RueDuCommerce Magento 2 User Guide

RueDuCommerce Magento 2 User Guide

by CedCommerce Products Documentation

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1. Overview

Want to sell on RueDuCommerce? Have an overview of this marketplace and RueDuCommerce Magento 2 Integration Extension by CedCommerce.

Founded in 1999, the RueDuCommerce website is one of the pioneers of e-commerce sites in France. The site was first recognized as a leader in the high-tech sector, then expanded its offer while creating its marketplace.

The site now offers more than 3.5 million offers. One of the leaders in non-food e-commerce in France Multispecialist, RueDuCommerce offers a very wide range of items in home and personal equipment: computer, image and sound, telephony, home appliances, home, garden, childcare, toys, sports, fashion, travel and cultural products.

A subsidiary of the Carrefour group Since 2016, RueDuCommerce is part of the Carrefour Group and participates in the development of the Group's digital and omni-channel strategy.

To help those sellers who have Magento 2 store, CedCommerce brings the RueDuCommerce Magento 2 Integration Extension! Using this extension, sellers can't only sell on RueDuCommerce but can synchronize the product details between their Magento 2 store and RueDuCommerce easily.

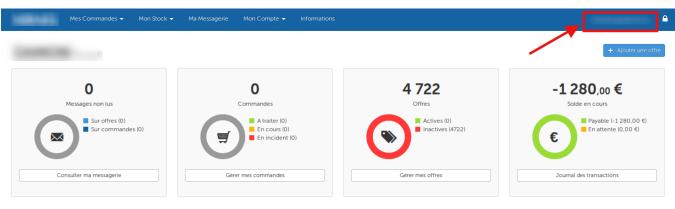
Read on the sections and have a glance at the Integration process of Magento 2 store with RueDuCommerce.

2. Retrieving API Key

To start the integration, you need to have the API Key which will be needed while doing the Configuration.

To Retrieve the API Key,

- Go to RueDuCommerce seller panel.
- Login to your seller panel and the dashboard will appears as shown below:



Statistiques du 31/05/18

- Click on your profile name as shown in the red box in the above image.
- You will be navigated to page as shown below:

	nmandes 🗸 Mon Stock 👻 Ma Messagerie Mon Compte 👻 Infor	Mes Commandes 👻 Mon Stock 👻 Ma Messagerie	
--	--	---	--

Mes préférences utilisateur

Mot de passe	•	Nom d'utilisateur	
Langue	>	Email *	
Clé API	>	Confirmation *	
		Mot de passe actuel *	
			✓ Sauer

- Click on Clé API as shown in the image above in the red box.
- The section will appear as shown in the image below:

-							marketing@damon.lu	•
Mes pré	férences	utilisate	eur					
Mot de passe	>	Clé API						
Langue	>		Clé API			Copier dans le presse-papiers		
Clé API	>			Générer une nouvell	le clé			
				Centerer une nouveil				

- You may see the API Key in the box and you need to copy it from here to paste in the corresponding box while doing the Configuration.
- You may also regenerate the API Key by clicking on **Générer une nouvelle clé** button below the box in which the API Key can be seen.

3. Configuration Settings

Once you've retrieved the API Key, you may start the Configuration.

For Configuration,

- Go to your Magento 2 admin panel.
- On the left navigation bar, you may see the RueDuCommerce Integration as shown in the figure below:



• Click on it and you will see it getting expanded as:

Rueducommerce Integr	ation $ imes$
Products	Extras
Profile Manager	Help and Support
Product Listing	Categories
Orders	Configurations
Orders Listing	Configuration
Failed Orders	
Developer	
Feeds	
Cron Logs	
Activity Logs	

• Click on **Configuration** and you will be navigated to the configuration page as shown below:

Configuration		Q 📫 12 admin12 🗸
Store View: Default Config -	0	Save Config
CEDCOMMERCE ^	Rueducommerce Seller/Developer Settings	\odot
General Settings	Rueducommerce Product Settings	\odot
General Setting	Rueducommerce Order Settings	\odot
	Rueducommerce Cron Settings	\odot

• Click RueDuCommerce Seller/Developer Settings and the section gets expanded as shown below:

Rueducommerce Seller/Developer	Settings	\odot
Enabled [global]	No	
 Select Yes as the status in the 	Enabled. The section gets expanded as belo	ow:
Rueducommerce Seller/Developer	Settings	\odot
Enabled [global]	Yes 🔹	
Api Url [global]		
Debug Mode [global]	No 🔹	0
Api Key [giobal]		
Select Store	Default Chara View	

- In the API URL, enter the API URL.
- In the **Debug Mode**, select **Yes** to enable logging, or select **No**.

