Lazada Integration for Magento 2 Guide 0.0.1

Lazada Integration for Magento 2 Guide 0.0.1

by CedCommerce Docs - Products User Guides

1. Overview	3
2. Lazada Integration for Magento 2 Extension Installation	3
3. Lazada Configuration Settings	4
4. Manage Lazada Profiles	9
4.1. Add A New Profile	
4.2. Edit the Existing Profile	
4.3. Submit Bulk Action on the Selected Profiles	
5. Lazada Product Listing	
5.1. Edit the Lazada Products	
5.2. Validate the Single Product	
5.3. Submit Bulk Action on the Selected Products	
6. Manage Lazada Orders	24
6.1. Fetch, View, Ship, and delete the Lazada Orders	24
6.2. View and Delete the Failed Orders	28
7. Lazada Feeds	31
8. Lazada Cron Details	
9. View Lazada Category Details	
10. View Lazada Category Attributes Details	
11. Lazada Help And Support	

1. Overview

As an e-commerce continues to grow in Thailand, the Lazada marketplace offers the opportunities to both the new and the experienced sellers to reach new markets, benefit from Lazada support in advertising their goods and monitor critical data on how their store is performing.

With more than 4.5 million daily visits to its sites and close to 100 per cent geographical distribution coverage, Lazada has become the clear choice for sellers throughout Southeast Asia.

The Lazada Integration for Magento 2 helps the Magento® 2 store owners to boost their business and generate the revenue as it interacts with Lazada API's to connect the Magento® 2 stores to Lazada. It provides an opportunity to cover a wide range of customers.

Admin gets an authority to create Lazada Categories and the dependent attributes on the Magento 2 store. It also enables you to establish a mapping of the desired product category on the Magento 2 store for automatic submission of the selected product to the same category on Lazada.com.

This extension interacts with the Lazada Marketplace to integrate the synchronized product listing between Magento® 2 and the Lazada.com retailers.

It enables the admin to manage the Lazada orders on the seller's Magento® 2 stores without making any significant changes to operational functionalities.

Synchronizing orders, products, pricing, and inventory is possible through establishing the communication between Lazada APIs and the Magento® 2 store.

Key Features are as follows:

- **Product Upload Based on Profile:** Enables the admin to create a profile based on single category, and then assign the products to the profile to automate the product upload.
- Magento Order creation: The newly placed orders on Lazada.com are automatically created in the Magento® 2 store with all the required details as it is on Lazada.com.
- **Product Data Validation:** The extension enables validating the product information in accordance with Lazada standard and values.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Lazada but just selecting the products and upload in one go.
- **Auto synchronization:** Auto synchronization of the product listing, order, inventory, return and refund, and pricing at regular intervals is established between Magento® 2 and Lazada.com.
- **Bulk upload Methodology:** Admin gets the authority to upload bulk products on Lazada but just selecting the products and upload in one go.
- **Email Notification:** Admin receives the notification through the mail on new order creation, low stock and if the product is rejected from Lazada.
- Auto-shipment procedure:* Provides admin an ability to automatize process of shipment with Shipstation, Shipwork, Stamps.com, Linnworks, Xtento, Shiprush.
- **Product category mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento® 2 stores to the single category of Lazada.

2. Lazada Integration for Magento 2 Extension Installation

To install the Lazada SDK

 Extract the files available in the vendor/cedcoss/lazada-sdk directory to magento-2-root/vendor/cedcoss/lazada-sdk.

- 2. Open *composer*.json present in magento-2-rootdirectory and add below lines in it: "autoload": {"psr-4": {"Lazada\\Sdk\\": "vendor/cedcoss/lazada-sdk/src/" } }
- 3. Run the command: composer dump

To install the Lazada Integration Extension

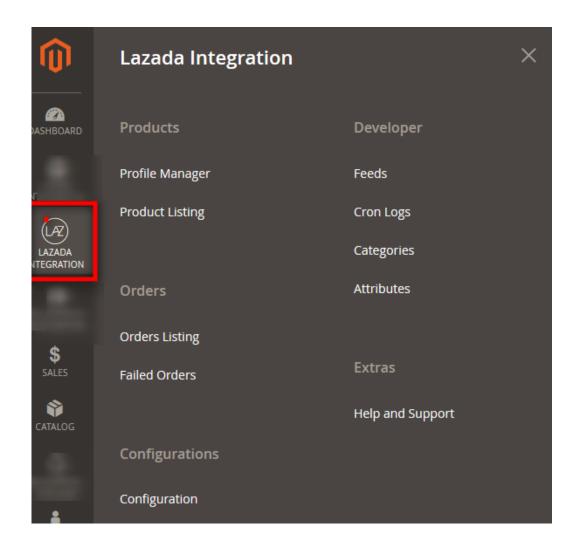
- 1. Log in the ftp, and then go to Magento 2 root folder (generally present under the public html folder).
- 2. Create a new folder named *code* under the *app* folder; under the *code* folder, create a folder named *Ced*.
 - a. Upload or Drag and Drop app/code/Ced/Lazada directory.
 - b. After successfully uploading the directory, the extension will be installed/upgraded.
 - c. Now run the following upgrade command in cmd *php bin/magento setup:upgrade*.
 - d. After upgrade deploy static content: php bin/magento setup:static-content:deploy

3. Lazada Configuration Settings

Once the extension is successfully installed in the Magento 2 store, the **LAZADA INTEGRATION** menu appears on the left navigation bar of the Magento 2 Admin panel. The merchant has to first create a seller account in the Lazada seller panel. Once the seller account is created and is approved by Lazada, then the Magento 2 store owners can use the Lazada **API credentials provided by Lazada** while setting up the Lazada Configuration settings in the **Magento 2 Admin** panel.

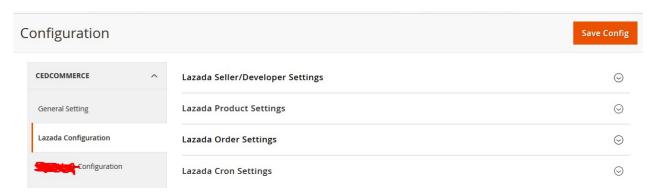
To set up the configuration settings in the Magento 2 Admin panel

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. The menu appears as shown in the following figure:



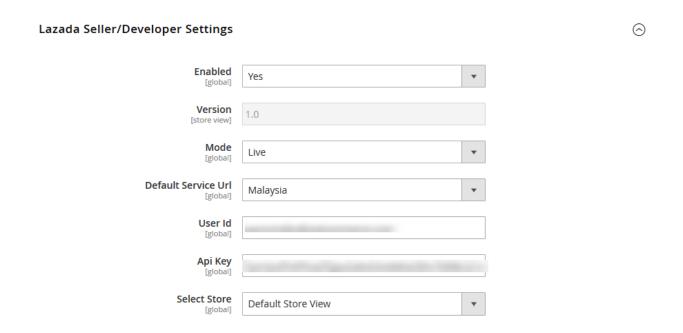
3. Click Configuration.

