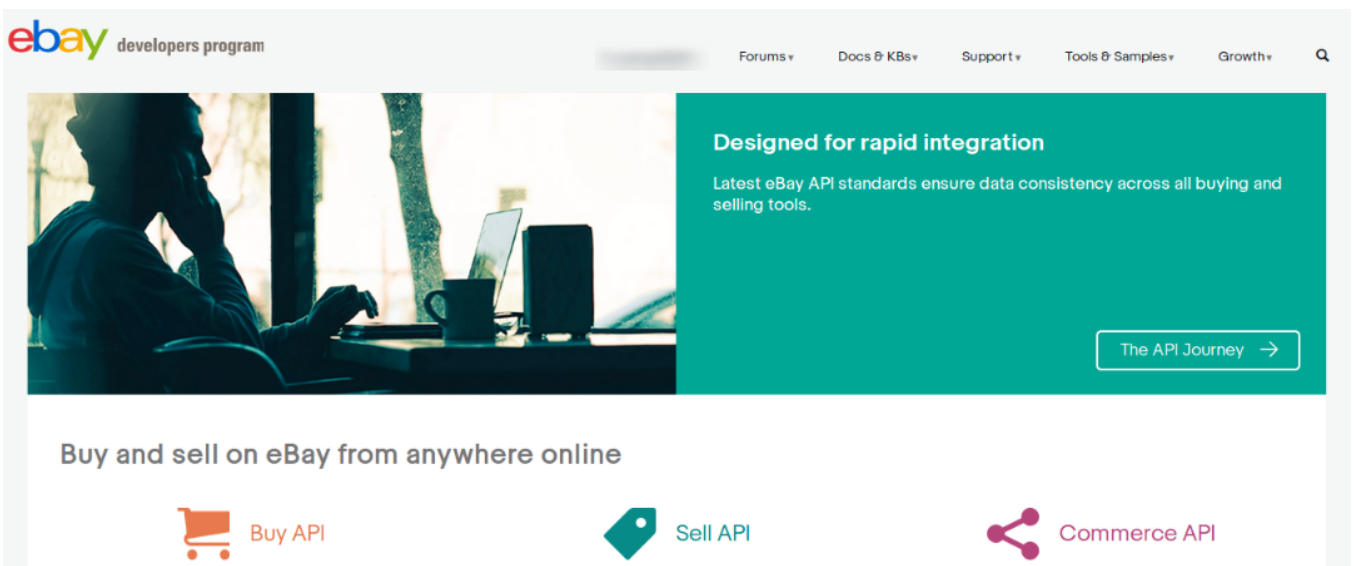


7. Click **Sign In** on the top, the sign in page opens as shown:

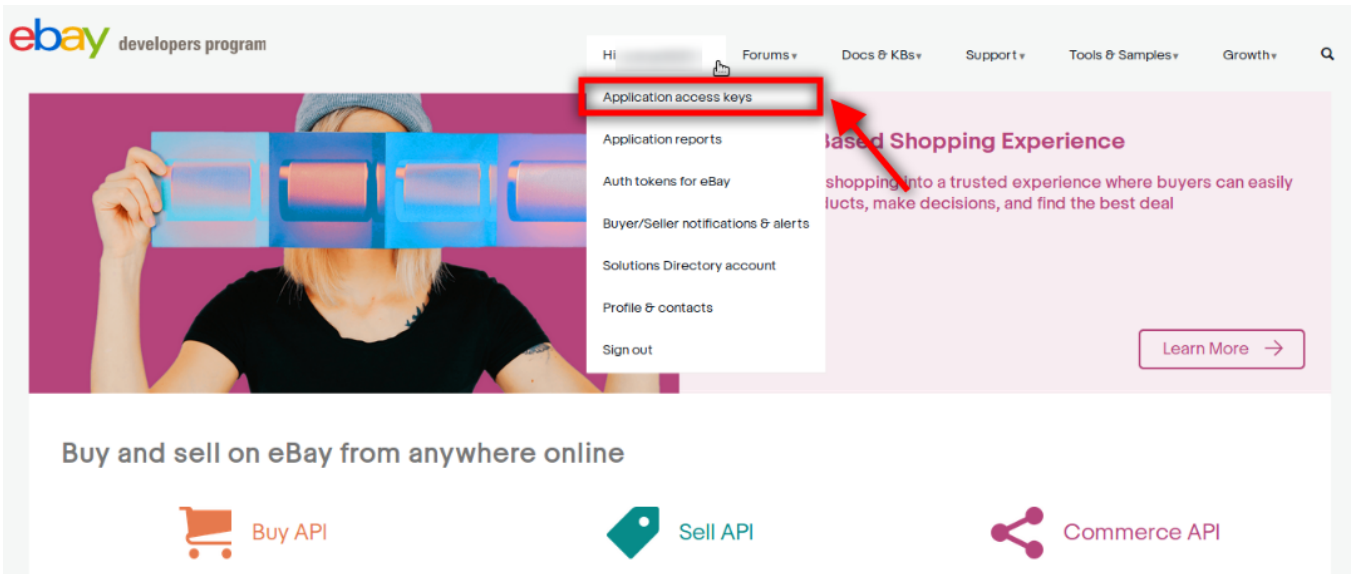


The image shows a sign-in form for the eBay Developers Program. At the top, there are two buttons: "Sign In" (highlighted with a blue border) and "Register". Below these is the heading "Sign in to your eBay Developers Program account". The form contains two input fields: "Username or email" and "Password". The password field has a "Show" checkbox. Below the password field is a link "Forgot username or password?". At the bottom of the form is a large blue "Sign In" button.

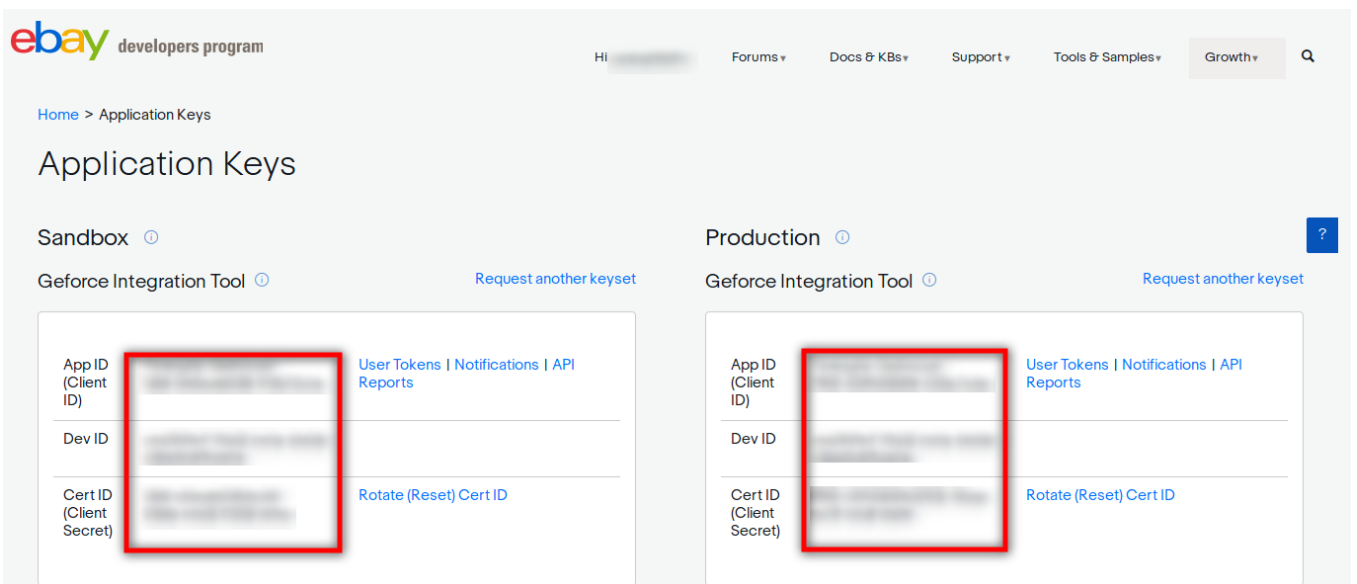
8. Enter the Log In credentials and then click the sign in button. The page appears as shown below:



Now, click on your profile name on the top of the page, and when the menu appears, click **Application access keys**, as highlighted in the image below:

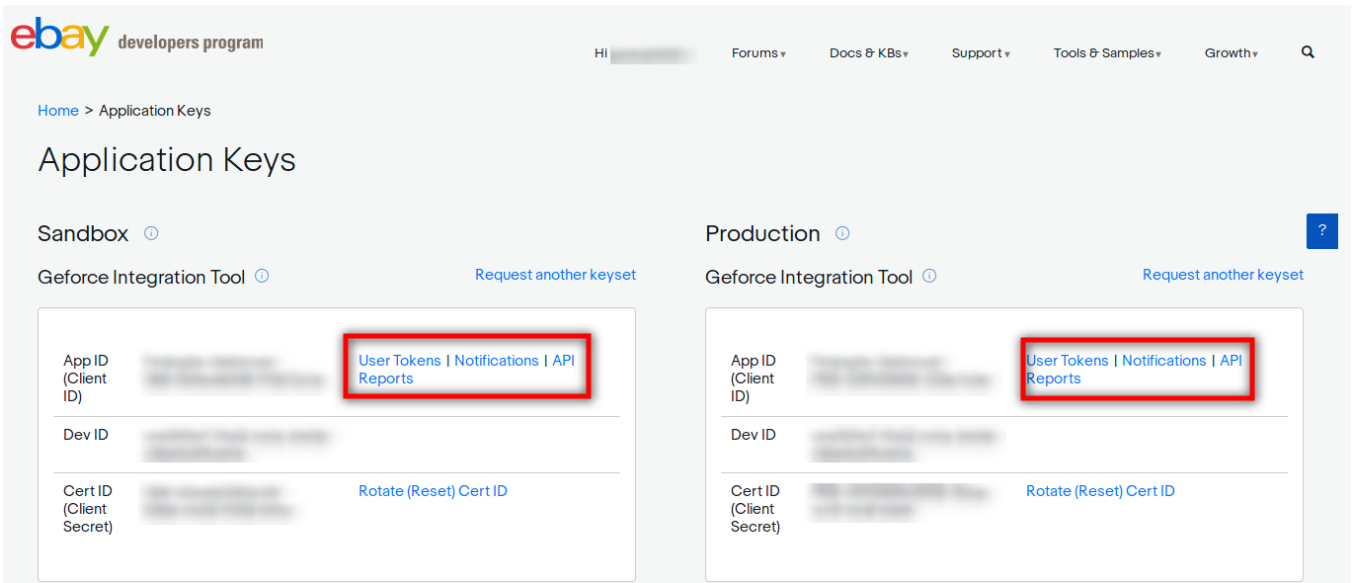


On clicking it, a tab will get opened and you may see your App Id, Dev Id and the Cert Id on the page for Sandbox/Production as highlighted in red boxes in the image below:

