BestBuy Integration for Magento-User Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

The **BestBuy Canada Integration for Magento** helps the Magento® store owners to boost their business and generate the revenue as it interacts with BestBuy API's to connect the Magento® store to BestBuy. It provides an opportunity to cover a wide range of customers.

Admin gets the authority to create BestBuy Categories and the dependent attributes on the Magento® store. It also enables the store owner to establish a mapping of the desired product category on the Magento® store for automatic submission of the selected product to the same category on BestBuy.com.

This extension interacts with the BestBuy Marketplace to integrate the synchronized product listing between Magento® store and the BestBuy.com retailers.

It enables the admin to manage the BestBuy orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between BestBuy APIs and the Magento® store.

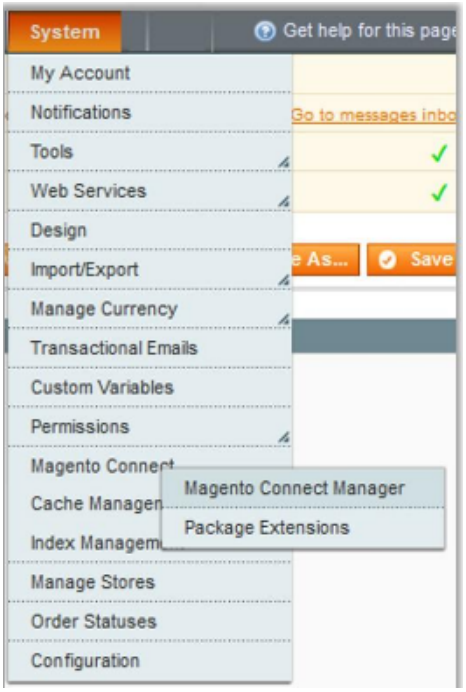
Key Features are as follows:

- **Profile-based product Upload:** Admin can create a profile and map the category and attributes to the Magento category and attributes. Then, after assigning the products to the profile, the admin can easily upload products.
- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento store to the single category of BestBuy.
- **Bulk Upload System:** The merchant has the flexibility to upload any number of products on bestbuy.com using bulk product upload feature.
- **Synchronized Inventory:** Auto synchronization of the inventory at regular intervals and the listing of the products along with all the details is established between Magento and bestbuy.com.
- **Low Stock Notifications:** Whenever Stock diminishes lower than threshold, notification is sent informing the status
- **New Order Notifications**: Whenever a new order is fetched from the BestBuy website, the admin receives a notification.
- **Rejected Products Notification**: If any invalid product is rejected by bestbuy.com, then its information is fetched from the automatically synchronized requests along with the error due to which it is rejected.
- **Shipment Automation:** Merchant can enter shipping carrier, shipping method and the tracking number to send shipment or can automate the shipment process with Shipstation, Shipwork, Stamps.com, Linnworks.
- **Creation of Magento Orders:** The newly placed orders on bestbuy.com are automatically created in the Magento store with all the required details as it is on bestbuy.com.

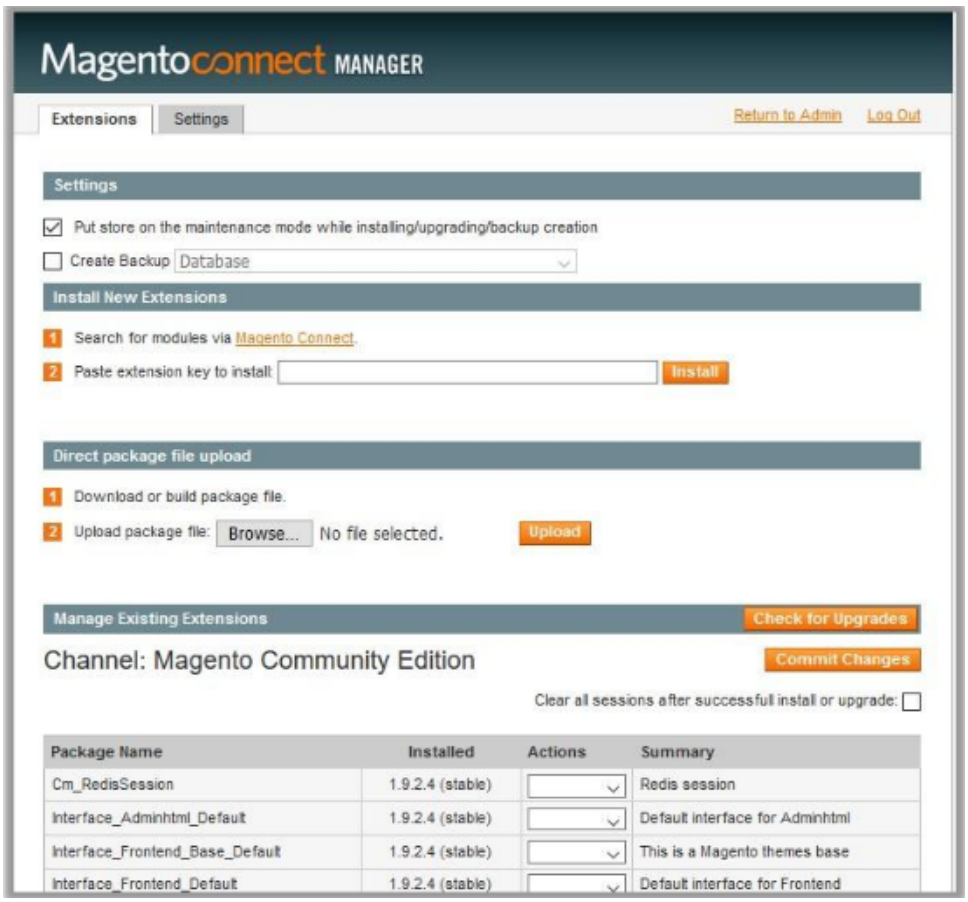
2. BestBuy Canada Integration for Magento Extension Installation

To install the extension:

1. Go to the **Magento Admin** panel.On the top navigation bar, move the cursor over the **System** menu.The menu appears as shown in the following figure:



2.Point to the **Magento Connect** menu, and then click **Magento Connect Manager**.
The page appears as shown in the following figure:



3.Scroll down to the **Ced_Bestbuy** Package.

4.In the **Actions** column, select the **Install** option from the list.

Click the **Commit Changes** button.
Auto-scroll console contents screen appears and the extension is installed after the process.

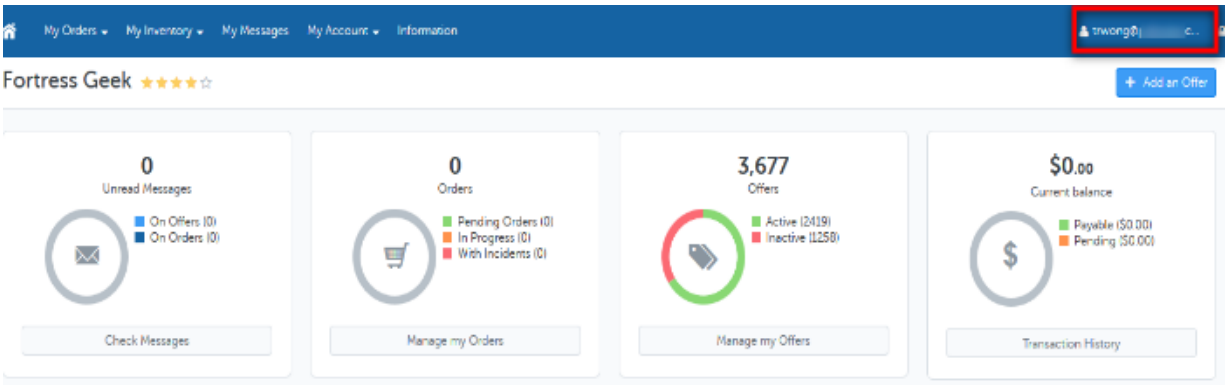
3. Retrieve API Credentials from the BestBuy Seller Panel

Once the extension is successfully installed in the Magento® swhitore, the **Bestbuy** menu appears on the top navigation bar of the Admin Panel. The merchant has to fill out the retrieved API Key in the respective field displayed on the **Bestbuy Configuration** page of the admin panel.

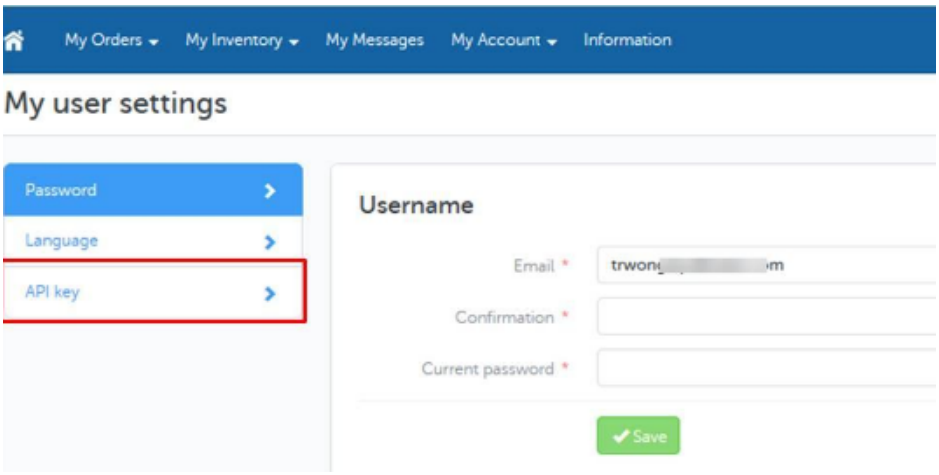
To retrieve the API credentials:

1.Go to the BestBuy Seller Panel(https://marketplace.bestbuy.ca/login)
.
The page appears as shown in the following figure:

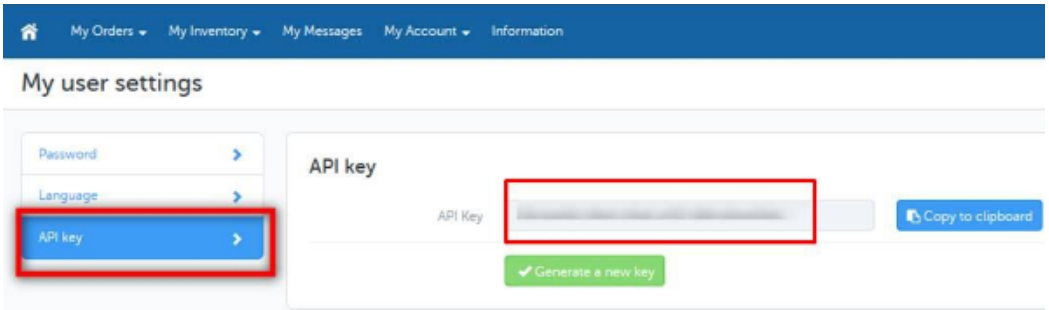
2.Enter the login credentials, and then click the **Sign in** button.
The Seller panel appears as shown in the following figure:



3.On the top-right corner, click the highlighted username.The page appears as shown in the following figure:



4.In the left navigation panel, click the API Key menu.The page appears as shown in the following figure:



5.Copy the highlighted **API Key** value.

6.Save the corresponding value in some text editor or the in Word file to use it later on while setting up the configuration in the Magento 2 store admin panel.

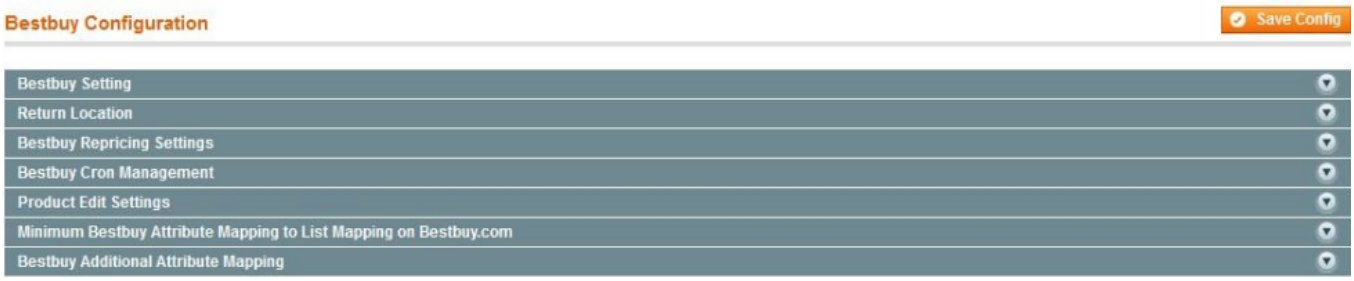
4. BestBuy Configuration Settings

After obtaining the **API Key** value from the BestBuy Seller account, the Magento® store owner has to paste it in the respective field displayed on the **Bestbuy Configuration** page of the admin panel.