The Configuration page appears as shown in the following figure:



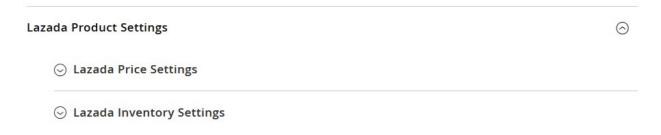
4. In the right panel, click the Lazada Seller/Developer Settings tab.

The **Lazada Seller/Developer Settings** tab is expanded and the relevant fields appear as shown in the following figure:



- 5. Under Lazada Seller/Developer Settings, do the following steps:
 - a. In the Enabled list, select the Yes
 - b. In the Mode list, select the Live
 - c. In the **Default Service Url** list, select the required option.
 - d. In the User Id box, enter the Lazada Seller Account user id.
 - e. In the Api Key box, enter the key value provided by the Lazada Support.
 - f. In the **Select Store** list, select the required store.
- 6. Click the Save Config button to save the entered values.
- 7. Scroll down to the Lazada Product Settings tab, and then click the tab.

The **Lazada Product Settings** tab is expanded and the expanded section appears as shown in the following figure:



- 8. Under Lazada Product Settings , do the following steps:
 - a. Click the Lazada Price Settings tab.

The **Lazada Price Settings** tab is expanded and the section appears as shown in the following figure:

Lazada Price Settings



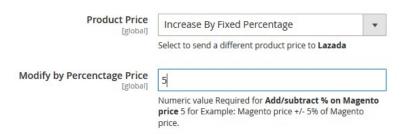
b. Under Lazada Price Settings, do the following step:

i. In the **Product Price** list, select one of the following options:

Increase by Fixed Price: If selected, then the **Modify by Fix Price**field appears. **Increase by Fixed Percentage**: If selected, then

the Modify by Percentage Price field appears.

Enter the numeric value to increase the price of the Lazada, product price by the entered value % of Magento 2 price.



For Example,

Magento 2 price + 5% of Magento 2 price.

Magento 2 Price = 100

Select Increase By Fixed Percentageoption

Modify by Percentage Price = 5

100 + 5% of 100 = 100 + 5 = 105

Thus, Lazada Product Price = 105

Decrease by Fixed Price: If selected, then the Modify by Fix Pricefield appears.

Decrease by Fixed Percentage: If selected, then the Modify

by Percentage Pricefield appears.

Enter the numeric value to decrease the price of the Lazada product price by the entered value % of Magento 2 price

For Example,

Magento 2 price – 5% of Magento 2 price.

Magento 2 Price = 100

Select Decrease By Fixed Percentage option

Modify by Fix Price = 5

100 - 5% of 100 = 100 - 5 = 95

Thus, Lazada Product Price = 95

c. Click the **Lazada Inventory Settings** tab.

The **Lazada Inventory Settings** tab is expanded and the section appears as shown in the following figure:

Lazada Inventory Settings

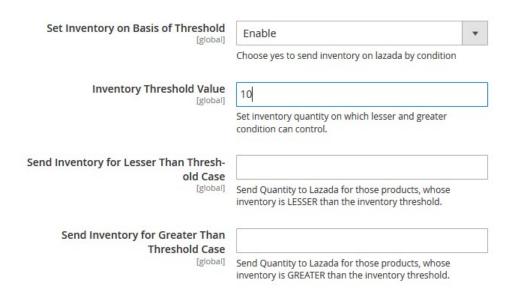


- d. Under **Lazada Inventory Settings** tab, do the following steps:
 - i. In the **Set Inventory on Basis of Threshold** list, select the **Enable** option if required to set the inventory based on threshold.

Note: Only when the admin selects **Enable**, the other fields appear. Threshold Inventory is the minimum count of an item that the store owner wants to keep in stock.

The section appears as shown in the following figure:

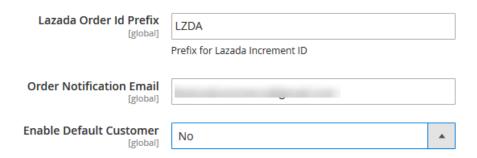
Lazada Inventory Settings



- ii. In the Inventory Threshold Valuebox, enter the required value.
- iii. In theSend Inventory for Lesser Than Threshold Case box, enter the required value.
- iv. In theSend Inventory for Greater Than Threshold Case box, enter the required value.
- 9. Click the Save Config button to save the entered values.
- 10. Scroll down to the **Lazada Order Settings** tab, and then click the tab.

The tab is expanded and the section appears as shown in the following figure:

Lazada Order Settings



- 11. Under Lazada Order Settings, do the following steps:
 - a. In the **Lazada Order Id Prefix** box, enter the required order Id prefix.
 - b. In the Order Notification Email box, enter the required email Id.
 - c. In the **Enable Default Customer** list, select the Yes option to enable the default customer. The field appears as shown in the following figure:



- d. In the **Default Customer** list, select the required customer name.
- 12. Click the Save Config button to save the entered values.
- 13. Scroll down to the Lazada Cron Settings tab, and then click the tab.

The tab is expanded and the section appears as shown in the following figure:



- 14. Under Lazada Cron Settings, do the following steps:
 - a. In the Order Cron list, select Enable to enable the fetch order cron.
 - b. In the **Inventory | Price Cron** list, select **Enable** to enable the Inventory & Price Sync cron.
- 15. Click the **Save Config** button to save the entered values.

4. Manage Lazada Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento 2 attributes to the Lazada attributes. These attributes are applicable to all the products that are assigned to the profile.

