

Newegg Magento Integration Guide

by CedCommerce Products Documentation

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1. Overview

Newegg Integration by CedCommerce, helps to integrate the Magento store with Newegg by establishing a synchronization of products, orders with the help of Newegg API. It makes it easy for Magento store owners to sell on Newegg. The CRONs implemented in this extension help to automate the process thereby keeping it up to date.

This extension helps you sell on Newegg by directly uploading your products from your Magento store.

The features of the Newegg Integration extension are as follows:

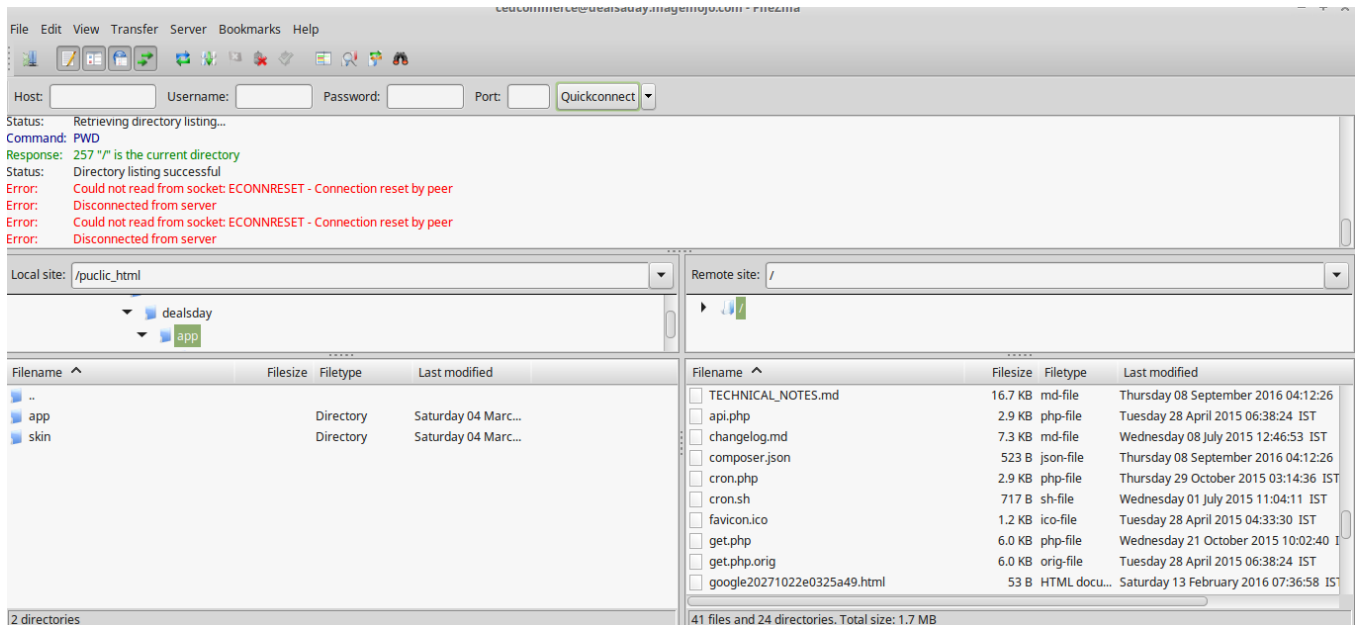
- Manage Newegg Product/Upload Product (directly from grid and bulk upload all products)
- Product Synchronization
 - Automatic process on each product edit
 - Manual synchronization process
- Review Product/Inventory/Price Feeds
- Automated Order Import & Acknowledgement
- Shipment and Cancellation of Orders
- Automated Shipment with Shipworks/Shipstation
- Multiple Shipment of an Order
- Upload Configurable Product(s)
- Bulk Product Upload/Publish
- Retire/Unpublish Selected Product(s)
- CRON Facility
- Knowledge Base
- Newegg Tax Codes

Caution: Extension is heavily dependent on Crons for running various automated processes. So, make sure that Cron Job is properly configured and working on the server.

2. Newegg Integration Extension Installation

To install the extension,

- Log in to the ftp, and then go to Magento root folder (generally present under the public_html folder).



- Overwrite the app, skin, js and var folders in the same sequence as illustrated in the following steps:
 - a) Drag and Drop the app/code, app/design, js, skin and var directories.
 - b) Finally, upload the app/etc directory.
 After the folders are loaded successfully, the extension is installed/upgraded.