[global]

• In the API Key, enter the API Key that you retrieved from the RueDuCommerce seller panel.

Default Store View

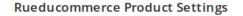
• In Select Store, select the store from which you want to export your products to RueDuCommerce Marketplace. In other words, select the store which you want to integrate with RueDuCommerce.

•

Now once you're done with this section, click on RueDuCommerce Product Settings which gets expanded as shown below:

 \bigcirc

 \bigcirc



Parent Values In Case Of Configurable Product	Price	0
[website]	Short Title	
	Long Title	
	Short Description	
	Long Description	
	Brand	
	Select the Attributes that will be fetched from	

- In the **Parent Values In Case Of Configurable Product**, select the attributes and the values of these attributes will be fetched from parent category in case of configurable products.

Click on **RueDuCommerce Order Settings** and the section will get expanded as shown below:

Configurable Product

Rueducommerce Order Settings		0
Rueducommerce Order Id Prefix [global]	Prefix for Rueducommerce Increment ID	
Order Notification Email [global]		

- In **RueDuCommerce Order Id Prefix**, enter the prefix which will be added to the all the orders that will be placed for your products on RueDuCommerce Marketplace.
- In Order Notification Mail, enter the mail on which you want to get notifications about the orders placed for your products on RueDuCommerce.

Now click on RueDuCommerce Cron Settings, and it will expand as shown in the image below:

Rueducommerce Cron Settings		
Order Cron [global]	Disable	•
10	Order Fetch Cron	
All Inventory Price Cron	Disable	•
[giopal]	Inventory Sync Cron	

• In Order Cron, select Enable if you want to enable the order fetch cron and the corresponding box will appear as:

Rueducommerce Cron Settings		\odot
Order Cron [global]	Enable	•
Order Cron Expression	Order Fetch Cron	
[global]	Every 5 Minutes Order Fetch Expression	•
All Inventory Price Cron	Disable	•
	Inventory Sync Cron	

- In **Order Cron Expression**, select the time period after which the orders will be fetched from RueDuCommerce periodically.
- In All Inventory | Price Cron, select Enable, if you want the Inventory and Price Cron to run.
- When you enable it, a box of All Inventory | Price Cron Expression appears as shown below:

Order Cron [global]	Enable	*
	Order Fetch Cron	
Order Cron Expression [global]	Every 5 Minutes	•
	Order Fetch Expression	
All Inventory Price Cron [global]	Enable	۳
	Inventory Sync Cron	
All Inventory Price Cron Expression	Every 5 Minutes	ĥ
~ ~ ~	Every 5 Minutes	
	Every 10 Minute	- 1
	Every 15 Minutes	- 1
	Every 20 Minutes	- 1
	Every Half Hour	- 1
	Every Hour	- 1
	Every 2 Hours	
	Open A Day	
	Once A Day Twice A Day	- 1

- Select the time interval after which the Price and Inventory will be updated periodically.
- Click the **Save Config** button on the top right side of the page and the configuration will be saved.

4. Profile Management

The Profile Actions that can be taken while doing the RueDuCommerce Magento 2 Integration are:

- Addition of a new profile
- Editing a profile

- Enabling/Disabling a profile
- Deleting a profile

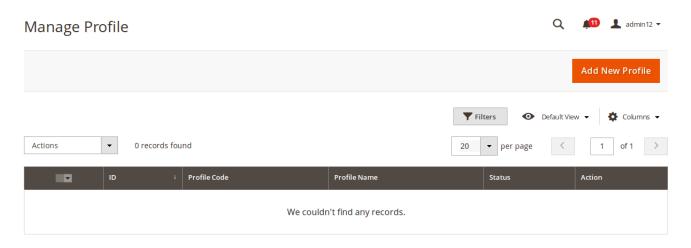
4.1. Adding a New Profile

To Add a New Profile,

- Go to your Magento 2 Admin Panel.
- Click RueDuCommerce Integration on the left navigation bar and it will expand as shown:

Rueducommerce Integration		
Products	Extras	
Profile Manager	Help and Support	
Product Listing	Categories	
Orders	Configurations	
Orders Listing	Configuration	
Failed Orders		
Developer		
Feeds		
Cron Logs		
Activity Logs		

• Now click on **Profile Manager** and you will be navigated to page as shown below:



• Click on Add New Profile on the top right of the page. You will be taken to the page as shown below:

PROFILE INFORMATION	General Information
General Information	
Offer Information	Profile Code *
Store Categories	Profile Name *
	Profile Status Enabled •
Profile Mappings	

- In Profile Code, add a code that you want for your profile.
- In **Profile Name**, enter the name that you want for your profile.
- In the Profile Status, select Enabled to enable your profile.

Now click Offer Information from the left menu. The section gets expanded as shown below:

PROFILE INFORMATION	Offer Information
General Information 🖌	Offer State New 🔻
Offer Information	Product ld Type EAN 💌
Store Categories	Product Id Value * [Please select a option]
Profile Mappings	

- In Offer State, select the state of the product.
- In the **Product Id Type**, select the ID Type.
- In Product Id Value, select the value from which the value for the EAN will be fetched.

Now click Store Categories from the left menu. The section gets expanded as shown below:

PROFILE INFORMATION	Store Categories	
General Information 🖍	Choose Store Categories * Select	
Store Categories		
Profile Mappings		

• From Choose Store Categories, select the Magento 2 category for your profile, from category list as

General Information 🖌	Choose Store Categories *	Select	•	
Offer Information 🖌			٩	
Store Categories		O Default Category	1	
Profile Mappings		😔 🔲 Gear	2	
		😔 🔲 Collections		
		😔 🔲 Training		
n Copyright © 2018 Magento Commerc	e Inc. All rights reserved.	···· 😔 🔲 Men		Magento ver. 2.2.0
•		···· 😔 🔲 Women		Account Activity Report an Issue
		···· 😔 🔲 Promotions		
		······ Sale		
		What's New		
		😔 🔲 Beauty & Health		
		···· 😔 🔲 Furniture		
		Done		

shown below:

Now click **Profile Mappings** from the left menu. The section gets expanded as shown below:

PROFILE INFORMATION	Profile Mappings		
General Information 🖌	Profile Category * Select	•	
Offer Information 💉	Please map all Rueducommerce attributes wi	th Magento attributes.	
Store Categories	Rueducommerce Attribute	Magento Catalog Attribute	Action
Profile Mappings	Add Attribute		

• In **Profile Category**, select the RueDuCommerce category and the corresponding category attribute section will appear as shown below:

ROFILE INFORMATION	Profile Mappings		
eneral information	Profile Category *	Bonnets ×	•
ffer Information	Please map all Rueducommerce att	ributes with Magento attributes	
ore Categories	Rueducommerce Attribute	Magento Catalog Attribute	Act
rofile Mappings	Identifiant de l'article	▼ SKU	 ✓ Map Options
	Désignation courte	Product Name	▼ Map Options
	Description courte	Short Description	▼ Map Options
	brand	Brand	▼ Map Options
	Homme, femme ou enfant	• Description	▼ Map Options
	Couleur	Color [select]	▼ Map Options
	Salson, collection	• Description	▼ Map Options
	Taille	• Description	▼ Map Options

- Map the RueDuCommerce attributes with the Magento 2 store attributes.
- You may click on Add Attribute button to add more attributes as shown below:

Couleur	Color [select]	▼ Map Options	
Code de regroupement articles	 please select 	▼ Map Options	
Add Attribute			

- Once you have completed the profile mapping, click on **Save** button on the top right of the page.
- The profile will be saved and appear as shown below on the profile page.