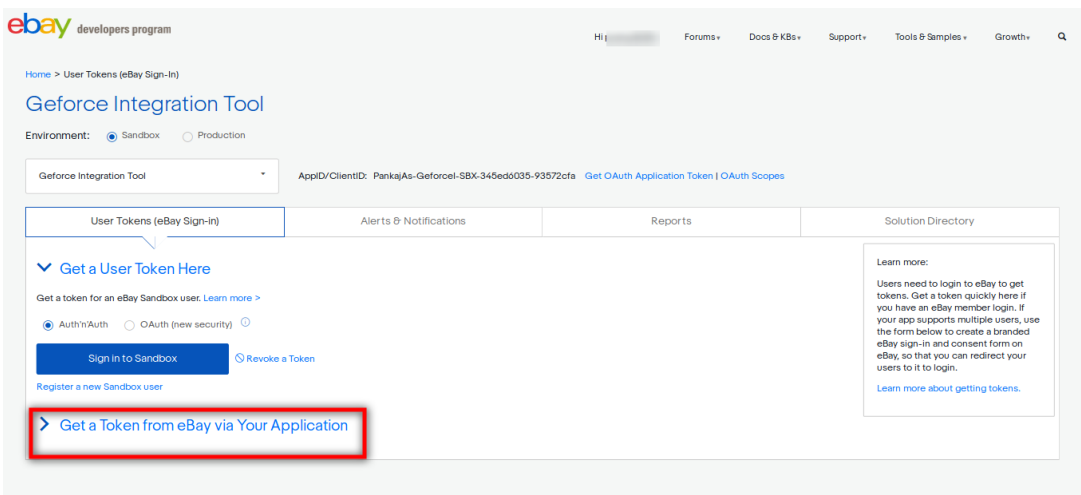


9. Copy the API Keys and enter them in the respective fields displayed in the **Ebay API Settings** section of the **Ebay Configuration page**.

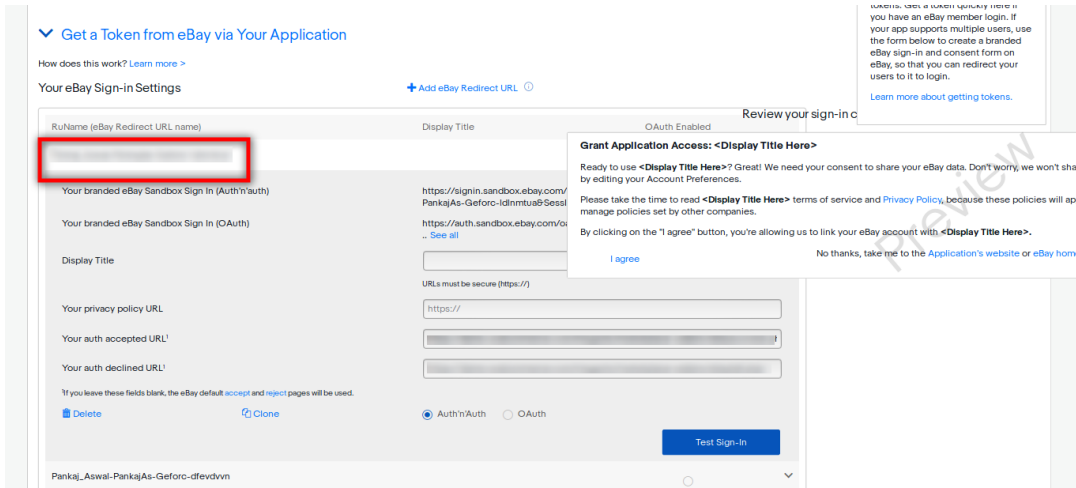
10. Now, for **Ru Name** for either Sandbox or Production, click on the corresponding **User Token | Notifications | API Reports** on the seller page's section where you get the ID's. It is highlighted in the image below:



11. On clicking it, you will be navigated to the page as shown below:



12. Click the **Get a Token from eBay via Your Application** Button as highlighted in the above image. The section gets expanded and appears as shown below:

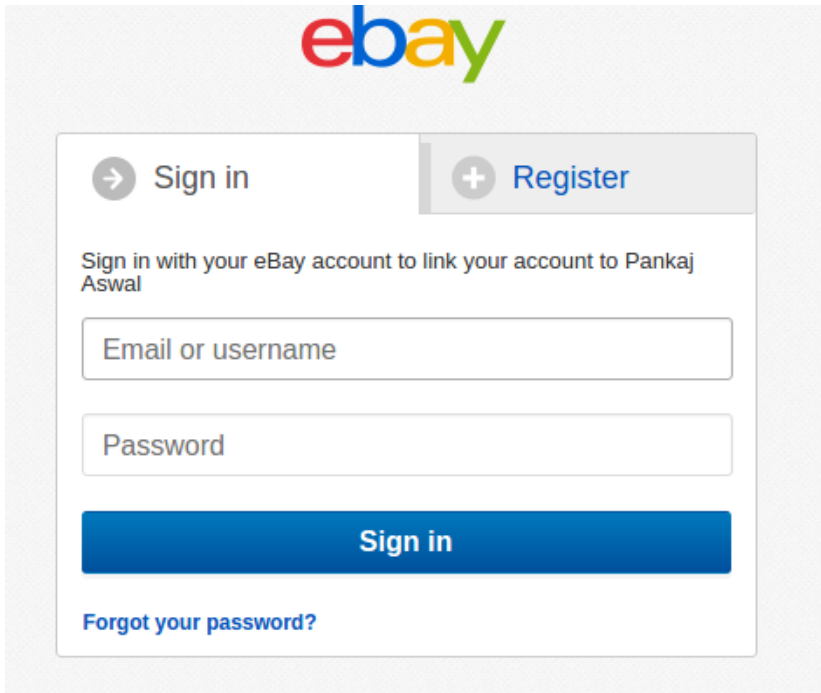


Now copy the **Ru Name** as highlighted inside the red box in the above image and paste it in the **Ru Name** field in the **Ebay API Settings** section of the **Ebay Configuration** page. (In **Your auth accepted URL** and **Your auth declined URL** fields present on the same page as shown in the above image, you need to enter the URL's given to you by CedCommerce and save the settings.)

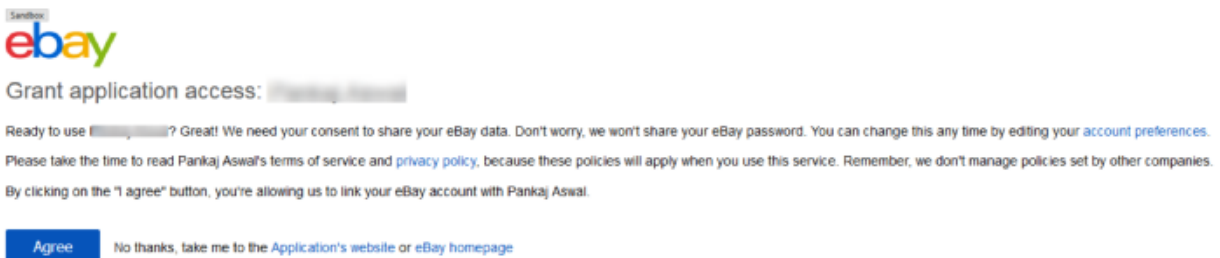
13. Once you have filled the ID's and Ru Name, click on **Save Config** button on the top right of the page. Then click on the **Fetch Token** button as highlighted in the image below:



14. On clicking it, a new tab gets opened asking you to sign in to the Ebay seller account.



15. Enter the login credentials and then click the **Sign In button**. The page appears as shown:



16. Click the **Agree** button. You get redirected to the configuration page which appears as shown:


Field	Value	Scope
Enabled	Yes	[WEBSITE]
Environment	sandbox	[WEBSITE]
Location	US	[WEBSITE]
Ebay Token	[REDACTED]	[GLOBAL]
App Id	[REDACTED]	[GLOBAL]
Dev Id	[REDACTED]	[GLOBAL]
Cert Id	[REDACTED]	[GLOBAL]
Ru Name	[REDACTED]	[GLOBAL]

Buttons: Get Ebay Credentials, Fetch Token, Fetch Other Details

The **Ebay token** is fetched from the seller panel and appears in the Ebay token Box.

17. Click the **Fetch Other Details** button. A success message appears.

18. Scroll down to the other fields.

Orders Fetch Start Date	<input type="text"/> 	[GLOBAL]
	▲ Date Format : YYYY-MM-DD	
Choose Default Payment Method for Ebay Orders	--Please Select--	[GLOBAL]
Choose Default Shipment Method for Manomano Orders	--Please Select--	[GLOBAL]
Store Admin Email Id	<input type="text"/>	[GLOBAL]
	▲ Get Email When New Ebay Order Imported.Example: owner@example.com	
Ebay Debug Mode	No	[GLOBAL]
	▲ Enable Ebay Debug Mode for Logging.	
Ebay Customer Email	<input type="text"/>	[GLOBAL]
	▲ Enter the Email for which customer will be created for Ebay Orders.	
Ebay Order ID Prefix	<input type="text"/>	[GLOBAL]
	▲ Ebay OrderId Prefix (Ex WM-)	
Ebay Product Identifier Override	No	[GLOBAL]
	▲ Ebay Product Identifier Override (Enable it Incase you want to change a UPC/GTIN of any product previously uploaded on Ebay)	
Ebay SKU Override	No	[GLOBAL]
	▲ Ebay SKU Override (Enable it Incase you want to change a SKU for an existing product on Ebay)	

19. In the **orders fetch start date** box, enter the required date in the **YYYY-MM-DD** format or click the corresponding calendar icon to select the required date.
20. In the **Choose Default Payment** method for Ebay Orders list, select **Ebay.com**.
21. In the **Choose Default Shipping** method for Ebay Orders list, select **Ebay.com Shipping**.
22. In the **Store Admin Email Id** box, enter the Email Id of the owner.
23. In the **Ebay Debug Mode** List, select **Yes** to start Ebay Integration in the debug mode. It captures the log for debug process.
24. In the **Ebay Customer Email** box, enter the required email id.
25. In the **Ebay order id Prefix** box, enter the required prefix value. For eg: enter **EB** for **EB-10001**
26. In the **Ebay Product Identifier Override** list, select Yes to change a UPC/GTIN of any product previously uploaded on ebay if required.
27. In the Ebay SKU Override List, select Yes to change an SKU for an existing product if required.
28. Click the **Save Config** button to save the entered values.