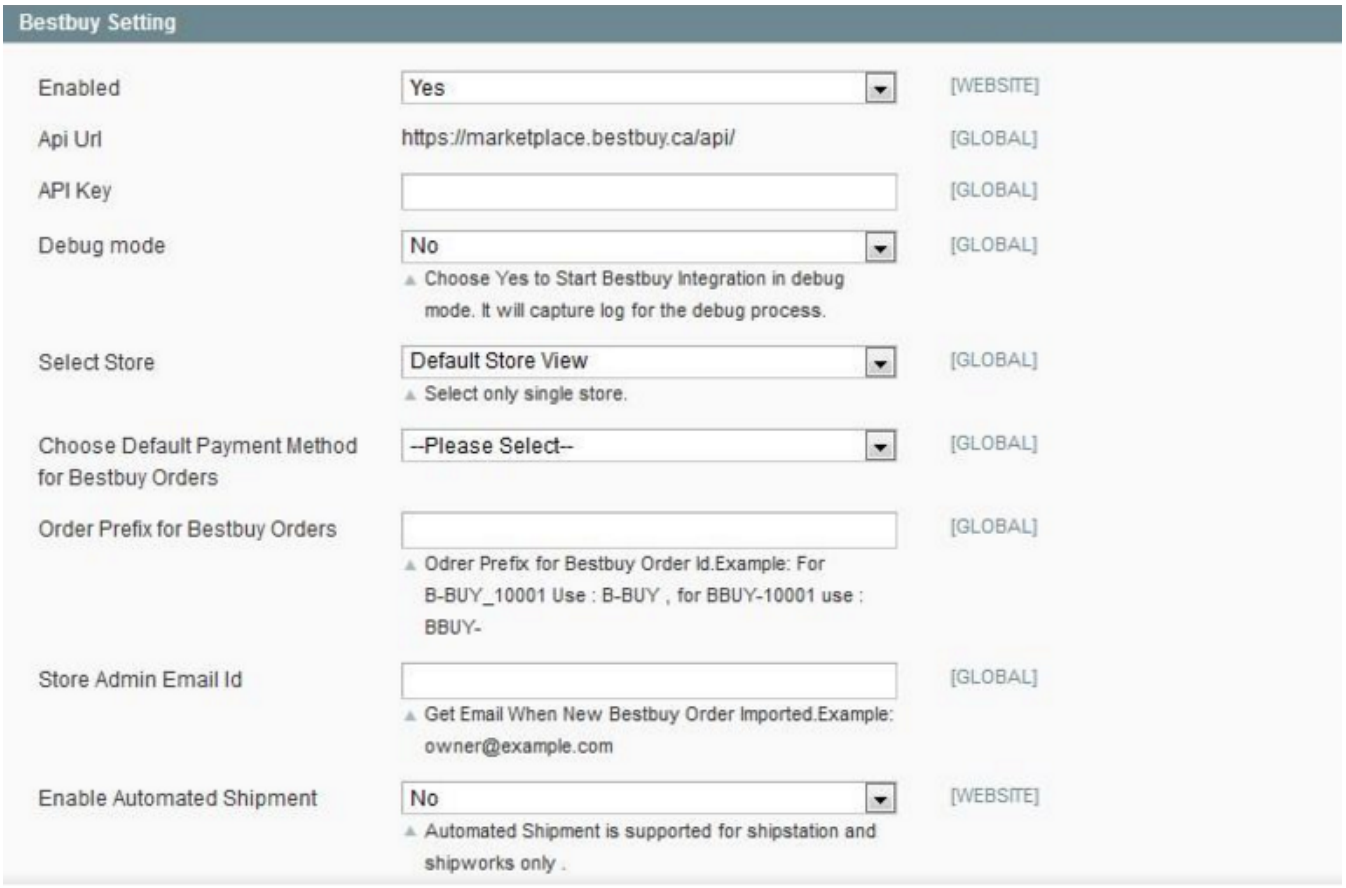
To set up the configuration settings in the Magento Admin panel:

1. Go to the **Magento Admin** panel.On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click **Configuration**.The **Bestbuy Configuration** page appears as shown in the following figure:



3.lick the **Bestbuy Setting** tab.The tab is expanded and the section appears as the following figure:



4.Under **Bestbuy setting,** do the following steps:

1. In the **Enabled** list, select the **Yes** option to enable the extension features.
2. In the A**PI Key** box, enter the **API Key** value copied from the Bestbuy Seller account.
3. In the **Debug mode** list, select the **Yes** option.
   Note: Choose **Yes** to Start Betsbuy Integration in debug mode. It captures the log for the debug process.
4. In the **Select Store** list, select the single store.
5. In the **Choose Default Payment Method for Bestbuy Orders** list, select the required payment method.
6. In the **Order Prefix for Betsbuy Orders** box, enter the text to prefix with the Order Id.
   For example, Use ***B-BUY*** for B-BUY_10001 or Use ***BBUY-*** for BBUY-10001
7. In the **Store Admin Email Id** box, enter the email Id.
8. In the **Enable Automated Shipment** list, select the **Yes** option to enable the automated shipment.
   Note: Automated Shipment supports only Shipstation and Shipworks.

9.Scroll down to the **Return Location** tab, and click the tab.The tab is expanded and the expanded section appears as shown in the following figure:

10.Under **Return location**, enter the values in the following fields:

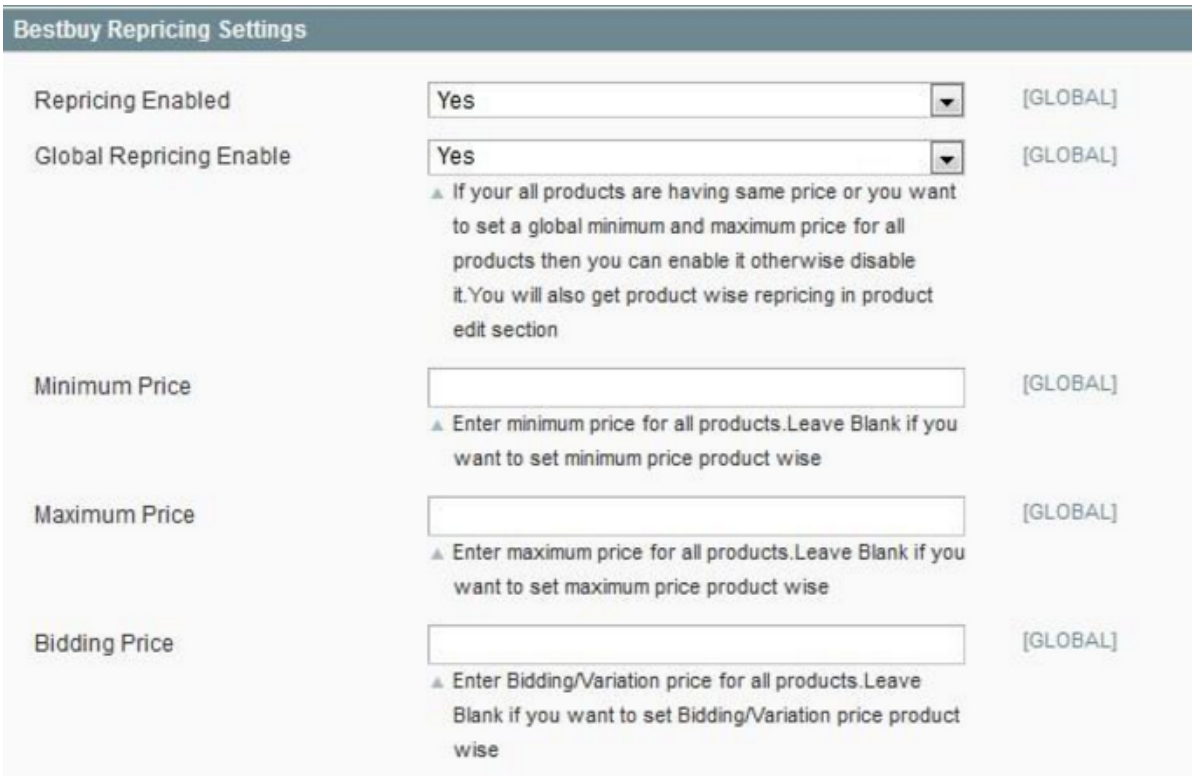
First Address
Second Address
City
State
Zip Code

11.Scroll down to the **Bestbuy Repricing Settings** tab, and click the tab. The tab is expanded and the expanded section appears as shown in the following figure:

12.Under **Bestbuy Repricing Settings**, do the following steps:

1. In the **Repricing Enabled** list, select the **Yes** option to enable the repricing.

13.In the **Global Repricing Enable** list, select the **Yes** option to set a global minimum and maximum price for all products.
The relevant fields appear as shown in the following figure:



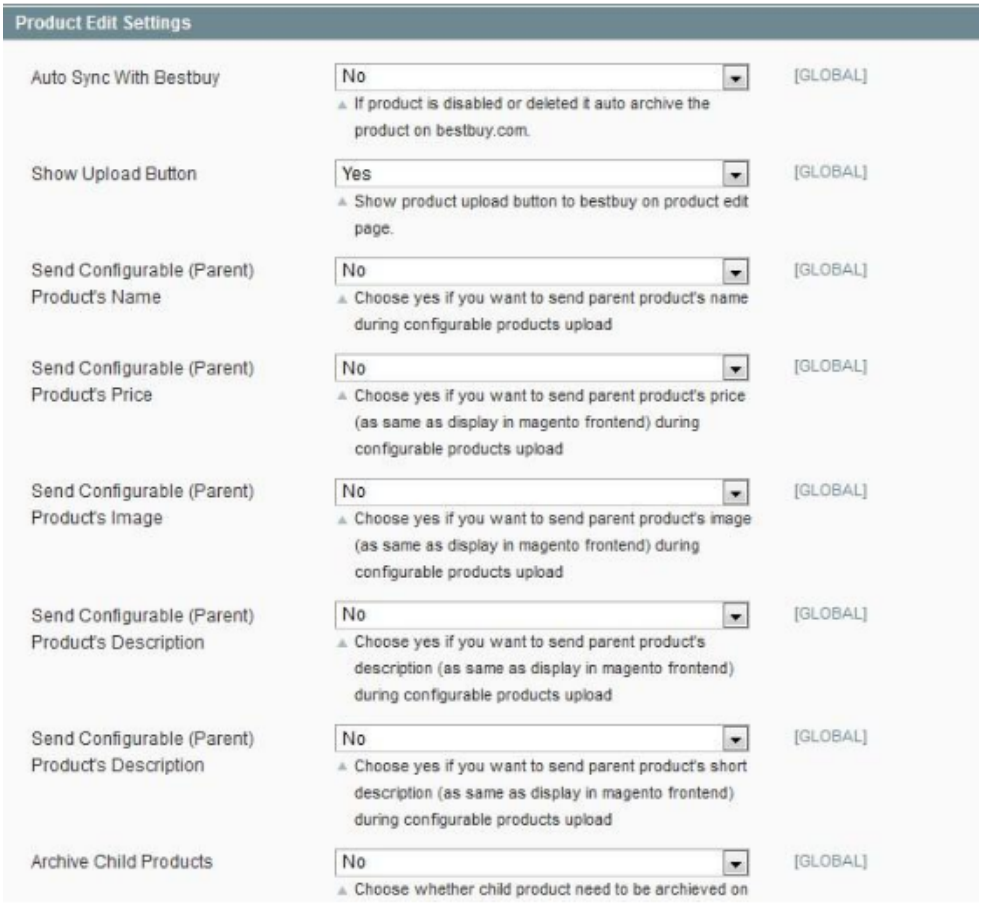
a. In the **Minimum Price** box, enter the minimum price for all the products.
Note: Leave the field blank to set the minimum price on each product level.
b. In the **Maximum Price** box, enter the maximum price for all the products.
Note: Leave the field blank to set the maximum price on each product level.
c. In the **Bidding Price** box, enter the bidding price for all the products.
Note: Leave the field blank to set the bidding price on each product level.

14.Scroll down to the **Bestbuy Cron Management** tab, and click the tab.The tab is expanded and the expanded section appears as shown in the following figure:

15.Under **Bestbuy Cron Management**, do the following step:

1.In the **Cron Chunk Size** list, select the chunk size for cron jobs to sync the product with bestbuy.com

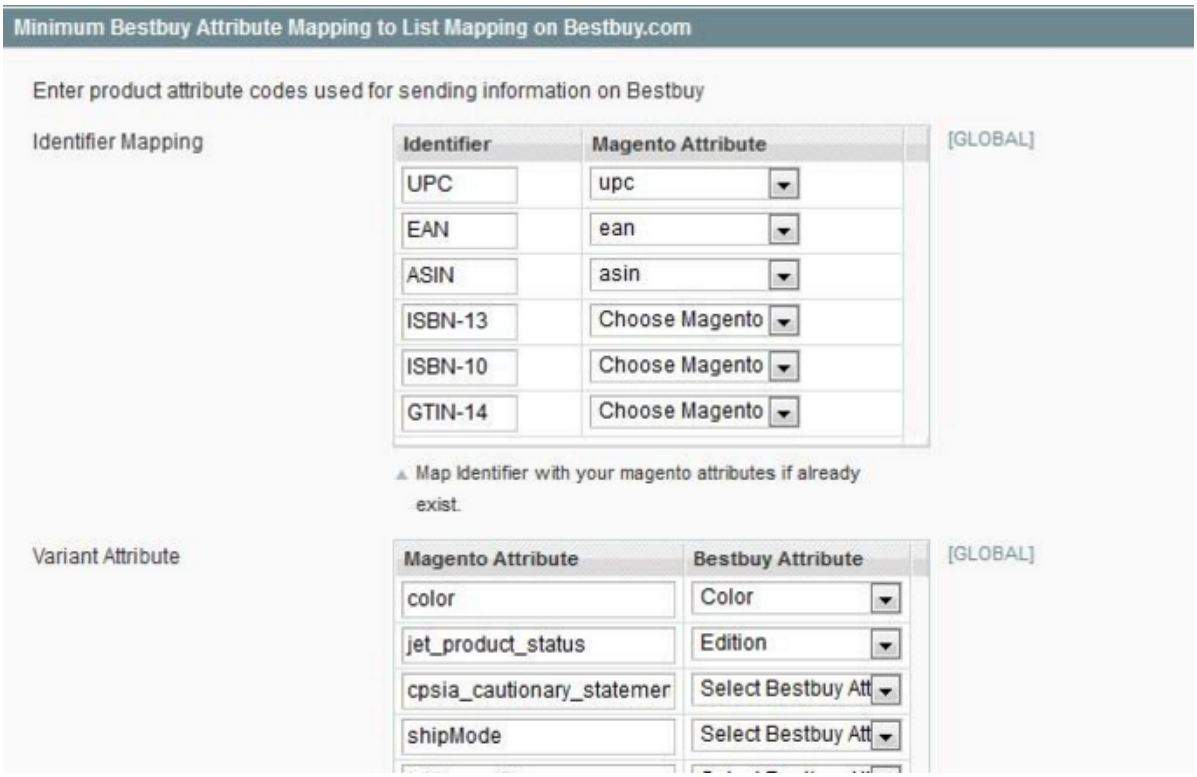
16.Scroll down to the **Product Edit Settings** tab, and then click the tab.The tab is expanded and the corresponding fields under the section appear as shown in the following figure:



17.Under **Product Edit Settings**, enable or disable the following fields based on the business requirement:

1. **Auto Sync With Bestbuy**: If selected the **Yes** option, then it auto disables the product on bestbuy.com if the product is disabled or deleted.
2. **Show Upload Button**: If selected the **Yes** option, then it displays the product upload button on the product edit page.
3. **Send Configurable (Parent) Product's Name**: Choose the **Yes** option to send parent product name during configurable products upload if required.
4. **Send Configurable (Parent) Product's Price**: Choose the **Yes** option to send parent product price (similar to the price displayed on the Magento frontend view) during configurable products upload if required.
5. **Send Configurable (Parent) Product's Image**: Choose the **Yes** option to send parent product image (similar to the image displayed on the Magento frontend view) during configurable products upload if required.
6. **Send Configurable (Parent) Product's Description**: Choose the **Yes** option to send parent product description (similar to the product description displayed on the Magento frontend view) during configurable products upload if required.
7. **Archive Child Products**: If required, choose the **Yes** option to archive the child product on bestbuy.com once its parent configuration product is disabled or deleted.

