Cdiscount Integration for Magento- User Guide 0.0.1

by CedCommerce Docs - Products User Guides

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1. Overview

Cdiscount is the first French e-commerce website with a broad offering: a wide range of products including, among others; cultural goods, high-tech, IT, household appliances, personal appliances, and food. It also operates in Brazil, Belgium, Ivory Coast, Senegal, and Colombia.

Cdiscount Integration offers Management of your products on a centralized platform, wherein you can easily list your products on Cdiscount directly from existing marketplace such as on Magento, WooCommerce, PrestaShop etc..Management of inventory and price is synchronous and gets updated followed by any activity. Furthermore, tracking and order fulfillment can be achieved through CedCommerce integration.

Integration also offers management of inventory, with greater flexibility, providing you with several ways to manage it at discrete levels with Cdiscount.com. Order cancellations from the customer end are retrieved simultaneously to cancel the order ensuring that you don´t ship items that were canceled.

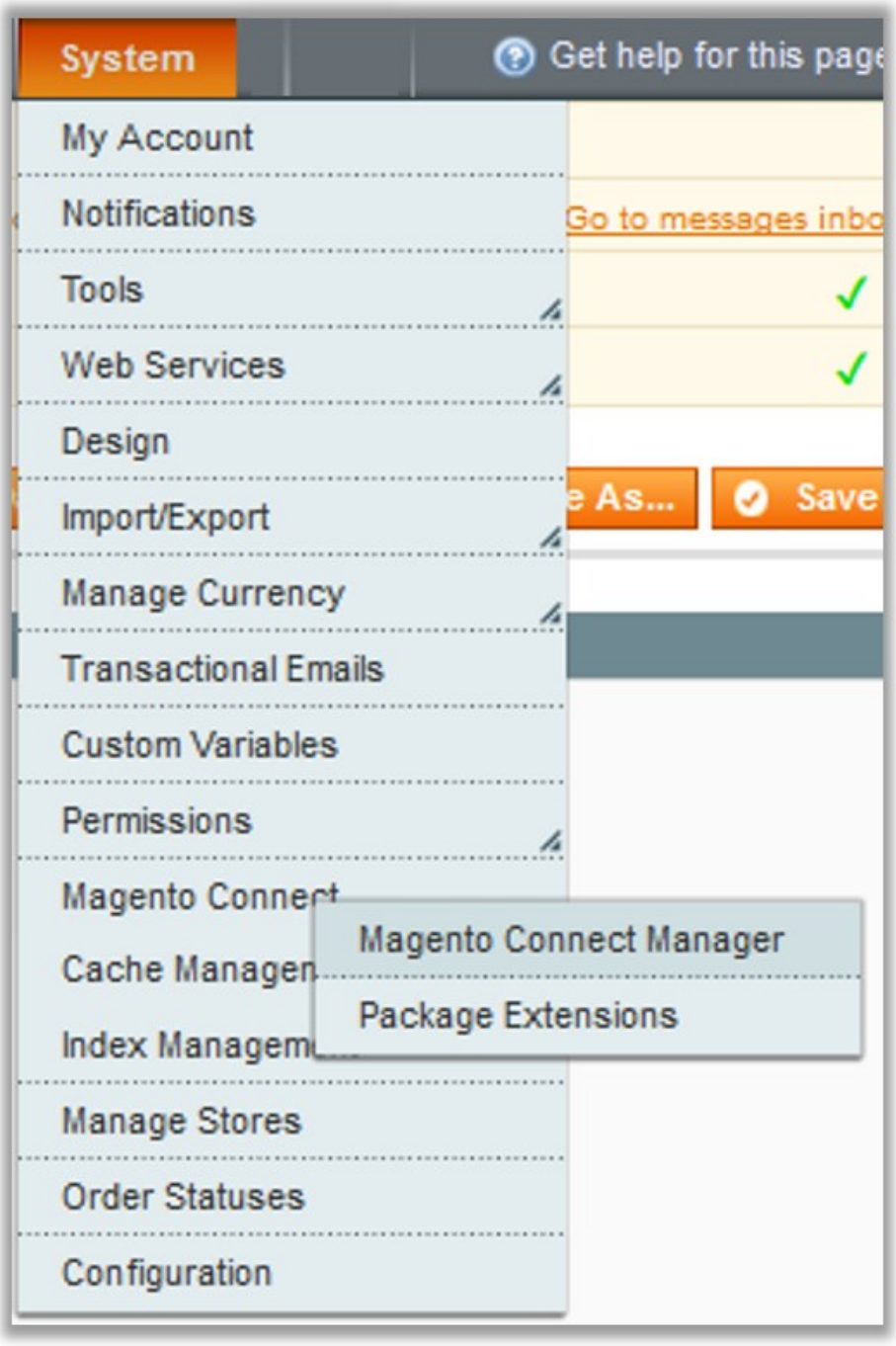
Key Features of Cdiscount Integration Extension by CedCommerce:

- **Product Category Mapping:** Follows many-to-one category mapping philosophy. Enables Admin to map many categories of the Magento store to the single category of Cdiscount.
- **Simple and Configurable Product Upload**: Admin can upload the Simple and Configurable types of Magento product on Cdiscount.com. The configurable product in Magento is treated as variation product on Cdiscount.com.
- **Profile Based Product Upload**: Admin can create a profile and map the category and attributes to Magento category and attributes. Then, upon assigning the products to the profile, they can be easily uploaded.
- **Synchronised Inventory:** Auto synchronization of the inventory at regular intervals and product listings along with all the details is established between Magento and Cdiscount.com.
- **Automate Shipment:** The shipment process can be automated with Shipstation, Shipworks, Stamps.com, Linnworks, Xtento, ShipRush.
- **Low Stock Notifications:** Whenever the stock diminishes lower than the threshold, a notification is sent informing the status of the same.
- **Creation of Magento Orders:** Newly placed orders on Cdiscount.com are automatically created in the Magento store as well with all the required details as on Cdiscount.com.
- **Rejected Products Notifications:** If any product containing some invalid details is rejected by Cdiscount.com, then its information is fetched from the automatic synchronized requests along with the error due to which it is rejected.
- **Archive and Unarchive Products:** Merchants can close and reopen the products on Cdiscount using Archive and Unarchive feature. Archive disables the products on Cdiscount whereas unarchive enables the archived product.

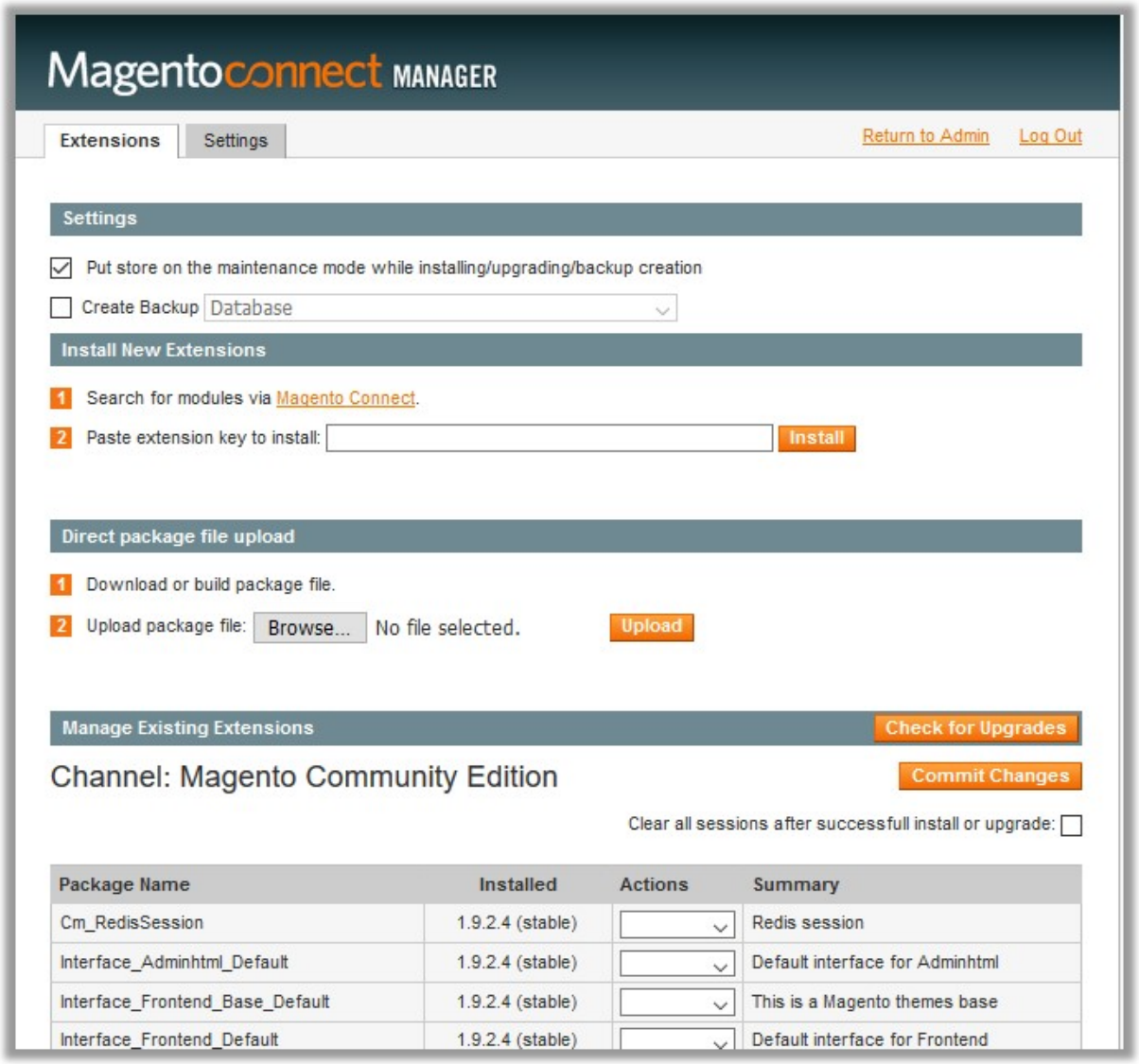
2. Cdiscount Integration Extension Installation

To begin with, the installation of the extension follow the given steps:

1. Go to the **Magento Admin Panel.**
2. On the top, you will find a navigation bar. Point to the **System** menu. You will see a drop-down menu like this,



3. Point to the **Magento Connect** menu, and then click on **Magento Connect Manager**.
   The page then appears as shown in the following figure:



4.Scroll down to the **Cdiscount_Integration** Package.

5.In the **Actions** column, select the **Install** option from the list.

6.Click the **Commit Changes** button.

7.Auto-scroll console contents screen appears and the extension is installed after the process.

