# Wish Prestashop Integration User Guide

by CedCommerce Products Documentation

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### 1. Overview

Wish is a mobile and web E–Commerce platform that was founded in the year 2011. Headquartered in San Francisco, USA, it operates worldwide with a major presence in the regions of North America, Europe, Brazil, and China. It is the sixth largest e-commerce company in the world and allows sellers to sell on Wish in some simple steps

Launched much after them, Wish.com has been a competitor for formidable marketplaces such as Walmart and Amazon. Wish currently has thousands of active merchants who have been selling products to millions of users globally.

Wish Prestashop Integration is a fabulous API integration that helps the Prestashop store owners to synchronize inventory, price, and other product details for the product creation and its management between the Prestashop store and the Wish marketplace.

The Wish Prestashop Integration extension integrates the synchronized product listing between Prestashop and Wish. Once the seller has installed the extension, it becomes easy to create the Wish Categories and map the dependent attributes on the Prestashop store.

This ahead of the curve extension empowers the sellers to configure the desired product category into Prestashop for automatic submission of the selected product to the same Category on Wish.

### The Key Features are as follows:

**Profile based product upload:** Admin can create a profile, map the Wish category and attributes to the Prestashop category and attributes, and then after assigning the products to the profile can easily upload products to Wish.com.

Attribute Mapping: Maps suitable existing attribute with Wish attribute , so a seller need not to populate those fields.

**Bulk Upload System:** The merchant has the flexibility to upload as many number of products on Wish.com using bulk product upload feature, as wanted.

**Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Prestashop and Wish.com.

**Enable and Disable Products:** Merchants can close and reopen the products on Wish.com using Enable and Disable feature.

**Simple and Configurable Product Upload:** Admin can upload the Simple and Configurable type of Prestashop products on the Wish website.

### 2. Wish Prestashop Integration Extension Installation

### To install the extension:

- Go to the **Prestashop Admin panel**.
- On the left navigation bar, point cursor to the **Modules and Services**. The menu appears as shown in the following figure:

2	PrestaShop 1.6.1.18	Cedcommerce Integration Demo
Q	▼ Search	Dashboard
-	Dashboard	
2	Catalog	
	Orders	Day Marth Verr Day 1
쑡	Customers	Day Month Year Day-1
۲	Price Rules	
÷.	Modules and Services	Modules and Services
#	Shipping	Modules & Themes Catalog
۲	Localization	Positions
æ	Preferences	a Payment
<b>0</b> °	Advanced Parameters	O Currently Pending
۰	Administration	Orders
Lulu	Stats	

• Now click the Modules and Services menu, and you will come across a page like shown below.

م. ھ	Search	Modules and Services List of modules			Update all Add a new module Help
8	Catalog	1			
	Orders	There are 2 warnings			×
쓭	Customers	Bank wire: Account owner and account details must l	e configured before using this module.		
۲	Price Rules	Payment by check: The "Pay to the order of" and "Ade	iress" fields must be configured before using this module.		
ń-	Modules and Services				
	Modules and Services		Addons membership provides access to all our Once connected, your new modules will be auto	tomatically installed.	
	Modules & Themes Catalog		SIGN UP 🔒 LOG IN		
	Positions				
	Payment	1 Installed Modules	Disabled Modules	Modules to undate	a
<i>e</i> n :	Shipping			1	NC I
ø	Localization				
æ	Preferences				
¢°	Advanced Parameters	An upgrade is available for some of your modules!			
۰.	Administration	<ul> <li>Theme configurator</li> </ul>			

- Now you need to click on Add a New Module on the top right corner of the page.
- On doing so, the page opens a section like shown in the image below:

ADD A NEW MODULE				
P The module must either be a Zip file (zip) or a tarball file (.tar, .tar.gz, .tgz).				
Module file		Schoose a file		
	2 Upload this module			

• Now in the Module File tab, choose the package file of Wish marketplace from your system.

- Once selected, click on the Upload this module button.
- On the same page, scroll down and in the Modules list, search for Wish and it will be listed in the right side like shown in the image below. You have to click on the **Install** button shown in the image.

≔	MODULES LIST		
	Q wish	Filter by Installed & Not Installed  Finabled & Disabled	Authors All authors
	Favorites	Administration Wish Integration v0.0.1 - by CedCommerce	🕄 İnstali 👻
	All 238	Allow merchants to integrate their Prestashop shop with Wish marketplace.	

• Once you click on **Install** button, you can see a message like shown below, on the same page, asking you if you wish to proceed with the installation. You may click on **Proceed with the installation**.

Important Notice			×	
Do you want to install this module that could not be verified by PrestaShop? This generally happens when the module isn't distributed through our official marketplace, PrestaShop Addons - or when your server failed to communicate with PrestaShop Addons.				
wish	Module Author	Wish Integration CedCommerce		
		Proceed with the installation Back to modules list		
Since you may not have downloaded this module from PrestaShop Addons, we cannot assert that the module is not adding some undisclosed functionalities. We advise you to install it only if you trust the source of the content. What's the risk?				

• The module will be installed and you will be navigated to the **Configuration** page for further steps to be taken.

### 3. Retrieve API Credential from the Wish Seller Panel

Before proceeding with the Configuration Settings, the user has to log in the Wish Seller account to obtain the following API credentials:

- Client Id
- Client Secret
- Authorization Code

After obtaining the details, the merchant has to copy all of them one by one from the Wish Seller account and paste it one by one to the **Wish Configuration** page of the admin panel of the store.

#### To retrieve the API credentials

 Go to the Wish Seller Panel https://sandbox.merchant.wish.com/(https://sandbox.merchant.wish.com/) link.

- Enter the login credentials.
- In the right-upper corner, click the Account menu, and then click Settings.