18.Scroll down to the **Minimum Bestbuy Attribute Mapping to List Mapping on Bestbuy.com** tab, and then click the tab.
The tab is expanded and the expanded section appears as shown in the following figure:



19.Under **Minimum Bestbuy Attribute Mapping to List Mapping on Jet.com**, do the following steps:

1. In the **Identifier Mapping** field, select the corresponding existing **Magento Attribute** from the list to map it with **Identifier**.
2. In the **Variant Attribute** field, select the corresponding **Jet Attribute** from the list to map it with **Magento Attribute**.

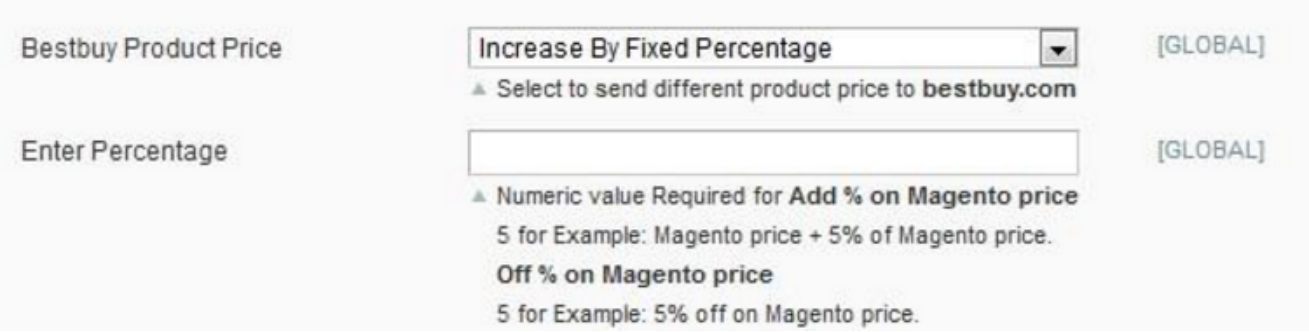
20.Scroll down to the further fields.

3.In the In the **Product Title** list, select the required attribute.
Note: Select the Text-Type attribute. Limitation on the attribute value is 5 to 500 characters.

4.In the **Product Description** list, select the required attribute.
Note: Select the Text-Type attribute. Limitation on the attribute value is 1 to 2000 characters.

5.In the **Short Description** list, select the required attribute.
Note: Select the Text-Type attribute. Limitation on the attribute value is 1 to 2000 characters.

6.In the **Bestbuy Product Price** list, select the required option to set a different price for all the products.

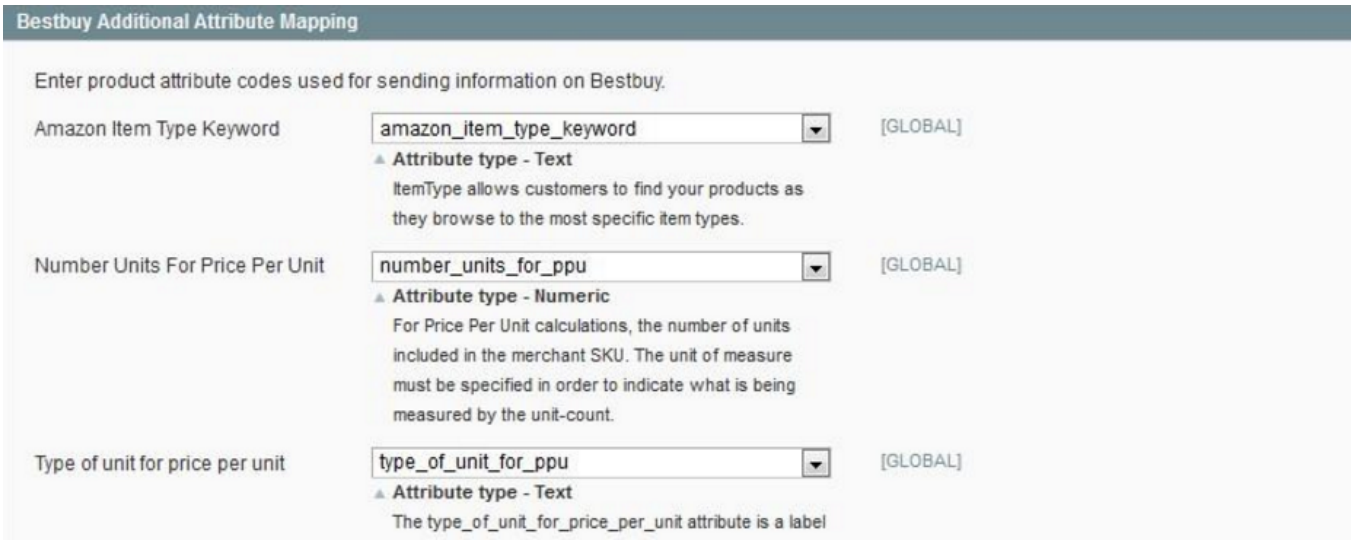


7.A user can set the price on the following basis: –

- I**ncrease in Fixed Price**: If selected, then the **Enter Amount** field appears.
- **Increase by Fixed Percentage**: If selected, then the **Enter Percentage** field appears.
  Enter the numeric value to increase the price of the **Bestbuy** product price by the entered value % of Magento price
  For Example, Magento price + 5% of Magento price.
  Magento Price = 100
  Select **Increase By Fixed Percentage** option
  Enter Percentage = 5
  100 + 5% of 100 = 100 + 5 = 105
  Thus, Betsbuy Product Price = 105
- **Decrease by Fixed Price**: If selected, then the **Enter Amount** field appears.
- **Decrease by Fixed Percentage**: If selected, then the **Enter Percentage** field appears.
  Enter the numeric value to decrease the price of the Bestbuy product price by the entered value % of Magento price
  For Example, Magento price – 5% of Magento price.
  Magento Price = 100
  Select **Decrease By Fixed Percentage** option
  Enter Percentage = 5
  100 – 5% of 100 = 100 – 5 = 95
  Thus, Bestbuy Product Price = 95

    a. In the **Brand** list, select attribute code for Brand of the product.
       Attribute type used is Text – 1 to 100 characters.
    b. Select the required attribute code in the corresponding fields.

8.Scroll down to the **Bestbuy Additional Attribute Mapping** tab, and then click the tab.The tab is expanded and the expanded section appears as shown in the following figure:



9.Under **Bestbuy Additional Attribute Mapping**, select the corresponding attributes for mapping:

1. **Amazon Item Type Keyword**: Select the Text-Type attribute.
   It allows customers to find the specific products.
2. **Number Units For Price Per Unit**: Select the Numeric-Type attribute.
   The attribute value should specify unit of measure to indicate what is being measured by the unit-count.
3. **Type of unit for price per unit**: Select the Text-Type attribute.
   The attribute value of the type_of_unit_for_price_per_unit attribute is defined as a label for the attribute value of the number_units_for_price_per_unit attribute.
   Price per unit = selling price divided by the number of units and appending the text *per unit value*.
   For example: If the product is six-pack of soda, then number_units_for_price_per_unit= 6, type_of_unit_for_price_per_unit= can,
   thus, price per unit = price per can.
4. **Package Length Inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
5. **Package Width Inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
6. **Package height inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
7. **Display Length Inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
8. **Display width Inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
9. **Display Height Inches**: Select the Numeric-Type attribute.
   The allowed attribute value is >= 0.01.
10. **Legal Disclaimer Description**: Select the Text-Type attribute.
    Any legal content that the admin wants to display with the product.
11. **Safety Warning**: Select the Text-Type attribute.
    Limitation on the attribute value is 2000 characters.
12. **Country Of Origin**: Select the Text-Type or the Select-Type attribute.
    Specifies the country where the product is manufactured. Limitation on the attribute value is 50 characters.
13. **Manufacturer's Suggested Retail Price**: Select the Numeric-Type attribute.
    Retail price or list price suggested by the manufacturer. The allowed attribute value is >= 0.01.
14. **Fulfillment Time**: Select the Numeric-Type attribute.
15. **No return fee adjustment**: Select the Numeric-Type attribute.

10.Click the **Save Config** button.

5. Manage Bestbuy Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Bestbuy attributes. These attributes are applicable to all the products that are assigned to the profile.

Admin can do the following tasks:

- Add new profile
- Edit the existing profile
- Delete the profiles
- Change the Status of the Selected Profiles
- Manage the Product Assigned to the Profile

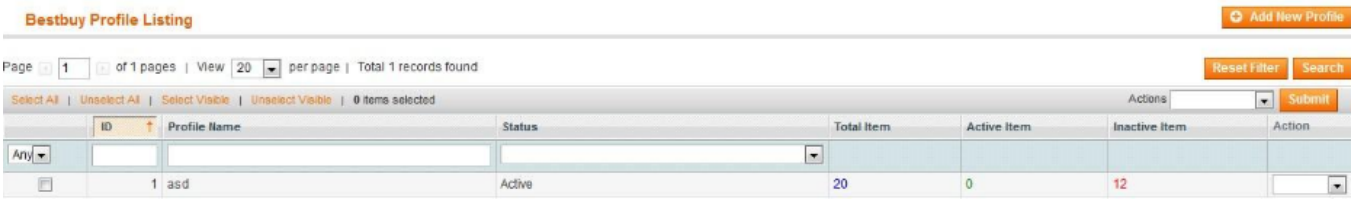
5.1. Add a New Profile

To add a new profile:

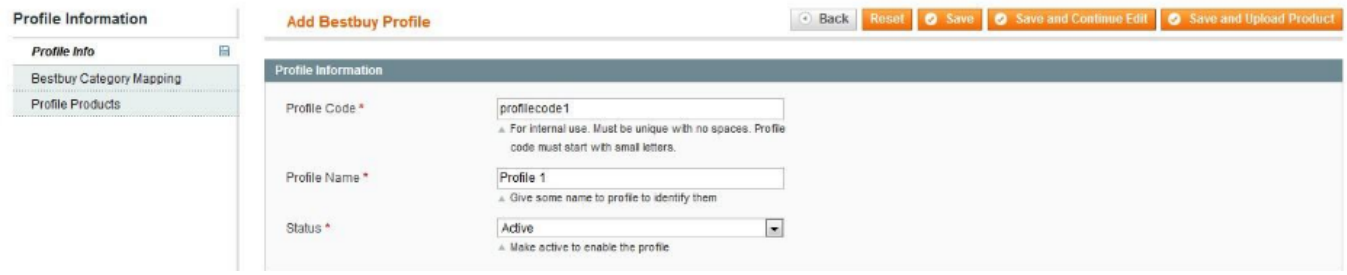
1. Go to the **Magento Admin** panel.

On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click **Manage Profile**.The **Bestbuy Profile Listing** page appears as shown in the following figure:



3.Click the **Add New Profile** button.The page appears as shown in the following figure:



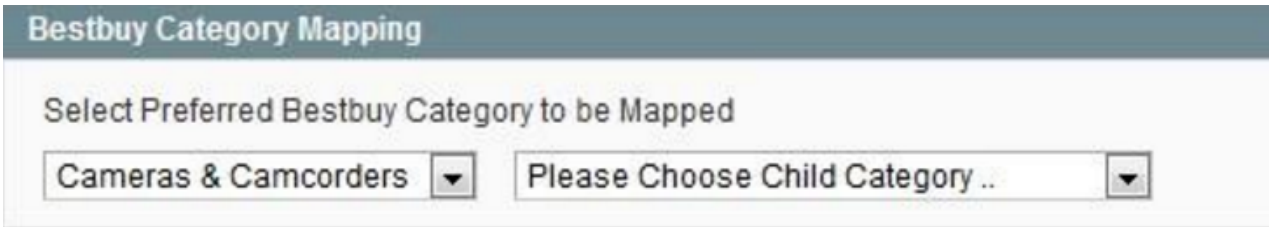
3.In the right panel, under **Profile Information**, do the following steps:

1. In the **Profile Code** box, enter a profile code.
   Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
2. In the **Profile Name** box, enter the name of the profile.
   Note: Use the unique name to identify the profile.
3. In the **Status** list, select **Active** to enable the profile.
   Note: The Inactive option disables the profile.

4.Click the **Save and Continue** button.

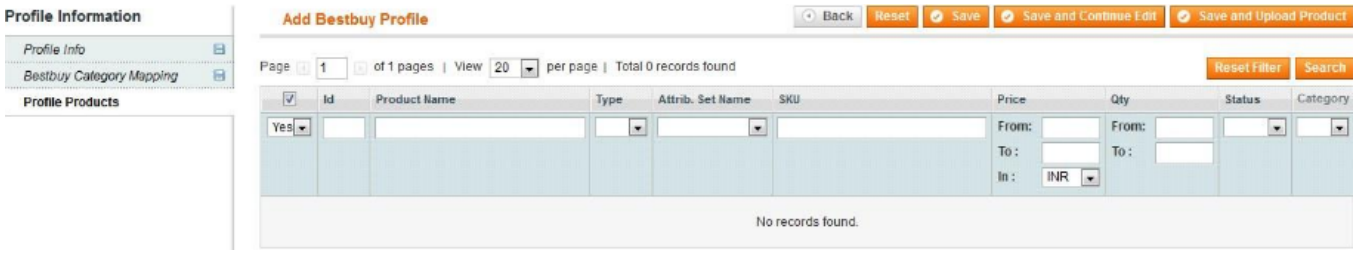
5.In the left navigation panel, click the **Bestbuy Category Mapping** menu.The page appears as shown in the following figure:

6.Under **Bestbuy Category Mapping**, in the **Category** list, select the required Bestbuy category that the admin wants to map.
The **Child Category** list appears next to the **Category** list.



