Fruugo Prestashop Integration Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

Fruugo is a UK based e-commerce company and a global marketplace offering thousands of buyers a huge catalog of products from categories such as sports and leisure, health and beauty, clothing, home and garden, kids, toys and many more. It operates in 32 countries across the globe with great products and determination to deliver the best to its customers.

Fruugo Integration for PrestaShop is an API integration that helps PrestaShop store owners to sell their products on Fruugo and also to synchronize inventory, price, and other product details for product creation and management between PrestaShop store and Fruugo marketplace.

Fruugo PrestaShop Integration Extension interacts with Fruugo marketplace to integrate the synchronized product listing between PrestaShop and Fruugo retailers.

Key Features are as follows:

- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the PrestaShop store to the single category of Fruugo.
- Enable and Disable Products: Merchants can close and reopen the products on Fruugo.com using Enable and Disable feature.
- Low Stock Notifications: Whenever stock diminishes lower than a threshold, a notification is sent informing the status.
- Bulk Upload System: The merchant has the flexibility to upload any number of products on Fruugo.com using bulk product upload feature.
- New Order Notifications: Whenever a new order is fetched from Fruugo.com, the admin receives a notification.
- **Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between PrestaShop and Fruugo.com.

2. Fruugo PrestaShop Integration Module Installation

To install the module

- Go to the Prestashop Admin panel.
- In the left navigation panel, place cursor on **Modules** menu. The menu appears as shown in the following figure:

Modules	Modules & Services
Design	Modules Catalog
	Active Shopping C

• Click Modules & Services.

The page appears as shown in the following figure:

Og PrestaShop	Quick Access 🛩 🔍		Fruugo Integation		ņ	٢
Dashboard	Modules Module selection	OUPLOAD & MODULE	O→ CONNECT TO ADDONS №	MARKETPLA	CE	Help
Orders	Selection Installed modules Notifications					
Catalog						
Customers						
Customer Service						
Stats						

• In the right panel, click the **UPLOAD A MODULE** button. A dialog box appears as shown in the following figure:



• **Drag and Drop** the module or click the **select file** link to upload the Fruugo PrestaShop Integration module.

The modules is installed and the **Configure** button appears to set the configuration settings. The admin has two options to configure the settings. Either click the **Configure** button that appears while module installation or go to the **Installed Modules** tab and then configure the Integration settings.

3. Fruugo Configuration Settings

After installing the **Fruugo PrestaShop Integration** module, the store owner (admin) has to set up the Fruugo Integrations configurations. Prior to this, the admin has to first create a seller account on Fruugo seller panel. Once the seller account is created and is approved by Fruugo, the store owner can use the **Fruugo Username** and **Password** while setting up the Fruugo Configuration settings in the PrestaShop Admin panel.

To set up the configuration settings in the PrestaShop Admin panel

- Go to the Prestashop Admin panel.
- In the left navigation panel, place cursor on **Modules** menu. The menu appears as shown in the following figure:

Modules	Modules & Services
Design	Modules Catalog
	Active Shopping C

• Click Modules & Services.

The page appears as shown in the following figure:

Og PrestaShop	Quick Access V Q		Fruugo Integation	۵	٢
Dashboard	Modules Module selection Selection Installed modules Notifications	C UPLOAD A MODULE	CAN CONNECT TO ADDONS M	IARKETPLACE	(2) Help
Orders					
Catalog					
Customers					
Customer Service					
Stats	7				

• In the right panel, click the **Installed modules** tab. The **Manage installed modules** page appears as shown in the following figure:

Modules Manage i Selection In:	install	ed modules	ons	G UPLOAD A MOD	JLE Or	CONNECT TO ADDONS I	MARKETPLACE
				Q SEARCH	Categories		~
					Show all mo	odules	~
	1 insta	lled modules 👔		Last access	~	Bulk actions	~
	George	Fruugo Integration v1.0.0 - by Cedcommerce	Fruugo Integration By Cedcomm prestashop and Fruugo.	nerce Is a connector modu	le for	CONFIGURE -	
	33 built	t-in modules 👔				Disable Disable mobile Reset	

Other than configuration, the admin can un-install the module, disable the module, disable mobile, and reset the settings. Click the respective option to perform these tasks.

• On the left navigation bar of your dashboard, place cursor on Fruugo Integration, and click **Fruugo Configuration** button.

Modules	
Design	Fruugo Category
Chinning	Fruugo Attribute
Subbug	Fruugo Products
Payment	Fruugo Default Values
International	Fruueo Orders
	Enuigo Failed Orders
CONFIGURE	Fluigo Falled Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

The **Configuration** page appears as shown in the following figure:

Configure Fruugo Integration				Back	Translate Check update	Manage hool
S DOCUMENTATION						
You can get a PDF documentation to configure this module : Fruugo Prestachop integration Guide-0-0 (English) Email to: at support@codcommerce.com Contact at Skype support_S725 						
¢© GENERAL SETTINGS						
Enable	YES NO Enable this module.					
API Url	https://www.fruugo.com/ API URL OF FRUUGO SELLER I.e. "	ttps://www.fruugo.com/~.				
Cron Secure Key	KEY TO USE AS "secure_key" IN CR modules/cedfruugo/cronfilenam	DN FILES LIKE. http://demo.cedcommerce.com/integr .php?secure_key⇒your configuration secure key	ation/prestashop 1.7/			
* Fruugo User Name	Fruugo Us er Name.					
* Fruugo User Password.	Fruugo User Name.					
Store Language	English (English) Store Language to be used in this	• nodule.				
Debug.	YES NO Log data while request sends on t	uugo.				
¢¢ PRODUCT SETTINGS						
Products Feed Url	Products Feed url which is to be s	ared with fruugo.				
is Manufacturer	No If merchant is manufacturer too ii	this case product "EAN" is not required at Fruugo.				
Price variant Type	Select Price Variation	•				
Fruugo Price Type	Normal Price Without VAT					
Disabled Product Upload	Skip Disbaled Product Disabled Product to be upload or	not at the time of Product upload on Fruugo.				
Map All Category		•				
Auto Sync Inventory and Price By Cron	YES NO	E will be automatic ally SYNCHRONIZED By Cron.				
Update Price on Product Edit.	YES NO Update price on fruugo when you	edit product on store .				
Update Inventory on Product Edit.	YES NO Update Inventory on fruugo when	you edit product on store.				
Delete Product Data on Product Delete.	YES NO Delete PRODUCT DATA on fruugo	when you delete product on store.				
✿\$ ORDER SETTINGS						
Customer Id	Default Customer Id to create ord	r on store which are imported form fruugo.				
Order Import Status	Awaiting check payment Order Status when imported from	• Fruugo.				
Order Accept Status	Awaiting check payment Order Status in Prestashop when	ccepted at Fruugo.				
Order Shipped Status	Awaiting check payment Order Status in Prestashop when	• hipped at Fruugo.				
Order Cancelled Status	Awaiting check payment Order Status in Prestashop when	ancelled at Fruugo.				
Order Carrier	0 Carrier used to import Order from	• fraugo.				
Order Payment	Payments by check Payment method used to import	rder from fruugo.				
Auto Order Accept/Reject	YES NO	tically accepted or rejected based on fulfilment status.				
1 CRON INFO						
FRUUGO CRON URLS	Cron Name	Tron Url		Re Tir	commended ne	
	Order Import Sync Quantity At Fruugo Sync Stock Status from				CEA DAY CEA DAY	
	Fruugo					
						Save

General Settings

- Under General Settings, do the following steps:
 - Click the **YES** button in **Enable** to enable the module.
 - In the API URL box, enter the required URL.
 - Scroll down to the other fields:

Ø [®] GENERAL SETTINGS	
Enable	YES NO Enable this module.
API Uri	API URL OF FRUUGO SELLER I.e. "https://www.fruugo.com/".
Cron Secure Key	KEY TO USE AS "secure_key" IN CRON FILES LIKE. http://demo.cedcommerce.com/integration /prestashop1.7/ modules/cedfruugo/cronfilename.php?secure_key=your configuration secure key
* Fruugo User Name	E Fruugo User Name.
* Fruugo User Password.	Frugo User Name.
Store Language	English (English) Store Language to be used in this module.
Debug.	YES NO Log data while request sends on fruugo.