29. Click the Ebay Products global Settings tab. The tab is expanded and the relevant fields appear under the Ebay Product Global settings section as shown:

The screenshot shows the 'Ebay Product Global Settings' section. It contains two main settings:

- Select Store:** A dropdown menu currently set to 'Default Store View'. Below it is a small triangle icon and the text 'Select only single store.' To the right of the dropdown is the label '[GLOBAL]'.
- Ebay Swatches:** A dropdown menu currently set to 'No'. Below it is a small triangle icon and the text 'Enable Swatch Images for Ebay'. To the right of the dropdown is the label '[GLOBAL]'.

30. Under **Ebay Product Global Settings**, do the following steps:
- In the **Select Store** list, select the single store.
 - In the **Ebay Swatches** list, select **Yes** to enable the Swatch Images for Ebay .

The section appears as shown:

The screenshot shows the 'Ebay Product Global Settings' section after the previous steps. It contains three main settings:

- Select Store:** A dropdown menu currently set to 'Default Store View'. Below it is a small triangle icon and the text 'Select only single store.' To the right of the dropdown is the label '[GLOBAL]'.
- Ebay Swatches:** A dropdown menu currently set to 'Yes'. Below it is a small triangle icon and the text 'Enable Swatch Images for Ebay'. To the right of the dropdown is the label '[GLOBAL]'.
- Ebay Swatches Attributes:** A list of attributes is shown, with a small triangle icon to the right of the list and the label '[GLOBAL]'. The list includes:
 - color
 - walmart_productid_type
 - walmart_product_status
 - cpsia_cautionary_statements
 - shipMode
 - fulfillmentTime
 - expeditable
 - assemblyFlag
 - quality
 - warrantyTypeEnumValue

- In the **Ebay Swatches Attributes** list, select the required attributes.

31. Click the **Save Config** button to save the entered values.

32. Click the **Ebay Product Advanced Price Settings** tab.

The **Ebay Product Advanced Price Settings** tab is expanded and the section appears as shown:

Ebay Product Advanced Price Settings		
Ebay Product Price	<input type="text" value="Increase By Fixed Price"/> <small>▲ Select to send different product price to ebay.com</small>	[GLOBAL]
Enter Amount	<input type="text"/> <small>▲ Enter Fullfillment Lag Time for products on Ebay</small>	[GLOBAL]
Fullfillment Lag Time	<input type="text"/>	[GLOBAL]

33. Under **Ebay Product Advanced Price Settings**, do the following steps:

In the **Ebay Product Price** list, select one of the following options:

a) **Increase by Fixed Price:** If selected, then the **Enter Amount** field appears.

b) **Increase by Fixed Percentage:** If selected, then the **Enter Percentage** field appears. Enter the numeric value to increase the price of the Ebay, product price by the entered value % of Magento price

For Example,

Magento price + 5% of Magento price.

Magento Price = 100

Select Increase By Fixed Percentage option

Enter Percentage = 5

$100 + 5\% \text{ of } 100 = 100 + 5 = 105$

Thus, Ebay Product Price = 105

c) **Decrease by Fixed Price:** If selected, then the **Enter Amount** field appears.

d) **Decrease by Fixed Percentage:** If selected, then the **Enter Percentage** field appears.

Enter the numeric value to decrease the price of the Ebay product price by the entered value % of Magento price

For Example,

Magento price – 5% of Magento price.

Magento Price = 100

Select Decrease By Fixed Percentage option

Enter Percentage = 5

$100 - 5\% \text{ of } 100 = 100 - 5 = 95$

Thus, Ebay Product Price = 95

34. In the **Fulfilment Lag Time** box, enter the required value. Enter the numeric value for the fulfillment lag time in number of days or in minutes as required.

35. Click the **Save Config** button to save the entered values.

36. Click the **Cron Settings** tab. The tab is expanded and the relevant field appears under the Cron Settings section as shown:

Cron Settings		
Cron Settings Override	<input type="text" value="No"/>	[WEBSITE]
Enable Order Cron	<input type="text" value="Yes"/> <small>▲ Order Cron Enable/Disable</small>	[WEBSITE]
Enable Inventory Cron	<input type="text" value="Yes"/> <small>▲ Inventory Cron Enable/Disable</small>	[WEBSITE]
Enable Price Cron	<input type="text" value="Yes"/> <small>▲ Price Cron Enable/Disable</small>	[WEBSITE]

37. Under **Cron Settings**, do the following steps:

a. In the **Cron Settings Override** list, select **Yes** to enable the cron settings.

Note: Only when the admin selects **Yes**, the Order Cron, Product Inventory Update Cron, and Product Price Update Cron fields appear as shown:

Cron Settings		
Cron Settings Override	<input type="text" value="Yes"/>	[WEBSITE]
Enable Order Cron	<input type="text" value="Yes"/> <small>▲ Order Cron Enable/Disable</small>	[WEBSITE]
Order Cron	<input type="text" value="*/10 * * * *"/> <small>▲ Please Enter number in minutes for execute cron</small>	[GLOBAL]
Enable Inventory Cron	<input type="text" value="Yes"/> <small>▲ Inventory Cron Enable/Disable</small>	[WEBSITE]
Product Inventory Update Cron	<input type="text" value="*/13 * * * *"/> <small>▲ Please Enter number in minutes for execute cron</small>	[GLOBAL]
Enable Price Cron	<input type="text" value="Yes"/> <small>▲ Price Cron Enable/Disable</small>	[WEBSITE]
Product Price Update Cron	<input type="text" value="0 0 * * * *"/> <small>▲ Please Enter number in minutes for execute cron</small>	[GLOBAL]

b. In the **Enable Order Cron** list, select **Yes** to enable the order cron.

c. In the **Order Cron** box, enter the required value in minutes to execute the Order cron.

d. In the **Enable Inventory Cron** list, select **Yes** to enable the order cron.

e. In the **Product Inventory Update Cron** box, enter the required value in minutes to execute the Inventory cron.

f. In the **Enable Price Cron** list, select Yes to enable the order cron.

g. In the **Product Price Update Cron** box, enter the required value in minutes to execute the Price cron.

38. Click the **Save Config** button to save the entered values.

39. Click the Ebay **Shipping Settings** tab. The Ebay Shipping Settings tab is expanded and the fields appear as shown:

Ebay Shipping settings		
Ebay Service Type	Flat	[STORE VIEW]
Ebay Shipping Service	eBay Now Immediate Delivery	[GLOBAL]
	▲ Ebay Service	
Shipping Cost	20	[GLOBAL]
	▲ Shipping Cost	
Shipping Additional Cost	20	[GLOBAL]
	▲ Shipping Additional Cost	
Shipping Postal Code	332332	[GLOBAL]
	▲ Shipping Postal Code	

40. Under **Ebay shipping Settings**, do the following steps:
 - a. In the **Ebay Service Type** list, select the required option.
 - b. In the **Ebay Shipping Service** list, select the required option.
 - c. In the **Shipping Cost** box, enter the required value.
 - d. In the **Shipping Additional Cost** box, enter the required value.
 - e. In the **Postal Code** box, enter the zip code of the area where the shipping is required.
41. Click the **Save Config** button to save the entered values.
42. Click the **Ebay Return Policy Settings** tab.

The **Ebay Return Policy Settings** tab is expanded and the relevant fields appear as shown:

Ebay Return Policy settings		
Refund Type	Flat	[STORE VIEW]
Return With-In Days	Flat	[GLOBAL]
Return Accepted	Flat	[GLOBAL]
Return Description		[GLOBAL]
Shipping Cost Paid By	Flat	[STORE VIEW]
Re-Stocking Fee Value	Flat	[GLOBAL]

43. Under **Ebay Refund Policy Settings**, do the following steps:
 - a. In the **Refund Type** list, select the required refund type.
 - b. In the **Return With-In Days** list, select the required number of days.
 - c. In the **Return Accepted** list, select the option to mention whether the return is accepted or not.
 - d. In the **Return Description** box, enter the description.
 - e. In the **Shipping Cost Paid By** list, select the payer of the shipping cost.
 - f. In the **Re-Stocking Fee Value** list, select the required value or option.
 - g. Scroll down to the **Product Edit Settings** tab, and then click the tab.

44. Click the **Save Config** button to save the entered values.
The configuration settings are saved and a success message appears.

4. Manage Ebay Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Ebay attributes. These attributes are applicable to all the products that are assigned to the profile.