3. Newegg Configuration Settings

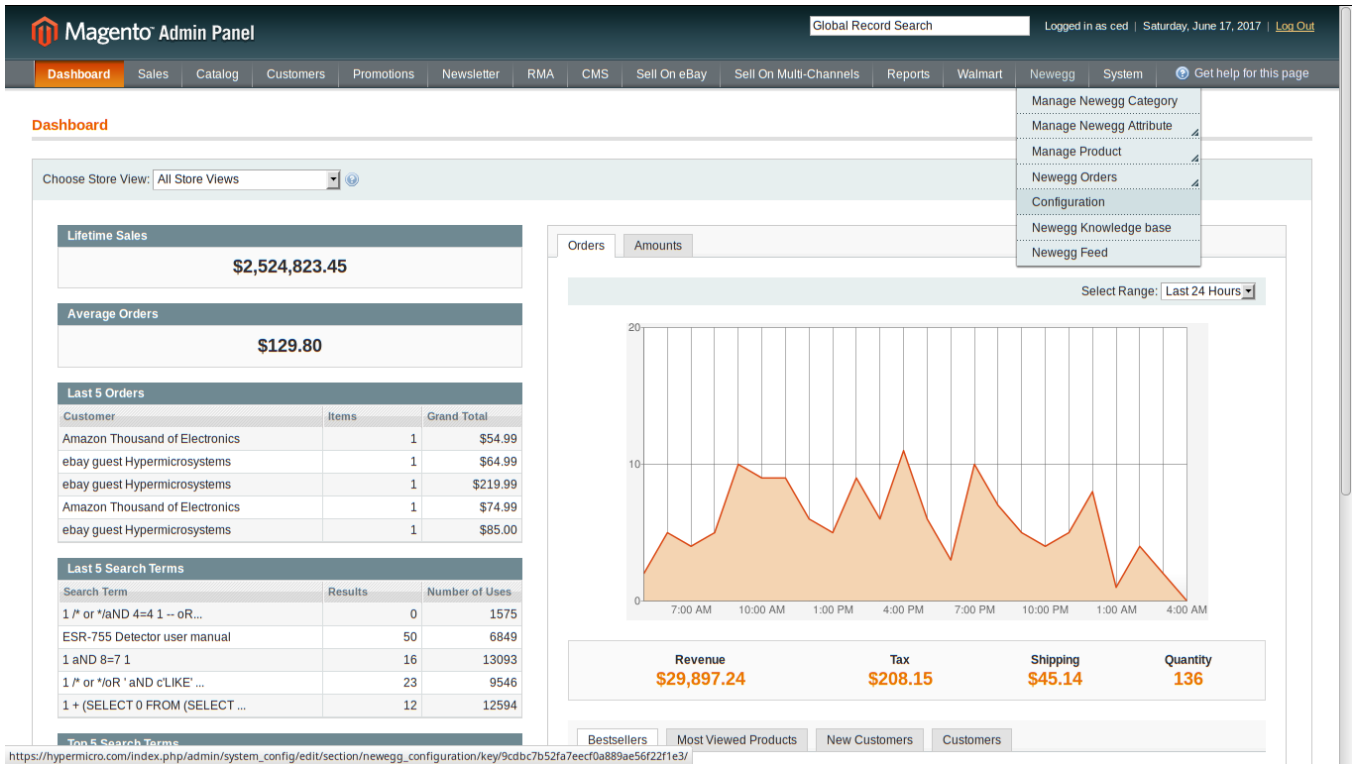
Once the extension is successfully installed on the Merchant's store, Newegg tab appears in the Magento Admin Panel. The merchant has to fill-in the API credentials in the Newegg Configuration page of the admin panel. The user has to log in the Newegg Seller account to obtain the following API credentials:

- **Seller id**
- **Secret Key**
- **Authorization Id**

After obtaining the ids and the Secret keys, the merchant has to copy all of them one by one from the Newegg Seller account and paste it one by one to the Configuration page of the admin panel of the merchant. To follow the process of copying and pasting of the seller ids and Secret keys, open the Newegg Seller account and the Magento Admin Panel in two different tabs or windows of the browser. Thus, copy the keys from one tab and paste them one by one to another tab.

To update the Newegg Configuration Setting of the extension

- Go to the Magento Admin panel.
- Click the Newegg tab, and then click Configuration.



- The Newegg Configuration page appears as shown in the Figure below:

The screenshot shows the Magento Admin Panel Newegg Configuration page. The left sidebar contains a menu with sections like Configuration, HYPERMICRO, M2E PRO, GENERAL, and CATALOG. The main content area is titled "Newegg Configuration" and includes a "Save Config" button. The "Newegg API Setting" section is expanded, showing various configuration options:

- Enabled:** Yes (WEBSITE)
- Api Url:** https://api.newegg.com/marketplace/ (GLOBAL)
- Seller Id:** A1ND (GLOBAL)
- Secret key:** 352D40B5-0471-4059-851B-253695EA4562 (GLOBAL)
- Authorization Id:** 16fef1258a16475b6f4da399fac4a6fd (GLOBAL)
- Select Store:** Hypermicro Store View (GLOBAL)
- Choose Default Payment Method for Newegg Orders:** newegg.com (GLOBAL)
- Store Admin Email Id:** web@hypermicro.com (GLOBAL)
- Enable Automated Shipment:** No (WEBSITE)
- Newegg Debug Mode:** Yes (GLOBAL)
- Customer Email:** newegg@hypermicro.com (GLOBAL)
- Order Prefix:** NE (GLOBAL)
- Enabled Order Cron:** Yes (WEBSITE)
- Enabled Inventory/Price Cron:** Yes (WEBSITE)

Under Newegg API Settings, do the following steps:

- In the Enabled list, select Yes.

- In the seller id box, paste the corresponding id copied from the seller id of Newegg Seller Account.
- In the Secret key box, paste the corresponding key copied from Secret key Of Newegg Seller Account.
- In the Select Store list, select the required store to integrate with Newegg.
- In the Store Admin Email Id Enter the Id where you want to get e-mail's for every order which is fetched.

