

Fruugo Integration for Magento Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

Fruugo is a UK based e-commerce company, which is a global marketplace offering thousands of sellers to cater services of sports and leisure, health and beauty, clothing, home and garden, kids, toys and more. It operates in 23 countries across the globe with great products and enthusiasm to deliver it to the customers.



Fruugo Integration for Magento is a fabulous API integration that helps Magento® store owners to synchronize inventory, price, and other product details for product creation and management between Magento store and Fruugo marketplace.

The **Fruugo Integration for Magento** extension interacts with Fruugo marketplace to integrate the synchronized product listing between Magento and Fruugo retailers. After the installation, the merchant can create Fruugo categories and the dependent attributes on the Magento store.

The process enables the merchant to configure the desired product category into Magento for automatic submission of selected product on the same category on Fruugo.

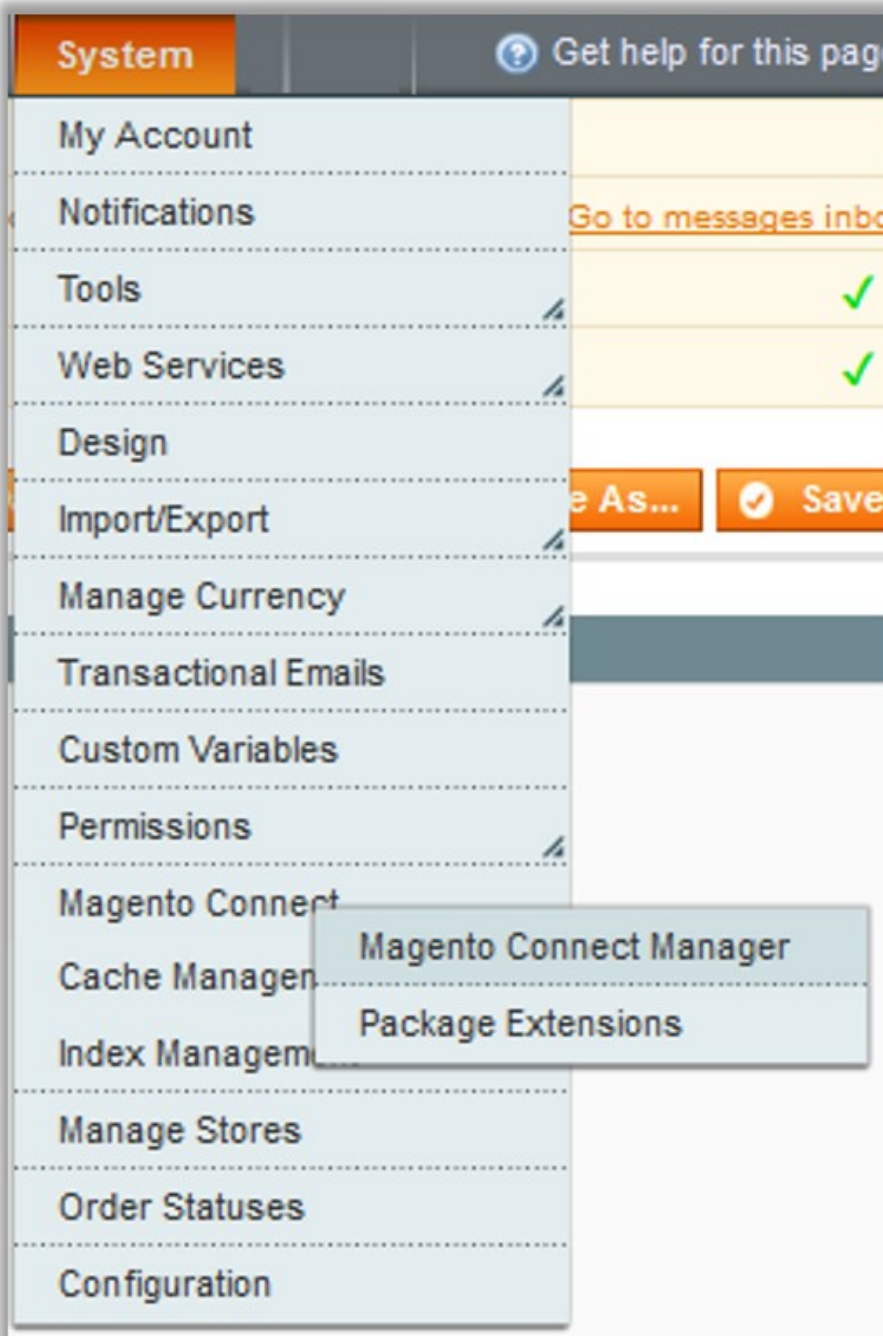
Key features are as follows:

- **Upload product based on profile:** An admin can create a profile, map the Fruugo category and attributes to the Magento category and attributes. Then, after assigning the product to the profile can easily upload the product to Fruugo.
- **Attribute mapping:** The feature allows mapping the suitable existing attribute with Fruugo attributes to one single category of Fruugo.
- **Upload Products in Bulk:** The admin has the option to upload the products in any number of the bulk amount on Fruugo website using this feature.
- **Automated Synchronization:** The products listing, order, inventory return and refund, and pricing are automatically synchronized at regular interval of time.
- **Batch product request download:** You can create the batch product download request and fetch the status. Once it turns to finish status, the admin can process by one click.
- **Enable and disable of products:** A merchant can anytime open and close the products on Fruugo using enable and disable the feature.
- **New Order Notifications:** Whenever a new order is fetched from Fruugo.com, the admin receives a notification.
- **Rejected products notification:** If any product containing some invalid details is rejected, then its information is fetched from the auto synchronization request along with the error due to which it is rejected.
- **Simple and configurable product upload:** The admin can upload the simple and configurable type of Magento product on the Fruugo website.
- **Low Stock Notifications:** Whenever Stock diminishes lower than a threshold, a notification is sent informing the status.

2. Fruugo Integration for Magento Installation

To install the extension

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **System** menu.
The menu appears as shown in the following figure:



3. Point to the **Magento Connect** menu, and then click **Magento Connect Manager**.
The page appears as shown in the following figure:

The screenshot shows the Magento Connect Manager interface. At the top, there is a navigation bar with 'Extensions' and 'Settings' tabs, and links for 'Return to Admin' and 'Log Out'. The main content area is divided into several sections:

- Settings:** Includes a checked checkbox for 'Put store on the maintenance mode while installing/upgrading/backup creation' and an unchecked checkbox for 'Create Backup' with a dropdown menu set to 'Database'.
- Install New Extensions:** Contains two numbered steps:
 - Search for modules via [Magento Connect](#).
 - Paste extension key to install: [input field] [Install button]
- Direct package file upload:** Contains two numbered steps:
 - Download or build package file.
 - Upload package file: [Browse... button] No file selected. [Upload button]
- Manage Existing Extensions:** Features a 'Check for Upgrades' button and a 'Commit Changes' button. Below this is a 'Channel: Magento Community Edition' label and a checkbox for 'Clear all sessions after successful install or upgrade:'.

Package Name	Installed	Actions	Summary
Cm_RedisSession	1.9.2.4 (stable)	[dropdown]	Redis session
Interface_Adminhtml_Default	1.9.2.4 (stable)	[dropdown]	Default interface for Adminhtml
Interface_Frontend_Base_Default	1.9.2.4 (stable)	[dropdown]	This is a Magento themes base
Interface_Frontend_Default	1.9.2.4 (stable)	[dropdown]	Default interface for Frontend

4. Scroll down to the **Fruugo_Integration** Package.
5. In the **Actions** column, select the **Install** option from the list.
6. Click the **Commit Changes** button.
Auto-scroll console contents screen appears and the extension is installed after the process.

3. Fruugo Configuration Settings

Once the extension is successfully installed in the Magento store, the **Fruugo** menu appears on the top navigation bar of the Admin Panel. The merchant has to first create a seller account in the Fruugo seller panel. Once the seller account is created and is approved by Fruugo, then the Magento store owner can use the **Fruugo Username** and **Password** while setting up the Fruugo Configuration settings in the Magento Admin panel.

