	Sears Integration for Magento User Guide 0.0.1
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by CedCo	ommerce Docs - Products User Guides

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## 1. Overview

Sears is an American chain of online retail stores. It is currently the fifth-largest American department store company by sales as of October 2013. Every month millions of visitors browse the Sears Web site to make a purchase of the required products. Thus, to grow the business and increase the sale through selling the products on the Sears marketplace, the Magento® store owner can connect their store to the Sears marketplace.



CedCommerce Sears-Magento Integration extension provides the facility to integrate the Magento -Commerce store with the Sears marketplace. This extension automates the ordering process and establishes a synchronization of products, orders and refunds with the help of Sears API.

The CRONs implemented in this extension help to automate the process thereby keeping it up to date.

This extension interacts with the Sears Marketplace to integrate the synchronized product listing between the Magento and the Sears retailers. After installing the extension, merchant can create the Sears Categories and the dependent attributes on the Magento store.

The process enables merchant to configure the desired product category into Magento for automatic submission of the selected product to the same Category on Sears.

### Key Features are as follows:

- **Profile based product Upload:** Admin can create a profile and map the *Sears* category and attributes to the Magento 1 category and attributes, and then after assigning the products to the profile can easily upload products to the *Sears Web* site.
- Synchronized Inventory and Profile Based Pricing: Inventory Synchronization at regular intervals. product Listing is established between Magento and *Sears*. Profile based price increase or decrease.
- **Synchronized Product Editing:** Besides adding the products, any product information changes made on the Magento store reflects on the *Sears*.
- Automated Inventory Updates: No manual updating is required. Automatic inventory updates are available for the better management.
- Creation of Magento Orders: The newly placed orders on the Sears Web site are automatically created in the Magento store with all the required details as it is on the Sears Web site.
- Consolidate Orders: Easily manipulate orders from the Magento store.
- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Admin can map many categories of the Magento store to the single category of *Sears*.
- **Updates Information:** Changes made in the Magento store reflects on the *Sears Web* site.
- **Bulk Upload System:** The merchant has the flexibility to upload any number of products on the *Sears* Web site using bulk product upload feature.
- Crons: Cron job automates the process for Inventory, Price and Order management.

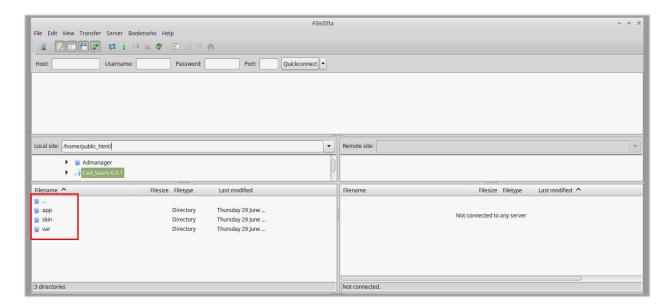
Caution: Extension is heavily dependent on Crons for running various automated processes. So, make sure that

Cron Job is properly configured and working on the server.

## 2. Sears Magento Integration Extension Installation

#### To install the extension

1. Log in the ftp, and then go to Magento root folder (generally present under the public\_html folder).



- 2. Overwrite the *app*, *skin*, *js* and *var* folders in the same sequence as illustrated in the following steps:
  - a. Drag and Drop the app/code, app/design, js, skin and var directories.
  - b. Finally, upload the *app/etc* directory.

    After the folders are loaded successfully, the extension is installed or upgraded.

## 3. Sears Configuration Settings

Once the extension is successfully installed on the Merchant's store, the Sears tab appears in the Magento Admin Panel. The merchant has to fill in the API credentials on the **Sears Configuration** page of the admin panel.

The user has to log in the Sears Seller account to obtain the following API credentials:

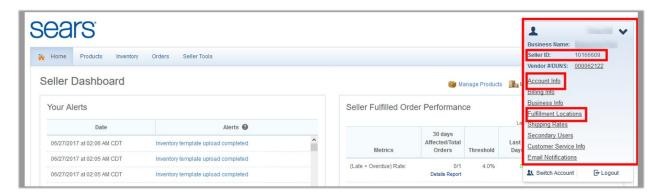
- Seller ID
- API Authorization Key
- Fulfillment Locations

After obtaining the details, the merchant has to copy all of them one by one from the Sears Seller account and paste it one by one to the **Sears Configuration** page of the admin panel of the merchant.

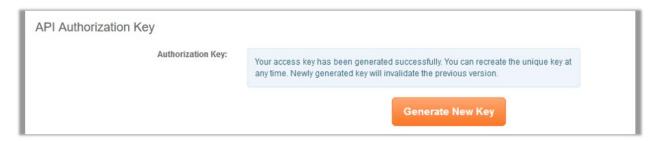
To follow the process of copying and pasting of the Id, key and fulfillment location details, open the Sears Seller account and the Magento Admin Panel in two different tabs or windows of the browser. Thus, copy the details from the Sears Seller account and paste them one by one to the Magento Admin Panel.

## To copy the Id, key and fulfillment location details from the Seller panel

- 1. Go to the Sears Seller panel.
- 2. In the right upper corner, click the **Arrow** icon next to the account holder's name. The menu appears as shown in the following figure:



- 3. Copy the **Seller ID** value, and then paste it in the **Seller ID** box appearing on the **Sears Configuration** page of the Magento Admin panel.
- 4. Click the Account Info link, and then scroll down to find the API Authorization Key section.



- 5. Click the Generate New Key button.
  - The key is generated.
- 6. Copy the generated key and then paste it in the **Authorization Key** box appearing on the **Sears Configuration** page of the Magento Admin panel.
- 7. Click the Fulfillment Locations link.