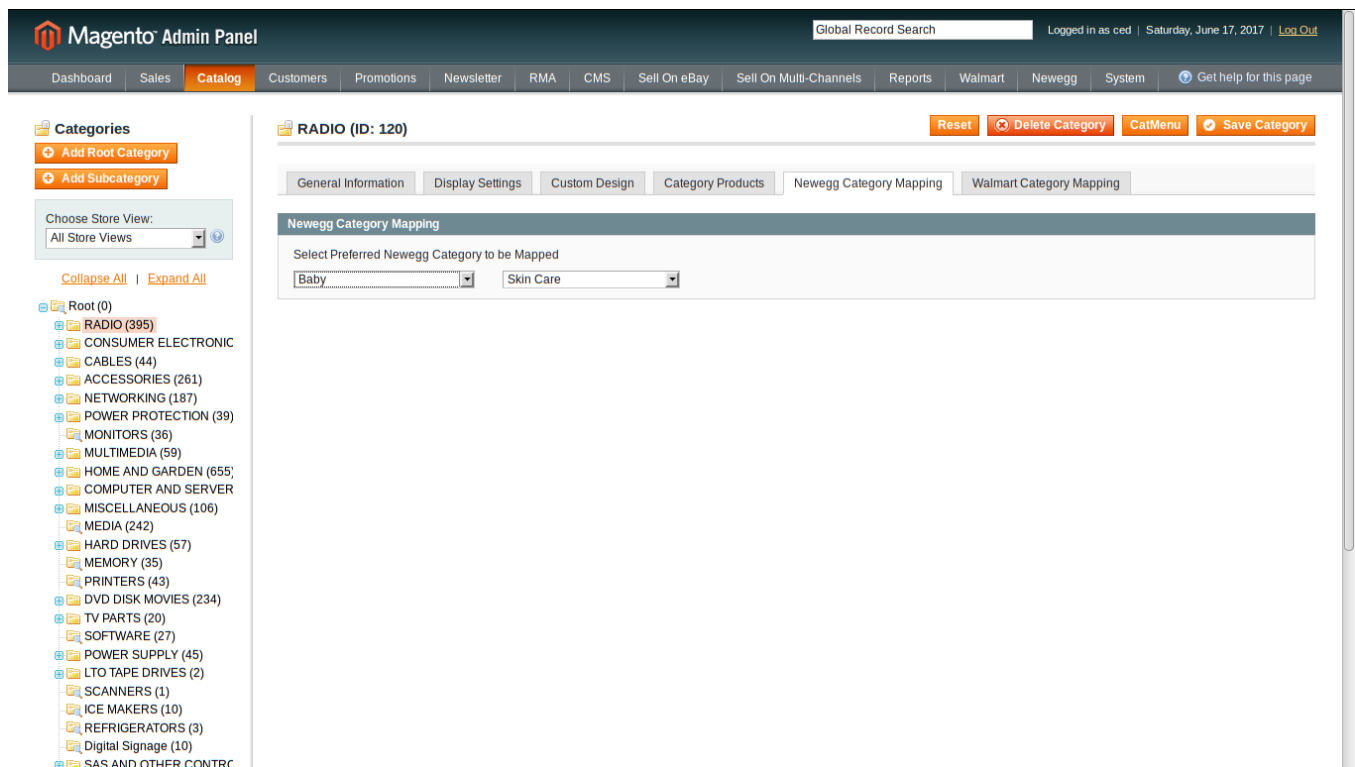
ONCE YOU HAVE FILLED ALL THE NECESSARY DETAILS CLICK ON SAVE CONFIG BUTTON .

4. Manage Categories

User has to Map Newegg Category to Magento Category to upload products on Newegg admin panel.

To map the Newegg categories to the Magento categories,

- Go to Magento Admin Panel.
 - On the Catalog menu, click Manage Categories.
- The page appears as shown in the Figure,



- On the Newegg menu, click Manage Newegg Category.
- The Newegg Category Listing Page appears as shown in the Figure

- Categories

Add Root Category
Add Subcategory

Choose Store View:
All Store Views

Collapse All | Expand All

Root (0)
 - RADIO (395)
 - DETECTION SYSTEMS
 - DASH CAMS (23)
 - MARINE VHF RADIOS (7)
 - CB RADIOS (48)
 - WALKIE TALKIES/ TWO-WAY
 - PROFESSIONAL NAVIG.

DETECTION SYSTEMS (ID: 121)

Reset
Delete Category
CatMenu
Save Category

General Information
Display Settings
Custom Design
Category Products
Newegg Category Mapping
Walmart Category Mapping

Newegg Category Mapping

Select Preferred Newegg Category to be Mapped

Auto & Hardware
Radar Detectors
Reset

- ## 5. Manage Newegg Attribute

The Manage Newegg Attribute menu has following sub-menu:

- Simple Type Attribute

A simple type attribute consists of all the list of attributes associated with the simple product. For example, sku, productName, longDescription, shortDescription, and so on.

To map Newegg simple attributes in Magento

- Go to Magento Admin Panel.
- On the Newegg menu, point to Manage Newegg Attribute, and then click Simple Type Attribute. The Attribute Management page appears as shown in the Figure

Id	Newegg Attribute Name	Magento Attribute Code	level	is_mapped	Enum
1	SellerPartNumber	sku		1	
2	Manufacturer	newegg_mfr_code		1	
3	ManufacturerPartNumberOrISBN	newegg_mpn		1	
4	UPC	newegg_upc		1	
5	RelatedSellerPartNumber			0	
6	WebsiteShortTitle	short_description		1	
7	BulletDescription			0	
8	ProductDescription	newegg_description		1	
9	ItemDimension/ItemLength			0	
10	ItemDimension/ItemWidth			0	
11	ItemDimension/ItemHeight			0	
12	ItemWeight	weight		1	
13	PacksOrSets	newegg_pack_or_set		1	
14	ItemCondition	newegg_condition		1	New,Refurbished
15	ItemPackage			0	Retail,OEM
16	ShippingRestriction	newegg_package		1	Yes,No
17	MSRP	msrp		1	
18	MAP			0	
19	CheckoutMAP			0	True,False
20	SellingPrice	price		1	

- In the Attribute Management table, click the required attribute to map. The page appears as shown in the Figure

Magento Admin Panel

Global Record Search

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[Back](#) [Reset](#) [Save mapping](#)

Mapping Attribute

Newegg Attribute

Magento Attribute Code

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- In the Newegg Attribute list, select the required attribute to map with Magento.
- In the Magento Attribute Code list, select the required attribute to map with Newegg.
- Click the Save Mapping button.
- Mapping details are saved and the success message appears.
Note: To reset the mapping, click the Reset button.
- To go back to the Attribute Management page, click the Back button.