- In the CRON SECURE KEY box, enter the key value.
- In the Fruugo User Name box, enter the Fruugo seller account Username.
- In the Fruugo User Password box, enter the Fruugo seller account Password.
- In Store Language, select the language of your store.
- In **Debug**, select **YES** if you want the data log to be created.

Product Settings

✿\$ PRODUCT SETTINGS	
Products Feed Url	Products Feed url which is to be shared with fruugo.
Is Manufacturer	No If merchant is manufacturer too in this case product "EAN" is not required at Fruugo.
Price variant Type	Select Price Variation •
Fruugo Price Type	Normal Price Without VAT
Disabled Product Upload	Skip Disbaled Product
Map All Category	•
Auto Sync Inventory and Price By Cron	YES NO If enable then QUANTITY AND PRICE will be automatically SYNCHRONIZED By Gron.
Update Price on Product Edit.	VES NO Update price on fruugo when you edit product on store.
Update Inventory on Product Edit.	VES NO Update Inventory on fruugo when you edit product on store.
Delete Product Data on Product Delete.	YES NO Delete PRODUCT DATA on fruugo when you delete product on store.

- In Product Feed URL, enter the URL which needs to be shared with Fruugo.
- In Is Manufacturer, Yes is to be selected if the admin is manufacturer too.
- In Price Variant Type, select the price option that you want for your products on Fruugo marketplace.
 - Regular Price: If you don't want any change in the price of your PrestaShop store products on Fruugo marketplace.
 - Increase Fixed Amount: You may select this option if you want your product price to be increased on Fruugo as compared to your PrestaShop store. If you select this option, a box appears as shown below:

Price variant Type	Increase Fixed Amount	
Price Variant Value	2	
	Amount to be variate on the basis of Increment of Decrement value.	

- By choosing this option, you may enter in the Price Variant Value box the amount by which you want your product price to be Increased on Fruugo as compared to your PrestaShop store. Suppose if you enter 50 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Fruugo would be 150 (as the amount entered is 50 for Increase by fixed price, so the price entered would be added to the price for which product is available on PrestaShop).
- **Decrease Fixed Amount-** You may use this option if you want the price of your PrestaShop product to be decreased on Fruugo.
 - By choosing this option, you may enter in the Price Variant Value box the amount by which you want your product price to be decreased on Fruugo as compared to your PrestaShop store. Suppose if you enter 50 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Fruugo would be 50 (as the amount entered is 50 for **Decrease** by fixed price, so the price entered would be subtracted from the price for which product is available on PrestaShop).
- Increase Fix Percentage- You may use this option if you want the price of your PrestaShop

product to be increased on Fruugo by a certain percent.

- By choosing this option, you may enter in the Price Variant Value box the percentage amount by which you want your product price to be increased on Fruugo as compared to your PrestaShop store. Suppose if you enter 20 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Fruugo would be 120 (as 20% of 100 is 20 which gets added to 100).
- **Decrease By Fix Percent-** You may use this option if you want the price of your PrestaShop product to be decreased on Fruugo by a certain percent.
 - By choosing this option, you may enter in the Price Variant Amount box the percentage amount by which you want your product price to be decreased on Fruugo as compared to your PrestaShop store. Suppose if you enter 20 in this field and your product is for 100 on your PrestaShop store, then the amount that your product will be available for on Fruugo would be 80 (as 20% of 100 is 20 which gets subtracted from 100).
- In Fruugo Price Type, choose from Normal Price with VAT and Normal Price without VAT, as per your requirement.
- In **Disabled Product Upload**, select the status for your products which are disabled, from **Skip Disabled Products** and **Upload with Out Of Stock status**.
- In **Map All Category**, select one from the categories to map it with PrestaShop category, for all your products.
- In Auto Sync Inventory and Price By Cron, select Yes if you want to enable the quantity and price synchronization by Cron.
- In **Update Price on Product Edit**, select **Yes** if you want the price to be updated on editing the product. You may disable it by selecting **Disable**.
- In **Update Inventory on Product Edit**, select **Yes** if you want the inventory to be updated on editing the product. You may disable it by selecting **Disable**.
- In **Delete Product Data on Product Delete**, select **Yes** if you want to delete product data on Fruugo when you delete product on store.

✿\$ ORDER SETTINGS	
Customer Id	Default Customer Id to create order on store which are imported form fruugo.
Order Import Status	Awaiting check payment
Order Accept Status	Awaiting check payment • Order Status in Prestashop when accepted at Fruugo.
Order Shipped Status	Awaiting check payment • Order Status in Prestashop when Shipped at Fruugo.
Order Cancelled Status	Awaiting check payment
Order Carrier	Carrier used to import Order from fruugo.
Order Payment	Payments by check Payment method used to import Order from fruugo.
Auto Order Accept/Reject	YES NO If enable then order will be automatically accepted or rejected based on fulfillment status .

Order Settings

• In the **Customer ID** box, enter the customer Id which will be used to create the order that is imported from

Fruugo to the store.

- In the Order import status, select the order status when it is imported from Fruugo.
- In the **Order accept status**, select the order status when it is accepted at Fruugo.
- In the Order shipped status, select the order status required to show after order is shipped.
- In the Order canceled status, select the order status required to show after order has been canceled.
- In the **Order carrier**, select the order carrier required while importing the order.
- In the Order Payment list, select the type of order payment required while importing the order.
- In Auto Order Accept/Reject, if Yes is selected, order will be automatically accepted or rejected based on fulfillment status.

Cron Info

i CRON INFO					
	FRUUGO CRON URLS	Cron Name	Cron Url	Recommended Time	
		Order Import		PER 20 M INUTES	
		Sync Quantity At Fruugo		ONCEA DAY	
		Sync Stock Status from Fruugo		ONCEADAY	
					E Save

- You can see Cron Info in this section. It appears as set by you on the server.
- You may see cron url, name and recommended time.

Click the **Save** button and the configuration will be saved.

4. Manage Fruugo Category Mapping

To select the required store categories for mapping

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category
Shipping	Fruugo Attribute
Daument	Fruugo Products
Payment.	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Category.

The Fruugo Category page appears as shown in the following figure:

Fru	JU	go Category		? Help
FRUUG	50 CA	TEGORY (5376)		
ID	••	Name	View Mapping 🔽 🔺	
			-	Q Search
	1	Animals & Pet Supplies > Live Animals	Not Mapped	🖋 Edit Mapping
	2	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Cage Accessories	Not Mapped	🖋 Edit Mapping
	3	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Cage Accessories > Bird Cage Bird Baths	Not Mapped	🖋 Edit Mapping
	4	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Cage Accessories > Bird Cage Food & Water Dishes	Not Mapped	🖋 Edit Mapping
	5	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Cages & Stands	Not Mapped	🖋 Edit Mapping
	6	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Food	Not Mapped	🖋 Edit Mapping
	7	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Gyms & Playstands	Not Mapped	🖋 Edit Mapping
	8	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Ladders & Perches	Not Mapped	🖋 Edit Mapping
	9	Animals & Pet Supplies > Pet Supplies > Bird Supplies > Bird Toys	Not Mapped	Sedit Mapping

All the Fruugo categories are listed on this page.

• Click the **Edit Mapping** button associated with the required category. The Store Category Edit page appears as shown in the following figure.