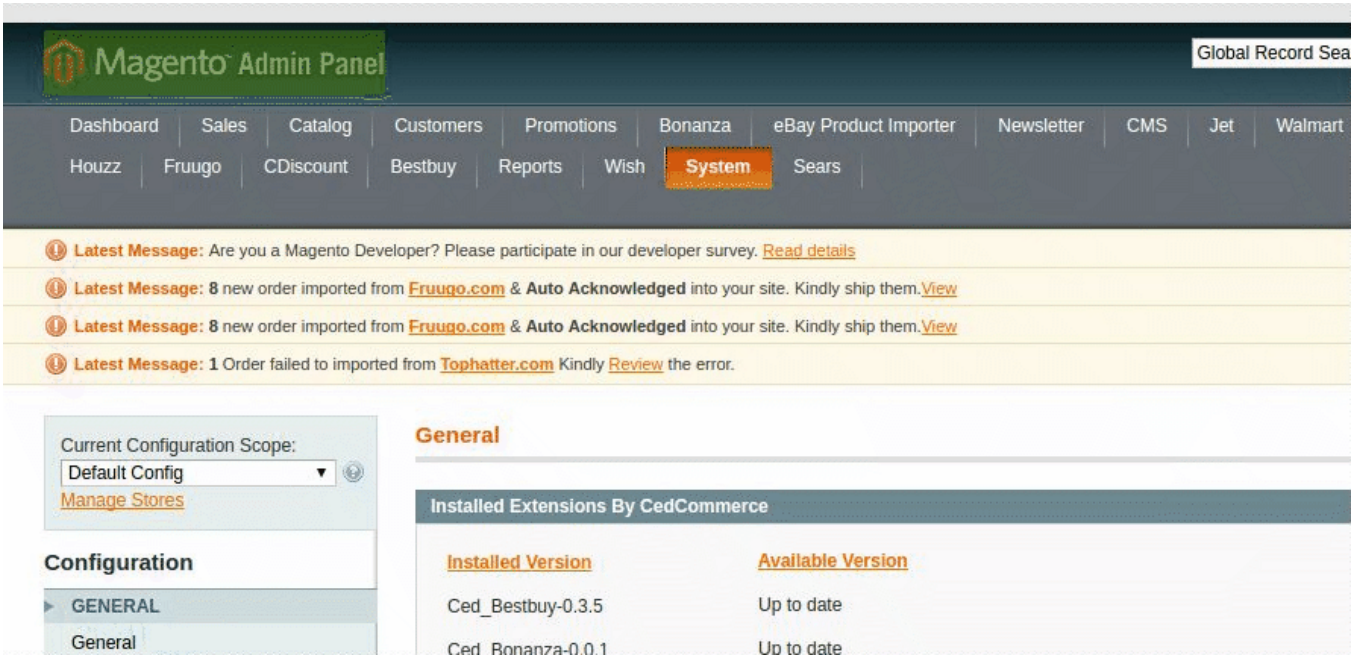
3. Cdiscount Configuration Settings

Once the extension is successfully installed in the Magento store, the **Cdiscount** menu appears on the top navigation bar of the Admin Panel. The merchant has to first create a seller account in the Cdiscount seller panel. Once the seller account is created and is approved by Cdiscount, then the Magento store owner can use the **Cdiscount Username** and **Password** while setting up the Cdiscount Configuration settings in the Magento Admin panel.

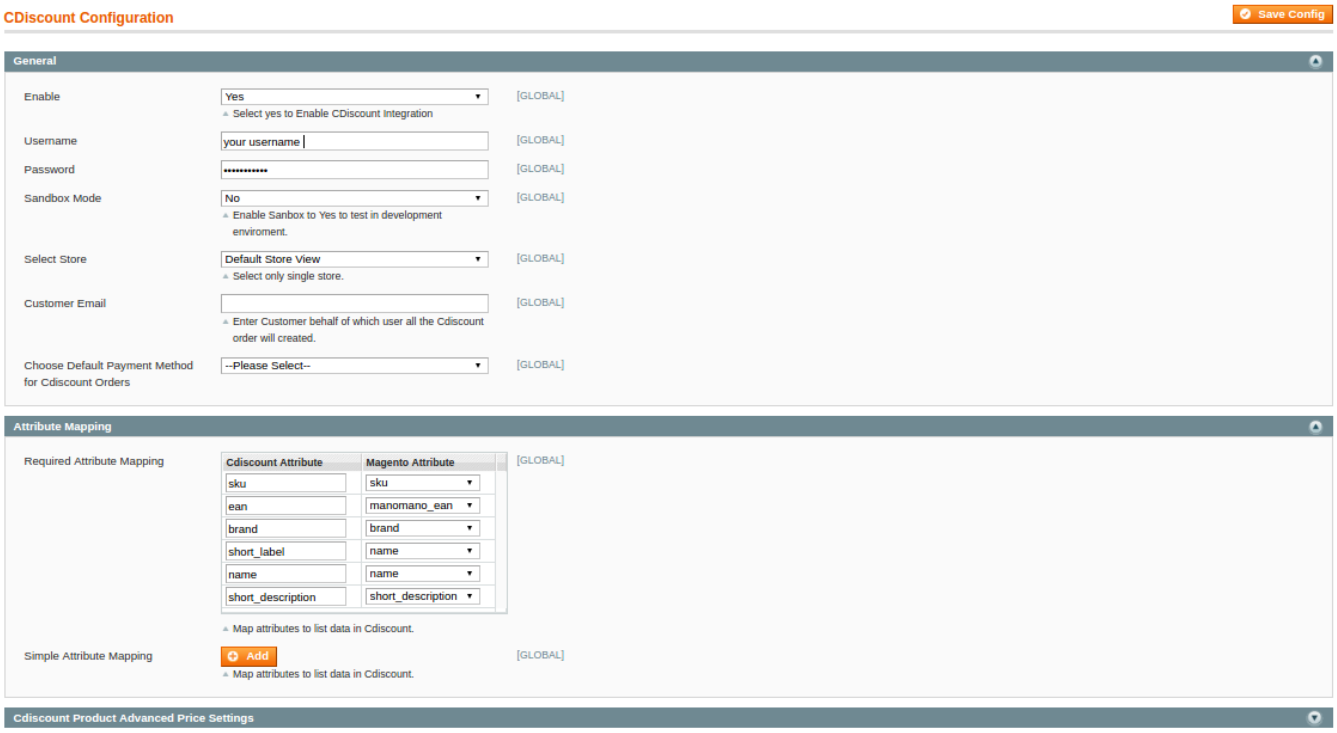
Procedure to set up the configuration settings in the Magento Admin Panel:

1. Go to the **Magento Admin** panel.

2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



3. Click **Configuration**.
The **Cdiscount Configuration** page appears as shown in the following figure:



4. In the right panel, under the **General Setting** section, do the following steps:

1. In the **Enabled** list, select **Yes** to enable the Cdiscount Integration extension.
2. In the **Cdiscount User Name** box, enter the Cdiscount seller account Username.
3. In the **Cdiscount User Password** box, enter the Cdiscount seller account Password.
4. In the **Sandbox mode** list, select **Yes** to start Cdiscount Integration in the debug mode.
   It captures the log for the debug process.
5. In the **Select Store** list, select the single store.
6. In the **Choose Default Payment Method for Cdiscount Orders** list, select **Cdiscount Orders**.
7. In the **Customer Admin Email Id** box, enter the required email Id.
8. In the **Required Attribute Mapping** map the attributes to list data in Cdiscount.
9. Click the **Save Config** button to save the entered values.

4. Manage Cdiscount Profiles

Admin can create a new profile and assign the required products to it. While creating and editing the profile, the admin can map the Magento attributes to the Cdiscount attributes. These attributes are applicable to all the products that are assigned to the profile.

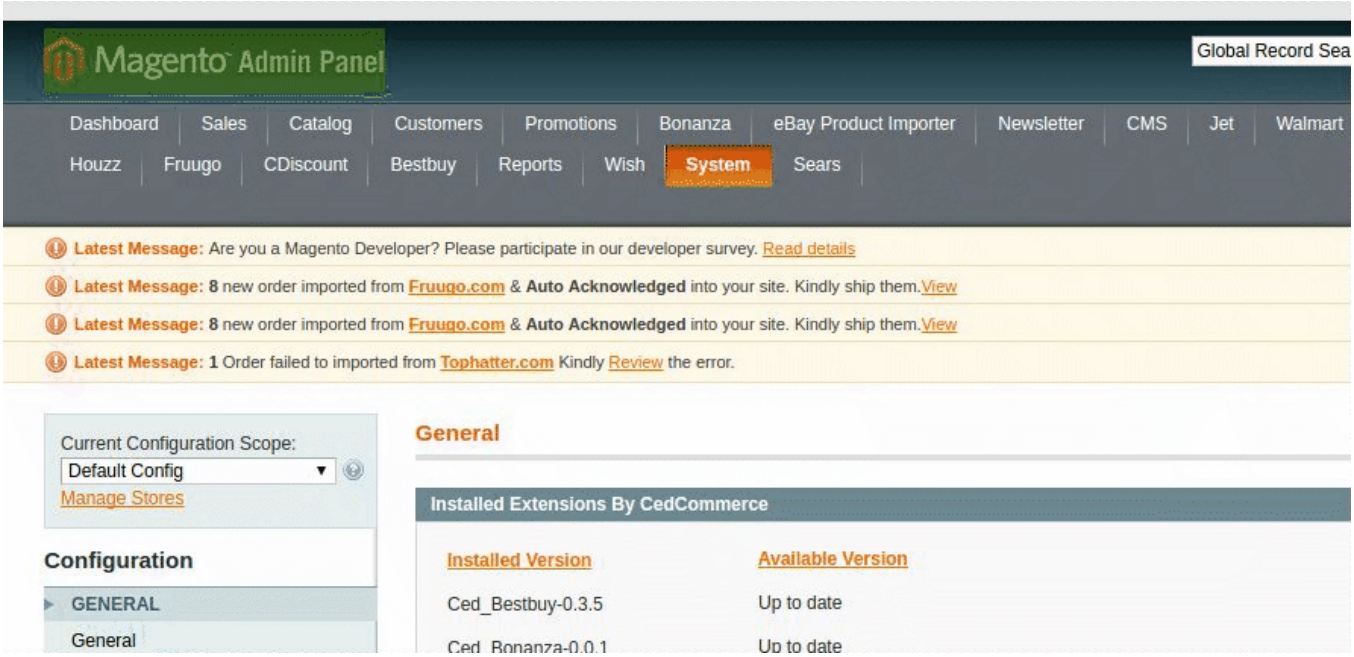
Admin can do the following tasks:

- Add A new profile
- Edit the existing profile
- Delete the profiles
- Change the Status of the Selected Profiles
- Manage the Product Assigned to the Profile

4.1. Add Profile

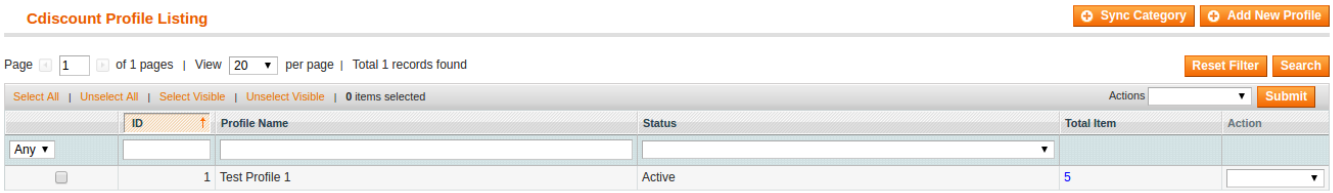
Procedure to add a new profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



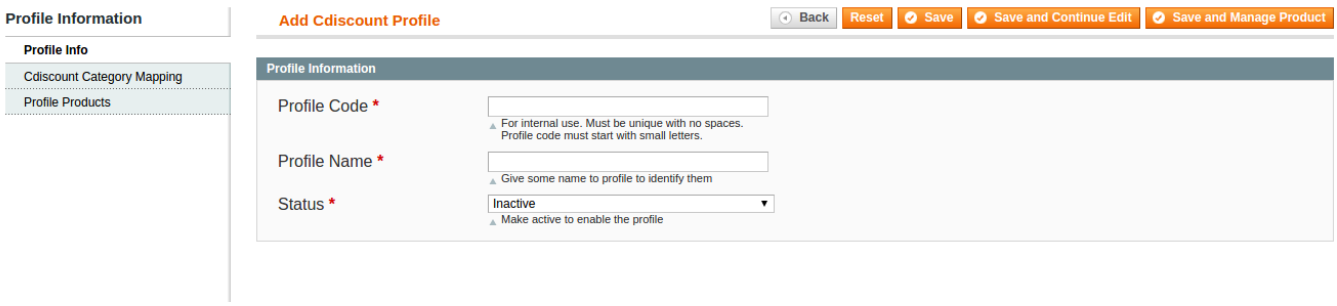
3. Click the **Manage Profile** menu.

The**Profile Listing** page appears as shown:



4.Click the **Add New Profile** button.