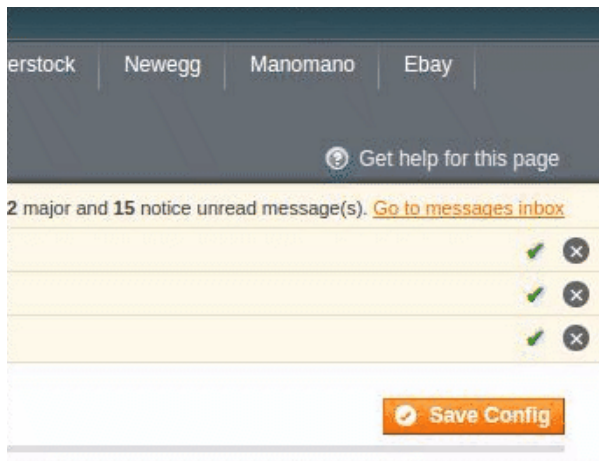
Admin can do the following tasks:

- Add A new profile
- Edit the existing profile
- Delete the profiles
- Change the Status of the Selected Profiles
- Manage the Products Assigned to the Profile

4.1. Add A New Profile

Procedure to Add A New Profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Ebay** menu. The menu appears as shown:



3. Click **Manage Ebay Profiles**.
The Ebay **Profile Listing** page appears as shown:

Ebay Profile Listing [Add New Profile](#)

Page of 1 pages | View per page | Total 2 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

ID	Profile Name	Status	Total Item	Action
<input type="checkbox"/>	1 Profile 1	Active	2	<input type="text"/>
<input type="checkbox"/>	2 Profile 2	Active	3	<input type="text"/>

4. Click the **Add New Profile** button.
The page appears as shown:

Add Ebay Profile [Back](#) [Reset](#) [Save](#) [Save and Continue Edit](#) [Save and Upload Product](#)

Profile Information

- Profile Info
- Ebay Category Mapping
- Profile Products

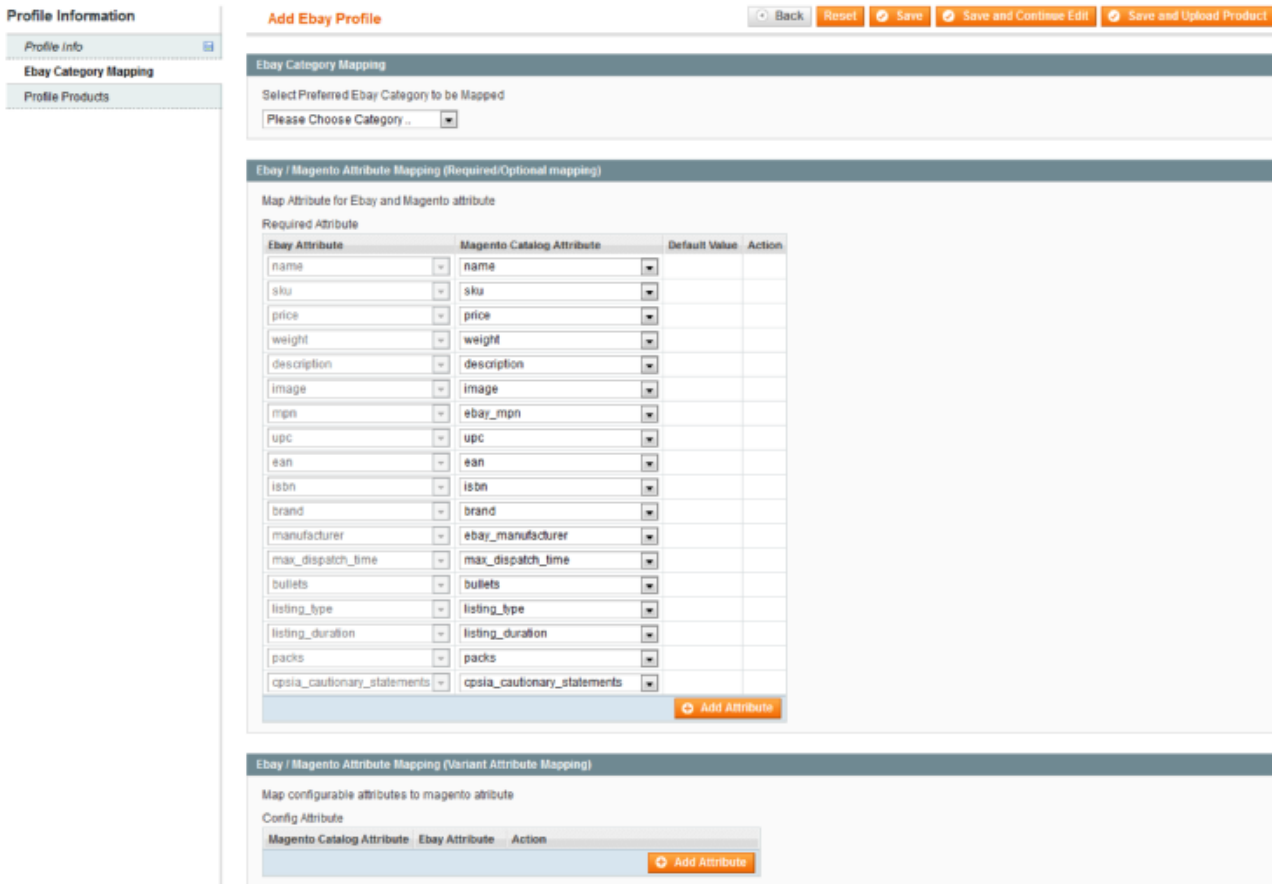
Profile Information

Profile Code *
▲ For internal use. Please use only letters (a-z), numbers (0-9) or underscore(_) in this field, first character should be a letter

Profile Name *
▲ Give some name to profile to identify them

Status *
▲ Make active to enable the profile

5. In the right panel, under **Profile Information**, do the following steps:
1. In the Profile Code box, enter a profile code.
Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
 2. In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
 3. In the **Status** list, select **Active** to enable the profile.
Note: The **Inactive** option disables the profile.
 6. Click the **Save and Continue** button.
 7. In the left navigation panel, click the Ebay **Category Mapping** menu.
- The page appears as shown in the following figure:



1. In the right panel, go to the Ebay **Category Mapping** section.
 - 1.1. In the **Category** list, select the required Ebay category that the admin wants to map. The **Child Category** list appears next to the **Category** list.
 - 1.2. In the **Child Category** list, select the required child category. Depending upon the selection of the category and the sub-categories, the Ebay and Magento attributes appear under the **Ebay / Magento Attribute Mapping (Required/ Optional mapping)** section, if exist.
2. Go to the **Ebay/ Magento Attribute Mapping (Required/ Optional mapping)** section.
 - 2.1. In the **Magento Catalog Attribute** column, select the required Magento attribute from the corresponding list to map it with the corresponding Ebay attribute.

Note: In case the required attribute does not exist in the corresponding list, then select **--Set Default Value--** from the corresponding list. A text box appears in the **Default Value** column next to corresponding **Magento Catalog Attribute** column such as shown:

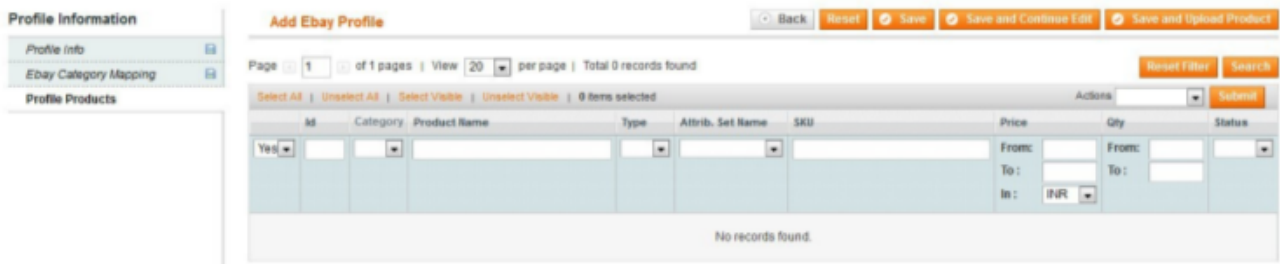
Ebay Attribute	Magento Catalog Attribute	Default Value	A
name	name		
sku	sku		
price	--Set Default Value--	200	
weight	weight		

- 2.2. Repeat the mapping of all the required or optional **Magento** attributes listed with the corresponding Ebay attributes.
- 2.3. Click the **Add Attribute** button to add more attributes.

3. Go to the **Ebay / Magento Attribute Mapping (Variant Attribute Mapping)** section.
- 3.1. In the **Magento Catalog Attribute** column, select the required **Magento** attribute.
- 3.2. In the **EbayAttribute** column, select the required Walmart attribute to map it with the corresponding Magento attribute.
- 3.3. Click the **Add Attribute** button to add more attributes.
4. Click the **Save and Continue** button.

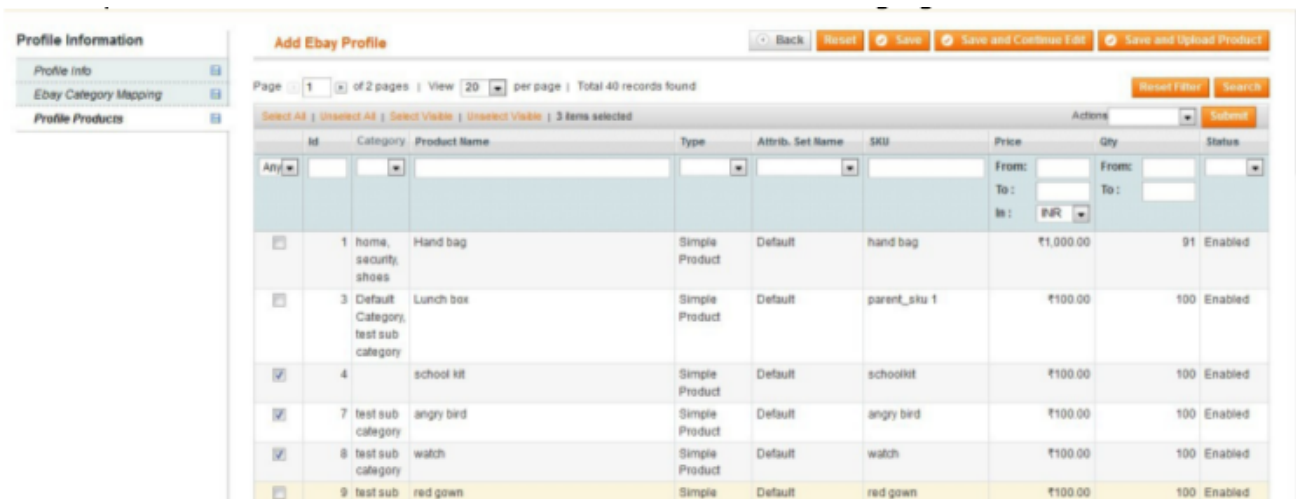
1. In the left navigation panel, click the Profile Products menu.

The page appears as shown:



Since no products are assigned to the profile, there are no products listed in the table.

2. Click the **Reset Filter** button. All the products are listed in the table as shown:



8. Do one of the following steps:

1. **Select** the check boxes associated with the required products those the admin wants to assign to the new profile.

Note: Admin can assign one product to one profile only. It means, admin can assign multiple products to the same profile but can associate a product only to one profile at one time. To assign a product to another profile, the admin has to remove that product from the currently assigned profile.

