

Wish Prestashop Integration User Guide

by CedCommerce Products Documentation

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1. Overview

Wish is a mobile and web E-Commerce platform that was founded in the year 2011. Headquartered in San Francisco, USA, it operates worldwide with a major presence in the regions of North America, Europe, Brazil, and China. It is the sixth largest e-commerce company in the world and allows sellers to sell on Wish in some simple steps

Launched much after them, Wish.com has been a competitor for formidable marketplaces such as Walmart and Amazon. Wish currently has thousands of active merchants who have been selling products to millions of users globally.

Wish Prestashop Integration is a fabulous API integration that helps the Prestashop store owners to synchronize inventory, price, and other product details for the product creation and its management between the Prestashop store and the Wish marketplace.

The Wish Prestashop Integration extension integrates the synchronized product listing between Prestashop and Wish. Once the seller has installed the extension, it becomes easy to create the Wish Categories and map the dependent attributes on the Prestashop store.

This ahead of the curve extension empowers the sellers to configure the desired product category into Prestashop for automatic submission of the selected product to the same Category on Wish.

The Key Features are as follows:

Profile based product upload: Admin can create a profile, map the Wish category and attributes to the Prestashop category and attributes, and then after assigning the products to the profile can easily upload products to Wish.com.

Attribute Mapping: Maps suitable existing attribute with Wish attribute , so a seller need not to populate those fields.

Bulk Upload System: The merchant has the flexibility to upload as many number of products on Wish.com using bulk product upload feature, as wanted.

Synchronized Inventory: Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Prestashop and Wish.com.

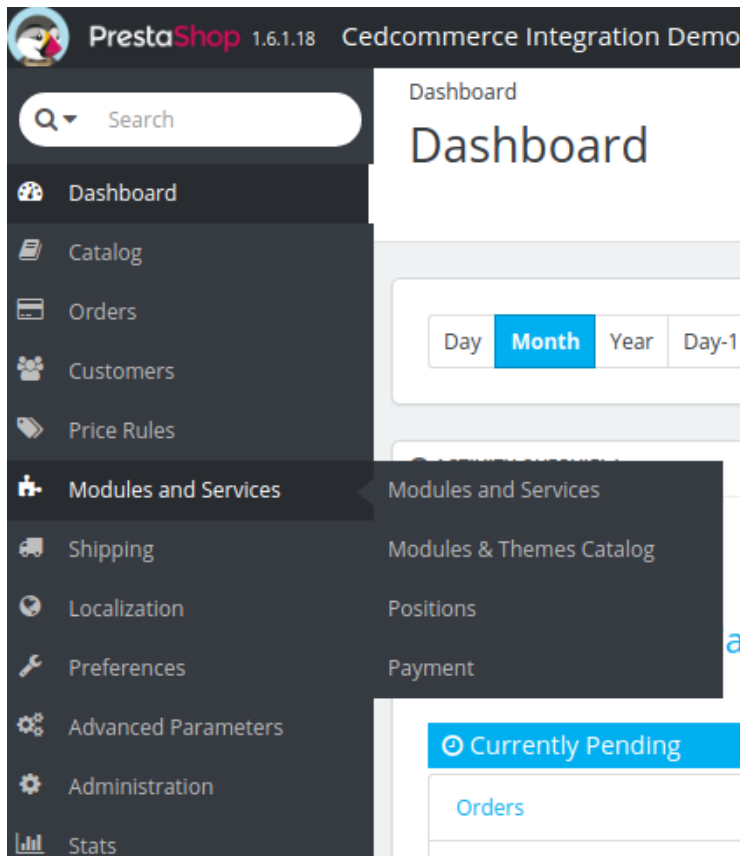
Enable and Disable Products: Merchants can close and reopen the products on Wish.com using Enable and Disable feature.

Simple and Configurable Product Upload: Admin can upload the Simple and Configurable type of Prestashop products on the Wish website.

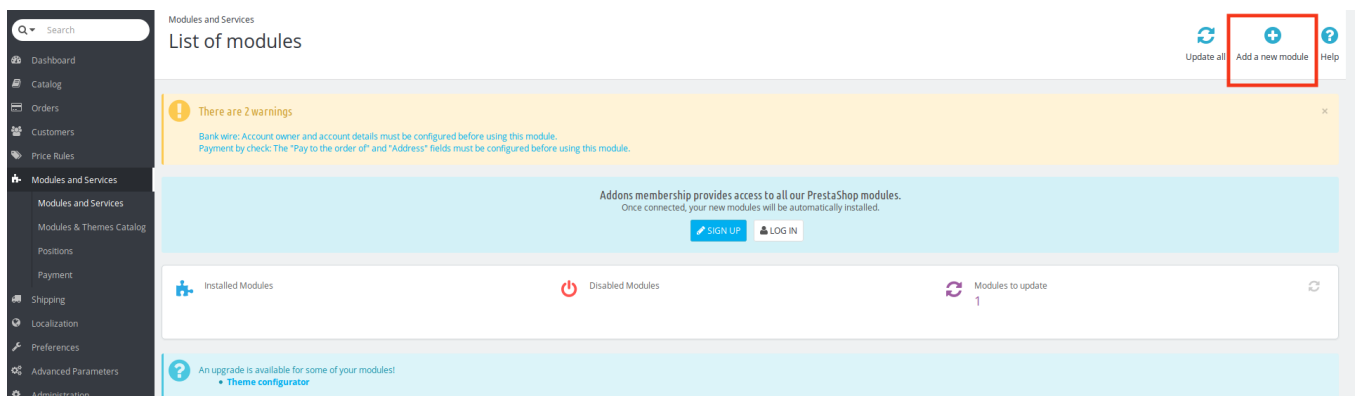
2. Wish Prestashop Integration Extension Installation

To install the extension:

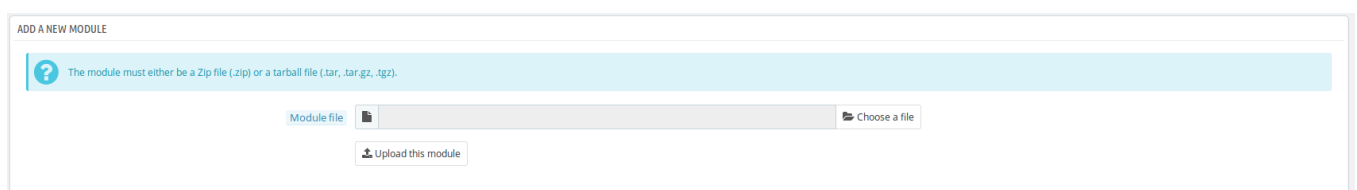
- Go to the **Prestashop Admin panel**.
- On the left navigation bar, point cursor to the **Modules and Services**.
The menu appears as shown in the following figure:



- Now click the **Modules and Services** menu, and you will come across a page like shown below.

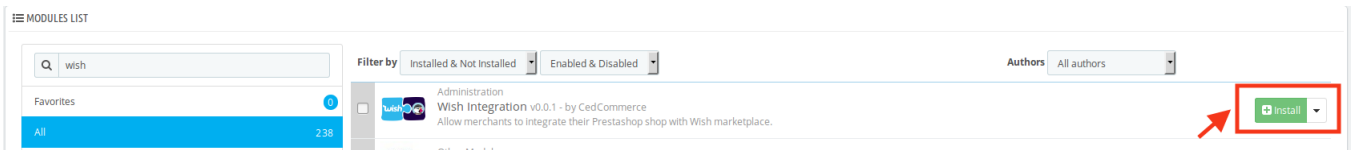


- Now you need to click on **Add a New Module** on the top right corner of the page.
- On doing so, the page opens a section like shown in the image below:



- Now in the Module File tab, choose the package file of Wish marketplace from your system.

- Once selected, click on the **Upload this module button**.
- On the same page, scroll down and in the Modules list, search for Wish and it will be listed in the right side like shown in the image below. You have to click on the **Install** button shown in the image.



- Once you click on **Install** button, you can see a message like shown below, on the same page, asking you if you wish to proceed with the installation. You may click on **Proceed with the installation**.

Important Notice



Do you want to install this module that could not be verified by PrestaShop?

This generally happens when the module isn't distributed through our official marketplace, PrestaShop Addons - or when your server failed to communicate with PrestaShop Addons.



| | |
|--------|------------------|
| Module | Wish Integration |
| Author | CedCommerce |

[Proceed with the installation](#)
[Back to modules list](#)


Since you may not have downloaded this module from PrestaShop Addons, we cannot assert that the module is not adding some undisclosed functionalities. We advise you to install it only if you trust the source of the content. [What's the risk?](#)

- The module will be installed and you will be navigated to the **Configuration** page for further steps to be taken.