		T Filters	💿 Default View 👻 🔅 Col	umns 🔻
Actions - 1 re	ecords found	20 - p	er page < 1 of 1	>
ID +	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit

4.2. Editing the Profile

To Edit the Profile that you've created,

- Go to your Magento 2 admin panel.
- Click on RueDuCommerce Integration in the left admin panel. It appears as shown below:

Rueducommerce Integration		
Products	Extras	
Profile Manager	Help and Support	
Product Listing	Categories	
Orders	Configurations	
Orders Listing	Configuration	
Failed Orders		
Developer		
Feeds		
Cron Logs		
Activity Logs		

• Click on **Profile Manager**, and you'll be navigated to the page as shown below:

Manage Profile			Q 📫 💵 ad	min12 🔻
			Add New Pro	ofile
Actions • 1 re	cords found	▼ Filters	👁 Default View 🗸 🔹 Col	
□ ID ↓	Profile Code test	Profile Name test	Status Enabled	Action Edit

- To edit a profile, click on Edit button in the last column under Actions.
- On clicking, you will see the page as below:

			← Back	Save
PROFILE INFORMATION	General Information			
General Information	Profile Code *	test		
Offer Information	Profile Name *	test		
Store Categories	Profile Status	Enabled 🔻		
Profile Mappings				

- Now you can edit the details as per the needs by going in different section from the left panel.
- Once all the changes have been made, click on **Save** button and the changes will be saved in the profile.

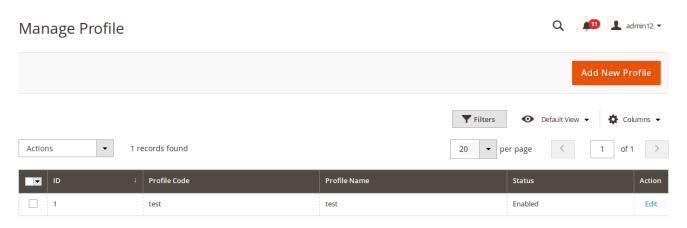
4.3. Enable/Disable Profile

To Enable or Disable the profile,

- Go to you Magento 2 Admin Panel.
- From the left panel, click **RueDuCommerce Integration.** The menu gets expanded as shown.

Rueducommerce Integration $\qquad imes$					
Products	Extras				
Profile Manager	Help and Support				
Product Listing	Categories				
Orders	Configurations				
Orders Listing	Configuration				
Failed Orders					
Developer					
Feeds					
Cron Logs					
Activity Logs					

• Click on **Profile Manager**, and you'll be navigated to the page as shown below:



• Now select the profiles you want to enable or disable.

- You may select all the profiles or the ones you want to enable or disable.
- Now click on the Actions on the top left side of the page. You will see the options as shown below:

Actions 🔺	1 n	ecords found	20 • per page < 1 of 1					
Disable	1	Profile Code	Profile Name		Status		Action	
Enable		test	test		Enabled		Edit	

• Click on Enable or Disable as per your needs and a confirmation box appears as shown below:

Disable selected Profiles		×
Are you sure you want to disable selected Profiles?		
	Cancel	ок

• Click **OK** and the profile you have selected will be Enabled/Disabled as per the actions you have taken.

4.4. Deleting a Profile

To Delete a Profile,

- Go to your Magento 2 Admin Panel.
- Click on RueDuCommerce Integration from the left navigation bar and then on Profile Manager.

Rueducomm	Rueducommerce Integration $\qquad imes$					
Products	Extras					
Profile Manager	Help and Support					
Product Listing	Categories					
Orders	Configurations					
Orders Listing	Configuration					
Failed Orders						
Developer						
Feeds						
Cron Logs						
Activity Logs						

• On clicking it, you will be navigated to page as shown below:

Manage Profile			q 📫 1	admin12 🔻
			Add New F	Profile
Actions 🔽 1	records found	V Filters		Columns ▾
ID	Profile Code	Profile Name	Status	Action
1	test	test	Enabled	Edit

• Now select the profile(s) that you want to delete and click on the **Actions** tab from the top left side of the page where you can see the **Delete** option as shown below:

			Filters	0	Default View 👻 🔅 Col	umns 👻
Actions 🔺	1 re	ecords found	20 -	per page	< 1 of 1	>
Delete		Profile Code	Profile Name	Status		Action
Disable		Frome Code		Status	,	Action
Enable		test	test	Enable	d	Edit

• Click on **Delete** option and a box appears asking you to confirm your action of deletion.

Delete items			×
Are you sure you want to delete selected Profiles?			
			Cancel OK
Click OK and the profile(s) you selected will be	deleted.		
Manage Profile		Q	🟥 上 admin12 🗸
			Add New Profile
✓ Total of 1 record(s) have been deleted.			
	Ţ	Filters Oefault Vie	w 👻 🛠 Columns 👻
Actions	20	✓ per page <	1 of 1 >
ID ID Profile Code	Profile Name	Status	Action
We couldn't	t find any records.		