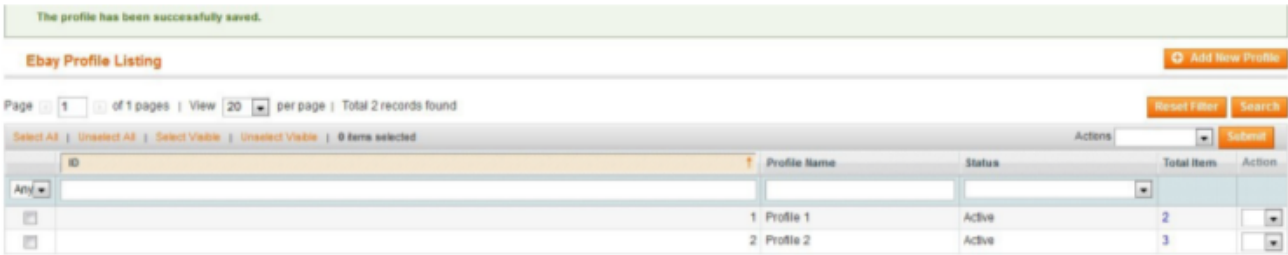
2. Click the **Select All** link to select all the products available in the store.

Note: To clear the selection, click the **Unselect All** link.

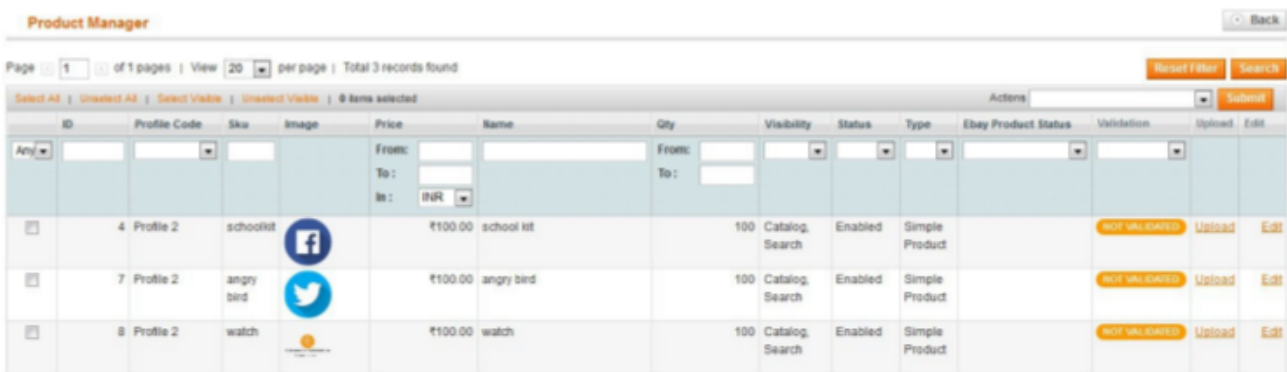
3. Click the **Select Visible** link to select the products displayed on the current page.

Note: To clear the selection, click the **Unselect Visible** link.

9. Click the **Save** button. The created profile is saved and listed on the Ebay **Profile Listing** page. A success message appears on the page.



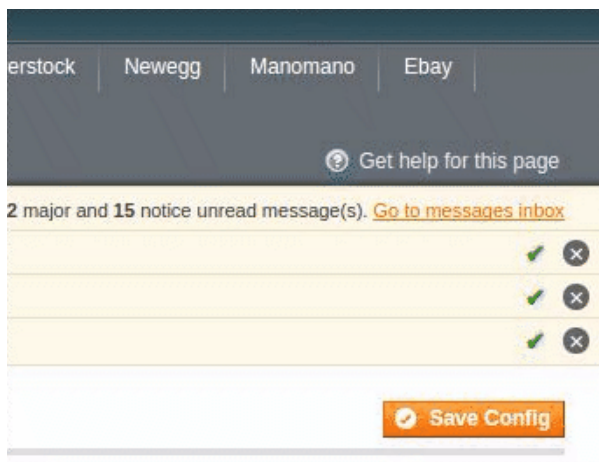
Or
 Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
 Or
 Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Ebay.
 The assigned products are listed on the **Product Manager** page as shown in the following figure:



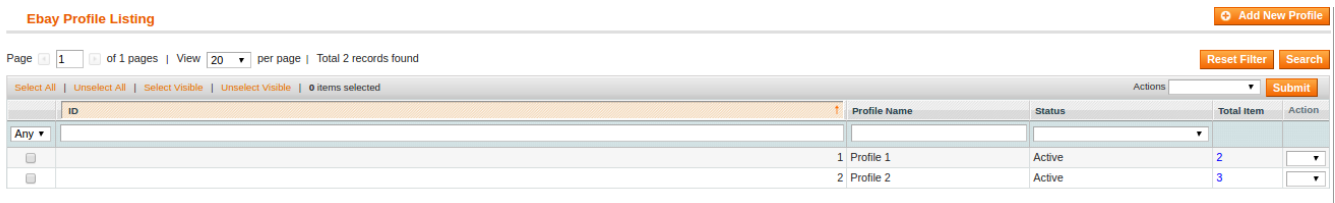
4.2. Edit the Existing Profile

Procedure to Edit the Existing Profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the Ebay menu. The menu appears as shown. Click **Manage Ebay Profiles**. The Ebay **Profile Listing** page appears.



3. Click **Manage Ebay Profiles**.The Ebay Profile Listing page appears as shown:

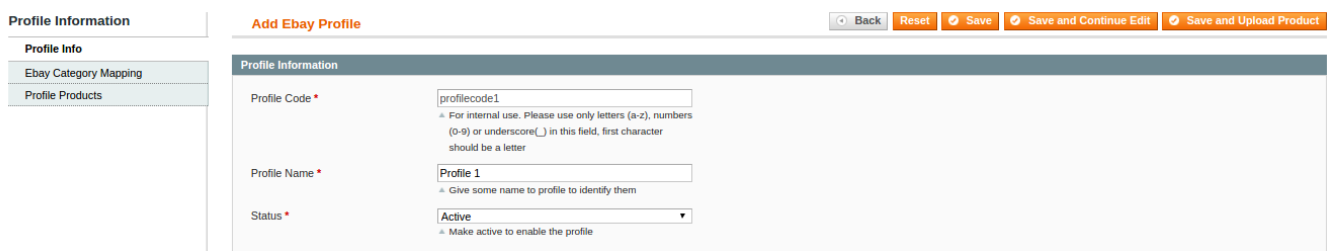


On this page all the available profiles are listed.

4. Click the required row of the profile that the admin wants to edit.

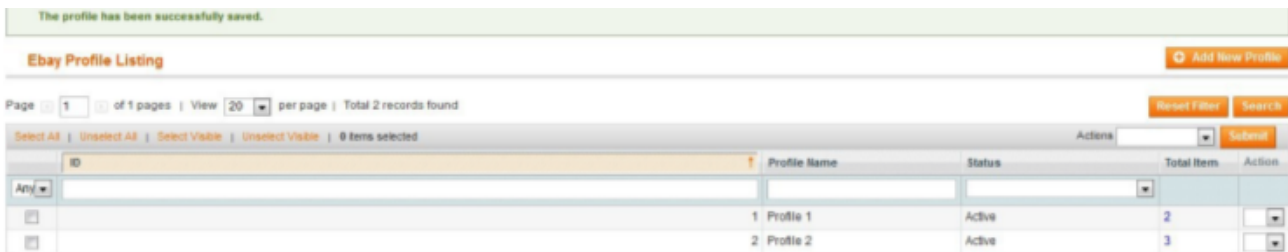
OR

In the **Action** column, click the arrow button, and then click **Edit Profile**.The **Edit Profile** page appears as shown:



5. Make the changes as per requirement.

6. Click the **Save** button.The edited profile is saved and a success message appears on the **Ebay Profile Listing** page.



Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.




Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Ebay. The assigned products are listed on the **Product Manager** page as shown:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 3 records found Reset Filter Search

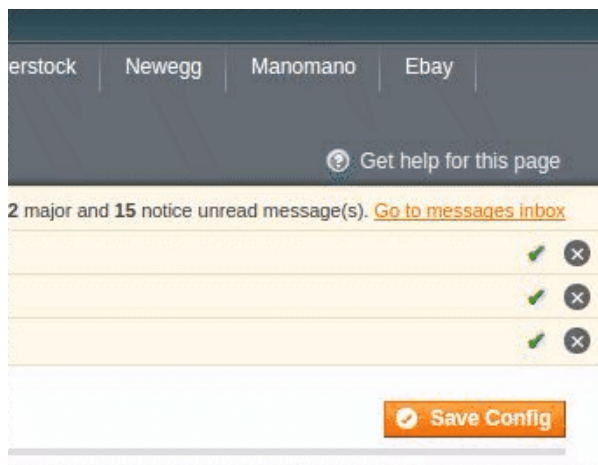
Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Code	Sku	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit
Any				From: <input type="text"/> To: <input type="text"/> In: EUR		From: <input type="text"/> To: <input type="text"/>							
<input type="checkbox"/>	4	Profile 2	schoolkit 	€100.00	school kit		100 Catalog, Search	Enabled	Simple Product			NOT RELEASED	Upload Edit
<input type="checkbox"/>	7	Profile 2	angry bird 	€100.00	angry bird		100 Catalog, Search	Enabled	Simple Product			NOT RELEASED	Upload Edit
<input type="checkbox"/>	8	Profile 2	watch 	€100.00	watch		100 Catalog, Search	Enabled	Simple Product			NOT RELEASED	Upload Edit

4.3. Delete the Profiles

Procedure to Delete the Profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the Ebay menu. The menu appears as shown. Click **Manage Ebay Profiles**. The Ebay **Profile Listing** page appears.



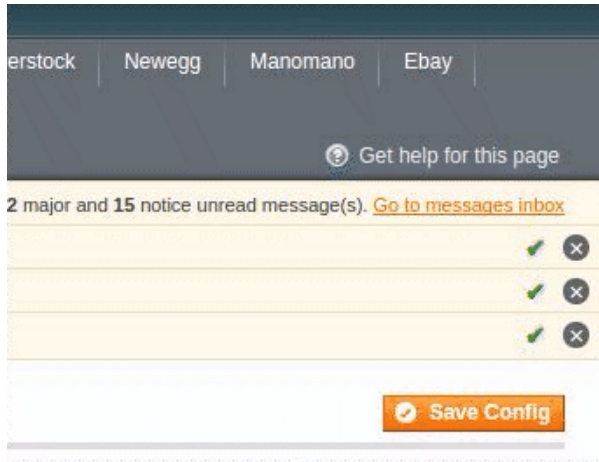
On this page, all the available profiles are listed.