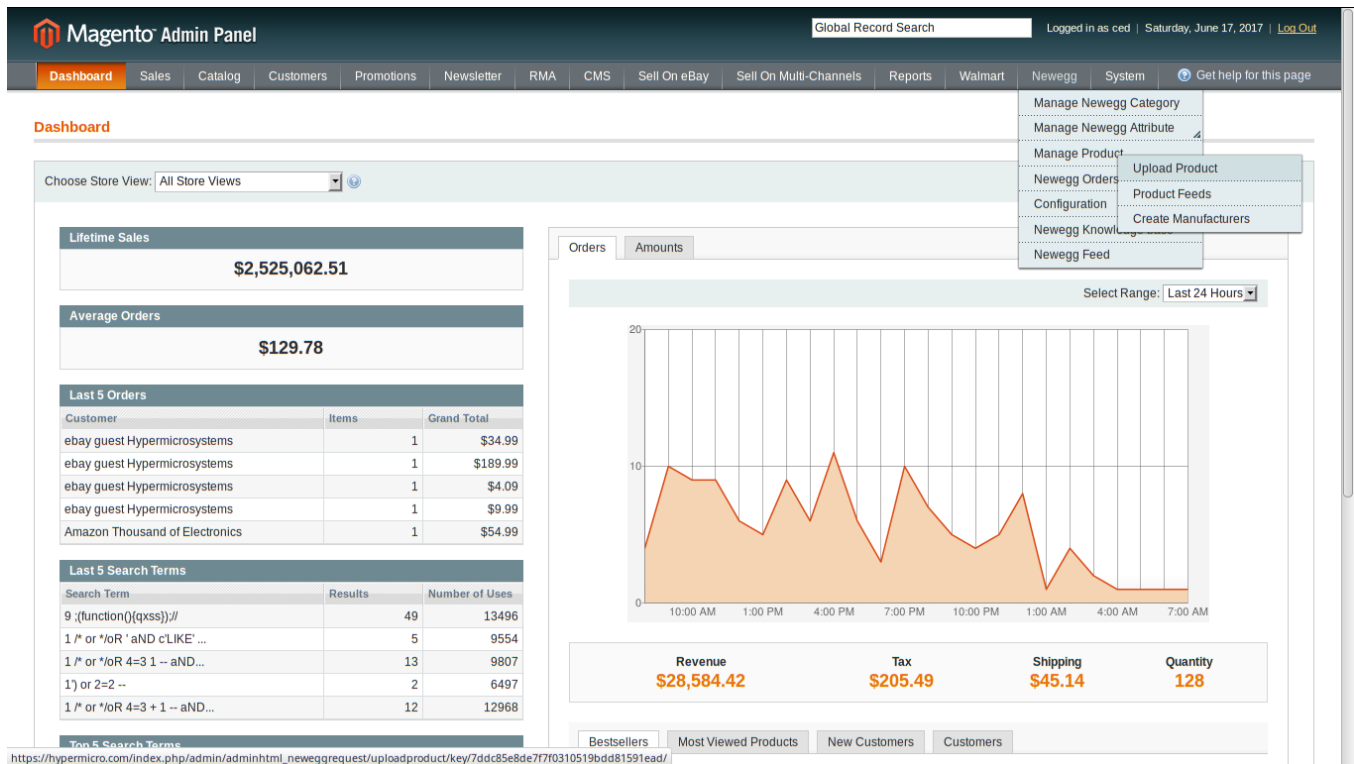
6. Manage Newegg Product

The user can upload and also can edit the product information from the Product Manager page.

Note: If the mapped Magento category has products, only then those products are listed on Product Manager page.

On the Newegg menu, Manage Product has following two sub-menus, as shown in the Figure:

- Upload Product
- Product Feeds



Upload Product

On the Product Manager page, the user can perform the following three tasks:

- **Upload Product:** The user can upload the products that are listed on the Product Manager page, to the Newegg website.
- **Edit Product Information:** Edit the information of the product that the user wants to upload on the Newegg website.
- **Submit Actions:** The user can submit the respective action on the selected product before uploading it to the Newegg website.

To Upload Product,

- Go to Magento Admin Panel.
- On the Newegg menu, point to Manage Product, and then click Upload Product. The Product Manager page appears as shown in the Figure

Global Record Search

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[Sales](#)
[Catalog](#)
[Customers](#)
[Promotions](#)
[Newsletter](#)
[RMA](#)
[CMS](#)
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[Sell On Multi-Channels](#)
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Product Manager

Page of 118 pages |
 View per page |
 Total 2344 records found

[Reset Filter](#)
[Search](#)

[Select All](#) |
 [Unselect All](#) |
 [Select Visible](#) |
 [Unselect Visible](#) |
 0 items selected