Help • Account •
Settings
Shipping Settings
Payment Settings
Payment History
User Accounts
Brand Authorizations
Wish Express
Logout

• In the left navigation panel, click the **API Settings** menu. The Page appears as shown in the following figure:

General Information	Your Private App Settings		
Display Settings Courier Preferences	To learn how to authe	enticate your app, click here.	
Change Username	App Name	tenth	
Change Password	Client Id		
Change Email	Client Secret	The second se	
Change Phone Number			
Two Step Verification	"Redirect URI"	https://cedcommerce.com	
New Devices		Update	
Email Preferences	Delete this applicat	ion. Delete	
Vacation Mode			
Language Settings			
API Settings			

- Copy the **Client Id** value and the **Client Secret** value.
- Save the corresponding values in some text editor or the in Word file to use it later on while setting up the configuration settings.
- Go to the *https://merchant.wish.com/oauth/authorize?client\_id={client\_id}* URL. **Note**: Make sure that the seller account is active on the another tab of the same browser.
- Replace *(client\_id)* with the Client Id value and run the URL.
- The page appears as shown in the following figure:



- Click the Confirm button. It redirects the admin to the following redirect URI: https://example.redirect.uri.com?code={authorization\_code}
- Copy the *authorization\_code* displayed within the braces.
- Save the corresponding value in some text editor or the in Word file to use it later on while setting up the configuration settings.

# 4. Configuration Settings

Once you have installed the module, you can see the Configuration page as shown below.

Configure		Image     Image     Image       Back     Translate     Check update     Manage hooks
Module(s) installed successfully.		x
¢© GENERAL SETTINGS		
Enable	VES NO Enable this module	
Mode	Sandbox	
* Sandbox API Url	https://sandbox.merchant.wish.com/api/V2/ API URL 0F WSH SELLER Le. "https://sandbox.merchant.wish.com/api/V2/".	
* Client ID	Sad738b3bbe25ac06496d7f5	
* Client Secret	Ic5946d956d940c0bbd6d4e15042a428	
* Redirect URI	https://127.0.0.1/prestashop01/module/cedwish/authorization Redirect URI Of Your App It should be www.yourdomain.com/module/cedwish/authorization	
Get Token	GET TOKEN After Adding a new Client ID and Client Secret, save the general setting, now press the Generate Token button to create token in order to make synchronization process complete.	
Refresh Token	REFRESH TOVEN Refresh if getting error message like token expire etc	
Code	<b>2</b> 470b2bdf2ca24a6eb930659a2ef912a5	
Api Access Token	If289583082449efaeda65cd9f33d47f	
Api Refresh Token	a 4991e57aec1549bf87bbc56ac7dd76fd	
		Save
¢© PRODUCT SETTINGS		
Price Type	Normal Price Without Tax	
Store Language	English (English)	
Auto Sync Inventory and Price By Cron	YES NO If enable then QUANTITY and PRICE will be automatically SYNCHRONIZED By Cron.	
Update Inventory/Price on Product Edit.	YES NO Update inventory and price on wish when you edit product on store .	
Delete Product Data on Product Delete.	VES NO Disable product on wish when you delete product on store .	
¢© ORDER SETTINGS		
Auto Reject failed Orders	YES NO If enable the imported order will be cancelled automatically at wish in case of any order error.	
ORDER EMAIL	Ja@a.c Enail to create order on store which are imported form wish.	
CUSTOMER ID	Customer id to create order on store which are imported form wish.	
Order status when Import	Awaiting check payment	
Order status when cancelled at Wish	Awaiting check payment	
Order status when Shipped	Awaiting check payment	
Order Carrier	Order Carrier While Importing order.	
Order Payment	Bank wire Order Payment While importing order.	
		Save Config

#### You may fill the details as below:

#### **General Settings:**

QC GENERAL SETTINGS		
Enable	VES NO Enable this module	
Mode	Sandbox 🗸	
* Sandbox API Url	https://sandbox.merchant.wish.com/api/v2/      APIURLOF WISH SELLER.iz_https://sandbox.merchant.wish.com/api/v2/*.	
* Client ID	Sad738b3bbe25a606496d7f5	
* Client Secret	■ 1c5946d956d940c0bbd6d4e15042a428	
* Redirect URI	https://127.0.0.1/prestashop01/module/cedwish/authorization	
Get Token	Redirect URI Of Your App It should be www.yourdomain.com/module/cedwish/authorization  GET TOKEN  After Adding a new Client ID and Client Secret, save the general setting, now press the Generate Token button to create token in order to make synchronization process complete.	
Refresh Token	REFRESH TOKEN Refresh if getting error message like token expire etc.	
Code	470b2bdf2ca24a6eb930659a2ef912a5	
Api Access Token	17aa352f443544038618d68116f7e1f8	
Api Refresh Token	4991e57aec1549bf87bbc56ac7dd76fd	

- In the Enable part, select Yes so that your module gets enabled.
- In the mode bar. You may select Live or Sandbox according to the need of your system.
- In the next bar of API URL, the URL gets filled itself in accordance with the mode that you select-Live or Sandbox.
- In the **Client ID** bar, enter the ID that you had retrieved from the Wish Seller Panel.
- In the Client Secret bar, enter the ID that you had retrieved from the Wish Seller Panel.
- In the Redirect URL bar, enter the same.
- Now click the Get Token button and Refresh Token (If getting error message like token expire etc).
- In the following three bars i.e., **Code**, **API Acess Token**, and **API Refresh Token**, the details get filled automatically once you have clicked Get Token and Refresh Token button.
- Once done with this section, click on Save button on the right corner of the same section.

#### **Product Settings:**



- In the **Price Type**, select either **Normal Price Without Tax** or **Normal Price With Tax**. Note that this is the type of product price to be sent to Wish.com.
- In the Store Language, select the language in which you want the data to be processed.

B

- In the **Update Inventory/Price on Product Edit**, select **Yes** or **No**, if you want the inventory and price to be updated on wish when you edit product on store .
- In the **Delete Product Data on Product Delete**, select **Yes** or **No**, if you want to disable product on Wish when you delete product on store .