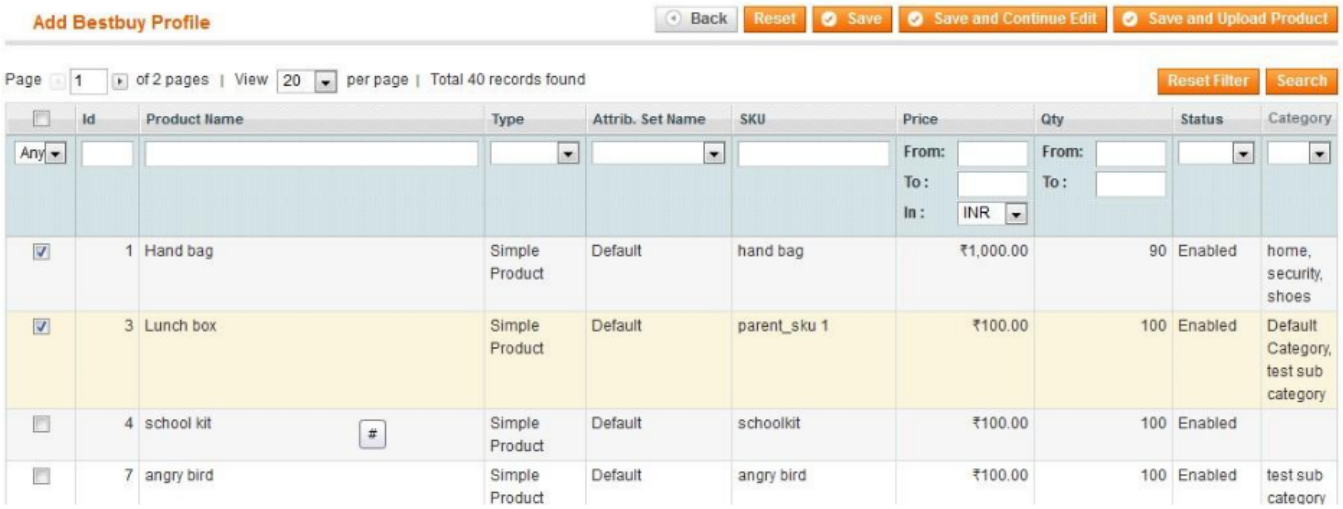
1. In the **Child Category** list, select the required child category.
   Depending upon the selection of the category and the sub-categories, the Jet and Magento attributes appear under the **Bestbuy / Magento Attribute Mapping (Required/ Variant mapping)** section.
2. In the **Magento Catalog Attribute** column, select the required Magento attribute to map it with the corresponding Jet attribute.
3. Repeat the mapping of all the required or variant Magento attributes listed with the corresponding Jet attributes.

7.In the left navigation panel, click the **Profile Products** menu.The page appears as shown in the following figure:



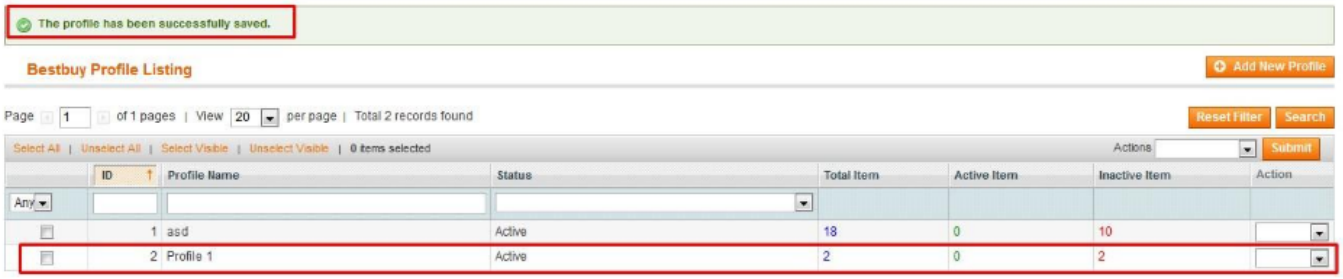
1. Since no products are assigned to the profile, there are no products listed in the table.

8.Click the **Reset Filter** button.All the products are listed in the table as shown in the following figure:



1. Select the check boxes associated with the required products to assign them to the new profile.
   Note: Admin can assign the product to only one profile.

9.Click the **Save** button.The created profile is saved and listed on the **Bestbuy Profile Listing** page.



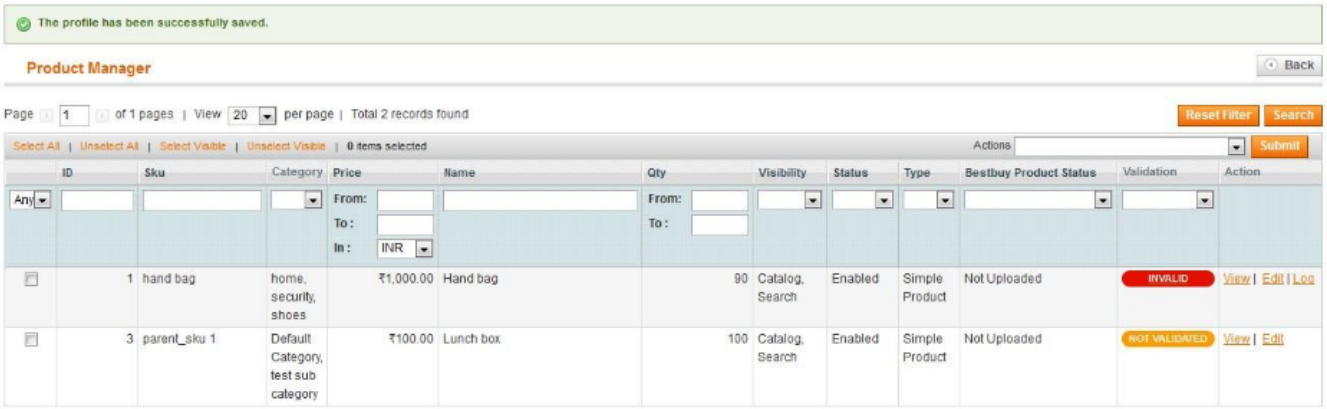
Or

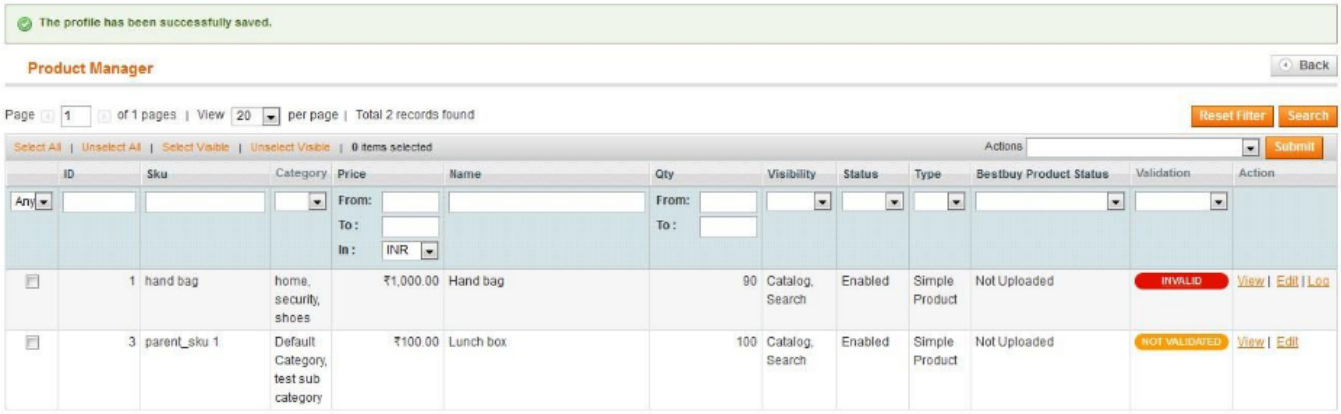
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on

BestBuy.
The assigned products are listed on the **Product Manager** page as shown in the following figure:





5.2. Edit the Existing Profile

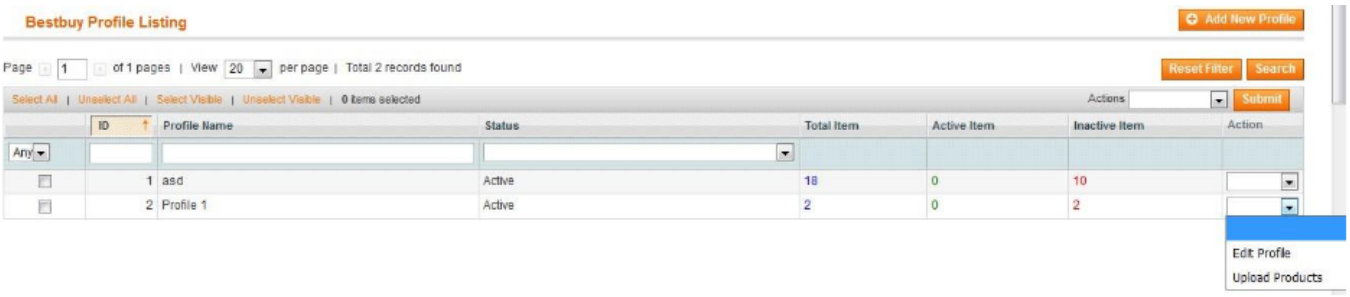
To edit the existing profile:

1. Go to the **Magento Admin** panel.

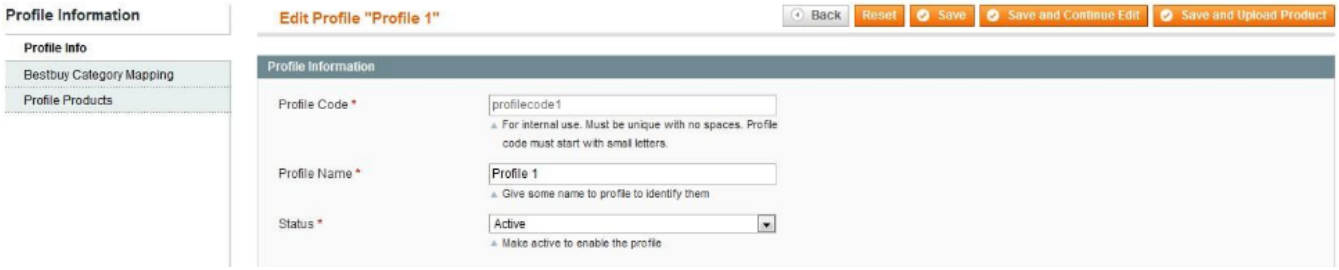
On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click the **Manage Profile** menu.The **Bestbuy Profile Listing** page appears. On this page, all the available

profiles are listed.

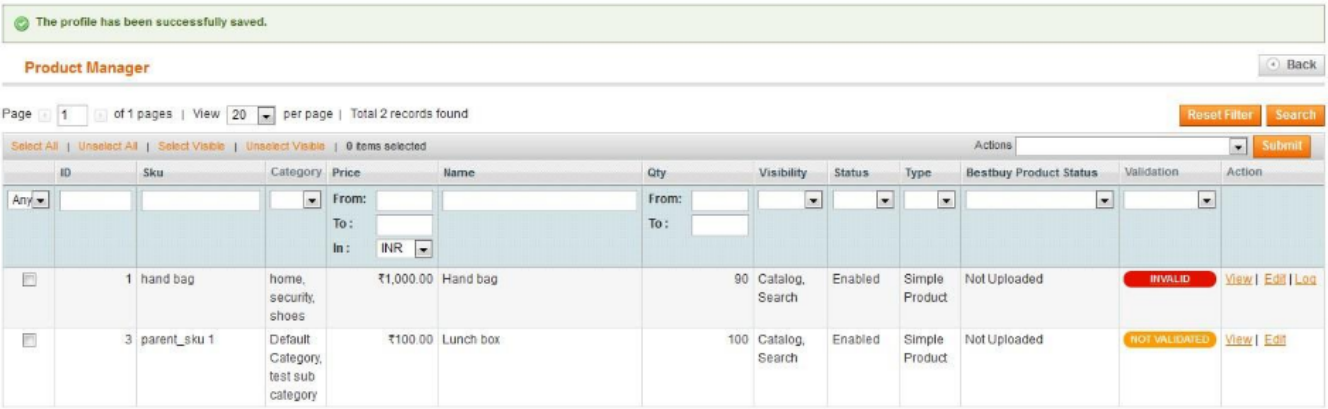


3.Click the row of the required profile that the admin wants to edit.
OR
In the **Action** column, click the arrow button, and then click **Edit Profile**.
The **Edit Profile** page appears:



1. Make the changes as per requirement.

4.Click the **Save** button.The changes made are saved.
Or
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
Or
Click the **Save and Upload Product** button to save the profile and make ready to upload the product to BestBuy.
5.The assigned products are listed on the **Product Manager** page as shown in the following figure:



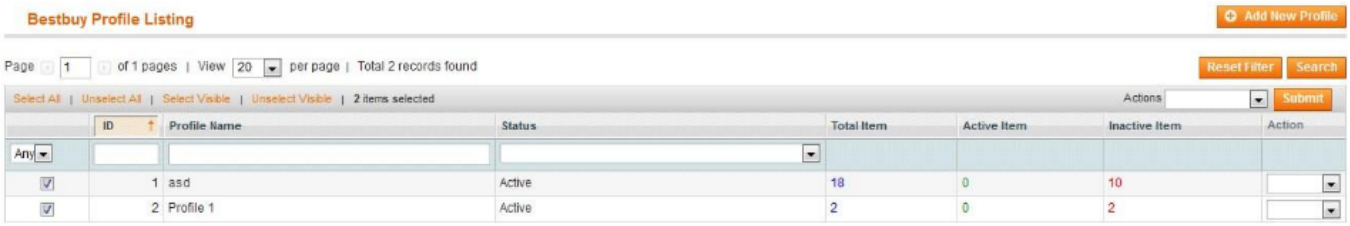
5.3. Delete the Profiles

To delete the profiles:

1. Go to the **Magento Admin** panel.

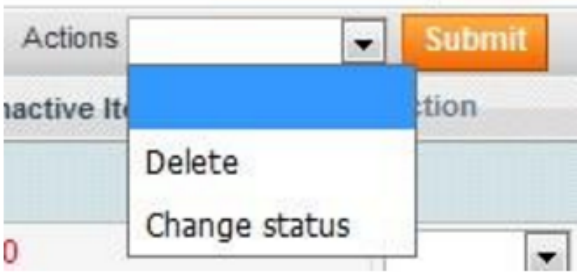
On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click the **Manage Profile** menu.The **Bestbuy Profile Listing** page appears as shown in the following figure:



1. On this page, all the available profiles are listed.
2. Select the check boxes associated with the profiles those are no more required.

