

# **Reverb Magento 2 Integration - User Guide**

by CedCommerce Products Documentation

- 1. Overview ..... 3**
- 2. Retrieve Personal Access Token ..... 3**
- 3. Reverb Configuration Settings ..... 6**
- 4. Manage Profile ..... 13**
  - 4.1. Add a Profile ..... 14
  - 4.2. Edit a Profile ..... 18
  - 4.3. Enable/Disable Profile ..... 22
  - 4.4. Delete a Profile ..... 24
- 5. Product Management ..... 26**
  - 5.1. Validate Products ..... 26
  - 5.2. Upload Products ..... 29
  - 5.3. Sync Product Status ..... 32
  - 5.4. Update Inventory ..... 35
- 6. View Reverb Orders ..... 38**
  - 6.1. Cancel Order ..... 38
  - 6.2. Sync Order Status ..... 40
  - 6.3. Mark Order(s) as Shipped ..... 42
  - 6.4. Delete the Order ..... 45
- 7. View Failed Imported Orders ..... 47**
- 8. Reverb Knowledge Base ..... 49**

## 1. Overview

Reverb.com is one of the world's largest dedicated online marketplaces to buy and sell new, used, and vintage music gear online. Reverb.com allows anyone to sell on Reverb, from large dealers and manufacturers to small shop owners and individuals, by creating free listings for musical instruments and other related equipments.

Reverb also includes an integrated price guide that pulls transaction data to determine fair market values for a wide range of instruments and gear.

With extraordinary features, **Reverb charges only 3.5% sales fee for items sold** through the platform.

To sell on this platform, CedCommerce brings to you the latest Reverb **Magento 2 Integration** that integrates your Magento 2 store with the Reverb marketplace and lets you sell on Reverb. The extension also automates the ordering process and facilitates products handling and management.

### -Features at a Glance-

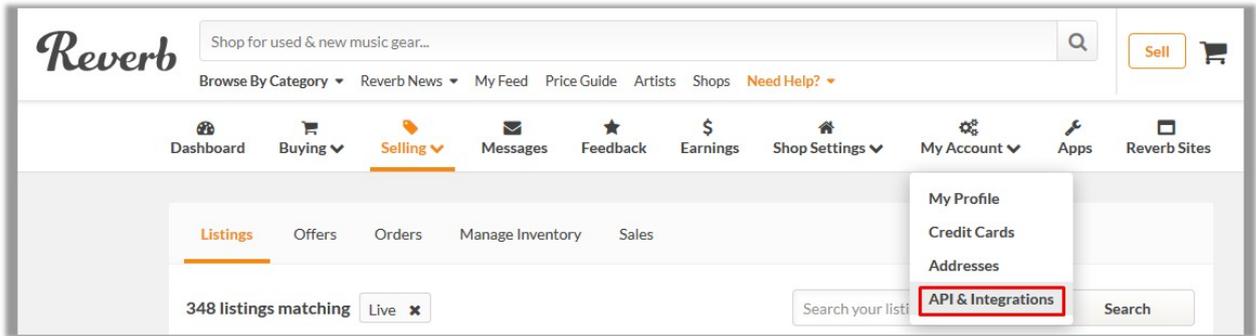
- **Price:** Get the Price of your product(s) in sync between your Magento 2 store and Reverb Marketplace.
- **Orders:** Get all of your Reverb orders instantly imported to your Magento 2 store from Reverb marketplace
- **Inventory Synchronization:** No manual updating is required now. Now experience the automatic inventory sync between Magento 2 and Reverb.
- **Bulk Product Upload:** Now upload as many products as you want to sell on Reverb in bulk, using the bulk product upload feature.
- **Order Management:** As soon as an order is placed on Reverb, it gets imported to your Magento 2 store with the help of automatic requests. The orders get acknowledged automatically after being imported.

## 2. Retrieve Personal Access Token

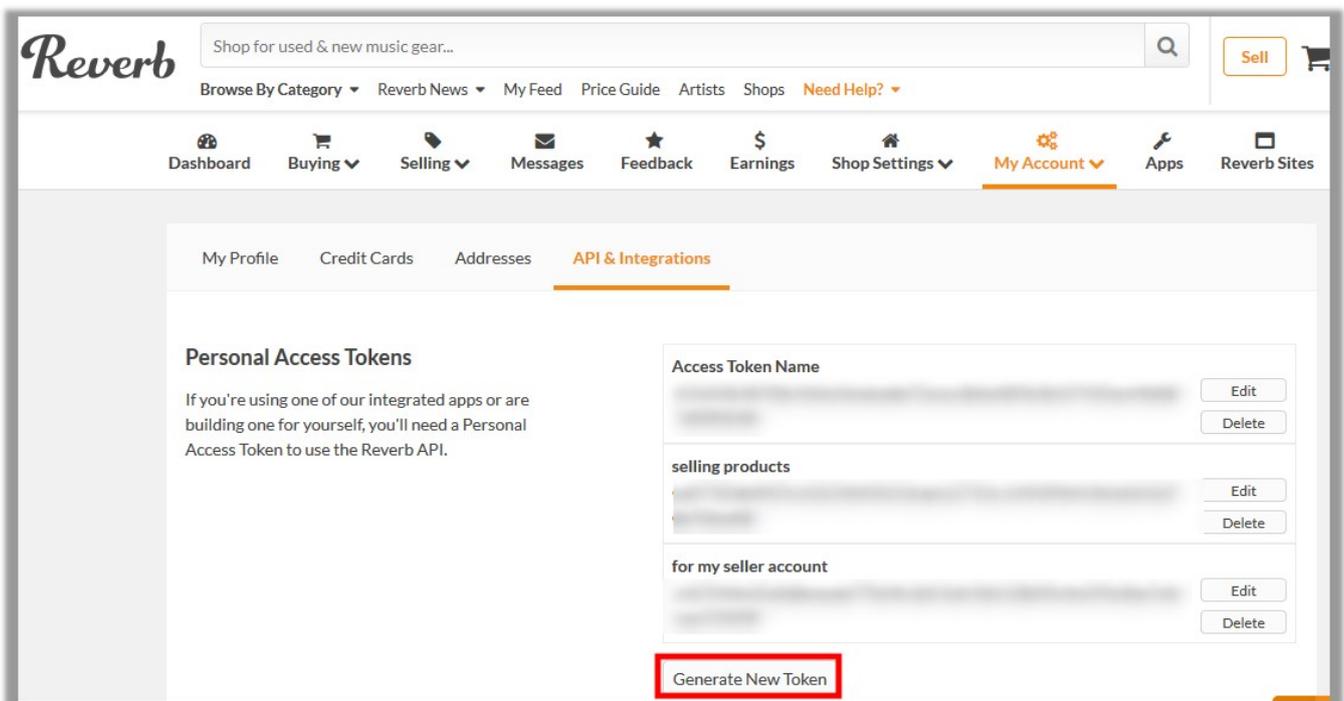
Once the Reverb Magento 2 Integration extension is successfully installed on the Merchant's store, the Reverb menu appears on the left navigation panel of the Magento 2 Admin Panel. From here, the seller may commence the configuration process but before that, the Access Token needs to be received from the Reverb seller panel.

### *To get the Access Token from the Reverb Seller account:*

- Login to the Reverb Seller account.
- The page appears as shown in the following figure:



- Click the **My Account** menu, and then click **API & Integrations**.
- The page appears as shown in the following figure:



- Click the **Generate New Token** button.
- The page appears as shown in the following figure:

## New Personal Access Token

Tokens can be used instead of a password to make API requests over HTTPS.

### Token Name

### Select OAuth Scopes

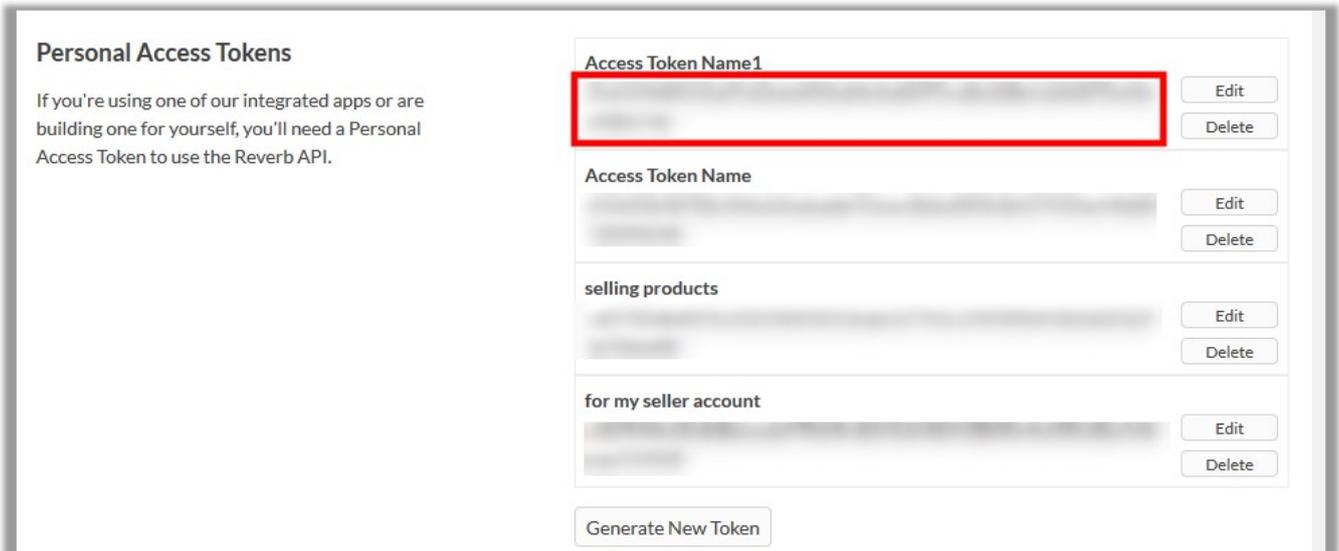
Scopes allow you to set the permissions of your token.

<input type="checkbox"/>	public	Read publicly available data
<input type="checkbox"/>	read_feedback	Read feedback that you have sent or received
<input type="checkbox"/>	write_feedback	Write feedback about your transactions on the site
<input type="checkbox"/>	read_listings	Read all of your listings with your sales and bump data
<input type="checkbox"/>	write_listings	Create/update your listings (inventory, price, etc) and add a listing to sales / bump
<input type="checkbox"/>	read_lists	Read your wish list / watch list / feed
<input type="checkbox"/>	write_lists	Update your wish list / watch list / feed
<input type="checkbox"/>	read_messages	Retrieve your messages
<input type="checkbox"/>	write_messages	Post and update messages as you
<input type="checkbox"/>	read_offers	Read your offers
<input type="checkbox"/>	write_offers	Make offers on listings on your behalf
<input type="checkbox"/>	read_orders	Read all your orders
<input type="checkbox"/>	write_orders	Update the status of your orders
<input type="checkbox"/>	read_profile	Get the details about your account and shop, such as name and email address
<input type="checkbox"/>	write_profile	Update settings for your shop (name, address, vacation, etc)
<input type="checkbox"/>	read_reviews	Read your reviews of listings
<input type="checkbox"/>	write_reviews	Write reviews of listings on your behalf

[Generate Token](#)

[Cancel](#)

- In the **Token Name** box, enter the name.
- Select the required options to set the permissions of the token.  
The token is generated and appears on the Permissions Access Tokens page as shown in the following figure.