The page appears as shown in the following figure:



8. Copy the Fulfillment Locations value and then paste it in the Fulfillment Locations Id box appearing on

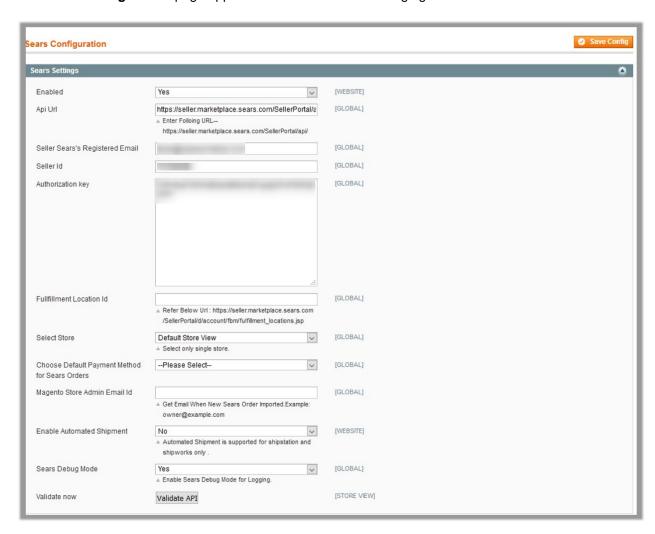
the Sears Configuration page of the Magento Admin panel.

## To set up the configuration settings in the Magento Admin panel

- 1. Go to the Magento Admin panel.
- 2. On the top navigation bar, click the Sears menu, and then click Configuration.



The **Sears Configuration** page appears as shown in the following figure:



- 3. Under Sears Settings, do the following steps:
  - a. In the Enabled list, select Yes.
    - Note: Selecting the No option disables the Sears Integration extension.
  - b. In the API Url box, enter https://seller.marketplace.sears.com/SellerPortal/api/
  - c. In the Seller Sears's Registered Email box, enter the email id of the seller account.
  - d. In the Seller Id box, paste the corresponding Id copied from the Sears Seller account.
  - e. In the Authorization Key box, paste the corresponding key copied from the Sears Seller account.
  - f. In the Fulfillment Locations box, paste the corresponding value copied from the Sears Seller account.
  - g. In the **Select Store** list, select the single store.
  - h. In the **Choose Default Payment Method for Sears Orders** list, select the required payment method.
  - i. In the Magento Store Admin Email Id box, enter the email id.
  - j. In the Enable Automated Shipment list, select Yes to enable the automated shippment. Note: Automated Shipment is supported for shipstation and shipworks only.
  - k. In the **Sears Debug Mode** list, select **Yes** to enable Sears Debug Mode for logging.
  - I. Click the Validate API button.
    - If the entered values are valid then the success message appears, and if they are not valid then an error message appears.
- 4. Scroll down to the **Sears Product Settings** tab, and click the tab to exapnd it. The tab is expanded as shown in the following figure:



- 5. Under **Sears Product Settings**, do the following steps:
  - a. In the **UPC Alternate Attribute** list, select the required alternate attribute.

    Alternate Magento attribute for the Sears product UPC(Universal Product Code).
  - b. In the **MPN Separator** box, enter a separator. MPN Separator such as "|".
- 6. Scroll down to the **Sears Product Advanced Price Settings** tab, and click the tab to exapnd it.. The tab is expanded as shown in the following figure:



- 7. Under Sears Product Advanced Price Settings, enter the values in the corresponding fields.
  - Sears Product Price: This is to set a different price for all the products as shown in the following figure:

User can set the price on the following basis: -

- Increase by Fixed Price: If selected, then the Enter Amount field appears.
- Increase by Fixed Percentage: If selected, then the Enter Percentage field appears. Enter the numeric value to increase the price of the sears product price by the entered value % of Magento price

For Example: Magento price + 5% of Magento price.

Magento Price = 100

Select Increase By Fixed Percentage option

**Enter Percentage** = 5

100 + 5% of 100 = 100 + 5 = 105

Thus, Sears Product Price = 105

- Decrease by Fixed Price: If selected, then the Enter Amount field appears.
- Decrease by Fixed Percentage: If selected, then the Enter Percentage field appears.
   Enter the numeric value to decrease the price of the sears product price by the entered value % of Magento price

For Example: Magento price – 5% of Magento price.

Magento Price = 100

Select Decrease By Fixed Percentage option

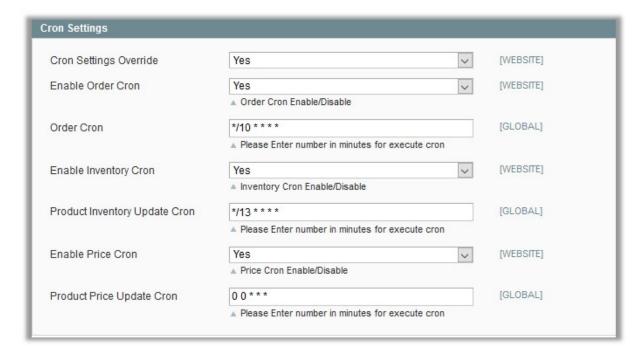
**Enter Percentage** = 5

100 - 5% of 100 = 100 - 5 = 95

Thus, Sears Product Price = 95

- Order Fullfillment Lag Unit: Select Order Fulfillment Lag Unit to send lag unit of your product during order fulfillment on sears.com
- Order Fullfillment Lag Value: Enter the numeric value for the fulfillment lag time in number of days or in minutes as required.
- 8. Scroll down to the **Cron Settings** tab, and click the tab to expand it.