To set up the configuration settings in the Magento Admin panel

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



3. Click **Configuration**.
The **Fruugo Configuration** page appears as shown in the following figure:

Fruugo Configuration Save Config

Fruugo Setting		
Enabled	<input type="text" value="Yes"/>	[WEBSITE]
Api Uri	<input type="text" value="https://www.fruugo.com/"/> <small>▲ Enter Following URL-- https://www.fruugo.com/</small>	[GLOBAL]
Fruugo User Name	<input type="text" value="somebody@ecobusiness.com"/>	[GLOBAL]
Fruugo User Password	<input type="password"/>	[GLOBAL]
Debug mode	<input type="text" value="No"/> <small>▲ Choose Yes to Start Fruugo Integration in debug mode. It will capture log for the debug process.</small>	[GLOBAL]
Select Store	<input type="text" value="Fruugo Orders"/> <small>▲ Select only single store.</small>	[GLOBAL]
Choose Default Payment Method for Fruugo Orders	<input type="text" value="--Please Select--"/>	[GLOBAL]
Order Prefix for Fruugo Orders	<input type="text"/> <small>▲ Order Prefix for Fruugo Order Id.Example: For Fg_10001 Use : Fg_ , for FG-10001 use : FG-</small>	[GLOBAL]
Store Admin Email Id	<input type="text"/> <small>▲ Get Email When New Fruugo Order Imported.Example: owner@example.com</small>	[GLOBAL]
Enable Automated Shipment	<input type="text" value="No"/> <small>▲ Automated Shipment is supported for shipstation and shipworks only .</small>	[WEBSITE]

- Fruugo Cron Management ▼
- Product Edit Settings ▼
- Fruugo Required Fields Mapping With Magento Attributes ▼
- Fruugo Recommended Fields Mapping With Magento Attributes ▼
- Fruugo Optional Fields Mapping With Magento Attributes ▼

4. In the right panel, under the **Fruugo Setting** section, do the following steps:
 - a. In the **Enabled** list, select **Yes** to enable the Fruugo Integration extension.
 - b. In the **Api Uri** box, enter the <https://www.fruugo.com/> URL.
 - c. In the **Fruugo User Name** box, enter the Fruugo seller account Username.
 - d. In the **Fruugo User Password** box, enter the Fruugo seller account Password.
 - e. In the **Debug mode** list, select **Yes** to start Fruugo Integration in the debug mode.
It captures the log for the debug process.
 - f. In the **Select Store** list, select the single store.
 - g. In the **Choose Default Payment Method for Fruugo Orders** list, select **Fruugo Orders**.
 - h. In the **Order Prefix for Fruugo Orders** box, enter the required prefix value.

For instance, enter *FG-* for *FG-10001*.

- i. In the **Store Admin Email Id** box, enter the required email Id.
 - j. In the **Enable Automated Shipment** list, select the required option.
5. Click the **Save Config** button to save the entered values.
 6. Scroll down to the **Fruugo Cron Management** tab, and then click the tab.

The tab is expanded and the corresponding field under the section appears as shown in the following figure:



The screenshot shows a configuration field for 'Fruugo Cron Management'. The field is labeled 'Cron Chunk Size' and has a dropdown menu with the value '100' selected. To the right of the dropdown is a '[GLOBAL]' label. Below the dropdown, there is a small triangle icon followed by the text 'Select chunk size for cron jobs to sync product on fruugo.com'.

7. Under **Fruugo Cron Management**, do the following step:
 - In the **Cron Chunk Size** list, select the required chunk size for the cron jobs to synchronize product on fruugo.com.

8. Scroll down to the **Product Edit Settings** tab, and then click the tab.

The tab is expanded and the corresponding fields under the section appear as shown in the following figure:

Product Edit Settings		
Auto Sync With Fruugo	<input type="text" value="No"/>	[GLOBAL]
	▲ If product is disabled or deleted it auto archive the product on fruugo.com.	
Show Upload Button	<input type="text" value="Yes"/>	[GLOBAL]
	▲ Show product upload button to fruugo on product edit page.	
Send Configurable (Parent) Product's Name	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose yes if you want to send parent product's name during configurable products upload	
Send Configurable (Parent) Product's Price	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose yes if you want to send parent product's price (as same as display in magento frontend) during configurable products upload	
Send Configurable (Parent) Product's Image	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose yes if you want to send parent product's image (as same as display in magento frontend) during configurable products upload	
Send Configurable (Parent) Product's Description	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose yes if you want to send parent product's description (as same as display in magento frontend) during configurable products upload	
Send Configurable (Parent) Product's Description	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose yes if you want to send parent product's short description (as same as display in magento frontend) during configurable products upload	
Disable Child Products	<input type="text" value="No"/>	[GLOBAL]
	▲ Choose whether child product need to be archived on fruugo.com once it's parent config product is disabled or deleted	

9. Under **Product Edit Settings**, enable or disable the following fields based on the business requirement:
- **Auto Sync With Fruugo:** If selected **Yes**, then it auto disables the product on fruugo.com if the product is disabled or deleted.
 - **Show Upload Button:** If selected **Yes**, then it displays the product upload button on the product edit page.
 - **Send Configurable (Parent) Product's Name:** Select **Yes** to send parent product name during configurable products upload if required.
 - **Send Configurable (Parent) Product's Price:** Select **Yes** to send parent product price (similar to the price displayed on the Magento front-end view) during configurable products upload if required.
 - **Send Configurable (Parent) Product's Image:** Select **Yes** to send parent product image (similar to the image displayed on the Magento front-end view) during configurable products upload if required.
 - **Send Configurable (Parent) Product's Description:** Select **Yes** to send parent product description (similar to the product description displayed on the Magento front-end view) during configurable products upload if required.
 - **Send Configurable (Parent) Product's Description:** Select **Yes** to send a short description of the parent product(similar to the product description displayed on the Magento front-end view) during configurable products upload if required.
 - **Disable Child Products:** If required, select **Yes** to archive the child product on fruugo.com once

its parent config product is disabled or deleted.

10. Scroll down to the **Fruugo Required Fields Mapping With Magento Attributes** tab, and then click the tab.

The tab is expanded and the corresponding fields under the section appear as shown in the following figure:

Fruugo Required Fields Mapping With Magento Attributes

Choose product attribute codes from dropdown used for sending information on Fruugo.

Product Id [GLOBAL]
 ▲ **Attribute type - Text**
 5 to 500 characters

Identifier Mapping

Identifier	Magento Attribute
<input type="text" value="UPC"/>	<input type="text" value="Choose Magento /"/>
<input type="text" value="EAN"/>	<input type="text" value="Choose Magento /"/>

 [GLOBAL]
 ▲ Map Identifier with your magento attributes if already exist.

Brand [GLOBAL]
 ▲ **Attribute type - Text or**
 1 to 100 characters

Product Title [GLOBAL]
 ▲ **Attribute type - Text**
 5 to 500 characters

Product Description [GLOBAL]
 ▲ **Attribute type - Text**
 1 to 2000 characters

Fruugo Product Price [GLOBAL]
 ▲ Select to send different product price to **fruugo.com**

Enter Amount [GLOBAL]

Product Price [GLOBAL]
 ▲ **Attribute type - Text**
 Choose to send price with vat or without vat.

Price Vat Rate [GLOBAL]
 ▲ **Attribute type - Text**
 Do not include % or any other symbols. For example:
 20. And This field To be listed as 0 for non-EU based
 retailers where VAT is not applicable.

In this section, the admin has to select the Magento attributes code to map them with the respective Fruugo attributes.

11. Under the **Fruugo Required Fields Mapping With Magento Attributes** section, enter the product attribute codes in the following fields used for sending information on Fruugo:
 - **Product Id:** Select attribute code for the product Id. Attribute type used is Text – 5 to 500 characters.
 - **Identifier Mapping:** Select the respective **Magento Attribute** if exist to map it with the displayed **Identifier**.
 - **Brand:** Select attribute code for Brand of the product. Attribute type used is Text – 1 to 100 characters.
 - **Product Title:** Select attribute code for the title of the product. Attribute type used is Text – 5 to 500 characters.