- Copy the **Token Access** value and then paste it in the **Personal Access Token** box appearing on the **Reverb Configuration** page of the Magento 2 Admin panel, which we will be discussing in the next segment.

### 3. Reverb Configuration Settings

After obtaining the **Access Token** from the Reverb Seller account, the Magento 2 store owner may start the Configuration from the admin panel.

**To Set up the Reverb Configuration settings in the Magento 2 Admin panel:**

- Go to the Magento 2 Admin panel.
- On the left navigation bar, click the **Reverb** menu.
- In the right side, click on **Configuration**.  
The **Reverb Magento 2 Configuration** page appears as shown in the following figure:

# Configuration

Store View: Default Config

Save Config

- CEDCOMMERCE ^
- General Setting
- Walmart Configuration
- Reverb Configuration
- GENERAL v
- CATALOG v
- CUSTOMERS v
- SALES v
- DOTMAILER v
- REVERB v
- SERVICES v
- ADVANCED v

## Reverb Api Settings

**Enabled** [global] Yes

**Access Token** [global] 4a3ca44b01b7a13b68d2cf28312d94de877e088dc34

**Debug Log** [global] No

## Reverb Product Sync Settings

**Select Store** [global] cedcommerce

## Reverb Third Party Product Sync

**Third Party Product Sync** [global] No

## Reverb Order Status

**Order Status** [store view] Paid Orders Awaiting Shipment

## Reverb Global Settings

Please set the global settings for Reverb.com

**Reverb Product Price** [global] Increase By Fixed Price  
Select to send a different product price to **reverb.com**

**Modify by Fix Price** [global] 10

**Reverb Order Id Prefix** [global]  
Prefix for Reverb Increment ID

## Reverb Inventory Rules

**Set Inventory on Basis of Threshold** [global] Disable  
Choose yes to send inventory on reverb by condition

## Reverb Cron Settings

**Reverb Order Cron** [global] Disable  
Order Fetch Cron

**Reverb Price Cron** [global] Disable  
Price Sync Cron

**Reverb Inventory Cron** [global] Enable  
Inventory Sync Cron

**Reverb Shipment Cron** [global] Disable  
This will automatically generate

**-Reverb API Settings-**

- In the **Reverb API Setting:**
  - In **Enable**, select **Yes** in order to enable your extension.
- On selecting yes, tab gets expanded as shown in the figure below:

Reverb Api Settings 

Enabled [global]

Access Token [global]

Debug Log [global]

- Enter the Access Token that you had got from the Reverb Seller Panel, in the Access Token bar.
- In the Debug log, select **Yes**, if you want the debug log to be created.

Reverb Api Settings 

Enabled [global]

Access Token [global]

Debug Log [global]

**-Reverb Product Sync Settings-**

- In the **Reverb Product Sync Settings,**
  - **Select the store** from which you want your products to be exported to the Reverb Marketplace.

Reverb Product Sync Settings 

Select Store [global]

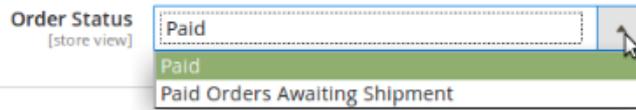
**-Reverb Third Party Product Sync-**

- In **Reverb Third Party Product Sync,**
  - Enable the third party product sync by selecting **Yes**, or select **No** for disabling it.

**-Reverb Order Status-**

- In **Reverb Order Status**, you have two options to choose from, as shown in the image below:

**Reverb Order Status**



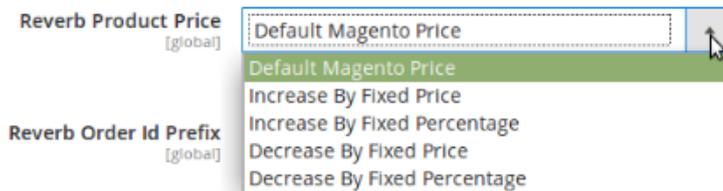
- If you select **Paid**, all orders(Paid as well as Unpaid) from Reverb will be fetched to your Magento 2 Admin Panel, and
- If you select **Paid Orders Awaiting Shipment**, the paid Reverb orders which are awaiting the Shipment would be fetched to the Magento 2 Admin Panel.

**-Reverb Global Settings-**

In **Reverb Product Price**, you have options as shown in the image below, to send a price to Reverb in accordance with your business needs.

**Reverb Global Settings**

Please set the global settings for Reverb.com



- **Increase by Fixed Price-** If you select this option, a new bar **Modify by Fixed Price** appears below this one as shown in the figure below:

**Reverb Global Settings**

Please set the global settings for Reverb.com

**Reverb Product Price** [global]  ▼  
 Select to send a different product price to **reverb.com**

**Modify by Fix Price** [global]

**Reverb Order Id Prefix** [global]   
 Prefix for Reverb Increment ID

Now let's see how it works. Suppose you enter 10 in the the Modify by Fixed Price, then if your product is for US\$100 on your Magento store, it will be available at marketplace for US\$110, increasing the price by US\$10 on the Reverb marketplace, whereas the price at your Magento store remains the same.

- **Increase by Fixed Percentage-** If you select this option, a bar appears as shown in the image below:

### Reverb Global Settings

Please set the global settings for Reverb.com

**Reverb Product Price** [global]  ▼  
 Select to send a different product price to **reverb.com**

**Modify by Percentage Price** [global]   
 Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

**Reverb Order Id Prefix** [global]   
 Prefix for Reverb Increment ID

Now suppose your product on Reverb is available for US\$100. If you enter 50 in the Modify by Percentage Price, then the 50% of the price i.e. 50 will be added to the price and will be reflected on the Reverb Marketplace. So now the price that will be reflected on Reverb marketplace will be US\$150 for the product.

- **Decrease by Fixed Price-** When you select this option, you may see a bar and you may decrease the product price on Reverb the same way you can increase it. If your product is available for US\$100 on Magento and you enter 50 in the bar that you see as shown in the image below, your product price will be decreased by US\$50 on Reverb marketplace. So if your product is for US\$100 on Magento, it will be available for US\$50 on Reverb marketplace.

Please set the global settings for Reverb.com

**Reverb Product Price** [global]  ▼  
 Select to send a different product price to **reverb.com**

**Modify by Fix Price** [global]

**Reverb Order Id Prefix** [global]   
 Prefix for Reverb Increment ID

- **Decrease by Fixed Percentage-** If you select this option, you have the liberty to decrease the price of your product on Reverb by a particular percentage.

Please set the global settings for Reverb.com

**Reverb Product Price** [global]

Select to send a different product price to **reverb.com**

**Modify by Percentage Price** [global]

Numeric value Required for **Add/subtract % on Magento price** 5 for Example: Magento price +/- 5% of Magento price.

**Reverb Order Id Prefix** [global]

Prefix for Reverb Increment ID

Suppose if your product is for US\$100 on Magento and you enter 50 in the Modify by Percentage Price, your product price will be decreased by 50%, which means it will be available on Reverb for US\$50 only.

In **Reverb Order Id Prefix**, you need to enter the Prefix which will be shown in the Order Id for the orders placed on Reverb for your products. It helps sellers in demarcating the orders of Reverb marketplace from the orders of any other marketplace where they sell their products, if that is the case.

**Reverb Order Id Prefix** [global]

Prefix for Reverb Increment ID

### -Reverb Inventory Rules-

The Reverb Inventory Rules section appears as shown in the image below:

#### Reverb Inventory Rules ⌵

**Set Inventory on Basis of Threshold** [global]

Choose yes to send inventory on reverb by condition

If you wish to enable it, select Enable in the bar for **Set Inventory on Basis of Threshold** and the tab gets expanded as shown in the image below:

<p><b>Set Inventory on Basis of Threshold</b> [global]</p>	<input type="text" value="Enable"/>
	Choose yes to send inventory on reverb by condition
<p><b>Inventory Threshold Value</b> [global]</p>	<input type="text" value="8"/>
	Set inventory quantity on which lesser and greater condition can control.
<p><b>Send Inventory for Lesser Than Threshold Case</b> [global]</p>	<input type="text" value="5"/>
	Send Quantity to Reverb for those products, whose inventory is LESSER than the inventory threshold.
<p><b>Send Inventory for Greater Than Threshold Case</b> [global]</p>	<input type="text" value="10"/>
	Send Quantity to Reverb for those products, whose inventory is GREATER than the inventory threshold.

- In **Inventory Threshold Value**, set the inventory quantity on the basis of which the product stock can be controlled.

Let us see how it works.

- Suppose if in the **Inventory Threshold Value** we have entered 8.
- In **Send Inventory for Lesser than Threshold Case**, if we enter 5.
- In **Send Inventory for Greater Than Threshold Case**, if we enter 10.

Now, if the product inventory that we are sending to Reverb is lesser than the threshold case – lets say 6 – then the inventory sent to Reverb would be 5 and not 6 as that is the inventory we’ve entered. Similarly, if we’re sending product inventory of 9 to Reverb, the inventory that would be sent would be 10 because that’s what we’ve entered in the corresponding field.