The **Cron Settings** tab is expanded as shown in the following figure:



- 9. Under Cron Settings, do the following steps:
  - a. In the Cron Settings list, select Yes to enable the cron settings.

Note: Only when the admin selects Yes, the other fields appear.

- b. In the **Enable Order Cron** list, select **Yes** to enable the order cron. The **Order Cron** field appears.
  - `. In the Order Cron box, enter the required value.
- 3. In the **Enable Inventory Cron** list, select **Yes** to enable the order cron. The **Product Inventory Update Cron** field appears.
  - In the **Product Inventory Update Cron** box, enter the required value.
- 4. In the **Enable Price Cron** list, select **Yes** to enable the order cron. The **Product Price Update Cron** field appears.
  - In the **Product Price Update Cron** box, enter the required value.
- 10. Click the Save Config button.

## 4. Manage Sears Profiles

Admin can create a new profile and assign the required products to the profile. While creating and editing the profile, admin can map the Magento attributes to the Sears attributes. These attributes are applicable to all the products that are assigned to the profile.

#### Admin can do the following tasks:

- Add new profile(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=add-new-profile-5)
- Edit the existing profile(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=edit-existing-profile)
- Delete the profile(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=delete-the-profile-5)
- Submit Actions from the Sears Profile Listing Page(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=submit-actions-on-the-sears-profile-listing-page)

## 4.1. Add New Profile

### To add a new profile

- 1. Go to the **Magento Admin** panel.
- On the top navigation bar, move the cursor over the Sears tab, and then point to the Manage Products menu.

The menu appears as shown in the following figure:



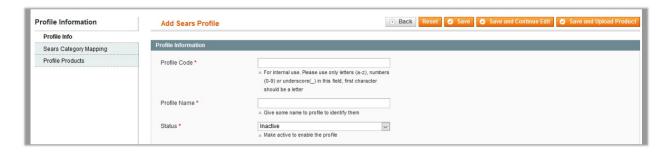
## 3. Click Manage Profiles.

The **Sears Profile Listing** page appears as shown in the following figure:



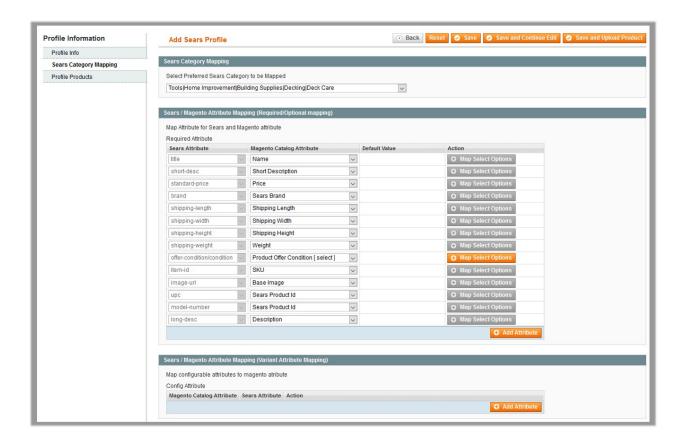
4. Click the Add New Profile button.

The Add Sears Profile page appears as shown in the following figure:



- 5. In the right panel, under Profile Information, do the following steps:
  - a. In the **Profile Code** box, enter a profile code.
    - *Note:* It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
  - b. In the **Profile Name** box, enter the name of the profile.
    - Note: Use the unique name to identify the profile.
  - c. In the Status list, select Active to enable the profile.
    - **Note:** The Inactive option disables the profile.
- 6. Click the Save and Continue button.
- 7. In the left navigation panel, click the **Sears Category Mapping** menu.

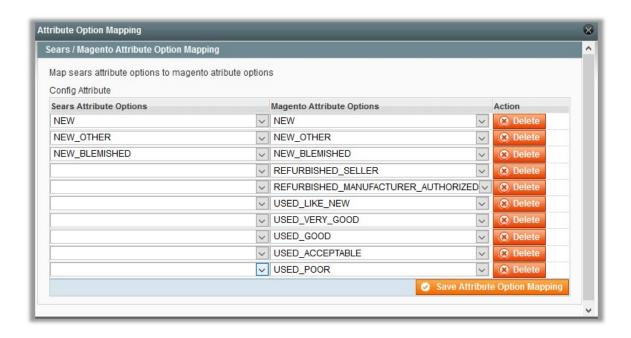
The page appears as shown in the following figure:



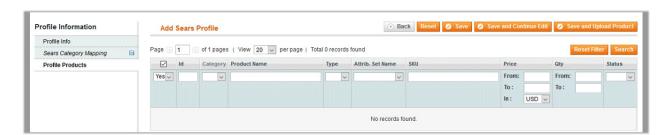
- 8. In the right panel, go to the **Sears Category Mapping** section.
- In the Category list, select the required Sears category that the admin wants to map.
   Depending upon the selected category, the Sears and the Magento attributes appear under the Sears / Magento Attribute Mapping (Required/ Optional mapping) section, if exist.
- 10. Go to the Sears / Magento Attribute Mapping (Required/ Optional mapping) section.
- 11. In the **Magento Catalog Attribute** column, select the required Magento attribute to map it with the corresponding Sears attribute.
- 12. Repeat the mapping of all the required or optional Magento attributes listed with the corresponding Sears attributes.