- **Product Description:** Select attribute code for the description of the product. Attribute type used is Text – 1 to 2000 characters.
 - **Fruugo Product Price:** This is to set a different price for all the products. The user can set the price on the following basis: –
 - **Increase by Fixed Price:** If selected, then the **Enter Amount** field appears.
 - **Increase by Fixed Percentage:** If selected, then the **Enter Percentage** field appears. Enter the numeric value to increase the price of the **Fruugo** product price by the entered value % of Magento price
For Example, Magento price + 5% of Magento price.
 Magento Price = 100
 Select **Increase By Fixed Percentage** option
Enter Percentage = 5
 $100 + 5\% \text{ of } 100 = 100 + 5 = 105$
 Thus, Fruugo Product Price = 105
 - **Decrease by Fixed Price:** If selected, then the **Enter Amount** field appears.
 - **Decrease by Fixed Percentage:** If selected, then the **Enter Percentage** field appears. Enter the numeric value to decrease the price of the Fruugo product price by the entered value % of Magento price
For Example, Magento price – 5% of Magento price.
 Magento Price = 100
 Select **Decrease By Fixed Percentage** option
Enter Percentage = 5
 $100 - 5\% \text{ of } 100 = 100 - 5 = 95$
 Thus, Fruugo Product Price = 95
 - **Product Price:** Select the required option to send product price with vat or without vat.
 - **Price Vat Rate:** Enter the required value.
Note: Enter **0** for non-EU based retailers where VAT is not applicable.
12. Scroll down to the **Fruugo Recommended Fields Mapping With Magento Attributes** tab, and then click the tab.
 The tab is expanded and the corresponding fields under the section appear as shown in the following figure:

Fruugo Recommended Fields Mapping With Magento Attributes		
Choose product attribute codes from dropdown used for sending information on Fruugo.		
Language	<input type="text" value="en"/> ▲ Attribute type - Text Two digit ISO code (lower case) of the language of the text fields of the feed, such as Title, Description, AttributeColor etc.	[GLOBAL]
Attribute Size	<input type="text" value="small_image"/> ▲ Attribute type - Text Map fruugo attribute size with magento attribute.	[GLOBAL]
Attribute Color	<input type="text" value="color"/> ▲ Attribute type - Text Map fruugo attribute color with magento attribute.	[GLOBAL]
Currency	<input type="text" value="EUR"/> ▲ Attribute type - Text Three letter ISO code (Upper Case) of the currency of the price fields of the feed.	[GLOBAL]
Discount Price	<input type="text" value="Discount Price Without VAT"/> ▲ Attribute type - Text Choose to send discount price with vat or without vat.	[GLOBAL]
Discount Price Without Vat	<input type="text" value="fruugo_dis_without_vat"/> ▲ Attribute type - Text Choose to send discount price with vat or without vat.	[GLOBAL]

In this section, the admin has to select the Magento attributes code to map them with the respective Fruugo attributes.

13. Under the **Fruugo Recommended Fields Mapping With Magento Attributes** section, enter the product attribute codes used for sending information on Fruugo in the following fields:
 - **Language:** Select the two-letter ISO code of the language in the lower case. Attribute type used is Text.
 - **Attribute Size:** Select the attribute code for the size of the product. Attribute type used is Text.
 - **Attribute Color:** Select the attribute code for the color of the product. Attribute type used is Text.
 - **Currency:** Select the three-letter ISO code of the currency in the upper case. Attribute type used is Text.
 - **Discount Price:** Select the **Fruugo Attribute** for the **Discount Price With VAT** or **Discount Price Without VAT** to map it with the respective **Magento attribute**.

Note: Selecting the Fruugo attribute from the **Discount Price** list displays the selected **Fruugo attribute** just below the other Fruugo attributes and the respective Magento attribute is auto-selected in the corresponding list.

14. Scroll down to the **Fruugo Optional Fields Mapping With Magento Attributes** tab, and then click the tab.

The tab is expanded and the corresponding fields under the section appear as shown in the following figure:

Fruugo Optional Fields Mapping With Magento Attributes		
Choose product attribute codes from dropdown used for sending information on Fruugo.		
ISBN-13	<input type="text" value="isbn-13"/> ▲ Attribute type -Text The type of standard product code - 13 digits	[GLOBAL]
ISBN-10	<input type="text" value="isbn-10"/> ▲ Attribute type -Text The type of standard product code - 10 digits	[GLOBAL]
Restock Date	<input type="text" value="restock_date"/> ▲ Attribute type - Select or Text Map attribute which can select the date when a product which is currently marked as OUTFOFSTOCK in 'StockStatus' will be back in stock and available for order.	[GLOBAL]
Manufacturer	<input type="text" value="country_of_manufacture"/> ▲ Attribute type - Select or Text Manufacturer information must be within - 100 characters	[GLOBAL]
Lead Time	<input type="text" value="lead_time"/> ▲ Attribute type - Select or Text It indicates the approximate number of days delay from order to the item being dispatched from the warehouse. Note: Only to be used if the time exceeds 24 hours as 1 day is the default product value.	[GLOBAL]
Package Weight	<input type="text" value="weight"/> ▲ Attribute type - Numeric Map Shipping weight information with magento attribute. Value must be >= 0.01	[GLOBAL]
Discount Price Start Date	<input type="text" value="discount_start"/> ▲ Attribute type -Text 5 to 500 characters	[GLOBAL]
Discount Price End Date	<input type="text" value="discount_end"/> ▲ Attribute type -Text 5 to 500 characters	[GLOBAL]

In this section, the admin has to select the Magento attributes code to map them with the respective Fruugo attributes.

- Under the **Fruugo optional Fields Mapping With Magento Attributes** section, enter the product attribute codes used for sending information on Fruugo in the following fields:
 - **ISBN-13:** Select the attribute code for the type of standard product code of 13 digits.
 - **ISBN-10:** Select the attribute code for the type of standard product code of 10 digits.
 - **Restock Date:** Select the attribute code for the restock date, that is, the date when the product stock will be available again for the orders. Attribute type used is Select or Text.
 - **Manufacturer:** Select the attribute code for the information related to the Manufacturer. Attribute type used is Select or Text – 100 characters.
 - **Lead Time:** It indicates the approximate number of days delayed by the day when the order to the item has been dispatched from the warehouse.
Note: Use the lead time only when the time exceeds 24 hours as 1 day is the default product value.
 - **Package Weight:** Shipping weight information. The Value must be greater than equal to 0.01.

- **Discount Price Start Date:** The date from when the discount price is applicable.
 - **Discount Price End Date:** The date from till when the discount price is applicable.
16. Click the **Save Config** button.
The Configuration Settings are saved.

4. Manage Fruugo Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Fruugo attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add A new profile(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=add-a-new-profile-9>)
- Edit the existing profile(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=edit-the-existing-profile-18>)
- Delete the profiles(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=delete-the-profiles-5>)
- Change the Status of the Selected Profiles(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=change-the-status-of-the-selected-profiles-3>)
- Manage the Product Assigned to the Profile(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=manage-the-products-assigned-to-the-profile-2>)

4.1. Add A New Profile

To add a new profile

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:

Fruugo Profile Listing [Add New Profile](#)

Page 1 of 1 pages | View 20 per page | Total 2 records found [Reset Filter](#) [Search](#)

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

ID	Profile Name	Status	Total Item	Active Item	Inactive Item	Action
1	jon_snow_hacked	Active	2	0	2	[icon]
2	Profile_Name_1	Active	4	0	4	[icon]

- Click the **Add New Profile** button.
The page appears as shown in the following figure:

Profile Information [Back](#) [Reset](#) [Save](#) [Save and Continue Edit](#) [Save and Upload Product](#)

Profile Information

Profile Code *
▲ For internal use. Must be unique with no spaces. Profile code must start with small letters.