3.Click the **Arrow** button next to the **Actions** field.The **Actions** list appear as shown in the following figure:



4.In the **Actions** list, click **Delete**, and then click the **Submit** button.A confirmation dialog box appears as shown in the following figure:

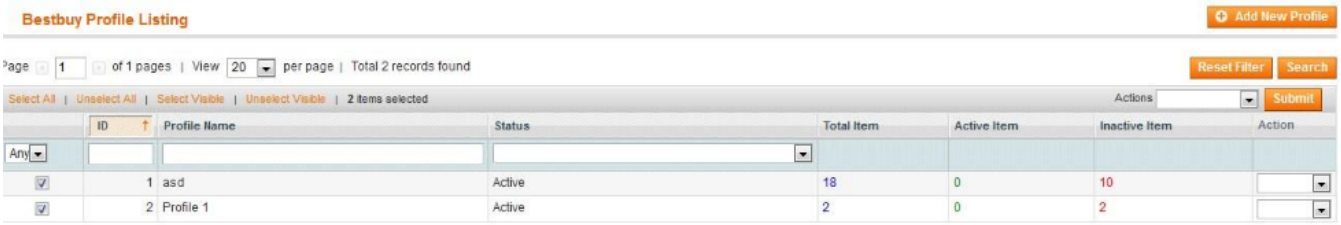
5.Click the **OK** button.The selected profiles are deleted.

5.4. Change the Status of the Selected Profiles

To change the status of the selected profiles:

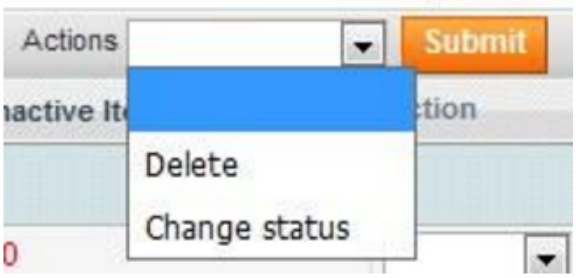
1. Go to the **Magento Admin** panel.On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click the **Manage Profile** menu.The **Bestbuy Profile Listing** page appears as shown in the following figure:



1. On this page, all the available profiles are listed.
2. Select the check boxes associated with the profiles those are no more required.

3.Click the **Arrow** button next to the **Actions** field.The **Actions** list appear as shown in the following figure:



4.In the **Actions** list, click **Change status**.The **Status** field appears next to the **Actions** list.

5.In the **Status** list, select the required option, and then click the **Submit** button.The status is changed and a success message appears.

5.5. Manage the Products Assigned to the Specific Profile

With the help of this feature, the admin can manage the products assigned to the specific profile. The admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products

available on the **Product Manager** page.

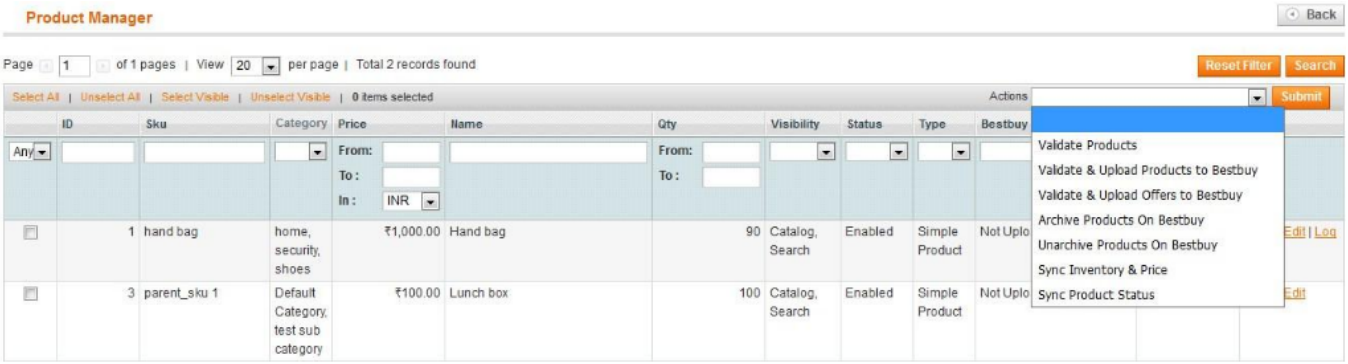
Note: After getting redirected to the **Product Manager** page from the **Bestbuy Profile Listing** page, the admin can view the list of only those products that are assigned to the selected profile.

Thus, on the Product Manager page, the user can perform the following tasks:

- ***Submit Actions on the Selected Products of the same Profile***: The user can validate and upload the products of the same profile those are listed on the **Product Manager** page to the Best Buy Web site. The user can also submit the other respective actions on the selected products before uploading them to bestbuy.com.
- ***View the Error Log***: If the product is invalid, then an **Invalid** button appears, and the admin can view the error log using the **Invalid** button. The admin can also view the Error log through the **Log** link.
- **View the Best Buy Product Information**: Admin can view the product information at a single click.
- ***Edit Product Information***: Edit the information of the product that the user wants to upload on the Best Buy Web site.

5.5.1. Submit Actions on the Selected Products

Actions on the Product Manager page:



The admin can perform the following actions on the selected products available on the **Product Manager** page:

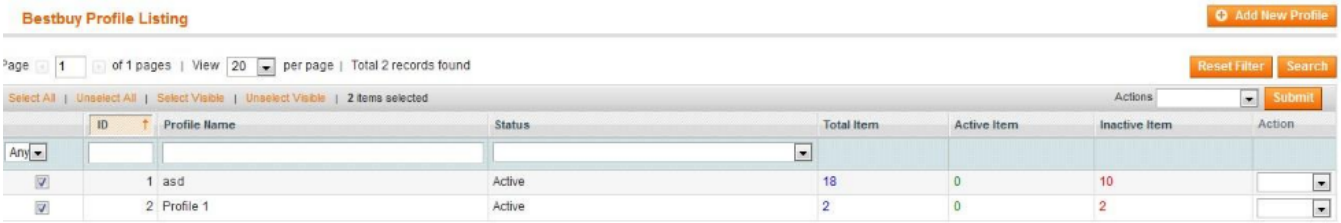
- **Validate Products:** To validate the product before uploading it to the bestbuy.com. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.
- **Validate & Upload Products to Bestbuy**: To validate the product before uploading it to the bestbuy.com. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the bestbuy.com.
- **Validate & Upload Offers to Bestbuy**: To validate the offers before uploading them to the bestbuy.com. It displays the corresponding validation error for all the offers if any. If there is no error, then it validates the selected offers and then uploads them to the bestbuy.com.
- **Archive Products On Bestbuy**: Submit the action to disable all the selected product on bestbuy.com; it means, all the selected products are removed from the display of the product on bestbuy.com.
- **Unarchive Products On Bestbuy**: Submit the action to enable the entire selected product on bestbuy.com; it means, all the selected products are made available on bestbuy.com.
- **Sync Inventory & Price**: To update the price and inventory of the product on bestbuy.com. For example, if the admin has changed the product price and inventory in the Magento store and also wants to change the price and inventory on bestbuy.com then this action is applicable. The price and inventory are updated when the user submits this action for the selected product. This action completes the entire job related to the product inventory and also it manages the quantity related issues.
- **Sync Product Status**: To get the request from bestbuy.com to update the status of the product on the

Magento store. It helps the admin to view the status of the product. For example, unpublished, transmit, data fix, system error, or so on.

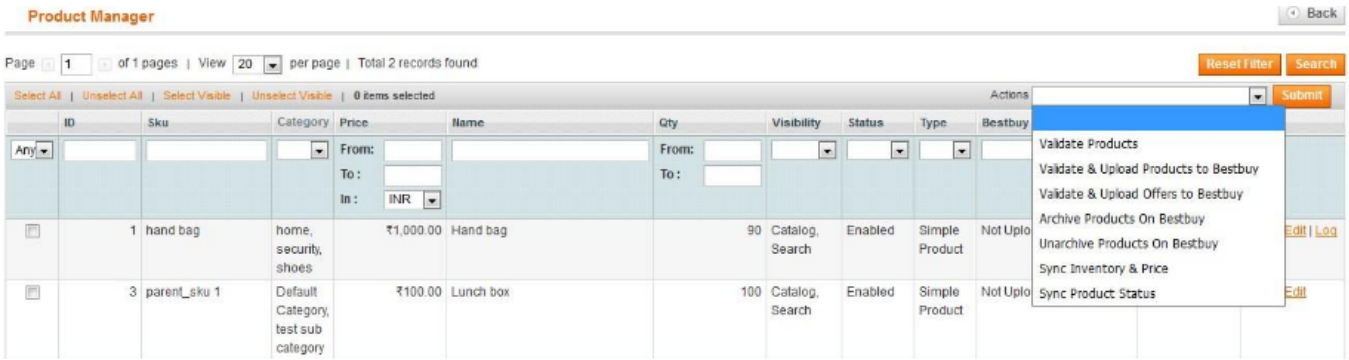
To submit actions on the selected products:

1. Go to the **Magento Admin** panel.On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click the **Manage Profile** menu.The **Bestbuy Profile Listing** page appears as shown in the following figure:



3.On this page, all the available profiles are listed.In the **Action** column, click the arrow button, and then click **Upload Products**.The Product Manager page appears as shown in the following figure:



4.*To validate the selected products*, do the following steps:

1. Select the check boxes associated with the required products.

5.In the **Actions** list, select the **Validate Selected Products** option, and then click the **Submit** button.The products validation process starts and appears as shown in the following figure:

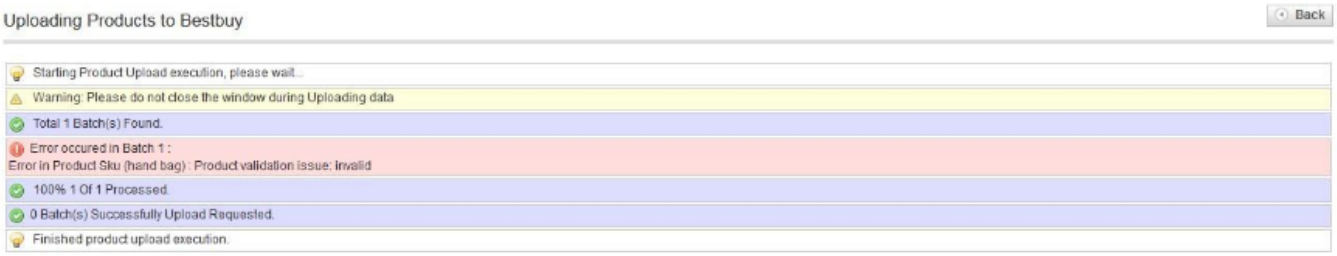
Note: If there is an error in the product validation, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating the selected products.