**Note**: In the **Magento Catalog Attribute** column if the attribute with the **Select** option is selected to map with the Sears attribute, then the corresponding **Map Select Options** button is activated and the admin has to map the Sears attribute options to the Magento attribute options.

a. To map the Sears attribute options to the Magento attribute options, click the corresponding **Map Select Options** button.



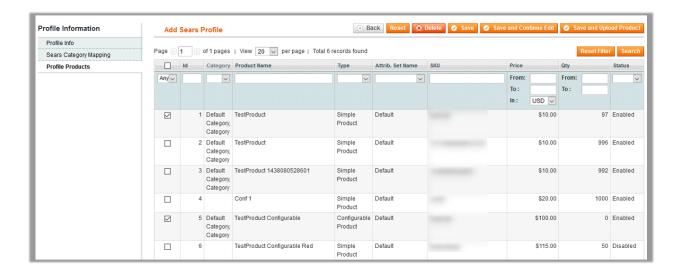
- b. In the **Sears Attribute Options** column, select the option to map it with the corresponding Magento Attribute Options.
- c. Click the Save Attribute Option Mapping button.
- 13. Click the Add Attribute button to add more attributes if required.
- 14. Go to the Sears / Magento Attribute Mapping (Variant Attribute Mapping) section.
- 15. Click the **Add Attribute** button to add attributes if required.
- 16. In the Magento Catalog Attribute column, select the required Magento attribute.
- 17. In the **Sears Attribute** column, select the required Sears attribute to map it with the corresponding Magento attribute.
- 18. Click the Save and Continue button.
- 19. In the left navigation panel, click the **Profile Products** menu. The page appears as shown in the following figure:



Since no products are assigned to the profile, there are no products listed in the table.

20. Click the Reset Filter button.

All the products are listed in the table as shown in the following figure:



- 21. Select the check boxes associated with the required products to assign them to the new profile.
  - *Note*: Admin can assign the product to only one profile.
- 22. Click the Save button.

The created profile is saved and listed on the **Sears Profile Listing** page.



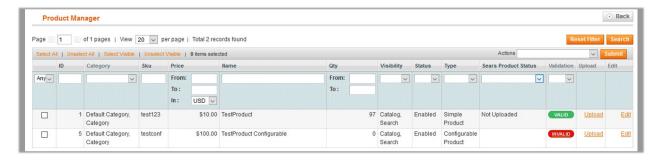
Or

Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.

Or

Click the **Save and Upload Product** button to save the profile and make ready to upload the product on Sears

The assigned products are listed on the **Product Manager** page as shown in the following figure:



## 4.2. Edit Existing Profile

### To edit the existing profile

- 1. Go to the Magento Admin panel.
- On the top navigation bar, move the cursor over the Sears tab, and then point to the Manage Products menu.

The menu appears as shown in the following figure:



3. Click Manage Profiles.

The **Sears Profile Listing** page appears as shown in the following figure:



On this page all the available profiles are listed.

4. Click the required row of the profile that the admin wants to edit.

OR

In the Action column, click the arrow button, and then click Edit Profile.

The **Edit Sears Profile** page appears as shown in the following figure:



- 5. Make the changes as per requirement.
- 6. Click the Save button.

The edited profile is saved and listed on the **Sears Profile Listing** page.

Or

Click the Save and Continue Edit button to save the created profile and continue editing, if required.

Or

Click the Save and Upload Product button to save the profile and make ready to upload the product on

### Jet.com.

The assigned products are listed on the **Product Manager** page as shown in the following figure:



## 4.3. Delete the Profile

## To delete the existing profile

- 1. Go to the **Magento Admin** panel.
- On the top navigation bar, move the cursor over the Sears tab, and then point to the Manage Products menu.

The menu appears as shown in the following figure:



### 3. Click Manage Profiles.

The **Sears Profile Listing** page appears as shown in the following figure:



On this page all the available profiles are listed.

4. Click the required row of the profile that the admin wants to delete.

OR

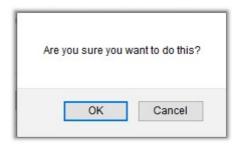
In the Action column, click the arrow button, and then click Edit Profile.

The **Edit Sears Profile** page appears as shown in the following figure:



5. Click the **Delete** button.

A confirmation dialog box appears as shown in the following figure:



6. Click the **OK** button.

The profile is deleted.

## 4.4. Submit Actions from the Sears Profile Listing Page

Using the **Actions** feature on the Sears Profile Listing Page, the admin can delete the selected profiles and also can change the status of the profiles in bulk.

### To perform the bulk action

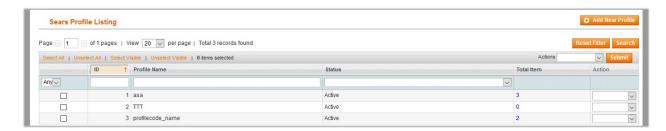
- 1. Go to the Magento Admin panel.
- 2. On the top navigation bar, move the cursor over the **Sears** tab, and then point to the **Manage Products**

The menu appears as shown in the following figure:



3. Click Manage Profiles.

The Sears Profile Listing page appears as shown in the following figure:



On this page all the available profiles are listed.

- 4. Select the check boxes associated with the required profiles.
- 5. Click the Arrow button next to the Actions field, and then click the required action.
- 6. Follow the steps as shown in the following figure:



- 7. To delete the profiles in bulk, do the following steps:
  - a. In the **Action** list , click the **Delete** option, and then click the **Submit** button.
     A confirmation dialog box appears.
  - b. Click the **OK** button.
- 8. To change the status, do the following steps:
  - a. In the Action list, click the Change status option, and then in the Status list, click the required status.
  - b. Click the Submit button.