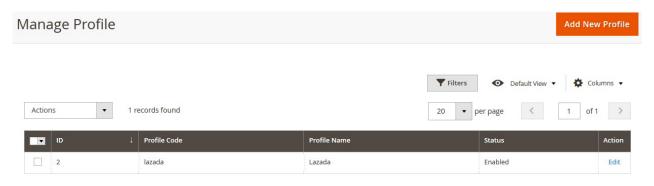
Admin can do the following tasks:

- Add new profile(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=add-a-new-profile-20)
- Edit the existing profile(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-existing-profile-30)
- Bulk Action on the Selected Profiles(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-profiles)

4.1. Add A New Profile

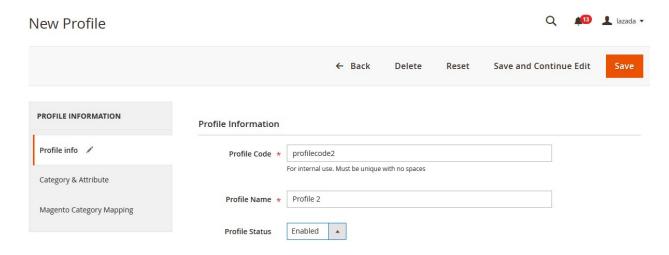
To add a new profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**. The **Manage Profile** page appears as shown in the following figure:



3. Click the Add New Profile button.

The New Profile page appears as shown in the following figure:



- 4. In the right panel, under **Profile Information**, do the following steps:
 - a. In the **Profile Code** box, enter a profile code.

Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small

letters.

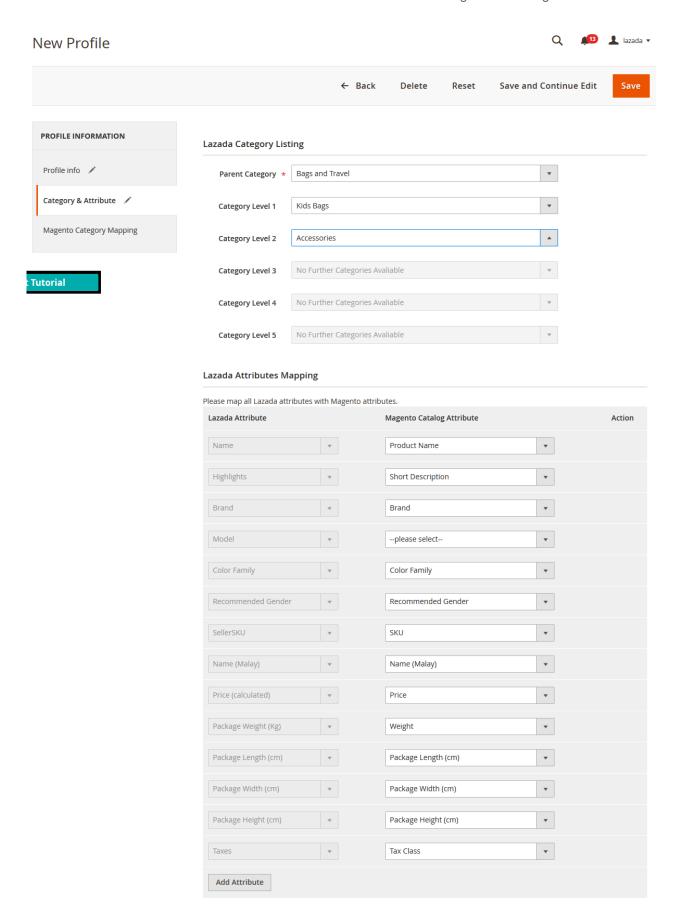
b. In the **Profile Name** box, enter the name of the profile.

Note: Use the unique name to identify the profile.

c. In the **Profile Status** list, select **Enabled** to enable the profile.

Note: The Inactive option disables the profile.

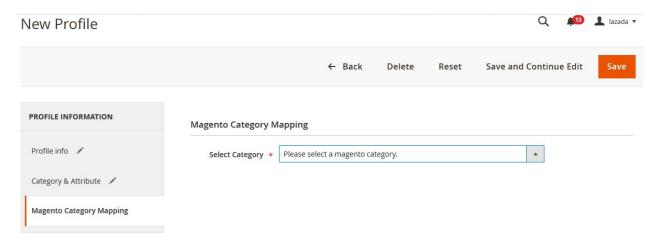
- 5. Click the Save and Continue Edit button.
- 6. In the left navigation panel, click the **Category & Attribute** menu. In the right panel, the page appears as shown in the following figure:



7. In the right panel, under Lazada Category Listing, do the following steps:

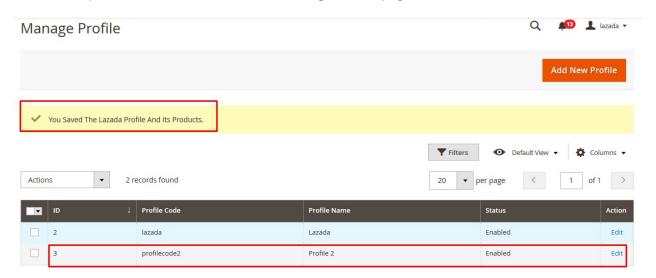
- In the Parent Category list, select the required category.
 If the selected category has subcategories, then the next category level field is activated.
- In the Category Level 1 list, select the required sub category.
 Similarly, if this sub-category consists of next level of sub category, then the next category level is activated.
- Select the categories till the last level of the selected category.
- 8. Scroll down to the Lazada Attributes Mapping section, and then do the following steps:
 - In the **Magento Catalog Attribute** column, select the required Magento attribute from the corresponding list to map it with the corresponding Lazada attribute.
 - Repeat the mapping of all the required or optional Magento attributes listed with the corresponding Lazada attributes.
 - Click the Add Attribute button to add more attributes if required.
- 9. Click the **Save and Continue Edit** button.
- 10. In the left navigation panel, click the **Magento Category Mapping** menu.

In the right panel, the page appears as shown in the following figure:



- 11. In the right panel, under **Magento Category Mapping**, do the following step:
 - In the **Select Category** list, select the required Magento Category.
- 12. Click the Save button.

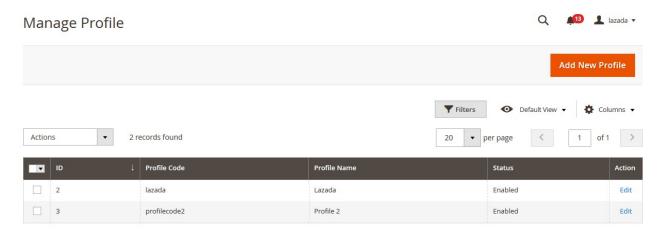
The created profile is saved and listed on the Manage Profile page.