6.To validate and upload the selected products, do the following steps:

1. Select the check boxes associated with the required products.

7.In the **Actions** list, select the **Validate & Upload Products to Bestbuy** option, and then click the **Submit** button.
The uploading process starts and appears as shown in the following figure:



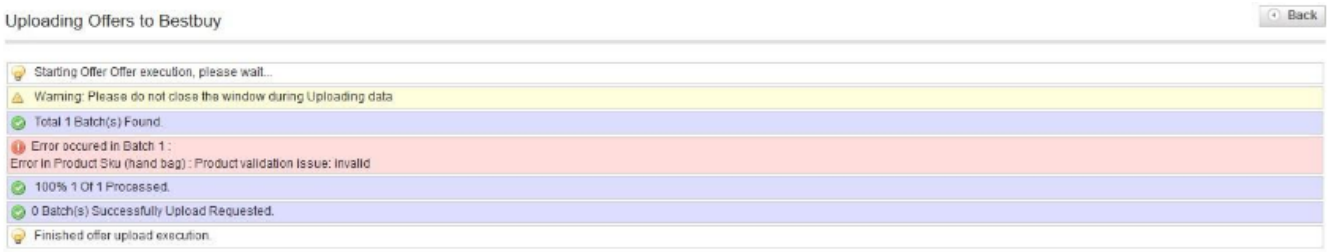
Note: If there is an error in uploading the product, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

8.To validate and upload the selected products, do the following steps:

1. Select the check boxes associated with the required products.

9.In the **Actions** list, select the **Validate & Upload Offers to Bestbuy** option, and then click the **Submit** button.
The offers uploading process starts and appears as shown in the following figure:



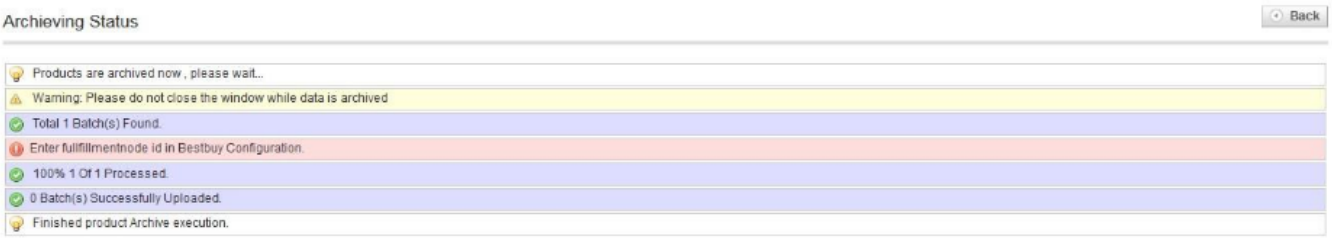
Note: If there is an error in uploading the offers, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

9.To archive the selected products on Best Buy, do the following steps:

1. Select the check boxes associated with the required products.

10.In the **Actions** list, select the **Archive Products on Bestbuy** option, and then click the **Submit** button.The products archiving process starts and appears as shown in the following figure:



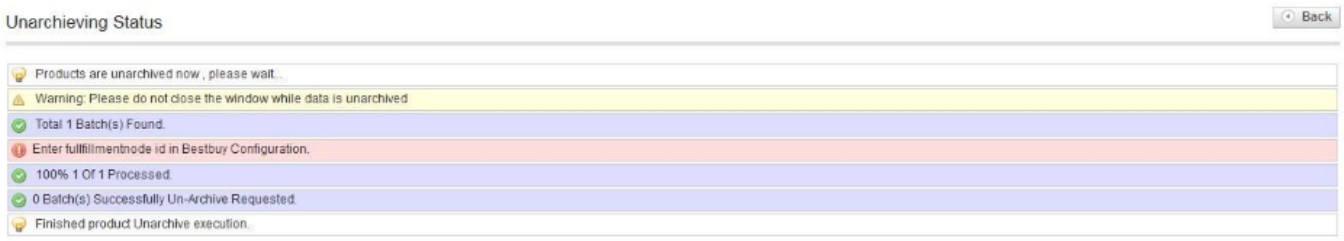
Note: If there is an error in archiving the products, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

10.To unarchive the selected products on Best Buy, do the following steps:

1. Select the check boxes associated with the required products.

11.In the **Actions** list, select the **Unarchive Products on Bestbuy** option, and then click the **Submit** button.The products archiving process starts and appears as shown in the following figure:



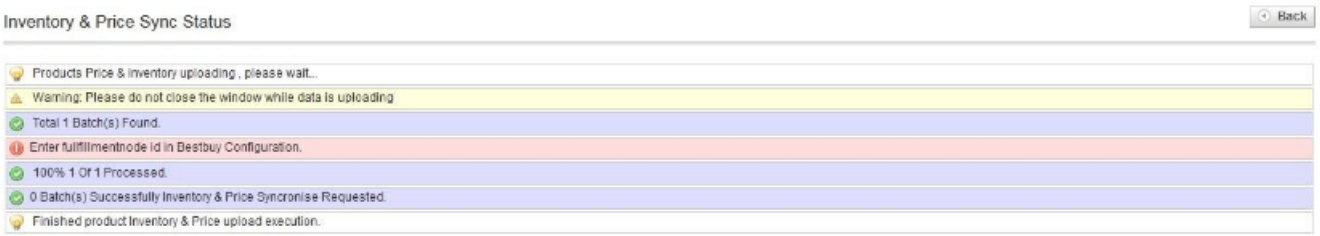
Note: If there is an error in unarchiving the products, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

12.To synchronize inventories and the prices of the selected products with Best Buy, do the following steps:

1. Select the check boxes associated with the required products.

13.In the **Actions** list, select the **Sync Inventory & Price** option, and then click the **Submit** button.The synchronization process starts and appears as shown in the following figure:



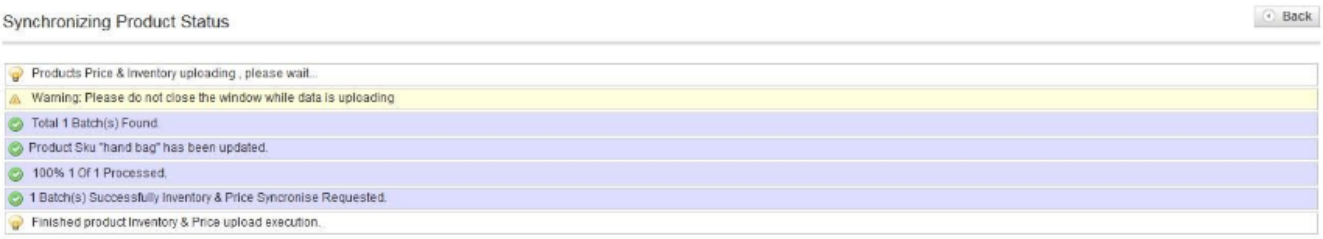
Note: If there is an error in synchronizing the prices and inventories of the products, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

14.To synchronize current status of the selected products onBest Buy, do the following steps:

1. Select the check boxes associated with the required products.

15.In the **Actions** list, select the **Sync Product Status** option, and then click the **Submit** button.The products status synchronization process starts and appears as shown in the following figure:



Note: If there is an error in synchronizing the current product status of the products, on Best Buy then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

a. Click the **Back** button to go back to the **Product Manager** page.
b. Correct the issues and then again repeat the process of validating and uploading the selected products.

5.5.2. View the Error Log

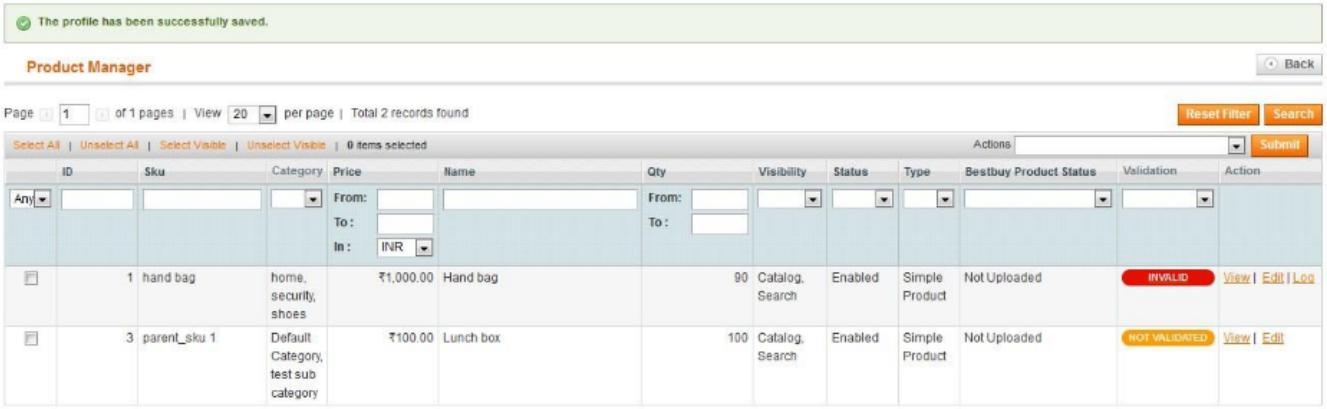
To view the error log and validation error:

1. Go to the **Magento Admin** panel.On the top navigation bar, point to the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click **Manage Profile**.The **Bestbuy Profile Listing** page appears as shown in the following figure:

1. Scroll down to the required profile row.

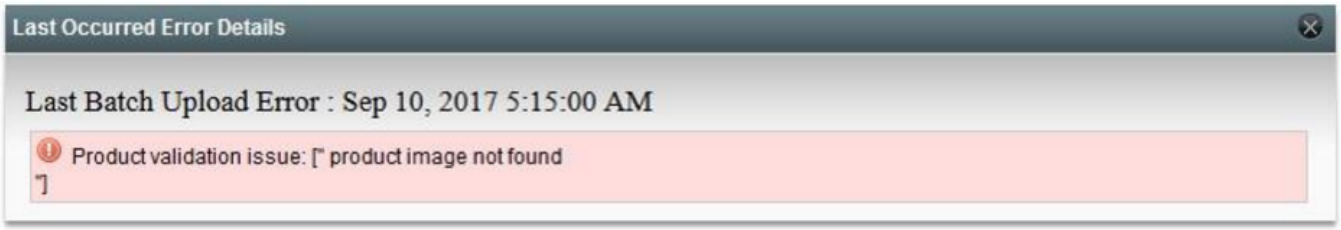
3.In the **Action** column of the respective row, select the **Upload Products** option from the list.The **Product Manager** page appears as shown in the following figure:



1. Scroll down to the required profile row.

4.In the **Action** column of the respective row, select the **Upload Products** option from the list.The **Product Manager** page appears as shown in the following figure:

5.In the **Actions** column, click the **Log** link associated with the required product to view the corresponding error.The error message appears as shown in the following figure:



6.Correct the issues and then again repeat the process of validating and uploading the selected products.

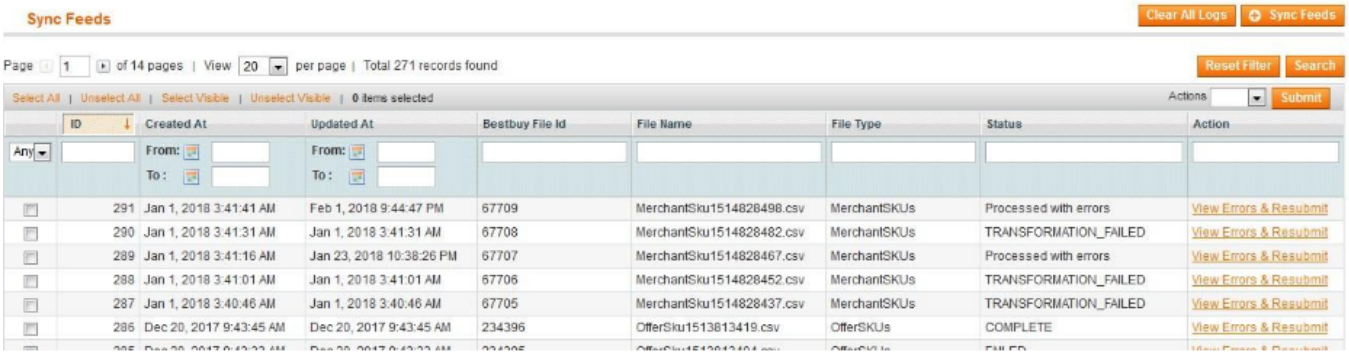
6. Manage Feeds

After uploading the product to Best Buy or after updating the product inventory or the product price, the user can check the status of the feed from the **Sync Feeds** page.

To view the product feeds status:

1. Go to **Magento Admin** Panel.On the **Bestbuy** menu, point to **Manage Feeds.**The menu appears as shown in the following figure:

2.Click **View Bestbuy Feeds Status**.The **Sync Feeds** page appears as shown in the following figure:



1. *View the status* of the feed in the **Status** column.
2. *To synchronize the feeds between Best Buy and Magento*, click the **Sync Feeds** button.
3. *To clear all the feeds displayed on the page,* click the **Clear All Logs** button.
4. *To delete the feed,* do the following steps:
    a. Select the checkbox associated with the product.

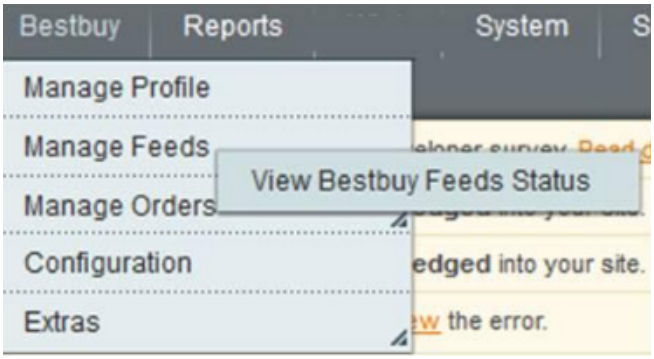
3.In the **Action** list, select the **Delete** option.

4.Click the **Submit** button.A confirmation dialog box appears.

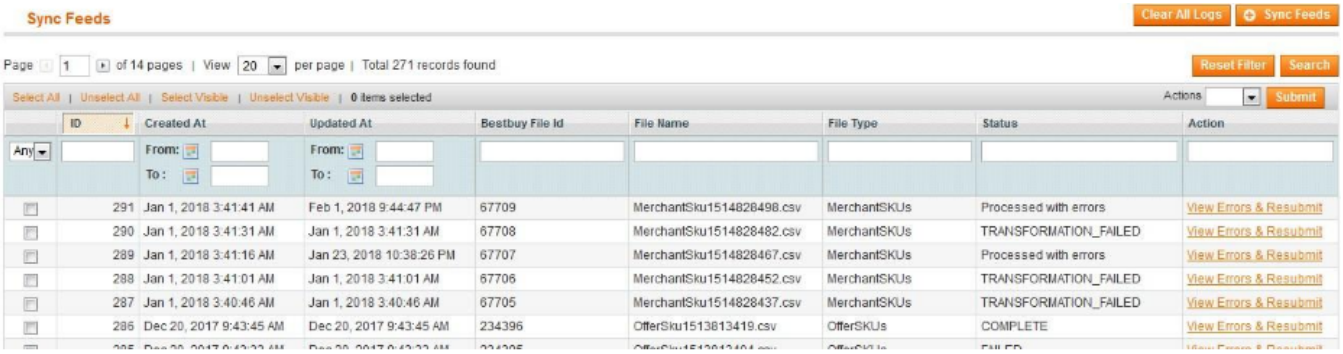
5.Click the **OK** button.The selected feeds are deleted.