## 5. Manage Profile Products

On the **Product Manager** page, the admin can perform the following tasks:

- View and edit the product information(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-and-edit-the-product-information)
- Upload a single product(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=upload-single-product-2)
- View the error log if any error exist in any product details(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-error-log-2)
- Submit certain actions on the selected products(http://docs.cedcommerce.com/magento/sears-magento-

integration-guide-0-0-1?section=submit-certain-actions-on-the-selected-products)

### There are two ways to open or go to the Product Manager page:

### Option 1: Through the Manage Profiles menu:

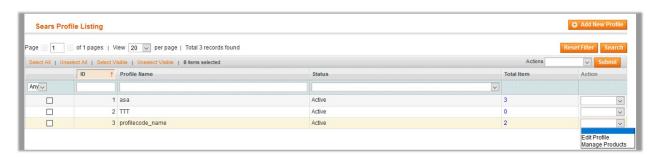
1. On the top navigation bar, move the cursor over the **Sears** tab, and then point to the **Manage Products** menu.

The menu appears as shown in the following figure:



2. Click Manage Profiles.

The **Sears Profile Listing** page appears as shown in the following figure:



On this page, all the available profiles are listed.

- 3. Scroll down to the required profile.
- 4. In the Action column, click the Arrow button, and then click Manage Products.

The **Product Manager** page appears as shown in the following figure:



The products assigned to the specific profile are listed.

### Option 2: Through the Profile Products menu:

1. On the top navigation bar, move the cursor over the **Sears** tab, and then point to the **Manage Products** menu.

The menu appears as shown in the following figure:



2. Click Profile Products.

The **Product Manager** page appears as shown in the following figure:



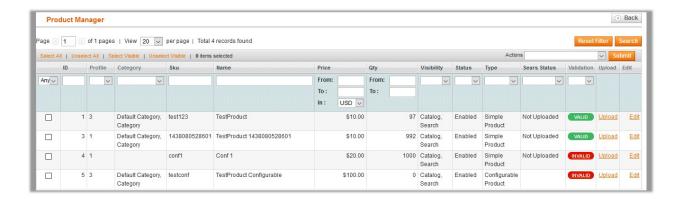
All the available products assigned to any profile are listed.

## 5.1. View and Edit the Product Information

To view and edit the product information

1. Go to the **Product Manager** page.

The **Product Manager** page appears as shown in the following figure:

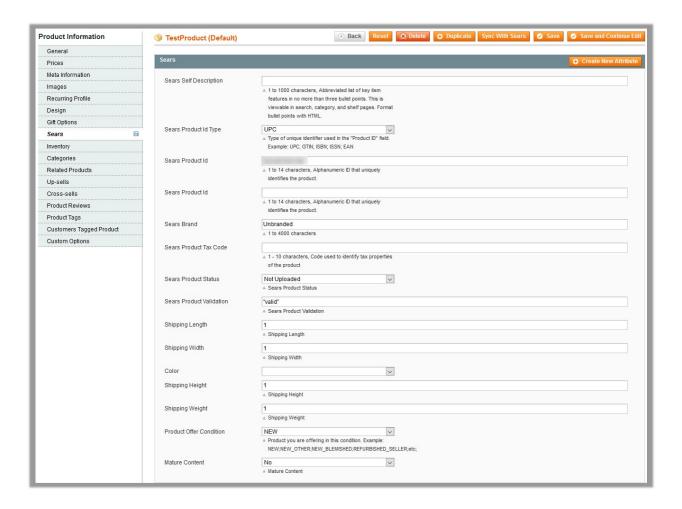


- 2. Scroll down to the required product.
- 3. In the **Edit** column, click the **Edit** link associated with the required product.

  The selected product information page appears as shown in the following figure:



4. In the left navigation panel, click the **Sears** menu. The page appears as shown in the following figure:

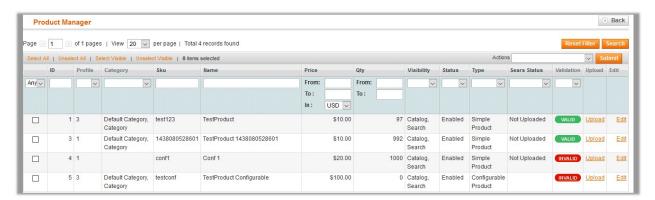


- 5. Enter the required information, and then click the **Save** button.
- 6. To sync the Magento Product with Sears, click the Sync With Sears button.

# 5.2. Upload Single Product

### To upload a single product

Go to the **Product Manager** page.
 The **Product Manager** page appears as shown in the following figure:



- 2. Scroll down to the required product.
- 3. In the **Upload** column, click the **Upload** link associated with the required product.

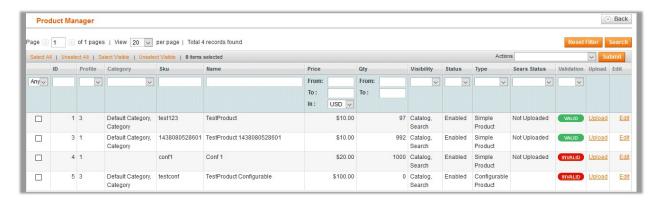
  If the product is uploaded successfully, then the success message appears on the top of the page.

  If there is an error, then the error message appears on the top of the page.

## 5.3. View Error Log

#### To View the error log

Go to the **Product Manager** page.
 The **Product Manager** page appears as shown in the following figure:



- 2. Scroll down to the required product.
- In the Validation column, click the INVALID button.The relevant error message appears as shown in the figure.