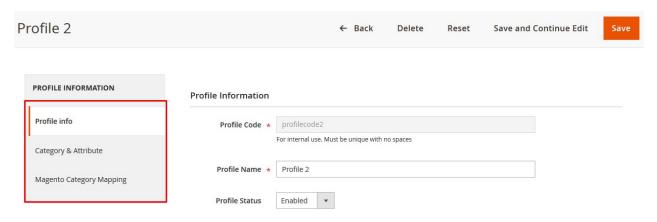
4.2. Edit the Existing Profile

To edit the existing profile

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**. The **Manage Profile** page appears as shown in the following figure:



- 3. Scroll down to the required profile row.
- 4. In the **Action** column of the respective row, click the **Edit** link. The profile editing page appears as shown in the following figure:



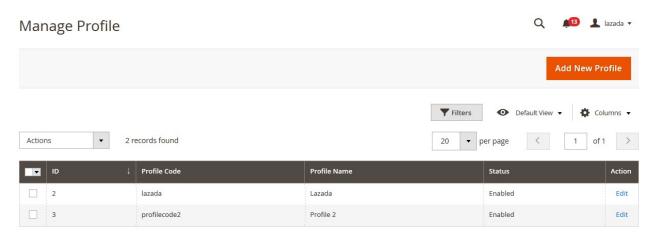
- 5. In the left navigation panel, click the required menu, and then make the changes as per requirement in the respective section.
- Click the Save button.The edited profile is saved and the success message appears on the Manage Profile page.

4.3. Submit Bulk Action on the Selected Profiles

Admin can delete the selected profiles and also can change the status of the profiles in bulk.

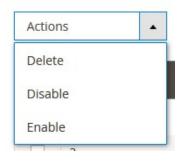
To submit the selected action on the selected profiles in Bulk

- 1. Go to the Magento Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu, and then click **Profile Manager**. The **Manage Profile** page appears as shown in the following figure:



On this page, all the available profiles are listed.

- 3. To delete the selected profiles, do the following steps:
 - a. Select the profiles those are no more required.
 - b. Click the **Arrow** button next to the **Actions** field.The **Actions** list appear as shown in the following figure:



c. Click the **Delete** option.

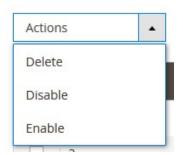
A confirmation dialog box appears.

d. Click the **OK** button.

The selected profiles are deleted.

- 4. To disable the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the Arrow button next to the Actions field.

The **Actions** list appear as shown in the following figure:

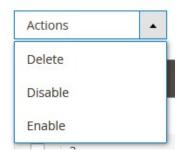


c. Click the **Disable** option.

The selected profiles are disabled.

- 5. To enable the selected profiles, do the following steps:
 - a. Select the required profiles.
 - b. Click the **Arrow** button next to the **Actions** field.

The **Actions** list appear as shown in the following figure:



c. Click the **Enable** option.The selected profiles are enabled.

5. Lazada Product Listing

On this page, admin can view, edit, and validate the individual product. Also, the admin can view the error message if any error exists in any product details. After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed, Also, can view the feed error if any. The admin can also submit certain actions on the selected products available on the **Lazada Product Listing** page.

This section covers the following topics:

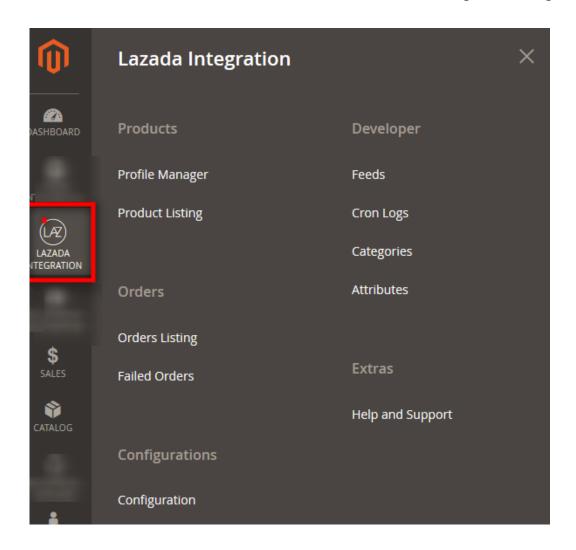
- Edit the Lazada Products(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=edit-the-lazada-products)
- Validate the Single Product(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=validate-the-single-product)
- Submit Bulk Action on the Selected Products(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=submit-bulk-action-on-the-selected-products)

5.1. Edit the Lazada Products

To edit the product

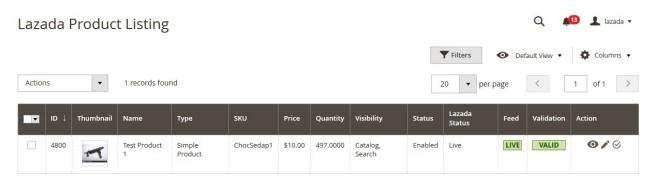
- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.

The menu appears as shown in the following figure:



3. Click **Product Listing**.

The **Lazada Product Listing** page appears as shown in the following figure:



- 4. Scroll down to the required product row.
- 5. In the Action column of the respective row, click the Edit

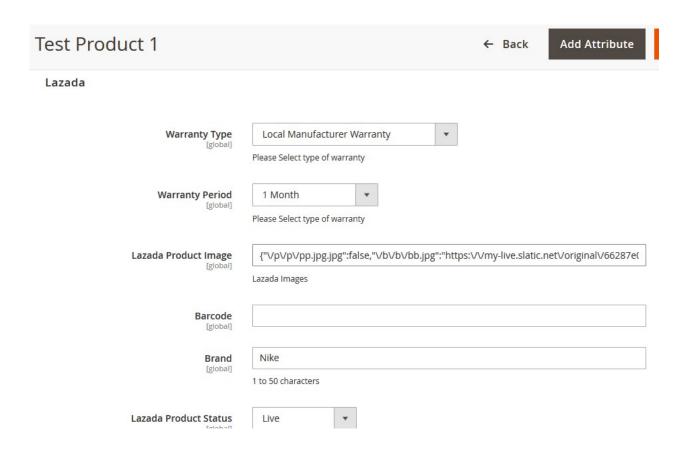


icon.

The product editing page appears.

6. Scroll down to the Lazada tab, and then click the tab.

The tab is expanded and the expanded section appears as shown in the following figure:



7. Enter the required information, and then click the **Save** button.

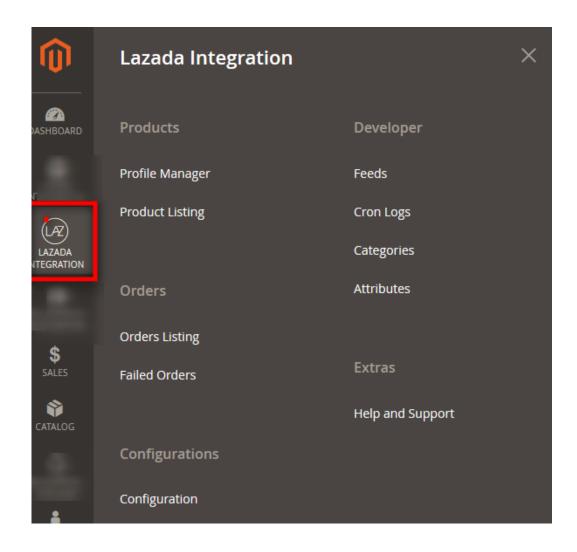
The changes are saved and the success message appears on the **Lazada Product Listing** page.