Actions

Submit

	ID	Sku	Price	Name	Qty	Visibility	Status	Type	Newegg Product Status	validate	Upload	Edit
Any			From: <input type="text"/> To: <input type="text"/> In: <input type="text" value="USD"/>		From: <input type="text"/> To: <input type="text"/>							
<input type="checkbox"/>	41	ESR755-RW	\$19.99	Cobra ESR 755 Laser Radar Detector	390	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	42	ESD9290-RW	\$34.99	Cobra ESD 9290 12-Band Radar Detector	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	46	XRS9695-RW	\$59.99	Cobra XRS9695 15 Band Radar Detector	0	Catalog, Search	Enabled	Simple Product	DEACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	47	UN32EH4000F-RW	\$147.99	Samsung UN32EH4000F 32" 720p LED HDTV	0	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	61	UN40EH5300F-RW	\$297.99	Samsung UN40EH5300F 40" 1080p Smart TV	0	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	80	ACIN757	\$1.99	INTEL X38ML 1U PASSIVE HEATSINK	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	83	24LF4520W-RW	\$129.99	LG 24LF4520W 24" LED HDTV - White	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	85	CPP100	\$19.99	Cobra CPP100 Compact Solar USBPower Pack	45	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	87	CDR820	\$34.99	Cobra HD Dash Cam	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	89	CDR900C-RW	\$89.99	Cobra CDR900C WiFi Dash Cam	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	91	XRS9955-C	\$88.99	COBRA XRS9955 15 BAND RADAR 1.5" DISPLAY	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit

All the products associated with the mapped categories are listed.

- Click the Upload link associated with the required product.
The product is uploaded if it is already validated, and a success message appears.

To edit the product information,

- Open the Product Manager page.
 - Click the Edit link associated with the required product.
 - In the left navigation menu, click Newegg.
- The Product Information page appears as shown in the Figure

The screenshot displays the Magento Admin Panel interface. At the top, the 'Catalog' tab is selected. The left sidebar shows the 'Product Information' section with various sub-tabs like General, Prices, Meta Information, Images, etc. The main content area is titled 'Cobra ESR 755 Laser Radar Detector (Default)' and contains several action buttons: Back, Reset, Delete, Duplicate, Sync With Walmart, Save, and Save and Continue Edit. Below these buttons is a 'Newegg' section with a 'Create New Attribute' button. The form fields include:

- Manufacturer Part Number Or ISBN:** ESR755 (GLOBAL)
- UPC for Newegg:** 028377107092 (GLOBAL)
- Newegg_Mfr_Code:** Cobra (GLOBAL)
- Newegg Item Condition:** Refurbished (GLOBAL)
- Newegg Description Only -o,ul,li,br,p,b,i,u,em,strong,sub,sup tags are allowed:** A rich text editor containing HTML code for product features and descriptions. (STORE VIEW)
- Newegg Shipping Restrictions:** No (STORE VIEW)
- Newegg Product Status:** Activated (GLOBAL)
- Shipping:** Free (GLOBAL)
- Newegg Product Validation:** valid (GLOBAL)
- Color:** (GLOBAL)
- newegg TV screen size:** (STORE VIEW)

Enter the values in the following fields of a simple product:

- **Manufacturer Part Number Or ISBN:** In this Field you have to enter your manufacturer number
- **UPC for Newegg:** This Field we have to write UPC for that particular product
- **Newegg_Mfr_Code:** This describes the manufacturing number
- **Newegg Item Condition:** Here you can Describe your item whether it is new or refurbished.
- **Newegg Description:** This tells the buyer about your product description
- **Newegg Product Status:** This tells whether your product is live or not. It completely depends upon API call.
- **Shipping:** This decides whether your product is free or you can even map it to some value.
- **Newegg Product Validation:** This tab show's the product error
- Click the Save button. The product get saved and the success message appears, and the product is listed on the Manage Products page.

Actions on the Product Manager page

The user can submit the following actions on the selected product:

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Product Manager

Page 1 of 118 pages | View 20 per page | Total 2344 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected

Actions: [Validate Selected Product\(s\)](#) [Selected Product Upload](#) [Product Inventory/Price Update](#) [Activate Selected Product\(s\)](#) [DeActivate Selected Product\(s\)](#) [Enable Default Shipment of Selected Product\(s\)](#) [Enable Free Shipment of Selected Product\(s\)](#) [Submit](#)

ID	Sku	Price	Name	Qty	Visibility	Status	Type	Validation	Upload	Edit	
<input type="checkbox"/>	41 ESR755-RW	\$19.99	Cobra ESR 755 Laser Radar Detector	390	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	42 ESD9290-RW	\$34.99	Cobra ESD 9290 12-Band Radar Detector	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	46 XRS9695-RW	\$59.99	Cobra XRS9695 15 Band Radar Detector	0	Catalog, Search	Enabled	Simple Product	DEACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	47 UN32EH4000F-RW	\$147.99	Samsung UN32EH4000F 32" 720p LED HDTV	0	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	61 UN40EH5300F-RW	\$297.99	Samsung UN40EH5300F 40" 1080p Smart TV	0	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	80 ACIN757	\$1.99	INTEL X38ML 1U PASSIVE HEATSINK	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	83 24LF4520W-RW	\$129.99	LG 24LF4520W 24" LED HDTV - White	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	85 CPP100	\$19.99	Cobra CPP100 Compact Solar USBPower Pack	45	Catalog, Search	Enabled	Simple Product	ACTIVATED	VALID	Upload	Edit
<input type="checkbox"/>	87 CDR820	\$34.99	Cobra HD Dash Cam	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	89 CDR900C-RW	\$89.99	Cobra CDR900C WIFI Dash Cam	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit
<input type="checkbox"/>	91 XRS9955-C	\$88.99	COBRA XRS9955 15 BAND RADAR 1.5" DISPLAY	0	Catalog, Search	Enabled	Simple Product		NOT VALIDATED	Upload	Edit

- **Validate Selected Product:** To validate the product before uploading it to the Newegg website. It displays the corresponding validation error, if any. If there is no error, it confirms that the product is ready to upload.
- **Product Price/Inventory Update:** To update the price of the product on Newegg. For example, if the user has changed the product price on the Magento store and also wants to change the price on Newegg then this action is applicable. The price is updated when the user submits this action for the selected product.
- **Deactivate Selected Product:** To withdraw the selected product so that it is neither used nor ordered. On submitting this action, the product is not listed on Newegg is retired. Thus, nobody can order them from Newegg.
- **Selected Product Upload:** To upload all the validated products on Newegg at one time in a bulk. It means, the user can upload all the validated products on one click.
- **Enable Default Shipment:** This Action enables Default shipment for that particular product and after selecting this particular action Newegg itself will set some calculated shipment value to that particular product.