5. Product Management

Under Product Management, you can take the following actions:

- Validate Product(s)
- Upload Product(s)
- Update Inventory and Price
- Sync Product Status

5.1. Validate Products

To Validate Product(s),

- Go to your Magento 2 Admin Panel.
- From the left panel, click RueDuCommerce Integration, and then Product Listing.

Rueducommerce Integration $ imes$						
Products	Extras					
Profile Manager	Help and Support					
Product Listing	Categories					
Orders	Configurations					
Orders Listing	Configuration					
Failed Orders						
Developer						
Feeds						
Cron Logs						
Activity Logs						

• On clicking Product Listing, you will be navigated to page as shown below:

Action	าร	•	1 records for	und							Filters	Default V per page <	iew • 4	Columns •
	ID ↓	Thumbnail	Name	Profile	Туре	SKU	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
	9701			test	Configurable Product			0.0000	Catalog, Search	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	18

• Select the product(s) you want to validate and click on Actions on the top left side of page and the options

will appear as:

									T Filters	Oefault V	iew 🔹 📫	🕻 Columns 🔹
Actions •	1 records fo	und							20 •	per page <	1	of 1 >
Validate Product												
Upload Product(s)	Name	Profile	Туре	sku	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
Update Inventory & Price	States and	test	Configurable			0.0000	Catalog,	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	r ©
Sync Product Status			Product				Search					

- Click on Validate Product.
- A confirmation box will appear as shown below:

Validate Product?			×
		Cance	el OK
 Click OK and the product will be validated with a message as shown below: 			
Rueducommerce Product Listing	Q	AD	💄 admin12 ▼
Product Validated Successfully			

5.2. Upload Product(s)

To Upload Product(s),

- Go to your Magento admin panel.
- On the left panel, click RueDuCommerce Integration, and then Product Listing.

Rueducommerce Integration $\qquad \qquad imes$						
Products	Extras					
Profile Manager	Help and Support					
Product Listing	Categories					
Orders	Configurations					
Orders Listing	Configuration					
Failed Orders						
Developer						
Feeds						
Cron Logs						
Activity Logs						

• On clicking Product Listing, you will be navigated to page as shown below:

											Filters	• Default V	iew 🔹 🐇	Columns 🔹
Actions • 1 records found 20 • per page 1 of 1									of 1 >					
	ID 1	Thumbnail	Name	Profile	Туре	SKU	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
	9701			test	Configurable Product			0.0000	Catalog, Search	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	r ©

• Select the product(s) you want to upload and click on **Actions** on the top left side of page and the options will appear as:

									Filters	 Default V 	iew 🔹 📫	🕻 Columns 🔻
Actions 🔺	1 records fo	und							20 -	per page <	1	of 1 >
Validate Product Upload Product(s)	Name	Profile	Туре	SKU	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
Update Inventory & Price Sync Product Status		test	Configurable Product			0.0000	Catalog, Search	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	18

- Click on Upload Product(s).
- A confirmation box will appear.
- Click **OK** and the product will be uploaded with a message.

5.3. Update Inventory and Price

To Update Inventory and Price,

- Go to your Magento Admin Panel.
- On the left panel, click RueDuCommerce Integration, and then Product Listing.

Rueducommerce Integration $\qquad imes$								
Products	Extras							
Profile Manager	Help and Support							
Product Listing	Categories							
Orders	Configurations							
Orders Listing	Configuration							
Failed Orders								
Developer								
Feeds								
Cron Logs								
Activity Logs								

• On clicking Product Listing, you will be navigated to page as shown below:

Actio	20		1 records fou	und							Filters		iew 🔹 📫	Columns 🗸
											20 •	per page <	1	of1 >
	ID 1	Thumbnail	Name	Profile	Туре	SKU	Price	Quantity	Visibility	Status	Status	Feed	Validation	Action
	9701			test	Configurable Product			0.0000	Catalog, Search	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	▶ ⊘

• Select the product(s) for which you want the Inventory and Price to be updated and click on **Actions** on the top left side of page and the options will appear as:

									Filters	Default V	iew 🔹 🧍	Columns 🔹
Actions 🔺	1 records fo	und							20 -	per page <	1	of 1 >
Validate Product									Rueducommerce			
Upload Product(s)	Name	Profile	Туре	sku	Price	Quantity	Visibility	Status	Status	Feed	Validation	Action
Update Inventory & Price	Sector Proc.	test	Configurable			0.0000	Catalog,	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	1 🖉
Sync Product Status			Product				Search					

- Click on Update Inventory and Price.
- A confirmation box will appear.
- Click **OK** and the product Inventory and Price will be updated.