Fruugo Integration / Fruugo Category Edit		? Неір
CATEGORY MAPPING		
Store Category		
Select	Category Name	
	Root	
	Home	
	Women	
	Торя	
	Dresses	
	cat101	
	Casual Dresses	
	T-shirts	
	Evening Dresses	
	Blouses	
	Summer Dresses	
X Cancel		En Save

On this page, all the Store categories are listed.

- Click to select the check-box associated with the required store category.
- Click the Save button.

The category is successfully mapped and a success message appears on the **Fruugo Category** page.

5. Manage Fruugo Attribute Mapping

To select the required Prestashop Attributes for mapping

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category			
Shinning	Fruugo Attribute			
Dumont				
Payment	Fruugo Default Values			
International				
CONFIGURE				
Shop Parameters	Fruugo Stock			
Advanced Parameters	Fruugo Upload All			
MORE	Fruugo Configuration			
Fruugo Integration	Abandoned Carts			

• Click Fruugo Attribute.

The Fruugo Attribute page appears as shown in the following figure:

Map all the required Attributes that are mandatory at fruugo		
RIBUTE MAPPING		
ugo Attribute	Prestasop Attribute	
equired and Optional Attributes Mapping		
kutd	Reference	
AN		
rand		
tle		
escription		
ormal PriceWithoutVAT		
ormalPriceWithVAT		
ATRate		
count PriceWithoutVAT		
countPriceWithVAT		
M		
N		
nuaculer		
todcDate		
dTime		
kageWeight		
countPriceStartDate		
countPriceEndDate		
ariant Attributes Mapping		
nbuteS as	Size Color Dimension Paper Type	
nbuteColor	Size Color Dimension Paper Type	
nbute1	Size Color Dimension Paper Type	
nbute2	Size Color Dimension Paper Type	
ribute3	Size Color Dimension Paper Type	
ribute4	Size Color Dimension Paper Type	
ibuteS	Size Color Dimension Paper Type	
ibute6	Size Color Dimension Paper Type	
bute7	Size Color Dimension Paper Type	
ubute8	Size Color Dimension Paper Type	
ubute9	Size Color Dimension Paper Type	
ibute10	Size Color Dimension Paper Type	

• Required and Optional Attributes Mapping Attribute: In the PrestaShop Attribute list, select the required attribute to map it with the corresponding Fruugo Attribute.

Fruugo Integration / Fruugo Attribute Fruugo Attribute	System (Default) Reference Name Description Short Description	3 Ielp
Map all the required Attributes that are mandatory at fruugo	Manufacturer Tax Rule Price (Tax Excl.) Price (Tax Incl.) UPC	×
MATTRIBUTE MAPPING	EAN	
	Features	
Fruugo Attribute	Color	
	Compositions	
Required and Optional Attributes Mapping	Frame Size	2
	Size	
* Skuld	Attributes(Variants)	
* EAN		2
* Brand		•
* StockQuantity		•
◆ Title		
* Description		•
* NormalPriceWithoutVAT		•
* Normal PriceWithVAT		-

• In Variant Attributes Mapping, map PrestaShop's variant attributes to corresponding Fruugo attributes.

Variant Attributes Mapping

AttributeSize	Size Color Dimension Paper Type
AttributeColor	Size Color Dimension Paper Type
Attribute1	Size Color Dimension Paper Type
Attribute2	Size Color Dimension Paper Type
Attribute3	Size Color Dimension Paper Type
Attribute4	Size Color Dimension Paper Type
Attribute5	Size Color Dimension Paper Type
Attribute6	Size Color Dimension Paper Type
Attribute7	Size Color Dimension Paper Type
Attribute8	Size Color Dimension Paper Type
Attribute9	Size Color Dimension Paper Type
Attribute10	Size Color Dimension Paper Type

Click the Save button.

The attribute is mapped and a success message appears on the Fruugo Attribute page.

6. Manage Fruugo Products

On the Fruugo Products page, the store admin can perform the following tasks:

- Upload all the listed Products to the Fruugo Marketplace(https://docs.cedcommerce.com/prestashop/fruug o-prestashop-integration-guide-0-0-1?section=upload-all-the-listed-products-to-the-fruugo-marketplace)
- Upload the selected Product to the Fruugo Marketplace(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integration-guide-0-0-1?section=upload-the-selected-products-to-the-fruugo-marketplace-2)
- Fetch Fruugo SKU Id(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=fetch-fruugo-sku-id)
- Update Stock(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=update-stock)
- Synchronize the Selected Products(https://docs.cedcommerce.com/prestashop/fruugo-prestashopintegration-guide-0-0-1?section=sync-product)
- Enable or Disable the Selected Products(https://docs.cedcommerce.com/prestashop/fruugo-prestashopintegration-guide-0-0-1?section=enable-or-disable-the-selected-products)
- Enable or Disable the Single Product(https://docs.cedcommerce.com/prestashop/fruugo-prestashopintegration-guide-0-0-1?section=enable-or-disable-the-single-product)
- View the Error details(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=view-the-error-details-2)
- Edit the Product(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=edit-the-product-3)
- Delete the Product(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1/?section=deleting-a-product)

6.1. Upload all the Listed Products to the Fruugo Marketplace

To upload all the listed products to the Fruugo Marketplace

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Frugo Products	Clear Feed	Download Feed	Upload All	Fetch fruugo Skuld	CD Update Stock	? Help
FRUUGO PRODUCTS 3						

	ID 🔽	Image	Name	Reference 💌 🔺	Base price 💌 🔺	Final price	Quantity 💌	Status	Fruugo Status 🛰 🛛 Fruugo Sku I D 🛰	View Details 💌
						-		. •		- Q Search
	2	Ŕ	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	*		- 🖋 Edit
	4		The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~		- PEdit
	8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~		– 🥜 Edit
Bulk a	ctions 🔺									

• Click the **Upload All** button.

The page appears as shown in the following figure:

Fruugo Integration / Fruugo Upload All



• Click the **PROCESS PRODUCT UPLOAD** button.

The processing takes place and the page appears as shown in the following figure:



Another procedure to upload all the products to the Fruugo Marketplace

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



- Click Fruugo Upload All.
- The page appears as shown in the following figure:

Fruugo Integration / Fruugo Upload All

Fruugo Upload All

FRUUGO PRODUCT UPLOAD

PROCESS PRODUCT UPLOAD

Click the PROCESS PRODUCT UPLOAD button.

The processing takes place and the page appears as shown in the following figure:

Frut	uugo Upload All
● FI	RUUGO PRODUCT UPLOAD
P	Csv Generated Successfully. Product Ids :8,1,2,3,4
2.	demo_5 : StockStatus is Required Field. demo_5 : StockStatus is Required Field. demo_6 : StockStatus is Required Field.

6.2. Upload the Selected Products to the Fruugo Marketplace

To upload the selected products to the Fruugo Marketplace

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Fruugo Fru	Integration / Ugo P	roduc	oducts					Clear	Feed Download Feed	Upload All F	etch fruugoSkuld	Update Stock	? Help
FRUUGC	PRODUCTS	3											
	ID 🗸 🔺	Image	Nam e 🔻 🔺	Reference 🔽 🔺	Base price 💌	Final price	Quantity 💌	Status	Fruugo Status 🕶 🖌	ruugo Sku ID 🔻 🔺	View Details 🔻 🔺		
		-						. •			-	Q Search	
	2	Ŕ	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~	-	-	-	🖋 Edi	:
	4	Egu Egu	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~	-	-	-	₽ Edi	:
	8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~	-	-	-	🖋 Edi	:
Bulk	actions 🔺												

- Select the check boxes associated with the required Products to upload to Fruugo.
- Click the **Bulk actions** button and then select the **Upload selected** option.