To Submit an Action,

- Go to Magento Admin Panel.
- On the Newegg menu, point to Manage Product, and then click Upload Product.
- Select the check box associated with the required product.
- In the Action list, select the required action.
- Click the Submit button.

Product Feeds

After uploading the product on Newegg or after updating the product inventory or the product price, the user can check the status of the feed from the Newegg Feed Details page.

To view product feeds status,

- Go to Magento Admin Panel.
- On the Newegg menu, point to Manage Product, and then click Product Feeds.

- Select the check box associated with the product and submit the Sync Feed action.

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Newegg Feed Details

Page of 1 pages | View per page | Total 7 records found

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Select Visible | Unselect Visible | 0 items selected

	Id #	Feed Id #	Feed Status #	Feed Source	Items Received	Items Failed	Items Succeeded	Items Processed	Actions
Any									Sync Product(s) Feeds Status Delete Feeds
<input type="checkbox"/>	338	Z2XB6VJGA3AY		SubmitFeedResponse					SUCCESS 06/08/2017 20:53:05
<input type="checkbox"/>	337	Z1093OEJVK3PX	Processed	SubmitFeedResponse	1	0	1	1	SUCCESS 06/05/2017 15:37:40
<input type="checkbox"/>	333	Z3PXCNYIBQV5W	Processed	SubmitFeedResponse	1	0	1	1	ERRORS 06/02/2017 14:30:20
<input type="checkbox"/>	330	Z8GWQCYB800Z	Processed	SubmitFeedResponse	1	0	1	1	ERRORS 06/02/2017 10:00:35
<input type="checkbox"/>	301	Z3008KARA8YAJ	Processed	SubmitFeedResponse	1	1	0	1	ERRORS 05/25/2017 10:02:31
<input type="checkbox"/>	291	Z1MJZS2TLWTAJ	Processed	SubmitFeedResponse	1	1	0	1	ERRORS 05/23/2017 09:07:53
<input type="checkbox"/>	289	Z4AIQM875SHBJ	Processed	SubmitFeedResponse	1	1	0	1	ERRORS 05/23/2017 08:42:12

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- Do the required one from the following tasks:
- View the status of the feed in the Feed Status column.
- To synchronize the feeds between Newegg and Magento, Select the check box associated with the product and submit the Sync Feed action.
- To delete the feed, select the check box associated with the product and submit the Delete Feed action.
- To view product feed error, click the Error Button.

Note: The user can also view the detailed error report from Newegg seller panel.

7. Newegg Orders

On the Newegg menu, Newegg Orders has the following three sub-menus as shown in the Figure:

- View Newegg Orders
- View Newegg Failed Orders

The screenshot displays the Magento Admin Panel dashboard. The top navigation bar includes links for Dashboard, Sales, Catalog, Customers, Promotions, Newsletter, RMA, CMS, Sell On eBay, Sell On Multi-Channels, Reports, Walmart, Newegg, System, and a help link. The 'Newegg' menu is expanded, showing options like Manage Newegg Category, Manage Newegg Attribute, Manage Product, Newegg Orders, Configuration, Newegg Knowledge, and Newegg Feed. The 'View newegg Orders' option is highlighted.

The dashboard content includes:

- Choose Store View:** All Store Views
- Lifetime Sales:** \$2,525,937.47
- Average Orders:** \$129.81
- Last 5 Orders:**

Customer	Items	Grand Total
ebay guest Hypermicrosystems	1	\$74.99
ebay guest Hypermicrosystems	1	\$149.98
ebay guest Hypermicrosystems	1	\$649.99
Accounts Receivables	1	
ebay guest Hypermicrosystems	1	\$34.99
- Last 5 Search Terms:**

Search Term	Results	Number of Uses
1 aND 8=7 1	336	13099
9 ,(function(){qxsx})//	49	13496
1 / or * /oR ' aND cLIKE' ...	5	9554
1 / or * /oR 4=3 1 -- aND ...	13	9807
1) or 2=2 --	2	6497
- Revenue Chart:** A line chart showing revenue over the last 24 hours. The Y-axis ranges from 0 to 20. The X-axis shows time intervals from 10:00 AM to 7:00 AM. The chart shows a fluctuating revenue pattern with peaks around 10:00 AM, 4:00 PM, and 7:00 PM.
- Summary Metrics:**
 - Revenue: \$29,459.38
 - Tax: \$205.49
 - Shipping: \$45.14
 - Quantity: 132
- Bottom Navigation:** Bestsellers, Most Viewed Products, New Customers, Customers.

View Newegg Orders

The user can fetch and view all the order details fetched from Newegg.