3. Retrieve API Credential from the Wish Seller Panel

Before proceeding with the Configuration Settings, the user has to log in the Wish Seller account to obtain the following API credentials:

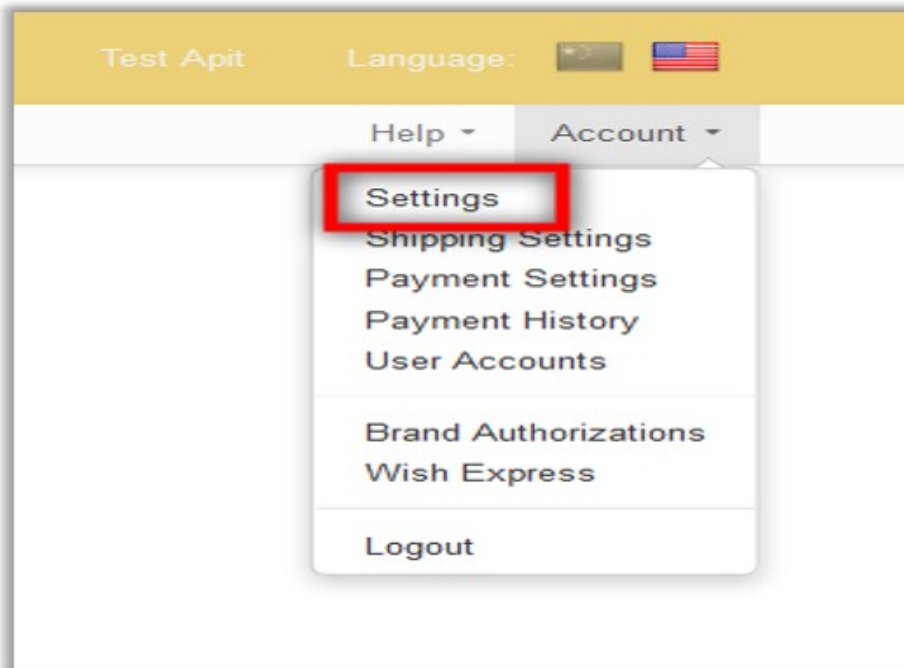
- Client Id
- Client Secret
- Authorization Code

After obtaining the details, the merchant has to copy all of them one by one from the Wish Seller account and paste it one by one to the **Wish Configuration** page of the admin panel of the store.

To retrieve the API credentials

- Go to the Wish Seller Panel [https://sandbox.merchant.wish.com/\(https://sandbox.merchant.wish.com/\)](https://sandbox.merchant.wish.com/(https://sandbox.merchant.wish.com/)) link.

- Enter the login credentials.
- In the right-upper corner, click the **Account** menu, and then click **Settings**.



- In the left navigation panel, click the **API Settings** menu.
The Page appears as shown in the following figure:

General Information

Display Settings

Courier Preferences

Change Username

Change Password

Change Email

Change Phone Number

Two Step Verification

New Devices

Email Preferences

Vacation Mode

Language Settings

API Settings

Your Private App Settings

To learn how to authenticate your app, click [here](#).

App Name

Client Id

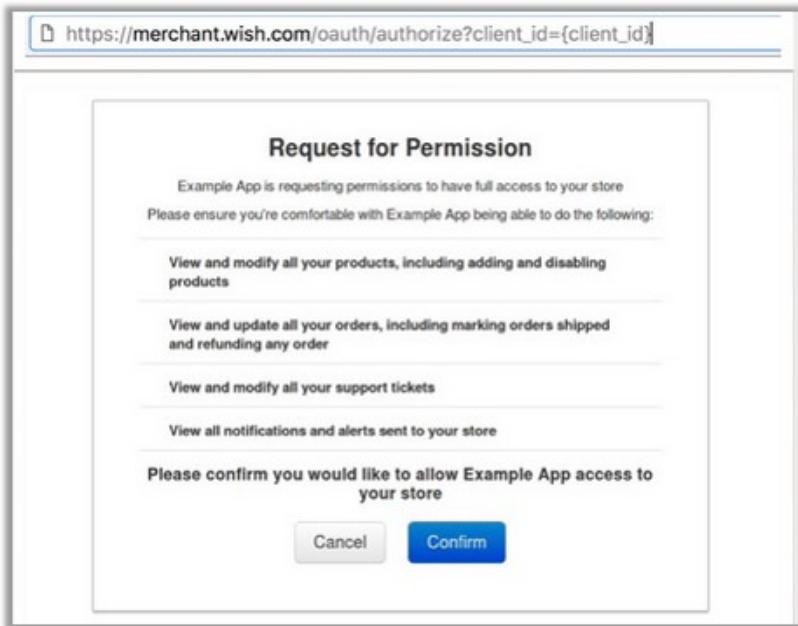
Client Secret

"Redirect URI"

[Update](#)

Delete this application. [Delete](#)

- Copy the **Client Id** value and the **Client Secret** value.
- Save the corresponding values in some text editor or the in Word file to use it later on while setting up the configuration settings.
- Go to the https://merchant.wish.com/oauth/authorize?client_id={client_id} URL.
Note: Make sure that the seller account is active on the another tab of the same browser.
- Replace `{client_id}` with the **Client Id** value and run the URL.
 The page appears as shown in the following figure:



- Click the **Confirm** button.
It redirects the admin to the following redirect URI:
`https://example.redirect.uri.com?code={authorization_code}`
- Copy the *authorization_code* displayed within the braces.
- Save the corresponding value in some text editor or the in Word file to use it later on while setting up the configuration settings.

4. Configuration Settings

Once you have installed the module, you can see the Configuration page as shown below.

Configure

Wish Integration

[Back](#)
[Translate](#)
[Check update](#)
[Manage hooks](#)

Module(s) installed successfully.

GENERAL SETTINGS

Enable ☒ YES ☐ NO

Enable this module

Mode

* Sandbox API Url
API URL OF WISH SELLER i.e. "https://sandbox.merchant.wish.com/api/v2/".

* Client ID

* Client Secret

* Redirect URI
Redirect URI Of Your App It should be www.yourdomain.com/module/cedwish/authorization

Get Token

After Adding a new Client ID and Client Secret, save the general setting, now press the Generate Token button to create token in order to make synchronization process complete.

Refresh Token

Refresh if getting error message like token expire etc..

Code

Api Access Token

Api Refresh Token



PRODUCT SETTINGS

Price Type

The type of product price send to Wish.com.

Store Language

Store Language In Which Data Process.

Auto Sync Inventory and Price By Cron ☐ YES ☒ NO

If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.

Update Inventory/Price on Product Edit. ☒ YES ☐ NO

Update inventory and price on wish when you edit product on store .

Delete Product Data on Product Delete. ☒ YES ☐ NO

Disable product on wish when you delete product on store .

ORDER SETTINGS

Auto Reject failed Orders ☐ YES ☒ NO

If enable the imported order will be cancelled automatically at wish in case of any order error.

ORDER EMAIL

Email to create order on store which are Imported form wish.

CUSTOMER ID

Customer id to create order on store which are imported form wish.

Order status when Import

Order Status While importing order.

Order status when cancelled at Wish

Order Status after cancel order.

Order status when Shipped

Order Status after order Shipped.

Order Carrier

Order Carrier While importing order.


Order Payment

Order Payment While importing order.



You may fill the details as below:

General Settings:

 GENERAL SETTINGS

Enable ☒ YES ☐ NO
Enable this module

Mode

* Sandbox API Uri
API URL OF WISH SELLER i.e. "https://sandbox.merchant.wish.com/apiv2/"

* Client ID

* Client Secret

* Redirect URI
Redirect URI Of Your App it should be www.yourdomain.com/module/cedwish/authorization


Get Token
After Adding a new Client ID and Client Secret, save the general setting, now press the Generate Token button to create token in order to make synchronization process complete.

Refresh Token
Refresh if getting error message like token expire etc..

Code


Api Access Token

Api Refresh Token

 Save

- In the **Enable** part, select **Yes** so that your module gets enabled.
- In the mode bar. You may select **Live** or **Sandbox** according to the need of your system.
- In the next bar of **API URL**, the URL gets filled itself in accordance with the mode that you select- Live or Sandbox.
- In the **Client ID** bar, enter the ID that you had retrieved from the Wish Seller Panel.
- In the **Client Secret** bar, enter the ID that you had retrieved from the Wish Seller Panel.
- In the **Redirect URL** bar, enter the same.
- Now click the **Get Token** button and **Refresh Token** (*If getting error message like token expire etc*).
- In the following three bars i.e., **Code**, **API Access Token**, and **API Refresh Token**, the details get filled automatically once you have clicked Get Token and Refresh Token button.
- Once done with this section, click on **Save** button on the right corner of the same section.

Product Settings:

 PRODUCT SETTINGS

Price Type
The type of product price send to Wish.com.

Store Language
Store Language in Which Data Process.

Auto Sync Inventory and Price By Cron
If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.

Update Inventory/Price on Product Edit.
Update inventory and price on wish when you edit product on store .

Delete Product Data on Product Delete.
Disable product on wish when you delete product on store .

- In the **Price Type**, select either **Normal Price Without Tax** or **Normal Price With Tax**. Note that this is the type of product price to be sent to Wish.com.
- In the **Store Language**, select the language in which you want the data to be processed.

- In the **Update Inventory/Price on Product Edit**, select **Yes** or **No**, if you want the inventory and price to be updated on wish when you edit product on store .
- In the **Delete Product Data on Product Delete**, select **Yes** or **No**, if you want to disable product on Wish when you delete product on store .

Order Settings:

⚙️ ORDER SETTINGS

Auto Reject failed Orders ☐ YES ☒ NO
If enable the imported order will be cancelled automatically at wish in case of any order error.

ORDER EMAIL
Email to create order on store which are imported from wish.

CUSTOMER ID
Customer id to create order on store which are imported from wish.


Order status when Import
Order Status While importing order.

Order status when cancelled at Wish
Order Status after cancel order.

Order status when Shipped
Order Status after order Shipped.

Order Carrier
Order Carrier While importing order.

Order Payment
Order Payment While importing order.



- In the **Auto Reject Failed Orders**, select **Yes** if you want to enable the imported order(s) to be cancelled automatically at Wish in case of any order error.
- In the **ORDER EMAIL**, enter the email id to create orders in it which are imported from wish.
- In the **CUSTOMER ID**, enter the ID for customers to be created, for orders which are imported from Wish.
- In the **Order status when Import**, select the order status while importing the order.
- In the **Order status when cancelled at Wish**, select the status to appear when the order has been cancelled.
- In the **Order status when shipped**, select the order status to appear when the order has been shipped.
- In the **Order Carrier**, select the order carrier set for particular orders while importing the Wish order.
- In the **Order Payment**, select the order payment method set for each order while importing the wish order.