5.2. Validate the Single Product

To validate single the product

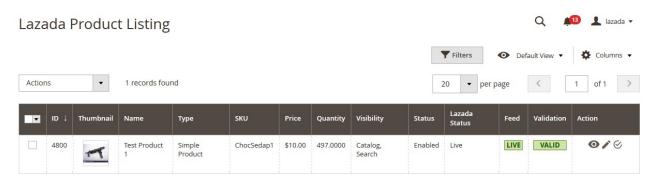
- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.

The menu appears as shown in the following figure:



3. Click **Product Listing**.

The Lazada Product Listing page appears as shown in the following figure:



- 4. Scroll down to the required product row.
- 5. In the Action column of the respective row, click the Validate



icon.

If the product is validated successfully, then the success message appears on the top of the page. If there is an error, then the error message appears on the top of the page.

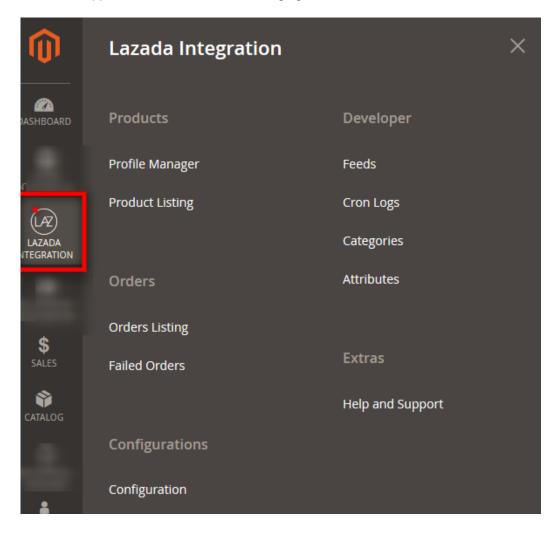
5.3. Submit Bulk Action on the Selected Products

Admin can perform the following tasks through the Bulk Action feature:

- Validate Product: To validate the selected products before uploading to the Lazada website. It displays the corresponding validation error, if any. If there is no error, it confirms that the product is ready to upload.
- **Upload Products**: To validate and upload the selected products to the Lazada website. It displays the corresponding validation error, if any. If there is no error, then the selected products are validated and uploaded, and a success message appears.
- Update Products: To update the products edits on Lazada.
- **Update Inventory & Price**: To update the inventory and price of the selected products on Lazada. This action completes the entire job related to the product inventory and also it manages the quantity related issues. *For example*, if the user has changed the product price on the Magento 2 store and also wants to change the price on Lazada then this action is applicable. The price is updated when the user submits this action for the selected product.
- Delete Products: Removes the selected products from the Lazada website.

To submit the selected bulk action on the selected products

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. The menu appears as shown in the following figure:



▲ lazada ▼

3. Click Product Listing.

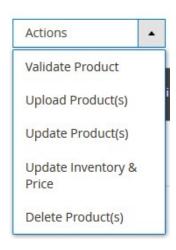
The Lazada Product Listing page appears as shown in the following figure:

Lazada Product Listing



- 4. To validate the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the $\boldsymbol{Actions}$ list, click the arrow button.

A list appears as shown in the figure:



c. Click Validate Products.

A confirmation dialog box appears.

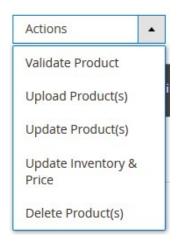
d. Click the **OK** button.

The selected products are validated and a success message appears on the page.



- 5. To upload the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:

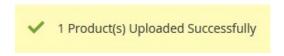


c. Click **Upload Products**.

A confirmation dialog box appears.

d. Click the **OK** button.

The selected products are uploaded and a success message appears on the page.



After uploading the products on Lazada Feed status is updated on the page. If there is an error in the feed, then the page appears as shown in the following figure:



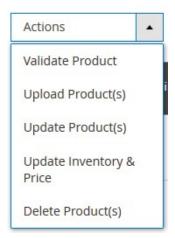
e. Click the INVALID button.

The feed details appear as shown in the following figure:



- 6. To update the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click **Update Products**.

A confirmation dialog box appears.

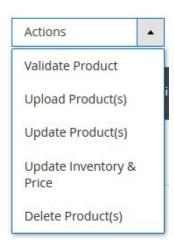
d. Click the **OK** button.

The selected products are updated and a success message appears on the page.



- 7. To update the inventory and price of the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button.

A list appears as shown in the figure:



c. Click Update Inventory & Price.

A confirmation dialog box appears.

d. Click the **OK** button.

The inventories and the prices of the selected products are updated and a success message appears on the page.



- 8. To delete the selected products, do the following steps:
 - a. Select the check boxes associated with the required products.
 - b. In the **Actions** list, click the arrow button. A list appears as shown in the figure:



- c. Click Delete Products.
 - A confirmation dialog box appears.
- d. Click the **OK** button.

The selected products are deleted and a success message appears on the page.

6. Manage Lazada Orders

Admin can do the following tasks while managing the Lazada orders:

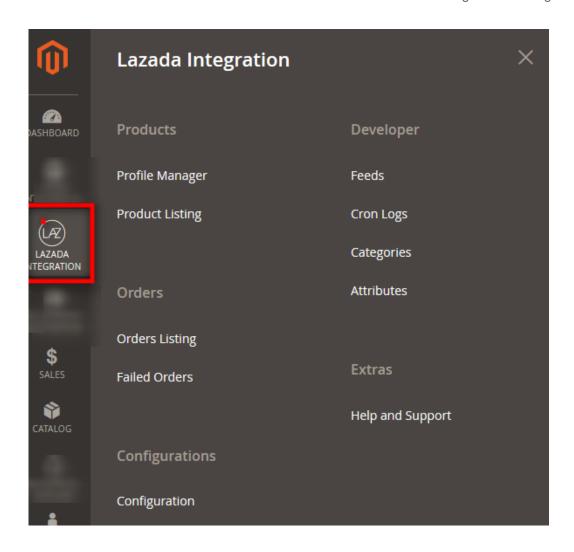
- Fetch, View, Ship, and delete the Lazada Orders(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=fetch-view-ship-and-delete-the-lazada-orders)
- View and delete the Failed Orders(https://docs.cedcommerce.com/magento-2/lazada-magento-2-integration-guide-0-0-1?section=view-and-delete-the-failed-orders)

6.1. Fetch, View, Ship, and delete the Lazada Orders

The Magento 2 store owners can fetch the new orders and view all the order details fetched from Lazada. They can also ship the required orders and can delete the orders those are no more required.