RUUGO PRODUCTS 3									
ID 🖡 Image	Name	Reference 🕶 🔺	Base price 🔽 🔺	Final price	Quantity 🔽	Status	Fruugo Status 🖍 🛛 Fruugo Sku I D 🖡	View Details 🔻 🔺	
						. •		-	Q Search
Select all	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~	0	View Errors	🖋 Edit
ひ Enable selection ひ Disable selection	The adventure begins Framed poster	derno_5	\$29.00	\$29.00	1500	~	0	View Errors	
♣ Upload selected ♣ Sync Quantity	M ug To day is a go od day	demo_13	\$11.90	\$11.90	300	× .	0	View Errors	🖋 Edit
Remove From Fruugo Bulk actions									

If the selected products are valid and error free, then all the selected products are uploaded and a success message appears.

6.3. Fetch Fruugo SKU Id

To fetch Fruugo SKU Id

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category					
Shipping	Fruugo Attribute					
Payment						
International	Fruugo Default Values					
International						
CONFIGURE						
Shop Parameters	Fruugo Stock					
Advanced Parameters	Fruugo Upload All					
MORE	Fruugo Configuration					
Fruugo Integration	Abandoned Carts					

• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Frui	ugo Inti UU	egration / go P	Fruugo Pro roduc	ts		Clear F	Feed Download Fee	d Upload All	Fetch fruugoSkuld	Cupdate Stock	? Help			
FRU	RUUGO PRODUCTS 3													
		ID 🗸	Image	Name	Reference 🕶 🔺	Base price 💌 🔺	Final price	Quantity 🖛	Status	Fruugo Status 🔻 🔺	Fruugo Sku I D 🔻	 View Details 		
							-					-	Q Search]
		2		Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~				🖋 Edi	t
		4		The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~	-			J Edi	t
		8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~	-			🖋 Edi	ł
	Bulk ac	tions 🔺												

• Click the **Fetch Fruugo Sku id** button. The page appears as shown in the following figure:

Fruugo Integration / Fruugo Stock

Fruugo Stock	
S FRUUGO STOCK	
FETCH AND PROCESS STOCK UPDATE	

• Click the FETCH AND PROCESS STOCK UPDATE button.

The stock update is fetched and processed as shown in the following figure:

Fruugo Integration / Fruugo Stock

Fruugo Stock



Another procedure to fetch and process stock update

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Stock.

The page appears as shown in the following figure:

Fruugo Integration / Fruugo Stock



FRUUGO STOCK

• Click the **FETCH AND PROCESS STOCK UPDATE** button. The stock update is fetched and processed as shown in the following figure:



6.4. Update Stock

To update stock

- Go to the **PrestaShop Admin** panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Fruugo Fru	ruugo Integration / Fruugo Products Fruugo Products Clear Feed Download Feed Upbad All Fetch fruugoSkuid Upda												
FRUUG	D PRODUCTS	3											
	ID 🗸 🔺	Image	Name	Reference 🕶 🔺	Base price 🕶 🔺	Final price	Quantity 💌	Status	Fruugo Status 🔻 🔺	Fruugo Sku I D 🔻 🔺	View Details 🔻 🔺		
								. •			-	Q Search	
C] 2	Â	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~	-	-		🖋 Edit	t
C] 4		The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~	-	-		₽ Edit	ı
] 8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~	-	-		🖋 Edit	ı]
Bul	k actions 🔺												

• Click the **Update Stock** button. The page appears as shown in the following figure:

Fruugo Integration / Fruugo Stock





• Click the **PROCESS STOCK UPDATE** button. The stock update is processed as shown in the following figure: Fruugo Integration / Fruugo Stock

Fruugo Stock

	FROUGO STOCK
	PROCESS STOCK UPDATE
I.	("success":false, "message":"Could not resolve host: www.fruugo.com123; Name or service not known"}
2.	No Report Recieved for update status.

6.5. Sync Product

To sync the quantity of selected products

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	
Design	Fruugo Category
Shinning	Fruugo Attribute
Daumant	Fruugo Products
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Fr	ruu	go P	Fruugo Pro	oducts					Clear	Feed Download Feed	Upload All	Fetch fruugo Skuld	C Update Stock	? Help
FR	UUGO P	RODUCTS	3											
		ID 🗸	Image	Nam e 🔻 🔺	Reference 🕶 🔺	Base price 💌	Final price	Quantity 💌	Status	Fruugo Status 🕶 🔺	ruugo Sku ID 🔻	 View Details 		
									. •] -	Q Search	
		2	Ŕ	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~	-			🖋 Edi	t
		4	11 Hill	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~	-			₽ Edi	t
		8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~	-			🖋 Edi	t
	Bulk a	ctions 🔺												

- Select the check boxes associated with the required Products to upload to Fruugo.
- Then click on **Bulk actions**, and when the menu appears, click **Sync Quantity** as shown in the image below:

ruugo Produ	cts				Clear	Feed Download Fe	ed Upload All	Fetch fruugo Skuld	Update Stock
UUGO PRODUCTS 3									
ID ▼▲ Image	Name	Reference 🕶 🔺	Base price 💌	Final price	Quantity 🕶 Status	Fruugo Status 🕶 🔺	Fruugo Sku ID	View Details	
				- [-	Q Search
Select all	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100 🗸			0 View Errors	🖋 Edi
ひ Enable selection ひ Disable selection	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500 🗸			0 View Errors	🖋 Edi
2 Upload selected	Mug Today is a good day	demo_13	\$11.90	\$11.90	300 🗸			0 View Errors	Se Edi
■ Remove From Fruugo Bulk actions ▲									

• If the selected products are valid and error free, then all the selected products will be synchronized.

6.6. View the Error details

To view the error details

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

Fru	ιuε	go Pi	roduc	ts		Clea	Feed Download Feed	Upload All	Fetch fruugo Skuid	Cupdate Stock	? Help			
FRUUGO PRODUCTS 3														
		ID 🕶	Image	Name	Referenc e 🖛 🔺	Base price 🕶 🔺	Final price	Quantity 💌	Status	Fruugo Status 🕶 🔺	ruugo Sku ID 🔻	 View Details 		
	-											-	Q Search	a
C		2		Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	*) View Errors	<i>∎</i> Ed	R
		4		The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~			0 View Errors	<i>₽</i> Edi	it
C		8		M ug To day is a go od day	demo_13	\$11.90	\$11.90	300	~			0 View Errors	🖋 Ed	t
Bu	lk acti	ons 🔺												

- Scroll down to the row of the required product.
- In the **View Details** column, click the **View Error** button. The error details appear as shown in the following figure:

demo_1 : StockStatus is Required Field demo_1 : StockStatus is Required Field

Click the Close

×

icon.

6.7. Edit the Product

To edit the product

0

Help

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category					
Shinning	Fruugo Attribute					
Daumant						
International	Fruugo Default Values					
International						
CONFIGURE						
Shop Parameters						
Advanced Parameters	Fruugo Upload All					
MORE						
Fruugo Integration	Abandoned Carts					

• Click Fruugo Products.

The Fruugo Products page appears as shown in the following figure:

F	ruu	go P	roduc	ts		Clear	r Feed Download Feed	d Upload All F	etch fruugo Skuld	Update Stock	? Help			
FR	JUGO PF	RODUCTS(3											- 00
		ID 🖛	Image	Name	Reference 🕶 🔺	Base price 💌	Final price	Quantity 💌	Status	Fruugo Status 🔻 🔺	Fruugo Sku I D 🔽	View Details 🔻		
									. •			-	Q Search	-
		2		Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~		I	View Errors	🖋 Edi	r.
		4	E	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	*		(View Errors	er Ed≀	ĸ
		8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~			ViewErrors	🖋 Edi	t
	Bulk ac	tions 🔺												

- Scroll down to the row of the required product.
- In the respective row of the product, click the **Edit** button. The Edit product page appears as shown in the following figure:

Fruugo Integration / Fruugo Products Edit: Faded Short Sleeves T-shirt

9

PRODUCT	
Fruugo Attribute	Attribute Value
EAN	The unique GTIN for the product. GTIN stands for Global Trade Item Number - a globally unique number used to identify trade items, products, or services. GTIN is the umbrella term that refers to the entire family of data structures - UPC, EAN, UCC - 8, 12, 13 & 14 digits. If you are the manufacturer of the product you can mark the product to be an exception to the requirement rule by using EXCEP in the EAN field.
Brand	The brand name of the product.