Once you are done with entering and selecting all these needed information, click on **Save Config** to save all the configuration settings you have made changes for.

Your configuration will be saved.

5. Managing Wish Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Prestashop attributes to the Wish attributes. These attributes are applicable to all the products that are assigned to the profile.

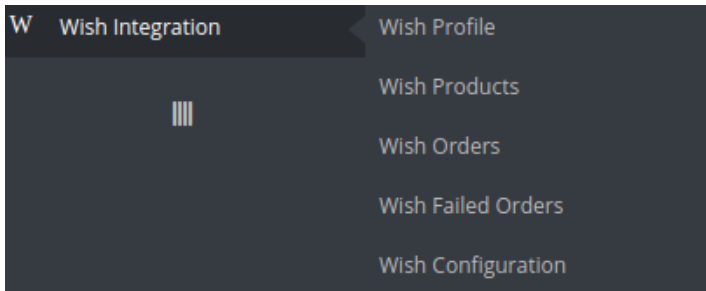
Admin can do the following tasks:

- Add new profile
- Edit the existing profile
- Delete the profiles

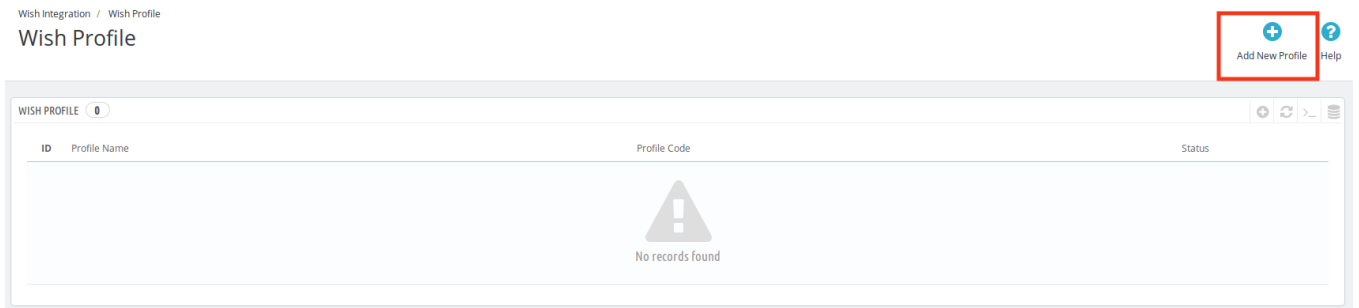
5.1. Adding a new profile

To add a new profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



- Click on **Wish Profile** and you will see the page as shown below:



- Now click on **Add New Profile**. You will be taken to the page as shown below:

- In the **Profile code**, enter the code for the profile you are making.
- In the **Profile name**, enter the name of the profile.
- Select **Enable** as the status to enable the profile.
- In **Profile Category**, select the category for the profile.
- Click on the **Save** button.

Now Click on **Attribute Mapping** adjacent to the **Profile Info** tab, and you'll come across a section as below:

NEW PROFILE

PROFILE INFO ATTRIBUTE MAPPING WISH DEFAULT VALUES WISH SHIPPING

WISH ATTRIBUTE MAPPING

| WISH ATTRIBUTE | STORE ATTRIBUTES |
|----------------|------------------|
| *SKU | Reference |
| * Product Name | |
| * Description | |
| * Tags | |
| * Quantity | |
| Brand | |
| Color | |
| Size | |
| MSRP | |
| UPC | |
| Length (in cm) | |
| Width (in cm) | |
| Height (in cm) | |
| Weight (in gm) | |

Cancel Save

- In the select **SKU**, enter the store SKU.
- In the **Product Name**, enter the name of the product.
- Enter **Description** of the product.
- Enter **Tags** in the tags attribute.
- Similarly, enter the **Quantity, Brand, Color, Size, MSRP, UPC, Length(in cm), Width(in cm), Height (in cm), and Weight (in gm)** in the Store Attribute section.
- Click on **Save** button, and the attribute mapping will be saved.

Click on the **Wish Default Values** adjacent to the **Attribute Mapping** and you will see the section as shown below:

NEW PROFILE

 PROFILE INFO ATTRIBUTE MAPPING **WISH DEFAULT VALUES** WISH SHIPPING

WISH DEFAULT PRODUCT VALUES

| | |
|--------------------|---|
| * Shipping Charge | <input type="text" value="Shipping Charge"/> <small>The shipping of the product when the user purchases one, max 1000</small> |
| Max Order Quantity | <input type="text" value="Max Order Quantity"/> <small>The maximum quantity of products per order.</small> |
| Origin Country | <input type="text" value="Origin Country"/> <small>country where product is manufactured. Country code should follow ISO 3166 Alpha-2 code. Example:CN, US</small> |
| Has Powder | <input type="text" value="false"/> <small>Whether product contains powder. Example: true, false.</small> |
| Has Liquid | <input type="text" value="false"/> <small>Whether product contains liquid. Example: true, false.</small> |
| Has Battery | <input type="text" value="true"/> <small>Whether product contains battery. Example: true, false.</small> |
| Has Metal | <input type="text" value="true"/> <small>Whether product contains metal. Example: true, false.</small> |

 Cancel

 Save

- In the **Shipping Charge**, enter the charge that you want to levy on the shipping of the product when the user buys it. Maximum charge is 1000.
- In **Max Order Quantity**, enter the maximum quantity of products per order.
- In **Origin Country**, enter the name of the country where the product is manufactured. Country code should follow ISO 3166 Alpha-2 code. Example:CN, US.
- In **Has Powder**, select **True** if product has powder otherwise select **False**.
- In **Has Battery**, select **True** if product has battery otherwise select **False**.
- In **Has Metal**, select **True** if product has metal otherwise select **False**.
- Save the actions you've taken by clicking on **Save** button in the bottom right of the page.

Now Click on **Wish Shipping** adjacent to the **Wish Default Values** tab, and you'll come across a section as below:

NEW PROFILE

PROFILE INFO ATTRIBUTE MAPPING WISH DEFAULT VALUES WISH SHIPPING

WISH MULTISHIPPING

Wish Shipping Price

| Country | Price |
|------------------------------|-------|
| ADD SHIPPING | |

Use Product Shipping Countries

Disabled Countries

Wish Express Add Countries

Wish Express Remove Countries

United Arab Emirates
Albania
Argentina
Austria
Australia
Bosnia and Herzegovina
Barbados
Belgium

United Arab Emirates
Albania
Argentina
Austria
Australia
Bosnia and Herzegovina
Barbados
Belgium

United Arab Emirates
Albania
Argentina
Austria
Australia
Bosnia and Herzegovina
Barbados
Belgium

United Arab Emirates
Albania
Argentina
Austria
Australia
Bosnia and Herzegovina
Barbados
Belgium

Cancel Save

- In the Wish Shipping Price, you may add shipping price by selecting a country and setting a price for it. You may do so by clicking on **Add Shipping**.
- In **Use Product Shipping Countries**, select the countries for default shipment charges of the products.
- Select the countries you want to disable in the **Disabled Countries**.
- In the **Wish Express Add Countries**, select the countries you want to add to this category.
- In the **Wish Express Remove Countries**, select the countries you want to be removed from this category.
- Now click on **Save** button and your profile will be created as shown in the figure below:

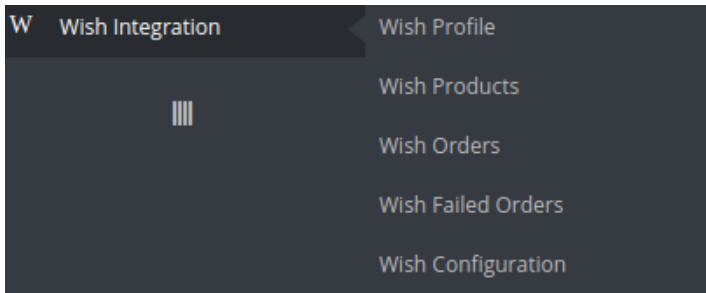
WISH PROFILE 1

| ID | Profile Name | Profile Code | Status | |
|----|--------------|--------------|--------|----------------------|
| 2 | shirt | shirt | ✓ | Edit |

5.2. Editing the existing profile

To edit an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



- Click on **Wish Profile** and you will see the page as shown below:

| WISH PROFILE 1 | | | |
|----------------|--------------|--------------|----------------------|
| ID | Profile Name | Profile Code | Status |
| 2 | shirt | shirt | ✓ |
| | | | Edit |

- To edit the profile, click on the edit button adjacent to the profile in the last column. It has been shown in the red color in the image below:

| WISH PROFILE 1 | | | |
|----------------|--------------|--------------|----------------------|
| ID | Profile Name | Profile Code | Status |
| 2 | shirt | shirt | ✓ |
| | | | Edit |

- Once you click it, you can see the page as below:

Edit

EDIT PROFILE: 2

PROFILE INFO

ATTRIBUTE MAPPING

WISH DEFAULT VALUES

WISH SHIPPING

* Profile Code

shirt

* Profile Name

shirt

Status

ENABLE

DISABLE

* Profile Categories

Collapse All

Expand All

Check All

Uncheck All

search...