#### **Order Settings:**

© ORDER SETTINGS		
Auto Reject failed Orders	YES NO If enable the imported order will be cancelled automatically at wish in case of any order error.	
ORDER EMAIL	Ja@a.c       Email to create order on store which are Imported form wish.	
CUSTOMER ID	Customer Id to create order on store which are imported form wish.	
Order status when Import	Awaiting check payment	
Order status when cancelled at Wish	Awaiting check payment • Order Status after cancel order.	
Order status when Shipped	Awaiting check payment	
Order Carrier	Order Carrier While importing order.	
Order Payment	Bank wire	

- In the **Auto Reject Failed Orders**, select **Yes** if you want to enable the imported order(s) to be cancelled automatically at Wish in case of any order error.
- In the **ORDER EMAIL**, enter the email id to create orders in it which are imported from wish.
- In the CUSTOMER ID, enter the ID for customers to be created, for orders which are imported from Wish.
- In the **Order status when Import**, select the order status while importing the order.
- In the Order status when cancelled at Wish, select the status to appear when the order has been cancelled.
- In the **Order status when shipped**, select the order status to appear when the order has been shipped.
- In the **Order Carrier**, select the order carrier set for particular orders while importing the Wish order.
- In the **Order Payment**, select the order payment method set for each order while importing the wish order.

Once you are done with entering and selecting all these needed information, click on **Save Config** to save all the configuration settings you have made changes for.

Your configuration will be saved.

### 5. Managing Wish Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Prestashop attributes to the Wish attributes. These attributes are applicable to all the products that are assigned to the profile.

#### Admin can do the following tasks:

- Add new profile
- Edit the existing profile
- Delete the profiles

# 5.1. Adding a new profile

To add a new profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

w	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Click on **Wish Profile** and you will see the page as shown below:

Wish Integration / Wish Profile Wish Profile	Add New Profile Help
WISH PROFILE (0)	0 2 >_ 8
ID Profile Name Profile Code	Status
No records found	

• Now click on Add New Profile. You will be taken to the page as shown below:

Image: Contract and the co		
Profile Code Status Profile Categories Collapse All Check All Uncheck All Search Profile Categories Collapse All Check All Uncheck All Search Profile Categories Collapse All Check All Uncheck All Search Collapse All Check All Check All Uncheck All Search Collapse All Check All Check All Uncheck All Search Collapse All Check All C	PROFILE INFO FATTRIBUTE MAPPING FAULT VALUES RISH SHIPPING	
Profile Name Status FProfile Categories Collapse All Check All Uncheck All Uncheck All Uncheck All Uncheck All Uncheck All Search For Search Collapse All Check All Uncheck All </th <th>* Profile Code shirt</th> <th></th>	* Profile Code shirt	
Status EXARLE     * Profile Categores	* Profile Name shirt	
	Status ENABLE DISABLE	
<ul> <li>Home</li> <li>Women</li> <li>Tops</li> <li>Tops</li> <li>Blouses</li> <li>Blouses</li> <li>Casual Dresses</li> <li>E Verses</li> <li>E Vering Dresses</li> <li>Summer Dresses</li> <li>Summer Dresses</li> </ul>	* Profile Categories	arch
	Home Worken Tops Tops Blouses Casual Dresses Casual Dresses Evening Dresses Summer Dresses	

- In the **Profile code**, enter the code for the profile you are making.
- In the **Profile name**, enter the name of the profile.
- Select **Enable** as the status to enable the profile.
- In **Profile Category**, select the category for the profile.
- Click on the **Save** button.

Now Click on Attribute Mapping adjacent to the Profile Info tab, and you'll come across a section as below:

WISH ATTRIB	UTE MAPPING			
WISH ATT	RIBUTE		STORE ATTRIBUTES	
*Sk	KU .		Reference	•
* PI	roduct Name			-
* D	escription			•
* Ta	ags			•
* Q	uantity			•
Bra	ind			•
Col	or			•
Size	e			-
MS	RP			•
UP	c			•
Len	ngth (in cm)			•
Wic	lth (in cm)			•
Hei	ight (in cm)			•
We	ight (in gm)			•

X Cancel B

- In the select **SKU**, enter the store SKU.
- In the **Product Name**, enter the name of the product.
- Enter **Description** of the product.
- Enter **Tags** in the tags attribute.
- Similarly, enter the Quantity, Brand, Color, Size, MSRP, UPC, Length(in cm), Width(in cm), Height (in cm), and Weight (in cm) in the Store Attribute section.
- Click on **Save** button, and the attribute mapping will be saved.

Click on the Wish Default Values adjacent to the Attribute Mapping and you will see the section as shown below:

	* Shinning Charge	Shinning Charge	
	200 bling curinge	The shipping of the product when the user purchases one, max 1000	
N	lax Order Quantity	Max Order Quantity	
		The maximum quantity of products per order.	
	Origin Country	Origin Country	
		country where product is manufactured. Country code should follow ISO 3166 Alpha-2 code. Example:CN, US	
	Has Powder	false Whether product contains powder. Example: true, false.	•
	Has Liquid	falce	
	This Eight	<i>Whether product contains liquid. Example: true, false.</i>	
	Has Battery	true	•
		Whether product contains battery. Example: true, false.	
	Has Metal	true	•
		Whether product contains metal. Example: true, talse.	

- In the **Shipping Charge**, enter the charge that you want to levy on the shipping of the product when the user buys it. Maximum charge is 1000.
- In Max Order Quantity, enter the maximum quantity of products per order.
- In **Origin Country**, enter the name of the country where the product is manufactured. Country code should follow ISO 3166 Alpha-2 code. Example:CN, US.
- In Has Powder, select True if product has powder otherwise select False.
- In Has Battery, select True if product has battery otherwise select False..
- In Has Metal, select True if product has metal otherwise select False.
- Save the actions you've taken by clicking on Save button in the bottom right of the page.