4. Select the check boxes associated with the profiles those are no more required.
5. In the Actions list, select the **Delete** option, and then click the **Submit** button. A confirmation dialog box appears.
6. Click the **OK** button. The selected profiles are deleted.

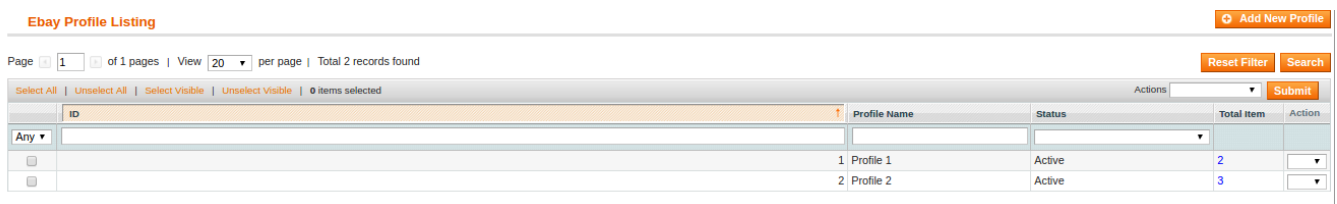
4.4. Change the Status of the Selected Profiles

Procedure to change the status of the selected profiles:

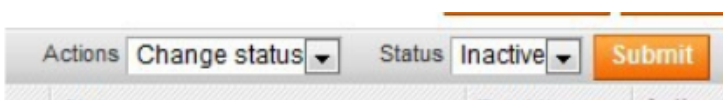
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the Ebay menu. The menu appears as shown in the following figure:



3. Click **Manage Ebay Profiles**.
The Ebay **Profile Listing** page appears as shown:



- On this page, all the available profiles are listed.
4. Select the check boxes associated with the profiles those are no more required.
 5. In the **Actions** list, select the **Change Status** option.
The **Status** field appears next to the **Actions** list.



6. In the **Status** list, select the required option, and then click the **Submit** button.
The status is changed and a success message appears.

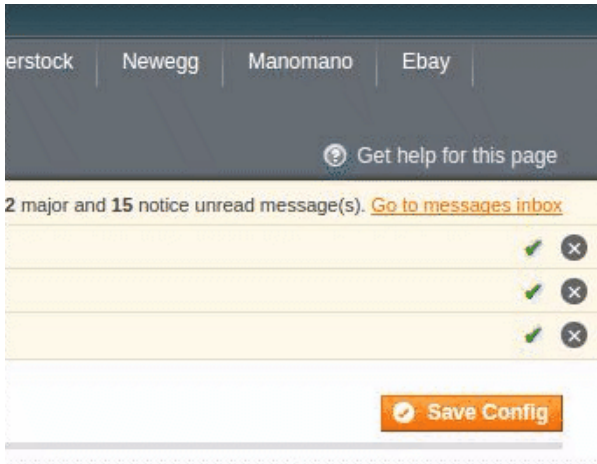
4.5. Manage the Products Assigned to the Profile

With the help of this feature, the admin can manage the products assigned to the specific profile. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the Product Manager page.

Note: After getting redirected to the Product Manager page from the Ebay Profile Listing page, the admin can view the list of only those products that are assigned to the selected profile.

To go to the Product Manager page:

1. Go to the **Magento Admin** panel.
 2. On the top navigation bar, click the **Ebay** menu.
- The menu appears as shown:



3. Click **Manage Ebay Profiles**.

The **Ebay Profile Listing** page appears as shown:

Ebay Profile Listing Add New Profile

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Name	Status	Total Item	Action
1	Profile 1	Active	2	
2	Profile 2	Active	3	

4. Scroll down to the required profile row.

5. In the **Action** column of the respective row, click the **Arrow** button. A menu appears.

6. Click **Manage Products**. The **Product Manager** page appears as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Code	Sku	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit
1	Profile 1	hand bag		From: ₹1,000.00 To: In: INR	Hand bag	90	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit
3	Profile 1	parent_sku 1		₹100.00	Lunch box	100	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit

All the products assigned to the selected profile are listed on this page.

5. Manage Products

With the help of this feature, the admin can manage the all the products assigned to all the profiles. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error

message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the Product Manager page.

The admin can perform the following tasks:

1. Upload Products

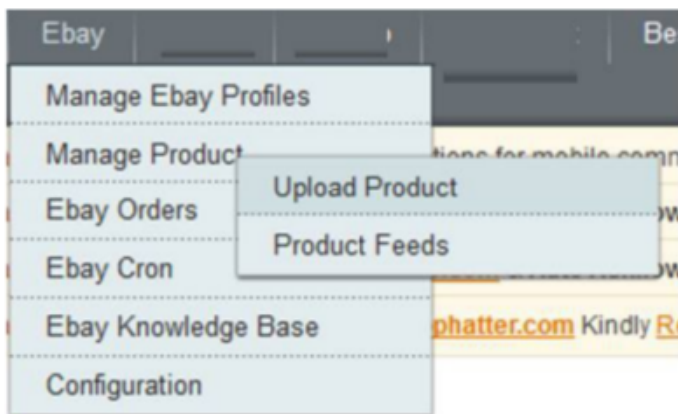
- View and Edit the product information
- Upload a single product
- View the validation error details if any error exists in any product details
- Submit certain actions on the selected products

2. Manage Product Feeds

- View Product Feed Status
- Synchronize Feeds
- Delete Feeds
- View the Product Feed Error

To go to the Product Manager page:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Ebay menu, and then point to the **Manage Product** menu. The menu appears as shown in the following figure:



3. Click **Upload Product**.

The **Product Manager** page appears as shown:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 5 records found Reset Filter Search

Select All Unselect All Select Visible Unselect Visible 0 items selected												Actions		Submit	
ID	Profile Code	SKU	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit		
Any				From: <input type="text"/> To: <input type="text"/> In: INR		From: <input type="text"/> To: <input type="text"/>									
<input type="checkbox"/>	1 Profile 1	hand bag		₹1,000.00	Hand bag	90	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	3 Profile 1	parent_sku 1		₹100.00	Lunch box	100	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	4 Profile 2	schoolkit		₹100.00	school kit	100	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	7 Profile 2	angry bird		₹100.00	angry bird	100	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit		
<input type="checkbox"/>	8 Profile 2	watch		₹100.00	watch	100	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit		

Note: After getting redirected to the Product Manager page from the Manage Product menu, the admin can view the list of all the products that are assigned to all the profiles.

5.1. Product Manager

As covered in previous sections, the admin can perform the following tasks on the Product Manager page:

- View and edit the product information
- Upload a single product
- View the validation error details if any error exists in any product details
- Submit certain actions on the selected products

5.1.1. View and Edit the product

To view and edit the Product:

1. Go to the **Product Manager** page. The Product Manager page appears such as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 5 records found Reset Filter Search

Select All Unselect All Select Visible Unselect Visible 0 items selected												Actions		Submit	
ID	Profile Code	SKU	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit		
Any				From: <input type="text"/> To: <input type="text"/> In: INR		From: <input type="text"/> To: <input type="text"/>									
<input type="checkbox"/>	1 Profile 1	hand bag		₹1,000.00	Hand bag	90	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	3 Profile 1	parent_sku 1		₹100.00	Lunch box	100	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	4 Profile 2	schoolkit		₹100.00	school kit	100	Catalog, Search	Enabled	Simple Product		INVALID	Upload	Edit		
<input type="checkbox"/>	7 Profile 2	angry bird		₹100.00	angry bird	100	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit		
<input type="checkbox"/>	8 Profile 2	watch		₹100.00	watch	100	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit		

2. Scroll down to the required product row.

3. In the **Edit** column of the respective row, click the Edit link. The product information page appears as shown in the following figure:

The screenshot displays the 'Hand bag (Default)' product edit page in Magento. At the top right, there are action buttons: Back, Reset, Delete, Duplicate, Save, and Save and Continue Edit. The main content area is titled 'General' and includes a 'Create New Attribute' link. The form fields are as follows:

- Name:** Hand bag
- Description:** A nice one about a good product.
- Short Description:** A nice one about a good product.
- SKU:** hand bag
- Weight:** 2.0000
- Set Product as New from Date:** (empty)
- Set Product as New to Date:** (empty)
- Status:** Enabled
- URL Key:** hand-bag
- Visibility:** Catalog Search
- Country of Manufacture:** (empty)

4. In the left navigation panel, click the ebay menu. The page appears as shown in the following figure:

Product Information

- General
- Prices
- Meta Information
- Images
- Recurring Profile
- Design
- Gift Options

Hand bag (Default) [Back] [Reset] [Delete] [Duplicate] [Save] [Save and C]

ebay [Create New]

Ebay Product Id Type:
Type of unique identifier used in the "Product ID" field. Example: UPC; GTIN; ISBN; ISSN; EAN

Ebay Product Id:
1 to 14 characters, Alphanumeric ID that uniquely identifies the product. 1 to 4000 characters

Ebay Bullets:
Please enter product feature description. Add each feature inside {}. Example: - {This is first one.} {This is second one.} and so on. Each {} contains maximum of 500 characters. Maximum 5 {} is allowed.

Manufacturing part number:
Please enter a valid mpn

Ebay Product Status:
Ebay Product Status

Manufacturer:
1 - 10 characters, Code used to identify tax properties of the product

Listing Type:
after receiving a cleared payment

Listing Duration:

Packs Or Sets:
Identify the package count of this product.

Select Ebay Category Feature:
Select Ebay Category Feature

CPSIA Cautionary Statements:
Use this field to indicate if a cautionary statement relating to the choking hazards of children's toys and games applies to your product. These cautionary statements are defined in Section 24 of the Federal Hazardous Substances Act and Section 105 of the

MPN:
Ebay Manufacturing Part Number

5. Enter the values in the required fields.

OR

6. Make the changes in the required filed values.

7. Click the **Save** button.

The changes are saved and a success message appears on the **Product Manager** page.

5.1.2. Upload a single product

To upload a single Product:

1. Go to the **Product Manager** page.

The **Product Manager** page appears such as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 5 records found Reset Filter Search

Select All Unselect All Select Visible Unselect Visible 0 items selected											Actions		Submit
ID	Profile Code	Sku	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit
Any				From: <input type="text"/> To: <input type="text"/> In: INR		From: <input type="text"/> To: <input type="text"/>							
<input type="checkbox"/>	1	Profile 1	hand bag		₹1,000.00	Hand bag	90	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	3	Profile 1	parent_sku 1		₹100.00	Lunch box	100	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	4	Profile 2	schoolkit		₹100.00	school kit	100	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	7	Profile 2	angry bird		₹100.00	angry bird	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	8	Profile 2	watch		₹100.00	watch	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Upload	Edit

2. Scroll down to the required product row.
3. In the **Upload** column of the respective row, click the Upload link. If the product is uploaded successfully, then the success message appears on the top of the page. If there is an error, then the error message appears on the top of the page.