Profile Name *
▲ Give some name to profile to identify them

Status *
▲ Make active to enable the profile

- In the right panel, under **Profile Information**, do the following steps:
 - In the **Profile Code** box, enter a profile code.
Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
 - In the **Profile Name** box, enter the name of the profile.
Note: Use the unique name to identify the profile.
 - In the **Status** list, select **Active** to enable the profile.
Note: The Inactive option disables the profile.
- Click the **Save and Continue** button.
- In the left navigation panel, click the **Fruugo Category Mapping** menu.
The page appears as shown in the following figure:

Profile Information [Back](#) [Reset](#) [Save](#) [Save and Continue Edit](#) [Save and Upload Product](#)

Fruugo Category Mapping

Select Preferred Fruugo Category to be Mapped

- In the right panel, under **Fruugo Category Mapping**, do the following step:
 - In the **Select Preferred Fruugo Category to be Mapped** list, select the required category.
- In the left navigation panel, click the **Profile Products** menu.
The page appears as shown in the following figure:

Profile Information [Back](#) [Reset](#) [Save](#) [Save and Continue Edit](#) [Save and Upload Product](#)

Page 1 of 1 pages | View 20 per page | Total 0 records found [Reset Filter](#) [Search](#)

Id	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status	Category
Yes	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/> To: <input type="text"/> In: USD	From: <input type="text"/> To: <input type="text"/>	<input type="text"/>	<input type="text"/>

No records found.

Since no products are assigned to the profile, there are no products listed in the table.

- Click the **Reset Filter** button.

All the products are listed in the table as shown in the following figure:

<input type="checkbox"/>	Id	Product Name	Type	Attrib. Set Name	SKU	Price	Qty	Status	Category
<input type="checkbox"/>	1	jon_snow_hacked123	Simple Product	Default	jon_snow_hacked	\$542.00	254	Enabled	Default Category
<input type="checkbox"/>	5	Configurable Product	Configurable Product	color_attribute_set	Configurable Product	\$100.00	0	Enabled	Default Category
<input type="checkbox"/>	6	Simple Product 1	Simple Product	Default	CED- Simple Product 1	\$100.00	100	Enabled	Default Category
<input type="checkbox"/>	7	Simple Product 2	Simple Product	Default	Simple Product 2	\$100.00	100	Enabled	Default Category
<input type="checkbox"/>	8	Simple Product 3	Simple Product	Default	Simple Product 3	\$100.00	100	Enabled	Default Category
<input type="checkbox"/>	9	Simple Product 4	Simple Product	Default	Simple Product 4	\$100.00	100	Enabled	Default Category
<input type="checkbox"/>	10	Simple Product 5	Simple Product	Default	Simple Product 5	\$100.00	100	Enabled	Default Category

- Select the check boxes associated with the required products those the admin wants to assign to the new profile.

Note: Admin can assign one product to only one profile.

- Click the **Save** button.

The created profile is saved and listed on the **Fruugo Profile Listing** page.

Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Fruugo.

The assigned products are listed on the **Product Manager** page and a success message for saving the profile appears on the same page as shown in the following figure:

<input type="checkbox"/>	ID	Sku	Category	Price	Name	Qty	Visibility	Status	Type	Validation	Action
<input type="checkbox"/>	6	CED- Simple Product 1	Default Category	\$100.00	Simple Product 1	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	8	Simple Product 3	Default Category	\$100.00	Simple Product 3	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	9	Simple Product 4	Default Category	\$100.00	Simple Product 4	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	10	Simple Product 5	Default Category	\$100.00	Simple Product 5	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit

4.2. Edit the Existing Profile

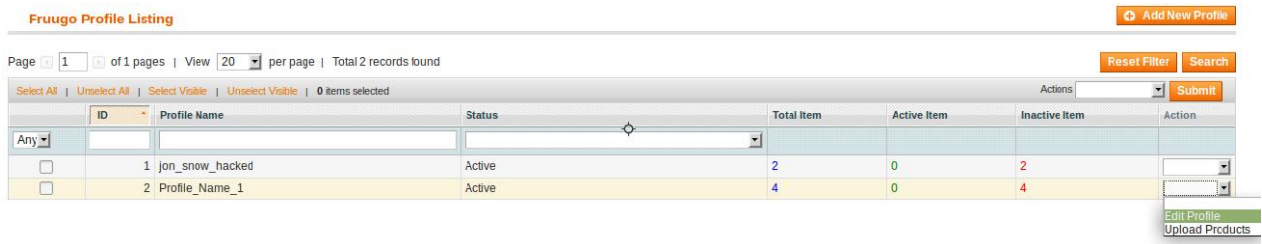
To edit the existing profile

- Go to the **Magento Admin** panel.
- On the top navigation bar, point to the **Fruugo** menu.

The menu appears as shown in the following figure:

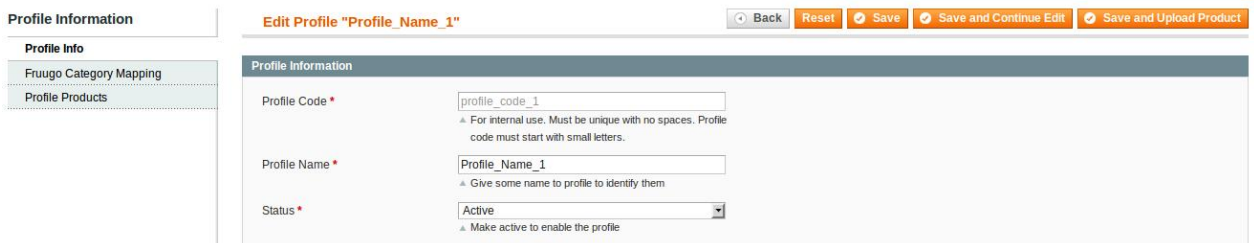


3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:



On this page, all the available profiles are listed.

4. Click the row of the required profile that the admin wants to edit.
OR
In the **Action** column, click the arrow button, and then click **Edit Profile**.
The **Edit Profile** page appears as shown in the following figure:



5. Make the changes as per requirement.
6. Click the **Save** button.
The created profile is saved and listed on the **Fruugo Profile Listing** page.
Or
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
Or
Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Fruugo.
The assigned products are listed on the **Product Manager** page and a success message for saving the profile appears on the same page as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 4 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	SKU	Category	Price	Name	Qty	Visibility	Status	Type	Validation	Action
<input type="checkbox"/>	6 CED- Simple Product 1	Default Category	\$100.00	Simple Product 1	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	8 Simple Product 3	Default Category	\$100.00	Simple Product 3	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	9 Simple Product 4	Default Category	\$100.00	Simple Product 4	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit
<input type="checkbox"/>	10 Simple Product 5	Default Category	\$100.00	Simple Product 5	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit

4.3. Delete the Profiles

To delete the profiles

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:

Fruugo Profile Listing Add New Profile

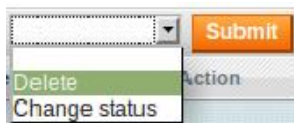
Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Profile Name	Status	Total Item	Active Item	Inactive Item	Action
<input type="checkbox"/>	1 jon_snow_hacked	Active	2	0	2	
<input type="checkbox"/>	2 Profile_Name_1	Active	4	0	4	

On this page, all the available profiles are listed.

4. Select the check boxes associated with the profiles those are no more required.
5. In the **Actions** list, select the **Delete** option, and then click the **Submit** button.



A confirmation dialog box appears as shown in the following figure:

6. Click the **OK** button.

- The selected profiles are deleted.

4.4. Change the Status of the Selected Profiles

To change the status of the selected profiles

- Go to the **Magento Admin** panel.
- On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



- Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:

Fruugo Profile Listing Add New Profile

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

	ID	Profile Name	Status	Total Item	Active Item	Inactive Item	Action
<input type="checkbox"/>	1	jon_snow_hacked	Active	2	0	2	
<input type="checkbox"/>	2	Profile_Name_1	Active	4	0	4	

On this page, all the available profiles are listed.

- Select the check boxes associated with the required profiles.
- In the **Actions** list, select the **Change Status** option.



The **Status** field appears next to the **Actions** list.



- In the **Status** list, select the required option, and then click the **Submit** button.
The status is changed and a success message appears.

5. Manage the Products Assigned to the Profile

On this page, admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the **Product Manager** page.