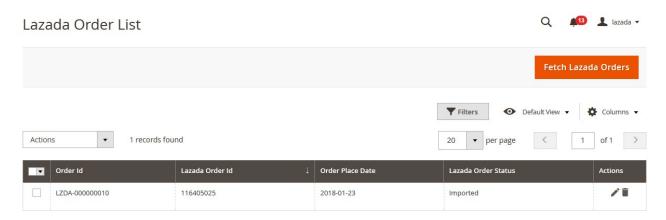
To fetch and view new orders

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. The menu appears as shown in the following figure:



3. Click Orders Listing.

The Lazada Order List page appears as shown in the following figure:



4. Click the Fetch Lazada Orders button.

If the order is imported successfully then, a new record is found in the **Orders Grid** table as shown in the figure.

Notes:

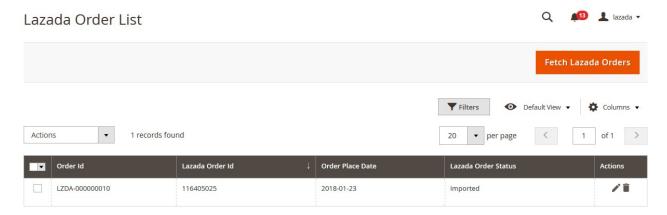
Orders are automatically imported through CRON in every 10 minutes.

- Whenever the latest orders are imported from Lazada, a Notification appears in the notification area of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are imported in the Magento admin panel.
- o If no Order is imported, then check the Failed orders listed on the Lazada Failed Order page.
- Order are auto rejected on Lazada in the following conditions:
 - When Lazada Product SKU does not exist in Magento.
 - When Product is Out of Stock in Magento.
 - When product is disabled in Magento.

To ship the order

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears.
- 3. Click Orders Listing.

The **Lazada Order List** page appears as shown in the following figure:



- 4. Scroll down to the required row of the order to ship.
- 5. In the **Action** column of the respective row, click the **Edit**

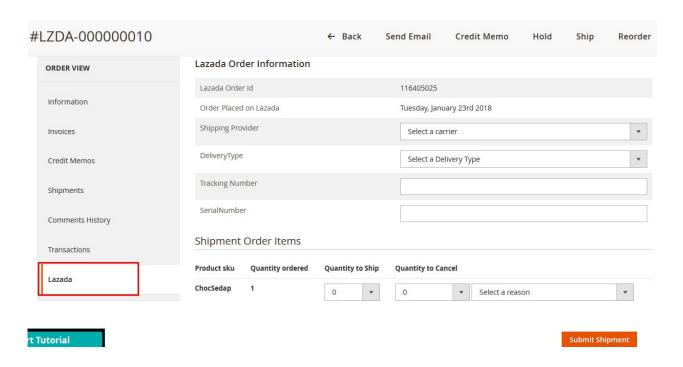


icon.

The Order view page appears

6. In the left navigation panel, click the Lazada menu.

The page appears in the right panel as shown in the following figure:



- 7. Under the **Lazada Order Information** section, do the following steps:
 - a. In the **Shipping Provider** list, select the required carrier.
 - b. In the **Delivery Type** list, select the required option.
 - c. In the Tracking Number box, enter the required value.
 - d. In the Serial Number box, enter the required value.
- 8. Scroll down to the **Shipment Order Items** section, and then do the following steps.
 - a. In the **Quantity to Ship** box, enter a value.

The number of quantity that the user can ship. The value cannot be greater than the **Qty Available** for **Ship** value.

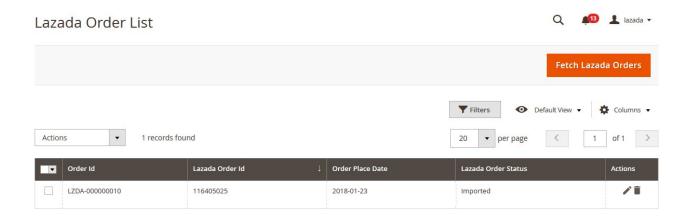
- b. In the **Quantity to Cancel** box, enter a value.
 - The number of quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.
- 9. Click the Submit Shipment button.

The success message appears, if the order is shipped successfully.

To delete the Lazada Orders

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears.
- 3. Click Orders Listing.

The Lazada Order List page appears as shown in the following figure:



- 4. To delete the single order, do the following steps:
 - a. Scroll down to the order row no more required.
 - b. In the Action column of the respective row, click the Delete



icon.

A confirmation dialog box appears.

c. Click the OK button.

The order is deleted from the Lazada Marketplace.

- 5. To delete the selected Lazada orders in bulk, do the following steps:
 - a. Select the check boxes associated with the orders those are o more required.
 - b. Click the **Arrow** button of the **Actions** list.A menu appears as shown in the following figure:



c. Click Delete Order(s).

A confirmation dialog box appears.

d. Click the **OK** button.

The selected orders are deleted from the Lazada Marketplace.

6.2. View and Delete the Failed Orders

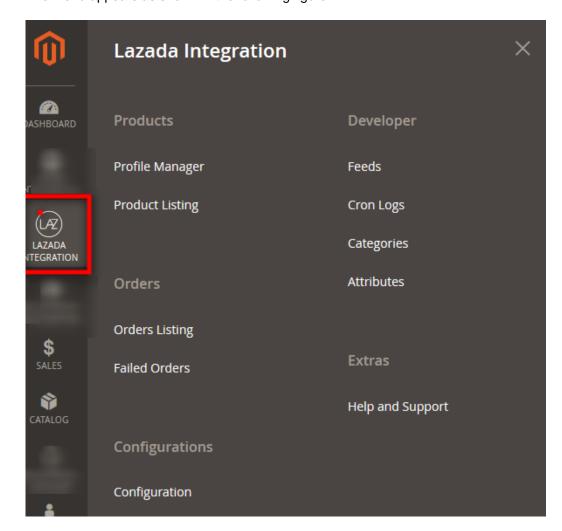
The users can view the list of failed Lazada orders on the Lazada Failed Orders page.