To view Newegg Orders,

- Go to Magento Admin Panel.
- On the Newegg menu, point to Newegg Orders, and then click View Newegg Orders.
The Newegg Orders Details page appears as shown in the Figure:

<div> <div>Global Record Search</div> <div> Logged in as ced Saturday, June 17, 2017 Log Out </div> </div>									
<div> Dashboard Sales Catalog Customers Promotions Newsletter RMA CMS Sell On eBay Sell On Multi-Channels Reports Walmart Newegg System Get help for this page </div>									
Newegg Orders Details									Fetch Latest Newegg Orders
<div> Page 1 of 6 pages View 20 per page Total 110 records found <div> Export to: CSV Export Reset Filter Search </div> </div>									
<div> Select Visible Unselect Visible 0 items selected <div> Actions <div> Delete Order Sync Order Status </div> </div> </div>									
Any	Magento Order #	Newegg Order Id #	Bill to Name	Ship to Name	Purchased on	Ship By	Status	Purchased)	
					From: To:	From: To:			
<input type="checkbox"/>	NENE100017540	303076937	Saravana Balaraman	Saravana Balaraman	May 30, 2017 5:48:23 PM	Jun 3, 2017 5:48:23 PM	Shipped		84.9700
<input type="checkbox"/>	NE100019842	315600635	Marie Belton	Marie Belton	Jun 16, 2017 1:33:25 AM	Jun 20, 2017 1:33:25 AM	Shipped		129.9900
<input type="checkbox"/>	NE100019828	11050512	Brett Speakman	Brett Speakman	Jun 15, 2017 10:23:36 PM	Jun 19, 2017 10:23:36 PM	Shipped		219.9900
<input type="checkbox"/>	NE100019785	315559095	Daniel Mudge	Daniel Mudge	Jun 15, 2017 2:38:38 PM	Jun 19, 2017 2:38:38 PM	Shipped		39.9900
<input type="checkbox"/>	NE100019770	297574216	PATRICIA*PARSONS PATRICIA*PARSONS	PATRICIA*PARSONS PATRICIA*PARSONS	Jun 15, 2017 12:43:32 PM	Jun 19, 2017 12:43:32 PM	Shipped		9.9900
<input type="checkbox"/>	NE100019761	315527455	Bruce Israel	Bruce Israel	Jun 15, 2017 11:08:27 AM	Jun 19, 2017 11:08:27 AM	Shipped		79.9800
<input type="checkbox"/>	NE100019659	333678398	Manuel Ramirez	Manuel Ramirez	Jun 14, 2017 3:03:20 PM	Jun 18, 2017 3:03:20 PM	Shipped		209.9900
<input type="checkbox"/>	NE100019633	333664518	Brett Bozof	Brett Bozof	Jun 14, 2017 11:33:33 AM	Jun 18, 2017 11:33:33 AM	Shipped		549.9900
<input type="checkbox"/>	NE100019592	315318355	brandon kilsheimer	brandon kilsheimer	Jun 14, 2017 6:28:20 AM	Jun 18, 2017 6:28:20 AM	Shipped		854.9900
<input type="checkbox"/>	NE100019541	315257335	Torey Ratcliffe	Torey Ratcliffe	Jun 13, 2017 5:33:29 PM	Jun 17, 2017 5:33:29 PM	Shipped		209.9900
<input type="checkbox"/>	NE100019504	304111457	John Johnson	John Johnson	Jun 13, 2017 10:08:27 AM	Jun 17, 2017 10:08:27 AM	Shipped		854.9900
<input type="checkbox"/>	NE100019490	297342016	Paul Heist	Paul Heist	Jun 13, 2017 7:23:24 ...	Jun 17, 2017 7:23:24 ...	Shipped		219.9900

- Click the Fetch Latest Newegg Orders button. If the order is imported successfully then, a new record is found in the Newegg Order Details table.

Notes:

- Orders are automatically imported through CRON in every 10 minutes.
 - Whenever the latest orders are imported from Newegg, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento admin panel.
 - As per Newegg's Policy, orders should be acknowledged within 60 minutes.
 - If no Order is imported, then check the Failed order log on the Failed Newegg Orders Import Log page.
 - Order are auto rejected on Newegg in the following conditions:
 - When Newegg Product SKU does not exist in Magento.
 - When Product is Out of Stock in Magento.
 - When product is disabled in Magento.
 - In the Magento Order# column, click the link associated with the required order.
 - In the left navigation menu, click Ship By Newegg.
- The page appears as shown in the Figure:

Magento Admin Panel Global Record Search Logged in as ced | Saturday, June 17, 2017 | [Log Out](#)

Dashboard **Sales** Catalog Customers Promotions Newsletter RMA CMS Sell On eBay Sell On Multi-Channels Reports Walmart Newegg System [Get help for this page](#)

Order View

Order # **NENE100017540** | May 31, 2017 1:06:49 AM [Back](#) [Send Email](#) [Credit Memo](#) [Reorder](#)

Shipment Info

Order Id on Newegg.com	303076937
Order Placed on Newegg.com	Tuesday, May 30th 2017 at 10:48pm
Request Ship By	Friday, June 2nd 2017 at 10:48pm
Tracking Number	61297642101130008020
Item Status	Shipped

Shipment Items

Product Sku	Quantity Ordered	Quantity Shipped	Quantity Cancelled
CDR840VPHD-RW	2	2	0
ESD767-RW	1	1	0

Order Shipped Successfully

NOTE:

***Newegg Shipping Policy**
Newegg supports you to fully or partially ship a single order, as long as the item is shipped for its entire quantity on the order. If you select a quantity to cancel, a remove item(s) from order request will be sent before shipment.

***Shipping Service Type**
Shipping service type, such as air, ground, etc. Please reference your shipping carrier directly.

***Shipping Carrier**
Shipping carrier type, choose from:
UPS
FedEX
Please specify the ship carrier name other than above.