☐ Home (1 selected)
 ☐ Women (1 selected)
 ☒ Tops
 ☐ Dresses

Cancel

Save

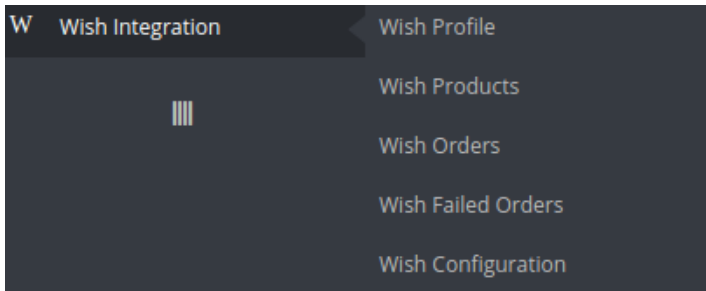
- From here, you may edit the profile. In different sections of this page the user may make changes in the existing profile.
- Once the changes are made, the seller needs to click on **Save** button. The changes will be saved and the profile will

be edited.

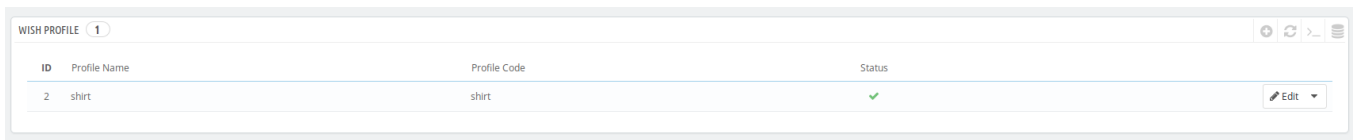
5.3. Deleting the existing profile

To delete an existing profile, a seller needs to:

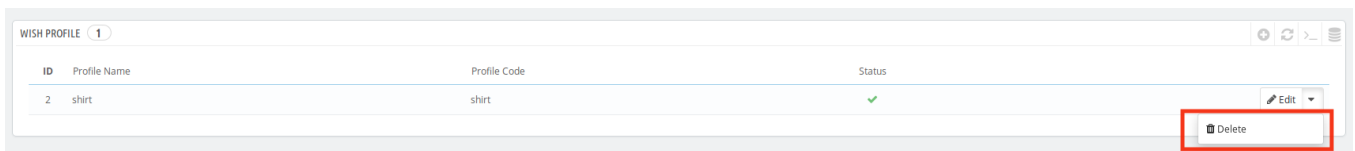
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



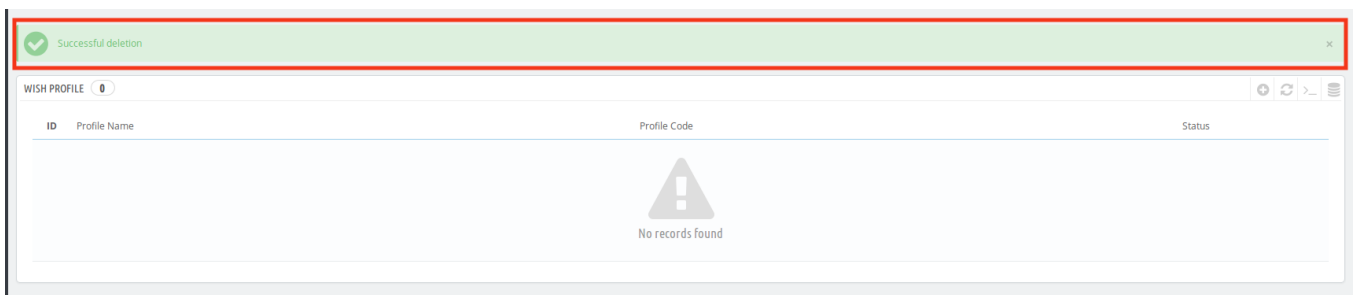
- Click on **Wish Profile** and you will see the page as shown below:



- To delete the profile, click on the **Delete** button which appears when you click on the drop down button next to **Edit** button. It has been shown in the red color in the image below:



- Once you click it, a box appears asking you to confirm the deletion of profile.
- If you select **Yes**, the profile will be deleted.
- A message will appear on the page as shown in the red box below:



6. Managing Wish Products

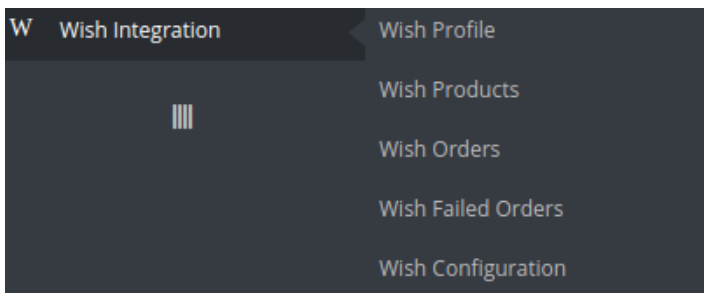
On this page, sellers may take the following actions:

- Upload/Update Selected Products
- Sync Inventory and Price
- Sync Product Status
- Enable Product at Wish
- Disable Product at Wish
- Add/ Update Multiple Shipping Prices

6.1. Uploading/Updating Selected Products

To upload/update a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



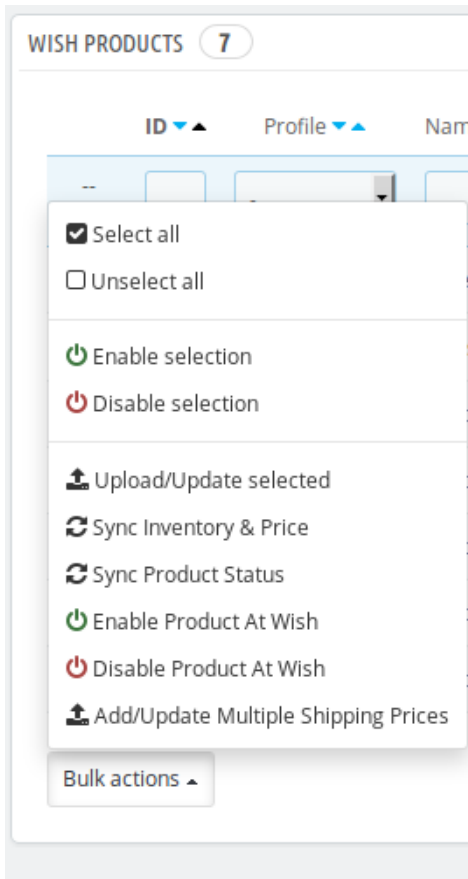
- Click on Wish Products and you will see the page as shown below:

WISH PRODUCTS7

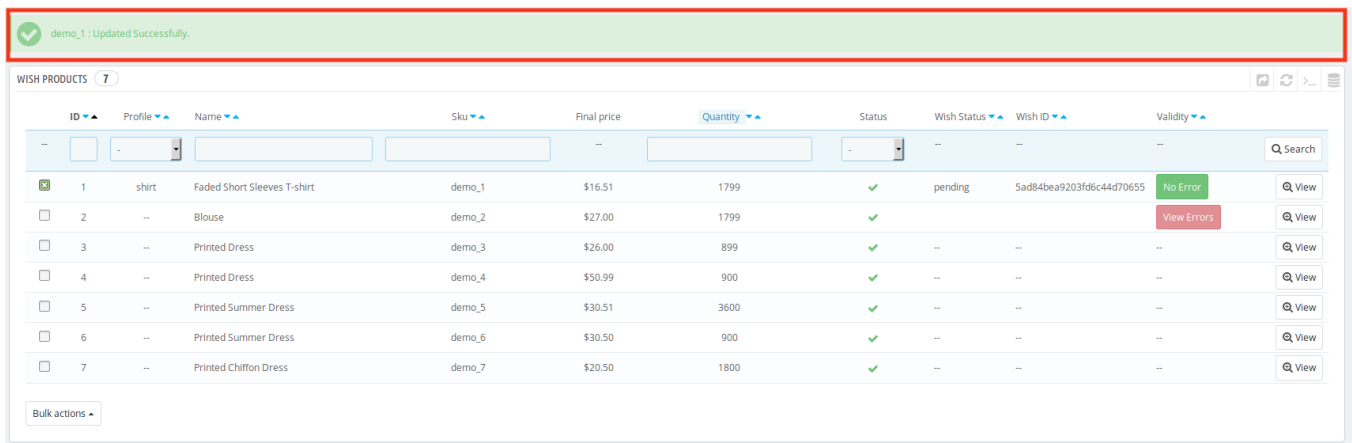
| ID | Profile | Name | SKU | Final price | Quantity | Status | Wish Status | Wish ID | Validity | | |
|--------------------------|---------|-------|-----------------------------|-------------|----------|--------|-------------|---------|--------------------------|----------|----------------------|
| <input type="checkbox"/> | 1 | shirt | Faded Short Sleeves T-shirt | demo_1 | \$16.51 | 1799 | ✓ | pending | 5ad84bea9203fd6c44d70655 | No Error | View |
| <input type="checkbox"/> | 2 | -- | Blouse | demo_2 | \$27.00 | 1799 | ✓ | -- | -- | No Error | View |
| <input type="checkbox"/> | 3 | -- | Printed Dress | demo_3 | \$26.00 | 899 | ✓ | -- | -- | -- | View |
| <input type="checkbox"/> | 4 | -- | Printed Dress | demo_4 | \$50.99 | 900 | ✓ | -- | -- | -- | View |
| <input type="checkbox"/> | 5 | -- | Printed Summer Dress | demo_5 | \$30.51 | 3600 | ✓ | -- | -- | -- | View |
| <input type="checkbox"/> | 6 | -- | Printed Summer Dress | demo_6 | \$30.50 | 900 | ✓ | -- | -- | -- | View |
| <input type="checkbox"/> | 7 | -- | Printed Chiffon Dress | demo_7 | \$20.50 | 1800 | ✓ | -- | -- | -- | View |