• Enter the required attribute values in the respective box, and then click the **Save** button. The product attributes are saved.

6.8. Deleting a Product

To delete a product,

- Go to your PrestaShop admin panel.
- Place cursor on Fruugo integration.
- When menu appears, click on Fruugo Products.

Modules	(
Design	Fruugo Category
Shipping	Fruugo Attribute
Payment	Fruugo Products
International	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• The page that you will be navigated will look as shown below:

Fruugo I Fruu	itegration a	^{roduc}	oducts					Clear P	Feed Download Fee	ad Upload All F	Cetch fruugo Skuld	Update Stock	? Help
FRUUGO	PRODUCTS	3											
	ID 🔽	Image	Name	Reference 💌 🔺	Base price 💌 🔺	Final price	Quantity 💌	Status	Fruugo Status 🔻 🔺	Fruugo Sku ID 🔽	View Details 🔻 🔺		
								-] -	Q Search	0
	2	Ŕ	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	~	-	-		🖋 Edit	t
	4	EBE	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	~	-	-		ø≁ Edit	t
	8		Mug Today is a good day	demo_13	\$11.90	\$11.90	300	×	-	-		🥔 Ed it	t
Bulk	actions 🔺												

- Select the products that you want to delete by checking the corresponding boxes.
- Click on **Bulk Actions**.
- When menu appears, click **Remove from Fruugo** as shown in the image below:

Fruugo Produo	ruugo Products Clear Feed Upload Al Fetch fruugo Skuld							Cupdate Stock	? Help		
FRUUGO PRODUCTS 3											- 0))
ID 🔨 Image	Nam e 🔻 🔺	Reference 🔽 🔺	Base price 💌 🔺	Final price	Quantity 🔽	Status	Fruugo Status 🔻 🔺	Fruugo Sku ID	 View Details 		
						. •			-	Q Search	a
Select all	Hummingbird printed sweater	demo_3	\$35.90	\$28.72	2100	*			0 View Errors	🖋 Edi	it
也 Enable selection む Disable selection	The adventure begins Framed poster	demo_5	\$29.00	\$29.00	1500	*			0 View Errors	🖋 Edi	it
▲ Upload selected ② Sync Quantity	Mug Today is a good day	demo_13	\$11.90	\$11.90	300	~			0 View Errors	🖋 Edi	it
Bulk actions											

• The product(s) will be deleted.

7. Fruugo Logs

To see and manage Fruugo logs,

- Go to your PrestaShop admin Panel.
- Place cursor on Fruugo Integration.
- When menu appears, click Fruugo logs.

Modules	-	1
Design	Fruugo Category	
Shinning	Fruugo Attribute	
Support	Fruugo Products	
Payment	Fruugo Default Values	
International	Fruugo Orders	4
CONFIGURE	Fruugo Failed Orders	
Shop Parameters	Fruugo Stock	
Advanced Parameters	Fruugo Upload All	
	Fruugo Logs	
MORE	Fruugo Configuration	
Fruugo Integration	Abandoned Carts	

• On clicking it, you will be navigated to the page as:

Fruugo Lo	ogs					Delete All Logs	? Help
FRUUGO LOGS 6	ACTION V	TYPE	MESSAGE 🖍	RESPONSE	CREATED AT		
				-	13./06/2018 # 22./06/2018 #	Q Search	
1	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:41	🛱 Delete	
2	UploadAll	Info	Response	۲	06/30/2018 01:06:41	🛍 Delete	
3	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:42	🛍 Delete	
4	UploadAll	Info	Response	٢	06/30/2018 01:06:42	🛍 Delete	
5	CedfruugoHelper::fruugoGetRequest	Info	Fruugo Get Request	۲	06/30/2018 03:29:59	🛍 Delete	
6	CedfruugoOrder::fetchOrder	Info	Fetch Order Response	۲	06/30/2018 03:29:59	🛍 Delete	

To see the log,

• Click the view sign (

٢

) under Response.

• On clicking it, a box will appear as shown below, where you may enter the start and end dates for which you want to view the logs.

FRUUGO LOGS 6					-	
ID 🕶 🛋	[\"1\",\"2\",\"3\",\"4\",\"5\",\"6\",\"7\",\"8\",\"9\",\"	10\"]			CREATED AT	
				- 0	1/06/2018	Q Search
				2	2/06/2018	
1	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:41	Delete
2	UploadAll	Info	Response	۲	06/30/2018 01:06:41	Delete
3	UploadAll	Info	Products Ids	٢	06/30/2018 01:06:42	Delete
4	UploadAll	Info	Response	٢	06/30/2018 01:06:42	Delete

To delete a log,

• Click on **delete** button in the last column, adjacent to the log.

1	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:41	🛍 Delete
2	UploadAll	Info	Response	۲	06/30/2018 01:06:41	🛍 Delete
3	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:42	🛍 Delete
4	UploadAll	Info	Response	۲	06/30/2018 01:06:42	🛍 Delete

• The log will be deleted.

To delete all the logs,

• Click on the **Delete All Log** which is highlighted in the image below:

Fruugo Logs						Delete All Logs Help
FRUUGO LOGS 6						
ID 🔹	ACTION ~	TYPE 💌	MESSAGE 🔽 🔺	RESPONSE	CREATED AT	
				- 01.	/06/2018	Q Search
1	UploadAll	Info	Products Ids	۲	06/30/2018 01:06:41	🛱 Delete
2	UploadAll	Info	Response	۲	06/30/2018 01:06:41	1 Delete

• On clicking it, all the logs will be deleted.

8. Manage Fruugo Default Values

To manage the Fruugo default values

- Go to the Prestashop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	
Design	Fruugo Category
Shinning	Fruugo Attribute
Burnant	
Payment	Fruugo Default Values
International	
CONFIGURE	
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Default Values.

The Fruugo Default Values page appears as shown in the following figure:

8

Help

Fruugo Default Values

ruugo	Attribute Value	
tribute		
and	The brand name of the product.	
TRate		
	The numeric value of the correct VAT rate of the product in your VAT registered country (EU only). Do not include % or any other symbols. For example: 20. To be listed as 0 for non-EU based retailers where VAT is not applicable.	
anufacturer	The name of the manufacturer of the product.	
ad Time	The LeadTime has two separate purposes depending on the StockStatus of the product. If the product is INSTOCK, the LeadTime indicates the approximate number of days depy from order to the tem being dispatched from the varehouse. Note: Only to be used 2 hours as 1 days is the default product value. If the stock OUTOPSTOCK, the LeadTime indicates the approximate number of days until the product is back in stock and can be dispatched from the warehouse. Note: The product will remain on the site as INSTOCK with the outpot of days showing as to when t is available.	ed
c kage Weight	The shipping weight of the product provided in grams with no decimal places or unit of measurement. For example, 190. Note: The field becomes mandatory if your shipping rules are calculated based on the total order weight-please s Shipping > Weight Based Shipping. If you are utilising quantity based shipping all products must have a default value of 1000- please see Shipping > Quantity Based Shipping.	ee
ribute1		
iouter -	These are used for any additional attributes/options that most suityour product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute field must be communicated to a member of the integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	s of
ribute2	These are used for any additional attributes (contions that most suityour product type that are not Sze (AttributeSze) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic	s of
	used attribute field must be communicated to a member of the Integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	
ibute3	These are used for any additional attributes/options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute field must be communicated to a member of the integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	s o
ibute4	These are used for any additional attributes/options that most suityour product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute fields should not be used to list product features; only options to be selected by the customer.	s 0
ibute5	These are used for any additional attributes /options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute fields should not be used to list product features; only options to be selected by the customer.	s o
ibute6	These are used for any additional attributes/options that most suityour product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute field must be communicated to a member of the Integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	S 0
ribute7	These are used for any additional attributes/options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute field must be communicated to a member of the Integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	s o
ribute8	These are used for any additional attributes/options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute field must be communicated to a member of the Integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	s o
ribute9	These are used for any additional attributes /options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic used attribute fields should not be used to list product features; only options to be selected by the customer.	s 0
ibute10	These are used for any additional attributes /options that most suit your product type that are not Size (AttributeSize) or Colour (AttributeColor). They should be used so each column only contains one attribute type/value. The semantic	s o
	used attribute field must be communicated to a member of the Integration team. Note: The attribute fields should not be used to list product features; only options to be selected by the customer.	
intry	L wo digit ISO code (Upper Case) is used to limit a product to listed countries if they have a different restriction to your default account settings. It is an "include" list and for multiple countries should be separated by spaces. For example: DE, The country codes must be those supported on Frugo (as listed in Frugo Countries; Languages & Currency codes). Note: The field should be left blank if the product does not have a country restriction that differs fro default account settings.	IE m y
rrency	Three letter ISO code (Upper Case) of the currency of the price fields of the feed, such as NormalPrice/Without/AT. The currency must be one of those supported on Fruugo (as listed in Fruugo Countries > Countries; Languages; & Curre codes). We strongly recommend always using the native currency of your registered country.	enc
Pange	Two digit ISD code (tower case) of the language of the text. fields of the feed, such as Title, Description, AttributeColor etc. The language must be one of those supported on Fruugo (as Isted in Fruugo Countries > Countries; Languages; & Currency codes). The text within the feed should all be in one language. Note: The field becomes mandatory if the language used is not the native language of your registered country.	
		Ē
×		

• Enter the required attribute values in the respective box, and then click the Save button.

9. Manage Fruugo Orders

The store owner can perform the following tasks related to the Fruugo orders:

- Fetch the New Fruugo Orders(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=fetch-the-new-fruugo-orders)
- View the Order Details(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=view-the-order-details)

- Accept the Order(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=accept-the-order)
- Cancel the Order(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=cancel-the-order)
- Ship the Order(https://docs.cedcommerce.com/prestashop/fruugo-prestashop-integrationguide-0-0-1?section=ship-the-order)

9.1. Fetch the New Fruugo Orders

To fetch the new Fruugo Orders

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	
Design	Fruugo Category
Chioping	Fruugo Attribute
snipping	Fruugo Products
Payment	Fruugo Default Values
International	Fruugo Orders
	Founda Called Orders
	Fruugo Falled Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

JU	go C	orders								Fetch Order	ł
G <mark>O O</mark>	RDERS										
	ID 🕶 🔺	Purchase Order ID 💌 🔺	Reference * •	Delivery 💌 🔺	Customer 💌 🔺	Total 🔻 🔺	Payment 💌 🔺	Status 💌 🔺	Date 🔽 🔺		
									From	Q Searc	ch
									То		
	10	4819132001010021	GTEKGWBCW		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	
	9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	7	481904600101 <mark>0</mark> 021	AKMXBWCTR	144	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	6	4819011001010021	GSSEIOLDV	ш.	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	

• Click the **Fetch Order** button. All the new orders from Fruugo are fetched if any and a success message appears.

9.2. View the Order Details

To view the order details

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	- (
Design	Fruugo Category
Shinning	Fruugo Attribute
Burnant	
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

ruu	go C	rders								Fetch Order	He
IUG <mark>O O</mark> I	RDERS										
	ID 🕶 🔺	Purchase Order ID 💌 🔺	Reference 🔽 🔺	Delivery 🔽 🔺	Customer 🕶 🔺	Total 🔻 🔺	Payment 🔻 🔺	Status 💌 🔺	Date 🔽 🔺		
-				- •				-	From	Q Searc	:h
									То		
	10	4819132001010021	GTEKGWBCW	177	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	7	481904600101 <mark>0</mark> 021	AKMXBWCTR		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	6	4819011001010021	GSSEIOLDV		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•

- Scroll down to the row of the required order.
- Click the View button.
 OR

In the **Status** column of the respective row, click the **Awaiting Check Payment** button. The order details page appears as shown in the following figure:

order G	TEKG	WBCW fr	om John D	OE							He
ORDER INFO					© SHI	PPING INFO					
o:customerOrd	erid	481	9132		o:fi	rstName	Darren				
o:orderid		481	9132001010021		o:la	stName	Naylor				
o:orderDate		201	7-09-20T18:06:42.000+03	3:00	o:st	reetAddress	Test Order	- Do Not Ship 13 Founta	ain Street		
o:orderRelease	Date	201	7-09-20T18:13:41.242+03	3:00	o:ci	ty	Ulverston				
o:orderStatus		PEN	DING		o:pi	rovince	CUMBRIA				
o:customerLanį	guageCode	EN			o:pi	ostalCode	LA12 7EQ				
o:shippingMeth	od	Star	dard Shipping		0:00	ountryCode	GB				
o:shippingCostl	nclVAT	1.99			o:pl	honeNumber	0161 938 0	150			
o:shippingCost\	/AT	0.0									
PRODUCTS INFO											
skuld	skuName	itemPriceInclVat	totalNumberOfitems	pendingItems	confirmedItems	shippeditems	cancelleditems	itemsWithException	Action		
demo_1	Sample Product6 Size : 46 Colour : Black	5.4	2	2	0	0	0	0	ACCEPT	Cancel	4
naptic_s_u818	Sample Product11 Colour : Black	5.4	2	2	0	0	0	0	ACCEPT	Cancel	

9.3. Accept the Order

There are the following two options to accept the order:

- Complete Order using the respective Arrow button available with the order list on the Fruugo Orders page.
- Partial Order on the product basis from the Order View page.

Also, the admin can accept the selected orders in bulk.

To accept the complete order

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:



• Click Fruugo Orders.

Fruugo Integration / Fruugo Orders

The Fruugo Orders page appears as shown in the following figure:

ruu	go C	orders								Fetch Order	
UGO O	RDERS										
	ID 🕶 🔺	Purchase Order ID 🕶 🔺	Reference 🔻 🔺	Delivery 🕶 🔺	Customer 💌 🔺	Total 🕶 🔺	Payment 🔻 🔺	Status 🕶 🔺	Date 🔽 🔺		
									From	Q Searc	:h
									To		
	10	4819132001010021	GTEKGWBCW		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	÷
	9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	7	481904600101 <mark>0</mark> 021	AKMXBWCTR	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	6	4819011001010021	GSSEIOLDV		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	🔍 View	•

- Scroll down to the row of the required order.
- In the respective row, click the **Arrow** button next to the **View** button. A menu appears as shown in the following figure:



• Click the **Accept** option. The order is accepted and a success message appears.

To accept the partial order from the order view page

• Go to the PrestaShop Admin panel.