Thus, on the Product Manager page, the user can perform the following tasks:

- **Submit Actions on the Selected Products of the same Profile**(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=search-submit-actions-on-the-selected-products-of-the-same-profile>)
: The user can validate and upload the products of the same profile those are listed on the **Product Manager** page to the Fruugo Web site. The user can also submit the other respective actions on the selected products before uploading them to fruugo.com.
- **View the Error Log and Validation Error**(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=view-the-error-log-3>)
: If the product is invalid, then an **Invalid** button appears, and the admin can view the error log using the **Invalid** button. Also, the admin can view the error log through using the **Log** link.
- **Edit Product Information**(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=edit-the-product-information-2>)
: Edit the information of the product that the user wants to upload on the Fruugo Web site.

5.1. Submit Actions on the Selected Products of the same Profile

Admin can submit the following actions for the selected products:

- **Validate Products:** To validate the product before uploading it to the fruugo.com. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Validate & Upload Products to Fruugo:** To validate the product before uploading it on the fruugo.com. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the fruugo.com.

To validate products of the same profile

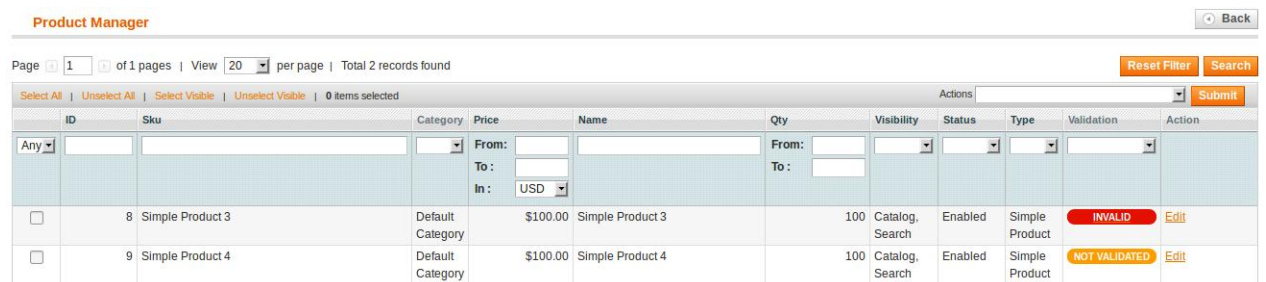
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



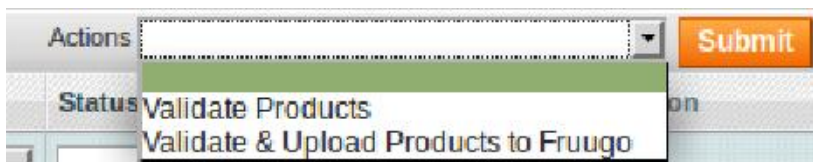
3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:



- On this page, all the available profiles are listed.
4. Scroll down to the required profile.
 5. In the **Action** column, click the arrow button, and then click **Upload Products**.
The **Product Manager** page appears as shown in the following figure:



6. Select the check boxes associated with the required products.
7. In the **Actions** list, click the arrow button.
A list appears as shown in the figure.



8. In the **Actions** list, select the **Validate Products** option, and then click the **Submit** button.
The validation process appears as shown in the following figure:

Validating Products for Fruugo

Note: If there is an error in the product validation, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

9. Click the **Back** button to go back to the **Product Manager** page.
10. Correct the issues and then again repeat the process of validating the selected products.

To validate and upload products of the same profile

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:

ID	Profile Name	Status	Total Item	Active Item	Inactive Item	Action
1	Profile 1	Active	2	0	2	[Dropdown]
2	Profile 2	Active	2	0	2	[Dropdown]

On this page, all the available profiles are listed.

4. Scroll down to the required profile.
5. In the **Action** column, click the arrow button, and then click **Upload Products**.
The **Product Manager** page appears as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	SKU	Category	Price	Name	Qty	Visibility	Status	Type	Validation	Action
<input type="checkbox"/>	8 Simple Product 3	Default Category	\$100.00	Simple Product 3	100	Catalog, Search	Enabled	Simple Product	INVALID	Edit
<input type="checkbox"/>	9 Simple Product 4	Default Category	\$100.00	Simple Product 4	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED	Edit

6. Select the check boxes associated with the required products.
7. In the **Actions** list, click the arrow button.
A list appears as shown in the figure.



8. In the **Actions** list, select the **Validate & Upload Products to Fruugo** option, and then click the **Submit** button.
The Validation and Products Upload process appears as shown in the following figure:

Uploading Products to Fruugo Back

- ! Starting Product Upload execution, please wait...
- ! Warning: Please do not close the window during Uploading data
- ✔ Total 1 Batch(s) Found.
- ! Error occurred in Batch 1 :
 Error in Product Sku (Simple Product 3) : Product validation issue: invalid
 Error in Product Sku (Simple Product 4) : Product validation issue: invalid
- ✔ 100% 1 Of 1 Processed.
- ✔ 0 Batch(s) Successfully Upload Requested.
- ! Finished product upload execution.

Note: If there is an error in the product validation and upload, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

9. Click the **Back** button to go back to the **Product Manager** page.
10. Correct the issues and then again repeat the process of validating and uploading the selected products.

5.2. View the Error Log and the Validation Error

To view the error log and validation error

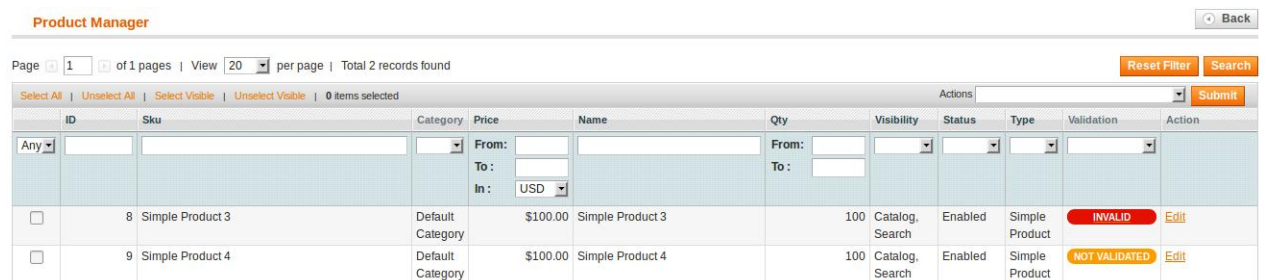
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



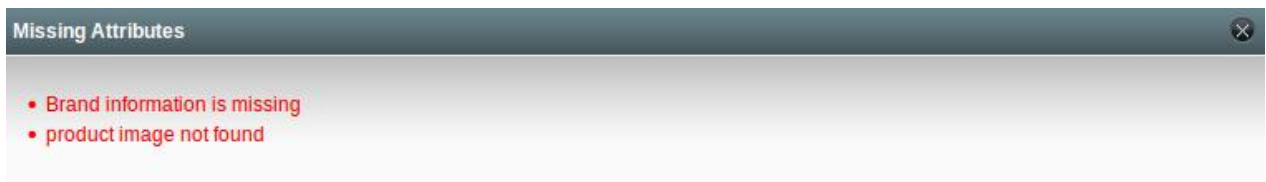
- Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:



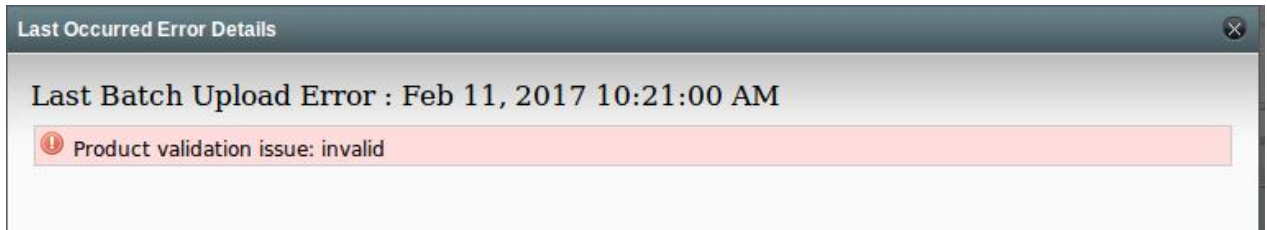
- On this page, all the available profiles are listed.
- Scroll down to the required profile.
 - In the **Action** column, click the arrow button, and then click **Upload Products**.
The **Product Manager** page appears as shown in the following figure:



- Click the **INVALID** button to view the validation error.
The relevant error message appears as shown in the figure.