Bulk actions

- From here, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:



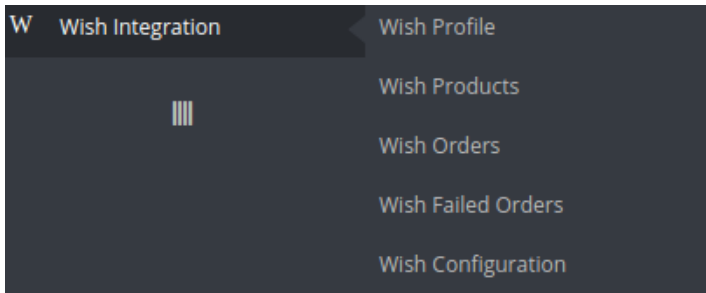
- Now click on the **Upload/Update selected**. You may see the success message as seen in the image below:



6.2. Sync Inventory and Price

To sync Inventory and Price for a product, a seller needs to:

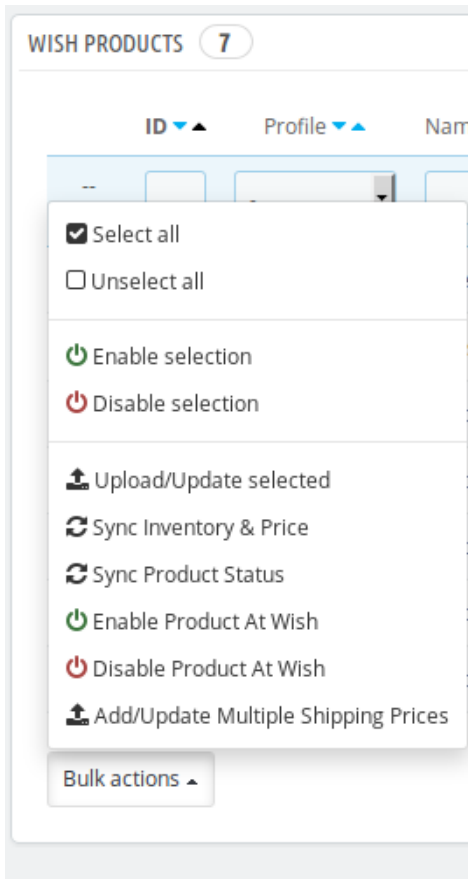
- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



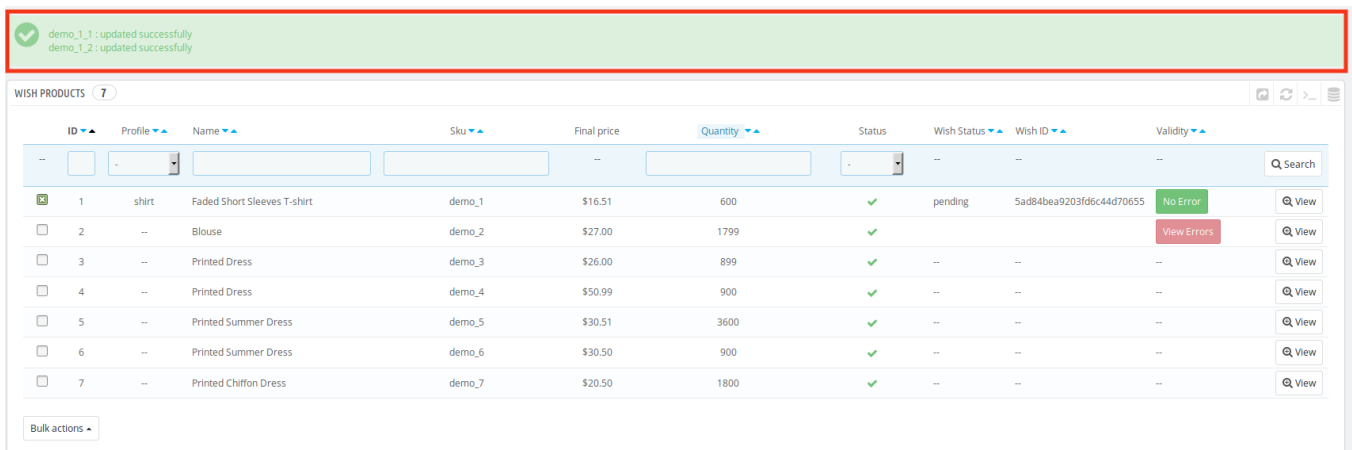
- Click on Wish Products and you will see the page as shown below:

WISH PRODUCTS7

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



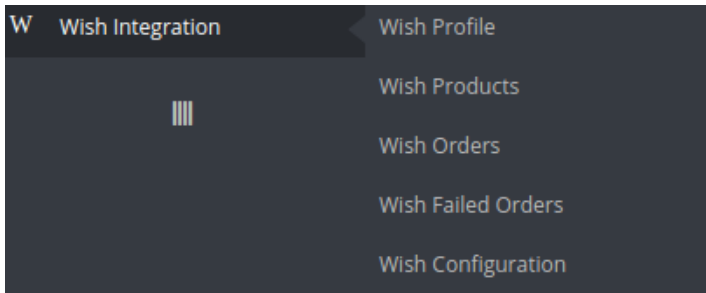
- Now click on sync Inventory and Price . You may see the success message here as shown in the image below:



6.3. Sync Product Status

To sync Product status, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

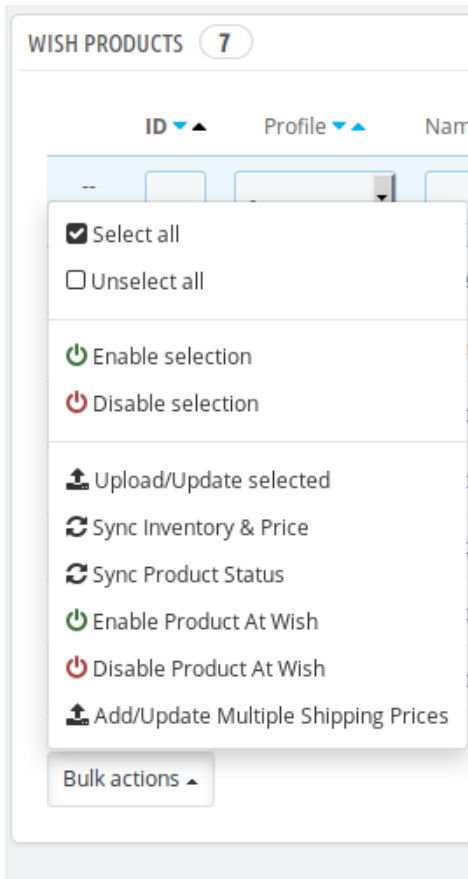


- Click on Wish Products and you will see the page as shown below:

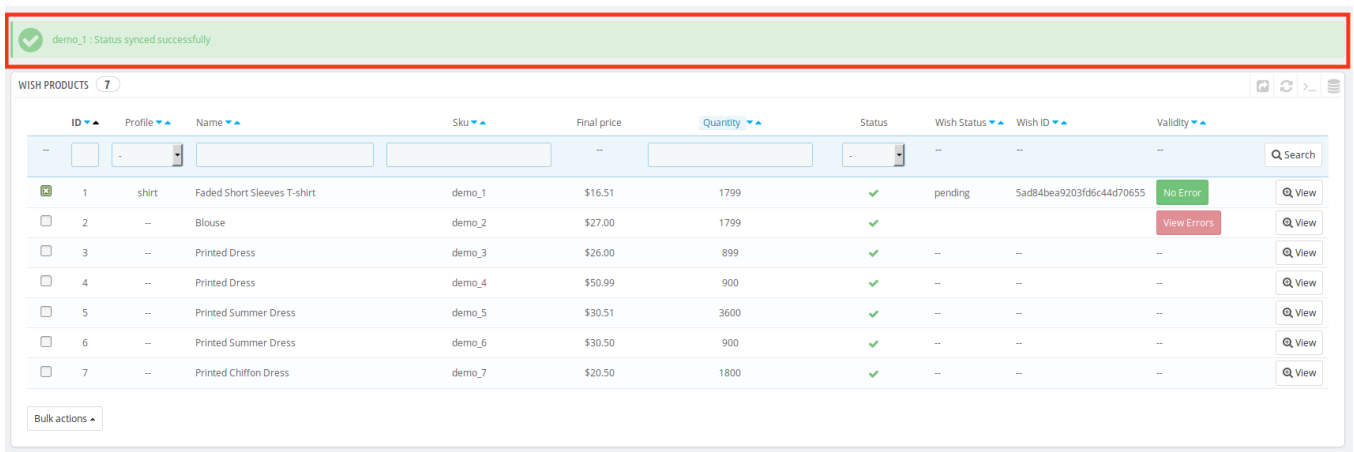
WISH PRODUCTS7

</

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



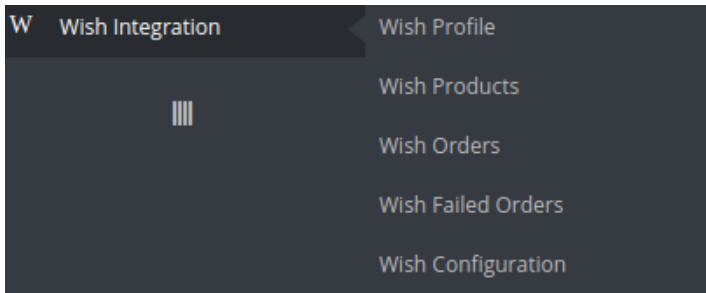
- Now click on sync product status. You may see the success message here as shown in the image below:



6.4. Enabling Product at Wish

To Enable the Products at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



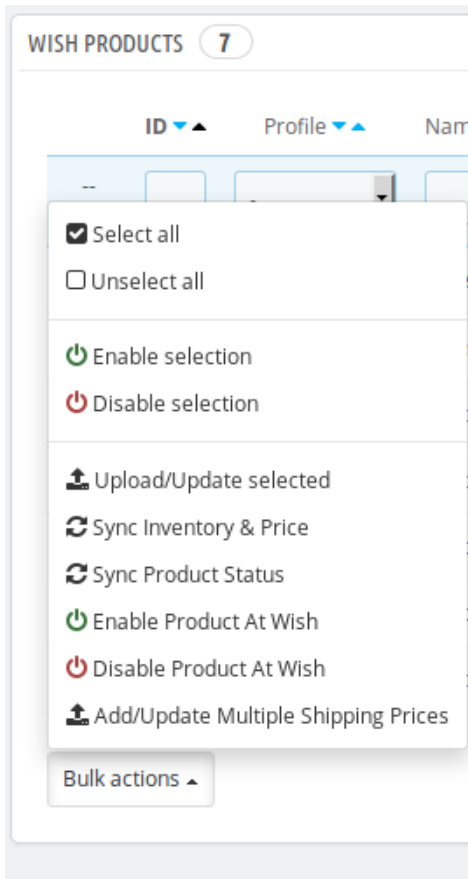
- Click on Wish Products and you will see the page as shown below:

WISH PRODUCTS 7

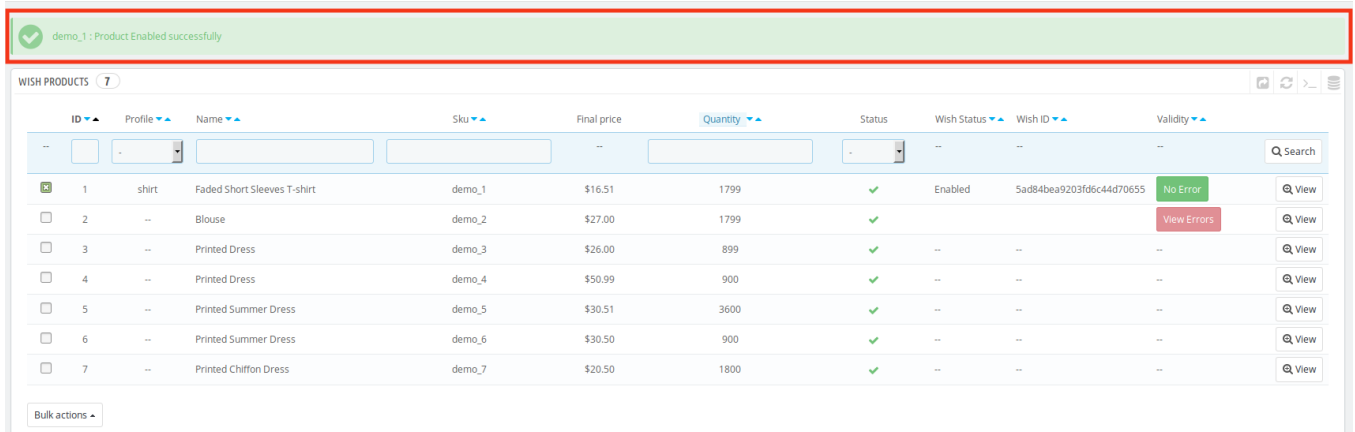
| ID | Profile | Name | SKU | Final price | Quantity | Status | Wish Status | Wish ID | Validity | |
|----|---------|-----------------------------|--------|-------------|----------|--------|-------------|--------------------------|----------|------|
| 1 | shirt | Faded Short Sleeves T-shirt | demo_1 | \$16.51 | 1799 | ✓ | pending | Sad84bea9203fd6c44d70655 | No Error | View |
| 2 | -- | Blouse | demo_2 | \$27.00 | 1799 | ✓ | -- | -- | No Error | View |
| 3 | -- | Printed Dress | demo_3 | \$26.00 | 899 | ✓ | -- | -- | -- | View |
| 4 | -- | Printed Dress | demo_4 | \$50.99 | 900 | ✓ | -- | -- | -- | View |
| 5 | -- | Printed Summer Dress | demo_5 | \$30.51 | 3600 | ✓ | -- | -- | -- | View |
| 6 | -- | Printed Summer Dress | demo_6 | \$30.50 | 900 | ✓ | -- | -- | -- | View |
| 7 | -- | Printed Chiffon Dress | demo_7 | \$20.50 | 1800 | ✓ | -- | -- | -- | View |

Bulk actions

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



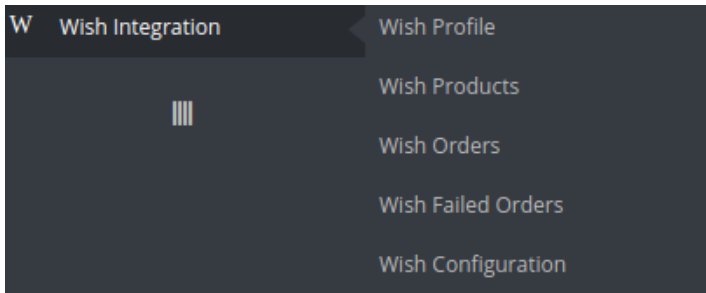
- Now click on Enable Product at Wish. You may now see the success message as shown in the image below:



6.5. Disabling Product at Wish

To Disable the Products at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



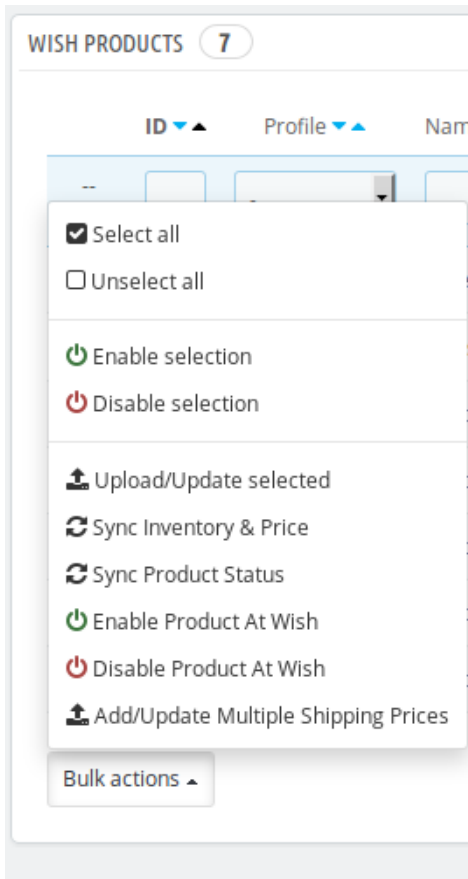
- Click on Wish Products and you will see the page as shown below:

WISH PRODUCTS 7

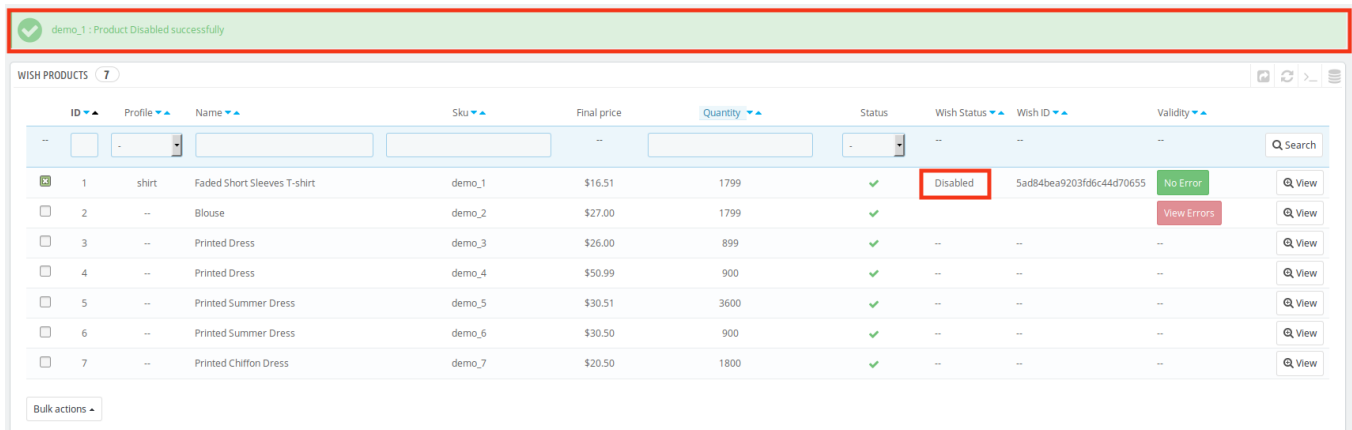
| ID | Profile | Name | SKU | Final price | Quantity | Status | Wish Status | Wish ID | Validity | |
|----|---------|-----------------------------|--------|-------------|----------|--------|-------------|--------------------------|----------|------|
| 1 | shirt | Faded Short Sleeves T-shirt | demo_1 | \$16.51 | 1799 | ✓ | pending | Sad84bea9203fd6c44d70655 | No Error | View |
| 2 | -- | Blouse | demo_2 | \$27.00 | 1799 | ✓ | -- | -- | No Error | View |
| 3 | -- | Printed Dress | demo_3 | \$26.00 | 899 | ✓ | -- | -- | -- | View |
| 4 | -- | Printed Dress | demo_4 | \$50.99 | 900 | ✓ | -- | -- | -- | View |
| 5 | -- | Printed Summer Dress | demo_5 | \$30.51 | 3600 | ✓ | -- | -- | -- | View |
| 6 | -- | Printed Summer Dress | demo_6 | \$30.50 | 900 | ✓ | -- | -- | -- | View |
| 7 | -- | Printed Chiffon Dress | demo_7 | \$20.50 | 1800 | ✓ | -- | -- | -- | View |