**-Reverb Cron Settings-**

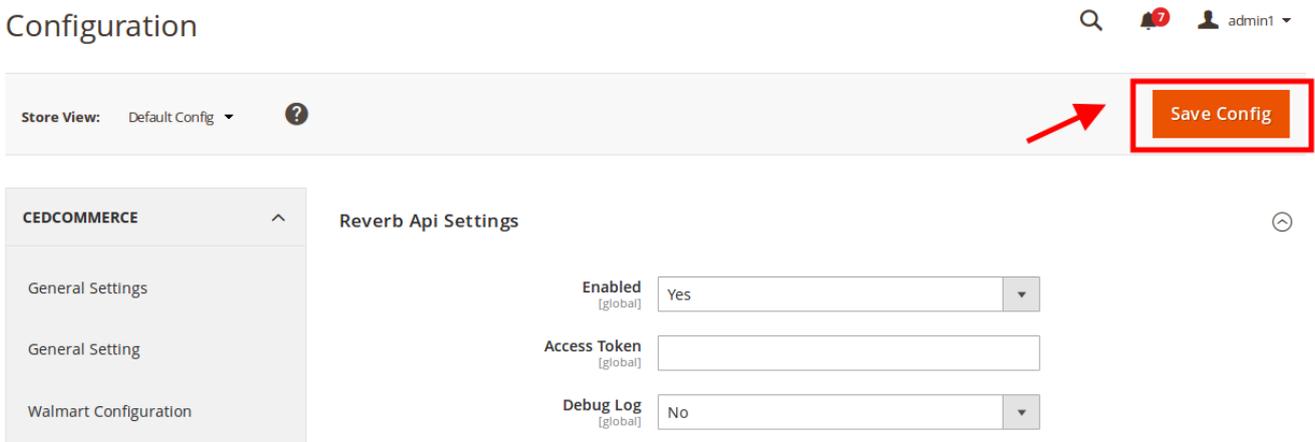
The Reverb Cron Settings tab appears as shown in the image below:

## Reverb Cron Settings

<p><b>Reverb Order Cron</b> [global]</p>	<input type="text" value="Disable"/>
	Order Fetch Cron
<p><b>Reverb Price Cron</b> [global]</p>	<input type="text" value="Disable"/>
	Price Sync Cron
<p><b>Reverb Inventory Cron</b> [global]</p>	<input type="text" value="Disable"/>
	Inventory Sync Cron
<p><b>Reverb Shipment Cron</b> [global]</p>	<input type="text" value="Disable"/>
	This will automatically generate

- In **Reverb Order Cron**, if you select **Enable**, then the Cron will start running and a specific interval of time, Reverb orders for your products will be fetched and get updated in your Magento 2 admin panel automatically.
- If you select **Enable** in the **Reverb Price Cron**, the product price will synced and updated automatically between the Magento 2 store and Reverb marketplace after a specific interval of time.
- The Inventory can be synced and updated between Magento 2 store and Reverb marketplace if you select **Enable** in the **Reverb Inventory Cron**.
- Similarly, in the **Reverb Shipment Cron**, if **Enable** is selected, the Shipment details for ordered products will be synced between the Magento 2 store and Reverb marketplace.

Once all these actions have been taken on this Configuration page, the seller may save every action and complete the configuration process by clicking on the **Save Config** button on the top right part of the page, which has been shown in the image below:



## 4. Manage Profile

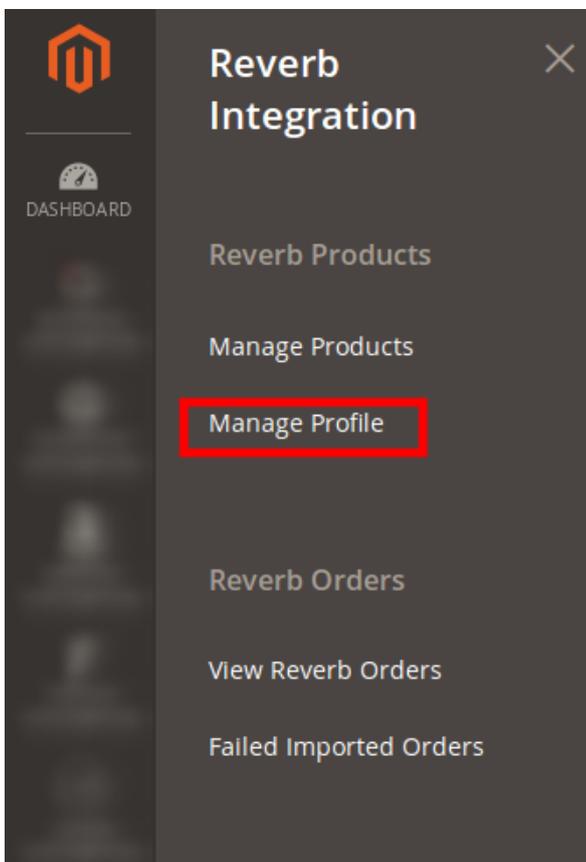
Once the seller has completed the Configuration settings, the Profile Management part comes. From the **Manage Profile** page of the Reverb Magento 2 Admin Panel, the seller may:

- Add a Profile
- Edit a Profile
- Enable/Disable a Profile
- Delete a Profile

## 4.1. Add a Profile

**To Add a New Profile:**

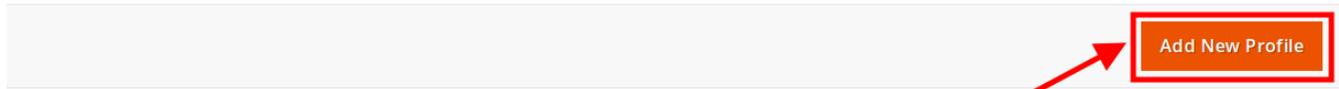
- Go to your Magento Admin Panel.
- On the left navigation bar, click on Manage Profiles as shown in the image below:



- Upon clicking it, you will be navigated to the page shown below:

## Manage Profile

Search 7 admin1



i Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

Filters Default View Columns

Actions 0 records found 20 per page 1 of 1

ID	Profile Code	Profile Name	Status	Product Count	Action
We couldn't find any records.					

- To add a new profile, click on the **Add New Profile** button shown in the red box in the image above.
- On clicking it, you will be navigated to the page shown in the image below:

## New Profile

Search 7 admin1



i Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

**PROFILE INFORMATION**

Profile info ✎

Mapping

Profile Products

**Profile Information**

Profile Code \*   
For internal use. Must be unique with no spaces

Profile Name \*

Profile Status \* Disabled ▼  
Specific store view information of products will send to Reverb

- In **Profile Code**, enter the code according to your business need.
- Name the Profile by entering it in **Profile Name**.
- **Enable** the **Profile Status** to enable it.

Once you are done with it, Click on **Mapping** in the left menu bar. you will see the section as:

## New Profile

← Back
Delete
Reset
Save and Continue Edit
Save and Manage Product
Save Profile

**i** Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

**PROFILE INFORMATION**

Profile Info 

**Mapping**

Profile Products

### Category Mapping

Root Level Category \*  ▾

### Reverb / Magento Attribute Mapping (Required/Optional mapping)

Reverb Attribute	Magento Catalog Attribute	Default Value	Action
sku ▾	sku ▾		
title ▾	name ▾		
photos ▾	image ▾		
price ▾	price ▾		
description ▾	description ▾		
condition ▾	--please select-- ▾		
publish ▾	--please select-- ▾		
upc ▾	upc ▾		
price-currency ▾	--please select-- ▾		
<input type="button" value="Add Attribute"/>			

### In Category Mapping,

- Select the root category for the profile that you are creating in the **Root Level Category**.
- Map the Magento and Reverb Attributes.
- You may also add the attributes by clicking on **Add Attribute**.

Once it is done, click on **Profile Products** from the left side of the panel and you will see the section as shown below:

## New Profile

New Profile
← Back
Delete
Reset
Save and Continue Edit
Save and Manage Product
Save Profile

 Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

**PROFILE INFORMATION**

Profile info 

Mapping

**Profile Products**

[Reset Filter](#)

37 records found

per page
 ←
 of 2
 →

<input type="checkbox"/>	Product Id	Product Name	Type	Category	Is Reverb	SKU	Price
<input type="checkbox"/>	8400	15mm Combo Wrench	Simple Product	Default Category, Home page		ShopTool - Ice 15mm Wrench	\$10.99
<input type="checkbox"/>	8401	4mm 5mm 6mm Balldriver Y-Wrench	Simple Product	Default Category, collection test		ShopTool - Park Balldriver 456	\$9.99
<input type="checkbox"/>	8402	4mm 5mm 6mm Y-Wrench	Simple Product	Default Category, collection test		ShopTool - Red Allen Wrench 456	\$3.00
<input type="checkbox"/>	8404	700C Aerospoke - Lime Green Front	Simple Product	Default Category, collection Test1		ShopAerospoke - Lime Green Front	\$199.00

- Here, you may see all your Magento store products that you may add to your profile.
- If products are not visible click on **Reset Filter** and all your products will be listed on the page as shown above.
- Select the products you want to add to the profile your creating.
- Click on **Save Profile** button on the top right side of the page as shown in a figure in the red box.

*Note: At each of steps while creating a profile, you have the options to **Reset**, **Save and Continue**, and **Save and Manage Product**.*

- Your profile will be created and you will be navigated to the page as shown below:

## Manage Profile

Search 7 admin1

Add New Profile

Reverb API not enabled or Invalid. Please check Reverb Configuration.

You Saved The Reverb Profile And Its Products.

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

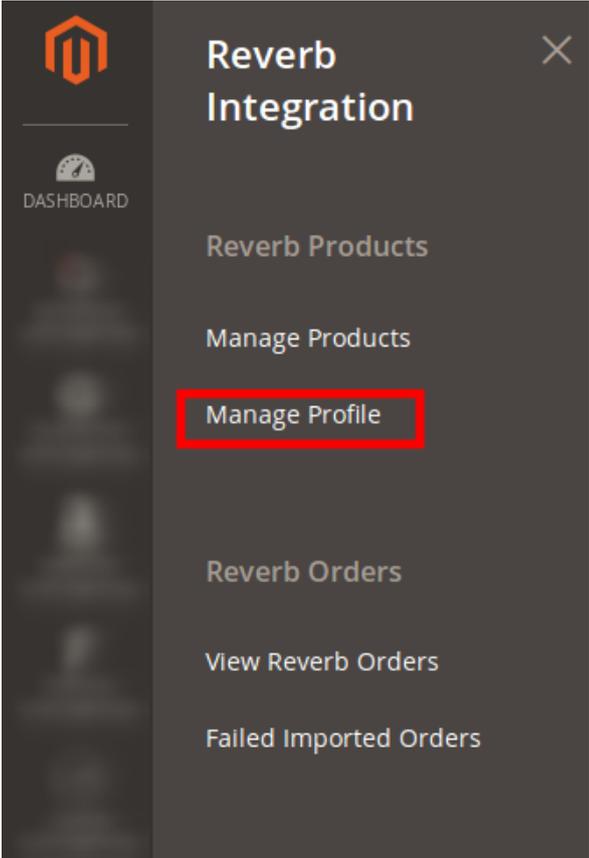
ID	Profile Code	Profile Name	Status	Product Count	Action
2	guitar	Guitar	Enabled	1	Select

- You may see your profile here with a success message as shown in a red box in the image.
- Your profile gets created and now you may take actions in accordance with your needs.