Now Click on Wish Shipping adjacent to the Wish Default Values tab, and you'll come across a section as below:

🖹 PROFILE INFO	𝓕 ATTRIBUTE MAPPING 🛛 🗲 WISH DEFAULT VALUES	A WISH SHIPPING		
WISH MULTISHIP	PPING			
	Wish Shipping Price	Country	Price	
	Use Product Shipping Countries	United Arab Emirates Albania Argentna Austria Gonnia and Herzegovina Barbados Belgium	U	
	Disabled Countries	United Arab Emirates Albania Argentina Australia Bonia and Herzegovina Barbados Belgium	0	
	Wish Express Add Countries	United Arab Emirates Albania Argeritina Austrila Bosnia and Herzegovina Barbados Belgium		
	Wish Express Remove Countries	United Arab Emirates Albania Argentina Australia Bonia and Herzegovina Barbados Belgium		
e				Ĩ

- In the Wish Shipping Price, you may add shipping price by selecting a country and setting a price for it. You may do so by clicking on **Add Shipping.**
- In Use Product Shipping Countries, select the countries for default shipment charges of the products.
- Select the countries you want to disable in the **Disabled Countries**.
- In the Wish Express Add Countries, select the countries you want to add to this category.
- In the Wish Express Remove Countries, select the countries you want to be removed from this category.
- Now click on **Save** button and your profile will be created as shown in the figure below:

WISH PROFILE 1			022
ID Profile Name	Profile Code	Status	
2 shirt	shirt	~	Se Edit 💌

### 5.2. Editing the existing profile

To edit an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

8

Help

W	Wish Integration	Wish Profile
		Wish Products
	•••	Wish Orders
		Wish Failed Orders
		Wish Configuration

• Click on Wish Profile and you will see the page as shown below:

WISH PROFILE 1			0 2 >_ 8
ID Profile Name	Profile Code	Status	
2 shirt	shirt	×	d● Edit 👻

• To edit the profile, click on the edit button adjacent to the profile in the last column. It has been shown in the red color in the image below:

WISH P	OFILE 1			022
ID	Profile Name	Profile Code	Status	
2	shirt	shirt	✓	🖋 Edit 💌

• Once you click it, you can see the page as below:

#### Edit

•	DIT PROFILE: 2									
	PROFILE INFO	🔑 ATTRIBUTE MAPPING	🖌 WISH DEFAULT VALUES 💦 🖨 WISH SE	HIPPING						
			* Profile Code	snirt						
			* Profile Name	shirt						
			Status	ENABLE DISABLE						
			* Profile Categories	🕀 Collapse All	🕀 Expand All	Check All	Uncheck All	search		
				🔲 陸 Home (1 selected)						
				🔲 늘 Women (1 selected)						
				🗵 🖿 Tops						
				🗆 🖿 Dresses						
	**									
	ancel								Save	
									5010	<u> </u>

- From here, you may edit the profile. In different sections of this page the user may make changes in the existing profile.
- Once the changes are made, the seller needs to click on Save button. The changes will be saved and the profile will

be edited.

### 5.3. Deleting the existing profile

To delete an existing profile, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

W	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Click on Wish Profile and you will see the page as shown below:

WISH PROFILE 1			02>_9
ID Profile Name	Profile Code	Status	
2 shirt	shirt	~	der Edit 💌

• To delete the profile, click on the **Delete** button which appears when you click on the drop down button next to **Edit** button. It has been shown in the red color in the image below:

WISH PROFILE 1			0 C >_ 🛢
ID Profile Name	Profile Code	Status	
2 shirt	shirt	×	dr Edit ▼
			🗊 Delete

- Once you click it, a box appears asking you to confirm the deletion of profile.
- If you select **Yes**, the profile will be deleted.
- A message will appear on the page as shown in the red box below:

Successful deletion		x
WISH PROFILE 0		02>_
ID Profile Name	Profile Code	Status
	No records found	

### 6. Managing Wish Products

On this page, sellers may take the following actions:

- Upload/Update Selected Products
- Sync Inventory and Price
- Sync Product Status
- Enable Product at Wish
- Disable Product at Wish
- Add/ Update Multiple Shipping Prices

### 6.1. Uploading/Updating Selected Products

To upload/update a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

W Wisł	h Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Click on Wish Products and you will see the page as shown below:

WISH F	PRODI	UCTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🗸 🔺	Final price	Quantity 🔽	Status	Wish Status 🔻 🔺	Wish ID 🗸 🔺	Validity 🔻 🔺	
	-		. •			- [		-	-			Q Search
C		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	~	pending	5ad84bea9203fd6c44d70655	No Error	Q View
C		2	-	Blouse	demo_2	\$27.00	1799	×			No Error	Q View
C		3		Printed Dress	demo_3	\$26.00	899	×				Q View
		4		Printed Dress	demo_4	\$50.99	900	×				Q View
		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
Bu	lk acti	ions 🔺										

• From here, you may select the product(s) and then you need to click on the **Bulk Actions** button on the bottom left of the page and you may see the options for actions, as shown below:

	ID 🔺 Profile 🔺 Na
l	Select all
	🗆 Unselect all
	ப் Enable selection
	Uisable selection
	♣ Upload/Update selected
	C Sync Inventory & Price
	🛢 Sync Product Status
	ப் Enable Product At Wish
	😃 Disable Product At Wish
	▲ Add/Update Multiple Shipping Prices

• Now click on the Upload/Update selected. You may see the success message as seen in the image below:

	emo_1 : Updated Successfully.													
WISH PF	ISH PRODUCTS 1													
	ID 🖣	A Pro	file 🔻 🔺	Name 🔻 🔺	Sku 🗸 🔺	Final price	Quantity 🔽 🔺	Status	Wish Status 🔻 🔺	Wish ID 💌 🔺	Validity 🔻 🔺			
-			•			) -			-		-	Q Search		
×	1	1 1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	~	pending	5ad84bea9203fd6c44d70655	No Error	Q View		
	2	2		Blouse	demo_2	\$27.00	1799	×			View Errors	@ View		
	3	3		Printed Dress	demo_3	\$26.00	899	¥				@, View		
	4	1		Printed Dress	demo_4	\$50.99	900	×		**		©, View		
	5	5		Printed Summer Dress	demo_5	\$30.51	3600	~				@, View		
	6	5		Printed Summer Dress	demo_6	\$30.50	900	×				©, View		
	7	7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				©, View		
Bulk	actions													

### 6.2. Sync Inventory and Price

To sync Inventory and Price for a product, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



• Click on Wish Products and you will see the page as shown below:

WISH	PROD	UCTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity 💌	Status	Wish Status 🔻 🔺	Wish ID 💌	Validity 🔽 🔺	
	-					-		. •	-	-	-	Q Search
(		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	×	pending	5ad84bea9203fd6c44d70655	No Error	<b>Q</b> , View
(		2		Blouse	demo_2	\$27.00	1799	×			No Error	<b>Q</b> View
(		3		Printed Dress	demo_3	\$26.00	899	×				Q View
(		4		Printed Dress	demo_4	\$50.99	900	~				Q View
(		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
(		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
(		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
В	ılk act	ions 🔺										

• From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

	ID 🔻 🔺	Profile 🔻 🔺	Nam
🖬 s	elect all		
ΟU	nselect all		
СυЕ	nable selecti	ion	
<mark>ს</mark> D	isable select	tion	
<b>1</b> .u	pload/Upda	te selected	
2 s	nc Inventor	y & Price	
<b>C</b> s	nc Product	Status	
СυЕ	nable Produ	ct At Wish	
СD	isable Produ	ıct At Wish	
<b>1</b> A	dd/Update N	Aultiple Shipping	Prices

• Now click on sync Inventory and Price . You may see the success message here as shown in the image below:

0	emo_1_1 : updated successfully demo_1_2 : updated successfully													
WISH	WISH PRODUCTS 1													
		ID 🗸 🔺	Profile 🔻 🔺	Name 🔻 🔺	Sku 🔫 🔺	Final price	Quantity 🔽 🔺	Status	Wish Status 🔻 🔺	Wish ID 🔽 🔺	Validity 🔻 🔺			
			. •			-		. •		-	-	Q Search		
	×	1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	600	~	pending	5ad84bea9203fd6c44d70655	No Error	<b>Q</b> View		
		2		Blouse	demo_2	\$27.00	1799	~			View Errors	Q View		
		3		Printed Dress	demo_3	\$26.00	899	~				Q View		
		4		Printed Dress	demo_4	\$50.99	900	~				Q View		
		5		Printed Summer Dress	demo_5	\$30.51	3600	~				Q View		
		6		Printed Summer Dress	demo_6	\$30.50	900	~	-			Q View		
		7		Printed Chiffon Dress	demo_7	\$20.50	1800	~				Q View		
В	Bulk act	tions 🔺												

# 6.3. Sync Product Status

To sync Product status, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



• Click on Wish Products and you will see the page as shown below:

WISH	PROD	UCTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity 💌	Status	Wish Status 🔻 🔺	Wish ID 💌	Validity 🔽 🔺	
	-					-		. •	-	-	-	Q Search
(		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	×	pending	5ad84bea9203fd6c44d70655	No Error	<b>Q</b> , View
(		2		Blouse	demo_2	\$27.00	1799	×			No Error	<b>Q</b> View
(		3		Printed Dress	demo_3	\$26.00	899	×				Q View
(		4		Printed Dress	demo_4	\$50.99	900	~				Q View
(		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
(		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
(		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
В	ılk act	ions 🔺										

• From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

	ID 🔺 Profile 🔺 Na
l	Select all
	🗆 Unselect all
	ப் Enable selection
	Uisable selection
	♣ Upload/Update selected
	C Sync Inventory & Price
	🛢 Sync Product Status
	ப் Enable Product At Wish
	😃 Disable Product At Wish
	▲ Add/Update Multiple Shipping Prices

• Now click on sync product status. You may see the success message here as shown in the image below:

emo_1 : Status synced successfully													
WISH F													
		ID 🔻 🔺	Profile 🔻 🔺	Name 🗸 🔺	Sku 🕶 🔺	Final price	Quantity 💌 🔺	Status	Wish Status 🔻 🔺	Wish ID 🗸 🔺	Validity 🔻 🔺		
			· •			- [						Q Search	
E	3	1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	~	pending	5ad84bea9203fd6c44d70655	No Error	Q View	
0		2		Blouse	demo_2	\$27.00	1799	×			View Errors	Q View	
0		3		Printed Dress	demo_3	\$26.00	899	×				Q View	
0		4		Printed Dress	demo_4	\$50.99	900	×				Q View	
		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View	
0		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View	
0		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View	
Bu	lk act	tions 🔺											

# 6.4. Enabling Product at Wish

To Enable the Products at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



• Click on Wish Products and you will see the page as shown below:

WISH P	RODU	ICTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🗸 🔺	Final price	Quantity -	Status	Wish Status 🔻 🔺	Wish ID 💌 🔺	Validity 🔽 🔺	
			. •			- [		- •				Q Search
		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	~	pending	5ad84bea9203fd6c44d70655	No Error	Q, View
		2		Blouse	demo_2	\$27.00	1799	~			No Error	Q View
		3		Printed Dress	demo_3	\$26.00	899	~				Q View
		4		Printed Dress	demo_4	\$50.99	900	~				Q View
		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
		6		Printed Summer Dress	demo_6	\$30.50	900	~				Q View
		7		Printed Chiffon Dress	demo_7	\$20.50	1800	~				Q View
Bull	actio	ons 🔺										

• From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

	ID 🗸 🔺		Profile	••	Nam
				<b>,</b>	
<b>S</b>	elect all				
οι	Inselect all				
С	nable seleo	tion			
С	)isable sele	ctio	ſ		
<b>1</b> .	Jpload/Upd	late :	selected	1	
2s	ync Invento	ory 8	Price		
2s	ync Produc	t Sta	itus		
С	nable Prod	uct A	At Wish		
С	oisable Proo	duct	At Wish		
1	Add/Update	Mu	tiple Sh	ipping P	rices

• Now click on Enable Product at Wish. You may now see the success message as shown in the image below:

	der	mo_1 : Pro	duct Enabled suc	cessfully								
WISH	PROD	DUCTS (7	D									
		ID 🗸 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity -	Status	Wish Status 🔻 🔺	Wish ID 🔻 🔺	Validity 🔻 🔺	
						] -				-		Q Search
	×	1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	×	Enabled	5ad84bea9203fd6c44d70655	No Error	Q View
		2		Blouse	demo_2	\$27.00	1799	×			View Errors	Q View
		3		Printed Dress	demo_3	\$26.00	899	×				Q View
		4		Printed Dress	demo_4	\$50.99	900	×				Q View
		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View