To view the errors and resubmit:

1. Go to **Magento Admin** Panel.On the **Bestbuy** menu, point to **Manage Feeds.**The menu appears as shown in the following figure:

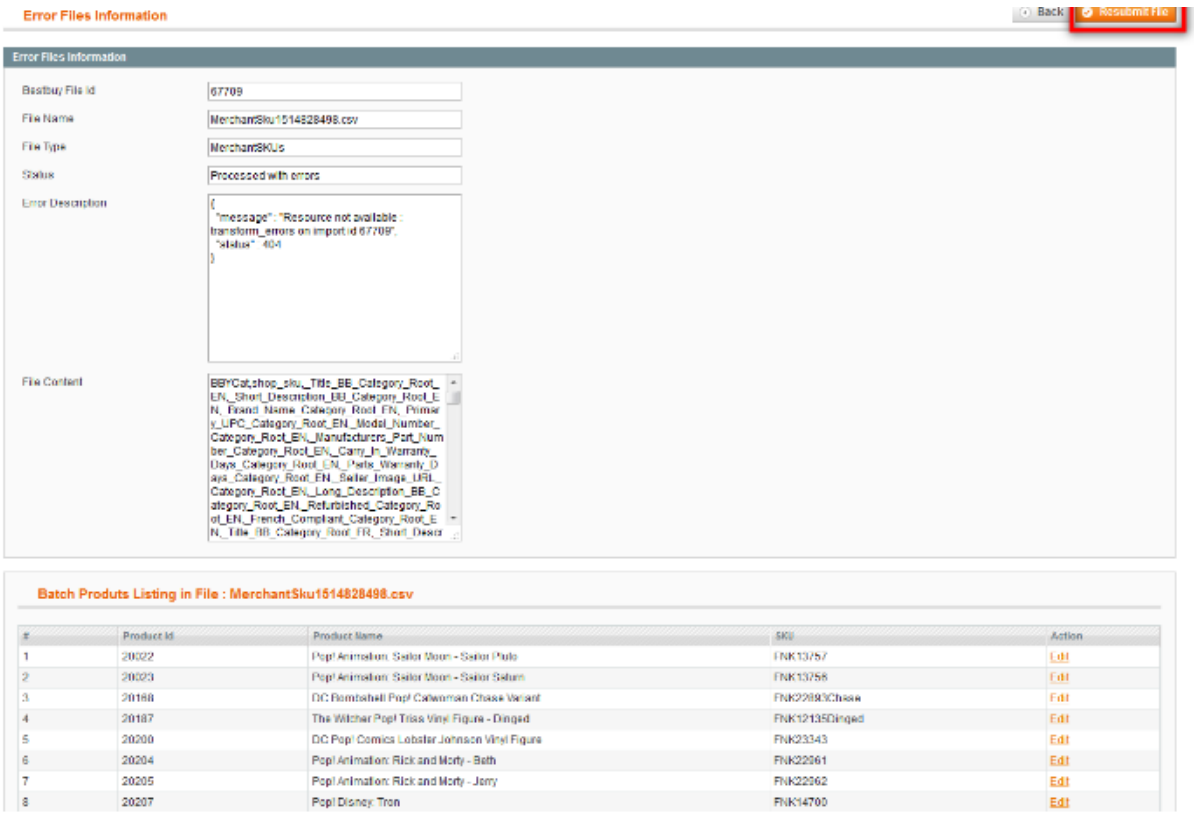


2.Click **View Bestbuy Feeds Status**.The **Sync Feeds** page appears as shown in the following figure:



1. Scroll down to the required feed row.

3.In the **Action** column of the respective row, click the **View Errors & Products** link.The **Error Files Information** page appears as shown in the following figure:



4.Make the required changes and then click the **Resubmit File** button.The changes are saved and the feed is resubmitted if there is no error.

7. Manage Orders

The admin can manage the bestbuy.com orders and can perform the following tasks:

- View Best Buy Orders
- View Best Buy Failed Orders

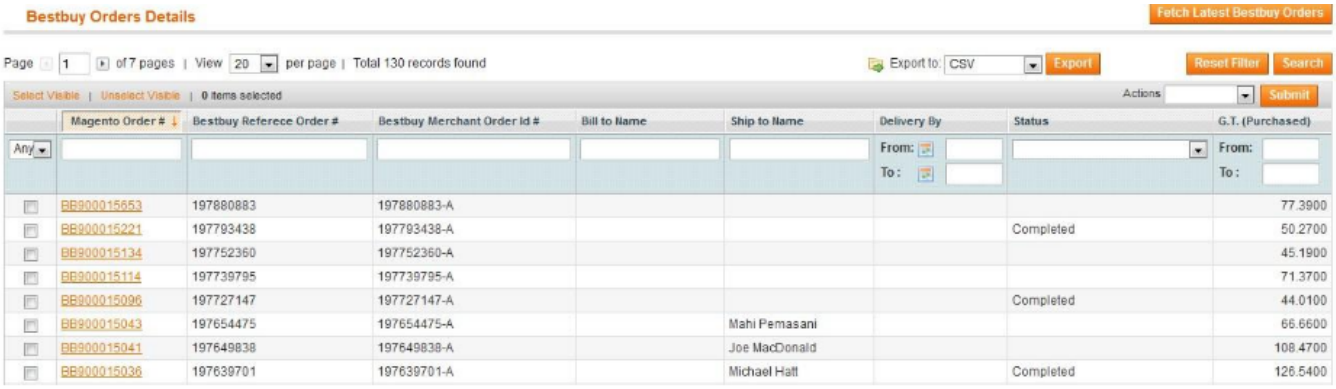
7.1. View Best Buy Orders

The user can fetch and view all the order details fetched from Best Buy. Later on, the admin can proceed further for shipment.

To view Best Buy Orders:

1. Go to **Magento Admin Panel**.On the **Bestbuy** menu, point to the **Manage Orders** menu.

2.Click **View Bestbuy Orders**.The **Bestbuy Orders Details** page appears as shown in the following figure:



3.Click the **Fetch Latest Bestbuy Orders** button.
If the order is imported successfully then, a new record is found in the **Bestbuy Order Details** table as shown in the above figure.
Notes:

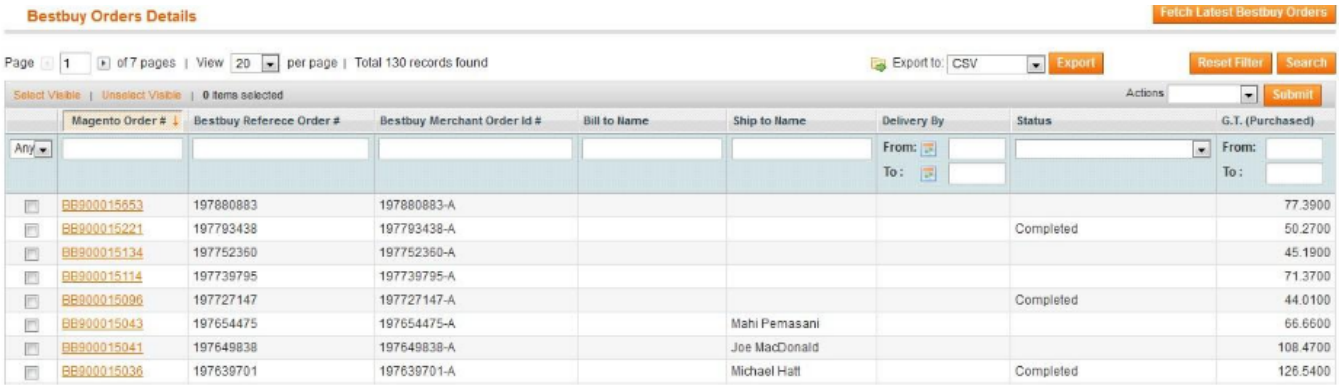
Orders are automatically imported through CRON in every 10 minutes.
Whenever the latest orders are imported from Best Buy, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento admin panel.
As per Best Buy's Policy, orders should be acknowledged within 60 minutes.
If no Order is imported, then check the Failed order log on the **Failed Bestbuy Orders Import Log**
Order are auto-rejected on Best Buy in the following conditions:

When Best Buy Product SKU does not exist in Magento.
When Product is Out of Stock in Magento.
When a product is disabled in Magento.

To submit the shipment for the selected order:

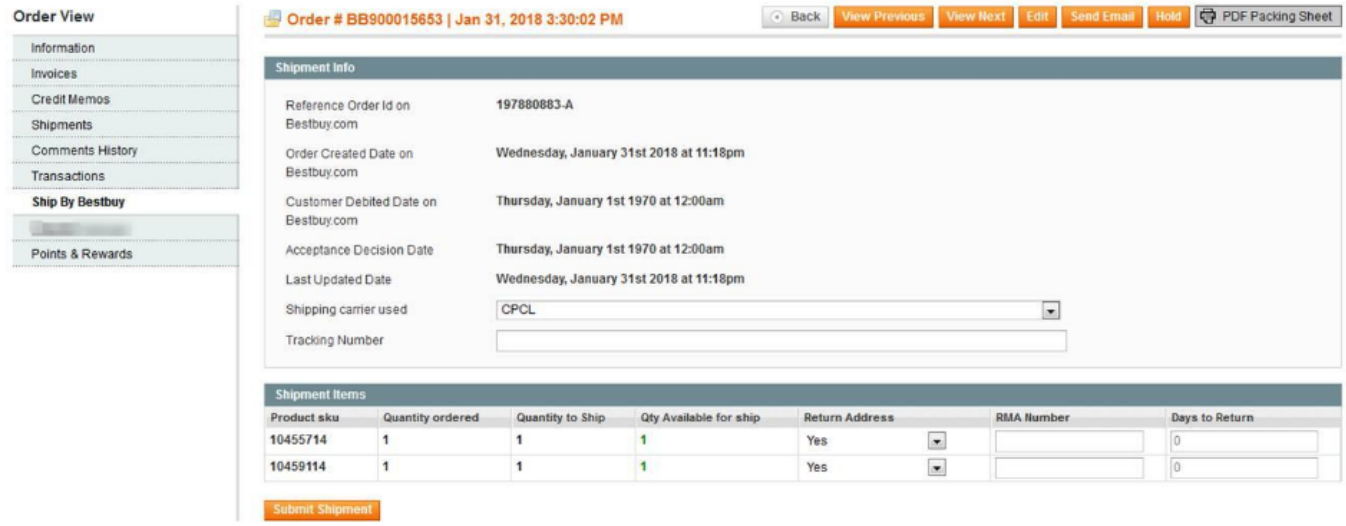
1. Go to **Magento Admin Panel**.

2.On the **Bestbuy** menu, point to **Manage Orders**, and then click **View Bestbuy Orders**.The **Bestbuy Orders Details** page appears as shown in the following figure:



3.In the **Magento Order#** column, click the link associated with the required order.The page appears as shown in the following figure:

4.In the left navigation menu, click **Ship By Bestbuy**.The page appears as shown in the following figure:



5.In the right panel, Under **Shipment Info**, enter the corresponding values in the following fields:

1. In the **Shipping carrier used** list, select the required option.
2. In the **Tracking Number** box, enter the tracking number.

6.Under **Shipment Items**, enter the corresponding values if required.

1. Scroll down to the required item.

2. In the **RMA Number** box and the **Days to Return** box of the respective row, enter the corresponding values.

7.Click the **Submit Shipment** button.

Notes:

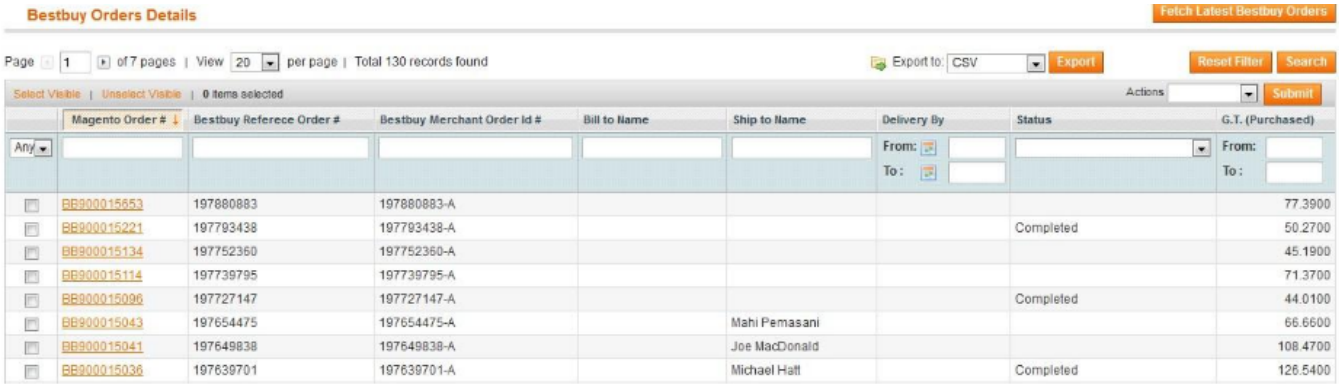
- Order Shipment is sent to Wish.
- Order Invoice and Shipment is created automatically in Magento.
- Order Status changes to Complete on Wish.
- The status of order changes to Completed on Magento.

To delete the Orders:

1. Go to the **Magento Admin** panel.On the top navigation bar, click the **Bestbuy** menu.

The menu appears as shown in the following figure:

2.Click **View Bestbuy Orders**.The **Bestbuy Orders Details** page appears as shown in the following figure:



1. Select the check boxes associated with the Orders that the admin wants to delete.

3.In the **Action** list, click the arrow button.The menu appears as shown in the following figure:

4.Click the **Delete Order** option.