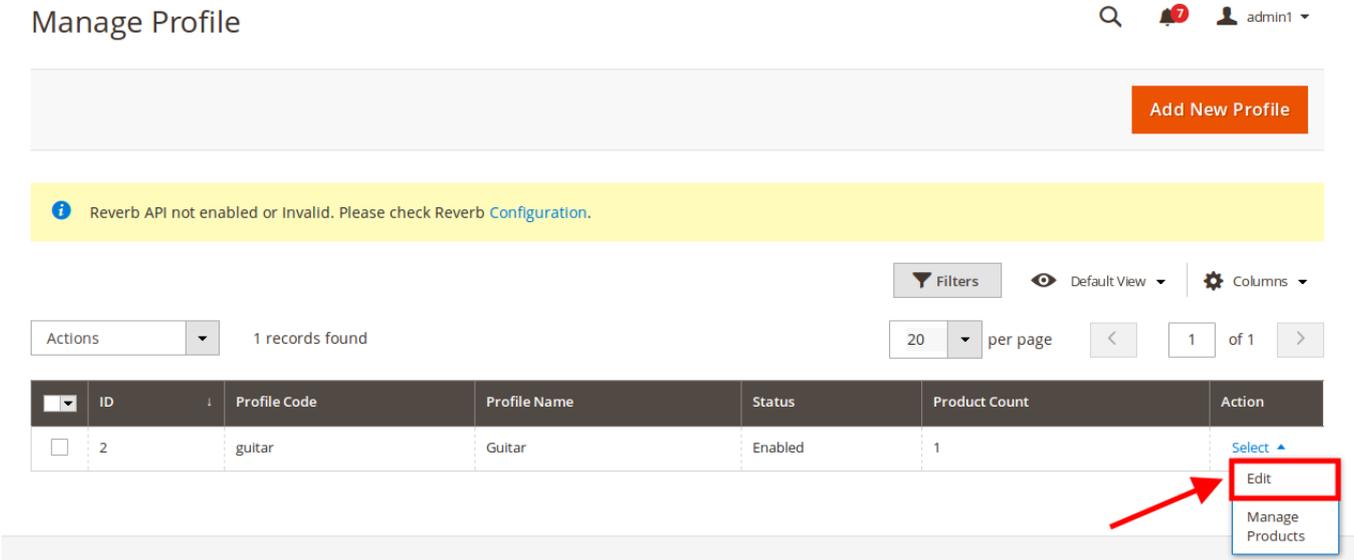
## 4.2. Edit a Profile

To edit a profile:

- Go to Magento admin panel.
- In the left navigation bar, click on Reverb icon.



- Now click on Manage Profile and you'll be taken to the page shown below:



- Click on the **Select** under **Actions** and then Edit button appears that you need to click.
- The page appears as shown below:

# Guitar

← Back   Delete   Reset   Save and Continue Edit   Save and Manage Product   **Save Profile**

Reverb API not enabled or Invalid. Please check Reverb [Configuration](#).

**PROFILE INFORMATION**

- Profile info
- Mapping
- Profile Products

## Profile Information

**Profile Code \***   
For internal use. Must be unique with no spaces

**Profile Name \***

**Profile Status \***    
Specific store view information of products will send to Reverb

- You may edit the profile name from here and also disable the profile if you want to.

In the left side, click on Mapping and the page appears as below:

Guitar ← Back Delete Reset Save and Continue Edit Save and Manage Product Save Profile

Reverb API not enabled or invalid. Please check Reverb Configuration.

**PROFILE INFORMATION**

- Profile Info
- Mapping**
- Profile Products

Category Mapping

Root Level Category \* Accessories

Reverb / Magento Attribute Mapping (Required/Optional mapping)

Reverb Attribute	Magento Catalog Attribute	Default Value	Action
sku	sku		
title	name		
photos	image		
price	price		
description	description		
condition	price		
publish	special_price		
upc	upc		
price-currency	special_from_date		
<input type="button" value="Add Attribute"/>			

- You may change the category from here.
- You may also make changes to the Magento Reverb mapping or also Add Attribute from here.

Now from the left side, click on Profile Products,

← Back   Delete   Reset   Save and Continue Edit   Save and Manage Product   Save Profile

i Reverb API not enabled or invalid. Please check Reverb [Configuration](#).

**PROFILE INFORMATION**

Profile Info

Mapping

Profile Products

Search   [Reset Filter](#)

37 records found (1 selected)   20 per page   1 of 2

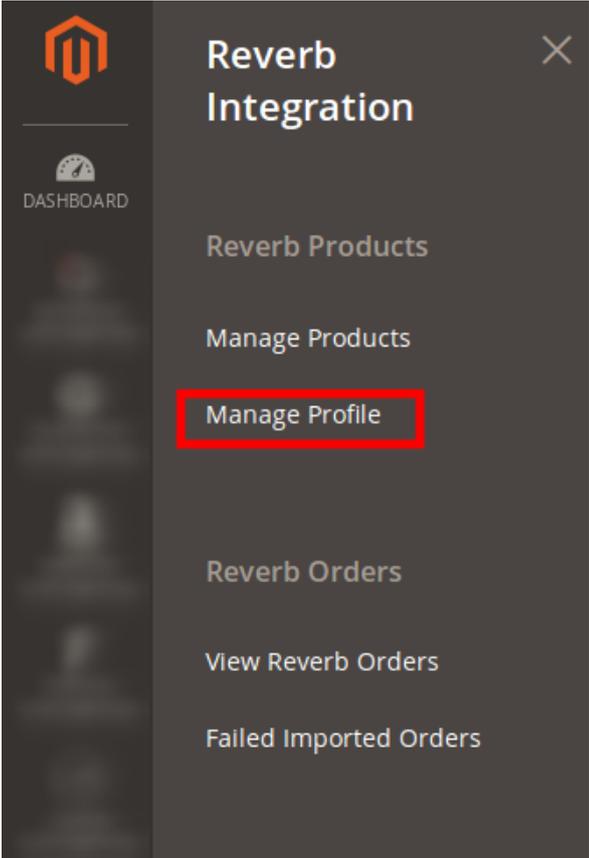
-	Product Id	Product Name	Type	Category	Is Reverb	SKU	Price
Any	From To						From To USD
<input type="checkbox"/>	8400	15mm Combo Wrench	Simple Product	Default Category, Home page		ShopTool - Ice 15mm Wrench	\$10.99
<input type="checkbox"/>	8401	4mm 5mm 6mm Balldriver Y-Wrench	Simple Product	Default Category, collection test		ShopTool - Park Balldriver 456	\$9.99
<input type="checkbox"/>	8402	4mm 5mm 6mm Y-Wrench	Simple Product	Default Category, collection test		ShopTool - Red Allen Wrench 456	\$3.00
<input type="checkbox"/>	8404	700C Aerospoke - Lime Green Front	Simple Product	Default Category, collection Test 1		ShopAerospoke - Lime Green Front	\$199.00
<input type="checkbox"/>	8405	ACS Crossfire Chain	Simple Product	Default Category, collection Test 1		ShopChain - ACS Crossfire - Silver	\$15.00

- From this section, the products can be added or removed from the profile.
- Once all the needed changes have been done by you, click on **Save Profile** button on the top right part of the page.
- Your profile will be saved with changes you've made.

### 4.3. Enable/Disable Profile

**To Enable/Disable Profile:**

- Go to Magento admin panel.
- On the left panel, click on Reverb and then on **Manage Profile**.



- You may see the Manage Profile page as shown below:

Manage Profile Add New Profile

i Reverb API not enabled or invalid. Please check Reverb [Configuration](#).

Filters | Default View | Columns

Actions | 1 records found (1 selected) | 20 per page | 1 of 1

<input type="checkbox"/>	ID	Profile Code	Profile Name	Status	Product Count	Action
<input checked="" type="checkbox"/>	2	guitar	Guitar	Enabled	1	Select

- From here, you may select the product in bulk or select particular profiles to be enabled or disabled, as shown in figure above.
- Once a profile to be Enabled/Disabled is selected, click on the Actions tab on the same page on left.

Manage Profile Add New Profile

*Reverb API not enabled or Invalid. Please check Reverb Configuration.*

Filters | Default View | Columns

1 records found (1 selected) | 20 per page | 1 of 1

Profile Code	Profile Name	Status	Product Count	Action
guitar	Guitar	Enabled	1	Select

Actions: [Delete] [Disable] [Enable]

- Now select Enable or Disable depending on your requirement and once you have selected either of these, the page gets refreshed with a new status of your profile and a message appearing on top as shown.

Manage Profile Search | 7 | admin1

Add New Profile

*Reverb API not enabled or Invalid. Please check Reverb Configuration.*

✔ Total of 1 record(s) have been enabled.

Filters | Default View | Columns

1 records found | 20 per page | 1 of 1

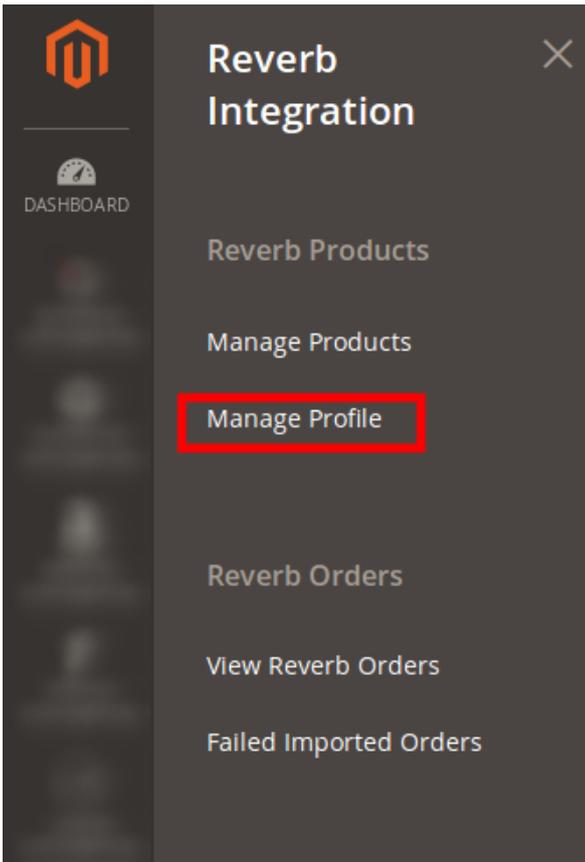
ID	Profile Code	Profile Name	Status	Product Count	Action
2	guitar	Guitar	Enabled	1	Select

- This is how the Profiles that you have can be easily Enabled or Disabled with the Reverb Magento 2 Integration.

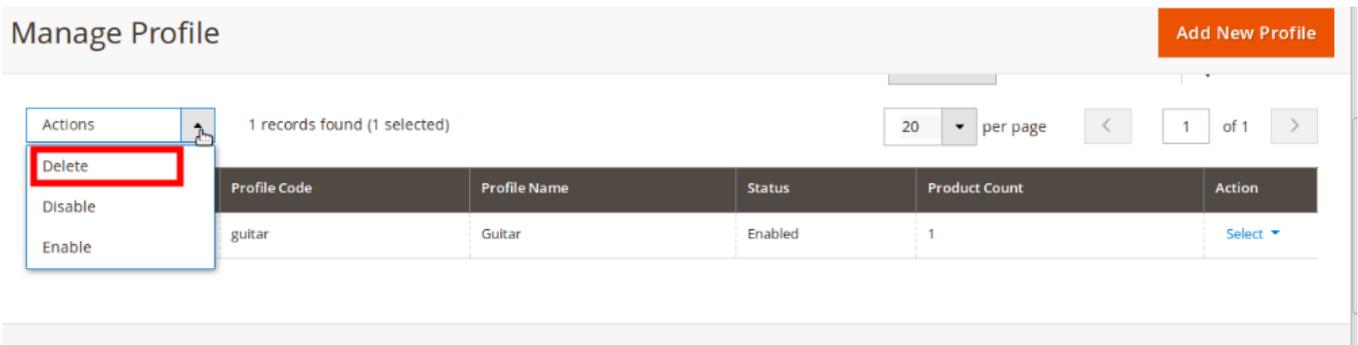
#### 4.4. Delete a Profile

**To Delete a Profile:**

- Go to your Magento Admin Panel.
- On the left side of the panel, click on Reverb and then **Manage Profile**.