## 5.4. Submit Certain Actions on the Selected Products

**Actions on the Product Manager page** 

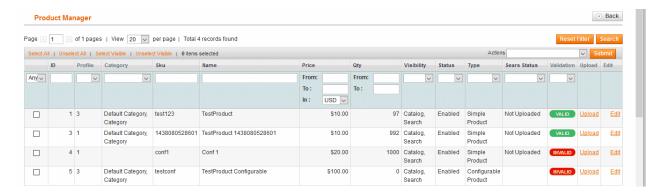


The admin can perform the following actions on the selected products available on the **Product Manager** page:

- Validate Selected Product(s): Validates the product before uploading it to the Sears website. It displays the corresponding validation error, if any. If there is no error, it confirms that the product is ready to upload.
- Mass Product(s) Upload: Uploads all the validated products on Sears at one time in a bulk. It means, the
  user can upload all the validated products on one click.
- **Product Price Update**: Updates the price of the product on Sears. For example, if the user has changed the product price on the Magento store and also wants to change the price on Sears then this action is applicable. The price is updated when the user submits this action for the selected product.
- **Product Inventory Update**: Updates the inventory of the product on Sears. This action completes all the job related to the product inventory and also it manages the quantity related issues.
- Sync Product Status: To get the request from Sears to update the status of the products in the Magento store. It helps the user to view the status of the product, unpublished, transmit, data fix, system error, or so on.
- Mass Product(s) Inactivate: Inactivates all the validated products on Sears at one time in a bulk. It
  means the user can inactivate all the validated products on a single click.
- Mass Product(s) Delete: Deletes all the validated products on Sears at one time in a bulk. It means the user can delete all the validated products on a single click.

## To Submit an Action

- 1. Go to the **Product Manager** page.
- 2. Perform the steps shown in the figure.



- 3. Select the check boxes associated with the required products.
- 4. In the **Action** list, select the required action.

5. Click the Submit button.

## 6. Manage Sears Orders

Using the **Manage Orders** menu, the admin can perform the following tasks:

- View Sears Orders(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-sears-orders-2)
- View Failed Orders(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-failed-orders)

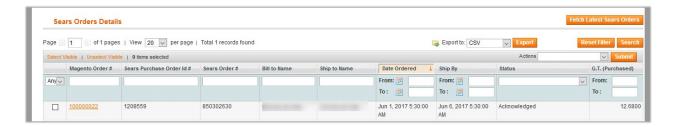


## 6.1. View Sears Orders

The user can fetch and view all the order details fetched from Sears. Also, later on, can proceed further for shipment.

### To view Sears Orders

- 1. Go to Magento Admin Panel.
- 2. On the **Sears** menu, point to **Manage Orders**, and then click **View Sears Orders**. The **Sears Orders Details** page appears as shown in the following figure:



3. Click the Fetch Latest Sears Orders button.

If the order is imported successfully then, a new record is found in the **Sears Order Details** table as shown in the above figure.

Notes:

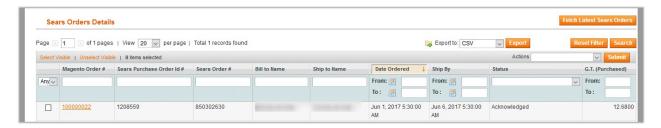
Orders are automatically imported through CRON in every 10 minutes.

- Whenever the latest orders are imported from Sears, a Notification appears in the notification area
  of the Admin panel for those orders and they are Auto-Acknowledged as soon as they are
  imported in the Magento admin panel.
- As per Sears's Policy, orders should be acknowledged within 60 minutes.
- o If no Order is imported, then check the Failed order log on the Failed Sears Orders Import Log
- Order are auto rejected on Sears in the following conditions:
  - When Sears Product SKU does not exist in Magento.
  - When Product is Out of Stock in Magento.
  - When a product is disabled in Magento.

#### To submit the shipment for the selected order

- 1. Go to Magento Admin panel.
- 2. On the Sears menu, point to Sears Orders, and then click View Sears Orders.

The **Sears Orders Details** page appears as shown in the following figure:



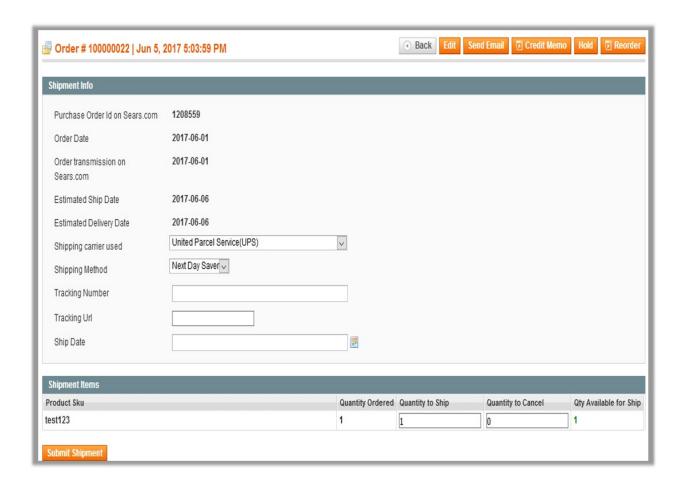
3. In the  ${\bf Magento\ Order\#}$  column, click the link associated with the required order.

The page appears as shown in the following figure:



4. In the left navigation menu, click Ship By Sears.

The page appears as shown in the following figure:



**Note**: Orders imported from Sears uses Payment Method depending on the System Configuration Settings of Sears extension.