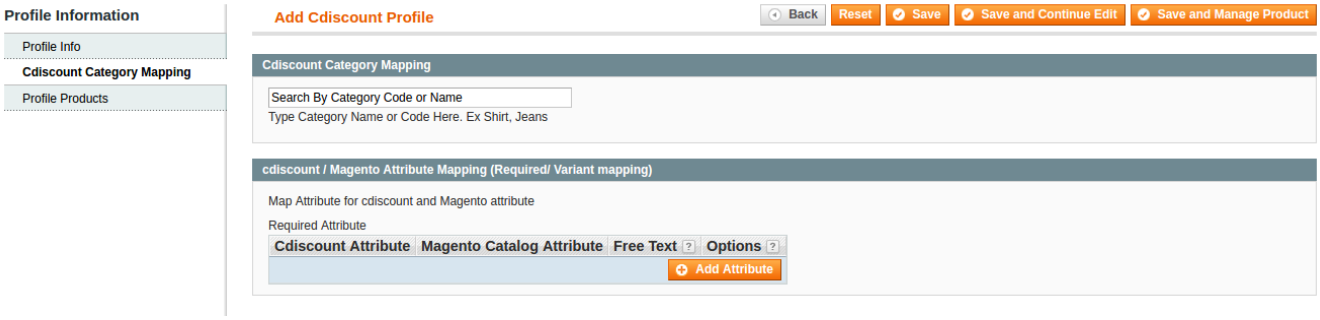
The page appears as shown:



5.In the right panel, under **Profile Information**, do the following:

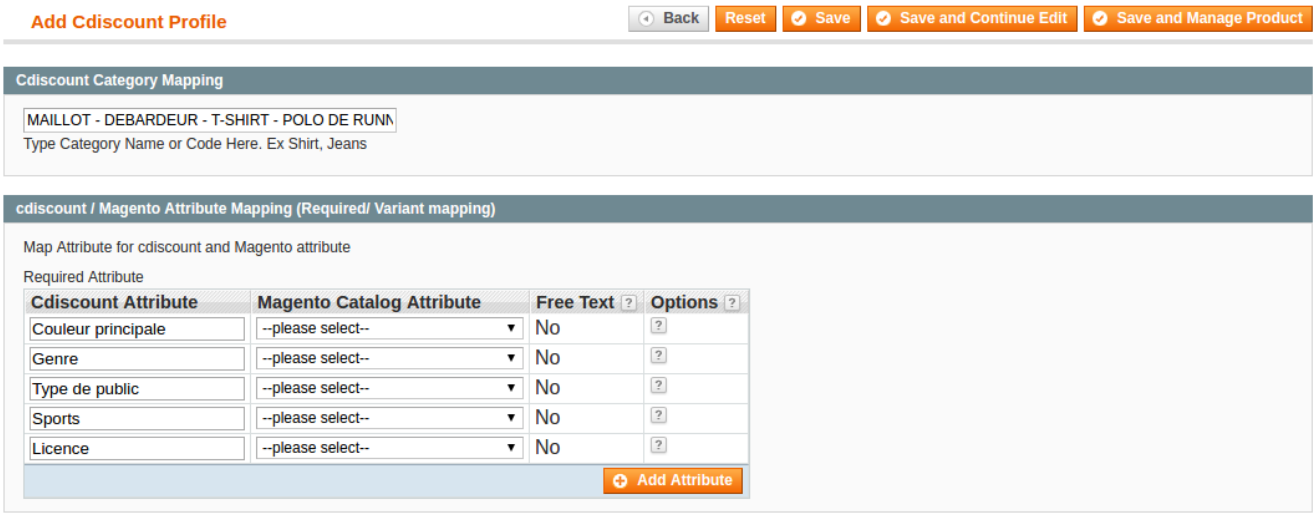
- In the **Profile Code** box, enter a profile code.
  Note: It is only for the internal use. Use the unique profile code with no spaces. Start with small letters.
- In the **Profile Name** box, enter the name of the profile.
  Note: Use the unique name to identify the profile.
- In the **Status** list, select **Active** to enable the profile.
  Note: The Inactive option disables the profile.
- Click the **Save and Continue** button.

6.In the left navigation panel, click the **Cdiscount Category Mapping** menu.
The page appears as shown:

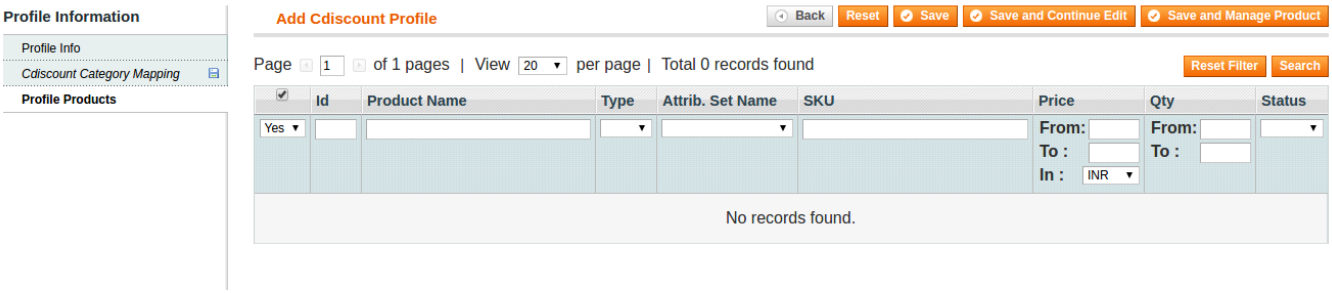


In the right panel, under **Cdiscount Category Mapping**, do the following step:

- In the **Cdiscount Category Mapping** list, select the required category.
- In the **Cdiscount Attribute Mapping,** map the attribute for Magento and Cdiscount.

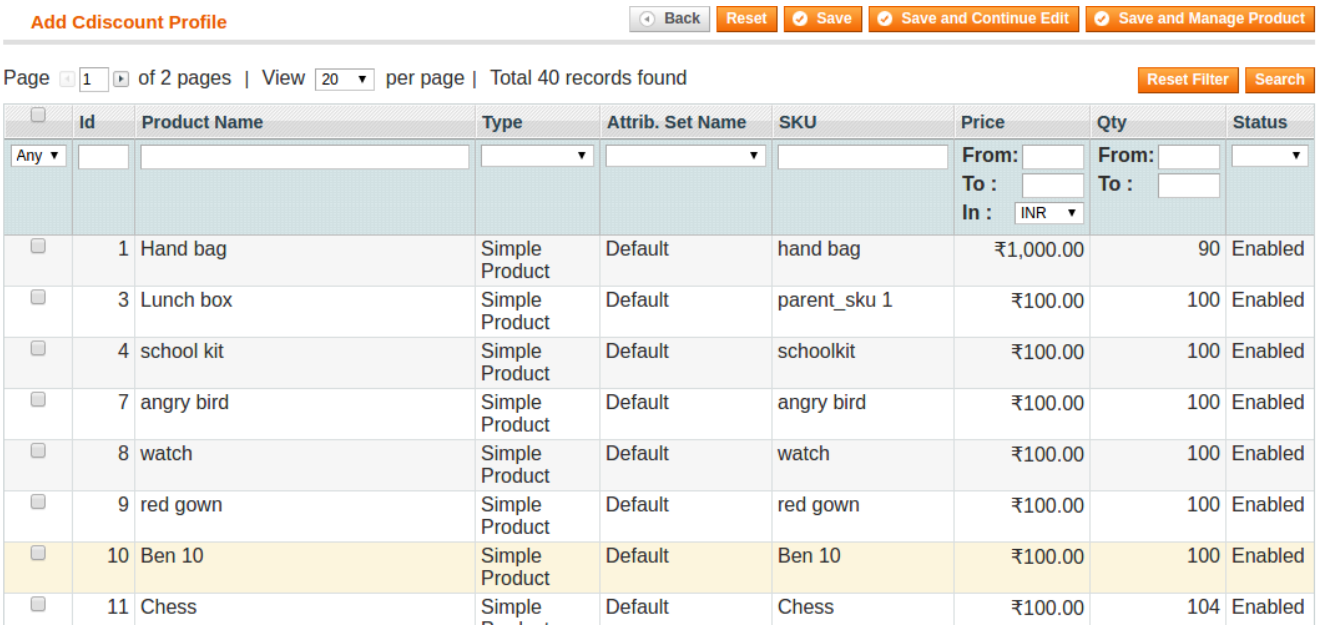


7.In the left navigation panel, click the **Profile Products** menu.
The page appears as shown:



8.Since no products are assigned to the profile, hence no products are listed in the table.

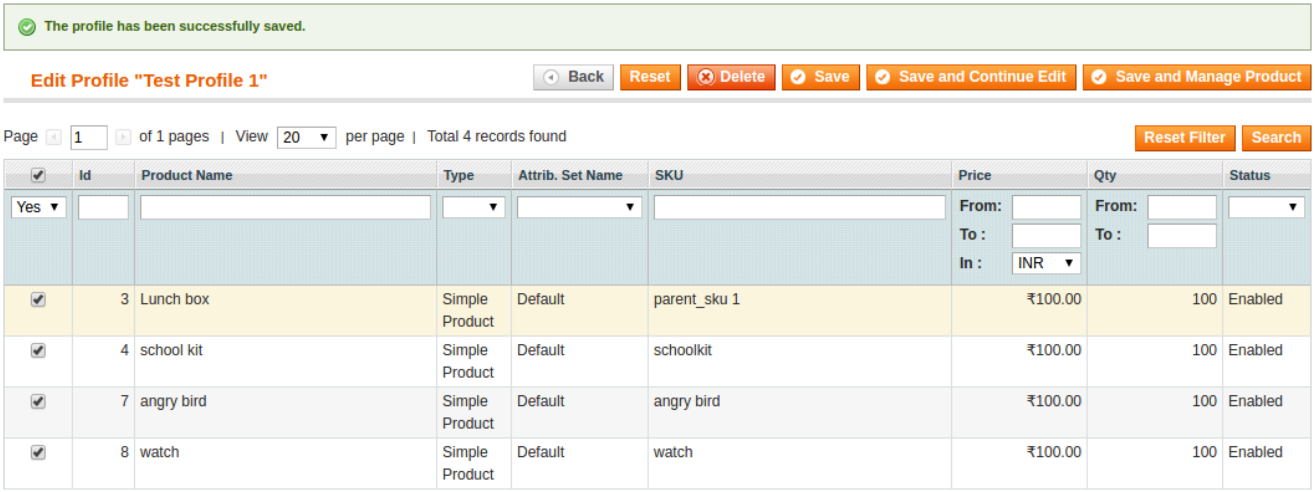
1. Click the **Reset Filter** button.
   All the products are listed in the table as shown:



2. Select the check boxes associated with the required products those the admin wants to assign to the new profile.

Note: Admin can assign one product to only one profile.