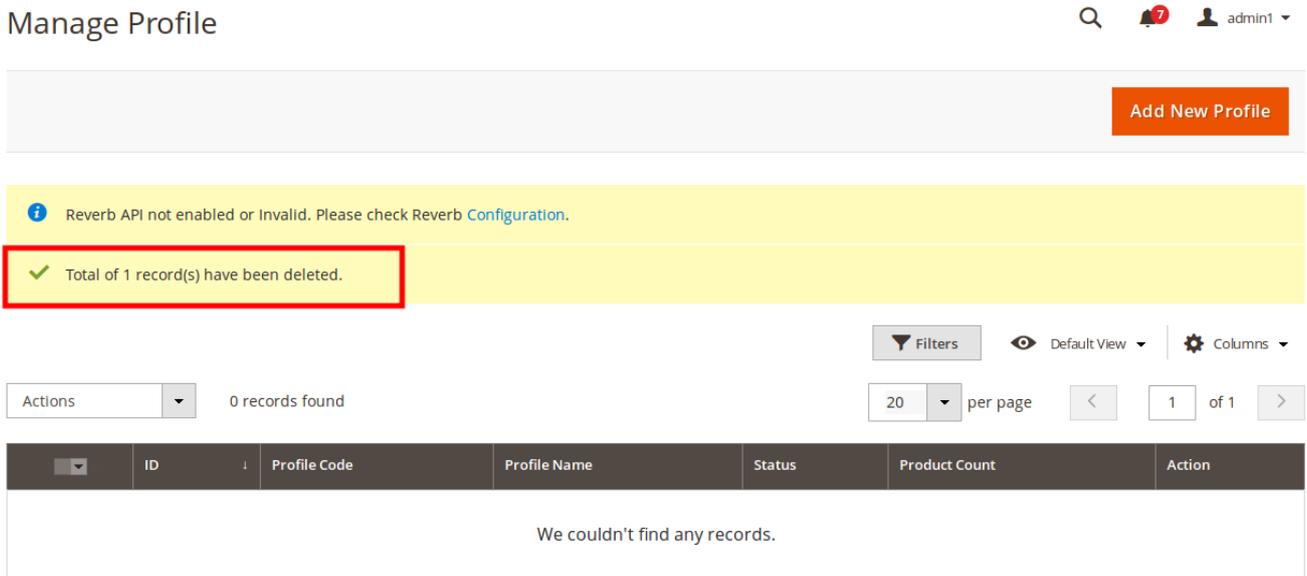
- The Page Manage Profile appears. On this page, select the profile you wish to delete and then click on the Actions bar.
- You may see a **Delete** option here which you need to click, to delete a profile.



- On selecting Delete, a confirmation box appears asking you to confirm your action of deleting the profile, as shown below:



- On clicking **OK** here, the profile you had selected for deletion gets deleted and the page appears to you as shown below, with a success message.



This is how the profile gets deleted by you in some simple steps.

## 5. Product Management

With the Reverb Magento 2 Integration Extension, sellers may manage the products by taking the following actions for them,

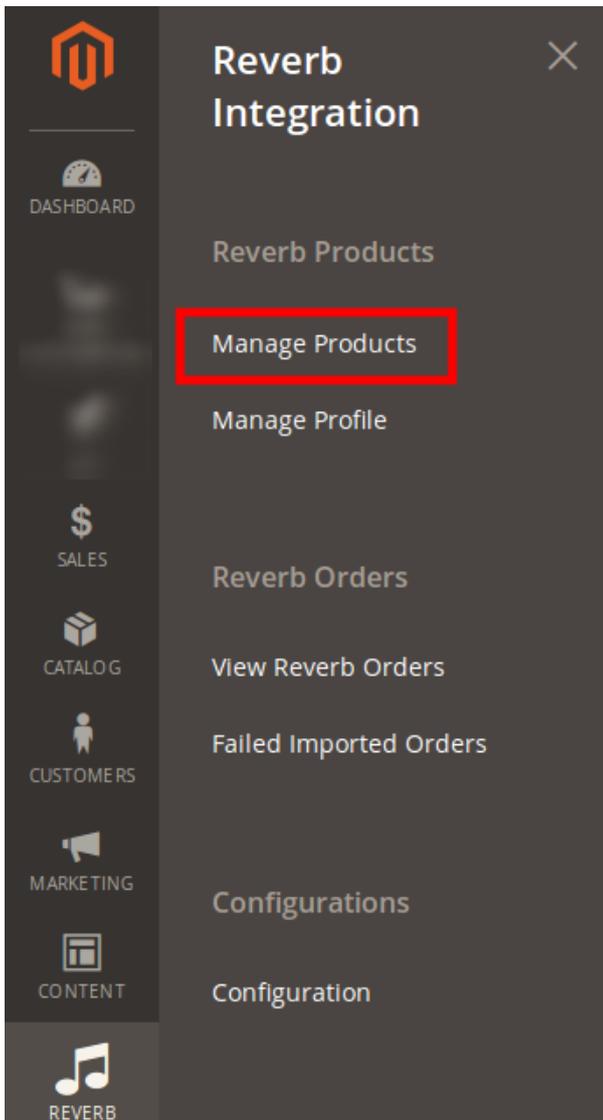
- Validate Products
- Upload Products
- Sync Product Status
- Update Inventory

### 5.1. Validate Products

Once the profile is created and the products have been assigned to them, the merchant may validate product(s) before uploading them.

**To Validate the Products,**

- Go to your Magento 2 Admin Panel
- On the left navigation bar, click on Reverb.



- On clicking it, the page appears as shown in the figure below:

### Manage Products

Search, 53 notifications, admin user

← Back

Filters | Default View | Columns

Actions 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- On this page, the seller has all the Magento products listed.
- To validate a product, a seller needs to select a product and click on the actions bar above the product listing, as shown in the figure below:

### Manage Products

← Back

✘ Reverb API not enabled or invalid. Please check Reverb [Configuration](#).

Filters | Default View | Columns

Actions 33 records found 20 per page 1 of 2

- Validate Products
- Upload Products
- Sync Product Status
- Update Inventory

ID	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1	Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID

- On selecting the Validate Products, a box for confirming the action that we’re taking, appears as shown below:

### Validate Selected Products

✘

Validate Selected Products?

Cancel OK

- On clicking OK, the products gets validated and a message appears as this:

## Validate Products

🔍 🔔 53 👤 admin ▾

Mass Product Validate Status

Back

💡 Mass Product Validating , please wait...

⚠️ Warning: Please do not close the window while product are validating

✅ Total 1 Batch(s) Found.

✅ 1 Product(s) Validated successfully

✅ 100% 1 Of 1 Processed.

✅ 1 Mass Product Batch(s) Successfully Validated.

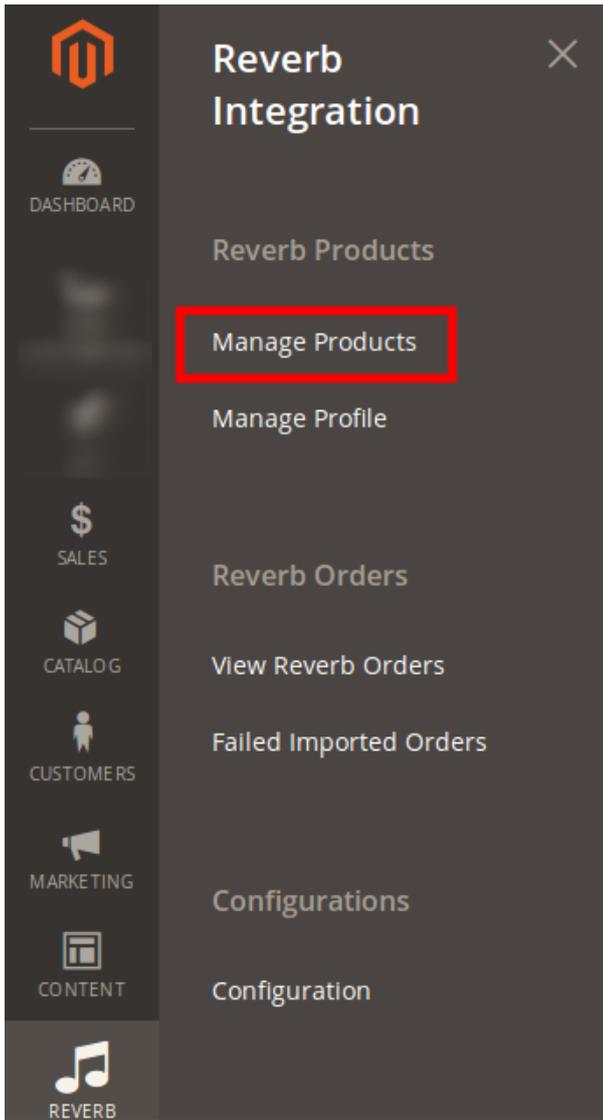
💡 Finished Product Mass Validation.

- And this is how a product/products get validated.

## 5.2. Upload Products

**To upload a product,**

- Go to your Magento Admin Panel.
- On left navigation bar, click on Reverb, then click on Manage Products.



- The page appears as shown below:

## Manage Products

🔍 53 👤 admin ▾

← Back

Filters | Default View | Columns

Actions ▾ 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select ▾	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select ▾	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select ▾	INVALID

- Now select the validated product(s) you want to upload and from the Actions bar, select Upload Products option as shown here:

Manage Products ← Back

Actions ▾ 33 records found (1 selected) 20 per page

Validate Products

Upload Products

Sync Product Status

Update Inventory

Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID

- On clicking it, a message appears as below:

### Upload Selected Product

Validate And Upload Selected Product?

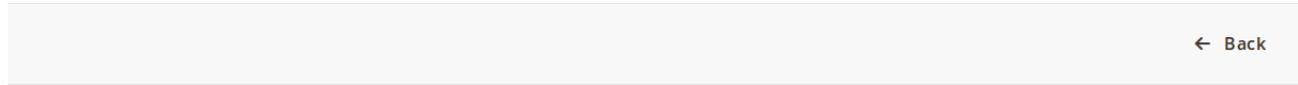
Cancel
OK

- Once you click on OK, the product(s) get submitted to be uploaded and the success message appears.