5.1.3. View the validation error details

To view the validation error details:

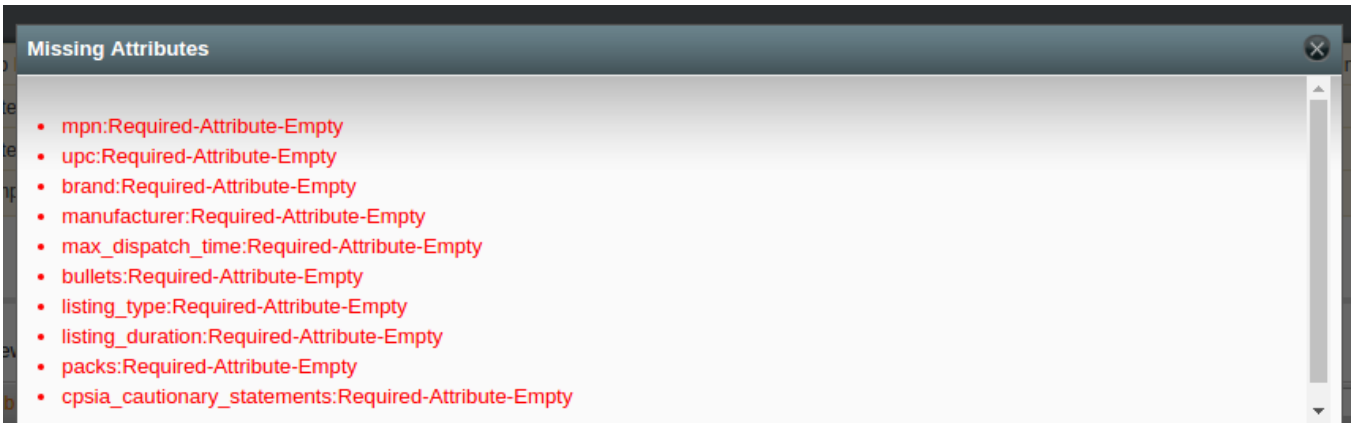
1. Go to the **Product Manager** page. The **Product Manager** page appears such as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 5 records found Reset Filter Search

Select All Unselect All Select Visible Unselect Visible 0 items selected											Actions		Submit
ID	Profile Code	Sku	Image	Price	Name	Qty	Visibility	Status	Type	Ebay Product Status	Validation	Upload	Edit
Any				From: <input type="text"/> To: <input type="text"/> In: INR		From: <input type="text"/> To: <input type="text"/>							
<input type="checkbox"/>	1	Profile 1	hand bag		₹1,000.00	Hand bag	90	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	3	Profile 1	parent_sku 1		₹100.00	Lunch box	100	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	4	Profile 2	schoolkit		₹100.00	school kit	100	Catalog, Search	Enabled	Simple Product	INVALID	Upload	Edit
<input type="checkbox"/>	7	Profile 2	angry bird		₹100.00	angry bird	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	8	Profile 2	watch		₹100.00	watch	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Upload	Edit

4. Scroll down to the required product row.
2. In the **Validation** column of the respective row, click the **Invalid** button. The error details appear as shown in the following figure:



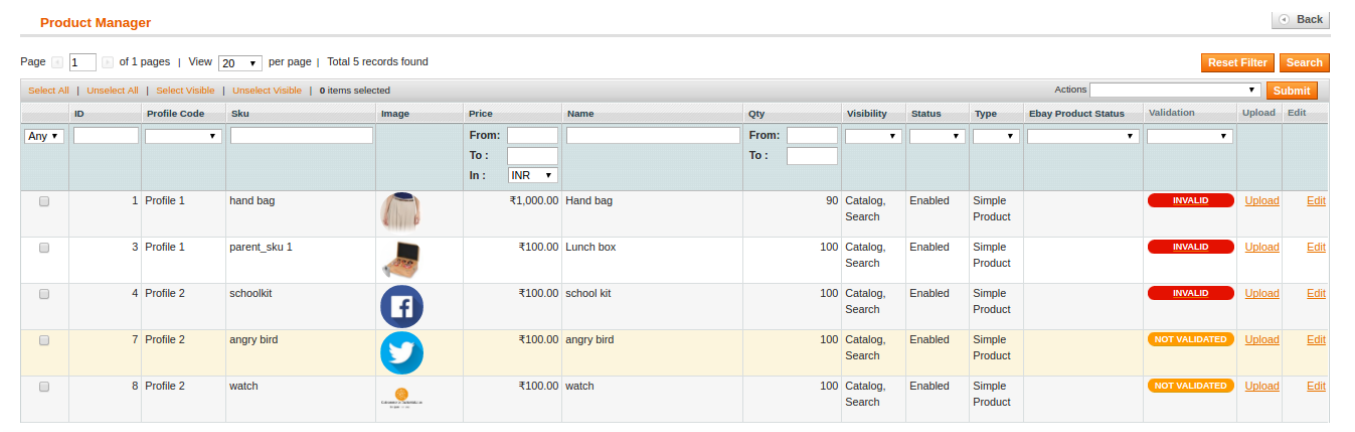
5.1.4. Submit Actions on the selected products

Admin can submit the following actions for the selected products:

- 1-Validate Selected Products:** To validate the product before uploading it to the eBay.com. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- 2-Validate & Upload Products:** To validate the product before uploading it on the eBay.com. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the eBay.com.
- 3-Product Price/Inventory Update:** Updates the price and inventory of the product on eBay.com. For example, if the user has changed the product price on the Magento store and also wants to change the price on eBay then this action is applicable. The price is updated when the user submits this action for the selected product. This action completes the entire job related to the product inventory and also it manages the quantity related issues.
- 4-Update Product:** Updates all the product details on eBay.com.

To perform the selected bulk action on the selected products:

- 1-Go to the **Product Manager** page.
- The Product Manager page appears as shown in the following figure:



2. To validate the selected products, do the following steps :
 1. Select the check boxes associated with the required products.
 2. In the **Actions** list, click the arrow button.
 3. Click the **Validate Selected Product** option, and then click the Submit button.
- The products validation process starts and appears as shown in the following figure:

Validation Status Back

Starting Product Validation , please wait...

Warning: Please do not close the window during Validating data

Total 1 Batch(s) Found.

SKU: 'hand bag' -

- mpn:Required-Attribute-Empty
- upc:Required-Attribute-Empty
- brand:Required-Attribute-Empty
- manufacturer:Required-Attribute-Empty
- max_dispatch_time:Required-Attribute-Empty
- bullets:Required-Attribute-Empty
- listing_type:Required-Attribute-Empty
- listing_duration:Required-Attribute-Empty
- packs:Required-Attribute-Empty
- cpsia_cautionary_statements:Required-Attribute-Empty

100% 1 Of 1 Processed.

0 Batch(s) Successfully Validation Requested.

Finished product validate execution.

Note: If there is an error in the product validation, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

4. Click the **Back** button to go back to the **Product Manager** page .
5. Correct the issues and then again repeat the process of validating the selected products.

3. To validate and upload the selected products, do the following steps:

1. Select the check boxes associated with the required products.
2. In the Actions list, click the arrow button.
3. Click the **Validate & Upload Product** option, and then click the Submit button.

The products validation and uploading process starts and appears as shown in the following figure:

Uploading Status Back

Starting Product Upload execution, please wait...

Warning: Please do not close the window during Uploading data

Total 1 Batch(s) Found.

Batch 1 products Upload Request Send Successfully on Ebay.com.

SKU: 'hand bag' -

mpn:Required-Attribute-Empty

upc:Required-Attribute-Empty

brand:Required-Attribute-Empty

manufacturer:Required-Attribute-Empty

max_dispatch_time:Required-Attribute-Empty

bullets:Required-Attribute-Empty

listing_type:Required-Attribute-Empty

listing_duration:Required-Attribute-Empty

packs:Required-Attribute-Empty

cpsia_cautionary_statements:Required-Attribute-Empty

100% 1 Of 1 Processed.

1 Batch(s) Successfully Upload Requested.

Finished product upload execution.

Note: If there is an error in the product validation and uploading, then it appears on the page and the Invalid button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

4. Click the **Back** button to go back to the **Product Manager** page.
5. Correct the issues and then again repeat the process of validating and uploading the selected products.

4. To update the prices and inventories of the selected products on eBay.com, do the following steps:

1. Select the check boxes associated with the required products.
2. In the **Actions** list, click the arrow button.
3. Click the **Product Price/Inventory Update** option, and then click the **Submit** button.

The price and inventory updating process starts and appears as shown in the following figure:

Mass Price Update Back

Start updating price , please wait...

Warning: Please do not close the window during price update

Total 1 Batch(s) Found.

Batch \$index Price Sync Failed on Ebay.com

100% 1 Of 1 Processed.

0 Batch(s) Successfully Synced Requested.

Finished Mass Price Update execution.

Note: If there is an error in updating the product price and inventory in bulk, then it appears on the page and the Invalid button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

4. Click the **Back** button to go back to the **Product Manager** page .
5. Correct the issues and then again repeat the process of updating the prices and inventories of the selected products.

5. To update the selected products, do the following steps:

1. Select the check boxes associated with the required products.
2. In the **Actions** list, click the arrow button.
3. Click the **Update Product** option, and then click the **Submit** button.

The product updating process starts and appears as shown in the following figure:

Uploading Status Back

Starting Product Upload execution, please wait...

Warning: Please do not close the window during Uploading data

Total 1 Batch(s) Found.

Batch 1 products Upload Request Send Successfully on Ebay.com.

SKU: 'hand bag' -

mpn:Required-Attribute-Empty

upc:Required-Attribute-Empty

brand:Required-Attribute-Empty

manufacturer:Required-Attribute-Empty

max_dispatch_time:Required-Attribute-Empty

bullets:Required-Attribute-Empty

listing_type:Required-Attribute-Empty

listing_duration:Required-Attribute-Empty

packs:Required-Attribute-Empty

cpsia_cautionary_statements:Required-Attribute-Empty

100% 1 Of 1 Processed.