Bulk actions 🔺

# 6.5. Disabling Product at Wish

To Disable the Products at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



• Click on Wish Products and you will see the page as shown below:

WISH	PRODI	UCTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity	Status	Wish Status 🔻 🔺	Wish ID 💌	Validity 🔽 🔺	
	-		. •			- [		. •	-	-		Q Search
0		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	×	pending	5ad84bea9203fd6c44d70655	No Error	Q View
0		2		Blouse	demo_2	\$27.00	1799	×			No Error	<b>Q</b> View
C		3		Printed Dress	demo_3	\$26.00	899	×				Q View
0		4		Printed Dress	demo_4	\$50.99	900	×				Q View
C		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
0		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
C		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
Bu	lk acti	ions 🔺										

• From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

	1	D 🔻 🔺		Profi	le 🔻 🔺		Nan
	(		[			<b>,</b>	
	Select	all					
	Jnsel	ect all					
ሪ	Enabl	e select	ion				
ሮ	Disab	le selec	tior	1			
<u>1</u>	Uploa	d/Upda	ite s	elect	ed		
C	Sync I	nventor	у&	Price			
C	Sync F	roduct	Sta	tus			
ሮ	Enabl	e Produ	ict A	t Wis	h		
ሪ	Disab	le Prod	uct /	At Wis	h		
1	Add/L	pdate I	Mul	tiple S	hippin	g Pri	ces

• Now click on Disable Product at Wish. You may now see the success message as shown in the image below, along with the status being mentioned:

💽 de	mo_1 : Proc	duct Disabled suc	cessfully								
WISH PRO	DUCTS 7	)									
	ID 🗸 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity 🔽	Status	Wish Status 🔻 🔺	Wish ID 🔻 🔺	Validity 🔻 🔺	
		. •					. •		-		Q Search
×	1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	~	Disabled	5ad84bea9203fd6c44d70655	No Error	Q View
	2		Blouse	demo_2	\$27.00	1799	×			View Errors	Q View
	3		Printed Dress	demo_3	\$26.00	899	×				Q View
	4		Printed Dress	demo_4	\$50.99	900	×				Q View
	5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
	6		Printed Summer Dress	demo_6	\$30.50	900	×		**		Q View
	7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
Bulk a	tions +										

# 6.6. Adding/Updating Multiple Shipping Prices

To add/update multiple shipping prices at Wish, a seller needs to:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:



• Click on Wish Products and you will see the page as shown below:

WISH	PRODI	UCTS 7										
		ID 🔻 🔺	Profile 🔻 🔺	Name 🔽 🔺	Sku 🔽 🔺	Final price	Quantity	Status	Wish Status 🔻 🔺	Wish ID 💌	Validity 🔽 🔺	
	-		. •			- [		. •	-	-		Q Search
0		1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	1799	×	pending	5ad84bea9203fd6c44d70655	No Error	Q View
0		2		Blouse	demo_2	\$27.00	1799	×			No Error	<b>Q</b> View
C		3		Printed Dress	demo_3	\$26.00	899	×				Q View
0		4		Printed Dress	demo_4	\$50.99	900	×				Q View
C		5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
0		6		Printed Summer Dress	demo_6	\$30.50	900	×				Q View
C		7		Printed Chiffon Dress	demo_7	\$20.50	1800	×				Q View
Bu	lk acti	ions 🔺										

• From here, you may select the product(s) and then you need to click on the Bulk Actions button on the bottom left of the page and you may see the options for actions, as shown below:

	ID 🔻 🔺	Profile 🔻 🔺	Na
			<b>.</b>
🖌 Se	elect all		
ΟU	nselect all		
<mark>ሆ</mark> Er	hable select	ion	
<mark>ம்</mark> D	sable selec	tion	
<b>1</b> .U	pload/Upda	te selected	
C Sy	nc Inventor	y & Price	
<b>C</b> Sy	nc Product	Status	
СΕг	nable Produ	ct At Wish	
СD	sable Produ	uct At Wish	
<b>1</b> . A	dd/Update N	Multiple Shippir	ng Prices

• Now click on Add/Update Multiple Shipping Prices. You may see the success message as has been shown in the image below.

Ø	dem	io_1 : Mult	iple Shipping pri	ce added successfully								
WISH P	RODI	JCTS (7	)									
		ID 🔻 🔺	Profile 🔻 🔺	Name 🕶	Sku 🗸 🔺	Final price	Quantity 🔽	Status	Wish Status 🔻 🔺	Wish ID 💌	Validity 🔻 🔺	
-			. •			] - [		. •				<b>Q</b> Search
E	)	1	shirt	Faded Short Sleeves T-shirt	demo_1	\$16.51	600	~	pending	5ad84bea9203fd6c44d70655	No Error	Q View
	)	2		Blouse	demo_2	\$27.00	1799	×			View Errors	<b>Q</b> , View
	]	3		Printed Dress	demo_3	\$26.00	899	×				Q View
	]	4		Printed Dress	demo_4	\$50.99	900	×				<b>Q</b> , View
	)	5		Printed Summer Dress	demo_5	\$30.51	3600	×				Q View
	]	6		Printed Summer Dress	demo_6	\$30.50	900	~				Q View
	)	7		Printed Chiffon Dress	demo_7	\$20.50	1800	~				Q View

Bulk actions 🔺

# 7. Managing Wish Orders

The admin can manage the Wish orders from the Prestashop admin panel by:

- Viewing and shipping the Wish orders
- Viewing the failed orders

# 7.1. Shipping of Wish orders

The admin can view all the order details fetched from wish.com and ship the orders based on requirements. Admin can also cancel the existing orders.