• In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category
Chieping	Fruugo Attribute
snipping	Fruugo Products
Payment	Fruugo Default Values
International	Enuigo Orders
CONFIGURE	France Failed Orders
	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

Fruugo Integration /	Fruugo Orders
Fruugo Or	ders



	Purchase Order ID	Reference	Delivery 🔽 🔺	Customer	Total	Payment •	Status 🗸 🔺	Da	te	
								From	#	Q Search
								То	#	
10	4819132001010021	GTEKGWBCW		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28 03	1/2017 :55:32	Q View -
9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28 03	/2017 :55:32	🔍 View 🔻
8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28 03	/2017 :55:32	Q View
7	4819046001010021	AKMXBWCTR	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28 03	3/2017 :55:32	🗨 View 👻
6	4819011001010021	GSSEIOLDV	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28	/2017 :55:32	🔍 View 👻

- Scroll down to the row of the required order.
- Click the **View** button.
 - OR

In the **Status** column of the respective row, click the **Awaiting Check Payment** button. The order details page appears as shown in the following figure:

-

Order G	TEKG	VBCW fr	om John D	DE							Hel
ORDER INFO					© SHI	PPING INFO					
o:customerOrd	lerid	4819	132		o:fi	rstName	Darren				
o:orderid		4819	132001010021		o:la	stName	Naylor				
o:orderDate		2017	-09-20T18:06:42.000+03	3:00	0:51	reetAddress	Test Order	- Do Not Ship 13 Fount	ain Street		
o:orderRelease	Date	2017	-09-20T18:13:41.242+03	3:00	o:ci	ty	Ulverston				
o:orderStatus		PEND	NG		o:pi	rovince	CUMBRIA				
o:customerLan	guageCode	EN			o:p	ostalCode	LA12 7EQ				
o:shippingMeth	hod	Stand	lard Shipping		0:00	ountryCode	GB				
o:shippingCostl	InclVAT	1.99			o:pl	noneNumber	0161 938 0	150			
o:shippingCost\	VAT	0.0									
PRODUCTS INFO	skuName	itemPriceInclVat	totalNumberOfitems	pendingItems	confirmeditems	shippedItems	cancelleditems	ItemsWithException	Action		
demo_1	Sample Product6 Size : 46 Colour : Black	5.4	2	2	0	0	0	0	ACCEPT	Cancel	s
snaptic_s_u818	Sample Product11 Colour : Black Size : 32	5.4	2	2	0	0	0	0	ACCEPT	Cancel	5

Here, the store owner has the option to accept the orders separately for the different products instead of accepting the whole order.

- Scroll down to the required product to accept the order for.
- Click the Accept button.

A dialog box appears as shown in the following figure:

Select Quantity To Accept	1	-
Estimated Shipping Date		
Message To Customer		e
Message To Fruugo		e
ACCEPT		

- Enter the information in the required fields.
- Click the ACCEPT button.

The order for the respective product is accepted and a success message appears.

To accept the selected orders in bulk

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on Fruugo Integration menu. The menu appears as shown in the following figure:



• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

uu	go C	rders								Fetch Ord	ler
GO 0	RDERS										
	ID 🕶 🔺	Purchase Order ID 💌 🔺	Reference 🕶 🔺	Delivery 💌 🔺	Customer 💌 🔺	Total 🔻 🔺	Payment 🔻 🔺	Status 💌 🔺	Date	-	
				· •				. <u>.</u>	From	🗎 🔍 Sea	arc
									То		
	10	4819132001010021	GTEKGWBCW	177	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/20 03:55	17 32 🔍 View	
	9	4819115001010021	EIZZWBVUC		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/20 03:55	17 32 Q View	
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/20 03:55	17 32 Q View	
	7	481904600101 <mark>0</mark> 021	AKMXBWCTR		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/20 03:55	17 32 Q View	
	6	4819011001010021	GSSEIOLDV	12	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/20 03:55	17 32 Q View	

• Select the checkboxes associated with the required orders.

• Click the Bulk actions button.

A menu appears as shown in the following figure:

Select all	3
Unselect all	5
C Accept Order	1
Cancel Order	
Bulk actions	

• Click the Accept Order option.

The selected orders are accepted and a success message appears.

9.4. Cancel the Order

There are the following two options to cancel the order.

- Complete Order using the respective Arrow button available with the order list on the Fruugo Orders page.
- Partial Order on the product basis from the Order View page.

To cancel the complete order

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	-
Design	Fruugo Category
Shinning	Fruugo Attribute
Simpping	
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

uu	go C	orders								Fetch Order	
GO O	RDERS										
	ID 🕶 🔺	Purchase Order ID 🕶 🔺	Reference 🔻 🔺	Delivery 💌 🔺	Customer 💌 🔺	Total 🔻 🔺	Payment 🔻 🔺	Status 💌 🔺	Date 🔽 🔺		
				- •				. •	From	Q Searc	:h
									То		
	10	4819132001010021	GTEKGWBCW	(77)	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	
	9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	7	4819046001010021	AKMXBWCTR		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	€ View	•
	6	4819011001010021	GSSEIOLDV	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•

- Scroll down to the row of the required order to cancel.
- In the respective row, click the **Arrow** button next to the **View** button. A menu appears as shown in the following figure:



• Click the **Cancel** option. The order is canceled and a success message appears.

To cancel the partial order from the order view page

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	-
Design	Fruugo Category
Shinning	Fruugo Attribute
Burnant	Fruugo Products
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

ruu	go C	rders								Fetch Order	F
IUGO <mark>O</mark>	RDERS										
	ID 🕶 🔺	Purchase Order ID 💌 🔺	Reference 🕶 🔺	Delivery 🔽 🔺	Customer 💌 🔺	Total 🔻 🔺	Payment 🔻 🔺	Status 💌 🔺	Date 🔽 🔺		
-									From	Q Searc	:h
									To		
	10	4819132001010021	GTEKGWBCW		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	9	4819115001010021	EIZZWBVUC	-	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	7	481904600101 <mark>0</mark> 021	AKMXBWCTR	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•
	6	4819011001010021	GSSEIOLDV		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View	•

- Scroll down to the row of the required order to cancel.
- Click the **View** button.

OR

In the **Status** column of the respective row, click the **Awaiting Check Payment** button. The order details page appears as shown in the following figure:

order G	TEKG	VBCW fr	om John D	DE							Hel
I ORDER INFO					@ SHI	PPING INFO					
o:customerOrd	erld	4819	132		o:fir	stName	Darren				
o:orderid		4819	132001010021	o:la	stName	Naylor					
o:orderDate		2017	-09-20T18:06:42.000+0:	o:st	reetAddress	Test Order	- Do Not Ship 13 Fount	ain Street			
o:orderReleaseDate		2017	-09-20T18:13:41.242+03	3:00	o:ci	ty	Ulverston				
o:orderStatus		PENE	NING	o:pr	ovince	CUMBRIA					
o:customerLanguageCode		EN		o:po	o:postalCode		LA12 7EQ				
o:shippingMethod		Stand	dard Shipping		0:00	ountryCode	GB				
shippingCostInclVAT		1.99	1.99			noneNumber	0161 938 0	150			
o:shippingCost	/AT	0.0									
PRODUCTS INFO		ite en Deine Inch (at	tata Muse Los Officeros	na nationa tea man	and formed live man	-	ann an Ua dtha mar	ine mod Mith Friday philary	4.00		
skulu	skuivarrie	itempriceincivat	totainumberonterns	pendingiterns	comminediterns	snippediterns	cancelleditems	itemswithException	ACUON		
demo_1	Sample Product6 Size : 46 Colour : Black	5.4	2	2	0	0	0	0	ACCEPT	Cancel	s
naptic_s_u818	Sample Product11 Colour : Black	5.4	2	2	0	0	0	0	ACCEPT	Cancel	5

Here, the store owner has the option to cancel the orders separately for the different products instead of canceling the whole order.

- Scroll down to the required product to cancel the order for it.
- Click the Cancel button.

A dialog box appears as shown in the following figure:

Select Quantity To Cancel	1	•
Cancellation Reason	the product is out of stock and thus cannot be delivered	•
Message To Customer		
Message To Fruugo		
CANCEL		

- Enter the information in the required fields.
- Click the CANCEL button.