- 5. Under **Shipment Info**, enter the corresponding values in the following fields:
  - a. In the **Shipping carrier used** list, select the required option.
  - b. In the **Shipping Method** list, select the required option.
  - c. In the Tracking Number box, enter the tracking number of the package
  - d. In the **Ship Date** box, enter the date of shipment.
- 6. Under **Shipment Items**, enter the corresponding values in the following fields:
  - a. In the Quantity to Ship box, enter a value.
    The number of a quantity that the user can ship. The value cannot be greater than the Qty Available for Ship value.
  - b. In the Quantity Cancelled box, enter a value.
    The number of a quantity that the user wants to reject. The value cannot be greater than the Qty Available for Ship value. The success message appears if the order is shipped successfully.
- 7. Click the **Submit Shipment** button.

#### Notes:

- a. Order **Shipment** is sent to Sears.
- b. Order Invoice and Shipment is created automatically in Magento.
- c. Order Status changes to Complete on Sears.
- d. The **status** of order changes to **Completed** on Magento.

## 6.2. View Failed Orders

The users can view the list of failed Sears orders on the Failed Sears Orders Import Log page.

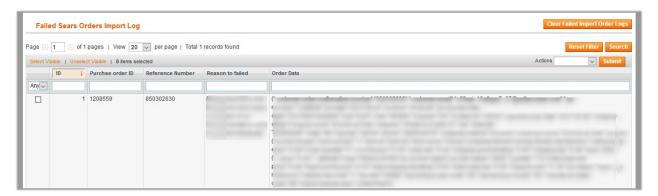
Note: To clear all the failed import order logs at once, click the Clear Failed Import Order Logs button.

#### Orders are not imported from Sears due to the following conditions:

- If any product in the Sears Order is Out of Stock in Magento.
- If any product in the Sears Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magneto after uploading on Sears.
- If the selected Payment Method in Sears System Configuration Setting is not available in Magento.

#### To view failed orders

- 1. Go to Magento Admin Panel.
- 2. On the **Sears** menu, point to **Sears Orders**, and then click **View Sears Failed Orders**. The **Failed Sears Orders Import Log** page appears as shown in the following figure:



This page displays the failed orders with the order id and the reason for the failure.

#### To cancel Sears failed orders

- 1. Go to the Failed Sears Orders Import Log page.
- Select the check-boxes associated with the failed orders that the admin wants to cancel.
- 3. In the **Actions** list, select **Cancel Order**, and then click the **Submit** button. A confirmation dialog box appears.
- 4. Click the **OK** button.
  - A success meassge appears.

### To delete Sears failed orders

- 1. Go to the Failed Sears Orders Import Log page.
- 2. Select the check-boxes associated with the failed orders that the admin wants to delete.
- 3. In the **Actions** list, select Delete Order, and then click the **Submit** button. The order is deleted and a success meassge appears.

## 7. Manage Feeds

Using the **Manage Feeds** menu, the admin can perform the following tasks:

View Feeds(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-feeds)

View Logs(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-log)

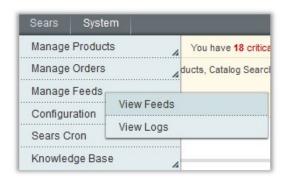


## 7.1. View Feeds

After uploading the product on Sears or after updating the product inventory or the product price, the user can check the status of the feed from the **Sears Feed Details** page.

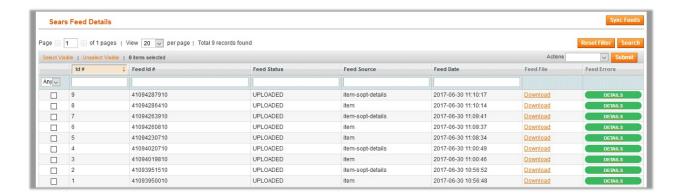
### To view the product feeds status

- 1. Go to Magento Admin Panel.
- 2. On the **Sears** menu, point to **Manage Feeds.**The menu appears as shown in the following figure:



3. Click View Feeds.

The **Sears Feed Details** page appears as shown in the following figure:



- 4. Do the required one from the following tasks:
  - · View the status of the feed in the Feed Status column.
  - To synchronize the feeds between Sears and Magento, click the Sync Feeds button.
     Or
    - Select the check box associated with the required product and submit the Sync Feeds action.
  - To delete the feed, select the check box associated with the product and submit the **Delete** Feeds action.
  - To view the product feed error, click the Error

button or to view the details of the feed, click the



#### button.

A dialog box appears as shown in the following figure:



**Note**: If the feed detail is not available, then the



#### appears.

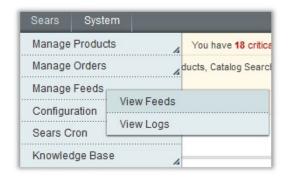
To download the Feed File, click the Download link appearing in the Feed File column.

## 7.2. View Log

### To view the Sears Log details

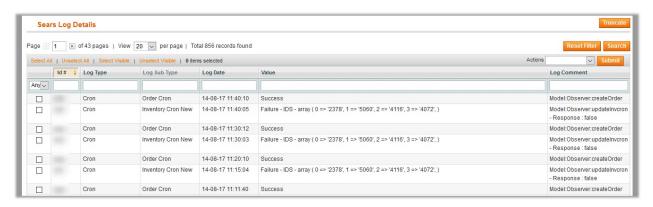
- 1. Go to **Magento Admin** Panel.
- 2. On the Sears menu, point to Manage Feeds.

The menu appears as shown in the following figure:



### 3. Click View Logs.

The **Sears Log Details** page appears as shown in the following figure:



- 4. To delete all the log details, click the **Truncate** button.
- 5. To delete the selected log details, do the following steps:
  - a. Select the check boxes associated with the log details that have to be deleted.
  - b. In the **Actions** list, select the **Delete** option, and then click the **Submit** button. A confirmation dialog box appears.
  - c. Click the **OK** button.