### To ship Wish Orders

- Go to Prestashop Admin panel.
- On the left navigation bar, move the cursor over the **Wish Integration** menu. The menu appears as shown in the following figure:

W	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Now click the **Wish Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

WISH ORI	DERS								
	ID 🔻	<ul> <li>Purchase Order ID &lt; .</li> </ul>	Reference 🔽 🔺	Delivery 🗸 🔺	Customer 🔨 🔺	Total 🔹 Payment 💌	Status 🔻 🔺	Date 🔻 🔺	
								From	Q Search
								То	
	9	5ac0cede0000000000000000000	MVUGKHKPD	China	E. Shanghai	\$6.80 bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
	8	5abf7d5e0000000000000000000	BYIHSRLKP	China	E. Shanghai	\$10.20 bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
	7	5abe2bde0000000000000000000000000000000000	AUBJXKQRP	China	E. Shanghai	\$3.40 bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
	6	5abcda5e0000000000000000000	IFOTSPYXQ	China	E. Shanghai	\$6.80 bankwire	Awaiting check payment	04/19/2018 05:21:57	€ View ▼
Bulka	ctions -								
BUIK	icuons -								

- From here, you may carry on the shipment of the product.
- To do so, click on the View button in the last column. The page looks like the one shown below:

0

#### Order MVUGKHKPD from EPC Shanghai

Bo Pre	onanza order ID : 5a						
	Istashop order ID: 9 Order date: 20 Order status: AF	c0cede000000000000000000000000000000000		Wish Customer Name : Wish Customer Phone : Shipping Address :	EPC Shar +86 1801 No.419 G Shanghai CN	nghai 8663831 iongyue RD Baoshan District Shangha i 201901	i, Shanghai
RACKING INFO							
	* TRACKING PROVIDER	The carrier that will be shipping your	package to its destination.				•
	* TRACKING NUMBER	The unique identifier that your carrier	provided so that the user can tra	ack their package as it is being delivered.	Tracking number should only contain alp	phanumeric characters with no space	between them.
	* SHIP NOTE						
		A note to yourself when you marked th	he order as shipped				
RDER ITEM(S)					ORDER TOTAL		
Product	Sku	Price	Quantity	Total	Subtotal : Shipping :	3.4 3.4	
	parent sku 1	1.7	2	3.4	Total :	6.8	

- You may see the order info and the shipping info on this page.
- In the next part i.e. tracking info, do the following
  - Enter the tracking provider name i.e. the carrier that will be shipping your package to its destination.
  - In the Tracking number, enter the unique identifier that your carrier provided so that the user can track their package as it is being delivered. Tracking number should only contain alphanumeric characters with no space between them.
  - In the ship note, write a note to yourself when you marked the order as shipped.
- Once you have filled the necessary details, click on the Ship Order button.

### 7.2. Cancelling the orders

#### To cancel orders

- Go to Prestashop Admin panel.
- On the left navigation bar, move the cursor over the **Wish Integration** menu. The menu appears as shown in the following figure:

W	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Now click the **Wish Orders** menu. And on the same page, click on **Fetch Orders**. The page appears as shown in the image below:

WISH ORD	vish orders										
	ID 🔻	Purchase Order ID 🗸 🔺	Reference 🔻 🔺	Delivery 🔻 🔺	Customer 🔻 🔺		Total 🔻 🔺	Payment 🔻 🔺	Status 💌 🔺	Date 🔽 🔺	
					•					From	Q Search
										То	
	9	5ac0cede0000000000000000000	MVUGKHKPD	China	E. Shanghai		\$6.80	bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
	8	5abf7d5e000000000000000000	BYIHSRLKP	China	E. Shanghai		\$10.20	bankwire	Awaiting check payment	04/19/2018 05:21:58	€ View ▼
	7	5abe2bde0000000000000000000000000000000000	AUBJXKQRP	China	E. Shanghai		\$3.40	bankwire	Awaiting check payment	04/19/2018 05:21:58	€ View ▼
	6	5abcda5e00000000000000000	IFOTSPYXQ	China	E. Shanghai		\$6.80	bankwire	Awaiting check payment	04/19/2018 05:21:57	€ View ▼
Bulk a	ctions •										

• Now, to cancel the order one by one, select the order and then click on the drop down arrow adjacent to the **View button** and you may see the button like this:

WISH O	Wish orders										
	ID 🗸	Purchase Order ID 💌 🔺	Reference 🔻 🔺	Delivery 🗸 🔺	Customer 🗸 🔺		Total 🔻 🔺	Payment 🔽 🔺	Status 🔻 🔺	Date 🗸 🔺	
				•						• From	Q Search
										То	
	9	5ac0cede000000000000000000	MVUGKHKPD	China	E. Shanghai		\$6.80	bankwire	Awaiting check payment	04/19/2018 05:21:58	🔍 View 💌
	8	5abf7d5e000000000000000000	BYIHSRLKP	China	E. Shanghai		\$10.20	bankwire	Awaiting check payment	04/19/2 <mark>018 ( 🔍 Cancel</mark>	
	7	5abe2bde00000000000000000	AUBJXKQRP	China	E. Shanghai		\$3.40	bankwire	Awaiting check payment	04/19/2018 (	
	6	5abcda5e000000000000000000	IFOTSPYXQ	China	E. Shanghai		\$6.80	bankwire	Awaiting check payment	04/19/2018 05:21:57	Q View ▼
Bul	actions -										

- You may click on the **cancel** button and the order will be cancelled.
- You may also cancel the orders in bulk by selecting the multiple orders. Once multiple orders are selected, click on the **bulk actions button.** And it will appear as below:

ID 🔻 🔺	Purchase Order ID 🔻 🔺	Reference 🔻 🔺	Delivery 🔻 🔺	Customer 🔻 🔺	Total 🔻	Payment 🗸 🔺	Status 🔽 🔺	Date 💌 🔺	
-			. •					From E	<b>Q</b> Search
<b>X</b> 9	5ac0cede000000000000000000	MVUGKHKPD	China	E. Shanghai	\$6.8	) bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
<b>X</b> 8	5abf7d5e00000000000000000	BYIHSRLKP	China	E. Shanghai	\$10.2	) bankwire	Awaiting check payment	04/19/2018 05:21:58	⊕ View ▼
Select all	200000000000000000000000000000000000000	AUBJXKQRP	China	E. Shanghai	\$3.4	) bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View 🔻
Cancel Order	000000000000000000000000000000000000000	IFOTSPYXQ	China	E. Shanghai	\$6.8	) bankwire	Awaiting check payment	04/19/2018 05:21:57	Q View ▼
Bulk actions 🔺									

• Now all that you have to do is to click on cancel button and all the selected orders will be cancelled.