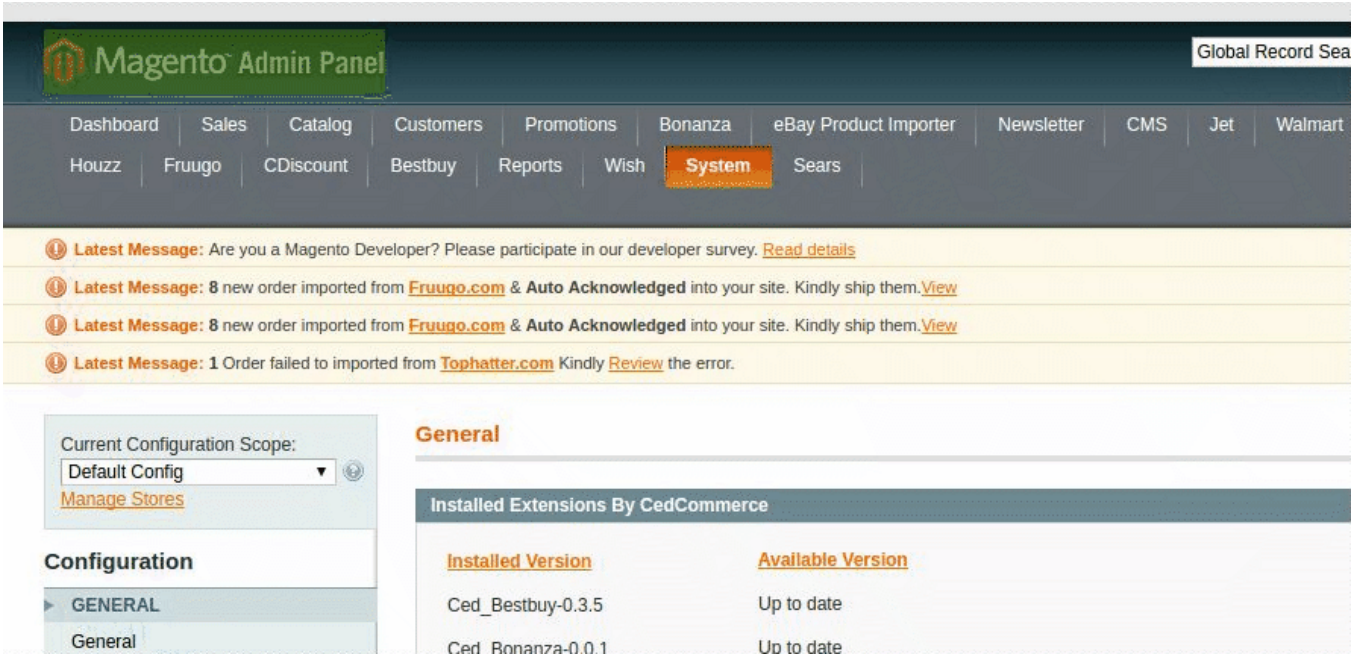
1. Click the **Save** button.
   The created profile is saved and listed on the **Cdiscount Profile Listing** page.
   Or
   Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
   Or
   Click the **Save and Manage Product** button to save the profile and make ready to upload the product to Cdiscount.
   The assigned products are listed on the page and a success message for saving the profile appears on the same page as shown:



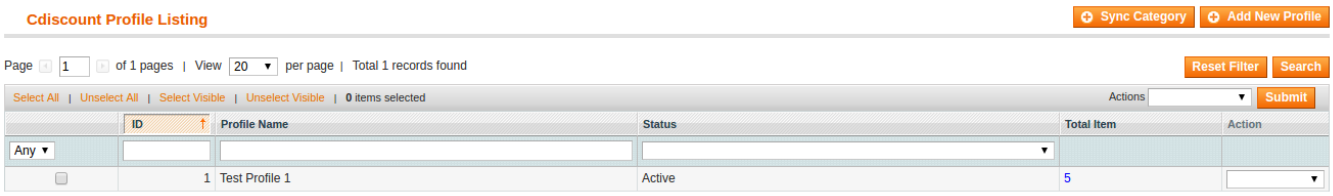
4.2. Edit an already existing profile

Procedure to edit the existing profile:

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:

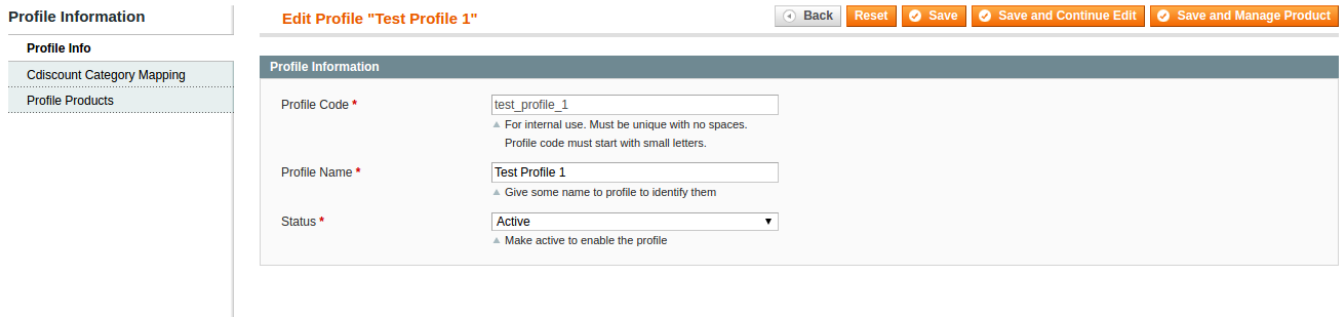


2.Click the **Manage Profile** menu.
The **Cdiscount Profile Listing** page appears as shown:



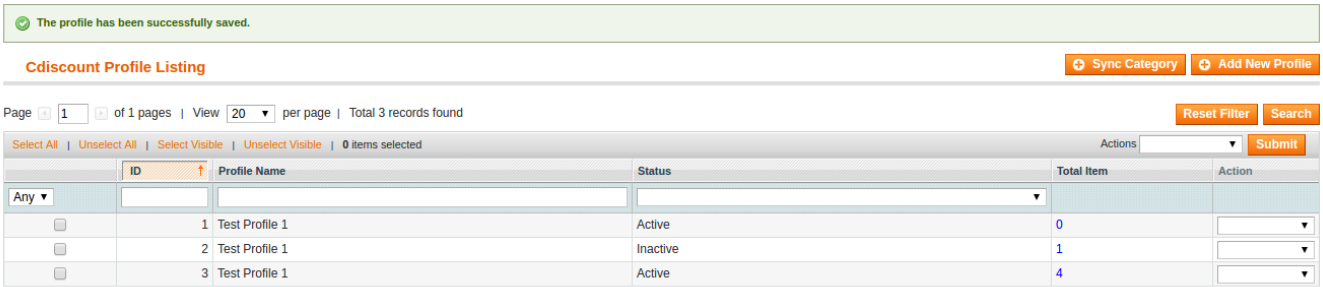
3. On this page, all the available profiles are listed.

4.Click the row of the required profile that the admin wants to edit.
OR
In the **Action** column, click the arrow button, and then click **Edit Profile**.
The **Edit Profile** page appears as shown:



5.Make the changes as per requirement.

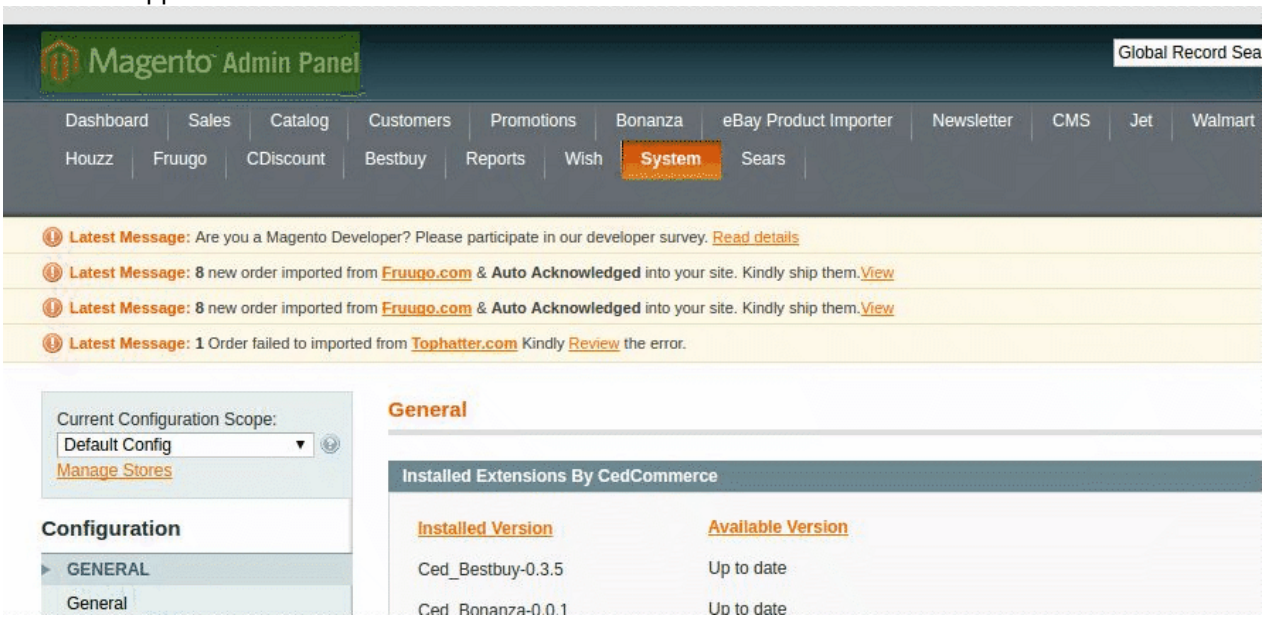
6. Click the **Save** button.
The created profile is saved and listed on the **Cdiscount Profile Listing** page.
Or
Click the **Save and Continue Edit** button to save the created profile and continue editing, if required.
Or
Click the **Save and Manage Product** button to save the profile and make ready to upload the product to Cdiscount.
The assigned products are listed on the page and a success message for saving the profile appears on the same page as shown:



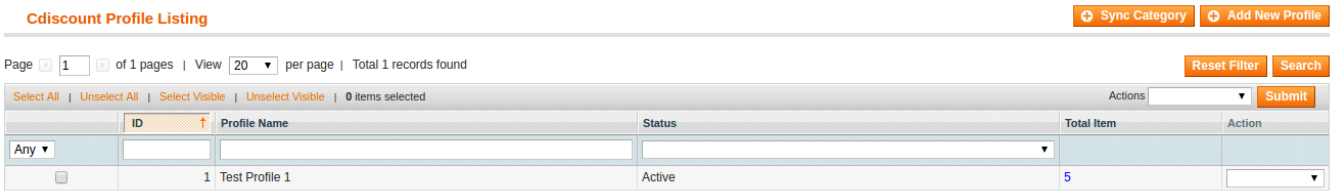
4.3. Delete profiles

Procedure to delete the profiles

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



3. Click the **Manage Profile** menu.
   The **Cdiscount Profile Listing** page appears as shown:



4.On this page, all the available profiles are listed.

5.Select the check boxes associated with the profiles those are no more required.

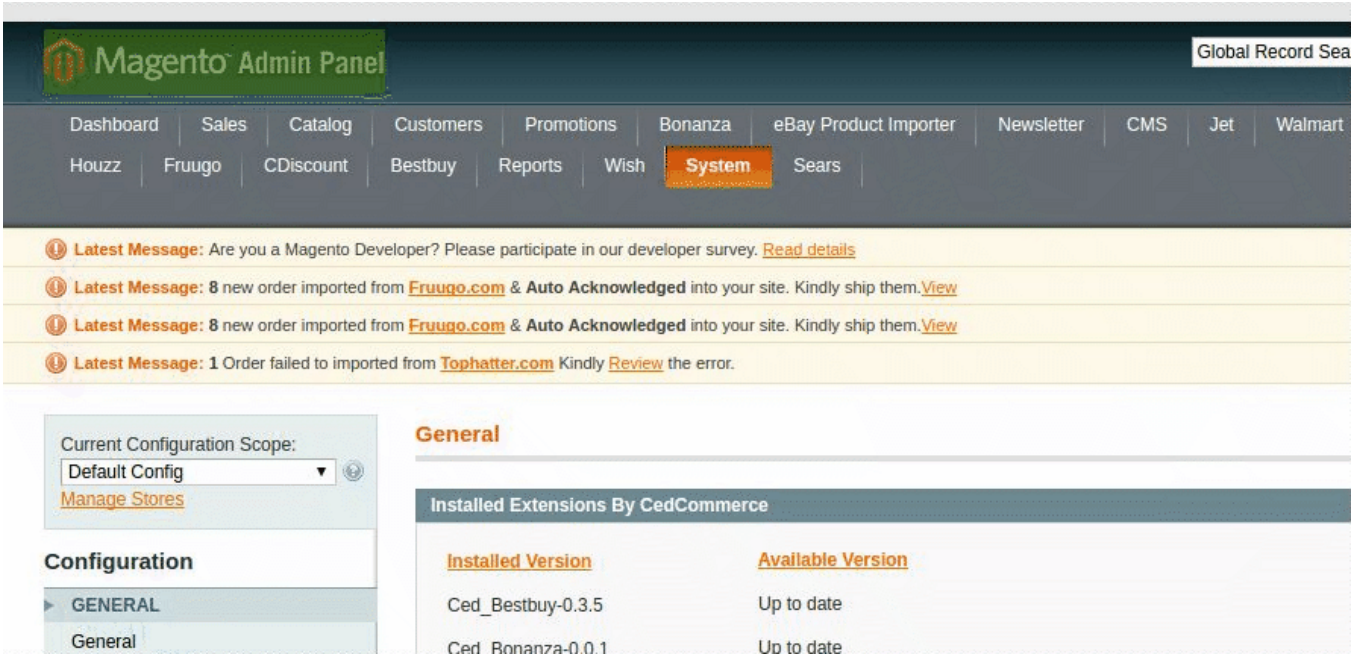
- In the **Actions** list, select the **Delete** option, and then click the **Submit** button.