1 Batch(s) Successfully Upload Requested.

Finished product upload execution.

Note: If there is an error in updating the product details in bulk, then it appears

on the page and the **Invalid** button appears under the corresponding Validation column displayed on the Product Manager page.

Otherwise, a success message appears.

4. Click the **Back** button to go back to the **Product Manager** page.

5. Correct the issues and then again repeat the process of updating the product details of the selected products.

5.2. Manage Product Feeds

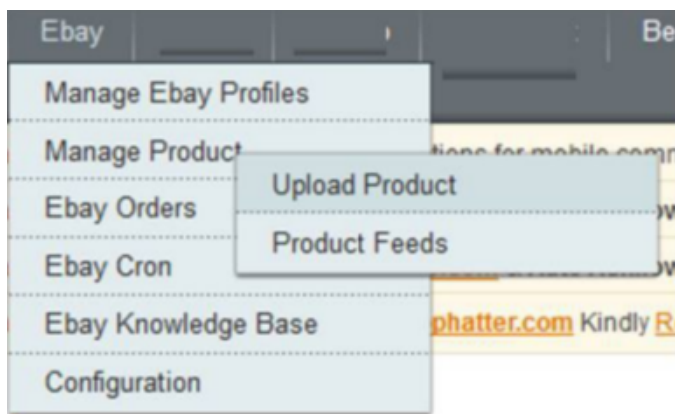
After uploading the product on eBay.com or after updating the product inventory or the product price, the user can check the status of the feed from the Ebay Feed Details page.

To view the product feeds status:

1. Go to the **Magento Admin Panel**.

2. On the top navigation bar, move the cursor over the Ebay menu and then point to the **Manage Product** menu.

The menu appears as shown in the following figure:



3. Click **Product Feeds**.

The Ebay Feed Details page appears as shown in the following figure:

Ebay Feed Details

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	Id #	Feed Id #	Feed Status	Feed Date	Feed File	Feed Errors
<input type="checkbox"/>	2	1824158572		2018-02-07 14:19:12	Download	1 ERROR(S)
<input type="checkbox"/>	1	1819936959		2018-01-30 08:52:58	Download	1 ERROR(S)

4. Do the required following tasks:

1. View the status of the feed in the **Feed Status** column.

2. To delete the feed, select the check box associated with the product and submit the **Delete Feeds** action.

3. To view the product feed error, click the **Error** details of the feed, click the button or to view the button.

A dialog box appears as shown in the following figure:

Feed Errors				
summary				
description	record-count	records-with-warnings	records-with-errors	records-accepted
FBM Catalog - XML	1	0	0	1

4. To download the **Feed File**, click the **Download** link appearing in the Feed File column.

6. Manage Ebay orders

The Magento store owner can fetch the eBay new orders instantly from eBay to the store. The same order is generated for the store merchants to view the details and fulfill them easily in their native order processing system.

Note: Only the **READY** orders are imported to the store.

The admin has the access to the following features related to Orders:

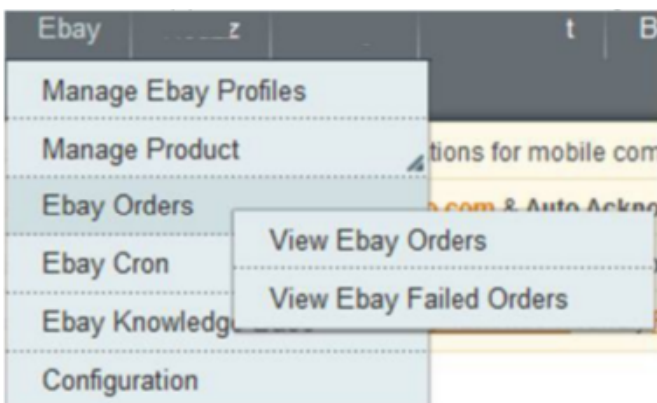
- 1-View eBay Orders
- 2-View eBay Failed Orders

6.1. Fetch and view the order details

The user can fetch and view all the order details fetched from eBay.

To fetch and view eBay Orders:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Ebay menu, and then point to the Ebay Orders menu. The menu appears as shown in the following figure:



3. Click **View Ebay Orders**. The eBay **Orders Details** page appears.

Ebay Orders Details [Fetch Latest Ebay Orders](#)

Page 1 of 1 pages | View 20 per page | Total 0 records found Export to: CSV [Export](#) [Reset Filter](#) [Search](#)

Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

Magento Order #	Ebay Purchase Order Id #	Ebay Order #	Bill to Name	Ship to Name	Date Ordered	Ship By	Status	G.T. (Purchased)
Any					From: To:	From: To:		From: To:
No records found.								

4. Click the **Fetch Latest Ebay Orders** button. If the order is imported successfully then, a new record is found in the Ebay **OrderDetails** table as shown in the above figure.

Notes:

- 1-Orders are automatically imported through **CRON** in every 10 minutes.
- 2-Whenever the latest orders are imported from Ebay, a **Notification** appears in the notification area of the **Admin** panel for those orders and they are **Auto-Acknowledged** as soon as they are imported into the Magento admin panel.
- 3-If no **Order** is imported, then check the Failed order log on the **Failed Ebay Orders Import Log** page.
- 4-Order are auto-rejected on Ebay in the following conditions:
 - 1-When **Ebay Product SKU** does not exist in Magento.
 - 2- When **Product is Out of Stock** in Magento.
 - 3-When a product is disabled in Magento.

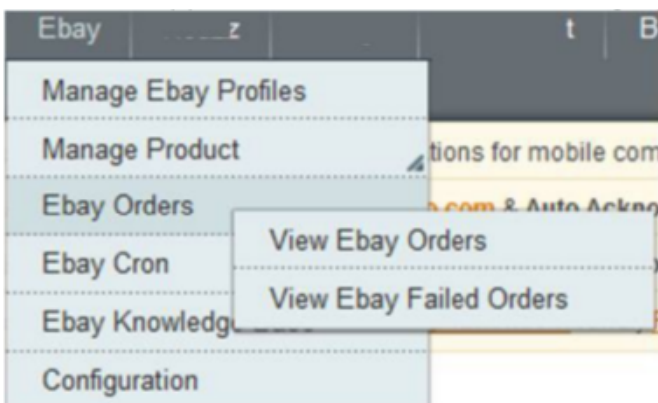
6.2. View Ebay Failed Orders

The users can view the list of failed eBay orders on the Failed Ebay Orders Import Log page. In the following conditions, Orders are not imported from eBay:

- 1-If any product in the eBay **Order is Out of Stock** in Magento.
- 2-If any product in the eBay **Order is disabled** in Magento.
- 3-If any Product does not exist in Magento or is deleted from Magneto after uploading to eBay.
- 4- If the selected Payment Method in **Ebay System Configuration Setting** is not available in Magento.

To view eBay failed Orders:

- 1. Go to the **Magento Admin** panel.
- 2. On the top navigation bar, move the cursor over the **Ebay** menu, and then point to the **Ebay Orders** menu. The menu appears as shown in the following figure:



3. Click **View Ebay Failed Orders**.

The **Failed Ebay Orders Import Log** page appears as shown in the following figure:

This page displays the failed orders with the order id and the reason for the failure.

7. Ebay cron

The Ebay Integration for Magento extension is a one-stop integration, which establishes a synchronization of inventory, price, other details for product creation and its management between the Magento 1 store and Ebay with the help of Crons.

The user can view the following details:

- 1-Ebay Cron Details
- 2-Cron Status

7.1. Ebay Cron details

The **Ebay Cron Details** page displays all the **Cron** details scheduled in Ebay.

To view the eBay Cron details:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the Ebay menu.

The menu appears as shown in the following figure:



3. Click **eBay Cron**.

The **Ebay Cron Details** page appears as shown in the following figure:

Ebay Cron Details

Page 1 of 1 pages | View 20 per page | Total 0 records found [Reset Filter](#) [Search](#)

ID	Job Code	Status	Messages	Created At	Scheduled At	Executed At	Finished At
No records found.							

7.2. Cron Status

The updated status appears as mentioned in the following table:

Activity	Time Required for Updating (min)
Order Creation	Every 10 minutes
Inventory Sync / Price Sync	Every 15 Minutes

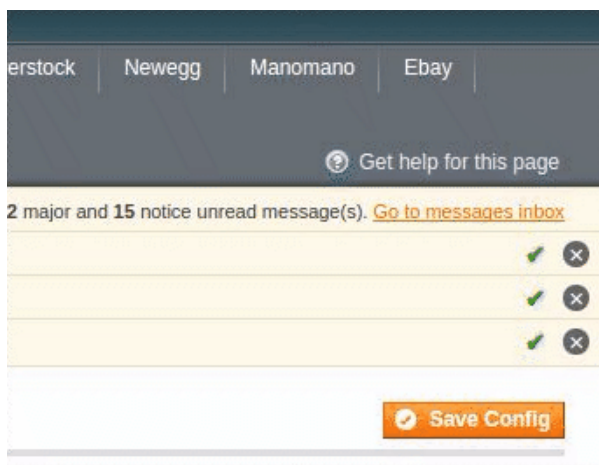
8. Ebay Knowledge Base

This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on **Ebay Integration for Magento**.

To view the eBay Knowledge Base:

- 1-Go to the Magento Admin panel.
- 2-On the top navigation bar, move the cursor over the Ebay menu.

The menu appears as shown in the following figure:



3. Click **eBay Knowledge Base**.

The page appears as shown in the following figure:

The screenshot displays a navigation menu with the following items:

- Edcommerce Support**
 - Ebay Integration Knowledge base
- Documentation**
 - Ebay Integration Extension User Guide
- Ebay Integration Release Notes
- Ebay-Magento Integration Video**
 - Ebay-Magento Integration Video
- Ebay-Magento Integration FAQs**
 - How to sell on Ebay Marketplace?
 - How to get API keys from Ebay Marketplace ?
 - How to Define Attributes For Item Setup?
 - How to Select The Best Category For An Item?
 - How To Set Up A Variant Group/Products?
 - How to Choose Current Tax Codes For The Ebay Marketplace?

Below the navigation menu, there is a section titled "Contact Us via Below Available Mediums" with three options:

- Submit issue via ticket**: Accompanied by a headset icon.
- Send us an E-mail**: Accompanied by an envelope icon.
- Connect via skype**: Accompanied by a Skype 'S' logo icon.