All the selected log details are deleted.

## 8. Manage Sears Cron

Sears-Magento Integration, an extension developed by CedCommerce, is a one-stop integration that establishes a synchronization of inventory, price, other details for product creation and its management between Magento® store and Sears with the help of Crons.

### The user can view the following details:

- Sears Cron Details(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=sears-cron-details-2)
- Cron Status(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=cronstatus-5)

### 8.1. Sears Cron Details

The **Sears Cron Details** page displays all the Cron details scheduled in Sears.

To view the Sears Cron details

- 1. Go to Magento Admin Panel.
- 2. On the Sears menu, click Sears Cron.

The **Sears Cron Details** page appears as shown in the following figure:



## 8.2. Cron Status

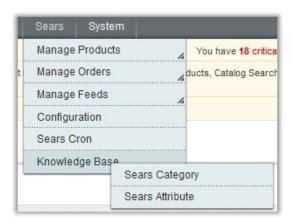
The updated status appears as mentioned in the following table:

Activity	Time Required for Updating (min)	
Order Creation	Every 10 minutes	
Feeds Sync	Every 1 day	
Inventory Sync	Every 15 Minutes	
Price Sync	Twice a Day	

# 9. Knowledge Base

Using the Knowledge Base menu, the admin can view the mapped categories and the corresponding attributes.

- To view all the active Sears Categories(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-categories)
- To view all the active Sears Attributes(http://docs.cedcommerce.com/magento/sears-magento-integration-guide-0-0-1?section=view-sears-attributes)

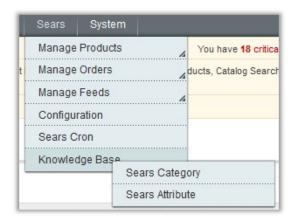


# 9.1. View Sears Categories

### To view the active categories

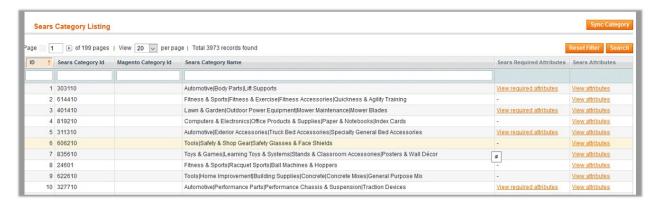
- 1. Go to the Admin panel.
- On the top navigation bar, move the cursor over the Sears tab, and then point to the Knowledge Base menu.

The menu appears as shown in the following figure:



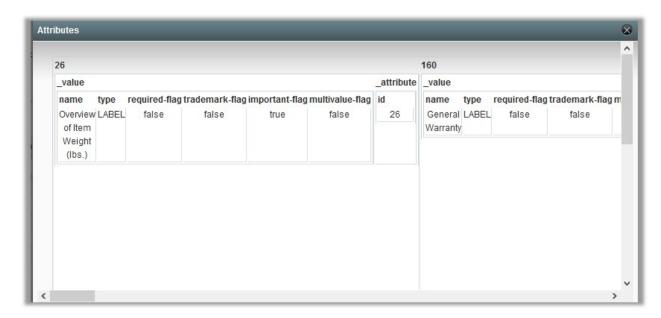
3. Click Sears Category.

The **Sears Category Listing** page appears as shown in the following figure:

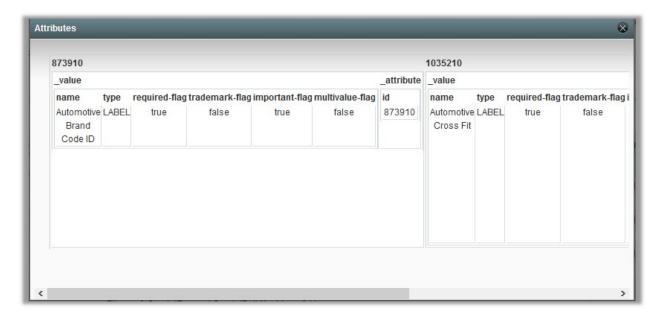


All the active Sears categories are listed on the page.

- 4. To synchronize the categories between Magento and Sears, click the **Sync Category** button.
- To view all the attributes associated with the particular category, in the Sears Attributes column click the View attributes link.



6. To view the required attributes associated with the particular category, in the **Sears Required Attributes** column click the **View required attributes** link.



## 9.2. View Sears Attributes

To view the Attributes associated with the categories

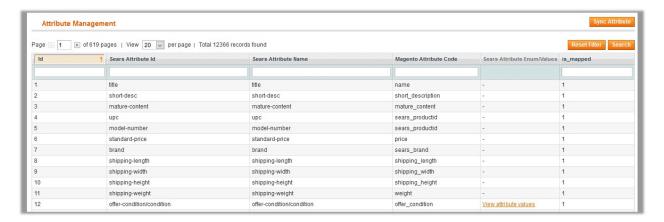
- 1. Go to the Admin panel.
- On the top navigation bar, move the cursor over the Sears tab, and then point to the Knowledge Base menu.

The menu appears as shown in the following figure:



3. Click Sears Attribute.

The Attribute Management page appears as shown in the following figure:



All the active Sears Atributes are listed on the page.

- 4. To synchronize the attributes between Magento and Sears, click the Sync Attribute button.
- 5. To view the corresponding attribute values, in the **Sears Attribute Enum/Values** column, click the **View attribute values** link.