- A confirmation dialog box appears as shown in the following figure:
- Click the **OK** button.
-
  The selected profiles are deleted.

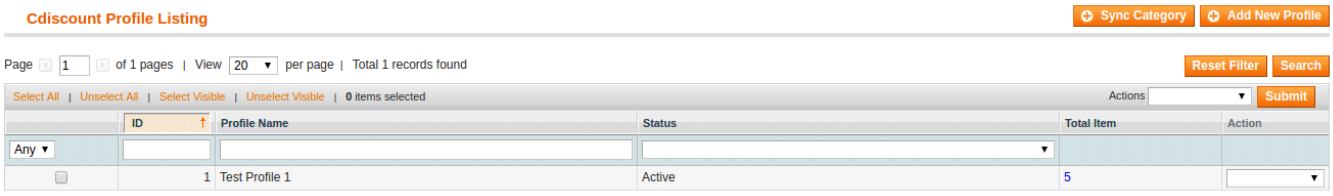
4.4. Change status for selected profiles

Procedure to change the status of the selected profiles

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



3.Click the **Manage Profile** menu.
The **Cdiscount Profile Listing** page appears as shown:



4.On this page, all the available profiles are listed.

5.Select the check boxes associated with the required profiles.

6.In the **Actions** list, select the **Change Status** option.

7.In the **Status** list, select the required option, and then click the **Submit** button.

The status is changed and a success message appears.

5. Manage products assigned to the profile

On this page, admin can view and edit the product, validate and upload the individual product. Also, the admin can view the error message if any error exists in any product details. The admin can also submit certain actions on the selected products available on the **Product Manager** page.

Thus, on the Product Manager page, the user can perform the following tasks:

- ***Submit Actions on the Selected Products of the same Profile***: The user can validate and upload the products of the same profile those are listed on the **Product Manager** page to the Cdiscount Website. The user can also submit the other respective actions on the selected products before uploading them to Cdiscount.com.
- ***View the Error Log and Validation Error***: If the product is invalid, then an **Invalid** button appears, and the admin can view the error log using the **Invalid** button. Also, the admin can view the error log through using the **Log** link.
- ***Edit Product Information***: Edit the information of the product that the user wants to upload on the Cdiscout Website.

5.1. Submit actions on the selected products of the same profile

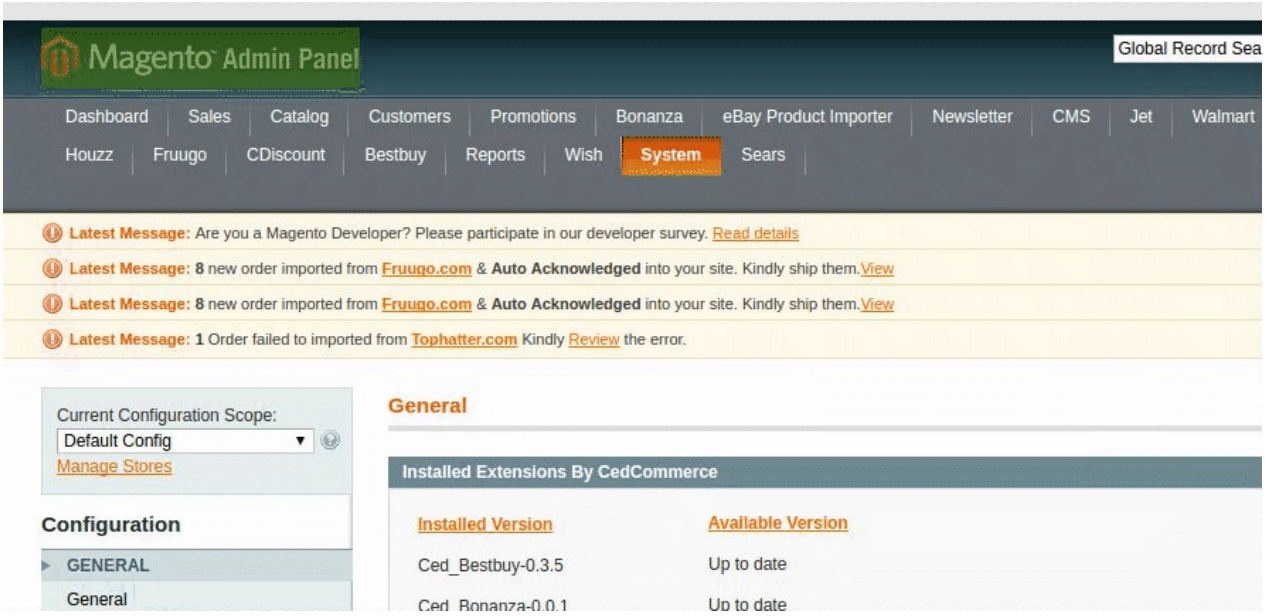
Admin can submit the following actions for the selected products:

- **Validate Products:** To validate the product before uploading it to the Cdiscount.com. It displays the corresponding validation error if any. If there is no error, it confirms that the product is ready to upload.

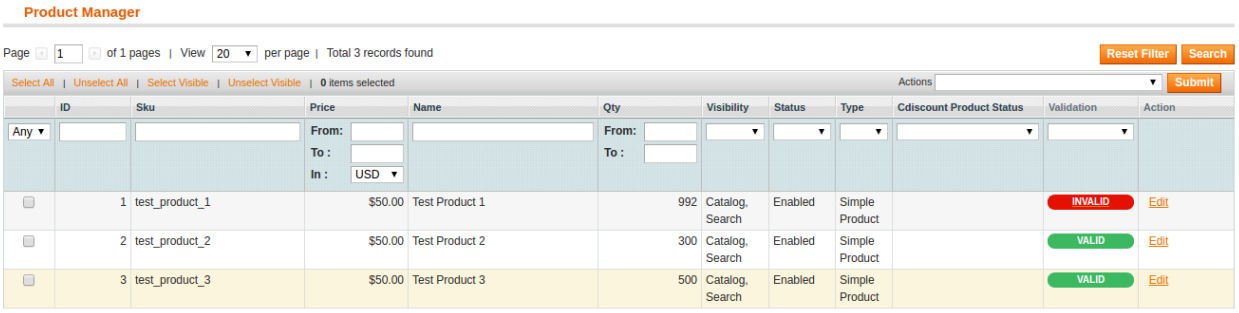
- **Validate & Upload Products to Cdiscount**: To validate the product before uploading it on the Cdiscount.com. It displays the corresponding validation error for all the products if any. If there is no error, then it validates the selected products and then uploads them to the Cdiscount.com.

Procedure to validate products of the same profile

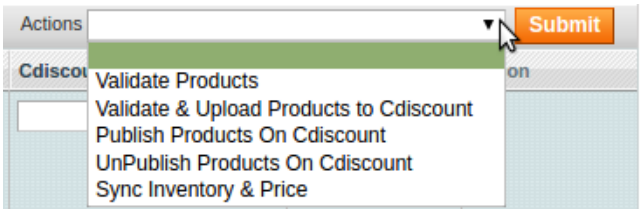
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



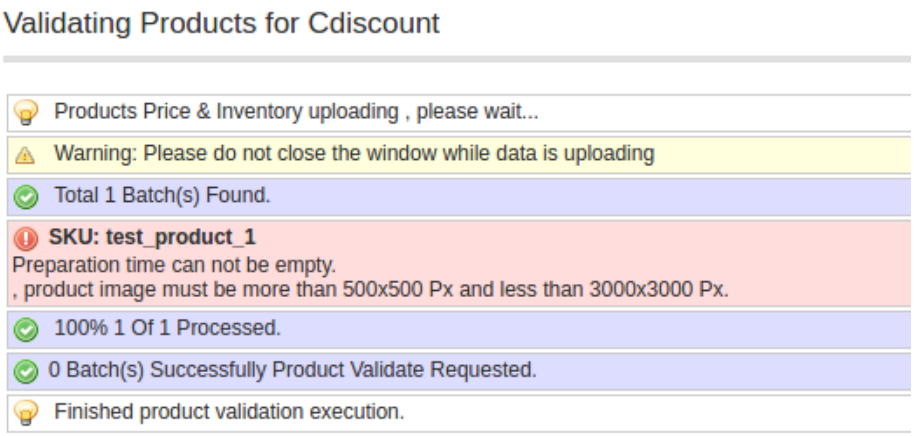
3. Click the **Manage Product** menu. You will see an option **Upload Products** click on that. After which you will see a window similar to as shown:



4. Select the check boxes associated with the required products.
5. In the **Actions** list, click the arrow button.
6. In the **Actions** list, select the **Validate Products** option, and then click the **Submit** button.



The validation process appears as shown:

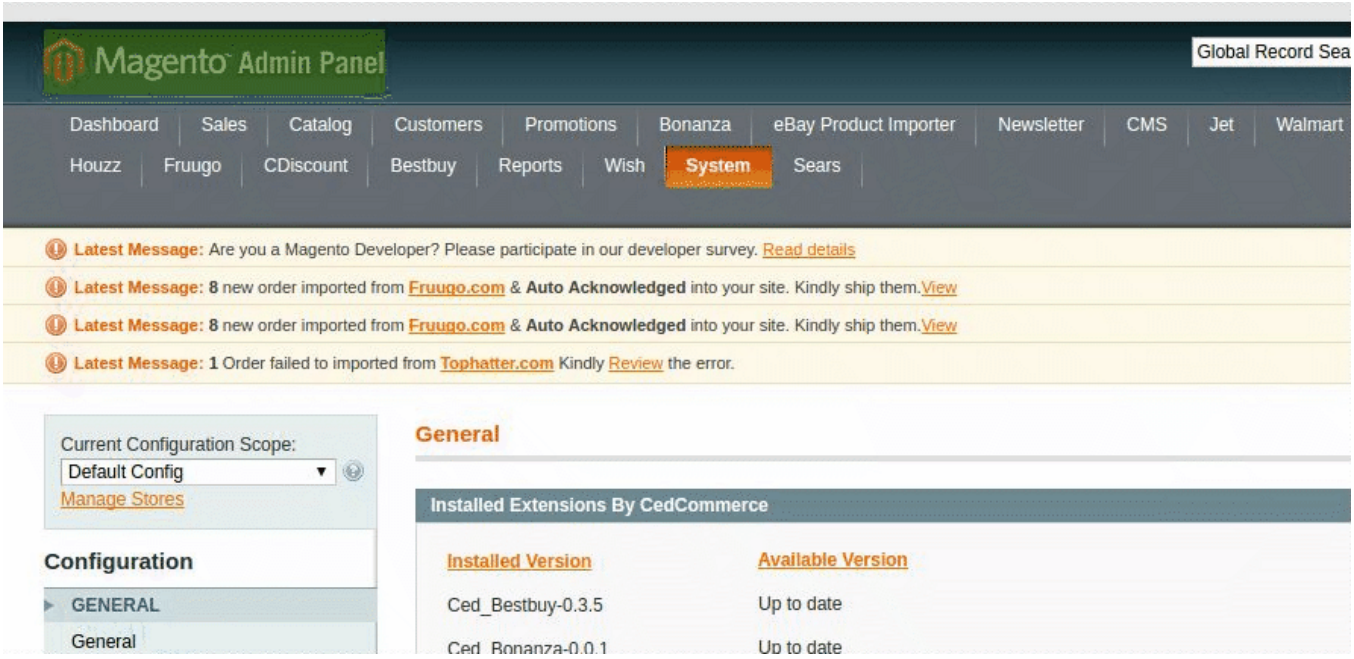


Note: If there is an error in the product validation, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

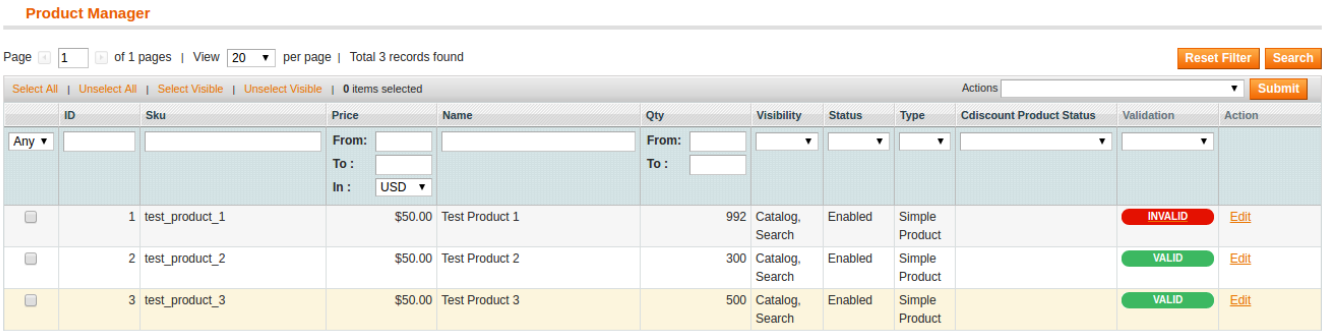
1. Click the **Back** button to go back to the **Product Manager** page.
2. Correct the issues and then again repeat the process of validating the selected products.