5.4. Sync Product Status

To Sync Product Status,

- Go to your Magento Admin Panel.
- On the left panel, click RueDuCommerce Integration, and then Product Listing.

Rueducommerce Integration $\qquad imes$								
Products	Extras							
Profile Manager	Help and Support							
Product Listing	Categories							
Orders	Configurations							
Orders Listing	Configuration							
Failed Orders								
Developer								
Feeds								
Cron Logs								
Activity Logs								

• On clicking Product Listing, you will be navigated to page as shown below:

											Filters	Default V	iew 👻 🧍	Columns 🔹
Action	Actions • 1 records found 20 • per page 1 of 1									of1 >				
	ID +	Thumbnail	Name	Profile	Туре	sкu	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
	9701	2.4		test	Configurable Product			0.0000	Catalog, Search	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	1 3

• Select the product(s) for which you want to sync the status and click on **Actions** on the top left side of page and the options will appear as:

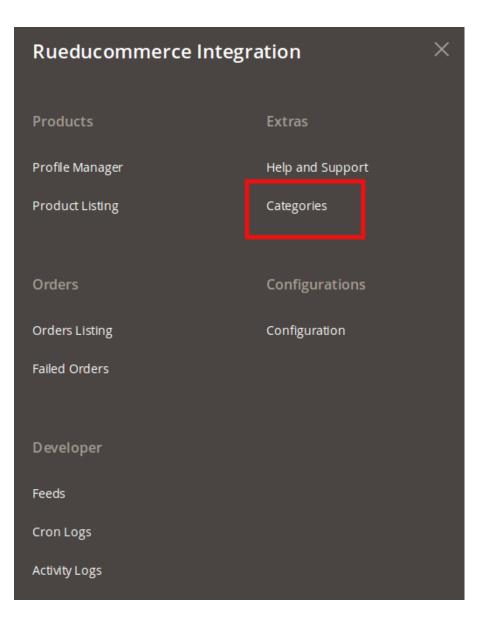
									Filters	Default V	iew 🖌 🕻	Columns 🔹
Actions 🔺	1 records fo	und							20 •	per page <	1	of 1 >
Validate Product												
Upload Product(s)	Name	Profile	Туре	SKU	Price	Quantity	Visibility	Status	Rueducommerce Status	Feed	Validation	Action
Update Inventory & Price		test	Configurable			0.0000	Catalog,	Enabled	Not Uploaded	NOT_UPLOADED	INVALID	1 🖉
Sync Product Status			Product				Search					

- Click on Sync Product Status.
- A confirmation box will appear.
- Click **OK** and the product status will be synced.

6. RueDuCommerce Categories

To manage the RueDuCommerce Categories.

- Go to Magento 2 Admin Panel.
- From the left navigation bar, click RueDuCommerce Integration and it will appear as below:



• Click **Categories** and you will be navigated to the page as shown below:

Level-2

Level-2

Level-2

ACCESS

ACCESS

ACCESS

👥 🔬 admin12 🔹

🔅 Columns 🗸

of 216 >

X

ОК

Cancel

R	ue	ducomme	erce Categories			Q 🖡
					Sync All Categ	gories Delete
ŀ	Action	15	▼ 4302 records found		Filters	• Default View •
C	۲	ID i	Category Code	Label	Level	Parent Category
		1	00378000	test_testfati6	Level-1	
		2	aa	aa	Level-2	00378000
		3	00382000	00382000gpo	Level-1	
		4	00382004	00382004	Level-1	
		5	AA-SS	AA-SS3	Level-1	
		6	ACCESS	Accessoires de Mode	Level-1	

• You may see all the relevant details about the RueDuCommerce categories here.