- Orders imported from Newegg uses Payment Method depending on the System Configuration Settings of Newegg extension.
- Under Shipment Info, enter the corresponding values in the following fields:
 - a) In the Shipping carrier used list, select the required option.
 - b) In the Method Code list, select the required option.
 - c) In the Tracking Number box, enter a value.
 - d) In the Ship Date box, enter a date.
- Under Shipment Items, enter the corresponding values in the following fields:
 - a) In the Quantity to Ship box, enter a value.
The number of quantity that the user can ship. The value cannot be greater than the Qty Available for Ship value.
 - b) In the Quantity Cancelled box, enter a value.
The number of quantity that the user wants to reject. The value cannot be greater than the Qty Available for Ship value.
- Click the Submit Shipment button.
The success message appears, if the order is shipped successfully.

Notes:

- Order Shipment is sent to Newegg.
- Order Invoice and Shipment is created automatically in Magento.
- Order Status changes to Complete on Newegg.
- The status of order changes to Completed on Magento.

View Newegg Failed Orders

The users can view the list of failed Newegg orders on the Failed Newegg Orders Import Log page. Orders cannot be imported from Newegg due to the following conditions:

- If any product in the Newegg Order is Out of Stock in Magento.
- If any product in the Newegg Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magento after uploading on Newegg.

- If the selected Payment Method in Newegg System Configuration Setting is not available in Magento.

To view Newegg failed orders

- Go to Magento Admin Panel.
- On the Newegg menu, point to Newegg Orders, and then click View Newegg Failed Orders.
- The Failed Newegg Orders Import Log page appears.
- This page displays the failed orders with the order id and the reason for the failure.

Cron Status

The updated status appears as mentioned in the Table below,

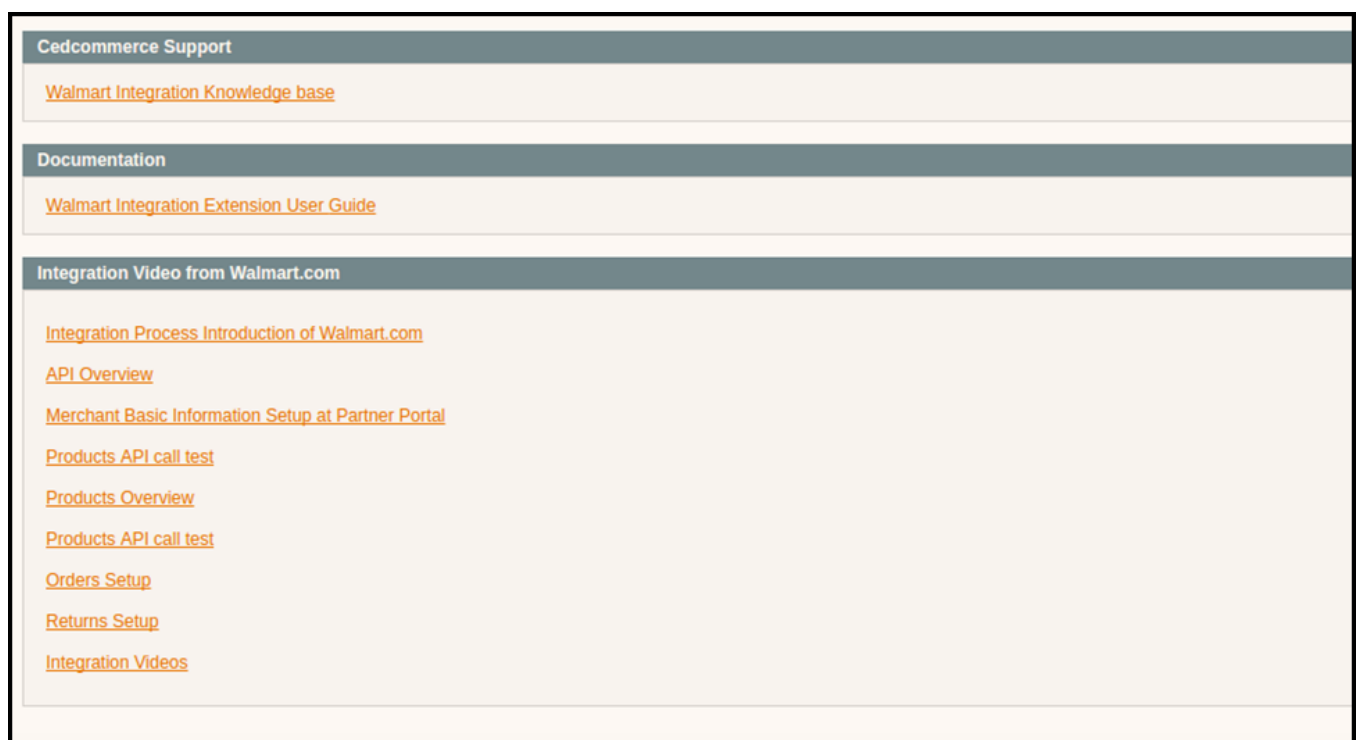
Activity	Time Required for Updating (min)
Order Creation	Every 10 minutes
Feeds Sync	Every 1 day
Inventory Sync	Every 15 Minutes
Price Sync	Twice a Day

8. Newegg Knowledge Base

This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on Newegg-Magento Integration.

To view the Newegg Knowledge Base,

- Go to Magento Admin Panel.
 - On the Newegg menu, click Newegg Knowledge Base.
- The page appears as shown in the Figure



On this page, the links for the following are available:

- [CedCommerce Support: Newegg Integration Knowledge base](#)
- [Documentation: Newegg Integration Extension User Guide](#)
- [Newegg-Magento Integration Video](#)