Procedure to validate and upload products of the same profile

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown in the following figure:



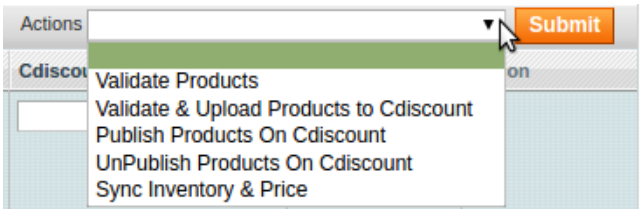
3. Click the **Manage Product** option.You will see an option **Upload Products** click on that.After which you will see a window similar to as shown:



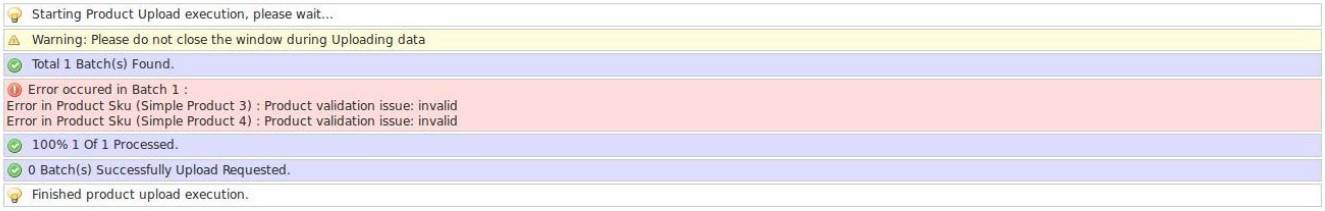
5.Select the check boxes associated with the required products.

6.In the **Actions** list, click the arrow button.

7.In the **Actions** list, select the **Validate & Upload Products to Cdiscount** option, and then click the **Submit** button.



The Validation and Products Upload process appears as shown in the following figure:



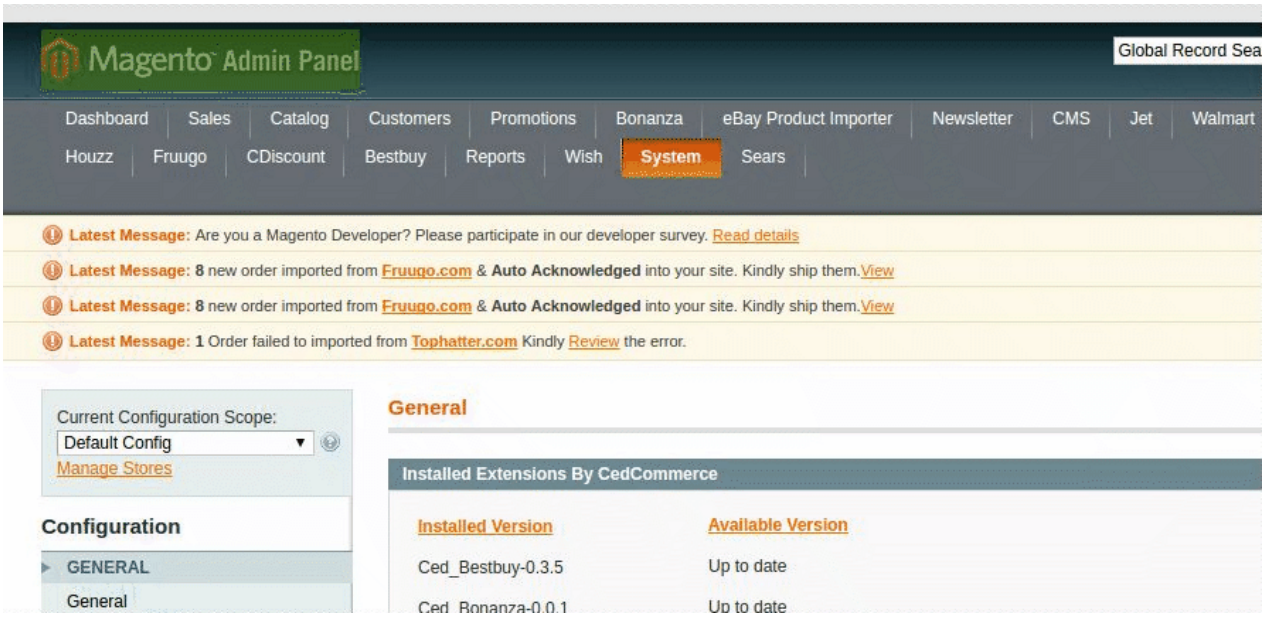
Note: If there is an error in the product validation and upload, then it appears on the page and the **Invalid** button appears under the corresponding **Validation** column displayed on the **Product Manager** page. Otherwise, a success message appears.

1. Click the **Back** button to go back to the **Product Manager** page.
2. Correct the issues and then again repeat the process of validating and uploading the selected products.

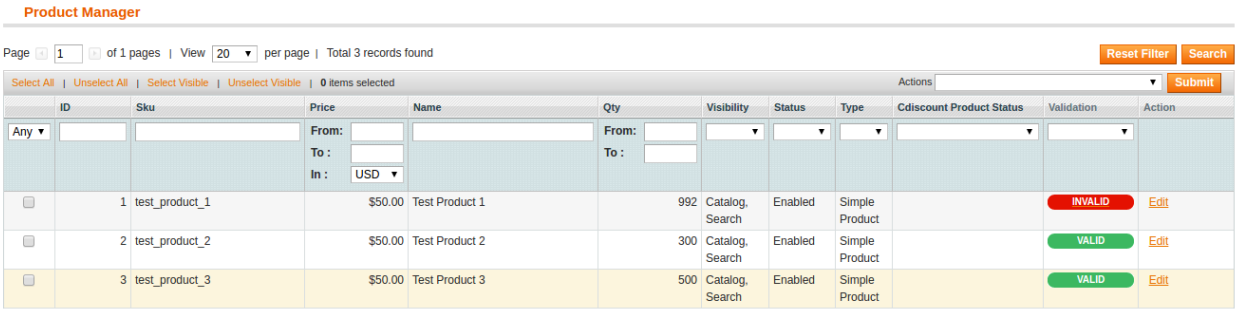
5.2. View the Error Log and Validation Error

Procedure to view the error log and validation error

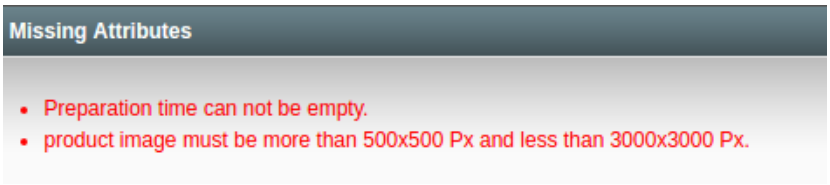
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.
   The menu appears as shown:



3. Click the **Manage Products** option and then the **Upload Products** option.



4. Scroll down to the required product.
   Click the **INVALID** button to view the validation error.
   The relevant error message appears as shown in the figure.

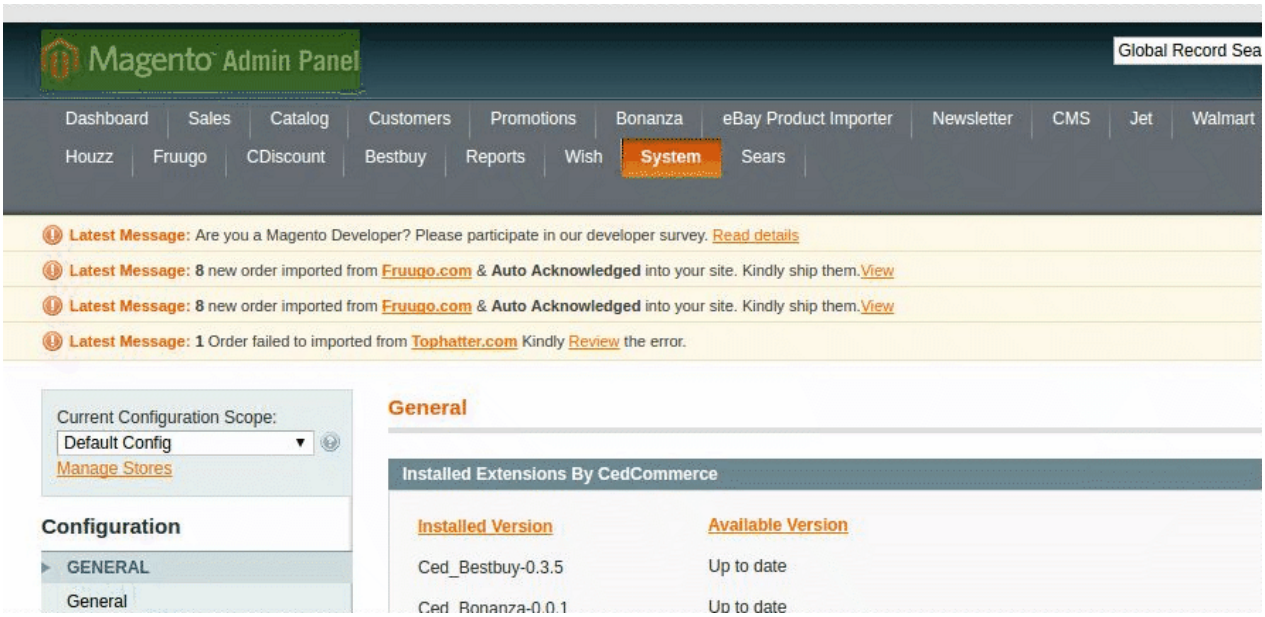


5. Correct the errors and update.

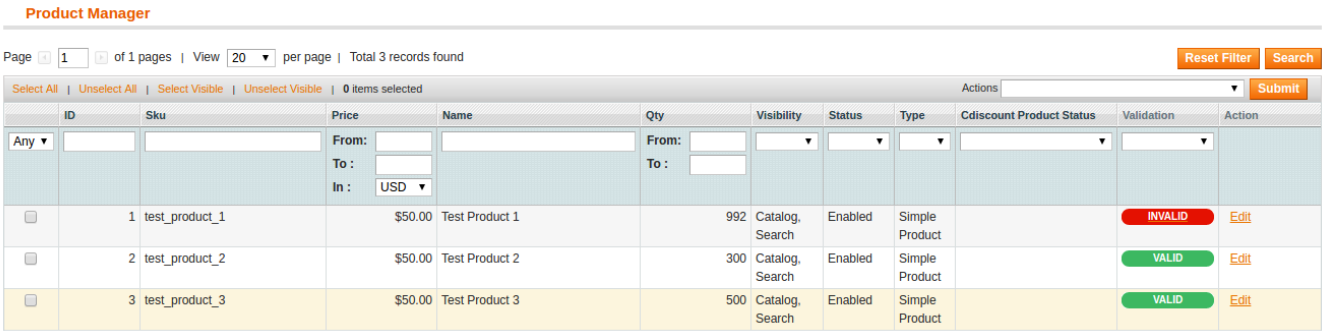
5.3. Edit the Product Information

Procedure to edit the product information

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, point to the **Cdiscount** menu.The menu appears as shown:

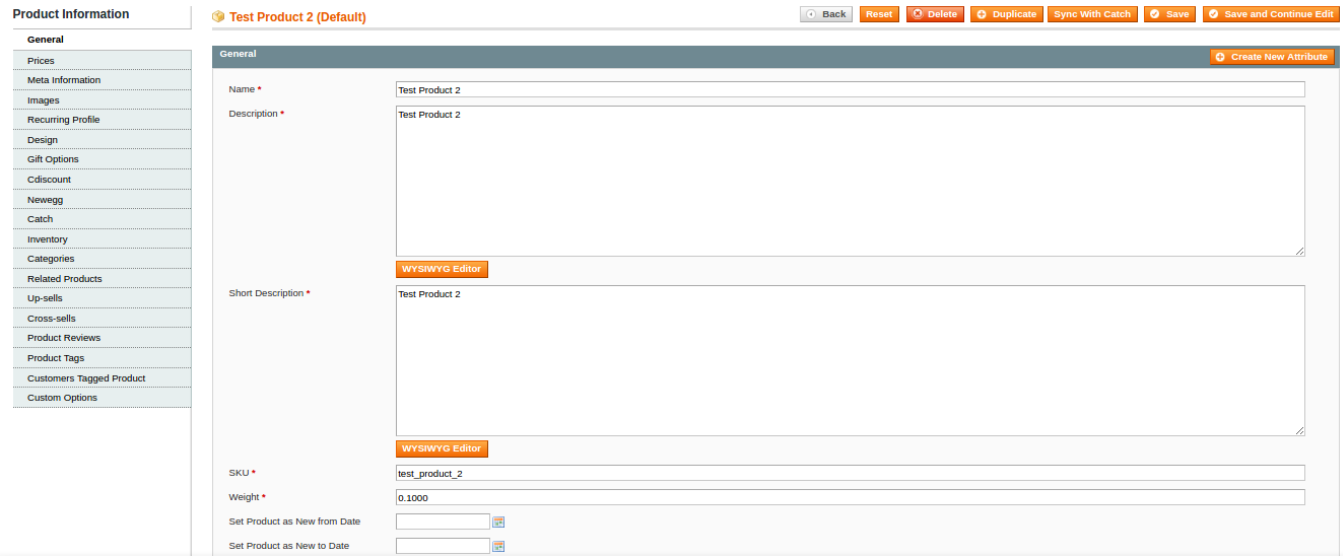


3. Click the **Manage Products** option and then the **Upload Products** option.



4.Scroll down to the required product.

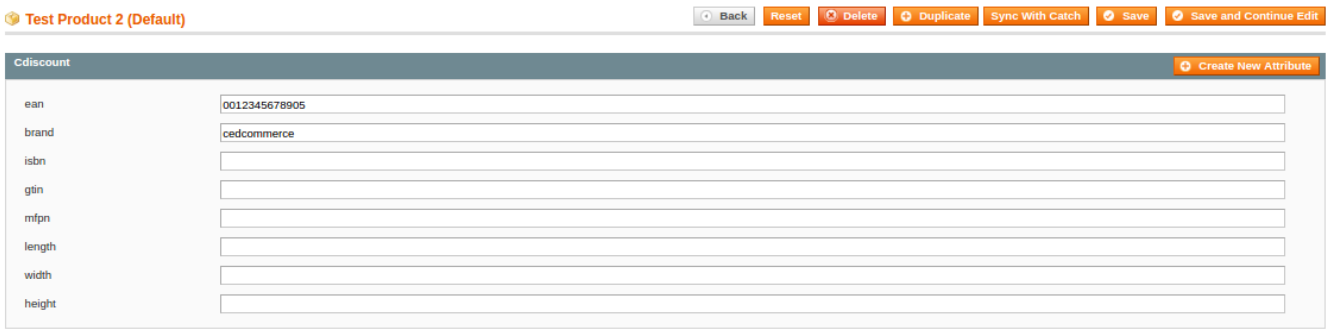
6.In the **Actions** column, click the **Edit** link.
The page appears as shown in the following figure:



7.Make the changes in the General section, if required.

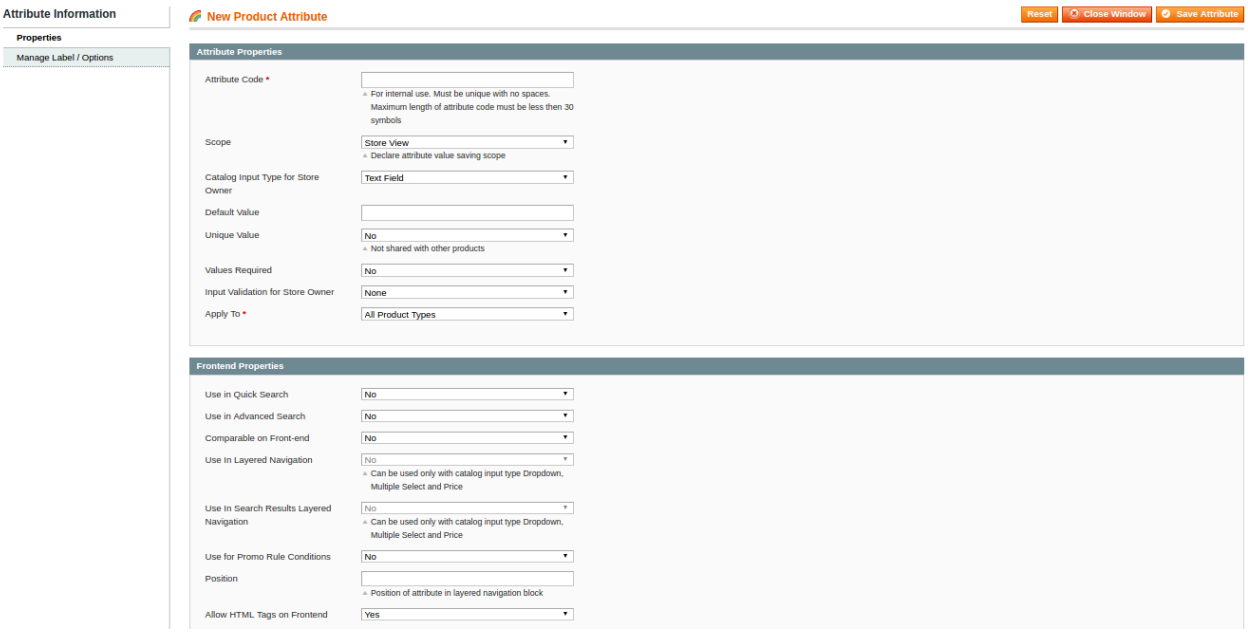
8.In the left navigation panel, click the other required menu to make the changes if required.

1. In the left navigation panel, click the **Cdiscount** menu.
   The page appears as shown:

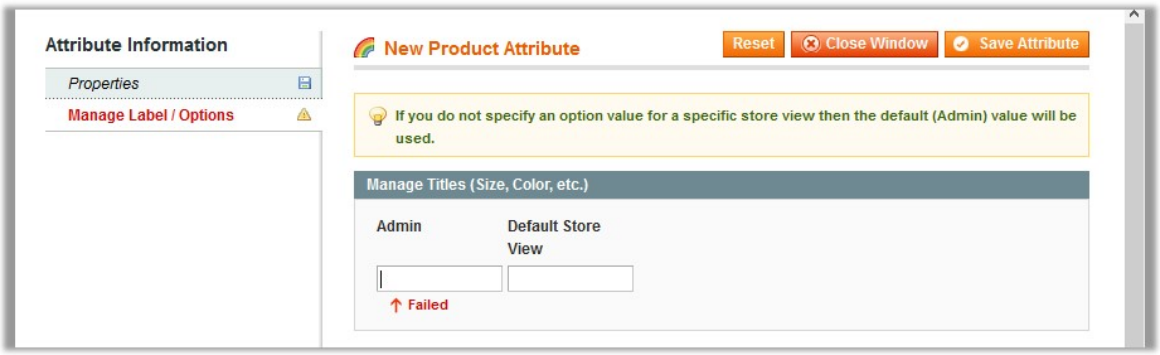


Note: These are the attributes that the admin has mapped during setting up the configuration settings.

1. Enter the required values of the mapped attributes in the respective fields boxes.
   If the required attributes do not appear on the page, then the admin can create the new attributes.
2. To create a new attribute, click the **Create New Attribute** button.
   The page appears as shown in the following figure:



a. In the **Attribute Code** box, enter the value.
b. In the **Apply To** list, select the required value.
c. Click the **Save Attribute** button.
The page appears as shown in the following figure:

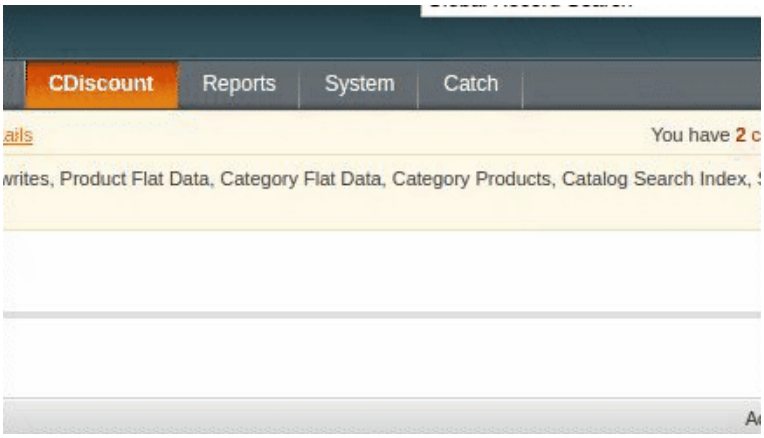


d. In the **Admin** box, enter the required attribute name, and then click the **Save Attribute** button.
The attribute is created and appears on the **Edit Product Information** page.
e. Click the **Save** button.
f. To validate and upload the current product, click the **Validate and Upload to Cdiscount** button.

6. Manage Cdiscount Orders

The admin can manage the Cdiscount.com orders and can perform the following tasks through using the options

available on the Cdiscount menu as shown:



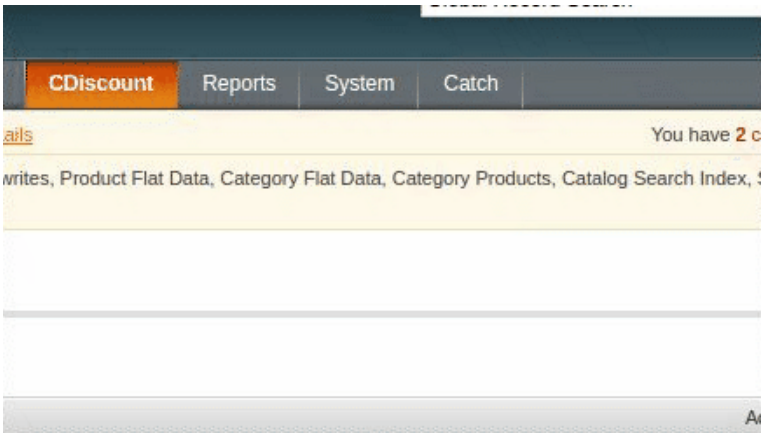
- View Cdiscount Orders Details, Ship Orders, and Delete Orders
- View Cdiscount Failed Orders Import Log

6.1. Cdiscount Order Details

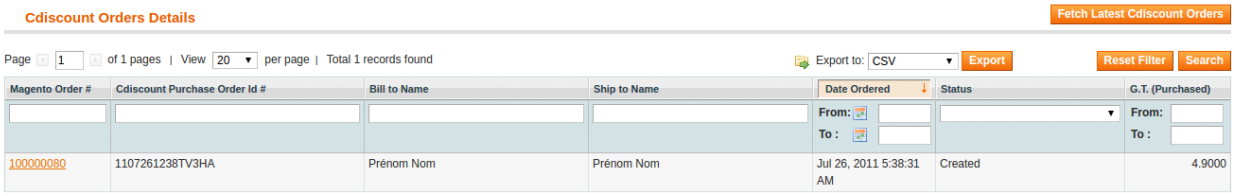
The admin can view all the order details fetched from discount.com and then ship the required orders. Admin can also delete the existing orders and export the order details in the CSV format.