Bulk actions

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



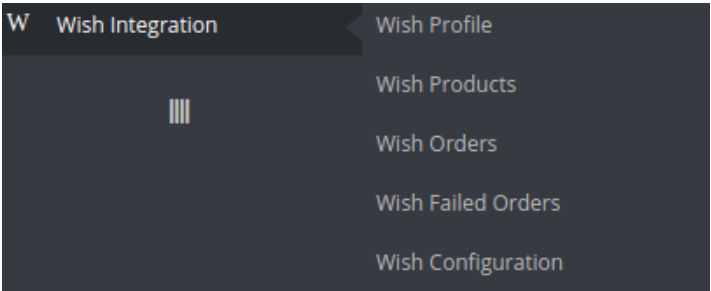
- Now click on Disable Product at Wish. You may now see the success message as shown in the image below, along with the status being mentioned:



6.6. Adding/Updating Multiple Shipping Prices

To add/update multiple shipping prices at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

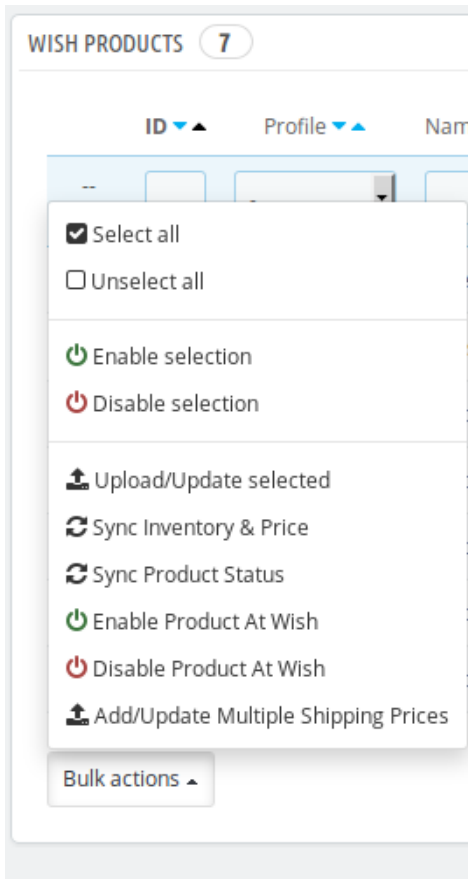


- Click on Wish Products and you will see the page as shown below:

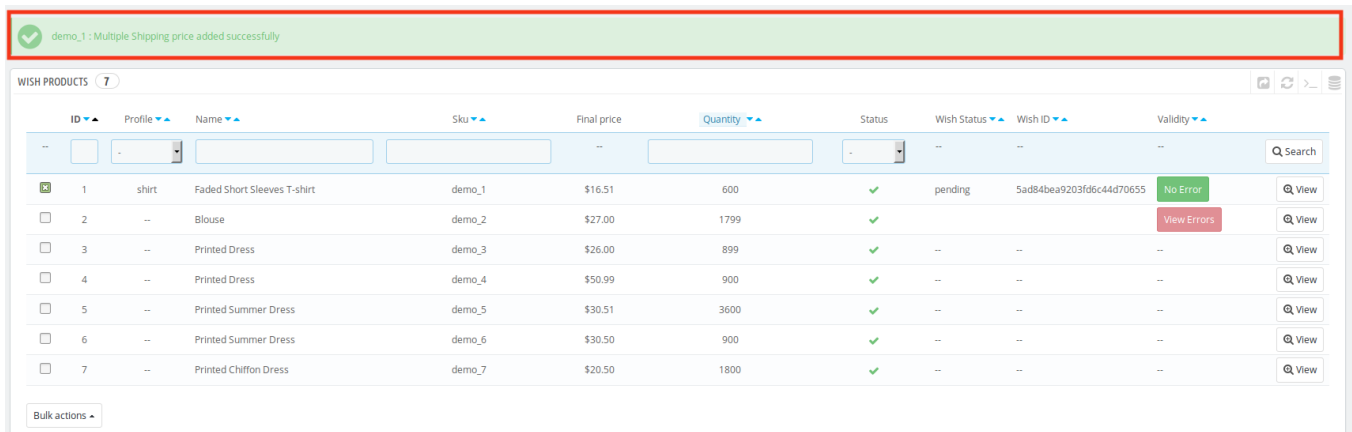
WISH PRODUCTS7

</

- From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:



- Now click on **Add/Update Multiple Shipping Prices**. You may see the success message as has been shown in the image below.



7. Managing Wish Orders

The admin can manage the Wish orders from the Prestashop admin panel by:

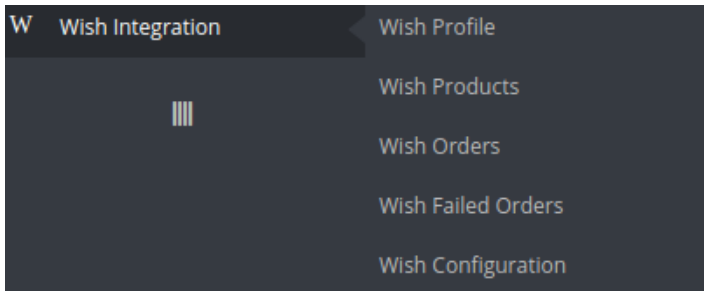
- Viewing and shipping the Wish orders
- Viewing the failed orders

7.1. Shipping of Wish orders

The admin can view all the order details fetched from wish.com and ship the orders based on requirements. Admin can also cancel the existing orders.

To ship Wish Orders

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **Wish Integration** menu. The menu appears as shown in the following figure:



- Now click the **Wish Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

WISH ORDERS

| ID ▾ | Purchase Order ID ▾ | Reference ▾ | Delivery ▾ | Customer ▾ | Total ▾ | Payment ▾ | Status ▾ | Date ▾ | |
|---------------------------------|----------------------|----------------------------|--------------------------------|----------------------|----------------------|----------------------|--------------------------------|---|---------------------------------------|
| <input type="text" value="--"/> | <input type="text"/> | <input type="text"/> | <input type="text" value="-"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text" value="-"/> | <div><div>From <input type="text"/></div><div>To <input type="text"/></div></div> | <input type="text" value="Q Search"/> |
| <input type="checkbox"/> | 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <input type="button" value="Q View"/> |
| <input type="checkbox"/> | 8 | 5abf7d5e000000000000000000 | BYIHSRLKP | China | E. Shanghai | \$10.20 bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <input type="button" value="Q View"/> |
| <input type="checkbox"/> | 7 | 5abe2bde00000000000000000 | AUBJXKQRP | China | E. Shanghai | \$3.40 bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <input type="button" value="Q View"/> |
| <input type="checkbox"/> | 6 | 5abcda5e000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 bankwire | Awaiting check payment | 04/19/2018 05:21:57 | <input type="button" value="Q View"/> |

Bulk actions ▾

- From here, you may carry on the shipment of the product.
- To do so, click on the **View** button in the last column. The page looks like the one shown below:

Order MVUGKHKPD from EPC Shanghai



ORDER DETAIL

ORDER INFO

Bonanza order ID : 5a0c0ede000000000000000000000000
Prestashop order ID : 9
Order date : 2018-04-01T12:21:50
Order status : APPROVED

SHIPPING INFO

Wish Customer Name : EPC Shanghai
Wish Customer Phone : +86 18018663831
Shipping Address : No.419 Gongyue RD Baoshan District Shanghai, Shanghai
Shanghai 201901
CN

TRACKING INFO

* TRACKING PROVIDER
The carrier that will be shipping your package to its destination.

* TRACKING NUMBER
The unique identifier that your carrier provided so that the user can track their package as it is being delivered. Tracking number should only contain alphanumeric characters with no space between them.

* SHIP NOTE
A note to yourself when you marked the order as shipped

ORDER ITEM(S)

| Product | Sku | Price | Quantity | Total |
|--------------|--------------|-------|----------|-------|
| Test Product | parent_sku 1 | 1.7 | 2 | 3.4 |

ORDER TOTAL

Subtotal : 3.4
Shipping : 3.4
Total : 6.8

Cancel

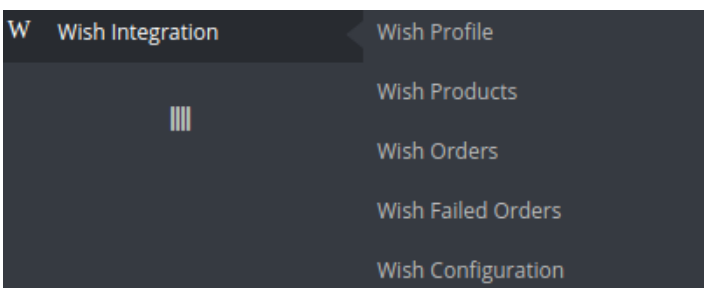
Ship Order

- You may see the order info and the shipping info on this page.
- In the next part i.e. tracking info, do the following
 - Enter the tracking provider name i.e. the carrier that will be shipping your package to its destination.
 - In the Tracking number, enter the unique identifier that your carrier provided so that the user can track their package as it is being delivered. Tracking number should only contain alphanumeric characters with no space between them.
 - In the ship note, write a note to yourself when you marked the order as shipped.
- Once you have filled the necessary details, click on the **Ship Order button**.