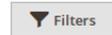
## Manage Products



 admin



✓ 1 Product(s) Uploaded Successfully


 Default View
  Columns

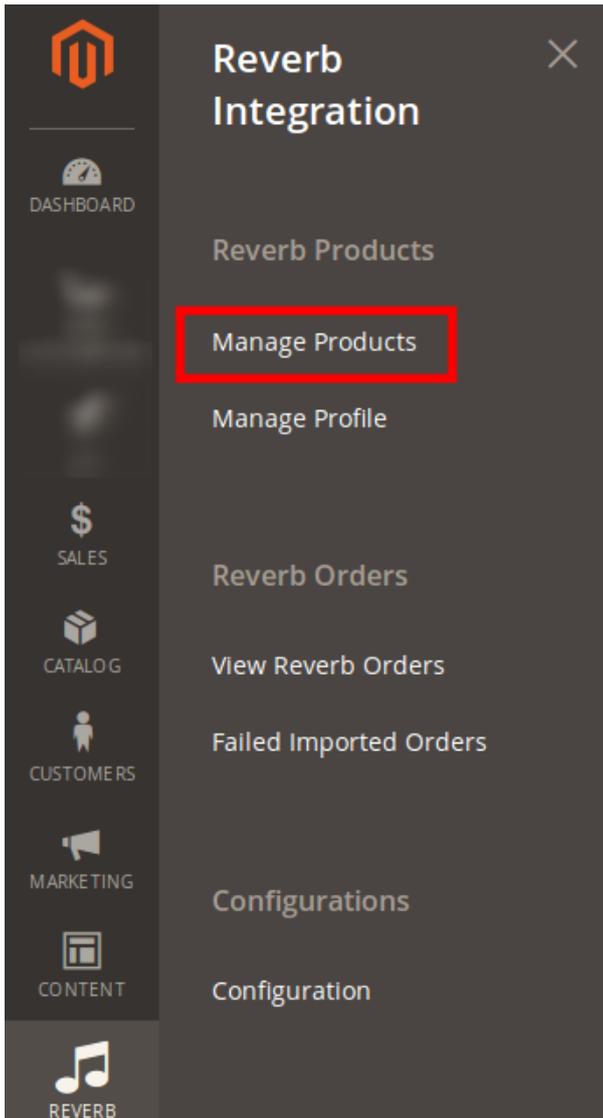
Actions  33 records found
  per page
 
 of 2

<input type="checkbox"/>	ID ↓	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
<input type="checkbox"/>	1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID

### 5.3. Sync Product Status

To Sync Product Status,

- Go to Magento Admin Panel.
- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears as below:

### Manage Products

← Back

Filters Default View Columns

Actions 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- Now select the product(s) you want you want to Sync the Status for, and then click on the Actions bar above the product listing.
- Select the Sync Product Status.

### Manage Products

Filters Default View Columns

Actions 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

- Validate Products
- Upload Products
- Sync Product Status**
- Update Inventory

- Click OK when the message for confirming your action appears:

### Sync Product Status

Sync Product Status?

Cancel OK

- The product status gets synced once you click OK.

## Manage Products



 admin

[← Back](#)

✓ 1 Product(s) Synced Successfully

Filters

Default View

Columns

Actions

33 records found

20

per page

<

1

of 2

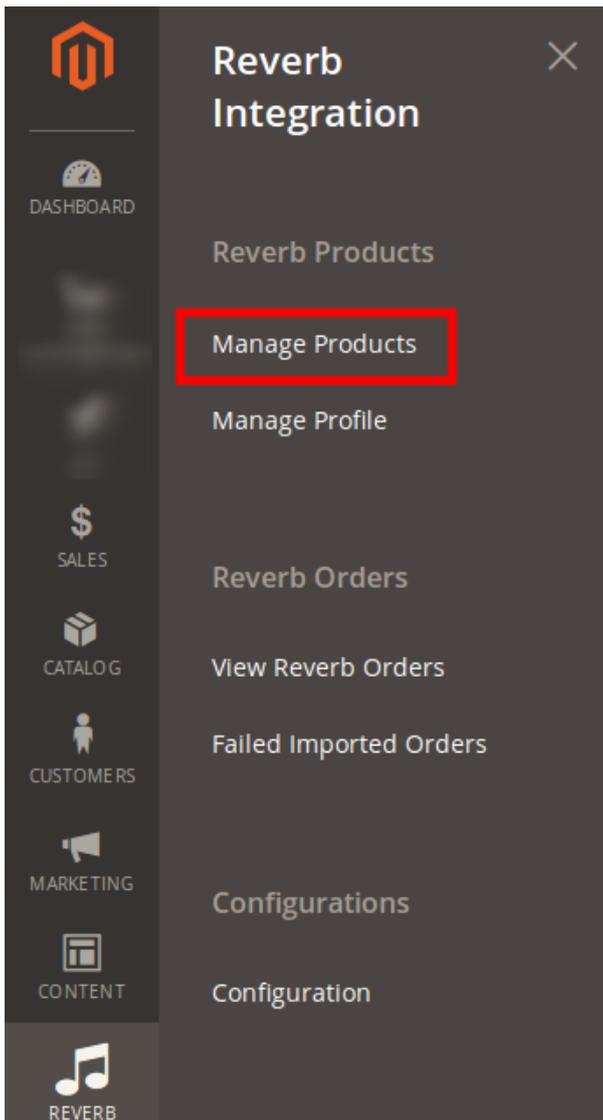
>

	ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
<input type="checkbox"/>	1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
<input type="checkbox"/>	2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

## 5.4. Update Inventory

To Update Product Inventory,

- Go to Magento Admin Panel.
- On the left navigation bar, click on Reverb and then click on Manage Products.



- The page appears to you as shown below:

### Manage Products

← Back

Filters Default View Columns

Actions 33 records found 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID
3		Simple Product	24-MB03	Crown Summit Backpack	\$50.00	Catalog, Search	Enabled	draft	profile_1001	11953694	Select	VALID
4		Simple Product	24-MB05	Wayfarer Messenger Bag	\$45.00	Catalog, Search	Enabled		profile_1001		Select	INVALID

- Select product(s) for which you want to update inventory.
- Then click on Actions tab and select from it, Update Inventory option as shown below:

### Manage Products

← Back

Filters Default View Columns

Actions 33 records found (1 selected) 20 per page 1 of 2

ID	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
1		Simple Product	24-MB01	produt_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select	VALID
2		Simple Product	24-MB04	Strive Shoulder Pack	\$32.00	Catalog, Search	Enabled	draft	profile_1001	11885240	Select	INVALID

- Click on OK when the confirmation message box appears.

### Update Inventory

Update Inventory for Selected Products?

Cancel OK

- On clicking OK, message appears on the page as shown below:

Manage Products 🔍 54 👤 admin ▾

---

← Back

✔ 1 Product(s) Inventory Updated Successfully

Actions ▾ 33 records found

Filters 👁 Default View ▾ ⚙ Columns ▾

20 ▾ per page

< 1 of 2 >

▾	ID ↓	Thumbnail	Type	SKU	Name	Price	Visibility	Product Status	Reverb Status	Reverb Profile	Reverb Listing Id	Action	Validation
<input type="checkbox"/>	1		Simple Product	24-MB01	product_1	\$150.00	Catalog, Search	Enabled	draft	profile_1001	11908758	Select ▾	VALID

- And this is how the product inventory gets updated.

## 6. View Reverb Orders

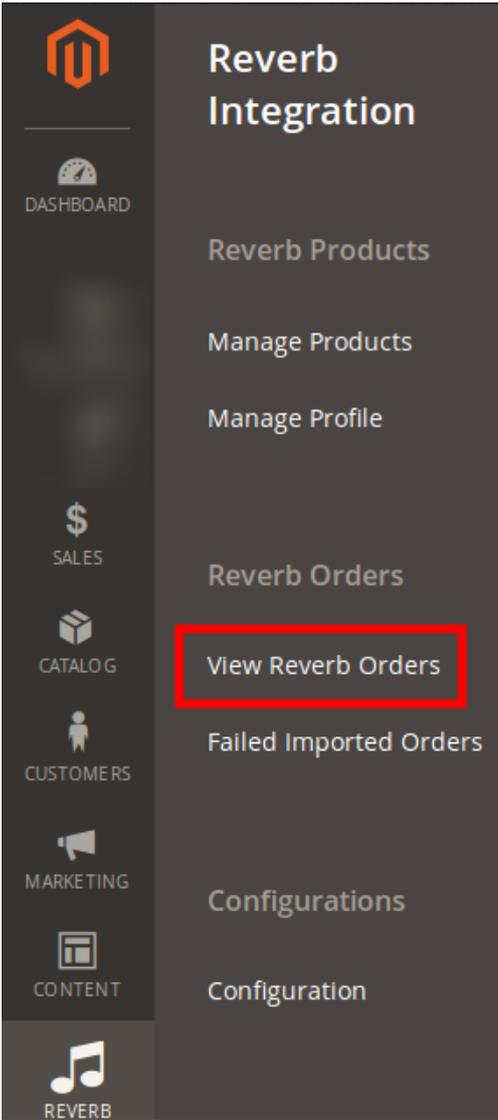
From the Reverb Orders' Management page, the seller may take the following actions as per the business needs:

- Cancel Order
- Sync Order Status
- Mark as Shipped
- Delete Order

### 6.1. Cancel Order

To cancel the order,

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears to you as shown below:

Orders Grid

Fetch New Orders

Search by keyword

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Now select the order you want to cancel and then click on Actions bar above the order listing.

- Now click on Cancel Order as shown in the figure.

Orders Grid

Fetch New Orders

Search by keyword

Filters Default View Columns

20 per page 1 of 1

Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
Cancel Order Sync Order Status Mark As Shipped Delete Order	544297	2018-05-07 07:50:07	paid	3616850	17

- Click OK when the confirmation box appears.

Cancel Orders

Are you sure to Cancel selected orders?