Procedure to ship the order

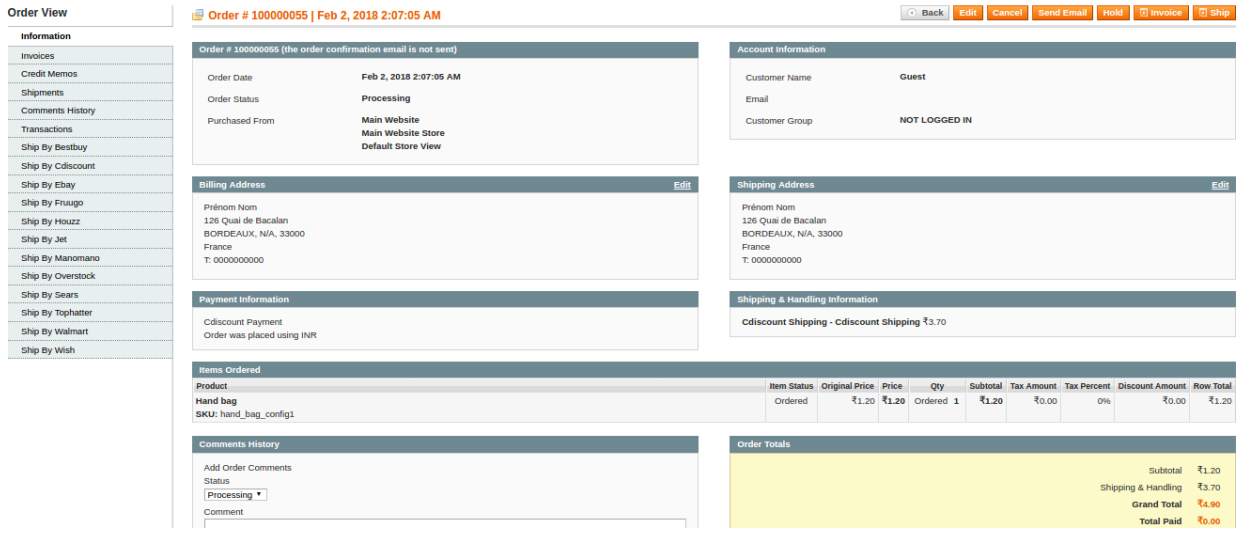
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Cdiscount** menu, and then point to the **Cdiscount Orders** menu.
   The menu appears as shown:



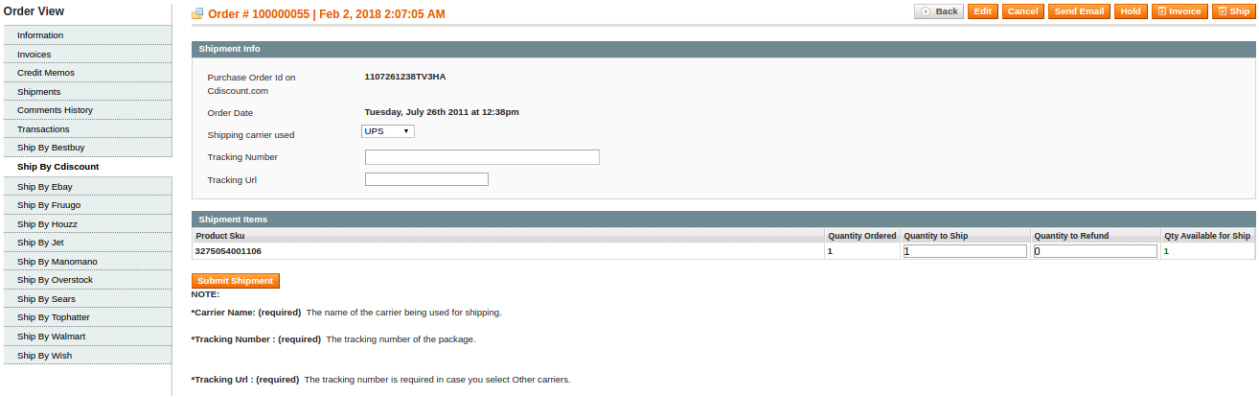
3. Click **Manage Orders**.
   The **Cdiscount Orders Details** page appears as shown in the following figure:



4. Click the **Fetch Latest Cdiscount Orders** button.
   If the order is imported successfully, then a new record is found in the **Cdiscount Order Details** table.
5. In the **Magento Order#** column, click the link associated with the required order.
   The page appears as shown in the following figure:



6. In the left navigation menu, click **Ship By Cdiscount**.
   The page appears as shown in the following figure:



7. Under **Shipment Info**, do the following steps:
   a. In the Tracking Url box, enter the valid Tracking URL if any.
   b. In the Tracking Number box, enter the required value.
8. Under **Shipment Items**, do the following steps:
   a. Quantity Confirmed
   b. In the **Quantity to Ship** box, enter a value.

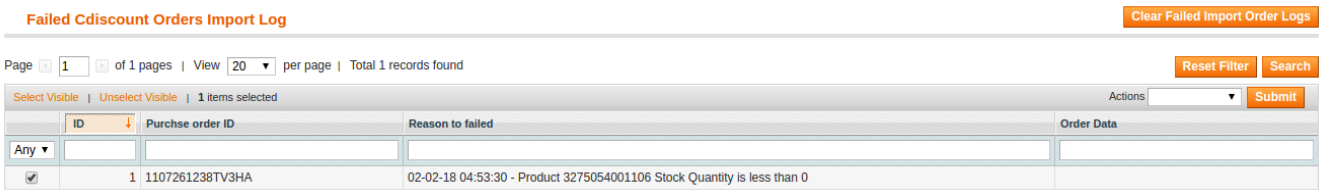
The number of the quantity that the user can ship. The value cannot be greater than the **Qty Available for Ship** value.

c. In the **Quantity to Refund** box, enter a value.
The number of the quantity that the user wants to reject. The value cannot be greater than the **Qty Available for Ship** value.

9. Click the **Submit Shipment** button.
The success message appears if the order is shipped successfully.

Procedure to Delete Orders

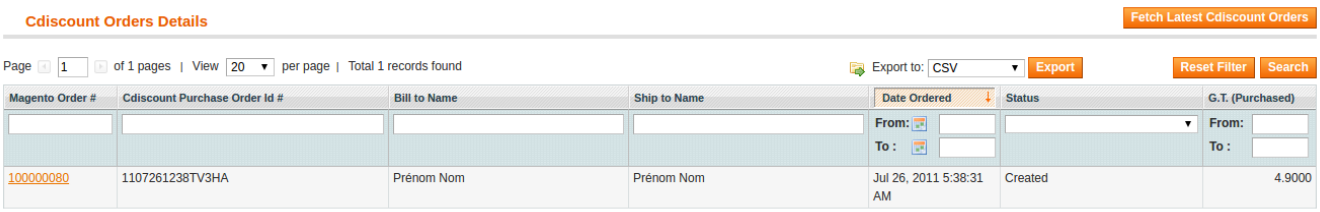
1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Cdiscount** menu.
3. On the **Cdiscount** menu, point to **Cdiscount Orders**, and then click **View Cdiscount Failed Orders**.
The **Cdiscount Order Details** page appears as shown:



1. Select the check boxes associated with the Orders that the admin wants to delete.
2. In the **Action** list, click the arrow button, and then click **Delete Order**.
3. Click the **Submit** button.
A confirmation dialog box appears.
4. Click the **OK** button.
The selected orders are deleted.

To export the Cdiscount Order Details through CSV file

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, click the **Cdiscount** menu.
3. On the **Cdiscount** menu, point to **Cdiscount Orders**, and then click **Manage Orders**.
The **Cdiscount Order Details** page appears as shown in the following figure:



4.Click the **Export** button.
A dialog box appears to open or save the exported file.

5.Click to select the **Open With** or **Save File** as per the requirement.

6.Click the **OK** button.

6.2. Failed Cdiscount Orders Import Log

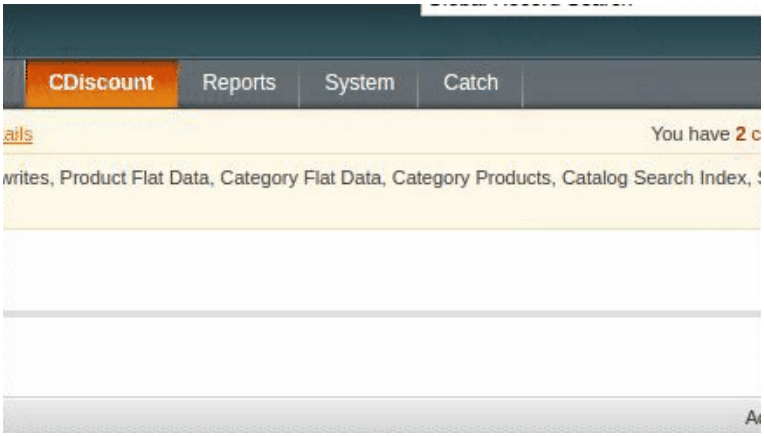
The users can view the list of failed **Cdiscount** orders on the **Failed Cdiscount Orders Import Log** page.

Orders cannot be imported from Cdiscount due to the following conditions:

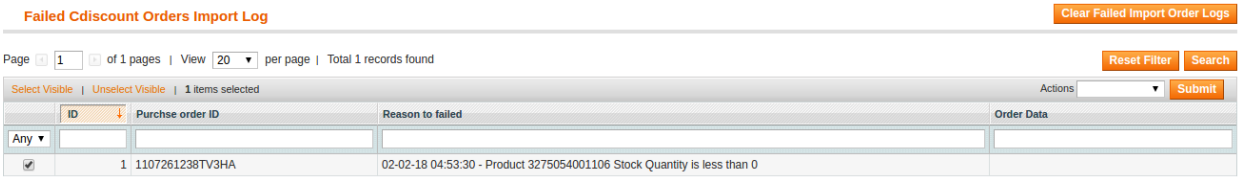
- If any product in the Cdiscount Order is Out of Stock in Magento.
- If any product in the Cdiscount Order is disabled in Magento.
- If any Product does not exist in Magento or is deleted from Magento after uploading on Cdiscount.
- If the selected Payment Method in Cdiscount System Configuration Setting is not available in Magento.

To manage failed Cdiscount Orders

1. Go to the **Magento Admin** panel.
2. On the top navigation bar, move the cursor over the **Cdiscount** menu, and then point to the **Cdiscount Orders** menu.
   The menu appears as shown in the following figure:



3. Click **View Cdiscount Failed Orders**.
   The **Failed Discount Orders Import Log** page appears as shown in the following figure:



   This page displays the failed orders with the order id and the reason for the failure.
4. *To clear failed import order logs*, click the **Clear Failed Import Order Logs** button.
   All the logs are deleted.
5. *To delete selected failed import order log*, do the following steps:
   a. Select the check boxes of the required logs.
   b. In the **Actions** list, click **Delete**.
   c. Click the **Submit** button.
      A confirmation dialog box appears.
   d. Click the **OK** button.
      All the selected failed orders are deleted.