7.2. Cancelling the orders

To cancel orders

- Go to **Prestashop Admin** panel.
- On the left navigation bar, move the cursor over the **Wish Integration** menu.
The menu appears as shown in the following figure:



- Now click the **Wish Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

WISH ORDERS

| ID | Purchase Order ID | Reference | Delivery | Customer | Total | Payment | Status | Date | |
|----|------------------------------|-----------|----------|-------------|---------|----------|------------------------|---------------------|------|
| 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 8 | 5abf7d5e000000000000000000 | BYIHSRLKP | China | E. Shanghai | \$10.20 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 7 | 5abe2bde0000000000000000000 | AUBJXQRP | China | E. Shanghai | \$3.40 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 6 | 5abcbda5e0000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:57 | View |

Bulk actions

- Now, to cancel the order one by one, select the order and then click on the drop down arrow adjacent to the **View** button and you may see the button like this:

WISH ORDERS

| ID | Purchase Order ID | Reference | Delivery | Customer | Total | Payment | Status | Date | |
|----|------------------------------|-----------|----------|-------------|---------|----------|------------------------|---------------------|--------|
| 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 8 | 5abf7d5e000000000000000000 | BYIHSRLKP | China | E. Shanghai | \$10.20 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | Cancel |
| 7 | 5abe2bde0000000000000000000 | AUBJXQRP | China | E. Shanghai | \$3.40 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | Refund |
| 6 | 5abcbda5e0000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:57 | View |

Bulk actions

- You may click on the **cancel** button and the order will be cancelled.
- You may also cancel the orders in bulk by selecting the multiple orders. Once multiple orders are selected, click on the **bulk actions** button. And it will appear as below:

WISH ORDERS

| ID | Purchase Order ID | Reference | Delivery | Customer | Total | Payment | Status | Date | |
|----|------------------------------|-----------|----------|-------------|---------|----------|------------------------|---------------------|------|
| 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 8 | 5abf7d5e000000000000000000 | BYIHSRLKP | China | E. Shanghai | \$10.20 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 7 | 5abe2bde0000000000000000000 | AUBJXQRP | China | E. Shanghai | \$3.40 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | View |
| 6 | 5abcbda5e0000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:57 | View |

☒ Select all
☐ Unselect all
☒ Cancel Order

Bulk actions

- Now all that you have to do is to click on cancel button and all the selected orders will be cancelled.

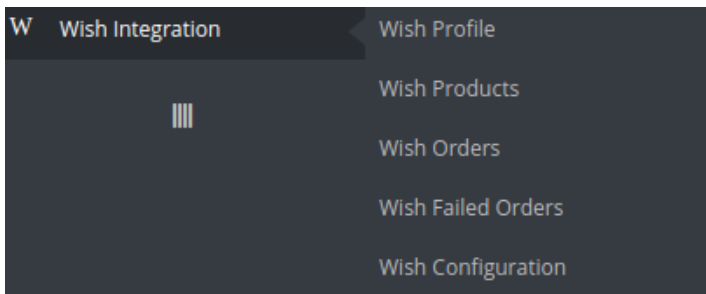
7.3. Order Refund

The seller may also generate the refund for the cancelled order of product, from the Prestashop admin panel.

To generate the refund:

- Go to **Prestashop Admin** panel.

- On the left navigation bar, move the cursor over the **Wish Integration** menu. The menu appears as shown in the following figure:



- Now click the **Wish Orders** menu. The page appears as shown in the image below with the cancelled order:

WISH ORDERS

| ID | Purchase Order ID | Reference | Delivery | Customer | Total | Payment | Status | Date | | |
|--------------------------|-------------------|----------------------------|-----------|----------|-------------|---------|----------|-------------------------------|---------------------|-------------------|
| -- | | | - | | | | - | <div>From</div> <div>To</div> | <div>Q Search</div> | |
| <input type="checkbox"/> | 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 | bankwire | Canceled | 04/19/2018 05:21:58 | <div>Q View</div> |
| <input type="checkbox"/> | 8 | 5abf7d5e000000000000000000 | BYIH5RLKP | China | E. Shanghai | \$10.20 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <div>Q View</div> |
| <input type="checkbox"/> | 7 | 5abe2bde00000000000000000 | AUBJXKQRP | China | E. Shanghai | \$3.40 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <div>Q View</div> |
| <input type="checkbox"/> | 6 | 5abcda5e000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:57 | <div>Q View</div> |

Bulk actions

- Now click on the drop down arrow next to the View button in the cancelled order column and there you can see the Refund button which you need to click.

WISH ORDERS

ID▼

Purchase Order ID▼

Reference▼

Delivery▼

Customer▼

Total▼

Payment▼

Status▼

Date▼

--

-

-

From

Q Search

To

| | | | | | | | | | | |
|--------------------------|---|----------------------------|-----------|-------|-------------|---------|----------|------------------------|---------------------|---------------------|
| <input type="checkbox"/> | 9 | 5ac0cede000000000000000000 | MVUGKHKPD | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:58 | <div>Q View</div> |
| <input type="checkbox"/> | 8 | 5abf7d5e000000000000000000 | BYIH5RLKP | China | E. Shanghai | \$10.20 | bankwire | Awaiting check payment | 04/19/2018 | <div>Q Cancel</div> |
| <input type="checkbox"/> | 7 | 5abe2bde00000000000000000 | AUBJXKQRP | China | E. Shanghai | \$3.40 | bankwire | Awaiting check payment | 04/19/2018 | <div>Q Refund</div> |
| <input type="checkbox"/> | 6 | 5abcda5e000000000000000000 | IFOTSPYXQ | China | E. Shanghai | \$6.80 | bankwire | Awaiting check payment | 04/19/2018 05:21:57 | <div>Q View</div> |

Bulk actions▼

- Once clicked, the page appears to us as shown in the image below:

ORDER DETAIL

ORDER INFO

Bonanza order ID : 5ac0cede000000000000000000
Prestashop order ID : 9
Order date : 2018-04-01T12:21:50
Order status : Cancelled at Wish

SHIPPING INFO

Wish Customer Name : EPC Shanghai
Wish Customer Phone : +86 18018663831
Shipping Address : No.419 Gongyue RD Baoshan District Shanghai, Shanghai
Shanghai 201901
CN

REFUND INFO

* REFUND REASON
Reason for refund.

* SHIP NOTE
A note to the user explaining reason for the refund. This field is required if Refund Reason is "Other"

ORDER ITEM(S)

| Product | SKU | Price | Quantity | Total |
|--------------|--------------|-------|----------|-------|
| Test Product | parent_sku 1 | 1.7 | 2 | 3.4 |

ORDER TOTAL

| | |
|----------------|------------|
| Subtotal : | 3.4 |
| Shipping : | 3.4 |
| Total : | 6.8 |

Cancel

Refund Order

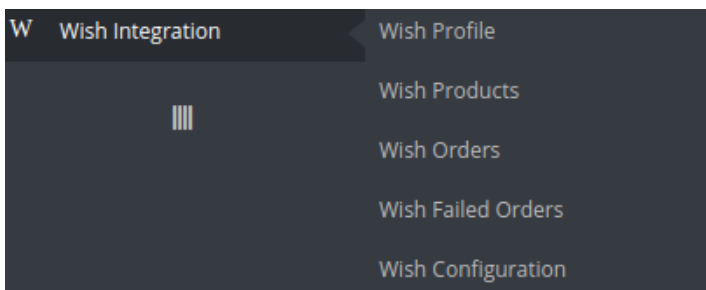
- You can see here the order info and shipping info.
- In the **Refund Reason**, state the reason for initiating the refund.
- In the **Ship Note**, write a note to the user explaining reason for the refund.
- This field is required if Refund Reason is "Other".
- Click on the **Refund Order** button. The refund will be done successfully.

7.4. Wish Failed Orders

The admin can see the failed Wish orders and has the liberty to cancel those orders as well.

To cancel the failed order:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



- Click on **Wish Failed Orders**. The page appears as shown below:

WISH FAILED ORDERS

| ID | SKU | Fruugo Order Id | Reason | |
|--------------------------|-----|-----------------|---------------------------|--|
| <input type="checkbox"/> | 1 | parent_sku 1 | 5abcda5e0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 2 | parent_sku 1 | 5abe2bde00000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 3 | parent_sku 1 | 5abf7d5e0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 4 | parent_sku 1 | 5ac0cede0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |

Bulk actions

- Now, this can be done both in bulk or by cancelling a particular failed order.
- To cancel an individual order, click on the **Cancel** button in the last column of each failed order.
- To cancel the failed orders in bulk, select all the orders and then click on the **bulk actions** button. It appears as shown below and from here you may click on **cancel order**.

WISH FAILED ORDERS

| ID | SKU | Fruugo Order Id | Reason | |
|-------------------------------------|-----|-----------------|---------------------------|--|
| <input checked="" type="checkbox"/> | 1 | parent_sku 1 | 5abcda5e0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 2 | parent_sku 1 | 5abe2bde00000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 3 | parent_sku 1 | 5abf7d5e0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |
| <input type="checkbox"/> | 4 | parent_sku 1 | 5ac0cede0000000000000000 | PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST |

☒ Select all
☐ Unselect all

Bulk actions

All selected failed orders will be cancelled.