Accessoire chaussure

Bonnets

Casquettes

- You may **Sync** all the RueDuCommerce categories to Magento 2 by clicking on **Sync All Categories** button from the top right side of the page.
- You may Delete all the RueDuCommerce categories from Magento 2 by clicking on Delete All Categories button on the top right side of the page.
- · You may also delete the selected categories from your admin panel. For that,
 - Select the categories you want to delete.
 - Click on the Actions tab on the top left side of page. The option to delete will appear as:

Actions		•	4302 records found		20 • per p	page < 1 of 216 >
Delete						
. .	Ч	Cat	egory Code	Label	Level	Parent Category

• Click on **Delete** and a box will appear asking you to confirm your action as shown below:

Delete items

7

8

ACCESS-1

BONNET

CASQUE

Are you sure you want to delete selected Categories?

• Click **OK** and the category will be deleted successfully.

7. Help and Support

Help and Support section is a section dedicated to extend our support to the users who sell on RueDuCommerce using our RueDuCommerce Magento Integration Extension. On this page, the options to reach us can be seen and issues can be resolved in no time.

For that,

- Go to your Magento Admin Panel.
- From the left navigation bar, click **RueDuCommerce Integration** and the bar gets expanded as shown below where you can see Help and Support which you need to click.

Rueducommerce Integration								
Products	Extras							
Profile Manager	Help and Support							
Product Listing	Categories							
Orders	Configurations							
Orders Listing	Configuration							
Failed Orders								
Developer								
Feeds								
Cron Logs								
Activity Logs								

• On clicking it, you will be navigated to the page as shown below:

Rueducommerce Help and Support Q 📫 🧘 admin12 🔻 Cedcommerce Support \odot Documentation \odot Contact Us via Below Available Mediums \odot S 6 Contact 24*7 via Skype Submit Send Connect issue via Ticket us an E-mail via Skype Chat Call For More Informations Please Contact Us: 7234976892 (FOR INDIA), Toll-Free Number: 888-882-0953 (FOR USA)

• Click on CedCommerce Support and the section gets expanded as below:

Cedcommerce Support	\odot
Rueducommerce Integration Knowledge base	

• Click on RueDuCommerce Integration Knowledge Base and a new tab will be opened as shown below:



Welcome to the Support Centre of CedCommerce. We at CedCommerce aim to provide the best possible solutions to you for your problems as we consider Customer Satisfaction of utmost importance. In order to avail our 24*7 support services you need to raise a ticket which is a very simple process. Just create a ticket and submit it. Our support team comprising of highly qualified professionals will provide you assistance for all your queries. Moreover, the status of the ticket can also be tracked using the ticket id being generated on raising the ticket. CedCommerce Support System keeps a log of all the queries that have been put up by you till date and also the suggestions given by our team. All this can be viewed either by using the ticket id or simply logging in. At CedCommerce, we are always happy to help our customers !!!

Got Any issue?

You got any issue? Don't worry we are here to help you :) Please provide as much detail as possible so we can best assist you without delay. To update a previously submitted ticket, please login.

Check Ticket Status

We have a track record of all your old queries! So to view your old queries please do login or track history with ticket id.

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CREATE A NEW TICKET	CHECK TICKET STATUS

Be sure to browse our Frequently Asked Questions (FAQs) before opening a ticket

- On this page, you may submit your issue and CedCommerce will be there to help you.
- Next, click on Documentation and you will see it getting expanded as shown below:

Documentation

Rueducommerce Integration Extension User Guide By CedCommerce

- Click on RueDuCommerce Integration Extension User Guide By CedCommerce and a document will be opened with a step by step process to integrate your Magento 2 store with RueDuCommerce.
- Next, click on Contact Us via Below Available Mediums and the section will appear as:

 Contact Us via Below Available Mediums
 Image: Contact Us via Below Available Medium Submit Us 24*7 via Skype Chat

 Us 24*7 via Skype Contact Us Via Skype Chat
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 For More Informations Please Contact Us: 7234976892 (FOR INDIA), Toll-Free Number: 888-882-0953 (FOR USA)

- By clicking Contact us 24*7 via Skype Call, you can get in touch with us round the clock via Skype Call.
- By clicking on **Submit Issue via Ticket**, you can submit your issue via ticket.
- By clicking **Send us an E-mail**, you can raise your issue via mail and we will help you.
- By clicking **Connect via Skype Chat**, you can join as through the Skype Chat.