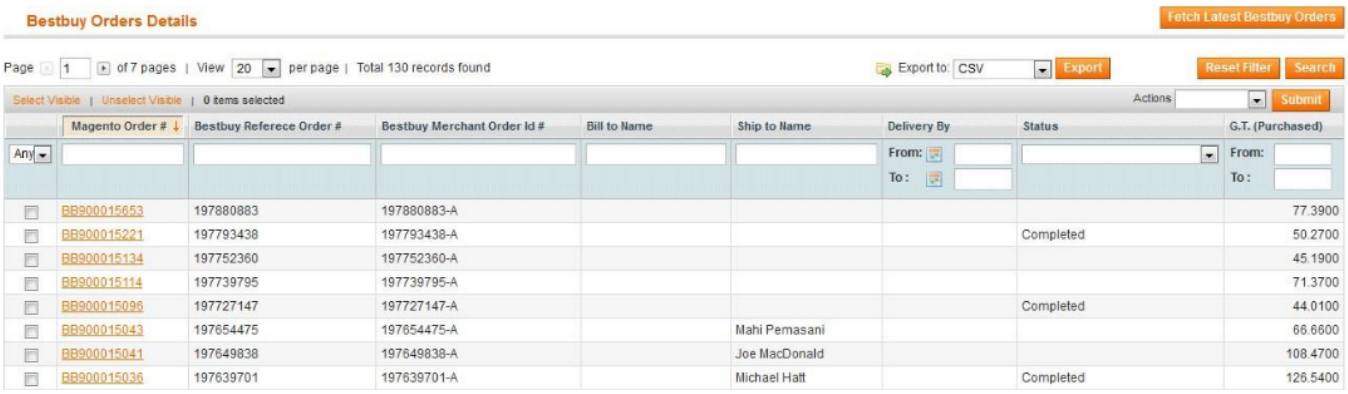
6.Click the **Submit** button.A confirmation dialog box appears.

7.Click the **OK** button.The selected orders are deleted.

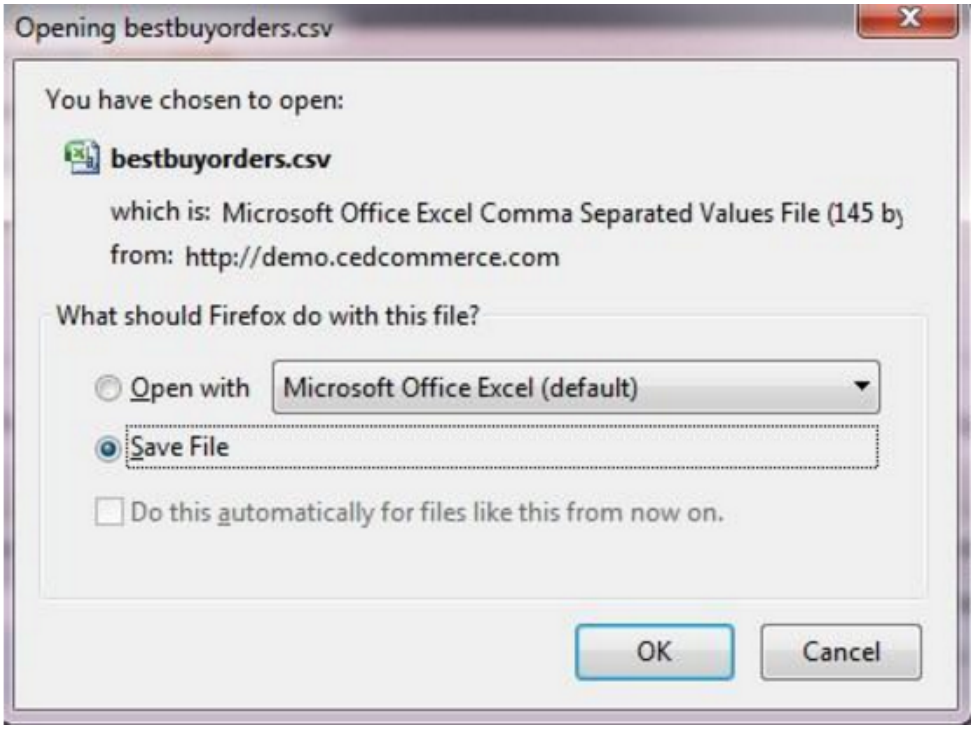
To export the Orders:

1. Go to the **Magento Admin** panel.On the top navigation bar, click the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Click **View Bestbuy Orders**.The **Bestbuy Orders Details** page appears as shown in the following figure:



3.Click the **Export** button.A dialog box appears to open or save the exported file as shown in the following figure.



1. Click to select the **Open With** or **Save File** as per the requirement.
2. Click the **OK** button.

7.2. Failed Bestbuy Orders Import Log

To view Bestbuy failed orders:

1. Go to the **Magento Admin** panel.On the top navigation bar, move the cursor over the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Point to the **Manage Orders** menu, and then click **View Failed Orders**.The **Failed Bestbuy Orders Import Log** page appears as shown in the following figure:

This page displays the failed orders with the order id and the reason for the failure.

To clear failed import order logs:

1. Go to the **Magento Admin** panel.On the top navigation bar, move the cursor over the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Point to the **Manage Orders** menu, and then click **View Failed Orders**.The **Failed Bestbuy Orders Import Log** page appears as shown in the following figure:

3.Click the **Clear Failed Import Order Logs** button.All the logs are deleted.

To delete selected failed import order log:

1. Go to the **Magento Admin** panel.On the top navigation bar, move the cursor over the **Bestbuy** menu.The menu appears as shown in the following figure:

2.Point to the **Manage Orders** menu, and then click **View Failed Orders**.The **Failed Bestbuy Orders Import Log** page appears as shown in the following figure:

3.Select the check boxes of the required logs.

4.In the **Actions** list, click **Delete**.

5.Click the **Submit** button.A confirmation dialog box appears.

6.Click the **OK** button.

8. Extras

The admin can perform the following tasks:

- View Best Buy Category Listing
- View Best Buy Attributes
- View Best Buy Cron Details and Status
- View Best Buy Knowledge base

8.1. View Best Buy Category Listing

The user has to Map Best Buy Category to Magento Category to upload products on Best Buy admin panel.

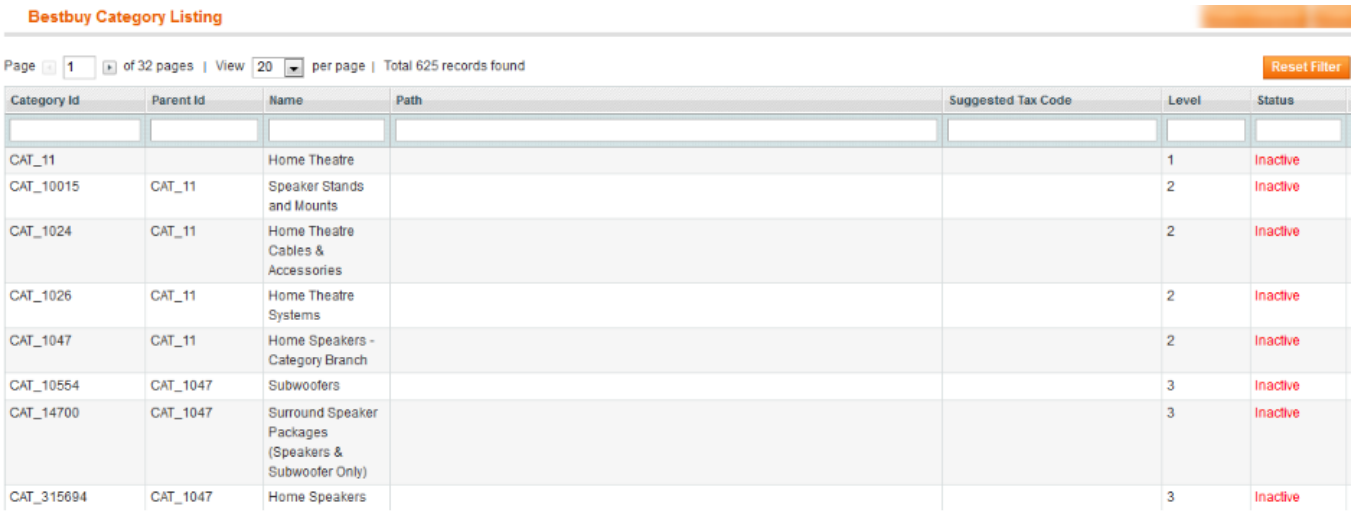
To view the Best Buy categories to the Magento categories:

1.Go to **Magento Admin Panel**.

2.On the top navigation bar, point to the **Bestbuy** menu, and then point to the **Extras** menu.The menu appears as

shown in the following figure:

3.Click **Bestbuy Category**.The **Bestbuy Category Listing** page appears as shown in the following figure:



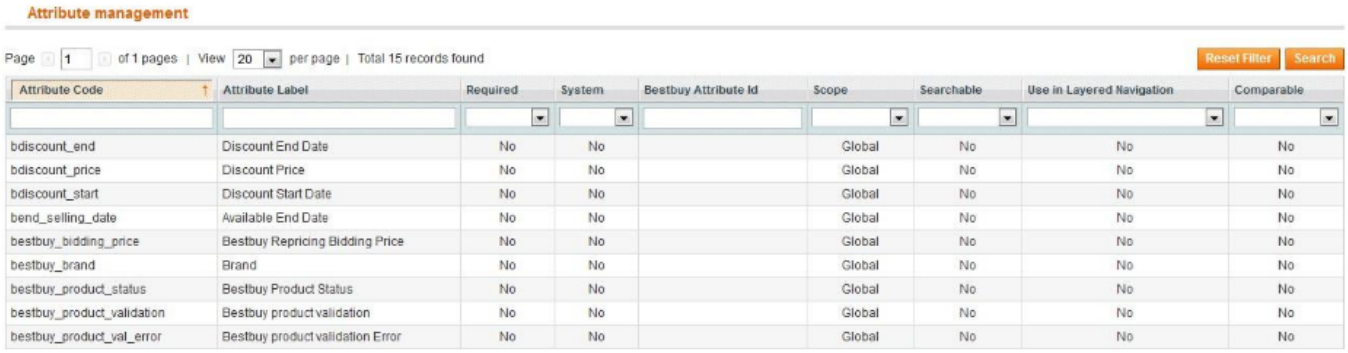
4.On this page, all the **Bestbuy** Categories details are listed.

8.2. View Best Buy Attributes

To view the Best Buy attributes:

1. Go to **Magento Admin Panel**.On the top navigation bar, point to the **Bestbuy** menu, and then point to the **Extras** menu.The menu appears as shown in the following figure:

2.Click **Bestbuy Attribute**. The **Attribute Management** page appears as shown in the following figure:



All the Bestbuy Attribute details are listed.

8.3. View Bestbuy Cron details and status

Bestbuy Magento Integration, an extension developed by CedCommerce, is a one-stop integration, which establishes synchronization of inventory, price, other details for product creation and its management between Magento® store and Bestbuy with the help of Crons.

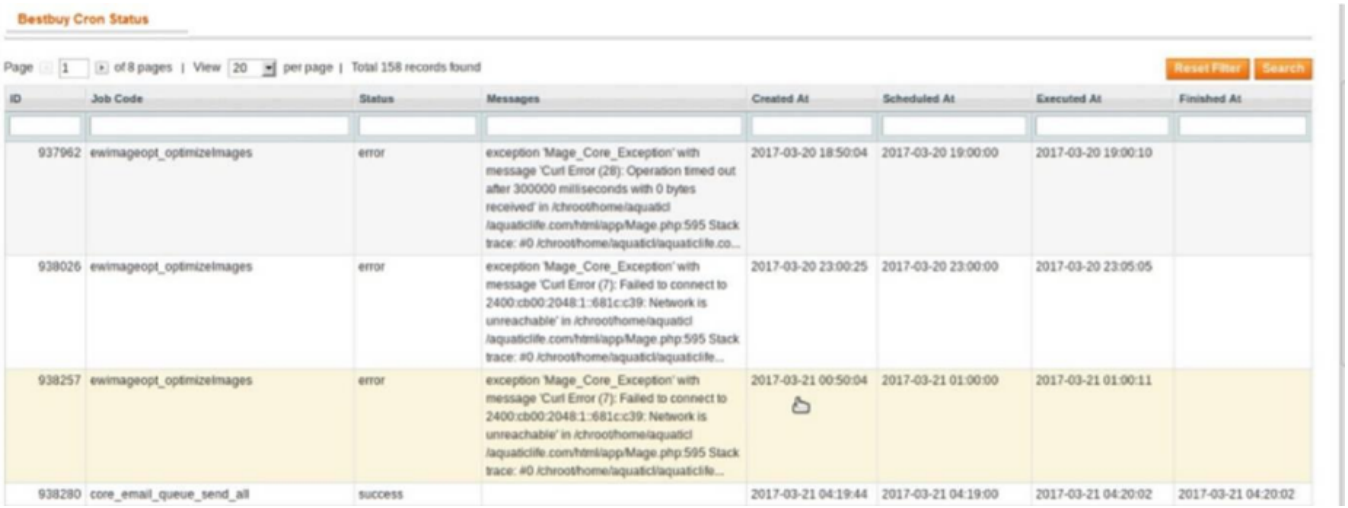
The user can view the following details:

- Bestbuy Cron Details
- Cron Status

To view the Bestbuy Cron details:

1. Go to **Magento Admin Panel**.On the top navigation bar, point to the **Bestbuy** menu, and then point to the **Extras** menu.The menu appears as shown in the following figure:

2.Click **Bestbuy Cron**.The **Bestbuy Cron Status** page appears as shown in the following figure:



This page displays all the Cron details scheduled in the Best Buy website.

To view the cron status:

The updated status appears as mentioned in the following table:

Activity	**Time Required for Updating (min)**
Order Creation	Every 10 minutes
Feeds Sync	Every 1 day
Inventory Sync	Every 15 Minutes
Price Sync	Twice a Day

8.4. View Best Buy Knowledge Base

This page displays a knowledge base link to view and understand the working of the extension properly and get the clarifications on Bestbuy Magento Integration.

To view the Best Buy categories to the Magento categories:

1. Go to **Magento Admin Panel**.On the top navigation bar, point to the **Bestbuy** menu, and then point to the **Extras** menu.

The menu appears as shown in the following figure:

2. Click **Bestbuy Knowledgebase/Support**.The page appears as shown in the following figure:

Cedcommerce Support

Bestbuy Integration Knowledge base

Documentation

Bestbuy Integration Extension User Guide Bestbuy Magento Integration Version Release Notes

Need Help! Request Support

Create Ticket

Integration Video from Bestbuy.com

Integration Process Introduction of Bestbuy.com

API Overview

Merchant Basic Information Setup at Partner Portal

Products API call test

Products Overview

Products API call test

Orders Setup

Returns Setup

Integration Videos