### 7.3. Order Refund

The seller may also generate the refund for the cancelled order of product, from the Prestashop admin panel.

To generate the refund:

• Go to Prestashop Admin panel.

• On the left navigation bar, move the cursor over the **Wish Integration** menu. The menu appears as shown in the following figure:

W	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Now click the **Wish Orders** menu. The page appears as shown in the image below with the cancelled order:

WISH OF	NISH ORDERS									
	ID 🕶 🔺	Purchase Order ID 🔻 🔺	Reference 🔻 🔺	Delivery 🔻 🔺	Customer 🔻 🔺	Total 💌 🔺	Payment 🔻 🔺	Status 🗸 🔺	Date 🔽 🔺	
									From M	Q Search
	9	5ac0cede000000000000000000	MVUGKHKPD	China	E. Shanghai	\$6.80	bankwire	Canceled	04/19/2018 05:21:58	€ View ▼
	8	5abf7d5e000000000000000000	BYIHSRLKP	China	E. Shanghai	\$10.20	bankwire	Awaiting check payment	04/19/2018 05:21:58	€ View 💌
	7	5abe2bde0000000000000000000000000000000000	AUBJXKQRP	China	E. Shanghai	\$3.40	bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View ▼
	6	5abcda5e0000000000000000000	IFOTSPYXQ	China	E. Shanghai	\$6.80	bankwire	Awaiting check payment	04/19/2018 05:21:57	Q View ▼
Bulk	actions 🔺									

• Now click on the drop down arrow next to the View button in the cancelled order column and there you can see the Refund button which you need to click.

WISH ORI	/ISH ORDERS									
	ID 🔻 🔺	Purchase Order ID 🔻 🔺	Reference 🔻 🔺	Delivery 🗸 🔺	Customer 🔽 🔺	Total 🖛 Payment 🐔	Status 🔻 🔺	Date 🔽 🔺		
				-				From  To	Q Search	
	9	5ac0cede000000000000000000	MVUGKHKPD	China	E. Shanghai	\$6.80 bankwire	Awaiting check payment	04/19/2018 05:21:58	Q View 🔻	
	8	5abf7d5e00000000000000000	BYIHSRLKP	China	E. Shanghai	\$10.20 bankwire	Awaiting check payment	04/19/2018 ( 🔍 Cancel		
	7	5abe2bde000000000000000000	AUBJXKQRP	China	E. Shanghai	\$3.40 bankwire	Awaiting check payment	04/19/2018		
	6	5abcda5e000000000000000000	IFOTSPYXQ	China	E. Shanghai	\$6.80 bankwire	Awaiting check payment	04/19/2018 05:21:57	Q View 🔻	
Bulka	ctions •									

• Once clicked, the page appears to us as shown in the image below:

				SHIPPING INFO			
Bonanz Prestash Orde Orde	order ID:         SacOce           up order ID:         9           r date :         2018-0           status :         Cancel	de000000000000000 4-01T12:21:50 led at Wish		Wish Customer Name : Wish Customer Phone : Shipping Address :	EPC Sha +86 180 No.419 Shangha CN	nghal 18663831 Songyue RD Baoshan District Shanghal, S I 201901	nanghai
REFUND INFO							
	* REFUND REASON	and the set and					•
	ĸea	son for refund.					
	An	ate to the user explaining reason for	the refund. This field is require	d if Refund Reason is "Other"			
					I ORDER TOTAL		
DRDER ITEM(S)						3.4	
DRDER ITEM(S) Product	Sku	Price	Quantity	Total	Subtotal : Shipping :	3.4	
DRDER ITEM(S) Product Test Product	<b>Sku</b> parent_sku 1	Price	Quantity 2	Total 3.4	Subtotal : Shipping : Total :	3.4 6.8	

- You can see here the order info and shipping info.
- In the Refund Reason, state the reason for initiating the refund.
- In the Ship Note, write a note to the user explaining reason for the refund.
- This field is required if Refund Reason is "Other".
- Click on the **Refund Order** button. The refund will be done successfully.

### 7.4. Wish Failed Orders

The admin can see the failed Wish orders and has the liberty to cancel those orders as well.

### To cancel the failed order:

- Go to Prestashop Admin Panel
- On the left navigation bar, place the cursor on Wish Integration and you will see it getting expanded as below:

W	Wish Integration	Wish Profile
		Wish Products
		Wish Orders
		Wish Failed Orders
		Wish Configuration

• Click on Wish Failed Orders. The page appears as shown below:

WISH FA	WISH FAILED ORDERS									
	ID	D 🕶 🔺	SKU 🔽	Fruugo Order Id 💌 🔺	Reason 🗸 🔺					
						Q Search				
		1	parent_sku 1	5abcda5e000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<b>€</b> Cancel				
		2	parent_sku 1	5abe2bde0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<b>Q</b> Cancel				
		3	parent_sku 1	5abf7d5e000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<b>Q</b> Cancel				
		4	parent_sku 1	5ac0cede0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	<b>Q</b> Cancel				
Bulk	actior	ins 🔺								

- Now, this can be done both in bulk or by cancelling a particular failed order.
- To cancel an individual order, click on the **Cancel** button in the last colum of each failed order.
- To cancel the failed orders in bulk, select all the orders and then click on the **bulk actions** button. It appears as shown below and from here you may click on **cancel order**.

ISH FAILED ORDERS								
ID 🔹 SKU 💌	Fruugo Order Id 🔻 🔺	Reason 💌 🔺						
-			Q Search					
1 parent_sku 1	5abcda5e0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	Q Cancel					
2 parent_sku 1	5abe2bde00000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	@, Cancel					
Select all	5abf7d5e000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	@, Cancel					
L 1	Sac0cede0000000000000000	PRODUCT WITH REFERENCE 'parent_sku 1' DOES NOT EXIST	@ Cancel					
Bulk actions								
Buik decidi D								

All selected failed orders will be cancelled.