- In the **Actions** column, click the **Log** link associated with the required product to view the corresponding error.
The error message appears as shown in the following figure:



8. Correct the issues and then again repeat the process of validating and uploading the selected products.

5.3. Edit the Product Information

To edit the product information

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Fruugo** menu.
The menu appears as shown in the following figure:



3. Click the **Manage Profile** menu.
The **Fruugo Profile Listing** page appears as shown in the following figure:



On this page, all the available profiles are listed.

4. Scroll down to the required profile.
5. In the **Action** column, click the arrow button, and then click **Upload Products**.
The **Product Manager** page appears as shown in the following figure:

Product Manager Back

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	SKU	Category	Price	Name	Qty	Visibility	Status	Type	Validation	Action
<input type="checkbox"/>	8	Simple Product 3	Default Category	\$100.00	Simple Product 3	100	Catalog, Search	Enabled	Simple Product	INVALID Edit
<input type="checkbox"/>	9	Simple Product 4	Default Category	\$100.00	Simple Product 4	100	Catalog, Search	Enabled	Simple Product	NOT VALIDATED Edit

6. Scroll down to the required product.
7. In the **Actions** column, click the **Edit** link.
The page appears as shown in the following figure:

Product Information Simple Product 3 (Default) Back Reset Delete Duplicate Validate and Upload to Fruugo Save Save and Continue Edit

General Create New Attribute

<ul style="list-style-type: none"> General Prices Meta Information Images Recurring Profile Design Gift Options frugo Inventory Categories Related Products Up-sells Cross-sells Product Reviews Product Tags 	<p>Name * <input type="text" value="Simple Product 3"/></p> <p>Description * <input type="text" value="Simple Product 3"/></p> <p>Short Description * <input type="text" value="Simple Product 3"/></p> <p style="text-align: center;">WYSIWYG Editor</p>
--	---

8. Make the changes in the General section, if required.
9. In the left navigation panel, click the other required menu to make the changes if required.
10. In the left navigation panel, click the **frugo** menu.
The page appears as shown in the following figure:

Product Information

- General
- Prices
- Meta Information
- Images
- Recurring Profile
- Design
- Gift Options
- fruugo
- Inventory
- Categories
- Related Products
- Up-sells
- Cross-sells
- Product Reviews
- Product Tags
- Customers Tagged Product
- Custom Options

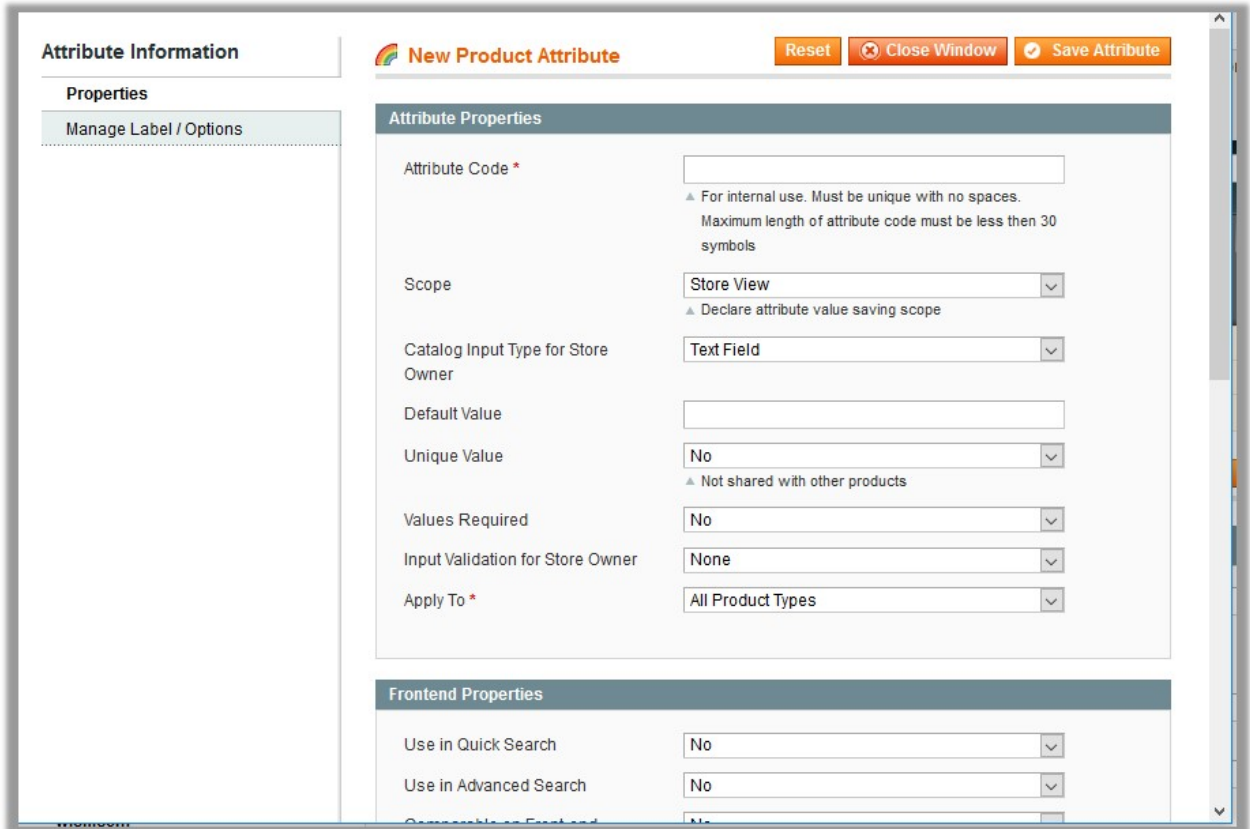
Simple Product 3 (Default)

[Back](#)
[Reset](#)
[Delete](#)
[Duplicate](#)
[Validate and Upload to Fruugo](#)
[Save](#)
[Save and Continue Edit](#)