The order for the respective product is canceled and a success message appears.

9.5. Ship the Order

There are the following two options to ship the order:

- Complete Order consisting of all the products
- Partial Order on the selected product basis

To ship the order

- Go to the PrestaShop Admin panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	(
Design	Fruugo Category
Shinning	Fruugo Attribute
Dumont	Fruugo Products
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Orders.

The Fruugo Orders page appears as shown in the following figure:

Fruugo Integration / Fruugo Orders



GO 0	RDERS									
	ID 🕶 🔺	Purchase Order ID 🕶 🔺	Reference 🔻 🔺	Delivery 🔽 🔺	Customer 🔽 🔺	Total 🔻 🔺	Payment 🔻 🔺	Status 🔽 🔺	Date 🔽 🔺	
5								-	From	Q Search
									То	
	10	4819132001010021	GTEKGWBCW		J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	🔍 View 👻
	9	4819115001010021	EIZZWBVUC	~	J. DOE	\$12.79	Payments by check	Awaiting check payment	11/28/2017 03:55:32	Q View ▼
	8	4819068001010021	NRXTCNAQY		J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	🔍 View 💌
	7	4819046001010021	AKMXBWCTR	14	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	€ View 🔻
	6	4819011001010021	GSSEIOLDV	-	J. DOE	\$7.40	Payments by check	Awaiting check payment	11/28/2017 03:55:32	🔍 View 👻

- Scroll down to the row of the required order.
- Click the View button.
 - OR

In the Status column of the respective row, click the Awaiting Check Payment button.

The order details page appears as shown in the following figure:

Jiuer G	TEKG	WBCW fr	om John D	OE							н
ORDER INFO					[0	SHIPPING INFO					
o:customerOrd	derid	4819	132			o:firstName	Darren				
o:orderId		4819	132001010021			o:lastName	Naylor				
o:orderDate		2017	-09-20T18:06:42.000+	03:00		o:streetAddress	Test Order	- Do Not Ship 13 Fount	tain Street		
o:orderRelease	eDate	2017	-09-20T18:13:41.242+	03:00		o:city	Ulverston				
o:orderStatus		PENI	DING			o:province	CUMBRIA				
o:customerLan	nguageCode	EN				o:postalCode	LA12 7EQ				
o:shippingMeth	hod	Stan	dard Shipping			o:countryCode	GB				
o:shippingCost	InclVAT	1.99				o:phoneNumber	0161 938 0	0150			
o:shippingCost	:VAT	0.0									
demo 1	Sample Product6 Size : 46 Colour :	5.4	2	2	0	0	0	0	ACCEPT	Cancel	1
snaptic_s_u818	Black Sample Product11 Colour : Black	5.4	2	2	0	Ō	0	0	ACCEPT	Cancel	1
snaptic_s_u818 SHIP WHOLE ORI	Black Sample Product11 Colour : Black Size : 32 DER	5.4	2	2	0	0	0	0	ACCEPT	Cancel	(
snaptic_s_u818 SHIP WHOLE ORI	Black Sample Product11 Colour : Black Size : 32 DER	5.4	2	2	0	0	0	0	ACCEPT	Cancel	
snaptic_s_u818 SHIP WHOLE ORI trackingUrl trackingCode	Black Sample Product11 Colour : Black Size : 32	5.4	2	2	0	0	0	0	ACCEPT	Cancel	
snaptic_s_u818 SHIP WHOLE ORI trackingUrl trackingCode messageToCust	Black Sample Product11 C Colour : Black Size : 32 DER	5.4	2	2	0	0	0	0	ACCEPT	Cancel	

Here, the admin has the option to ship the partial order on the product basis (shipping the single product at one time) or to ship the complete order consisting of all the products.

- To ship the partial order, under **PRODUCTS INFO**, do the following steps:
 - Move to the required product row.
 - $\circ~$ Click the $\ensuremath{\textbf{SHIP}}$ button.
 - A dialog box appears as shown in the following figure:

Select Quantity To Ship	1	•
trackingUrl		
trackingCode		
messageToCustomer		
messageToFruugo		©
SHIP		

- Enter the information in the required fields.
- Click the SHIP button.

The order for the respective product is shipped and a success message appears.

- To ship the whole order, under SHIP WHOLE ORDER, do the following steps:
 - Enter the information in the required fields.
 - Click the SHIP WHOLE ORDER button.

The complete order is shipped and a success message appears.

10. Fruugo Failed Orders

The users can view the list of failed Fruugo orders on the Fruugo Failed Orders page.

Orders cannot be imported from Fruugo due to the following conditions:

- If any product in the Fruugo Order is Out of Stock in PrestaShop.
- If any product in the Fruugo Order is disabled in PrestaShop.
- If any Product does not exist in PrestaShop or is deleted from PrestaShop after uploading on Fruugo.
- If the selected Payment Method in Fruugo System Configuration Setting is not available in PrestaShop.

To manage failed Fruugo Orders

- Go to the **PrestaShop Admin** panel.
- In the left navigation panel, place cursor on **Fruugo Integration** menu. The menu appears as shown in the following figure:

Modules	
Design	Fruugo Category
Shinning	Fruugo Attribute
Support	Fruugo Products
Payment	Fruugo Default Values
International	Fruugo Orders
CONFIGURE	Fruugo Failed Orders
Shop Parameters	Fruugo Stock
Advanced Parameters	Fruugo Upload All
	Fruugo Logs
MORE	Fruugo Configuration
Fruugo Integration	Abandoned Carts

• Click Fruugo Failed Orders.

The Fruugo Failed Orders page appears as shown in the following figure:

	-				
) Fai	ILED ORD	ERS 12			0 2
	ID 🗸 🔺	SKU 🔫 🔺	Fruugo Order Id 🕶 🔺	Reason 💌	
					Q Sea
	1	snaptic_s_u818	4819046001010021	MERCHANT SKU DOES NOT EXIST	€ Ca
	2	puma_tshirt_s_u830	4819090001010021	MERCHANT SKU DOES NOT EXIST	🗨 Ca
	3	snaptic_s_u809	4819090001010021	MERCHANT SKU DOES NOT EXIST	Q Ca
	4	snaptic_s_u824	4819105001010021	MERCHANT SKU DOES NOT EXIST	Q Ca
	5	puma_tshirt_s_u830	4819105001010021	MERCHANT SKU DOES NOT EXIST	🔍 Ca
	6	snaptic_s_u818	4819132001010021	MERCHANT SKU DOES NOT EXIST	@ Ca
	7	puma_tshirt_s_u828	4819145001010021	MERCHANT SKU DOES NOT EXIST	Q Ca
	8	puma_tshirt_s_u832	4819164001010021	MERCHANT SKU DOES NOT EXIST	Q Ca
	9	snaptic_s_u809	4819164001010021	MERCHANT SKU DOES NOT EXIST	Q Ca
	10	puma_tshirt_s_u831	4819170001010021	MERCHANT SKU DOES NOT EXIST	@ Ca
	11	snaptic_s_u809	4819170001010021	MERCHANT SKU DOES NOT EXIST	€ Ca
	12	snaptic_s_u818	4819170001010021	MERCHANT SKU DOES NOT EXIST	🔍 Ca

This page displays the failed orders with the order id and the reason for the failure.

- To cancel the order, do the following steps:
 - Scroll down to the required failed orders.
 - In the respective row, click the **Cancel** button.
- Based on the current scenario related to the Failed Order, a success or an error message appears.To cancel selected failed orders, do the following steps:
 - Select the checkboxes associated with the required failed orders to cancel.
 - Click the Bulk actions button, and then select the Cancel Order option.
 Based on the current scenario related to the selected Failed Orders, a success or an error message appears.