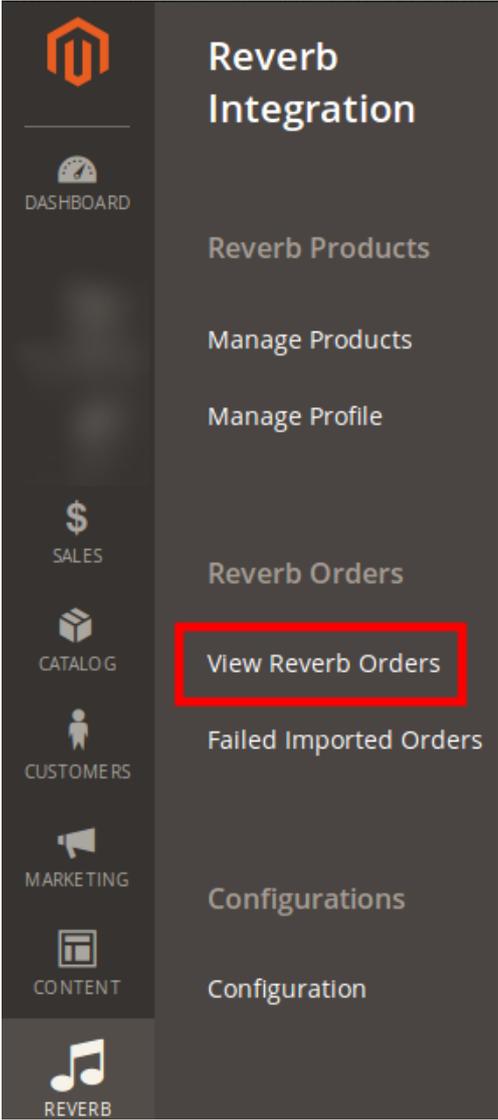
Cancel OK

- The order(s) will get canceled.

## 6.2. Sync Order Status

To Sync the Order Status,

- Go to your Magento Admin Panel.
- On the left navigation bar, click on Reverb, and then on View Reverb Orders.



- The page appears as shown below:

Orders Grid

Fetch New Orders

Search by keyword

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order(s) for which you want to Sync the Status.

- Select the Sync Order Status from the Actions bar.

### Orders Grid

🔍 54 👤 admin ▾

Fetch New Orders

Search by keyword 🔍

Filters

👁 Default View ▾

⚙ Columns ▾

- Actions ▾
- Cancel Order
- Sync Order Status
- Mark As Shipped
- Delete Order

1 records found

20 per page

<

1 of 1

>

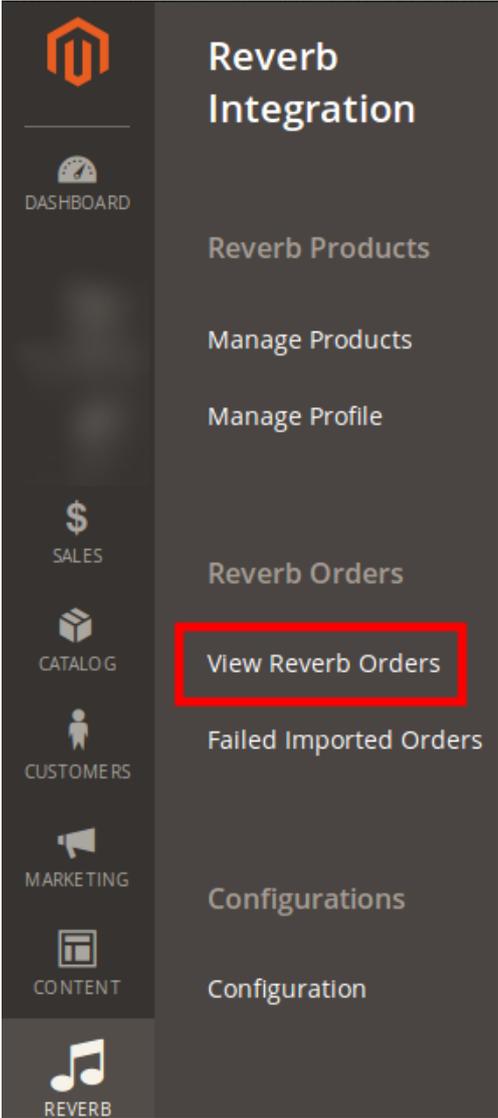
Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
544297	2018-05-07 07:50:07	paid	3616850	17

- Your order status will get synced.

## 6.3. Mark Order(s) as Shipped

To Mark Order(s) as Shipped,

- Go to your Magento 2 Admin Panel.
- From the left navigation bar, click Reverb. Then click View Reverb Orders.



- The page appears as below:

Orders Grid

Fetch New Orders

Search by keyword

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the products that you want to mark as shipped.

- From the Actions tab, select Mark as Shipped.

### Orders Grid

Search [54] admin

Fetch New Orders

Search by keyword

Filters Default View Columns

1 records found

20 per page 1 of 1

Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<ul style="list-style-type: none"><li>Cancel Order</li><li>Sync Order Status</li><li><b>Mark As Shipped</b></li><li>Delete Order</li></ul>	1544297	2018-05-07 07:50:07	paid	3616850	17

- A confirmation box appears asking you to confirm your action.

### Ship Complete Orders

This would mark selected Reverb orders as shipped if they are complete in Magento?

Cancel OK

- Click OK and the product will be marked as shipped. A success message will appear on your page.

### Orders Grid

Search [54] admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword

Filters Default View Columns

1 records found

20 per page 1 of 1

Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/> 000000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

## Orders Grid



 admin

Fetch New Orders

✓ 1 Orders Shipment Successfull to Reverb.com

Search by keyword



Filters

Default View

Columns

Actions

1 records found

20

per page



1

of 1



<input type="checkbox"/>	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	00000077	1544297	2018-05-07 07:50:07	Complete	3616850	17

## 6.4. Delete the Order

To Delete the Order,

- Go to Magento admin panel.
- Click on Reverb on left navigation panel. Then click on **View Reverb Orders**.



- The page appears to you as shown below:

Orders Grid

Fetch New Orders

Search by keyword

Filters Default View Columns

Actions 1 records found 20 per page 1 of 1

	Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<input type="checkbox"/>	000000077	1544297	2018-05-07 07:50:07	paid	3616850	17

- Select the order that you want to delete.

- From Actions bar, select Delete Order.

Orders Grid 🔍 54 👤 admin

[Fetch New Orders](#)

Search by keyword  🔍 🔼 Filters 👁 Default View ⚙ Columns

Actions 1 records found 20 per page < 1 of 1 >

Actions	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
<ul style="list-style-type: none"> <li>Cancel Order</li> <li>Sync Order Status</li> <li>Mark As Shipped</li> <li style="border: 2px solid red;">Delete Order</li> </ul>	544297	2018-05-07 07:50:07	paid	3616850	17

- When a box appears for you asking you to confirm your action, select OK.
- Your Order(s) will be deleted and a message will appear as below:

Orders Grid 🔍 56 👤 admin

[Fetch New Orders](#)

✔ Total of 1 record(s) have been deleted.

Search by keyword  🔍 🔼 Filters 👁 Default View ⚙ Columns

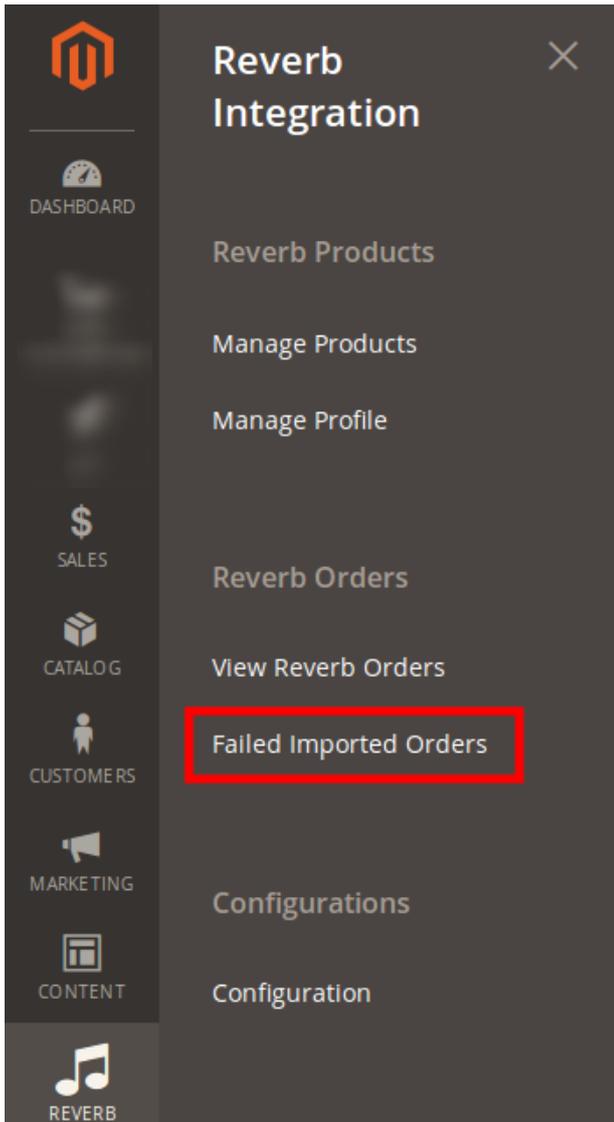
Actions 0 records found 20 per page < 1 of 1 >

Magento Order id	Merchant Order Id	Order Place Date	Status	Reverb Order Id	Entity Id
We couldn't find any records.					

## 7. View Failed Imported Orders

To view the Failed Imported Orders,

- Go to Magento admin panel.
- On left navigation bar, click on Reverb and then you can see Failed Imported Orders which you need to click at.



- The page will appear to you as soon in the image below:

## Failed Orders Grid

Failed Orders Grid
Delete Orders

Filters
Default View
Columns

1 records found

20 per page
1 of 1

Id	Reference Number	Reason	Reverb Order Id	Order Data
2	1544297	Thursday 10th of May 2018 10:47:44 AM - Product 24-MB0 is not Available In your System.	3616850	{\"amount_product\":{\"amount\":\"175.00\",\"amount_cents\":17500,\"currency\":\"USD\",\"symbol\":\"\$\",\"display\":\"\$175\"},\"amount_product_subtotal\":{\"amount\":\"175.00\",

- On this page, you may see the failed orders listed and may delete the orders by clicking on the Delete Order on the top right side of the page.
- Your order(s) will be deleted.