In the following conditions, Orders are not imported from Lazada:

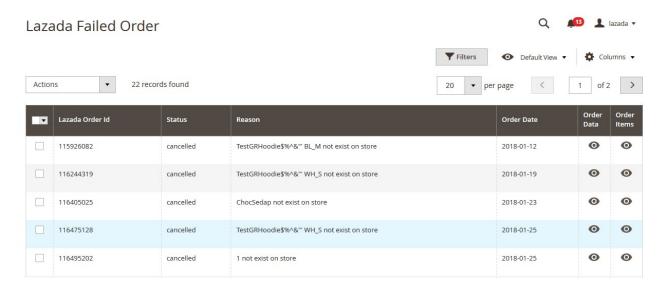
- If any product in the **Lazada** Order is Out of Stock in the Magento 2 store.
- If any product in the Lazada Order is disabled in the Magento 2 store.
- If any Product does not exist in Magento 2 or is deleted from the Magneto 2 store after uploading on **Lazada** .
- If the selected Payment Method in Lazada System Configuration Setting is not available in the Magento 2 store.

To view Lazada failed orders

- 1. Go to Magento Admin panel.
- 2. On the left navigation bar click the **Lazada INTEGRATION** menu. The menu appears as shown in the following figure:



Click Failed Orders.The Lazada Failed Order page appears as



This page displays the failed orders with the order id and the reason for the failure.

- 4. To view the order data details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the Order Data column of the respective row, click the View



icon.

The Order Data page appears as shown in the following figure:

OrderId CustomerFirstName CustomerLastName OrderNumber PaymentMethod Remarks DeliveryInfo Price GiftOption Gift 115926082 Low Al Ling 347748733 Hellopay_CC 0 1.00 false

Cancel

The specific order data details appear on this page.

- c. Click the Cancel button to close the page.
- 5. To view the order item details, do the following steps:
 - a. Scroll down to the required failed order row.
 - b. In the Order Items column of the respective row, click the View



icon.

The Order Data page appears as shown in the following figure:

X Order Data #115926082 OrderItemId OrderId ShopSku ItemPrice ShopId Name ShippingType 127265768 115926082 TestGRHoodie\$%^& OE702FAAC6GSXOANMY-0.9 TestGRHoodie\$%^& Dropshipping 171424919 BL BL M

Cancel

The specific order item details appear on this page.

- c. Click the **Cancel** button to close the page.
- 6. To delete the selected failed orders, do the following steps:
 - a. Go to the Lazada Failed Order page.
 - b. Select the check boxes associated with the failed orders those are no more required.
 - c. Click the **Actions** list Arrow button.

A menu appears as shown in the following figure:



- d. Click **Delete**.
 - A confirmation dialog box appears.
- e. Click the **OK** button.

 The selected failed orders are deleted.

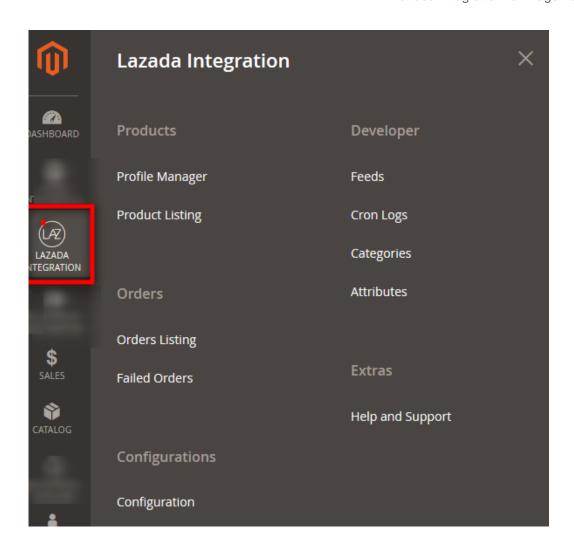
7. Lazada Feeds

After uploading the product on Lazada or after updating the product inventory or the product price, the user can check the status of the feed and sync the selected feeds from the Lazada Feeds page.

To view and manage the product feeds

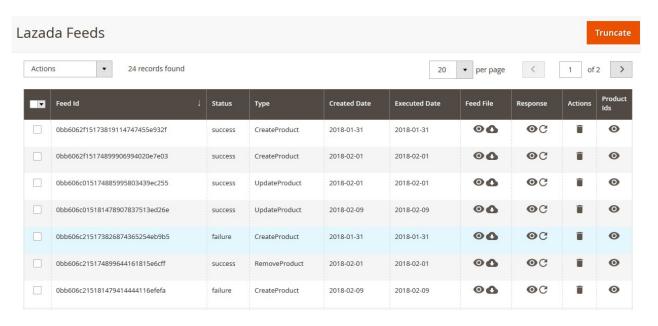
- 1. Go to Magento Admin Panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.

A menu appears as shown in the following figure:



3. Click Feeds.

The Lazada Feeds page appears as shown in the following figure:



4. Do the the following tasks if required:

- a. View the status of the feed in the Status column.
- b. To synchronize the specific feed between Lazada and Magento 2, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the Response column of the respective row, click the Sync



icon.

- c. To view the Feed response, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the Response column of the respective row, click the View Feed Response



icon.

The page appears as shown in the following figure:

Feed Response #0bb6062f15173819114747455e932f

\[
\{\text{"Body": {\text{"Warnings": []}, "Errors": ""}}}
\]

Cancel

- d. To view the Feed File, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the Feed File column of the respective row, click the View Feed file



icon.

The page appears as shown in the following figure:

X Feed #0bb6062f15173819114747455e932f <?xml version="1.0"?> <Request> <Product> <PrimaryCategory>10001989</PrimaryCategory> <SPUId></SPUId> <Attributes> <name>Test Product 1</name> <short_description><![CDATA[<p>test</p>]]></short_description>

brand>Nike</brand> <name_ms>Test</name_ms> </Attributes> <Skus> <color_family>Black</color_family> <SellerSku>ChocSedap1</SellerSku>

Cancel

- e. To download the Feed File, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the Feed File column of the respective row, click the Download file



icon.

f. To delete the specific feed, do the following steps:

Cancel

- i. Scroll down to the required row.
- ii. In the Actions column of the respective row, click the Delete Feed



icon.

- g. To delete the selected feeds, do the following steps:
 - i. Select the check boxes associated with the feeds those are no required.
 - ii. In the Action list, click the Arrow button.



iii. Click Delete Feeds.

A confirmation dialog box appears.

iv. Click the **OK** button.

The selected feeds are deleted.

- h. To view the Product Ids in the specific feed, do the following steps:
 - i. Scroll down to the required row.
 - ii. In the Product Ids column of the respective row, click the View Product Ids



icon.