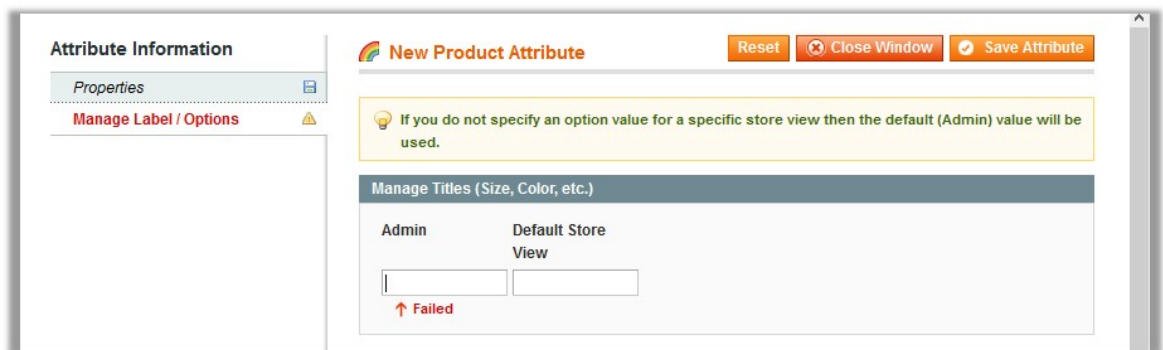
fruugo
Create New Attribute

Standard Identifier	Standard Identifier	Value	Action
	UPC	643131530321	✖
Add Identifier			
Brand	<input style="width: 100%;" type="text"/>		
	▲ 1 to 50 characters		
ISBN-13	<input style="width: 100%;" type="text"/>		
	▲ If standard_product_code_type is "ISBN-13" - must be 13 digits		
ISBN-10	<input style="width: 100%;" type="text"/>		
	▲ If standard_product_code_type is "ISBN-10" - must be 10 digits		
Fruugo Product Status	<input style="width: 100%;" type="text" value="Not Uploaded"/>		
Discount Price With Vat	<input style="width: 100%;" type="text"/>		
	▲ The discount / sale price of the product excluding VAT. Must be a numeric value with a decimal separator and not include any currency symbol. For example 4.12. Must only be used if you use NormalPriceWithVAT for your normal list price. If		
Discount Price Without Vat	<input style="width: 100%;" type="text"/>		
	▲ The discount / sale price of the product excluding VAT. Must be a numeric value with a decimal separator and not include any currency symbol. For example 4.12. Must only be used if you use NormalPriceWithoutVAT for your normal list price.		
Restock Date	<input style="width: 100%;" type="text"/>		
	▲ The date when a product which is currently marked as OUTOFSTOCK in StockStatus will be back in stock and available for order.		
Lead Time	<input style="width: 100%;" type="text"/>		
	▲ The LeadTime has two separate purposes depending on the StockStatus of the product. If the product is INSTOCK, the LeadTime indicates the approximate number of days delay from order to the item being dispatched from the wareho		
Discount Price Start Date	<input style="width: 100%;" type="text"/>		
	▲ The start date for your discount price to begin being displayed, if it is a timelimited promotion, and you have populated either DiscountPriceWithoutVAT or DiscountPriceWithVAT.		
Discount Price End Date	<input style="width: 100%;" type="text"/>		
	▲ The end date for your discount price to stop being displayed, if it is a timelimited promotion, and you have populated either DiscountPriceWithoutVAT or DiscountPriceWithVAT.		

- Note:** These are the attributes that the admin has mapped during setting up the configuration settings.
11. Enter the required values of the mapped attributes in the respective fields boxes.
If the required attributes do not appear on the page, then the admin can create the new attributes.
 12. To create a new attribute, click the **Create New Attribute** button.
The page appears as shown in the following figure:



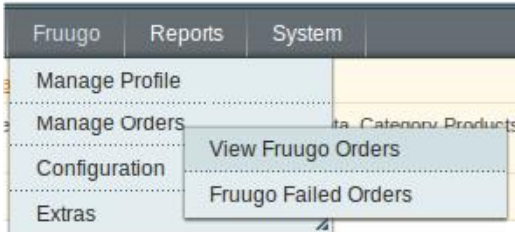
- a. In the **Attribute Code** box, enter the value.
 - b. In the **Apply To** list, select the required value.
 - c. Click the **Save Attribute** button.
- The page appears as shown in the following figure:



- d. In the **Admin** box, enter the required attribute name, and then click the **Save Attribute** button.
- The attribute is created and appears on the **Edit Product Information** page.
- 13. Click the **Save** button.
 - 14. To validate and upload the current product, click the **Validate and Upload to Fruugo** button.

6. Manage Fruugo Orders

The admin can manage the fruugo.com orders and can perform the following tasks through using the options available on the Fruugo menu as shown in the following figure:



- View Fruugo Orders Details, Ship Orders, and Delete Orders(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=view-fruugo-orders-details-ship-orders-and-delete-orders>)
- View Fruugo Failed Orders Import Log(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=failed-fruugo-orders-import-log>)

6.1. Fruugo Orders Details

The admin can view all the order details fetched from fruugo.com and then ship the required orders. Admin can also delete the existing orders and export the order details in the CSV format.

To ship the order

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Fruugo** menu, and then point to the **Manage Orders** menu.

The menu appears as shown in the following figure:



3. Click **View Fruugo Orders**.

The **Fruugo Orders Details** page appears as shown in the following figure:

Fruugo Orders Details Fetch Latest Fruugo Orders

Page 1 of 1 pages | View 20 per page | Total 9 records found | Export to: CSV | Export | Reset Filter | Search

Magento Order #	Fruugo Reference Order #	Fruugo Merchant Order Id #	Bill to Name	Ship to Name	Delivery By	Status	G.T. (Purchased)
FR-100000020	4819170	4819170001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:11:25 AM	Acknowledged	16.2000
FR-100000019	4819164	4819164001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:09:32 AM	Acknowledged	5.4000
FR-100000017	4819132	4819132001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:06:42 AM	Acknowledged	10.8000
FR-100000016	4819115	4819115001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:05:04 AM	Acknowledged	10.8000
FR-100000015	4819105	4819105001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:03:07 AM	Acknowledged	10.8000

- Click the **Fetch Latest Fruugo Orders** button.
If the order is imported successfully, then a new record is found in the **Fruugo Order Details** table.
- In the **Magento Order#** column, click the link associated with the required order.
The page appears as shown in the following figure:

Order View Order # FR-100000017 | Nov 2, 2017 3:16:34 AM Back Edit Cancel Send Email Credit Memo Hold Invoice Ship Reorder

<p>Information</p> <ul style="list-style-type: none"> Invoices Credit Memos Shipments Comments History Transactions Ship By Fruugo 	<p>Order # FR-100000017 (the order confirmation email is not sent)</p> <p>Order Date: Nov 2, 2017 3:16:34 AM</p> <p>Order Status: Processing</p> <p>Purchased From: Main Website, Main Website Store, Default Store View</p> <p>Billing Address Edit</p>	<p>Account Information</p> <p>Customer Name: [Redacted]</p> <p>Email: [Redacted]</p> <p>Customer Group: General</p> <p>Shipping Address Edit</p>
---	--	--

- In the left navigation menu, click **Ship By Fruugo**.
The page appears as shown in the following figure:

Order View

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Transactions
- Ship By Fruugo**

Order # FR-100000017 | Nov 2, 2017 3:16:34 AM

Back Edit Cancel Send Email Hold Invoice Ship Reorder

Shipment Info

Order Id on Fruugo.com	4819132001010021
Customer Order Id on Fruugo.com	4819132
Order Date on Fruugo.com	Wednesday, September 20th 2017 at 3:06pm
Order Release Date on Fruugo.com	Wednesday, September 20th 2017 at 3:13pm
Shipping carrier used	Standard Shipping
Tracking Url	<input type="text"/>
Tracking Code	<input type="text"/>
Message To Customer	<div style="border: 1px solid #ccc; height: 80px; width: 100%;"></div>
Message To Fruugo	<div style="border: 1px solid #ccc; height: 80px; width: 100%;"></div>

Shipment Items

Product sku	Quantity ordered	Quantity Confirmed	Quantity to Ship	Quantity to Cancel	Qty Available for ship
snaptic_s_u813	2	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	2
snaptic_s_u818	2	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	2

[Submit Shipment](#)

7. Under **Shipment Info**, do the following steps:
 - a. In the Tracking Url box, enter the valid Tracking URL if any.
 - b. In the Tracking Code box, enter the required value.
 - c. In the Message To Customer box, enter the required message.
 - d. In the Message To Fruugo box, enter the required message.
8. Under **Shipment Items**, do the following steps:
 - a. Quantity Confirmed
 - b. In the **Quantity to Ship** box, enter a value.
The number of the quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.
 - c. In the **Quantity Cancel** box, enter a value.
The number of the quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.
9. Click the **Submit Shipment** button.
The success message appears if the order is shipped successfully.

To Delete Orders

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Fruugo** menu.
3. On the **Fruugo** menu, point to **Manage Orders**, and then click **View FruugoOrders**.
The **Fruugo Order Details** page appears as shown in the following figure:

Fruugo Orders Details Fetch Latest Fruugo Orders

Page 1 of 1 pages | View 20 per page | Total 9 records found Export to: CSV Export Reset Filter Search

Select Visible | Unselect Visible | 0 items selected Actions Submit

Any	Magento Order #	Fruugo Reference Order #	Fruugo Merchant Order Id #	Bill to Name	Ship to Name	Delivery By	Status	G.T. (Purchased)
<input type="checkbox"/>	FR-100000020	4819170	4819170001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:11:25 AM	Acknowledged	16.2000
<input type="checkbox"/>	FR-100000019	4819164	4819164001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:09:32 AM	Acknowledged	5.4000
<input type="checkbox"/>	FR-100000017	4819132	4819132001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:06:42 AM	Acknowledged	10.8000
<input type="checkbox"/>	FR-100000016	4819115	4819115001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:05:04 AM	Acknowledged	10.8000
<input type="checkbox"/>	FR-100000015	4819105	4819105001010021	Darren Naylor	Darren Naylor	Sep 20, 2017 8:03:07 AM	Acknowledged	10.8000

- Select the check boxes associated with the Orders that the admin wants to delete.
- In the **Action** list, click the arrow button, and then click **Delete Order**.
- Click the **Submit** button.
A confirmation dialog box appears.
- Click the **OK** button.
The selected orders are deleted.

To export the Fruugo Order Details through CSV file

- Go to the **Magento Admin** panel.
- On the top navigation bar, click the **Fruugo** menu.
- On the **Fruugo** menu, point to **Manage Orders**, and then click **View Fruugo Orders**.
The **Fruugo Order Details** page appears as shown in the following figure:

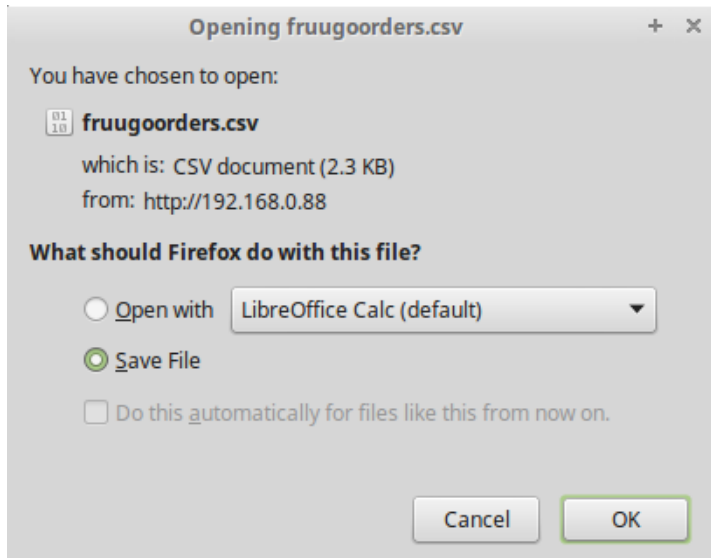
Wish Orders Details Fetch Latest Wish Orders

Page 1 of 1 pages | View 20 per page | Total 4 records found Export to: CSV Export Reset Filter Search

Select Visible | Unselect Visible | 0 items selected Actions Submit

Any	Magento Order #	Wish Order Id #	Bill to Name	Ship to Name	Delivery By	Status	G.T. (Purchased)
<input type="checkbox"/>	WISH-145000061	59d363410000000000000000	test name	test name	Dec 29, 2017 6:10:03 PM	Ready	4.0000
<input type="checkbox"/>	WISH-145000060	59d0c0410000000000000000	test name	test name	Dec 25, 2017 6:10:01 PM	Ready	8.0000
<input type="checkbox"/>	WISH-145000059	59ce1d410000000000000000	test name	test name	Dec 21, 2017 6:09:29 PM	Completed	6.0000
<input type="checkbox"/>	WISH-145000058	59ccc8c10000000000000000	test name	test name	Dec 20, 2017 6:09:28 PM	Ready	8.0000

- Click the **Export** button.
A dialog box appears to open or save the exported file as shown in the following figure.



5. Click to select the **Open With** or **Save File** as per the requirement.
6. Click the **OK** button.

6.2. Failed Fruugo Orders Import Log

The users can view the list of failed Fruugo orders on the **Failed Fruugo Orders Import Log** page.

Orders cannot be imported from Fruugo due to the following conditions:

- If any product in the Fruugo Order is Out of Stock in Magento.
- If any product in the Fruugo Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magento after uploading on Fruugo.
- If the selected Payment Method in Fruugo System Configuration Setting is not available in Magento.

To manage failed Fruugo Orders

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Fruugo** menu, and then point to the **Manage Orders** menu.

The menu appears as shown in the following figure:



3. Click **Fruugo Failed Orders**.

The **Failed Fruugo Orders Import Log** page appears as shown in the following figure:

[Clear Failed Import Order Logs](#)

Page 1 of 2 pages | View 20 per page | Total 32 records found

[Reset Filter](#) [Search](#)

Select Visible | Unselect Visible | 0 items selected Actions [Submit](#)

ID	Fruugo Reference Order ID	Merchant order ID	Reason to failed
<input type="checkbox"/>	32 4819170	4819170001010021	Fail To Create Order Due to Error Notice: Undefined index: o_skuName in /opt/xampp/5.6/htdocs/mj/magento/app/code/community/Ced/Fruugo/Model/Observer.php on line 698
<input type="checkbox"/>	31 4819170	4819170001010021	Product snaptic_s_u818 is Not Enabled!
<input type="checkbox"/>	30 4819170	4819170001010021	Product SKU puma_tshirt_s_u831 Not Found on the site or sku has been changed!
<input type="checkbox"/>	29 4819164	4819164001010021	Fail To Create Order Due to Error Notice: Undefined index: o_skuName in /opt/xampp/5.6/htdocs/mj/magento/app/code/community/Ced/Fruugo/Model/Observer.php on line 698
<input type="checkbox"/>	28 4819164	4819164001010021	Product SKU puma_tshirt_s_u832 Not Found on the site or sku has been changed!
<input type="checkbox"/>	27 4819145	4819145001010021	Product SKU puma_tshirt_s_u828 Not Found on the site or sku has been changed!
<input type="checkbox"/>	26 4819132	4819132001010021	Fail To Create Order Due to Error Notice: Undefined index: o_skuName in /opt/xampp/5.6/htdocs/mj/magento/app/code/community/Ced/Fruugo/Model/Observer.php on line 698

This page displays the failed orders with the order id and the reason for the failure.

4. To clear failed import order logs, click the **Clear Failed Import Order Logs** button. All the logs are deleted.
5. To delete selected failed import order log, do the following steps:
 - a. Select the check boxes of the required logs.
 - b. In the **Actions** list, click **Delete**.
 - c. Click the **Submit** button.
A confirmation dialog box appears.
 - d. Click the **OK** button.
All the selected failed orders are deleted.

7. Extras

Admin can view the following details using the Extras menu:

- Fruugo Cron Details(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=view-topmatter-cron-details-2>)
- Fruugo Knowledge Base(<https://docs.cedcommerce.com/magento/fruugo-magento-integration-0-0-1?section=view-the-fruugo-knowledge-base>)

7.1. View Fruugo Cron Details

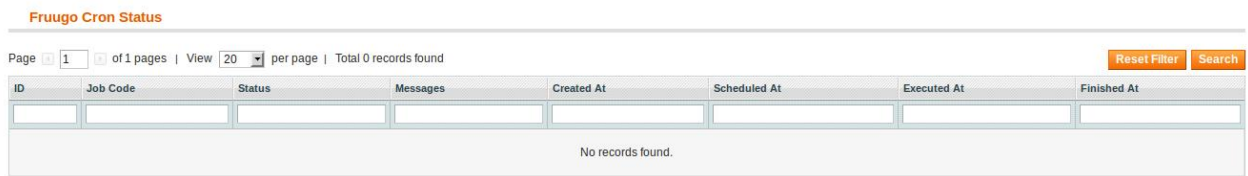
To view the Fruugo Cron Details

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Fruugo** menu, and then point to the Extras menu.
The menu appears as shown in the following figure:



3. Click **Fruugo Cron**.

The Fruugo Cron Status page appears as shown in the following figure:



If the cron details are available, then they are listed on this page.

4. To reset the filter on the available cron details, click **Reset Filter**.

7.2. View the Fruugo Knowledge Base

To view the Fruugo Knowledge Base

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Fruugo** menu, and then point to the Extras menu. The menu appears as shown in the following figure:



3. Click **Fruugo Knowledgebase/Support**.

The page appears as shown in the following figure:

Need Help! Request Support

[Create Ticket](#)



[Submit issue via ticket](#)



[Send us an E-mail](#)



[Connect via skype](#)

Displays the link to help the Magento Store owners to raise a ticket and get the queries resolved if required. Also, they can send an e-mail or contact CedCommerce through Skype.