## 8. Reverb Knowledge Base

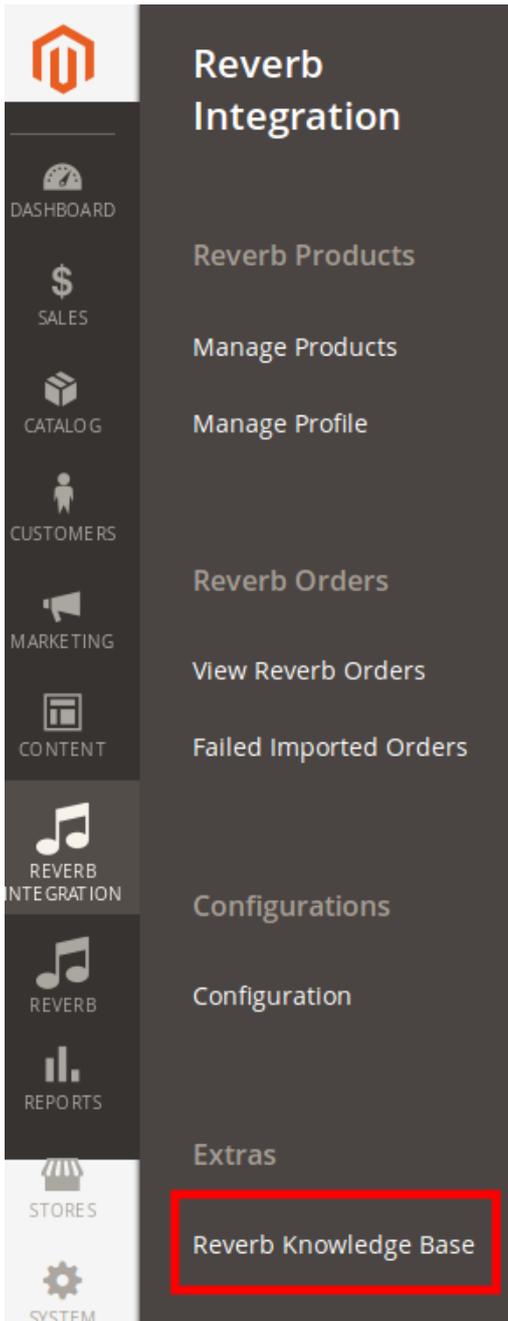
Reverb Knowledge Base is a key that opens the doors of convenience to the sellers while they sell on Reverb using CedCommerce’s Reverb Magento 2 Integration Extension.

On the Reverb Knowledge Base page, sellers may see:

- CedCommerce Support
- Documentation of Reverb Magento 2 Integration Integration
- Integration Video from Reverb.com

### To go to CedCommerce Support:

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



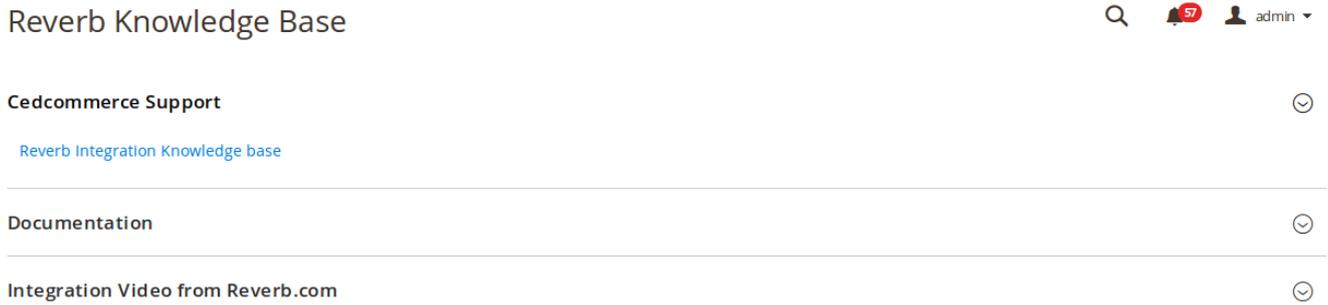
- The page will appear to you as shown below:

## Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

<b>Cedcommerce Support</b>	⌵
<b>Documentation</b>	⌵
<b>Integration Video from Reverb.com</b>	⌵

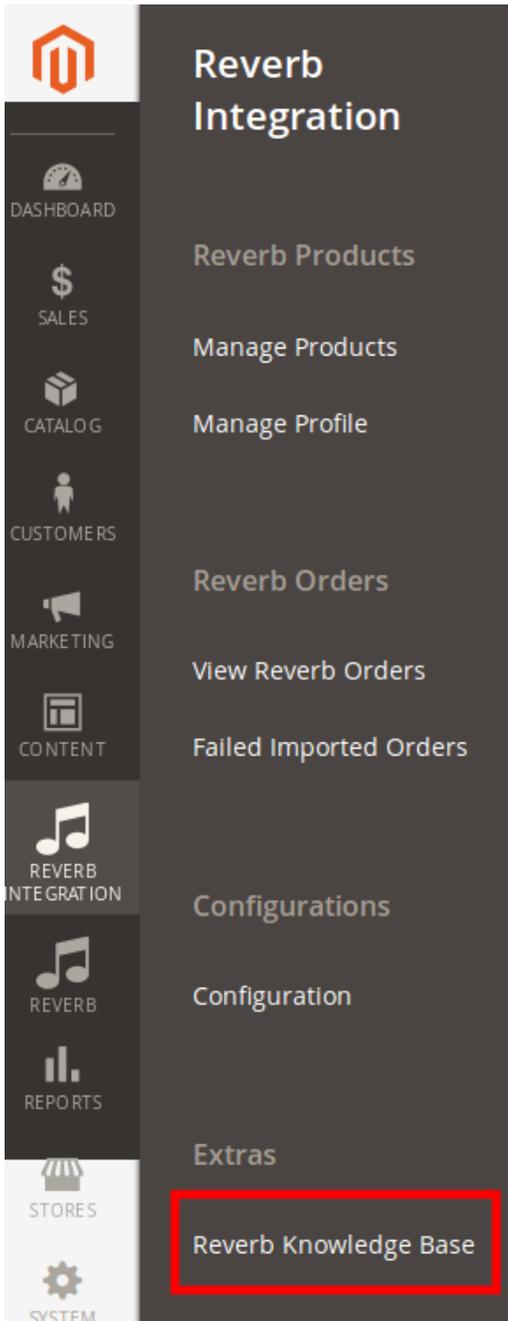
- Now click on CedCommerce Support. You will see the tab getting expanded:



- Now click on Reverb Integration Knowledge Base and the page will get opened in a new page, giving you every information you need to know about this extension – FAQ, and others.

**To see the Documentation:**

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



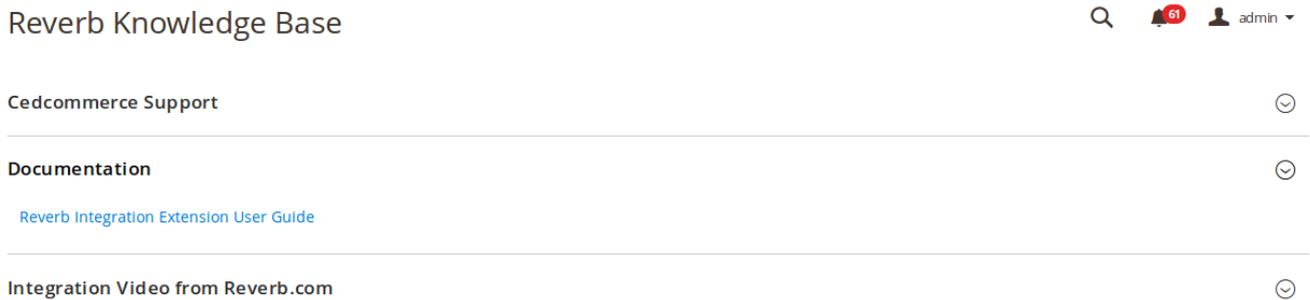
- The page will appear to you as shown below:

## Reverb Knowledge Base

🔍 🔔 57 👤 admin ▾

<a href="#">Cedcommerce Support</a>	⌵
<a href="#">Documentation</a>	⌵
<a href="#">Integration Video from Reverb.com</a>	⌵

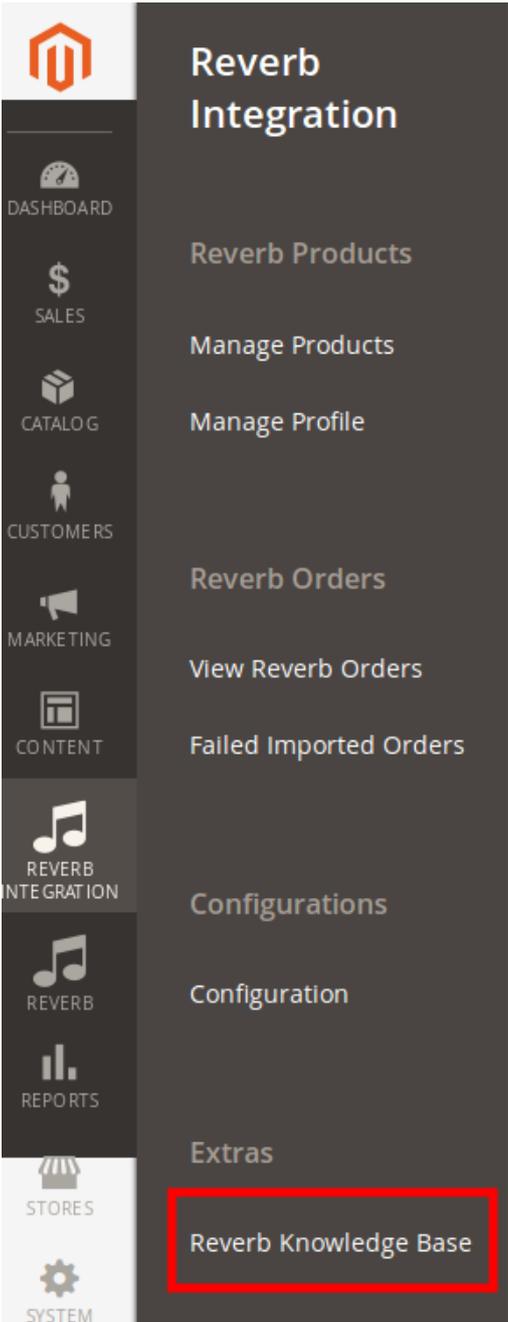
- Now click on Documentation.
- The tab will get expanded like below image:



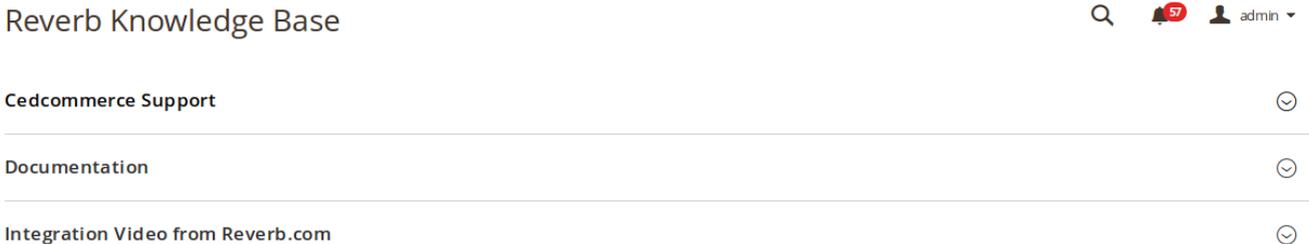
- Click on Reverb Integration Extension User Guide.
- You will be navigated to the documentation page where you can go through the integration process.

**To see the Integration Videos from Reverb:**

- Go to your Magento admin panel.
- On the left navigation bar, click on Reverb and then you may see Reverb Knowledge Base and you need to click on it.



- The page will appear to you as shown below:



- Click on Integration Video from Reverb.com
- The tab will get expanded and from here, the sellers may see the videos that they want to see by clicking on the links given.