The page appears as shown in the following figure:

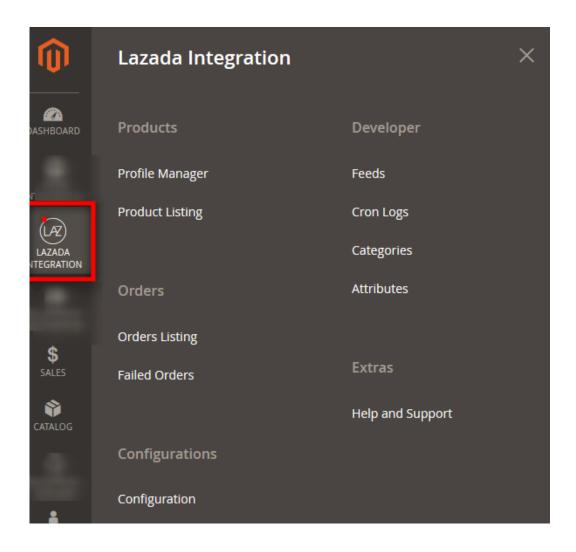


8. Lazada Cron Details

To view Lazada Cron Details

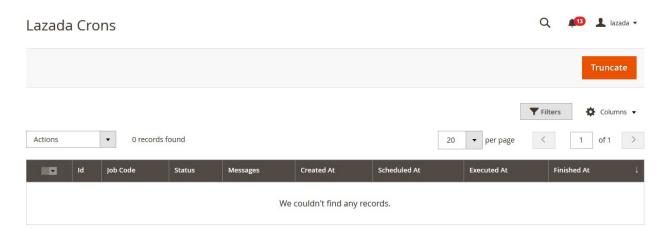
- 1. Go to the **Magento 2 Admin** panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu.

A menu appears as shown in the following figure:



3. Click **Cron Logs**.

The **Lazada Cron** page appears as shown in the following figure:

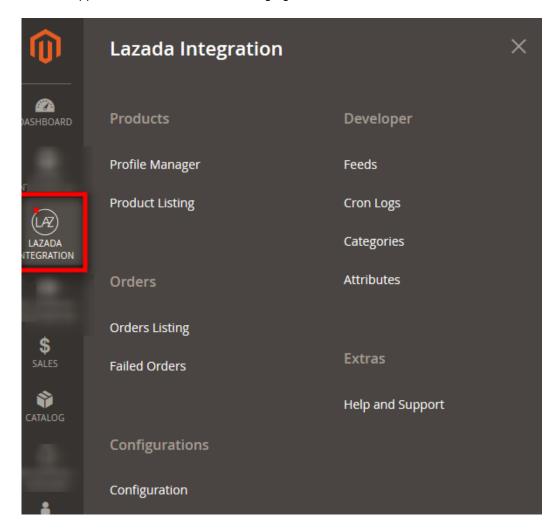


9. View Lazada Category Details

To view Lazada Category Details

- 1. Go to the Magento 2 Admin panel.
- 2. On the left navigation bar, click the LAZADA INTEGRATION menu.

A menu appears as shown in the following figure:



3. Click Categories.

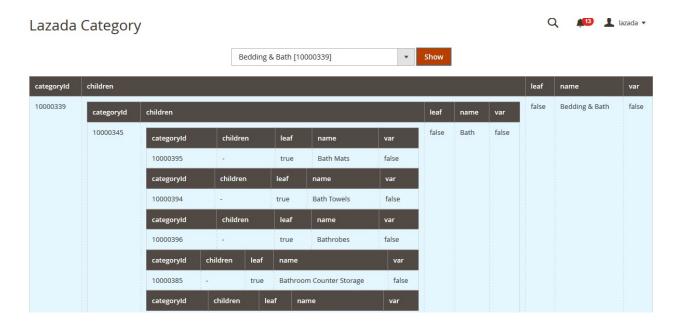
The Lazada Category page appears as shown in the following figure:

Lazada Category



4. In the **Category** list, select the required category to view the category details, and then click the **Show** button.

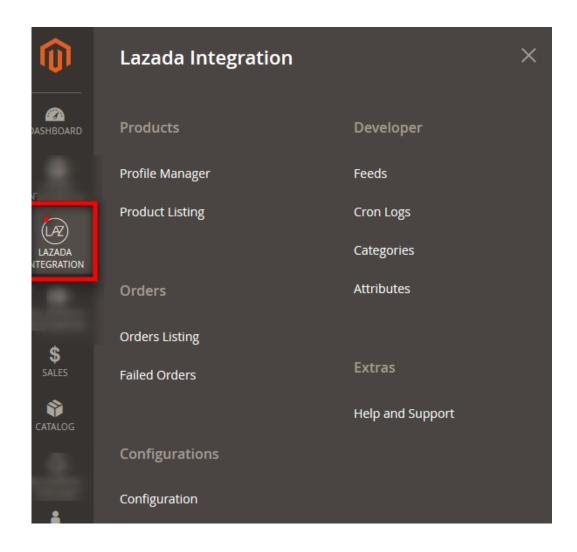
The details appear as shown in the following figure:



10. View Lazada Category Attributes Details

To view Lazada Category Attributes Details

- 1. Go to the **Magento 2 Admin** panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears as shown in the following figure:



3. Click Attributes.

The Lazada Category Attributes page appears as shown in the following figure:

Lazada Category Attributes



4. In the **Category** list, select the required category to view the category details, and then click the **Show** button.

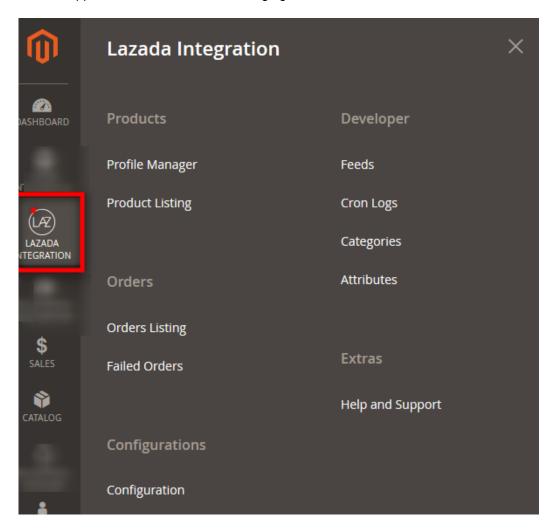
The details appear as shown in the following figure:



11. Lazada Help And Support

To view Help and Support

- 1. Go to the **Magento 2 Admin** panel.
- 2. On the left navigation bar, click the **LAZADA INTEGRATION** menu. A menu appears as shown in the following figure:



3. Click Help and Support.

The Lazada Help and Support page appears as shown in the following:

